MCO-QE Supplemental Data Exchange

Action Plan Overview

The suggested Action Plan Overview outlines a high-level phased approach that Medicaid Managed Care Organizations (MCOs) and Qualified Entities (QEs) may follow as they establish supplemental data connections. The Action Plan is designed to help in the planning and implementation of supplemental data connections between MCOs and QEs.



Phase 0: Kick-Off

Goal: Ensure stakeholders are aligned with the goal, purpose, and timeline of activities to successfully implement a supplemental data connection between an MCO and QE.

- > Select Project Lead and establish Project Teams
- > Review timeline and milestones
- > Project kick-off call



Phase 1: Secure Data Access

Goal: Establish data-sharing agreements and ensure appropriate team members have access to secure sites to exchange information.

> Establish MCO-QE data sharing agreements



Phase 2: Development

Goal: Establish requirements for sharing member rosters and supplemental data.

- > Setup secure transport mechanism to exchange files
- > Determine data exchange file requirements and develop files



Phase 3: Testing

Goal: Receive supplemental data file from QE and prepare file for HEDIS Software integration.

- ➤ QE shares test file with the MCO and ensures it can be properly received and ingested by the MCO
- > Review supplemental data file shared by QE, provide feedback, finalize file
- > Determine how the data file will be integrated into the HEDIS software



Phase 4: Production

Goal: Integrate supplemental data file into HEDIS Software.

- > Integrate supplemental data into HEDIS software
- > Report HEDIS measure results to relevant stakeholders.