5/8/2024 - SEMSCO Meeting - Troy, N.Y.

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5/8/2024 – SEMSCO Meeting – Troy, N.Y.
                                                                         2
                                                                                           (The meeting commenced at 2:04 p.m.)
                   NEW YORK STATE
                                                                         3
                                                                                           (On the record; 02:04 p.m.)
                 DEPARTMENT OF HEALTH
             STATE TRAUMA EMERGENCY MEDICAL
                                                                         4
                                                                                           CHAIR MCEVOY: We'll call the
                                                                         5
               SERVICES COUNCIL MEETING
                                                                                   Wednesday, May 8th, 2024 meeting of the State
                                                                         6
                                                                                   Emergency Medical Services Council to order. If we
                                                                         7
              DATE:
                         May 8, 2024
                                                                                   could stand for the Pledge of Allegiance. I pledge
                                                                         8
              TIME:
                         2:04 p.m. to 4:41 p.m.
                                                                                   allegiance -- thank you. Could we call the roll?
              CHAIR: MICHAEL MCEVOY
                                                                         9
                                                                                           MS. ALLEN: Sure. Allison Burke?
              LOCATION: Hilton Garden Inn
                                                                       10
                                                                                   Stephen Cady?
                     Ferris Ballroom
                                                                       11
                                                                                           MR. CADY: Steve Cady, present.
                     235 Hoosick Street
                                                                       12
                                                                                           MS. ALLEN: Scott Clark?
                     Troy, New York
                                                                       13
                                                                                           MR. CLARK: Here.
                                                                       14
                                                                                           MS. ALLEN: Dr. Crupi?
                                                                       15
                                                                                           MR. CRUPI: Bob Crupi, present.
                                                                       16
                                                                                           MS. ALLEN: Mark Deavers?
                                                                       17
                                                                                           MR. DEAVERS: Here.
                                                                                           MS. ALLEN: Don DuVall?
                                                                       18
                                                                       19
                                                                                           MR. DUVALL: DuVall, here.
                                                                       20
                                                                                           MS. ALLEN: Mickey Forness?
                                                                       2.1
                                                                                           MS. FORNESS: Mickey Forness, here.
                                                                       22
                                                                                           MS. ALLEN: Carl Gandolfo?
                                                                                           MR. GANDOLFO: Carl Gandolfo, present.
                                                                       23
                                                                       24
                                                                                           MS. ALLEN: Gregory Gill?
                                                                       25
                                                                                           MR. GILL: Gregory Gill, present.
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                                                                                     5/8/2024 - SEMSCO Meeting - Troy, N.Y.
       APPEARANCES:
Michael McEvoy, SEMSCO CHAIR
                                                                         2
                                                                                           MS. ALLEN: Jason Haag?
       Al Kim
                                                                         3
       Alan Lewis, Ambulance for Profit
                                                                                           MR. HAAG: Jason Haag, present.
       Amy Eisenhaue
                                                                         4
                                                                                           MS. ALLEN: Teresa Hamilton?
       Andrew Knoell
Carl Gandolfo, Advanced EMT
                                                                         5
                                                                                           MS. HAMILTON: Teresa Hamilton,
       Carla Simpson
       Chad Smith
Christopher Smith
                                                                         6
                                                                                  present.
      Donald Hudson, Nassau REMSCO
                                                                         7
                                                                                           MS. ALLEN: Donald Hudson?
      David Violante, Hudson Valley REMSCO
                                                                        8
                                                                                           MR. HUDSON: Hudson, present.
      Donald Duvall
                                                                        9
                                                                                           MS. ALLEN: Dr. Isaacs?
      Dougla Isaac
                                                                       10
                                                                                           MR. ISSACS: Isaacs, present.
       Dr. Donald Doynow, SEMAC CHAIR
Dr. Robert Crupi, NYC REMSCO
 10
                                                                       11
                                                                                           MS. ALLEN: Al Kim?
 11
      Drew Chesney
      Ed Mager
Elizabeth McGown
                                                                       12
                                                                                           MR. KIM: Al Kim, present.
      Gregory Gill
Gregory Migliro
Jason Haag, Finger Lakes REMSCO
                                                                       13
                                                                                           MS. ALLEN: Steve Kroll?
 13
                                                                       14
                                                                                           MR. KROLL: Kroll, present.
       I auren Maloney
 14
      Mark Deavers
                                                                       15
                                                                                           MS. ALLEN: Andrew Knoell?
 15
                                                                                           MR. KNOELL: Andrew Knoell, present.
                                                                       16
      Michael Benenati
       Michael Dailey
                                                                       17
                                                                                           MS. ALLEN: Jared Kutzin? Al Lewis?
 16
      Mickey Forness
Oren Barzilay
                                                                       18
                                                                                           MR. LEWIS: Al Lewis, present.
 17
                                                                       19
                                                                                           MS. ALLEN: Mike McEvoy?
      Richard Brandt
 18
       Ryan Greenberg, Bureau of EMS
                                                                       20
                                                                                           CHAIR MCEVOY: McEvoy, here.
       Scott Clark
                                                                       2.1
                                                                                           MS. ALLEN: Elizabeth McGown?
 20
       Teresa Hamilton, Volunteer Ambulance
Theresa Allen, Secretary
                                                                       22
                                                                                           MS. MCGOWN: Elizabeth McGown,
 21
                                                                       23
                                                                                  present.
                                                                       2.4
                                                                                           MS. ALLEN: Mark Philippi? MaryAnne
 24
                                                                                  Portoro? Dr. Rabrich? Dr. Redlener? David Simmons?
                                                                       25
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2	shortly after our prior meeting from the Mountain	2	And if anybody has any challenges that
3	Lakes Regional E.M.S. Council that the context of	3	they faced coming, please let us know and we can
4	that letter which you probably read. I'm not going	4	include that as part of solutions.
5	to read both of these into the minutes since they	5	MS. MCGOWN: Or if they'd like to join
6	were both published.	6	us.
7	Is basically to request	7	MR. VIOLANTE: Or if they would like
8	reconsideration of the early termination of the	8	to join us that would be wonderful as well. That's
9	critical care program, believing that that's	9	all I have, Mr. Chair.
10	significant to the Mountain Lakes Region. The second	10	CHAIR MCEVOY: Thank you.
11	letter was from the Brookhaven Ambulance Company in	11	MR. GANDOLFO: Is that another
12	Long Island.	12	committee you're going to volunteer me for, David?
13	And they'll be speaking later in the	13	MR. GREENBERG: You have a new person
14	meeting this morning, but the context of that letter	14	next to you, Carl.
15	was similar in that the action to sunset the C.C.	15	MR. GANDOLFO: I know.
16	program is not something that is in the best interest	16	MR. GREENBERG: Volunteer someone
17	of their ambulance company.	17	else.
18	So both those were items of	18	MR. GANDOLFO: We've got Jennifer in
19	correspondence that were received since the last	19	there.
20	meeting and prior to submitting things to E.D.C.C.	20	MR. VIOLANTE: Was that eye contact,
21	In the Chairman's report, I have a couple items just	21	Carl?
22	to mention to people. May 15th, for vetted SEMSCO	22	MR. GANDOLFO: I'm sorry, just just
23	members is the deadline to file your financial	23	checking. Wonderful, thank you.
24	disclosure forms with the State Ethics Office.	24	CHAIR MCEVOY: Thanks. Second Vice
25	So you probably have received some	25	Chair?

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and -- and working with Section Chief Clayton and -and his team related to Agency Licensing. We are updating, we'll be updating. And it's in draft format at this point Policy Statement 1201, which is currently our blood glucose and albuterol.

Albuterol. We're going to update the policy to reflect the recent changes and the recent modifications. We had an assessment of Public Health Law 579.3 which basically describes the inclusion criteria to the waiver for CLIA licenses. CLIA waiver for blood glucose testing.

Obviously, any -- any certified entity that has A.E.M.T. or above is required to have a CLIA license. And the fee waiver, there's some criteria there that we'll be explaining. We have communicated that at various meetings across the State and trying to communicate it.

We're working with the agencies that may have previously been approved for a waiver under our different inclusion criteria, but we have to come

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3 (Pages 9 to 12)

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briefly.

occurring.

MR. MAGER: Director, thank you. I

believe Drew was a little longer last time. I -- I

should note it. I will say this thank you for -- for

allowing me the opportunity to speak, but from an

We are seeing positive results related

operations surveillance perspective, full service

agency inspections across the State are -- are

to a lot of traditional findings such as expired

items, specifically hydrostatic test dates. One

conventions. We're finding many agencies' naming

thing that has sort of popped up is naming

will say this from a -- hey, when history occurs, you

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2	in compliance with the statute and that's basically	2	for Jenny Solomon. She's going to be joining our
3	what's going on.	3	team as the new 18.
4	So we want to make sure that that	4	And she's going to be working on
5	information is clear, concise and and certainly	5	primarily the Merrill area. Jenny is not new,
6	accurate from a standardization point. In addition	6	hopefully to anybody in the room or to the Bureau
7	to that, we'll be developing a new policy statement	7	itself. She's got a good working foundation, she's
8	to formalize all of the adjuncts that require	8	been working with us on the with through the Oasis
9	approval.	9	grant, traveling around the State providing the
10	So we'll have one policy statement	10	mental health educations that we've all become
11	that talks about all adjuncts, whether it be B.L.S.,	11	familiar with.
12	albuterol, B.L.S. 12 lead, syringe et cetera,	12	Her day her start date will be
13	those adjuncts. How an agency gets those approvals	13	tomorrow as well. So welcome to Jenny. We're very
14	and what those requirements are. So that's	14	excited to have her as part of the team. Sponsor
15	futuristically coming.	15	renewals are out, they'll be back, due back to us by
16	For Part 18, obviously it's Part 18	16	June 30th. There's sixty sponsors across the state
17	season, we've got District Chief Ricado on the east	17	that should have received it. Thirty short, thirty
18	portion of the State and District Chief Lockwood on	18	long.
19	the west portion of the State. We would just	19	If you feel that there's perhaps maybe
20	encourage anybody that has E.M.S. agency involvement	20	a mix up, you didn't receive one and you thought you
21	with events that are greater than five thousand to be	21	weren't you were due or whatever, feel free to
22	familiar with the Part 18 regulations and encouraging	22	come talk to us so we could take a look at it and see
23	any promoter to submit the applications and the	23	if there was a mix up on our end. But we've
24	supporting documentation early, thirty to sixty days	24	streamlined this process using Drupal.
25	in advance.	25	It's all going to go through there.

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We're also reviewing our submission

2 It's a lot easier than it's a lot eas

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renewals and interim changes and some other future
enhancements to those processes.

The only other thing that I would add
is the MOES training remains active on Vital Signs
Academy and I would encourage everybody to encourage
all providers to take that program. So thank you.

That is all, unless there's questions.

CHAIR MCEVOY: Drew, questions for you.

MR. CHESNEY: Good afternoon,

MR. CHESNEY: Good afternoon, 15
everyone. In the report for the education unit, I 16
just want to go over a couple of things. Staffing 17
wise, we are losing one of our long-time assistants 18
by the name of Rosalie Garcia. She was a student 19
assistant. She's graduating and good for her. 20
I just want to give a shout out to 21

I just want to give a shout out to her. She's been with us for a couple of years now and done tremendous work. Some of you from F.D.N.Y. may recognize the name. She's worked with Gene in the C.A.B. program for that. We're also very excited

5/8/2024 – SEMSCO Meeting – Troy, N.Y. It's a lot easier than it used to be. And we're certainly looking forward to getting that wrapped up for everybody. Processing, we're doing pretty well on processing times for all of our particular forms, items, course numbers, rosters.

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Everything is pretty much within the same business week that you've sent it to us. The only thing on the exception with that would be C.M.E. processing which is sitting about six weeks and that's pretty, on average of where it's going to sit.

In fact, we're starting to see a pickup in volume for C.M.E., now that we're starting to see the COVID extensions expire we may see the processing time to be affected for that, but we'll do our best and we're working on ways internally to adjust that.

Please, to help with the process, we always encourage individuals to, you know, triple check your submission before it gets sent in on your signatures and whatnot and also if you ever call for help please have your submission number available so that we can look it up readily.

We're also working on ways to change up the submissions of how we process them and how

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2	they're sent into us. So please be on the lookout	
3	for changes to that as we also adjust hopefully to	
4	the new regulations and when they come through we'll	
5	have guidance coming on that, shortly, but we're	
6	looking for ways to make it not only easier	
7	administratively in house, but easier for staff and	
8	for leadership in the agencies as well.	
9	Continue to try and encourage	
10	networking between our core sponsors and our core	
11	sponsor administrators using Boardable and trying to	
12	get opportunities for people to share ideas, bring up	
13	questions. So that's that's something we've been	
14	doing for the last three, four months now and we're	
15	going to continue.	
16	If you don't have access to that,	
17	we're more than happy to work with you as well. Two	
18	new policies hit the website late last night.	
19	There's a new policy up for the instructors and the	
20	process for becoming an instructor, both C.L.I. and	
21	C.I.C.	

It addresses a lot of the major

last year or so addresses advanced standing,

reciprocity, and fills in a lot of the blanks that

concerns and questions that we have fielded over the

5/8/2024 – SEMSCO Meeting – Troy, N.Y. that we hear about the problems and while we work with those and take them seriously. We should also acknowledge that, so far in 2024, the overall experience has been rated at about ninety-seven percent of test takers at excellent or good.

And that's compared to 2023 where it was at ninety-seven point three percent of excellent or good, so we've been pretty standard with that and working with P.S.I. So there is a good number of people who are experiencing positive experiences with P.S.I. and the whole process and we'll continue to improve on those who don't the other three percent.

One of those improvements that we're working with them on is a mobile testing opportunity in which we can serve areas that are more remote and don't have access to a testing site within an hour's drive or so.

And also high volume areas B.S.I. comes in, they set up a testing site at a predetermined spot, two, three days or more depending on what we need. And basically they test students and then when they're done, they pack up and they leave. This is not going to be available for every core sponsor.

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2	perhaps the last policy had left that's caused	2
3	confusion and delays.	3
4	So we hope we solve those issues	4
5	there. Much appreciated to the team of volunteers	5
6	from the Training and Ed Committee that worked on	6
7	that. Their work was impeccable and I think we have	7
8	a good product there. There is also a hazmat	8
9	guidance for educational courses available on the	9
10	website, a new one.	10
11	The NIMS I.C.S. course was no longer	11
12	applicable to what we do. So that has been adjusted	12
13	and provided alternative options online, but also	13
14	given course sponsors an avenue to conduct that	14

course in house with a subject matter expert if that

works best for them.

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Again, it's going to be based on distance to testing sites and also volume. We're testing one out in the Finger Lakes region next month, so hopefully we'll have good positive results from that, that we can grow on and expand.

We also recently put out a survey to the paramedic program directors and core sponsor administrators looking for information on the programs that are out there, you know, highlights what they're proud of, you know, what their attrition rates are, marketing materials that they use, best contact for students.

Our end result goal was to place on our website a document that students can or prospective students can find out what their options are when it comes to gaining paramedic certification in New York State. And that way, again, we're going to compile all this, put a document together, post it up.

And somebody can look up all the basic information, maybe come up with two or three good options for them. And then, reach out to those programs using the information that we've put together. So we're pretty stoked about that.

Continue to work with P.S.I. in 17 improving the process and the results and the 18 19 experience for our test takers, we do have a end of exam -- post survey that they do take. It's about 20 twelve questions that address scheduling, site 21 22 conditions, staff interactions, the process in which they sign up. 23 24 And just some good news on this, just to give perspective while we do have a lot of times 25

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2	We have all the responses back in. So	2
3	we appreciate the response from the paramedic	3
4	directors. And we're going to be spending the next	4
5	couple weeks putting that data together for the	5
6	website itself. And just lastly, before I'm done, a	6
7	real quick reminder on three pilot programs that are	7
8	available out there for alternative funding for	8
9	students looking to gain their basic certifications	9
10	and get engaged in our profession, either in a	10
11	career, paid or volunteer.	11
12	Back in September '23, there was a	12
13	policy statement 2308B that was posted. There are	13
14	three education funding alternatives there other than	14
15	the traditional join an agency and get a verification	15
16	of membership signed up. So we encourage people to	16
17	take a look at the ones relating to the academy	17
18	program, community interns, and the retention and	18
19	recruitment program.	19
20	We believe that these are excellent	20
21	opportunities for funding that are not utilized	21

5/8/2024 – SEMSCO Meeting – Troy, N.Y. far of the -- of the things that have happened. The larger venues are probably -- larger vendors are probably going to start to move in June of 2024 and that should all be completed by July 1st. We do have some staff changes in data and informatics, some new people to positions.

We have a new E.M.S. data coordinator position that is in the recruitment side right now, so a lot of good things on that. At the September meeting, hoping to have some more information for you about bio spatial, as well as, be a little bit further along in rolling it out to counties and some different agencies as well as the program agencies, so hoping to get those things in place.

And, you know, thank you to our data unit for all the work that you're doing with Dave and his unit on quality assurance and -- and being able to get the data there. We also did have a conversation at Med Standards and then again at SEMAC.

Sorry, yeah, at SEMAC regarding data and -- data and informatics and -- and streamlining E.P.C.R. paperwork and things of that nature. And is there, you know, is there a need for a more detailed

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nearly enough and are overlooked. We spend a lot of

time talking about them on our monthly calls. We

spend a lot of time talking about them with

instructors when we go out and meet people.

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 1 2 2 And we hope to continue to spread the 3 3 word of this opportunity so that students and agency 4 4 leaders know that they're available. So Mr. 5 5 Director, I'm set. 6 6 MR. GREENBERG: Thank you. Thank you 7 so much. Any questions for either of those? All 8 8 right. Couple more things. On the administration 9 side the R.F.P. licensure R.F.P. is out. Sorry, the 9 10 licensure R.F.P. is out. That's really exciting for 10 11 11 us. That's going to help us in moving things into 12 12 the future. 13 13 And maybe to get less duplicate card 14 14 requests for those who lose their card, wash their 15 15 card or any other thing that happens to their card. 16 16 They'll be able to log on and get their card. But 17 also just with processing things, submitting your 17 18 18 paperwork and -- and streamlining a lot of things. 19 19 Probably, a good -- you know, twelve

to twenty-four months out before you'll see it rolled

out, but we're excited to be moving in that process.

Our current system has done us well for many years,

but time for something new. In regards to data and

We've had a pretty good transition so

informatics, we're moving to three point five.

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The trauma side of things. We have our next meeting here on May 29th. We invite you all to -- to join us. So please join that one. E.M.S. For Children, I don't know if Amy is here. She's right there. So we'll circle back to her. Why don't you just go now?

MS. EISENHAUER: Thank you. So a few things and I'll start with Coverdell just because it will be quicker. The Coverdell grant program is funded by the C.D.C. and they recently released the new notice of funding opportunity, I believe for the next five years.

Not a lot has changed in the E.M.S. realm, just continuing to do the work that we've been doing, focusing on pre-notification and other stroke elements, education for E.M.S. providers, working with both E.M.S. and hospitals to improve communication for the better outcome for stroke patients.

So we'll continue to do that work in our priority areas. And also to be a resource for

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E.M.S. agencies and regions that would like our	2	that or you can always
support. So for E.M.S. For Children, there's a few	3	Lynch. She will be he
things going on. It is that time of year again for	4	Emergency Care Coord
me to come continually say please complete your	5	hospital programming
survey.	6	She left becar
So this year, we are a few months late	7	of her dorm. So very i
on the E.M.S. For Children survey because they have	8	here to help as am I. T
upgraded it. So previously, the questions were just	9	E.M.S. For Children th
related to performance measures on the grant and were	10	a while.
those activities being completed? So do you have a	11	We received:
PECC coordinator and what kind of education do you	12	ago, a rural health grar
have at your agency?	13	pediatrics. And so one
Now, it's a little more comprehensive,	14	with that grant is to cre
so still focusing on pediatric emergency care	15	Care Coordinator kit, s
coordinators. But how are you using them? Do they	16	everything we wanted

18 general understanding of how the PECCs are being used, not just in New York State, but across the 19 20 country. 21 Same for education, not just, are you doing education, are you doing skills, is that just 22 lecture, but what kind of education are you doing? 23 24 Are there card classes that you're completing? Are 25 these required, are they not required, is this, you

do education? Do they bring education in, you know,

SCO Meeting - Troy, N.Y. s message myself or Allison elping me with the Pediatric rdinator programming and the pre g for E.M.S. For Children.

ause she has to move out important things, but she is The other -- another part for that has been going on for quite

about a year and a half ant for education for ne of the projects that we did reate a Pediatric Emergency sadly, right, it -- it wasn't -- it was a little bit of what we wanted.

So we have a bag for each agency that's already signed up and that's about two hundred and fifty across the State. And then, we have a remainder of bags for new agencies that signed up, so when they see all this cool stuff, they go -- I want that thing, okay, well you have to sign up. That's how you get this thing.

So it has some items in it. Our pedi

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2	know, just suggested education.	2
3	So a variety of questions related to	3
4	that, as well as, just a general understanding of how	4
5	many kids are you seeing? You know, I can look at	5
6	State data and say of the four million calls around	6
7	the State about five percent of them are for	7
8	children, but agency wide, right, like New York City,	8
9	FDNY, is doing a different volume than Mark Deavers'	9
10	agency in the North Country.	10
11	So sometimes that does make a	11
12	difference related to preparedness and how much	12
13	education you need to do for your providers. So	13
14	looking at those things, the survey can be found at	14
15	emspedsready.org. And it works the same as before.	15
16	You find your county, you find your agency.	16
17	If it is grayed out and this has also	17
18	been an update, it just doesn't delete, it doesn't	18
19	remove it. You can see that it's grayed out, that	19
20	means it's been completed. Also, I did a tutorial on	20
21	the Vital Signs Academy a few weeks ago. It is on	21
22	the Vital Signs Academy, all edited, ready to go.	22
23	So if you want to look through it, if	23
24	you have questions about, any of the questions, how	24
25	to complete the survey, et cetera, you can review	25

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And then, also a few months ago and also created by our E.M.S. For Children Advisory Committee in conjunction with the E.M.S. For Children Innovation and Improvement Center and very cool looking much thanks to our public affairs group, are tips on how to deescalate children.

So both of these will be in there. You can also order both of these online, so you can have one for all of your ambulances. Also in the kit will be some medical communication cards. At E.M.S.C., all the program managers talk to each other. And we share tools that are really impactful.

So much thanks to Florida, to Michigan, and I believe Kansas before them we've been passing them around. So they're communication cards, they're in English and Spanish. They have pictures for non-verbal patients or kids that don't speak yet. And then, also there is a dry erase

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1 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 2 time to tell people. So we have moved it to section and we branded you a marker, so that you 3 3 September. could write questions and things on the back if you 4 4 need to and then erase it. Also in the kit, some The date is Thursday, September 19th. 5 That is now set. That is the day after September 5 tools. If you were here earlier, you heard Dr. 6 SEMSCO SEMAC meeting. So come up, join us for SEMAC 6 Dorsett talk about different tools for taking care of 7 SEMSCO and then join us the next day for -- for the patients particularly children. 8 memorial. There are eight honorees that are going on 8 So there's a Pediatape and a Handtevy 9 this year. And so please, you know, join us for 9 Tape and then a pedi-wheel. Of course, our Badge 10 10 Buddies, which you can also order online. There will 11 be twenty-five in the kit, so one for everybody at 11 All the flyers will be updated and up 12 12 on the website too, shortly if anybody is looking for your agency. If you need more, again, please order 1.3 that information. September council meetings is in 13 14 And then, some stim toys because I 14 Saratoga in September. And just a reminder on that 15 15 don't know any kid that ever wants to be in the one, a little bit different than the past. And the 16 2025 schedule we are working on now, hopefully will 16 ambulance. Really, I don't know any adult that ever 17 17 be released by the end of June. wants to be in the ambulance. So if somebody needs 18 18 In the emergency preparedness side of something to fiddle with they are washable, if you 19 19 could get them back. things, thank you for everybody who helped out with 20 20 But I bought them on Amazon for our the eclipse including the ten or so agencies that 21 21 helped, you know, bring about twenty ambulances to kits, so if you need more I'm happy to provide the 22 22 resources on where I found everything. And it comes designated areas around the State for the eclipse due 23 23 to State E.M.S. mobilization plan, State E.M.S. task in a very nice bag. So it's a dry bag so that it 24 2.4 will withstand your ambulance and hopefully your force. 25 25 So really excited to, you know, see providers.

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                                                                        1
 2
                                                                        2
                    And again, if you need resources on
                                                                        3
 3
           where any of this stuff came from I'm happy to help.
           And then, I think that's -- I think that's all the
                                                                        4
                                                                        5
 5
           things because Ryan covered some of our staffing.
 6
                     MR. GREENBERG: Perfect. So I'll whiz
                                                                        6
                                                                        7
           through the rest. Vital Signs coming up in October.
 8
           Rochester, so please come join us, there are a lot of
                                                                        8
 9
           great things going on. Reminder, Innovation Awards.
                                                                        9
10
           So if you go to E.M.S. forms page, drop down Vital
                                                                      10
                                                                      11
11
           Signs Innovation Awards, anybody can -- you can
12
                                                                      12
           either self-nominate your agency or person.
13
                                                                      13
                    You can nominate somebody else.
                                                                      14
14
           There's a number of different categories, education,
15
           operations, different things for innovation awards.
                                                                      15
16
                                                                      16
           We're looking to see the innovation around the State
17
           and to recognize them.
                                                                      17
18
                     So please submit -- submit your
                                                                      18
19
                                                                      19
           innovation awards, I know we got this year more than
20
           we got from last year already that closes on July
                                                                      20
21
           1st. E.M.S. Memorial, so sad that we're not able to
                                                                      21
22
           do E.M.S. Memorial during E.M.S. Week this -- this
                                                                      22
```

year but we are going through an expansion and it

wasn't able to ensure that it would be there in time

and so we wanted to make sure we had the appropriate

5/8/2024 - SEMSCO Meeting - Troy, N.Y. that in motion and have that all come together. Last but not least in just some final things, regulations, we are seeing more -- we saw a statutory change last year for the first time in twenty plus years.

We're seeing regulatory changes happen which bring a lot of work for the Bureau but that's okay because it's moving things in the right direction. Education regs, we're really excited for, hopefully it'll come up for -- it will come up for a vote today. That's the final step for the education regs.

We'll take about four to six weeks after that for them to go into place. Once they go into place, there'll be some policy documents and things to talk about some of those changes. In addition to that on reg packets, so we have the equipment standards which is moving through the process.

We started to get questions on it. That's a good sign. It means it's moving. We have community power medicine regs that will be working on draft regulations for the new statute that was created last year.

We'll be using the Innovation

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1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.	1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.
2	Committee's some of their best practices and	2	as an associate E.M.S., State E.M.S. medical
3	information that came up there, so thank you to the	3	director, Dr. Doynow, don't worry, eight years should
4	Innovations Committee on the work on that one. The	4	give us enough time to get us through the hiring
5	System and Agency Performance Standards have two	5	process.
6	standards that are going into regulation, so thank	6	So we're excited about that. But that
7	you to everybody who worked on that group.	7	also we're really excited we got permission for
8	And the blood regulations are moving	8	two new public health fellows. So if you know
9	forward, so lots of, you know, things going. I know	9	someone who is graduating in May or is looking for
10	that Mark Deavers is waiting for, you know, some work	10	the next opportunity in life, it is a twelve to
11	on 0606 and working on moving that into another, you	11	eighteen month fellowship program, amazing
12	know, regulations and things like that, so a lot of	12	opportunity.
13	really good progress. So that brings me to Part V.	13	We have one that's opening up for
14	So Part V was in the budget for this	14	policy. We have another one that's opening up for
15	year. Unfortunately, didn't make it into the budget,	15	data and informatics. This also might be the
16	but in people, you know, have asked well, you	16	opportunity for an E.M.T. or a paramedic who, you
17	know, is that disappointing, you know, it's sad to	17	know, wants to take a look at another side of E.M.S.
18	see, but the fact that we're talking so much about	18	and come be a fellow for a year and then go back to
19	the E.M.S., the fact that we're moving things forward	19	the clinical side of things and just gain another
20	so much.	20	opportunity.
21	And the fact that there's not only was	21	So please share that one out there.
22	it in the budget, but now we're seeing many, many	22	That will be going forth pretty quickly. Last but
23	things also in the legislative period. So there's	23	not least, I would like to take a moment Phil Malini,
24	another sixteen days that are left in the legislative	24	who was one of our program agency directors for
25	period, so we'll see, you know, kind of what comes	25	forty-eight years and unfortunately passed away last

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 2
           through on that one. Lot of different movement on a
                                                                          2
                                                                                    week. So I would like to take a moment of silence in
 3
                                                                          3
                                                                                    memory of Phil. Thank you.
           number of different E.M.S. things.
                                                                          4
                     So again, moving us forward, really
                                                                                             On a positive note or more uplifting
                                                                          5
 5
                                                                                    note you had mentioned it before, I don't know if
           excited about that side. Thank you to Dr. Isaacs for
 6
           the invite down to the Special Operations Conferences
                                                                          6
                                                                                    Marie has come back in. But Marie Diglio, who has
                                                                          7
           that past weekend that was excellent. If you get the
                                                                                    also been with the program agency for thirty-two
 8
           opportunity in the future to -- to join for that one
                                                                          8
                                                                                    years, did she come back in the room? No?
 9
           really outstanding speakers, people from around the -
                                                                          9
                                                                                             MR. CRUPTI: I'm afraid she left a
10
           - the states, as well as, internationally and an
                                                                         10
                                                                                    little early.
                                                                         11
                                                                                             MR. GREENBERG: She -- thirty-two
11
           amazing location to really just kind of see what the
12
                                                                         12
                                                                                    years and she exited early. Okay. Someone can relay
           opportunities are to -- to learn in a simulated
13
                                                                         13
           scenario, but very realistic scenarios. So excellent
                                                                                    that to her. But thank you to Marie and even though
                                                                         14
14
           opportunity for that one.
                                                                                    she's not here, I think a round of applause for
                                                                         15
15
                     On the public health fellows, so this
                                                                                    Marie, absolutely. And then, I wanted to pass to
16
                                                                         16
                                                                                    Terry from NYSVARA who wanted to say something else.
           past year and a half, we have been blessed with two
                                                                         17
17
           public health fellows. One has become a permanent
                                                                                             MS. HAMILTON: On behalf of the New
                                                                         18
18
           staff member. And the second, Alex Blue, who's
                                                                                    York State Volunteer Ambulance and Rescue
19
                                                                         19
                                                                                    Association, the officers and the directors and the
           sitting in the front of the room right now is -- is
20
           finishing his public health fellow time with us and
                                                                         20
                                                                                    members of NYSVARA would like to congratulate Valerie
21
           off to medical school at Upstate in August, so
                                                                         21
                                                                                    Ozga on her retirement. Twenty-seven years in the
22
                                                                         22
           congrats Alex on that one again.
                                                                                    Bureau. Twenty-three years with Vital Signs.
23
                     For those of you that are wondering,
                                                                         23
                                                                                             We'd like to thank you very much for
24
           he's actually not leaving us, he's just going on
                                                                         24
                                                                                    your time and dedication to the emergency medical
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services family.

leave for the next eight years and he'll be returning

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10 (Pages 37 to 40)

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Katie and that's the end of my report.

presentations. One by Dr. Dorsett, and the other

11 (Pages 41 to 44)

first responder, mental health and initiatives by

MS. ALLEN: Scott Clark?

MS. ALLEN: Dr. Crupi?

MR. CLARK: Scott Clark, yes.

2.3

24

1	5/8/2024 - SEMSCO Meeting - Troy, N.Y.	1	5/8/2024 - SEMSCO Meeting - Troy, N.Y.
2	CHAIR MCEVOY: Thank you. Any	2	E.M.T.s in New York State, sixty-four thousand six
3	questions for SEMAC or Med Standards? If not, we'll	3	hundred and forty-two, current A.E.M.T.s in New York
4	move to Don Hudson for training and education.	4	State, eight hundred and seventy-eight.
5	MR. HUDSON: Good afternoon, everyone.	5	Current E.M.T. C.C.s, one thousand and
6	Thank you. So training and ed met virtually over the	6	twenty-six and current paramedics, eleven thousand
7	over the fall, winter, spring since our last	7	eighty-seven for a total of eighty-nine thousand two
8	meetings we met last, yesterday. So few items of	8	hundred and ninety-nine providers Statewide. That's
9	note, first of all, some new P.S.I. numbers for 2023	9	a thirteen thousand three hundred and eighty-one
10	were produced by the department.	10	provider increase since before COVID in 2019.
11	Approximately ten thousand exams were	11	As far as probably some more
12	issued last year, so thank you to Chief Chesney and	12	interesting information was, how are people re-
13	his group for coordinating that and streamlining that	13	certifying? So the high majority the strikingly
14	and I know it's a work in progress as always. We're	14	high majority of providers Statewide at all levels
15	going to move some items off our agenda mainly the	15	are currently re-certifying by C.M.E. So I guess,
16	two policies that were mentioned, one regarding	16	that's good news for recruitment and retention.
17	hazmat education for our E.M.S. providers, as well as	17	If you need help validating and or
18	the instructors look for those on the Bureau's	18	making your C.M.E. program real, please don't
19	website.	19	hesitate to reach out to myself or the Bureau for
20	We continue to work with the National	20	support in that endeavor. Lastly, for 2023, we
21	E.M.S. Management Association looking to roll out a	21	produced the following at the different levels for
22	field training officer program Statewide. It's still	22	brand new providers.
23	in the discussion phases, but look for that in a	23	So six thousand one hundred and forty-
24	hopefully coming future.	24	one E.M.T.s. One hundred and twenty-five A.E.M.T.s
25	E.M.T.C.C. sunset, so thank you to our	25	and six hundred and twenty-three paramedics. Like
	- 45		5 47

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can publish them also. For 2023, the total number of

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 partners at Northwell Health for providing the 2 the previous numbers in comparison to pre-COVID 2019, 3 3 current status of the bridge program which is as that's down eight hundred and seventy-one providers intended, setting a deadline for E.M.T.C.C. sunset, 4 overall, new providers for the year. So some good 5 5 news, some bad news. probably motivated some people to join the bridge. 6 So the current bridge program has 6 We're always looking for the right sixty-three participants in the new cohort Statewide. 7 information so we can try and make good decisions. 8 That's a dramatic increase as was intended for 8 So I leave it at that and thank you for your time. 9 previous bridges, so that's good news there. 9 CHAIR MCEVOY: Thank you. Any 10 Possibly, the better news is that increased 10 questions for T&E? If not, we'll move along to Steve enrollment has codified that there will continue to 11 11 Kroll in finance. 12 12 MR. KROLL: Thank you, Mike. Finance be two bridge programs each year. 13 13 Additionally, we'll be moving the Committee has been working on a number of things, 14 14 critical care transport project which is looking for both since the last meeting and here on site. First 15 15 some sort of Statewide standard for critical care thing, I'll update you on is the production status 16 16 report on the 2023 workforce report for the emergency paramedic certification for inter-facility transport 17 17 moving that to the Bureau as was enumerated in the responders. The report has been completely formatted 18 white paper regarding a much broader group including 18 with charts and thanks to the Bureau of E.M.S. staff. 19 19 And is now with the Public Affairs hospital partners and whatnot to continue to work on 20 that. 20 group to produce it from our raw material into a 21 Lastly, some additional numbers 21 published document. Hopefully, we'll see it at our 22 22 produced by the Bureau from the certification next meeting. If not sooner as a P.D.F., it is --23 database. So for 2023, if you want to write these 23 the Department of Health has a Public Affairs group 24 down or they'll be -- they're on Boardable, but we 24 that does the formatting work. 25

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The raw document was in the Boardable

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2	for this meeting, so if anybody still, the the	2	complete the course as opposed to now, only getting
3	data has been approved, is validated. We're just	3	the reimbursement for the tuition afterwards.
4	really in the production phase right now, so if you	4	We're trying to do everything we can
5	want to use the report, it was in Boardable, if	5	to use all of the monies that are in the budget. The
6	anyone wants a P.D.F. of of the draft, you can see	6	reason is for many years we've been asking for more
7	me and I'll give it to you, but we're just waiting to	7	money for training and education. Well, it's hard to
8	get the the final final copy finished up.	8	ask for more money for training and education when
9	Ryan joined the committee yesterday to	9	you don't use it all. So we've been trying to
10	talk about the spending out of the aid-to-localities	10	emphasize using the funds.
11	budget for New York State which is the statutory	11	Similarly, some of the REMSCOs and
12	requirement of the SEMSCO is to forward to the	12	some of the program agencies are not spending their
13	Commissioner of Health our recommendations for what	13	entire set of money. So I know we have a lot of
14	we spend on training and education as well as for	14	program agency representatives here. It's important
15	program agencies and REMSCO's each year.	15	for you to work within the confines of your contracts
16	Ryan updated us on the spending for	16	and spend the money that you've been contracted with
17	the fiscal year that ended on March 31, 2024, which	17	for us to be able to ask you for for us to be able
18	will play into the recommendations we're going to	18	to go forward and ask for more monies for the program
19	vote on today or bring forward as a seconded motion	19	agencies.
20	for next year. The budget is ten point five seven	20	We spent the program agency spent
21	million dollars and that ten point five seven million	21	three point five of three point eight million dollars
22	dollars, again, funds training and education and	22	that was allocated to them. Some of the some of
23	funds the REMSCO's and the program agencies.	23	the agencies haven't sent in their bills. We are
24	We spent even though I think	24	ending the contract cycle for the program agencies
25	numbers are not a hundred percent final because there	25	and over this summer, the Bureau of E.M.S. will be

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 2 is still some bills from the month of March that 3 3 maybe get paid in the month of May, but we spent eight point seven million dollars in total. 5 5 Now, that is up from spending seven 6 6 point six million in the year before. And if you 7 remember from our conversations here, we've been 8 making a concerted effort to make better use of the 8 9 monies that we have and to invest in training and so 9 10 Drew described the pilot programs that are going on 10 11 11 with the academy style classes and the E.M.S. journey 12 12 careers program. 13 13 We're still not using those programs 14 14 to the fullest -- fullest extent. Every core sponsor 15 is eligible to run an academy class. And I think we 15 16 16 have a couple of them going on right now. The plan 17 is to focus on doing academy classes twice a year, so 17 18 the summer classes will be happening in the next few 18 19 19 weeks and then the next group of the academy classes

So for everybody that's here

representing a program agency or a core sponsor, you

have the ability to get a fully paid-for program get

ready to do it if you want to do it in the January

term, you'll get paid for all the students that

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And the director has told us that there is money allocated for -- in the next round of five year contracts increases. A larger increase in the first year, and then subsequent increases in each of the years. He can't give us the amounts right now because these are in the State contracting process, but if you're affiliated with one of the program agencies as soon as you get your draft contract in the next couple weeks from the Bureau of E.M.S. the amount of money that will be in there.

The program agencies have worked hard to justify getting those increases. And so they should be in there. In addition, there's some other funds that will be perhaps attached to that including recruitment and retention funds coming out of the recruitment and retention program that was in the budget from two years ago those funds are now being released.

And in addition, at the last meeting, we voted as a SEMSCO to ask the Department of Health to fund the training of paramedics to replace paramedics that may be hired by the State to work as

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will be in January.

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13 (Pages 49 to 52)

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2	part of the State E.M.S. task force.	2	the increases in these program agencies and other
3	Funding will be released in this		budget items will be for the upcoming fiscal year, so
4	program agency cycle for the next two or three years		we're asking to use the same request that we put in
5	for each region to be able to hire to I'm sorry,		the previous year plus whatever those increases turn
6	for each region to be able to fund training for two		out to be.
7	paramedics. So that's thirty-six paramedics a year	7	And we'll let the Finance Committee
8	for the next two or three years.	8	plug those in, so that the budget can be submitted on
9	And that will be money that will be		time. Any discussion? If not, could we take a roll
10	allocated. Ryan's team is working on the rules for	10	call vote?
11	exactly what the parameters for spending that money	11	MS. ALLEN: Steve Cady?
12	will be, but the intent is to give scholarships or	12	MR. CADE: Steve Cady, yes.
13	loan repayment, or whatever the right answer is, to a	13	MS. ALLEN: Scott Clark?
14	relatively equal number of paramedics that will be	14	MR. CLARK: Scott Clark, yes.
15	hired by the State to work in the State E.M.S. task	15	MS. ALLEN: Dr. Crupi?
16	force.	16	MR. CRUPI: Dr. Crupi, yes.
17	So that will be so first, thank you	17	MS. ALLEN: Mark Deavers?
18	to everybody here that worked to make that happen.	18	MR. DEAVERS: Yes.
19	And I'm glad to see that that is going to be	19	MS. ALLEN: Don DuVall?
20	happening. And again, the more ideas we come up with	20	MR. DUVALL: Yes.
21	that are innovative to spend the training money, the	21	MS. ALLEN: Mickey Forness?
22	closer we'll be to spending it all, so we can look	22	MS. FORNESS: Mickey Forness, yes.
23	for increasing it going forward.	23	MS. ALLEN: Carl Gandolfo?
24	So with that backdrop, there's a	24	MR. GANDOLFO: Carl Gandolfo, yes.
25	seconded motion and I'll ask Theresa if you can put	25	MS. ALLEN: Gregory Gill?
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student takes the exam because we've moved away from 18 everybody in a room on the last day of the course 19 taking the State exam to people being able to take it 20 over a longer time period on their own at a testing 21 center. 22 That has led to some core sponsors not 23

being able to recover their funds that they have

spent. We have asked over time to allow the funds to

be paid to core sponsors when the student finishes

motion? This is not statutory because this body can't set these rates. They can recommend it to the Bureau and then the Bureau takes action on it. So I would request that anyone in favor signify by raising their hand. And anyone opposed the same sign?

CHAIR MCEVOY: And any.

abstentions?

So one opposed and one abstention, the motion carries. Thank you.

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meeting.

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MS. ALLEN: Dr. Crupi?

MR. DEAVERS: Yes.

MR. CRUPI: Dr. Crupi, yes.

MS. ALLEN: Mark Deavers?

MS. ALLEN: Don DuVall?

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we will bring it forward as a motion at the September

able to use funding to provide paramedic training for

a number of paramedics on scholarship or loan

I talked about that we have the Bureau

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2	forgiveness type basis going forward because the zone	2	available, but the first step is defining the
3	project and the E.M.S. Task Force is hiring	3	program, coming up with its parameters, bringing it
4	paramedics.	4	forward as legislation and we will bring it forward
5	With us having this money that we're	5	and present it as an idea to the Commissioner on
6	not spending on training, we are going to bring	6	Health and perhaps it might get included in a future
7	forward a proposal and Education and Finance will be	7	version of budget legislation.
8	working together on this for a program called the	8	So no action to be taken on this
9	Paramedics Across New York Program.	9	today, but if anyone has any ideas and thoughts about
10	And the idea of the Paramedics Across	10	this, please share it with either myself or Don
11	New York is going to be to take the work that Ryan	11	Hudson. A couple of the core sponsors were here
12	has been able to do administratively for the next two	12	yesterday, and they jumped up and volunteered to give
13	or three years and make it something permanent. So	13	input into this.
14	that we permanently spend monies on scholarships or	14	But if we're truly in a workforce
15	loan forgiveness for the training of paramedics in	15	emergency, trying to find new ways to get people
16	exchange for a commitment to serve.	16	trained and working and them having a responsibility
17	New York already has a Doctors Across	17	back to serve, whether it be as career or a volunteer
18	New York program where a physician can get loan	18	would be a good way for us to continue moving forward
19	repayment to help pay off their medical school loans	19	on workforce.
20	if they agree to serve for a defined period of time	20	And at that, I'd be glad to take any
21	in an underserved community in New York State.	21	comments on that one proposal, and then, I'm finished
22	Now we have a Nurses Across New York	22	with my report.
23	program that was passed by the legislature last year,	23	CHAIR MCEVOY: Any comments or
24	and is I don't believe it is fully implemented	24	questions for finance, Don?
25	yet, but the implementation is ongoing that will be	25	MR. HUDSON: So as training and works

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2	similar.	2	collaboratively with finance we've been doing great
3	People that will commit to a time	3	work together. One of the other things in support of
4	served will be able to receive a payment loan	4	not only the bridge program, but also, paramedic
5	repayment or scholarships. We want to take that the	5	original is to raise the current fifteen hundred
6	next step forward, which is Paramedics Across New	6	dollars funding available to reimbursement for
7	York, which is create a funding pool that will allow	7	paramedic original and bridge to match the current
8	people to apply and receive their paramedic training	8	cost of the bridge at twenty-two hundred.
9	paid for in exchange for a commitment to service.	9	So we'll work on that with the Bureau
10	So the education Committee and the	10	as it's a policy change and try and keep that as cost
11	Finance Subcommittee will work on the specifics of	11	neutral as possible.
12	this. For example, how big will the scholarships be,	12	MR. GREENBERG: Mr. Chair, I just
13	will it be ten thousand dollars, will it be fifteen	13	wanted to to say thank you to Steve Kroll and the

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wanted to -- to say thank you to Steve Kroll and the entire Finance Committee. I feel like in the past couple of years, you know, in the beginning, especially at eight a.m. there weren't as many people showing up at the Finance Committee meeting because they were like, well, what are we doing, what are we getting done?

And Steve, under your leadership, I think that is completely done a one eighty as you've now hit your motion cap at the SEMSCO. So I think this says a lot and I think it, you know, just reflects on how much work is getting done in every subcommittee and, you know, that they all do build on

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thousand dollars.

third year.

When will -- what will the commitment

So we will bring forward a developed

proposal in September, we are thinking about a number

This can grow over time based on funds

of roughly one hundred paramedics in the first year,

one twenty-five in the second year, one fifty in the

to serve be? For example, per -- perhaps a career

paramedic, it might be a two-year commitment, but

someone who's working half time, so it could be a

volunteer paramedic, it would be four years.

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2	one another.	2	Any opposed, same sign. Any
3	And I think if you just listened	3	abstentions? All right. Motion carries unanimously.
4	yesterday to how much cross work was coming about of	4	Is that the any other items in your report, Steve?
5	needing to be a TAG, rather than just a working group	5	MR. KROLL: No, thank you very much.
6	and a committee because one thing affects the other	6	CHAIR MCEVOY: All right. Clever way
7	so much and this is a perfect example of that.	7	to sneak a fourth motion in there. We'll move over
8	So thank you for all your work that	8	to Mark Deavers and systems.
9	your committee's been doing.	9	MR. DEAVERS: There's no C.O.N.
10	MR. KROLL: Thank you. If I could	10	actions, so you're welcome. Basically, we have a
11	just ask you a quick question on the point that Don	11	proposal as kind of a draft or a starting point for
12	just raised. Do we need to take any other action on	12	definition of need that makes it measurable.
13	the raising of the bridge to twenty-two hundred, or	13	We do realize there was a little bit
14	is this something that administratively you're able	14	of conversation about, you know, the fact that it is
15	to work on?	15	nine one one only, and we do understand that as a
16	I know with the the increase in	16	as a committee and we'll be looking at at how do
17	number of students in the bridge, I think there's	17	we incorporate the other other portions of the
18	probably a lot of interest in this happening.	18	industry.
19	CHAIR MCEVOY: It it is up to the	19	And the other things that we're doing
20	Bureau to do, but if you'd like to make a motion to	20	into a total definition of need. I believe in
21	that effect, it may add some oomph to the request.	21	discussions this afternoon the Chairman is going to -
22	MR. KROLL: I believe I've hit my	22	- actually I think it's on Boardable now. But he's
23	motion cap, so somebody else	23	also going to be sending it out to the REMSCOs and
24	CHAIR MCEVOY: Yeah.	24	the program agencies for some comment.
25	MR. KROLL: would	25	You know, please please provide

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2	CHAIR MCEVOY: I would entertain the	2	some comment, at least on, the numbers and the
3	motion.	3	the percentages or the numbers that we're using so we
4	MR. HUDSON: I'll make a motion that	4	can have a measurable definition of need and
5	the Finance Committee and Education Committee jointly	5	hopefully have way less C.O.N. actions because of it.
6	recommend to the SEMSCO to raise the current fifteen	6	And that is, you know, my report, unless there's any
7	hundred dollar Paramedic Original reimbursement to	7	questions.
8	match twenty-two hundred dollars.	8	CHAIR MCEVOY: Any questions for
9	MS. HAMILTON: Teresa Hamilton will	9	systems? And I would, you know, I am going to
10	second that motion.	10	circulate that widely, I would encourage you to do
11	CHAIR MCEVOY: So a motion by Don	11	the same. Zero six zero six is the most contentious,
12	Hudson, seconded by Terry Hamilton. Any discussion	12	most litigated, most controversial policy statement
13	on the motion?	13	ever known to this State.
14	MR. GREENBERG: Just clarification,	14	So we we should get some feedback
15	does that is that paramedic original and the	15	to systems on it, so thank you.
16	bridge program, or is that just one?	16	MR. HUDSON: Mr. Chairman?
17	MR. HUDSON: They're currently both	17	CHAIR MCEVOY: Go ahead.
18	together, the policy doesn't discriminate between one	18	MR. HUDSON: I was going to ask, I
19	or the other. The but yes, we want both,	19	forget if we submitted that for E.D.C.C. could we
20	currently they're tucked in on the paramedic	20	display that here just for the record to?
21	original.	21	CHAIR MCEVOY: It did not clear the
22	CHAIR MCEVOY: All right. This is not	22	approval process, but it did not we intend to have
23	statutory, it's a recommendation to the Bureau, so	23	it clear at for the September meeting. At at
24	any discussion on that motion? If not, all in favor	24	which point Oh! It did? Oh! All right. It did.
25	signify by raising your hand.	25	MR. GREENBERG: It's just a brief

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2	portion of it. It's not 0606 it's just the	2
3	definition, correct.	3
4	MR. HUDSON: Yeah, just the	4
5	definition, not only so that the entire	5
6	MR. GREENBERG: It's clear. You can	6
7	see it.	7
8	MR. HUDSON: so we can have a real	8
9	conversation in the September meetings.	9
10	MR. GREENBERG: It's cleared, it's on	10
11	Boardable, it's up I don't think it's one of the	11
12	documents. It's literally posted, you have to email	12
13	Teresa but it's available to everyone.	13
14	Again, just a reminder of why some	14
15	documents are posted versus email us, we've had	15
16	issues in the past to where people will Google search	16
17	something and a draft document or something that's	17
18	not completed or a working document comes up.	18
19	So in order to avoid that, they're all	19
20	public documents. We we're happy to share all of	20
21	them, but we'll there are certain documents that	21
22	are posted and there are certain documents that we	22
23	just ask you to email us.	23
24	And then, we will directly forward	24
25	reply with the actual documents. That particular one	25

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Secondly, documented refusal of a C.O.N. holder to provide service to the territory as a second bullet. Third, public records documenting zero responses by the C.O.N. holder in a three-month period. So that would be absence of an ambulance service.

The second item is, reduced availability of ambulance service as demonstrated by A, an existing C.O.N. holder not having provided service to twenty percent or more of the dispatch calls when at least one hundred and fifty 911 requests are made of the existing C.O.N. holders annually.

And then, there are three bullets under that for three consecutive months, for three out of six months, or five out of twelve months. There was a discussion at systems about where did you come up with the twenty percent; it was not pulled out of thin air.

It came from the E.M.S. sustainability report that flagged that as a metric that would be an introductory method for -- or introductory metric for services that are having difficulty with sustainability.

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read that one, but I can read the board. Absence of

an existing ambulance service is demonstrated by no

C.O.N. for the territory applied for is the first.

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come up to the microphone and introduce yourself?

previously worked for the Bureau dealing with C.O.N.

Rich Brandt has quite a history when he had

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2	issues.	2	MR. KNOELL: Thank you, Chairman
3	MR. BRANDT: It's a it's a talk	3	McEvoy.
4	button, okay, I found it, okay. No one holds a	4	CHAIR MCEVOY: You know what, hold
5	C.O.N., you hold an operating certificate, an either	5	that thought, I skipped over Al Lewis. Al Lewis,
6	an ambulance service certificate, or an advanced life	6	Legislative.
7	support first response certificate.	7	MR. LEWIS: I was okay with that. So
8	C.O.N. is the process of determining	8	thank you, Mr. Chairman. Several things, as we know
9	public need so you might want to consider tuning your	9	the two hundred and thirty-seven billion dollar New
10	languages, I just wanted to offer that. Thank you.	10	York State budget was passed not too long ago.
11	I'll shut up.	11	While I have to thank everybody that
12	CHAIR MCEVOY: Thank you for that	12	worked so hard on legislative initiatives, and we had
13	clarification, I appreciate it.	13	hoped to see some pass, or some in the budget,
14	MR. GREENBERG: One question for the	14	they're not.
15	chair. So this references the emergency side of it,	15	And we have a lot of work to do over
16	an evaluation on that. What about non-emergency?	16	the next fifteen days hopefully to make some come to
17	MR. DEAVERS: We're working on options	17	fruition. One thing that was in the budget last
18	for the non-emergency side and various options, you	18	year.
19	know, for inter-facilities and even considering	19	And I think it was, just came out in
20	community paramedicine and what the need would be	20	grant form was five million dollars for eight
21	there and how that's done.	21	counties to receive up to five hundred thousand
22	The purpose of getting this up on the	22	dollars to to begin an ambulance service or shore
23	screen is to get people to see a very, very draft	23	up an ambulance service.
24	concept of making something measurable and, you know,	24	I guess my comment about that is
25	if we weren't going to get chased out of here with	25	hopefully those agencies that start up partner with
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2 2 baseball bats to continue to make something existing ambulance agencies. I would -- I would hate 3 3 measurable. to see creating the county system eliminates an 4 CHAIR MCEVOY: And they did say that 4 existing system, that's counterproductive because 5 5 this was specific to 911. E.M.S. is in crisis, believe it or not, I guess, I 6 6 MR. GREENBERG: Thank you. And thank should repeat that. 7 you for addressing it, I just know that, you know, E.M.S. is still in crisis, we are 8 8 some of our more recent C.O.N. things that have come dying for employees, and we need revenues. Readiness 9 up have been related to the non-emergency world and I 9 is never reimbursed, and it needs to be for us to be 10 just want to make sure that, you know, we are putting 10 able to survive in this marketplace. So with that 11 11 those things into consideration as -- as you look at said, I hope those eight counties are very helpful to 12 12 rural areas. 13 13 MR. DEAVERS: Yes, that is completely As we know, rural areas E.M.S. has 14 14 on our radar, and again, this was proof of concept to been an Achilles heel for us because volunteers just 15 15 see if everybody hated it or nobody hated it or et tire out, age out and new kids today are reluctant to 16 16 cetera. volunteer. Maybe we can turn that around with this 17 17 CHAIR MCEVOY: Okay. Mr. Hudson, does new interest in bringing young kids to the -- to the 18 that satisfy your --?

18 table with us. 19 MR. HUDSON: Wonderfully done, thank A few other things. First of all, I 20 think I'm going to ask Steve Kroll to talk about a CHAIR MCEVOY: All right. Mr. 21 couple of federal initiatives, E.M.S. initiatives, 22 Deavers, you can use this door to avoid the people because what we are doing and what we are hoping to with the baseball bats that are hiding behind the 23 do over the next sixteen days dovetails somewhat into other door. All right. We'll move along to safety, 24

MR. KROLL: Thank you -- thank you,

what the feds are doing. Mr. Kroll.

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you.

Andrew Knoell.

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Al. There are a number of major federal legislative	2	That f
initiatives going on that we reported to the	3	not be the same
committee yesterday. I want to share a reporting of	4	the folks that do
that to you as well.	5	able to take a lo
First of all, the Treat in Place	6	Medicaid and r
legislation that we're working on here in New York	7	several hundred
State is a mirror of Treat in Place legislation	8	Medicaid progr
that's being worked on at the federal level. If	9	So tha
you're interested in the bill numbers, they're S3236	10	it's been endors
and HR6257.	11	N.A.E.M.T., it's
I have a handout on this if anybody	12	E.M.S. associat
wants it after the meeting, so you don't have to	13	second thing I'l
write everything down. Basically, it would allow us	14	introduced to fo
to get paid for the treatment we give when we do not	15	program to sup

to get paid for the treatment we give when we do not transport under the Medicare program, the legislation we're working on in the State is under the Medicaid program.

Get both of those done, we'll be in a good place, because then we can go to the private payers and say, Medicare and Medicaid are doing it, time to join. In addition, the National Association of E.M.T.s released a -- some information that was provided to them by C.M.S. under a Freedom of Information Act referral about two weeks ago.

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five hundred dollar number might e for the state Medicaid program, but lo the Medicaid budget analysis are ook at the ratio between Medicare and realize that they'll have savings of ed dollars per episode under the ram doing the Treat in Place.

at's a major federal initiative, sed by AAA, it's been endorsed by 's endorsed by I.A.F.F., so all the tions are working in coalition. The 'll mention is legislation's been form a fifty-million-dollar-a-year program to support community paramedicine in the form of grants to localities and agencies that wish to start programs.

It's HR8042, and this bill would allow grants of up to seven hundred and fifty thousand dollars and fifty million dollars a year, so, you know, somewhere around fifty to seventy-five grants each year for programs that want to do community paramedicine and mobile integrated healthcare initiatives.

Obviously, we're working on that here

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2	If you're interested in it, just	2
3	Google Treat in Place under N.A.E.M.T. or go to	3
4	N.A.E.M.T.'s website and look for their press	4
5	statements. And it essentially established it	5
6	took the C.M.S. was refusing to release the data	6
7	from the E.T.3 program, but the Freedom of	7
8	Information Act request was complied with, and we	8
9	have learned that under the E.T.3 program the federal	9
10	government saved an average of five hundred dollars -	10
11	- actually it was five more than more than five	11
12	hundred dollars, it was five hundred and twenty-seven	12
13	dollars for each patient seen in the E.T.3 program.	13
14	In other words, after paying the	14
15	ambulance service, after paying any telemedicine	15
16	provider that worked with the ambulance service, the	16
17	federal government saved five hundred and or more	17
18	dollars for each patient by not having their V.A.	18
19	hospital bill in the emergency room.	19
20	So that establishes that at the	20
21	federal level that the E.T that the treat in	21

place is something that will save Congress money,

money if you adopt it, and it will get us paid for

services today that we're forced to provide for free.

save the country money, save the Medicare program

5/8/2024 - SEMSCO Meeting - Troy, N.Y. in New York State as well, you know, we had the community paramedicine law passed last year. We have one -- and we want to make some modifications to it, there's some regulatory work going on.

But finding sustainable funding for community paramedicine has eluded many of us in this room. This is a grant program, doesn't -- the money won't last forever, but the more things we get in the hopper, the more likely we are to convince the payers for healthcare in the long term to start paying for community paramedicine initiatives out of -- so I mean, long term, we need insurance companies to pay for it, right, so this will get us more data and information.

Also, very important to get past this year is the Protecting Access to Ground Ambulance Medical Services Act, that's S1673, HR166. We are currently receiving what are called add-on payments to Medicare for ambulance services.

Urban agencies receive a two percent, rural agencies receive a three percent, super rural agencies and very small communities receive twentytwo percent. Those are funds that were granted us to Congress and they were only granted to us

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payment cut. Congress has a lot of different health

year, and there is likely to be a lame duck session

At which point, they will do the kind

of business of cleaning up all the things that expire

that they don't want to expire. So this is a very

important initiative so we don't see that payment

cut. We frankly would like these payments to be

they -- they -- they don't do things permanently,

However, that Congress is -- they --

they do them a couple years at a time. So we want to

in the E.M.S. community can do something to support

N.A.E.M.T. has an online legislative

service website, if you go to the N.A.E.M.T. website,

you click on advocacy, and then, you click on online

legislative service, excuse me. Any member of the

push this legislation forward, so we -- so the reason

I tell you about these three initiatives is everyone

if they're not renewed we would actually see a

care things that will run out at the end of this

of Congress after the election.

They expire on December 31st, 2024, so

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temporarily.

permanent.

this.

So I began by thanking people for working hard on the legislation -- legislative initiatives we had, NYSAC was at the front of the table with us. They partnered with all agencies and there was a NYSAC letter sent out.

I'm hoping that I can get this on -on Boardable or someplace showing how many of the agencies have supported and continue to support legislation. There's seven initiatives that -- that are brought forth by NYSAC that all of these other agencies support.

I'll just give you a few of them. The four -- S4020, the Mayor Bill. It talks about essential services. We all want to see that happen at some point.

Another bill that's very important to us is TIP and TAD, Treat in Places and Transport to Alternate Destinations. I've talked about this at this table several times. And we really thought we would get this in the budget.

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5-8-2024, SEMSCOAssociated Reporters Int'l., Inc. 800.523.7887 5-8-2024, SEMSCOAssociated Reporters Int'l., Inc. 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 1 2 2 E.M.S. community can send letters supporting these Well, it's -- it's not over yet, as I 3 bills to their members of Congress in just a matter 3 think our Chairman said, and the director said, we of seconds. have like fifteen days, June 6th is the last day of 5 5 Literally, you fill in all your session. 6 6 information, it populates the letter, you hit send, If we pool our resources, and I'm 7 you get a copy of the letter sent to you, it goes asking you all to call your legislators and talk 8 8 directly to your member of Congress. about these bills, it's -- it's -- it's imperative 9 So we talked about that yesterday, we 9 that more revenues come in to the volunteer groups, 10 generated a lot of letters out of New York State in 10 the hybrid groups, the paid group for us to be able the last couple days. If you are interested in 11 to pay our people more and try to balance the scale 11 12 getting an email on how to do it, just give me your 12 on their income compared to others. 13 13 email address. It's -- it won't happen unless new I'll forward it to you the information 14 14 revenues come forward, TIP and TAD is new revenues. 15 from N.A.E.M.T., again, endorsed by AAA, I.A.F.F. is 15 You think about this, I've said this at the on board, so everyone in the E.M.S. community is on 16 16 legislative meeting. One out of three 911 requests 17 17 for many -- many ambulance companies is a no 18 And this is a way that people can 18 transport, one out of three. 19 19 participate in the -- in the -- in the process of So that one out of three, you may run 20 getting these things done, which I think are really 20 twenty miles to a patient's bedside, you may be a 21 complimentary with the agenda that all of us have 21 diabetic, you wake up, refuses the transport, we get 22 22 been working towards in New York State. So thank paid zero -- zero. You may -- there's other serious 23 you, Mr. Lewis. 23 cases that don't end up being transported, or just 24 MR. LEWIS: Thank you, sir, and you 24 minor cases that need to be stabilized in some way.

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think about that twenty-two percent for rural, super

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And they -- they sign off, won't --

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agency and system performance standards. And all of
those things are regulatory processes, so because
they have kind of floated around over the last year
between different committees, we want to funnel those
through the Legislative and Rules Committee.
A 1 1 C4 / '

And as each one of those topics comes up, we will ask the Legislative and Rules Committee and Al Lewis to form a TAG consisting of subject matter experts from the other committees to kind of see those things through so that we don't lose things in the process.

So that -- that -- that is a sort of new change and -- and how we'll go forward doing business. The second thing I wanted to mention from earlier is Dr. Isaacs had asked the folks from Med Standards to set up a TAG that would deal with education and sharing resources for blood transfusion because we're kind of on the cusp of that happening.

And so the medical standards group with SEMAC will set up a group that is a kind of a working group to propagate information about that and help the process once the regs are in place.

MR. DAILEY: Dr. Dailey. CHAIR MCEVOY: Dr. Dailey, we had

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2	As we know, air flight can carry and	2
3	manage blood and ground ambulances need to be able to	3
4	do the same thing. Air flight can't fly when it's	4
5	inclement weather and we can get many times to our	5
6	patients much faster than air can.	6
7	It's, you know, it has a lot to do	7
8	with the geography, so that's all I have to say.	8
9	Thank you very much.	9
10	CHAIR MCEVOY: Thank you. Any	10
11	questions for legislative? I will clarify a couple	11
12	of items, I did as you are aware, I changed the	12
13	name of several committees earlier this year.	13
14	Legislative was changed to Legislative and Rules. At	14
15	this meeting yesterday, I spoke with Al Lewis and	15
16	said, we now have five things that are regulatory	16
17	initiatives that are going through SEMSCO.	17
18	And as you recall last year, our power	18
19	was expanded to actually propose regulations and get	19
20	some changes made in regulatory things involving	20
21	E.M.S. in New York. Those five things as Ryan	21
22	alluded to earlier, are the education regs, which we	22
23	will vote on shortly.	23
24	Equipment regs, blood transfusion	24
25	regs, community paramedicine regs, and the SAPS, this	25

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putting all those people out there, wonderful E.M.S.

personnel out there, ambulances out there, 911 is out

Now these Medicaid patients, at this

if we are successful with TIP and TAD in New York

point in time, it'd be Medicaid patients if we get --

State. But I asked Steve to speak first because it's

coming from the feds for Medicare, that's -- that's a

So I encourage you -- I encourage you

to become involved now, today, tomorrow. We -- we

have to talk to our legislators, we have to convince

them that these programs that NYSAC is leading the

charge on, and we embrace, we need to work hard to

get those done, call them today, call them tomorrow.

can't impress upon you enough that these programs are

And it's -- it's -- it's -- it's -- I

sorely needed for our industry. Other comments

anybody has about legislation? I know there's a

blood bill out there, it's A5789, blood products

ton of new money that we can receive if these

don't want to be transported to the hospital, we

don't get paid for it. We get paid zero, we're

there, and we get paid zero.

programs are passed into law.

bill, we support that.

5/8/2024 - SEMSCO Meeting - Troy, N.Y. approved the motion that had to do with Narcan and you might want to provide a little bit of background on -- on that motion?

MR. DAILEY: How much background would you like, Mr. Chairman?

CHAIR MCEVOY: A brief synopsis would be good.

MR. DAILEY: More Narcan, not better. Too brief? So I was here for that vote and I really frankly appreciate it. This body's endorsement will go a long way in terms of assisting the Commissioner in making the best decision possible for the citizens of New York.

The fact that we have a regulation that allows opioid antagonists to be administered without a patient-specific order is a huge help for all of us in public safety. It allows our law enforcement officers, B.L.S. providers, and the public to administer naloxone.

The little bit of background just for people at this table who were not here earlier, we did study high dose versus our current four milligram per one ml or point one ml intranasal naloxone using State police distribution and found out that actually

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 5/8/2024 - SEMSCO Meeting - Troy, N.Y. 1 2 2 adulterated with right now don't respond to naloxone, their master's in public health, they needed a 3 3 but still cause respiratory depression. capstone project. 4 So we need to work on our education to It -- the -- it worked through Dr. 5 5 our providers, to our police officers, and to the Kaplan, she's here in the room today, I want to 6 6 public. And we need to sure that people use drugs publicly thank her as well as I thanked her 7 recognize, they can safely call 911 in New York State yesterday, she wasn't in person with us yesterday. 8 8 if they're concerned about one of their -- one of So two of the students came and presented -- it was 9 their peers, those are the things we really have to 9 approximately a twenty, twenty-five minute 1.0 work on there. But thank you all. 10 presentation on a guidance document for agencies to 11 11 have a mental health plan in place or to improve upon CHAIR MCEVOY: Thank you. And thank 12 12 you for your research helping to protect the health what they have. 13 13 and safety of our State. They gave suggestions and a checklist 14 14 MR. DAILEY: Thank you. One other on putting together a peer counseling program and a 15 15 thing, if you don't mind, Mr. Chairman. There is peer support network and who should be invested in 16 16 also another bill out there for something that ended that. And a step by step on pulling all the research 17 17 up on the cutting room floor with the -- the budget that they did on programs that are currently out 18 bill which is paramedic initiated buprenorphine, 18 there. 19 19 which I unfortunately don't have the bill number on

And a postvention plan, suicide prevention, and a postvention plan after someone, unfortunately, like our agency down in New York City, with the amount of suicides we have, there is no postvention plan there.

So the document will be available on Boardable as soon as we receive it, it'll be ready

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me right now, but it was initiated by Assemblymember

He's a pharmacist and is extremely

nice enough to add only the language we specifically

need in Article Thirty-three which is one comma and

well versed in these things. And the bill itself is

McDonald, who is local to us here.

1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.	1
2	for presentation again in September, my plan is to	2
3	invite the two students that we have back to give the	3
4	presentation if they're available and they're	4
5	willing.	5
6	If not, it'll be out on Boardable,	6
7	I'll get it to Andrew, put it up in the Safety	7
8	Subcommittee, it'll be in the SEMSCO documents for	8
9	September for vote.	9
10	I want to, again, publicly thank the	10
11	New York School of Medicine, Dr. Emily Kaplan, and	11
12	the students that were involved in this project. It	12
13	was a major undertaking. They did it in a very short	13
14	amount of time, and it's quite impressive of the	14
15	document that they were able to get together and the	15
16	guidance that they're going to get.	16
17	And this is a culmination of	17
18	everything that this TAG has worked on for the last	18
19	several years through even through COVID and	19
20	learning what we learned in COVID and about the	20
21	mental health of our E.M.S. providers statewide.	21
22	And just as you heard from Katie	22
23	earlier on, you know, as a bigger picture and	23
24	everybody's been speaking about this at the table	24
25	with legislation that, you know, E.M.S. is starting	25

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Continuing to move on, our management of escalation tactics is kind of a little bit on pause right now. There was an incident that happened in the city of Rochester that's currently under investigation by the Bureau.

The -- and A.M.R., the hope is that when that is complete, there will be some best practice guidance that will come from the Bureau on this that we will try to incorporate into that program. But we'll await the -- the final investigation before we continue to move on with that.

We continue to work on our hazardous response plan, we are working on putting the survey together. The survey will hopefully be completed by July, that we can get out through the program agencies, and also, to the county emergency managers.

And hopefully get some good data back that we can probably present on -- in December and continue to move that project forward. Continue to work on the reduction of lights and sirens, Scott has been continuously reviewing information on that and we'll hopefully have a little bit more information

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 2 to now be spoken about more at the State level. 3 3 I spoke with Katie yesterday and 4 hopefully we'll be able to take this document and 5 5 shop it around and turn it into some sort of 6 6 legislation and we're going to work with our 7 legislative team down in New York City to try to get 8 8 some legislation to put this through to not only 9 protect all providers that -- that do volunteer on 9 10 these peer counseling programs to be protected from 10 11 testifying and releasing that, you know, medical data 11 12 that they have for their peers when they counsel 12 13 13 them. 14 But also to make this a standard 14 15 15 across the -- the State for all of our E.M.S. 16 providers, so I look forward to presenting that in 16 17 September along with the students from the New York 17 18 School of Med. And again, I'd like to thank Dr. 18 19 19 Kaplan and her students as well for participating in 20 this program. 20

MR. KNOELL: Thank you, Carl. I just

recognize the two students that were here yesterday

that were presenting were Maribel and Abby, so we

thank -- want to publicly thank them as well. So we

look forward to having that presentation in September

5/8/2024 - SEMSCO Meeting - Troy, N.Y. come September.

Under new business we discussed the OSHA 1910.156 standard that is currently out there. For those of you that aren't aware, I encourage you to take a look immediately, the public comment period is closing on June 21st, it will be a heavy lift for some agencies.

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But I also want everyone to be aware of the financial implications of some of these OSHA changes, which I think is a larger scale issue here for everybody, you know, as far as the State goes it will be pretty much a smooth transition.

We'll have a nice, easy transition deadline to implement these changes. But, again, there will be an increased financial responsibility for each agency. And then, let me see, lastly Rich Parrish is working on writing a letter to OHEM. He was at a tabletop a couple weeks ago and the hospital gets grant money and E.M.S. is mandated to be there.

And unfortunately E.M.S. does not get any of that money. Rich asked why, he was volun -chosen to write a letter, and to work through that which he graciously accepted and has already started that process so we look forward to that work in -- in

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the future.

this advisory.

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State report, but that are in a Drupal.

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 1 2 2 anybody here has any. 3 3 CHAIR MCEVOY: Sounds good. David 4 Violante, do you want to talk about i-gel, and then, 5 5 give your innovations, or not innovations, quality 6 6 report? 7

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Health put out a health advisory early today or

compatible with pediatric pads. So if you have a

LIFEPAK 15, I encourage you to definitely look at

And also, making sure that your

pediatric pads are -- work with both A.E.D., and

that, so just be aware of it, I know the Bureau is

going to post that advisory out far and wide, but I

also encourage everyone to take that back to their

MS. EISENHAUER: Chair?

CHAIR MCEVOY: Yes.

way at the end. So the advisory is posted on the

has the links back to the documents that it came

E.M.S. for Children's page and the advisory itself

Council and I'm happy to answer any questions if

from, from the NASEMSO Pediatric Emergency Care

CHAIR MCEVOY: Thank you. Any

MS. EISENHAUER: Over here, all the

regions and councils. End of report.

questions for Andrew, safety?

also, the LIFEPAK as well. There is an issue with

yesterday as it relates to A.E.D.s and being

And then, lastly, the Commissioner of

MR. VIOLANTE: I would love that, thank you, Mike.

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CHAIR MCEVOY: All right. MR. VIOLANTE: So for the i-gel program update, we've had some challenges in the past that we've talked about in getting good data beyond the agency.

13 14 I say that because agencies are really 15 still able to do a lot of quality improvement and get their data at the agency level because they can see 16 all parts and components of their reports. 17 Where that starts to become 18 19 challenging, after that is when the program agency looks for the data or the state looks for the data. 20 Those challenges relate to issues in documenting in 21

the narrative versus in drop downs, in the agency using the right provider codes or different codes within the system, vendors using the right -- the right codes, and then, export failures to either the

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What that means is, agencies will send us a notification that they've used in i-gel, and then, we look for that i-gel in the State report that we get weekly.

And that number at the last meeting was up in the seventies, it's now down into the fifties, that's great news. So we're working with all of the different groups to get all of those numbers into the State report.

So out of two hundred and fifty-six a hundred and seventy-eight confirmed. Not all of them are confirmed because some of these agencies have folks that are not completing the resuscitation, so in other words they call the resuscitation in the field.

And so those don't get to get confirmed by either the hospital or -- or some other group that comes in, paramedic group or otherwise. Of the procedures, two hundred and forty-one were successful, that's about ninety-four percent of insertions of the ones that are in the State report.

Of the adverse events, two hundred thirty-seven, there are none. The remaining are related to apnea and vomiting. ROSC, we've had a

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12 13 14 Livingston, Mid-state, Finger Lakes, and New York 15 City. 16 So that is the i-gel data, I'm happy 17 to take any questions on that before I move on to the 18 quality metrics component. Okay, hearing none, I 19 will move on to the quality metrics report. 20 So we've talked about data movement 21 just now in a lot of areas and we're really still 22 working with a variety of other committees, the State 23

5/8/2024 – SEMSCO Meeting – Troy, N.Y. continuing work on policy TAG for twelve zero two, twelve zero three and twenty-one zero four.

One of the last pieces that we had to work on was landing on a definition for a patient and patient contact. There's so much variation around the State on this.

So much thanks to OREMS and Dr. Cushman. We've landed on something, that is, a patient is defined as a person encountered by E.M.S. personnel with an actual or potential injury or medical problem. Encountered refers to visual contact with the patient.

These persons may have requested an E.M.S. response or may have had an E.M.S. response requested for them. Due to the hidden nature of some illnesses or injuries, an assessment should be performed on all patients. For patients initially refusing care and attempt to evaluate the individual, even if only by visual assessment is expected and must be documented.

This all comes to the larger work of policy revision to move it towards regulation, and our group is going to continue that work with some of the recommendations by District Chief Gina

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agencies, vendors to get data moving not only just

from the agency to the State, but also out to the

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1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.	1
2	hospitals.	2
3	We do have a webpage update, we've	3
4	been working on that since the last meeting, we'll	4
5	continue to work on that. If you go to the landing	5
6	page for the Department of Health Bureau of E.M.S.	6
7	over to operations and over to quality improvement	7
8	you'll see some updates in there that include the	8
9	original Q.I. manual that we've worked on.	9
10	We've pulled out the quick start guide	10
11	as its own link that's in there, and then, a link to	11
12	the New York State metrics and their parameters for	12
13	numerators and denominators.	13

So every agency, program agency, group, et cetera, that wants to look at how to do a quality improvement project they have the ability to do that a quick way through the guide.

And then, where the metrics are, what those metrics are, how to use the metrics, what the data is supposed to look like for your numbers, and then, how to do run charts and move forward through the P.D.S.A. cycle.

23 And so that is now on the web page. 24 We'll continue to update that and get that looking a 25 little bit better and more easily usable. We're

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Wierzbowski to continue moving forward with us.

In terms of our grant updates we've made a lot of progress with the Department of Health and H.R.I. to identify key personnel and resources to move forward with a variety of grant projects, so stay tuned for that.

And at our last meeting Ryan asked that we assist district chiefs with information and guidance related to quality improvement when doing agency inspections.

So we would love to take and are going to take a kinder, softer, gentler, appropriate approach of where are the agencies now, how are they doing, what are their challenges, how can we help them, whether they're real or perceived and move forward in ways that they need to help doing quality improvement.

Which includes a one pager with directions on how to get onto the State website, look at the quality improvement manual, look at the quality metrics that are out there, reach out to any of us if they need help.

We're also seeking to engage the program agencies and help them to meet their

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2	contractual objective, which is number 6.7 for Q.I.	2	Michael Redlener was voted yesterday as the least
3	and so we're working with them on that. In terms of	3	organized chair and has been sent to a Robert's Rules
4	the State we got a great report from Peter and and	4	class, so Dr. Lauren Maloney will
5	Ryan presented most of that information.	5	MS. MALONEY: No question, whatsoever
6	Alex, I just wanted to reach out and	6	at this point.
7	say thanks again for all of your work with the	7	CHAIR MCEVOY: will be giving
8	Quality Metrics Committee and the i-gel project, it	8	report in his place, so she is his co-chair.
9	has been immeasurable.	9	MS. MALONEY: Halloween has come early
10	Thank God for you being here helping	10	on Michael Redlener today. All right. So first, a
11	us and helping us sort through the data, get the	11	great big thank you to everybody on the committee who
12	data, figure it out, and get our weekly reports. It	12	have worked feverishly to have not one but two
13	has been just astounding, so thank you so very much	13	deliverables, as well as three, we've also hit our
14	for all of your work with that.	14	cap of seconded motions.
15	We are really looking for an	15	So the Behavioral Health Care
16	improvement. Hopefully, with the transition to three	16	Committee subcommittee has been working with O.M.H.S.
17	point five that it'll be a little bit easier for	17	and OASIS as far as coming up with creating a pathway
18	agents and to get data and to do quality improvement	18	to transport patients to crisis stabilization centers
19	using that data set, and so we're looking forward to	19	in collaboration with all of the various
20	that again.	20	stakeholders.
21	We did have a presentation from Brian	21	It's very much intertwined with the
22	Clemency and Susie Burnett, and they presented that	22	Daniel's Law Task Force, we have another meeting
23	the D.O.H., SEMAC, and SEMSCO consider contracting	23	scheduled for Friday, and we hope to have a document
24	with universities on research projects for the State.	24	to share at the September meeting with a tad bit more
25	And then, use those research projects and do poster	25	details.

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5-8-2024, SEMSCOAssociated Reporters Int'l., Inc. 800.523.7887

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5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 presentations at Vital Signs and present information 2 3 3 to groups. 4 The University of Buffalo and others 5 5 are other interested parties that are academic and 6 6 medical centers can really help demonstrate the 7 impact of projects on E.M.S. around the State, here 8 in New York State, using the things that we're doing, 8 9 and an example of that is the i-gel project. So we 9 10 heard from them and we'll hear more on that as well. 10

> Again, thank you to the entire committee, we meet monthly, they do a tremendous amount of work, they're a fantastic group to work with. And again, thanks to the D.I. team and Alex.

The last item we had came as a -- as a last new minute item, that while we look at quality measures for transports and patients, that we really also need to look at any kind of quality measures for non-transport patients moving forward as well.

So we're going to consider how we might move forward in that arena too. And with that, that is the end of my report, Mr. Chairman, unless there's any questions for me.

CHAIR MCEVOY: Thank you. Any questions for quality? All right. Moving on,

5/8/2024 - SEMSCO Meeting - Troy, N.Y.

5-8-2024, SEMSCOAssociated Reporters Int'l., Inc.

Our Mobile Integrated Health and Community Paramedicine Subcommittee led by Mark Speizio has worked to create a guidance document in anticipation of the assembly of a stakeholder group in response to the recent changes in legislation.

We will note that the document that is available on Boardable was amended in order to emphasize that -- that a needs assessment might be a little bit much of a barrier, a formal needs assessment, and in reality it should be a community that has a documented need for an M.I.H. or C.P. program.

And with that, we bring forward a seconded motion to send the M.I.H. guidance document to SEMSCO as an official recommendation to go to the C.P. working group as part of the department.

CHAIR MCEVOY: So that document was posted on Boardable for people to look at ahead of time. Is there any discussion on the motion for this body to forward that to the community paramedicine work group as a guidance document?

If none, all in favor of doing that signify by raising your hand. Any opposed, the same sign. Any abstentions? Carries unanimously.

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	5-6-2024, SENISCO/ISSOCIATED REPORTERS IN L., INC.		
1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.	1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.
2	MS. MALONEY: Moving along to our	2	So any discussion on that motion? If
3	Essential Services Subcommittee led by Curtis	3	not, all in favor, signify by raising your hand. Any
4	Hammond, this subcommittee assembled a document to	4	opposed, the same sign. Any abstentions? That also
5	define what essential services means to E.M.S. we	5	carries unanimously.
6	have a tendency of using somewhat random words, it's	6	MS. MALONEY: To wrap it up, we also
7	nice to actually define what that word means, or what	7	had a conversation about E.M.S. research priorities
8	we at least mean by that word.	8	and processes and that it would be lovely if there
9	And so we recognize that one size most	9	was some kind of structure on how to access data, how
10	certainly does not fit all, and rather focused on	10	to collaborate with data pondering.
11	assembling some pillars that are necessary in any	11	Are we enablers of research, which
12	system design and putting some detail to that as	12	sounds kind of bizarre hearing that out loud or are
13	especially as we have conversations with different	13	we a research body in and of itself? And so we
14	stakeholders that might not know our jargon to have	14	formed a subcommittee to help at least start to
15	some kind of a resource document.	15	create a process to collaborate with E.M.S. research
16	Although the legislation didn't move	16	across New York State.
17	forward, we think that this is, again, a very helpful	17	And then, that segway segway into a
18	opportunity to have to talk with other stakeholders	18	conversation about innovations in E.M.S. education
19	and and provide some understanding of what we	19	specifically as far as how can we showcase, how can
20	mean. We also had a question raised.	20	we share what folks are doing?
21	It was an excellent question as far as	21	And so naturally, another sub-
22	are we in a situation that we're going to have	22	committee was made to help straighten that out along
23	fifty or so different definitions of essential	23	with the training of that committee with much
23	services, and perhaps we should raise the question to	24	overlap. So that that's about it.
25	a more national level of what exactly does essential	25	•
23	a more national level of what exactly does essential	23	CHAIR MCEVOY: Any questions for Dr.
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800.523.7887 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	services mean. So that brings forth a two seconded motions, the first one is to move the essential services document to SEMSCO as an official recommendation to be sent to the wider E.M.S. Committee whatever that might be. CHAIR MCEVOY: Any discussion on that motion? This document also was cleared the approval process and was posted on Boardable. So the motion is to move this out to the masses as a recommendation for a definition of what we mean by essential services. All in favor of doing that signify by raising your hand. Any opposed, the same sign. CHAIR MCEVOY: Any abstentions? That carries. Thank you. MS. MALONEY: And for our third and	800.523.7887 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	5-8-2024, SEMSCOAssociated Reporters Int'l., Inc. 5/8/2024 – SEMSCO Meeting – Troy, N.Y. Maloney and the Innovations Committee? All right. If not, the next item on the agenda is D.E.I. And I don't believe Jared is here. Dr. Rabrich also is not here, he asked me to report that the survey, the D.E.I. survey has been closed. They're in the process of tabulating the results from that and we could expect to hear some additional information about it at the September meeting. I think Amy did the E.M.S.C. report already. So that item on the agenda has been covered. Do we have any report from STAC that you know of? MR. DAILEY: Meeting is end of the month. CHAIR MCEVOY: Okay. So their meeting is at the end of the month. Dr. Kurt Edwards, who is

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CHAIR MCEVOY: And NEMSAC is the

National E.M.S. Medical Services Advisory Council.

And one -- and our suggestion is that they consider

this as a basis for defining essential service.

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And so I think we'll be seeing him at

discussion about the education regs. These obviously

some future meetings which brings us into old

business. First item of which is to have some

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5/8/2024 - SEMSCO Meeting - Troy, N.Y.

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5-8-2024, SEMSCOAssociated Reporters Int'l., Inc.

5/8/2024 - SEMSCO Meeting - Troy, N.Y. 2 2 lies, and statistics. report with aggregate numbers for 2023, most major 3 3 With that in mind, when I use numbers, areas I have researched, including my own, are understand they come from both the New York State 4 reporting record annual call volumes. 5 5 Department of Health and the New York State Considering the current state of 6 6 Comptroller and were all that were available when my affairs, with the tremendous hurdles E.M.S. is 7 comments were drafted. facing, is now really the right time for SEMSCO to 8 8 In 2017, when this body voted to end seriously contemplate eliminating this position? 9 the original classes for the E.M.T.C.C., it did so 9 A position that brings with it a scope 10 with the intent that the E.M.T.C.C. role could be 10 of practice and a wealth of talent that has filled with the creation of more practicing successfully served this State for over forty-five 11 11 12 paramedics via original paramedic classes and a 12 years. The introduction of the A.E.M.T. just a few 13 13 bridge program that would transition E.M.T.C.C.s into years back and its limited scope of practice as 14 paramedics. 14 outlined in the collaborative protocols, however well 15 15 Seven years later, the data is in and intentioned, does almost nothing to assist agencies 16 the data shows the attempt to reach that objective 16 seeking a relief valve for the lack of available 17 has fallen short. Since 2019 at almost every 17 practicing paramedics or A.L.S. in general. 18 practicing provider level, New York State has 18 In looking at the collaborative 19 19 hemorrhaged E.M.S. providers. protocols and comparing the roles of the A.E.M.T. and 20 Between 2019 and 2022, New York State 20 the E.M.T.C.C. as it pertains to standing orders and 21 lost twenty-eight point eight percent of its 21 skill sets, it's apparent even to the late Ray 22 22 practicing paramedics and forty-three point two Charles that the A.E.M.T. is no replacement for the 23 percent of its E.M.T.C.C.s, totaling an overall 23 E.M.T.C.C. in its current form. That is not to say 24 reduction in A.L.S. providers statewide of thirty-one 24 the A.E.M.T. has no value. 25 25 percent. In fact, I support its addition to the

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1	5/8/2024 – SEMSCO Meeting – Troy, N.Y.	1
2	list of credentialed positions available to a person	2
3	seeking to expand their role in E.M.S. Over time, it	3
4	may develop like the E.M.T.C.C. did and even become	4
5	the full replacement for the E.M.T.C.C.	5
6	But until then, it remains a poor	6
7	substitute for a time-tested and field-proven vehicle	7
8	that can deliver a better matrix of A.L.S. products	8
9	to a patient when a paramedic is not available.	9
10	While we are struggling to recruit and	10
11	retain providers, while the E.M.S. safety net is	11
12	strained to the point of almost being broken, while	12
13	providers seem to be burning out at an alarming rate,	13
14	while funding and economics threaten to sink	14
15	organizations and municipalities, I believe we need	15

to stick with what is proven, time tested, and a 16 cost-effective option. 17 It is my belief that SEMSCO needs to 18 allow each region to have the ability to utilize 19 every tool in the box to fix problems and shore up 20 21

numbers so as E.M.S. leaders we can protect life. I thank you for your time and I will to the best of my ability answer any of your questions should you have any. Thank you. CHAIR MCEVOY: Thank you. Anyone wish

5/8/2024 - SEMSCO Meeting - Troy, N.Y. that all agencies now, with the exception of one or two, are credentialed at the A.S. level.

I believe Paul Marra from Suffolk E.M.S. is here, but it's in a neighborhood of a hundred and something agencies, hundred and ten to hundred and fifteen with a county call volume of about a hundred and seventy thousand calls a year, which is up since 2019 by twenty-two thousand.

And so despite the fact as you bring up, there's a lot of agencies. The system is hemorrhaging people quickly. We're not replacing them quickly. And despite the fact, I think you also asked about money.

I come up here coming from a community that comparatively to the rest of the State is wealthy. My budget is two point eight million dollars to run my organization of which we have a support staff.

We don't technically pay any E.M.S. providers, but we do have staff that are credentialed as A.L.S. providers or B.L.S. providers that can go on calls if they're needed. They're custodial staff or otherwise.

But I would say now where budgets were

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 2
                                                                        2
           to ask questions at this point?
                                                                        3
 3
                    MR. DUVALL: Sure. Sir, I'm curious
           about your -- your call volume, your number of
                                                                        5
 5
           advanced life support providers and your agency's
                                                                        6
 6
           annual budget, and the number of A.L.S. agencies in
                                                                        7
           vour catchment area.
                                                                        8
 8
                    MR. MIGLINO: Sure. Our call volume
 9
           last year peaked for the first time in eighty-four
                                                                        9
10
           years at four thousand one hundred and seventy-six.
                                                                       10
11
                                                                       11
           Of those calls, we had approximately because the
12
                                                                       12
           number -- there's a couple calls where we couldn't
13
                                                                       13
           field an A.L.S. provider, but I would say, roughly
14
                                                                       14
           about twelve to eighteen hundred of those calls were
                                                                       15
15
           A.L.S. in nature.
                                                                       16
16
                    And I would say ninety-eight percent
                                                                       17
17
           of the time we had an A.L.S. provider available. As
                                                                       18
18
           for the number of A.L.S. providers like the cohorts
19
                                                                       19
           that I mentioned, it's down substantially in the last
20
           five years. We've gone from having twenty-six to
                                                                       20
21
           where we have thirteen credentialed personnel that
                                                                       21
                                                                       22
22
           are actively practicing as A.L.S. providers.
23
                    And you had asked about the number of
                                                                       23
24
           A.L.S. providers in the area? I come from the county
                                                                       24
25
                                                                       25
           of Suffolk or the Suffolk REMSCO region and I believe
```

5/8/2024 - SEMSCO Meeting - Troy, N.Y. probably twenty-five percent salaries, they've moved to the neighborhood of fifty. Most municipal budgets, I -- I ran a school district for a little while and been involved with government.

Roughly we're on eighty to eighty-five percent for municipal salaries, benefits to include retirement. So I heard a gentleman here before talking about money. Money is going to become a huge issue for individuals.

But down where I am, even throwing money at people where medics were making roughly fifty to sixty thousand dollars just two to three years ago and have starting salaries between eighty and a hundred thousand right now, there are not enough providers.

And as we all know, we cannot make para -- paramedics overnight. So if we wanted to pay them a quarter million dollars, unless they're moving here from out of State or someplace else, there just aren't enough and that's why it's critical to have a relief valve and that's what the E.M.T.C.C. had provided.

MR. DUVALL: I've got to take issue with your stance that the sunsetting of E.M.T.

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(Pages 125 to 128)

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8 37		8 37
critical care was a surprise. I was part of this	2	a young woman who is an R.N. She is in the process
group in 2017, 2018 when we debated long and hard and	3	of trying to have a child. She is a C.C. She may be
made a decision to sunset the E.M.T. critical care	4	one of my best A.L.S. providers as she runs an E.R.,
level. I was a critical care tech as I started my	5	runs codes all the time.
career.	6	I will say to this individual who has
I spent a few years as critical care	7	told me unequivocally she has no time to do a bridge
tech, but at the time I believed, as I still do, the	8	right now, that she will be out of the system come
critical care tech program was born of necessity, but	9	July 2027, if I don't find a vehicle to make her a
honestly has lived past its usefulness. There are	10	medic.
numerous paramedic programs available that were not	11	I understand there are multiple
available when I started.	12	vehicles out there that work for everybody. But as
There are bridge programs consistently	13	the boat is going down, that's not the time to start
and those bridge programs have been well advertised	14	telling people, you know, we don't need you to help
and well attended by areas and providers and agencies	15	bail.
much smaller than Long Island with far fewer	16	We need the availability of every
providers.	17	position until we right this ship. What works in
And they've managed to rise and meet	18	Greene County, Clinton County, or Livingston County
the challenge and I find it hard to believe that this	19	may not work in Suffolk County.

the challenge and I find it hard to believe that this 20 truly was a surprise to you in February that sunsetting was -- was going to eventually happen. 21 MR. MIGLINO: So if I could take those 22 one at a time. It was a surprise because in 2017 23 when it was brought forward our representative at the 24

time or one of them was Robert DeLaghe.

5/8/2024 – SEMSCO Meeting – Troy, N.Y.

ity of every What works in , or Livingston County may not work in Suffolk County.

5/8/2024 - SEMSCO Meeting - Troy, N.Y.

In my research in the last few months of doing this, I've taken a look at this organization. Region one represents over sixty-three percent of the population of the State of New York. Nassau and Suffolk taken alone are larger than thirteen states.

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> Page 130 Page 132

I did vote to not set a hard sunset date. I believe

33 (Pages 129 to 132)

Currently in my own department, I have

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25

2	with no critical care techs left in the system.	2
3	Everybody has moved without regard for the sunset or	3
4	the ending. Everybody's made the move to the	4
5	paramedic level. And we're now working on developing	5
6	a more robust A.E.M.T. level.	6
7	And I really urge you to sit back and	7
8	and think a lot about that and think about the	8
9	fact that the A.E.M.T. is a lot more robust, I think,	9
10	than you give give credit for. My first A.E.M.T.	10
11	cards I could do an esophageal obturator airway and I	11
12	would I would hazard that half the people in this	12
13	room don't know what that is.	13
14	MR. MIGLINO: Again, I I I don't	14
15	want to belabor the meeting because I I saw how	15
16	the Chair handles this three proposition rule. That	16
17	being said, I respect where everybody comes from.	17
18	I don't think anybody who's known me	18
19	in the thirty-three years I've been in E.M.S. would	19
20	say that I ever sit back on anything. I don't intend	20
21	to sit back or go quietly into the wind.	21
22	I've been the chief of this	22
23	organization, which has been named by this body, the	23
24	number one agency in the State at a period of time,	24
25	for twenty-seven years.	25

reports and data points.

The comprehensive report will -- will include thirty-seven recommendations, which have been placed into three categories, immediate, intermediate, and long term, but all of which are recommended to begin upon release of the report.

Many of these initiatives align with all of these discussions that we're having here these two days. The document at this point has been through the design and formatting phase and will be going to the E.D.C.C. process within the next few days.

So we're anxious to see that document

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looking at ethics comparing PHHPC bylaws to ours, to

the actual statutory requirements for ethics in

council bylaws.

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2	STATE OF NEW YORK
3	I, DANIELLE CHRISTIAN, do hereby certify that the
4	foregoing was reported by me, in the cause, at the time
5	and place, as stated in the caption hereto, at Page 1
6	hereof; that the foregoing typewritten transcription
7	consisting of pages 1 through 140, is a true record of all
8	proceedings had at the hearing.
9	IN WITNESS WHEREOF, I have hereunto
10	subscribed my name, this the 30th day of May, 2024.
11	
12	
13	DANIELLE CHRISTIAN, Reporter
14	
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