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Kasper?

me saying that he would not be here today. And Ben

meeting between our group -- certain members of our group, and pediatric STACs, so certain members of Ped STAC on promotion and outreach for Always Ready for Children to hospitals and what can be done. And so, we had our first meeting. And so, kind of getting everybody on the same page and -- and we're going to continue that work. So more to come on that also in

Page 6

last June. However, they have now listed all the

and these are those so far. So, they are listed by

-- or which hospitals are participating in the

county. And as we get more on the screen, you will

be able to select by county and see which children's

program around the State. I also would like to give

hospitals that have joined Always Ready for Children,

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7 survey, to really provide an -- an assessment for 8 8 your agency to look at and see how prepared are you 9 9 for pediatrics, and then give you that next step of, 10 10 okay, this is where you're at, this is what you can 11 11 do next, this is how you can make that flourish. So, 12 12 it's emspedsready.org. And it does have a lot of 13 13 components right here just on this page. You can 14 14 start your assessment, and I'll go through that in a 15 moment. You can also print a copy of the assessment. 15 16 16 It's in English and in Spanish if you're more 17 17 comfortable with Spanish. And there are some links 18 18 to a FAQ and then pediatricreadiness.org. Also, 19 19 there's an email to the E.D.C. Center. You can also, 20 2.0 of course, email me. So, more information all on 21 21 this page. 22 22 And at the -- down here resources, 23 2.3 there's a toolkit and a checklist in case you want to 24

read them, you need some extra information; that's

there for that. Also, they built this map. So, I

So, please complete your survey because it will help the New York State program be able to know what resources our State needs, and how we can better serve you. But also, it helps the larger E.M.S.C. program know what is needed in the states and what is needed by the agencies. So, please do your survey. So, Nickol O'Toole, who is our Family Action Network member, we kind of chatted about this. Did anything come in the FAN meeting specific to this?

MS. O'TOOLE: No. Just other than it was coming out May 1st, and we do have till July 31st to get it done. And they said that the biggest push is from our State reps. So, hopefully we can get it out there. And I was going to say, let's try to beat New Jersey, but that's not going to happen. We'll do our best.

MS. EISENHOWER: Eric Hicken is persistent. Yes. And he has a large office team to help, yes. So, we also have some additions to our teams, speaking of E.M.S. for Children's teams. So,

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vital sign, sorry, the Vital Signs Coordinator, which

is a public Health Specialist, something, forgive me

on the technical title of H.R.I. So, she'll be

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Page 16

we've run through the Bureau is to be more of a

collaborative community approach and a community

outreach approach. And so, looking at Vital Signs,

Page 20

most grateful for all the work that you've done and

will continue to do, so thank you.

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most of them. So, each E.M.S.C. PECC, so pre-

hospital PECC agency will get one. We're in the

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states there's -- there's only one of them. And so,

when we all create something, we share it with each

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federal government was working on their budget and

they went a little bit over, as it happens every

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Page 28

13 is the Monroe Livingston Regionally E.M.S. regions. 13 14 14 A Handtevy implementation project. And we're lucky 15 to have Dr. Maia Dorsett here with us today, who's 15 16 been leading the charge. Maia, please take it away. 16 DR. DORSETT: Do it, yeah. 17 17 18 18 DR. COOPER: There you go. 19 DR. DORSETT: So red is on, it's good 19 20 system design. All right. I'm very excited to be 20 21 here, and I'm going to start off by acknowledging 21 22 that this is not a project that I have done remotely 22 2.3 alone. It's taken a lot of work, and it would not be 23 24 24 possible without Amy Eisenhower, who was able to help 25 us with this. So, what we took on was the challenge 25

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And so at the time, I had been developed a lot of interest. The Rappaport L. had used the Handtevy System, not currently the app, but at the time it was done, it was sort of paper cards within their system to implement volume-based dosing. And so, this was the thing that I had wanted to implement because I wanted a solution that had this particular feature. Not just like we're getting weights on kids, not just opportunities to practice, which are all really important. We'll talk about how we incorporated that into our implementation, but something that took the math out of it.

And I was significantly more motivated

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1 5/6/2024 – E.M.S. for Children – Troy, New York 1 2 dispatched to a six-month-old seizure, you can 2 3 actually just like click on that and they show that 3 4 you're actually pretty close to the correct, unless 4 5 5 the kid has some other reason that they're going to 6 be smaller than normal or larger than normal. And 6 7 7 then it can take you through -- you have the list of 8 8 medications and the key component of it is that it 9 9 has, what is the concentration of the medication and 10 the volume to be administered. So, you can click on 10 11 that, and it'll pull it up. And even more 11 12 importantly is you can link it directly to your 12 13 protocol. So, if I'm dispatched to a seizure, I can 13 14 14 search a protocol, and it will automatically -- it's 15 15 integrated into the protocols, pull up the protocol, 16 16 but pull up all medications, the correct dose for

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tapes that go along with it, but there's also, you

can just use patient age. So like when you get

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So, you can't see this, but it's in the report that was handed is we really felt that it's never just the tool, it's always about how you implement the tool. And so we thought this had to be coupled with education integration into normal practice. We had to get this right, including knowing the concentrations of the medications in our field. So, the first thing we did actually, because

that weight child as part of the application.

5/6/2024 – E.M.S. for Children – Troy, New York that. So, the only medication with variation in dosing was ketamine, where some carried fifty mgs per ml, and some carried a hundred mgs per ml.

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dosing application, that's very dangerous, right?

Because if I have a -- I can create errors by doing

And so, we can -- I can show you on our application, we actually, that's highlighted in red, so that there's integration into the app of highlight of variable concentration we have both listed. Then we wrote a regional policy that we kept in our back pocket that wasn't a stick up front, but we wrote a clinical guideline for best for safe pediatric practices and made that a regional policy passed by our RMAC of these agencies operating within our region needed to comply with that.

And we basically took the -- the position statement from N.A.E.M.S.P., the evidencebased guideline and made that a regional policy. And then built -- like built the app with everything integrated into the protocol and then built an education system with tabletop exercises that included five separate cases. Three were pediatric, one was an infant cardiac arrest, a pediac like a one-year-old seizure, a five-year-old pain management scenario, but then also two adult cases so that people would actually go to the app and use this on a

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10 11 12 13 more up to date data, but this was pulled like a week 13 14 14 into February, so a week into February, one hundred 15 and seventy-five of the four hundred and fifty-two 15 16 16 users had accessed the app within February. 17 17 So, there are some people who got 18 18 access early on and are not integrated into their 19 19 clinical practice, but somewhere around like thirty 20 to forty percent are accessing it every single week. 20 21 And I know that because I can see when was the last 21 22 time, they actually pulled up the application. 22 23 So, we have variable usage within the 23

Medication error is a hard thing to

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group.

greater than ninety percent of the time, that weight is exactly the same.

So, I think they're actually writing down the weight when they bring the patient to the E.D. But for us, for calculating the metric, I think we're very confident when we say there's an error or not an error, that our weight denominator is correct.

All right. So, this is a control chart, and I can tell you in the updated data, it continues to improve. So, what is plotted here is essentially four years on a monthly nearly thirty-day basis of what is the percent correct dose. So, a hundred percent would be a hundred percent correct

Page 38

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5/6/2024 - E.M.S. for Children - Troy, New York dosing and then below that, and I can't even see, but it was like seventy percent for years. You can see how much variability we had early on. A lot of that is because we didn't have that many meds administered to children. But that the -- you can see that the denominator as the control limits go narrow, we actually have bigger numbers, like more kids are getting things like pain management, which is a good thing.

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But prior to implementation, only seventy percent of the time were we dosing children correctly by the definitions. And since implementation eighty-three, now eighty-five percent of the time on the most recent data, we are dosing children correctly, right? So, that's a fifteen percent improvement. The interesting thing is not all medications, I think this is sort of like not as important for all coming meds as it is for specific critical medications.

So, for example, ninety percent of the time we were dosing dexamethasone correctly. That's because it's hard to get it wrong, because once the kid hits two, the common dose is probably ten milligrams, right? And that's what you give. And a

5/6/2024 - E.M.S. for Children - Troy, New York at the time.

So, I contacted their agency, I made sure they got access and trained on the app. I now have three months more of data. We've only had two subsequent dosing errors, both from people who never got onboarded to use the application. So, for users of the application, we have had zero medication errors for midazolam dosing procedure. The test really will be, we are rolling out the protocol updates where we increase the dose. If you think about what is the work to change everybody's knowledge of what is the dose of midazolam versus flipping a switch and making it sure that everybody's app shows the correct dose, which is now going to point two, that'll be a real test of like, can we rapidly push out changes?

So those are all numbers, and I love numbers. I do quality improvement, like control charts feed my soul, but I think to me I get like emotional, right? Like these are the -- I get this kind of text messages like from providers all the time, and then I get ones like this, right? Like, I had to take care of a pediatric cardiac arrest this morning; like I felt more prepared to take care of a

Page 41

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ARII@courtsteno.com www.courtsteno.com ARII@courtsteno.com 800.523.7887 800.523.7887 5-6-2024, EMS for Children Advisory Committee Associated Reporters Int'l., Inc 5-6-2024, EMS for Children Advisory Committee Associated Reporters Int'l., Inc. 1 5/6/2024 – E.M.S. for Children – Troy, New York 2 lot of the fentanyl was actually like underdosing, 2 3 not overdosing, on fentanyl, which is not great to 3 We have a lot of barriers to improve. 4 undertreat pain, but much less concerning than like a 4 5 5 two to threefold overdose of fentanyl. So, one of 6 the most commonly mis dosed medications, which I did 6 7 7 find quite disturbing, was Midazolam for seizure, 8 8 which prior to implementation we only got correct 9 9 sixty percent of the time, right? And like luckily, 10 10 we're changing the dosing to more evidence-based 11

dosing, but sixty percent of the time. So, this is 11 only two quarters. 12 But what I'm going to show you is this 13 14 graph. So, what this graph is this is called an X chart, which is individual administrations of 15 midazolam over time from 2020 through to the end. 16 17 And what is plotted here is the dose that the child 18 received divided by the correct dose. So, if it' 19 what your goal is that it's a one. If it's a one, it's essentially like a perfect administration. You 20 can see how much variability we had and then you can 21 see that the line narrows. And see all those little 22 dots along one. Those are all correct doses; there's 23 24 one outlier. And the one outlier is somebody I can 25 look, and they were not a registered user of the app

5/6/2024 – E.M.S. for Children – Troy, New York -- a sick child. It was a cognitive offload.

And in that report, I left the free text comments on people's perception of components of the app about app use and their clinical care, because I think that the way we make positive change is we hear from the people who are the end users. One of the things that we were asked for and we got from Handtevy because they were implementing it, is that there was only two weights for adults, which was really inconvenient. We now have the full spectrum of adults' weights including for ideal body weights dosed according to height, and those are all linked to the protocols.

We're working into integration into the E.P.C.R. directly because we've had a few documentation errors that are like documented the ml and so the milligram, which is a big problem when you're talking about epinephrine, but I can actually go down like, and drill down into the E.P.C.R. and see what was documented and speak with the providers.

And then the last component is improving the frequency and quality of pediatric care education opportunities. I don't think that this would've been successful without hands-on education

Page 42

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1	5/6/2024 – E.M.S. for Children – Troy, New York	1
2	looking at regional data and every time I find a	2
3	clinically significant error, every quarter when I	3
4	look at the data, I email that agency and let them	4
5	know so that they can look into it. And so, we've	5
6	created a pediatric advisory council as a	6
7	subcommittee of our RMAC. And one of the things that	7
8	we're going to do is not only continue the work on	8
9	quality control here because we still have	9
10	opportunities, but also think about how do we create	10
11	those continuing education opportunities that are	11
12	going to like support safe pediatric medication	12
13	dosing as well as care of critically ill children.	13
14	Sorry. Thanks. That's it. Lots of people to thank.	14
15	DR. COOPER: Thank you so much.	15
16	That's incredibly thorough report and phenomenal	16
17	work And if a program like this could be you know	17

work. And if a program like this could be, you know, exported statewide you know I think we could substantially reduce the rate of, you know, medication errors in children. I see Amy giving me the eye here because of course that -- that would be quite an enormous undertaking. But at the same time, it's a necessary undertaking to make sure that kids are being properly dosed, you know, when medications are utilized. And of course, I -- I also can't help

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especially I think in my mind knowing how important it's to treat seizures and how often these occur in children, I think is especially important in terms of rolling something this out statewide.

So, I think you've done the pilot project, which is -- which is absolutely wonderful in a much -- in a controlled, relatively controlled setting. But I've a couple questions, also. One of is of course, and you alluded to this, is the importance of that the concentrations of drugs are the same. Because if the concentrations vary then the volume-based dosing is a problem, right? That's number one. And then the second is a question that has to do more with in rural areas where you may not have the ability of, you know, there's no Wi-Fi, you don't have I internet, you can't do it because of some of the barriers geographically, will that affect

Page 46

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1	5/6/2024 – E.M.S. for Children – Troy, New York	1	5/6/2024 – E.M.S. for Children – Troy, New York
2	your app and these dosing? And what then becomes a	2	the app is designed
3	substitute? And how are you would you be handling	3	DR. COOPER: Can you identify
4	that?	4	yourself?
5	DR. DORSETT: So, to the first	5	MR. SENSENBACH: Ben Sensenbach,
6	question, that is the biggest issue. And so whatever	6	Monroe-Livingston Program Agency.
7	system you have, it's never like a set it and forget	7	DR. COOPER: Jeff sit down too.
8	it. There has to be education and vigilance for	8	MR. SENSENBACH: Which which button
9	monitoring the correct dose. One of the things that	9	then?
10	we did in our system is though the B.L.S. providers	10	DR. DORSETT: Right there.
11	didn't have access yet because of the number of	11	MR. SENSENBACH: Which button?
12	licenses we had. We had, you know, like over a	12	DR. DORSETT: Oh, why don't you just
13	thousand B.L.S. providers and three hundred and fifty	13	sit next to me?
14	A.L.S. providers and five hundred licenses. So, we	14	MR. SENSENBACH: Here you go.
15	now have B.L.S. providers on board, but we	15	DR. DORSETT: You don't want to sit
16	incorporate it as part of our medication crosscheck.	16	next to me?
17	And we have a regional email that's just like,	17	MR. SENSENBACH: Which button guys?
18	Handtevy@millrems.org that people that is sent to	18	MS. EISENHOWER: The face.
19	me, it's sent to Benson's box and to Shane O'Donnell,	19	DR. DORSETT: The face. The theory.
20	so that one of us can identify or respond and	20	MR. SENSENBACH: Thank you. Ben
21	immediately send out a message if there's anything	21	Sensenbach, Monroe-Livingston Program Agency. So,
22	wrong. With concentration dosing, we haven't had to	22	the way the app is designed is all of those updates,
23	come up with that yet, but there's mechanisms that we	23	all of those protocols, all of those concentrations
24	can immediately let people know about that.	24	are initially loaded. So, when somebody installs
25	With regard to timing of medication,	25	that app, it's loaded and ready to go, it
	Page 49		Page 51
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1	5/6/2024 – E.M.S. for Children – Troy, New York we saw an increased percentage of I.M. I.N. dosing of	1	5/6/2024 – E.M.S. for Children – Troy, New York periodically updates, and it forces the user to
1 2 3	5/6/2024 – E.M.S. for Children – Troy, New York we saw an increased percentage of I.M. I.N. dosing of midazolam, which was promising. And one of the	1 2 3	5/6/2024 – E.M.S. for Children – Troy, New York periodically updates, and it forces the user to update when those updates are available. So as soon
1 2 3 4	5/6/2024 – E.M.S. for Children – Troy, New York we saw an increased percentage of I.M. I.N. dosing of midazolam, which was promising. And one of the things I was hoping to see was a decrease in time to	1 2 3 4	5/6/2024 – E.M.S. for Children – Troy, New York periodically updates, and it forces the user to update when those updates are available. So as soon as they open the app, it's going to queue them up to
1 2 3	5/6/2024 – E.M.S. for Children – Troy, New York we saw an increased percentage of I.M. I.N. dosing of midazolam, which was promising. And one of the things I was hoping to see was a decrease in time to midazolam administration, because that's actually one	1 2 3	5/6/2024 – E.M.S. for Children – Troy, New York periodically updates, and it forces the user to update when those updates are available. So as soon as they open the app, it's going to queue them up to download those. If they are remote, so like when I -
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1 2 3 4 5 6 7	5/6/2024 – E.M.S. for Children – Troy, New York we saw an increased percentage of I.M. I.N. dosing of midazolam, which was promising. And one of the things I was hoping to see was a decrease in time to midazolam administration, because that's actually one of the fair measures like the Florida quality measures. They haven't been incorporated nationally NAMSCO, but to me that was an important measure is looking at time of administration of time	1 2 3 4 5 6 7 8	5/6/2024 – E.M.S. for Children – Troy, New York periodically updates, and it forces the user to update when those updates are available. So as soon as they open the app, it's going to queue them up to download those. If they are remote, so like when I - I was on the helicopter the other day and there's no cell service, I can still access, use the application. The only thing I wouldn't be able to do is just upload directly to my charting platform. DR. VAN DER JAGT: So, it doesn't have
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5/6/2024 – E.M.S. for Children – Troy, New York our providers in the region of an email list that I can directly send messages to, but now, because I have all their emails as the registered users of the app, I can directly message every single user by email.

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So, when we have updates or education or their data, which I share right with them because it's their data, I message the users of the app directly through an email. And so I'm going to send them a message saying like, you really need to -- if you haven't opened it recently, you really need to open it because we've updated a bunch of the protocols and concentrations, and because I have to figure out as I do the data analysis, what is our drop dead date for the -- the dosing -- the midazolam dosing change, so that I can account for that. But to me I think that's going to be a very important test of how can we like rapidly disseminate a protocol change and concentrate, you know, like for that because it's going to double.

DR. VAN DER JAGT: So -- so one more question about this is, this has to do more with this state rollout. Are you at a position at this point in time where another region in the state could also

5/6/2024 – E.M.S. for Children – Troy, New York that we know are going to do it in like a, a timely manner and pay attention to all those things.

Because -- because we have stability at the regional level that we don't have in an individual agency level, and we have prorated costs for each individual agency who are coming together to fund this continually. But it's going to cost us a fair amount of money in the region. There was a lot of barriers until I, you know, compare -- put -- I put it in the perspective of like number of IOs per year versus the cost of a tenfold med error and also the regional policy that we have. Like you have to find a way to meet the regional policy. You can come up with your own way or you can use this particular way.

I think cost would be the greatest barrier. The time is -- the time is tough and getting individual agencies to find a way to do the training and the rollout and everything else, like, it was not all like hugs and roses, like the whole way to get everybody to implement it. But I think that's all doable, like with regional perspectives. I think cost is a problem.

DR. COOPER: Thank you.

Page 53

Page 55

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14 (Pages 53 to 56)

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5/6/2024 - E.M.S. for Children - Troy, New York 1 1 2 2 best practices. Like that's why I think that paper 3 3 like outlines like what are the elements, and then 4 you have to think about how do people integrate this 5 tool. The problem with most of what we create for 5 6 6 pediatrics is we act like it's special for pediatrics 7 7 and then nobody pulls it out until they have a sick 8 kid. And the last time they pulled it out was their 8 9 training two years ago and they don't remember how to 9 1.0 use it. Like, just think about like the straps on a 10 pediatric transport device, right? Like, we have to 11 11 12 integrate that. And I think that's one of the great 12 13 things about the pre-hospital pediatric readiness 13 project. It's making you ask like, when was the last 14 14 time we did pediatric training? Are we doing it 15 15 16 regular? 16 17 I think the solution has to be 17 18 something that people use every single day for adults 18 19 19 that they then know how to use for a child, right? 20 20 Like, if it's something absolutely special, they're 21 21 not going to feel it's going to be foreign and weird

and cognitively overloading in the context of the

as long as those note cards are used regularly for

So it can be literally like note cards

situation of where all those things are possible.

5/6/2024 – E.M.S. for Children – Troy, New York the patient data from my phone, it doesn't give me the M.L., it gives me the milligrams or grams or whatever that I administered. So, it shows me like when I pull it up, the actual dose, not the M.L. administered.

MS. KACICA: So, in that handoff before, you know like the printed stuff that comes down the line afterwards, someone would be able to bring up their dosing on the app and show that to a provider in the handoff?

DR. DORSETT: Yes. And even for like a cardiac arrest, there's a cardiac arrest component of the app that has like a -- a metronome ventilation. So, we have a default set to fifteen to two, right, because kids are, like, different than what we're used to doing. Every time you click on that, it creates a patient record. One of the things we're working on, with some barriers from some of the P.C.Rs who want to charge us more money to do the right thing, is direct integration into the app. So like when the provider is done with their chart, it automatically -- they can import that data with the times of administration as well as the correct dosing directly into their chart.

Page 61 Page 63

make that happen.

800.523.7887 800.523.7887 5-6-2024, EMS for Children Advisory Committee Associated Reporters Int'l., Inc. 1 5/6/2024 – E.M.S. for Children – Troy, New York 1 2 adult medications, right? And that you're updating 2 3 them accordingly. It could be another app, but I 3 4 think it needs to be noted like math free is the 4 5 5 solution. 6 MS. KACICA: Hi. 6 7 7 MS. EISENHOWER: Marilyn? 8 MS. KACICA: Hi. Thanks for the 8 9 9 outstanding presentation. And when I first heard --10 10 when I first heard volumetric dosing, of course my 11 brain went to kind of quality projects in A.E.P. 11 12 looking at -- oh, going away from volumetric dosing, 12 13 but you sold me for this group. My question is, have 13 14 14 you thought ahead to that doing the right thing pre-15 hospital, but then you get to the hospital and that 15 handoff; how is that volumetric dosing going to be 16 16 17 handed off accurately to the new providers, 17 18 18 especially when hospitals may have different 19 concentrations of drugs that are on the truck, et 19

DR. DORSETT: Excellent question. So,

the app, when you click on the medication, what shows

milligrams. So, you can actually pull up the patient

report and when it gives you it does -- if I pull up

up is the volume, but you also have the correct

There's integrations with ImageTrend, E.M.S. charts. E.S.O. is a bit of a different integration. The hard part for us is that we're a region not an individual agency, which creates its own special circumstances and -- and difficulties. You know, my dream is someday we just have H.L. Seven, right? And the data flows to the hospital and everything is integrated, right? And what appears is I want to know what that kid got, I just like pull it up and it's one seamless thing where I can see exactly what it is that was sort of clicked in the context of the app. That doesn't exist today, but it doesn't mean it's not like the technology exists to

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But for now, you can definitely pull up the -- like you can review within your chart and show that. And that's actually something that I think we have to be, once you roll something out, you realize all the things that you would've changed. I think how we integrate some of that into our handoff, and how they can use, they can see the milligrams, not the M.Ls;

That was a deficiency in our education that as we roll out some of this other stuff is

Page 62
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Page 64

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something that we need to work on. Simply from the	2
commentary we got where they're like, it only shows	3
the M.L. I'm like, no, it definitely shows you the	4
milligrams, but they weren't sort of clicking on the	5
thing and and pulling it up.	6
MR. SENSENBACH: Yeah, I definitely	7
like that you eliminate math from the equation	8

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6 7 8 9 9 because a lot of people just really don't -- it's very awkward looking one way and talking the other. 10 10 11 11 Taking math out of the equation because a lot of 12 people yeah, they just don't get it right simply. 12 13 And when you're in high moments like moments of high 13 14 14 stress, you're not necessarily going to be, you know, 15 able to necessarily function that way. So, I really 15 16 like that. I know that you mentioned as well that 16 17 there was -- it's all volume or it has the option for 17 18 volume-based dosing based on common concentrations. 18 19 19 I know one thing that is in like the hospital-based 20 20 system where at least I'm a part of its similar where 21 21 it pulls up, you can flip a binder to the appropriate 22 weight. It gives all of the appropriate med or all 22 23 23 the, you know, A.C.L. or PALS medications that you 24 might be administering, and it gives you the -- the 24 25 25 volumes of each of those. And actually, I have a

5/6/2024 – E.M.S. for Children – Troy, New York **DR. DORSETT:** In our region, it's used in that way because we've integrated the drug dosing, yep.

MR. SENSENBACH: Nice. And is there a hard stop too to like, so you can't supersede an adult dose? Did you like embed all those? Okay.

DR. DORSETT: Yeah.

MR. SENSENBACH: Yeah. Just signal that could be.

DR. DORSETT: In the setup, we created the entire setup and then we had --we reviewed with a committee, we all like played around with the apps, made sure that we found a bunch of errors. Then we identified a group of clinicians to try and break all the things and find all the errors. And so, we piloted with a small group who found all the things and whenever somebody has brought up anything confusing, they message us immediately, and we fix it. The reason the app is expensive is because there's twenty-four-seven support, and they will fix any error that you identify usually within about twelve hours.

MR. SENSENBACH: No, that's excellent. The -- the other thing that the -- well you -- you've

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2	P.D.F. of all of those.	2	admitted that you you like statistics and quality
3	One of the the worries that I have	3	qualimetric kind of initiatives. It's like
4	is like too many apps just by, because it would be	4	determining the actual weight of a of a child. Me
5	nice to have a one shop or one stop shop like, and I	5	as a person, like they they make eight-year-olds
6	noticed that I just pulled up like the Muru app, and	6	many different sizes nowadays. I don't know what
7	I was like, okay, I went into the dose calculator and	7	they feed them, and they also do math differently
8	if you put in a particular dose but then you flop to	8	with the Common Core. But when we go ahead and kind
9	a protocol, it doesn't do the the the math for	9	of integrate for like actual weight, we actually did
10	you, and it gives you it usually kind of defaults	10	a local study in Buffalo where because we had some
11	to like a like adult dosing system. So that could	11	discrepancies and well, we oftentimes we as humans
12	be confusing with our current setup, but to have	12	like to check a box; if we get information we take it
13	something where it can be integrated into a	13	as truth. And and also when when you kind of
14	preexisting app, and the Muru app is a lot better	14	related the E.M.S. weight estimations to the the
15	than, you know, previous protocols that have existed.	15	hospital course, they were pretty spot on. But you
16	But it would just be really nice to have a one stop	16	even admitted though too that they might have taken
17	shop to be able to kind of accomplish all those	17	E.M.Ss estimations and we incorporated something with
18	goals. And I think it's great how you've reduced the	18	a a popper tape which takes into account like the
19	medication administration errors by, you know,	19	body habitus of a kid. So, you can basically use, and
20	fifteen percent.	20	you do arm circumference, and you can kind of have a
21	DR. DORSETT: Yeah. So, the the	21	little bit of a sliding scale based on your findings
22	app the protocols are in the app, so in our region	22	to get a little bit more of an accurate weight. And
23	it serves as the protocol app.	23	the actual weight for healthy non-acute, non-high
24	MR. SENSENBACH: Got you. So, it	24	acuity patients was then compared to a provider
25	would basically just go and it's in place of Muru.	25	guess. And using the popper scale and then some type

Page 66

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5/6/2024 – E.M.S. for Children – Troy, New York 2 we used in the prehospital environment, the 2 3 therapeutic to toxic ratio is pretty wide. And 3 4 that's especially true, you know, in the pediatric 4 5 5 age group. It's not to say that as you were pointing 6 out, Ben, that -- that, you know, a five times 6 7 7 greater dose or a one tenth dose isn't -- isn't --8 8 isn't optimal. You know and in some cases it's going 9 9 to be, you know, seriously problematic. 10 10

But in most cases, you know, even if the drug doses is off a little bit, you know, it's -it pales in comparison to, you know, making sure that the -- that the, you know -- the supportive airway, breathing and circulation, you know, it is -- is not being properly attended to. So this is -- I -- I want point out, you know, that -- that as always in -- in, you know, the kind of work that we do in -- in critical care environments, including E.M.S., we tend to focus on -- you know, on the itty bitty details, you know, at the sort of the end of the rainbow in terms of the -- you know, the -- the -- you know, the -- the level of support that those medications are provided and are providing. And as we all know, it's really the A, B, Cs that are really the part and parcel of everything we do, not just in the field,

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5/6/2024 – E.M.S. for Children – Troy, New York Community College in New York City. Meghan, take it away.

MS. WILLIAMS: Absolutely. Thank you. And the presentation that Dr. Dorsett did absolutely tags right into this. And it's kind of the furthering along of this particular project where the paramedic students really compared multiple different resuscitation tape devices along with Handtevy. They had not yet implemented Muru as well into this, but it comes kind of a moot point in comparing the New York State Protocols and medications, medication dosages.

It becomes a moot point when you talk about apps, because they just upload what you want them to upload. So, there's no gap to analyze between Muru or Handtevy. As alluded the -- the cost is usually the factor when we're talking about the different apps. So, in particular, this document really compared the -- we did three different resuscitation tapes, and I think the takeaways -- you can read through the charts, you can read through the -- the gap that we analyzed and really highlighted the gaps that we saw between each one of these tapes. But the overarching thing that we ended up seeing was

Page 74

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Page 76

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that the apps have the exact information; there is no gap. And the other big thing that we saw was that there's a very big difference between resuscitation tapes that are focusing on literally resuscitation and excluding the other medications that you would give during an emergency.

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So that seemed to be the largest gap when we were talking about resuscitation tapes. They are focused on resuscitation. And as you look through this document and you look at the different resuscitation tapes as opposed to the apps, there are a large amount of medications that are just not on those tapes.

14 15 So, they might be cheaper overall as 16 we're looking to fill the gap of the medication errors and also what is out there for providers to 17 use; they're missing a lot of medications. And it 18 19 really comes down to their focus on resuscitation. And we've expanded from twenty, thirty, forty years 20 ago on the amount of medications that we give, and 21 22 certainly in the pediatric realm. So, resuscitation 23 tapes are doing resuscitation and creating a very large gap in the rest of the drugs and forcing a lot 24 of math, which we've talked about and lot no one 25

that it doesn't cause more stress into the situation.

So, we saw a lot with this gap analysis, really just highlighting the basics that the resuscitation tapes are exactly that; they're resuscitation, and we've expanded exponentially into the amount of medications that we can give. And there's a large gap there. And as Dr. Dorsett said again it's expensive. So, we did look at Handtevy. The cost for each one of these is listed on the three devices that we did look at whether or not it was the paper tapes or physical tapes or the apps. So, all of the prices are listed towards the end and Handtevy tends to be very expensive, as everyone talks about.

Muru is another good option as far as coming along and giving or filling the gap here with medications and significantly cheaper if not free in some of these aspects. So, I think that it -- this gap, or this gap analysis really highlighted what are we doing with medications, and where have we come from and gone to, and what are the expectations? And it dovetails perfectly into Dr. Dorsett's research and implementation as well.

DR. COOPER: Thank you, Megan. Where do you think you're going from here in terms of this

Page 79 Page 77

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2	likes to do, especially in the stressful situations.	2
3	So, closing that gap is a big thing.	3
4	We talked last time in February about	4
5	whether or not the providers had more difficulty or	5
6	were taking longer to implement an app versus the	6
7	actual paper, or just straight up memorizing. And	7
8	like Dr. Dorsett also said, our students and our	8

8 like Dr. Dorsett also said, our students and our 9 newer providers; technology is everything. So, the 10 biggest gap to implementation was really the 11 instructors and the evaluators learning, when they 12 didn't have an app when they first started. The 13 students on the other hand yeah, they were teaching 14 us a lot of the time because it's just intuitive for 15 them. That's we saw that they had much more time 16 delays and much more of a problem not implementing an 17 app and not relying on that. Obviously, we train 18 them in proper technology etiquette. 19

17 18 19 So not just sitting there and ignoring 20 the person, not having eye contact, and just getting 21 on their phone, and the person, the patient being 22 able to assume, well, they're just taking a picture, 23 or they're not interested, or they're checking their 24 email or making dinner plans. We obviously address 25 that very quickly into proper etiquette to make sure

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MS. WILLIAMS: I'm certainly looking at implementation over the next couple of months with both Muru and Handtevy into our paramedic students, and then into the fall semester with new paramedic students starting and hitting the ground running. I think the original question that caused this analysis to begin with was whether or not the protocols matched or whether or not the protocols had an adjunct to make sure that the providers were able to give the best care possible.

This really just highlights that we don't have one particular system. And I know in the last meeting, we were talking about maybe having a document that was a quick down and dirty one page document for people to reference; that could be an option as well. But whether it's Dr. Dorsett's or this particular project, it really does highlight that there is a gap here that we need to fill in some way, shape, or form.

DR. COOPER: I guess what I would wish for children of New York State is that you and Maia could get together and sort of, you know, dovetail your efforts so that, you know, we can, you know, if

Page 78

Page 80

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5/6/2024 - E.M.S. for Children - Troy, New York 1 2 you will, come up with a -- a process by which we can 3 identify sort of a -- you know, a some kind of reasonable, you know, middle ground kind of solution 4 5 that --that could -- you know, that could be broadly applicable throughout New York State. You know, 6 7 because that's really what we need. As it's been 8 pointed out, we have multiple systems, multiple 9 tapes, multiple apps, you know, and all of them, 1.0 well, shall we say, very similar in their -- in their content, all has some little, you know, differences 11 12 around -- you know, around the edges. Those -- those -- those differences may not always be, you know, of 13 a clinically serious nature. 14 15 But -- but as we all know, our 16

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paramedic colleagues you know, are kind of caught betwixt in between when there are, you know, multiple, you know, different approaches to the same problem. You know -- you know, those of us who've been involved in this process for a while probably recognize to some extent when there are multiple different solutions to the same problem that we don't really know what the correct answer is. And we have to, you know, come up with, you know, the -- our best educated guess as a community of experts as to, you

5/6/2024 – E.M.S. for Children – Troy, New York an approach like that, because we really do owe it to our, our, our paramedic colleagues to make sure that we are able to make a, you know -- a -- a scientifically informed recommendation as to what approach should best be taken. So, thank you as always for all your hard work, and -- and we look forward to hearing from you again soon.

MS. WILLIAMS: My absolute pleasure. And I think that you're right on, when you talk about a minimum standard being set, because this can be met with a large number of different applications or just physical guidelines. I think we would also be remiss, and I'll speak to Maia about this as well. If we didn't use the resources, then there were also available. So, in order to look at how many people in the state are already using apps, and just using, whether it's Handtevy, or how many users are actually on Muru, that's going to inform us as to where to really go with this. Because if we're looking at it and going sixty five percent are on Handtevy, or seventy five percent are on Muru, we can make any recommendation we want. But that would be very illogical to ask people to move or switch when it's already being done. So, we'll take a look at that as

Page 81

Page 83

5-6-2024, EMS for Children Advisory Committee Associated Reporters Int'l., Inc. 1 5/6/2024 – E.M.S. for Children – Troy, New York 1 2 know, how to -- how to, you know, solve this problem. 2 3 So again, I would ask that for our 3 4 next meeting, you and -- and Maia get together and 4 5 5 think about what we could potentially do. I mean, it 6

6 might -- I -- I -- not meaning in -- you know, in the 7 anti-American way to foreclose any -- any competition 8 between, you know, between groups of vendors that --9 that all of whom are doing their best to put out 10 excellent products. But I'm thinking of something 10 11 along the lines of the -- of the triage you know, 11 12 algorithms that are out there where are different. 12 13 And a colleague, nearly departed, Brooke Lerner, God 13 14 rest her soul, led a project called MUCK, which is 14 15 the -- the -- a document that ultimately said if 15 you're going to, you know, have a triage, you know, 16 16 17 17 algorithm that it needs to meet these particular 18 requirements and if you will, a set of, you know, 18 19 generic standards that -- that -- that need to be 19 2.0 met. And perhaps something along those lines is 20 21 something that you and -- and -- and Maia could come 21

up with and bring back to the committee in the fall.

recognize that would be a lot of work, but at the

same time, I think there's a lot of value in pursuing

I think that would be, you know -- I

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DR. COOPER: It reminds me, of course, the discussion that was taking place regarding technology one hundred and fifty years ago that has got us all stuck with a Cordy keyboard on our -- on our computers. But, you know, we -- to a certain extent the -- the marketplace does -- does end up setting the standard. But it would be very helpful, I think, to our marketplace, if we did provide them with some guidance that's scientifically evidence based. And look forward to your -- your -- your movement in that regard. So, thank you,

> MR. GREENBERG: Mr. Chair? DR. COOPER: Sir.

MR. GREENBERG: So, I just want to point out something that I -- I think is fairly new, and -- and please by all means, feel free to correct me, is interview, have the historical side of it too, but the work that -- Meghan, hold on before you go. The work that Meghan and her students did is one of the first collaboratives that I've seen where there was an ask of a state council to look into something, and that the initiative was actually picked up by a body of students, paramedic students in this case, to

Page 82

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Page 84

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10 who deal with kids that we don't often talk about in 10 11 terms of our interface, you know, with the E.M.S. 11 12 system and so forth. I wonder, Amy, if it -- it 12 13 would be worthwhile to reach out to -- to Department 13 14 of Education and see if there might be some level of 14 15 interest. We did reach out to our -- our colleagues 15 with the, you know -- the -- the crisis stabilization 16 16 17 17 centers that we spoke of last meeting, and it might 18 18 be worthwhile to get some of the folks from S.E.D. 19 19 and, you know, aware of what we're doing as well. 20 I'm sure that they have already begun to develop some 20 21 program -- programs and so forth. And it would -- it 21 2.2 would be important for us to know about them at the 22 23 very least so that if there is, you know, anything 23 24 2.4 that we can learn from them and vice versa, you know,

we could potentially include some information in the

DR. VAN DER JAGT: Yeah. We have not met. I have to say that. I think Amy was really kind enough to send up a survey and asking whether people would be willing to meet with this, but there was only one response to that. So, I don't know whether this is a something that is not of interest. If there is, I would love to move forward with that. And for those who are volunteering, I think just the person, I think you were the only one from Syracuse that presented. And you would -- okay.

So, you would like to be part of that, too. I will unearth that, because I really do think that procedural sedation in the emergency department is really, really important, especially in the community hospital areas where there may be less expertise in dealing with procedures in pediatrics.

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Page 116

5/6/2024 – E.M.S. for Children – Troy, New York 1 1 2 2 Ready for Children Program, please do so. It's 3 really a -- a very, very important program. And of 3 4 4 course, Amy can help you, at least I hope she can now 5 5 -- now that she's, you know, doing both jobs until 6 6 she -- until she finds, you know, someone to assist 7 7 with E.M.S.C. But until that time, which we hope 8 8 won't take forever, please reach out to Amy for 9 assistance in getting involved with that program. 9 10 10 It's -- it's really so important. Thank you. Any 11 11 other questions for Deanna? Okay. Thank you, 12 12 Deanna. And give our regards to Kate. Thank you. 13 13 Last but not least the Estate Trauma 14 Advisory Committee and Pediatric Trauma Subcommittee 14 15 1.5 did meet earlier this year. Really, the major issue 16 16 that was on the -- on the agenda was in fact, the 17 17 Always Ready for Children Program. There was some 18 18 discussion about the -- about the the pediatric TQIP 19 19 report as well, but most of the meeting focused on 20 20 the Always Ready for Children Program because and it 21 21 was, as most of you are aware, or many of you are 22 22 aware, at least those -- those of us who are part of 23 23 the trauma world realize that the New American 24 24 College of Surgeons grade book standards do do 25 25 include a requirement that pediatric facilities

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5/6/2024 - E.M.S. for Children - Troy, New York college. And all of our pediatric trauma center -center statewide are in various stages of -- of reapplication. And you know the state regs, as you know, require us to be verified by the college in order to retain our trauma center designations. And we're all, you know, actively pursuing that aspect of things across the state.

So, we have now completed the formal agenda. I do have one item of whether you want to call it new business or a special request from the chair. I think that, you know, while we've done a lot of work today, covered a lot of ground, and we have a lot of really great projects that are -- that are ongoing, you know, it's a never ending, you know, opportunity to raise the standards of healthcare for pediatric patients particularly in the emergency arena. I -- I do think that it's important for every single one of us to think about projects that this committee could take on that, you know, not, -- you know, not shooting for the moon, but you know -- but that are limited projects that are eminently doable, that, you know, will take at least a reasonable sized bite at the apple, so that we can keep -- keep the -the wheels of progress turning.

Page 117 Page 119

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1 5/6/2024 – E.M.S. for Children – Trov, New York 2 participate in the, you know -- in the National 2 3 Pediatric Readiness Project. And of course, Always 3 4 Ready for Children is a great way to do that. So, 4 5 5 bear in mind that that is a requirement now if you 6 are a trauma center. 6 7 7 So please make sure that the folks who 8 8

work with you are, you know, in the process of signing up for this program if they have not already done so. It -- it's relatively painless as many of these surveys go, you know. It's less painless than some others, or a lot more painless than some others, I should say. And it is really important that that New York State have an opportunity to really review this data in terms of where we are, you know, not just as individual facilities, but on a statewide basis. So please, please, please get your -- get your PGD folks to really participate in this. Of course, those of you who are working with E.M.S. agencies, please be sure that you're, that you're getting your E.M.S. agencies to participate in the -in the pre-hospital part of this project as well. The Stack will be meeting at the end of this month. Work, of course, remains ongoing in

terms of getting everybody, you know, verified by the

5/6/2024 – E.M.S. for Children – Troy, New York

Most of the projects that we're -that we're focusing on at the present time, you know, bubbled up in that exact way. So, for those of you that have, you know, special, you know, interests or special thoughts about projects that this committee could undertake, particularly as Ryan and Amy have been able to identify some, you know, potential research/statistical support for the, you know -- for the -- for the program, you know, I think we'll be very, very important, very useful.

So, I urge you to think about that. Please feel free to share the -- any thoughts you may have in that regard with me, Dr. Van der Jagt and of course, Amy and Ryan. And you know it's really important that we keep this -- we keep this going, you know, as -- as, you know, so often said, you know, children, you know, although they may represent only twenty five percent of the population are one hundred percent of our future. And you know, if we -- if we're to have a healthy future, it has to begin with healthy children. So please put your thinking caps on and let's see if we can come up with some new ideas for the -- for the immediate future. And you know that will be a great thing if we can think about

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2	additional projects to focus on as a committee that	2	can sleep on the plane. You can't do that while
3	will improve the the lives of children across New	3	you're driving on Route Ninety. So, I recognize that
4	York State. So, with that, any final comments from	4	some people do need to travel to get here. For those
5	any member of the committee? Well, thank you all for	5	of you who do need to travel to get here, we will
	your attendance hearing. Then, Amy, we are meeting	6	work on your travel information and, you know,
7	again in September	7	obviously all the same stuff that applies to coming
8	MS. EISENHOWER: September 16th.	8	here, we'll apply for there.
9	DR. COOPER: September 16th, I presume	9	
10	we are here, correct?	10	DR. COOPER: And Ryan, I presume that
11	MS. EISENHOWER: We are going to		we can expect that SEMAC and SEMSCO will be meeting
12	DR. COOPER: You're not here.	11	immediately thereafter, correct?
13	MS. EISENHOWER: be in Saratoga,	12	MR. GREENBERG: They are.
14	DR. COOPER: Oh.	13	DR. COOPER: Thank you.
15		14	MR. GREENBERG: And actually, it will
	MS. EISENHOWER: September 16th in	15	come up, it is not definitive yet, but it looks like
16	Saratoga. And there is a time change, but	16	that Thursday after will be the E.M.S. memorial.
17	DR. COOPER: Microphone.	17	Which had to be moved from May.
18	MS. EISENHOWER: I was I sorry,	18	DR. COOPER: Thank you very much.
	I was telling Dr. Cooper so he could relay it, but so	19	That's very important information. And then finally
	it will be in Saratoga. I know that there was some	20	one other special thought for Amy and Ryan. It was
21	difficulty finding a place large enough for all of us	21	stated earlier in this meeting that during E.M.S.
22	to meet. So, we did find a place in Saratoga. I	22	week E.M.S.C. Day is May 22nd. I realize time is
23	will relay that information as soon as all of that is	23	short, but I I wonder if there's anything special
24	confirmed because I work with Theresa so much thanks	24	we could do to honor our, you know our program and
25	to Theresa who handles SEMAC and SEMSCO for also	25	its effect on, you know, sanitary effect on the
	Page 121		Page 123
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2	helping with all the hotel stuff for E.M.S. for	2	children of New York State. Ryan, any thoughts?
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2	choose to, you know, make herself available. Thank	2	so just his regards, and again, appreciation for
3	you.	3	amazing work over, you know, nearly fifty years as a,
4	MR. GREENBERG: I appreciate it.	4	you know a leader in one of the regions. And so
5	DR. COOPER: Thank you.	5	just want to have you think about that one as well.
6	MR. GREENBERG: I'll relay the	6	Thanks, everyone. Thank you, Mr. Chair.
7	message.	7	DR. COOPER: Thank you. So, to return
8	DR. COOPER: Thank you. So, that is	8	to that happier note, summer is coming. The sun is
9	it. We have completed our our agenda for the day.	9	shining. You know all of our wonderful, you know,
10	I I'm really surprised, I thought we were going to	10	holiday spots in New York State, Lake George, the
11	go over by at least a half an hour given the given	11	Finger Lakes, you know, two big lakes you know, Lake
12	the the, you know the the content of the	12	Ontario, Lake Erie, all kinds of Long Island, all
13	meeting. I just want to close – I'd like to close on	13	kinds of wonderful places to spend time with your
14	a on a happy note, but on this particular issue, I	14	families and particularly your kids. And may may
15	think I'm going to have to close on a somewhat sadder	15	you all have a a restful blessed summer, and we'll
16	note. We recently lost in New York State, a an	16	see you again in the Fall. Thank you all for coming.
17	incredibly great champion for children, Dr. Michael	17	Motion for adjourn of adjournment.
	Frogel originally from, you know, the Northwell	18	DR. VAN DER JAGT: Yes.
18			
19	Health System. But founder of the National Pediatric	19	DR. COOPER: Yes, thank you, Dr. Van
20	Disaster Coalition who's worked extensively in the	20	der Jagt. Dr. McEvoy, I think. All in favor?
21	pediatric disaster space nationally, regionally	21	THE COMMITTEE: Aye.
22	nationally and worldwide for for many, many years.	22	DR. COOPER: Aye. Opposed? Thank
23	He he recently passed this about about two or	23	you. We'll see you in the Fall.
24	three weeks ago. He was an incredibly healthy guy	24	(The meeting concluded at 2:51 p.m.)
25	until, you know, very, very close towards the end	25	
	Page 125		Page 127
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2	when he sadly, you know, developed a a rapidly	2	STATE OF NEW YORK
3	progressive fatal malignancy. And we've lost a great	3	I, DANIELLE CHRISTIAN, do hereby certify that the
4	champion for children. And you know I hope all of us	4	foregoing was reported by me, in the cause, at the time
5	will keep him and his family in in in	5	and place, as stated in the caption hereto, at Page 1
6	their prayers. And, you know, rather than a moment	6	hereof; that the foregoing typewritten transcription
7	of silence, I'll invite you all to have several	7	consisting of pages 1 through 127, is a true record of all
8	moments of silence in his honor as you as you wind	8	proceedings had at the hearing.
9	your way home.	9	IN WITNESS WHEREOF, I have hereunto
10	So, thank you also very much for	10	subscribed my name, this the 10th day of May, 2024.
11	coming today. And we look forward to seeing you on	11	subscribed my name, this the Total day of May, 2021.
12	September 16th in Saratoga, perhaps from ten to one,	12	
13	perhaps at another time. But Amy or her soon-to-be	13	DANIELLE CHRISTIAN, Reporter
14	colleague will be letting us know when that will take	14	Drividded critics in it, reporter
15	place.	15	
16	MR. GREENBERG: And I will also	16	
17	apologize just, and it should have come up earlier.	17	
18	Phil Malini, for those of you who knew the name also	18	
19	was a program agency director out of the Arams	19	
20	region. A lot of a a rural part of New York. He	20	
21	was a program agency director for forty-eight years,	21	
22	from 1975 to literally 2023, just last March. He did	22	
23	pass away last week, the week before, within the past	23	
23	two weeks. And they just had a very nice, as nice as	23	
25	two weeks. And they fust had a very flice, as flice as	∠ 4	
۷ ک		25	
	it can be, service for him up where he's from. And	25	
	it can be, service for him up where he's from. And	25	Page 128
ARII@courtsteno.co	it can be, service for him up where he's from. And Page 126	25 ARII@courtste	Page 128

A	add 15:10 72:20 85:22 92:22
A.C.L 65:23	104:8,8 108:14
A.E.D 19:13	added 113:15
A.E.P 62:11	additional 16:9,10 85:24 121:2
A.L.S 35:3,5 38:5 49:14	Additionally 106:3
A.L.S.F.R.S 35:4	additions 5:9 12:24 28:15
a.m122:24	address 58:20 70:18 78:24
A.M.R 58:3	adjourn 127:17
A.V 91:13	adjournment 127:17
ability 48:23 56:15 71:5	adjunct 80:11
able 6:23 12:7 16:13 19:16	administered 34:10 41:5 63:4,6
28:13,16 30:24 39:20 52:8	101:10
54:24 56:10 63:9 65:15 66:17	administering 50:11 65:24
70:20 78:22 80:11 83:4 85:21	administration 13:7 42:20 50:5
87:4 91:6,23 93:16 99:20,21	50:10,14 54:25 63:24 66:19
111:5 115:6 120:8 124:13	administrations 42:15
absolute 83:9	administrator 38:8 45:23
absolutely 47:16 48:14 61:20	admit 71:9
76:4,5 90:18 111:22	admitted 68:2,16
Academy 11:17	ado 3:15
accepting 100:11	adoption 27:15
access 23:16 37:11 38:9,9,18	adult 36:24 37:4 56:16 62:2
43:4 49:11 50:18,18 52:7 59:7	66:11 67:7 71:16
accessed 38:12,16	adults 44:11,12 61:18
accessible 20:10	advance 101:9
accessing 38:20	advice 100:3
accessory 23:11	advise 124:7
accommodate 56:10	advisor 124:16
accompanying 112:16	advisory 1:5 3:6 9:5,7 19:19,22
accomplish 66:17	19:24 46:6 100:6,9 111:11
accomplished 6:7	117:14
account 20:6 53:17 68:18	affect 27:22 48:25
accurate 40:5 68:22	affectionately 104:16
accurately 62:17 103:9	afternoon3:3
ACEs 107:7,12	age 33:25 56:24 71:19 74:5
achieved 60:19,25	103:20
acknowledge 18:11 104:2	age-based 56:9 57:18 58:12
acknowledgement 104:13	agencies 11:12 12:10 16:6 19:15
acknowledging 30:21	24:18,22 35:3,6,20 36:13 37:5
act 61:6 69:16	37:9,23,24,25 45:11,25 55:19
Action 12:12 25:12	57:6 59:11,13,15 60:21 112:23
actively 119:7	113:7 118:20,21
activities 104:19 112:24	agency 10:8 20:25 21:3,8,8
actual 13:22,24 14:5 63:5 68:4	22:14 27:3 33:5 35:15 37:9,23
68:9,23 69:16,17,24 78:7	43:3 45:10,12 46:4 51:6,21
113:10	55:6,7 57:4 64:5 122:9 126:19
acuity 68:24	126:21
Adam 7:4	agenda 3:14 5:5 6:6 97:22
adaptability 72:4	117:16 119:10 125:9
	agent 28:9

<pre>aggregate 101:18 aging 94:7</pre>	answered 113:6,7 answers 87:13
<pre>agitated 93:17,20 agitation 21:18 88:6</pre>	anti-American 82:7
	anticipate 114:3
ago 8:14 19:13 22:6 61:9 77:21 84:5 99:18 125:24	anybody 25:23 33:23 35:9,12 88:18,22 93:15,17
	·
agree 30:9 72:6	anymore 86:19
<pre>agreement 114:8 115:12 Ah 100:21</pre>	anyway 54:23
	aplomb 72:16
ahead 14:10 56:3 62:14 68:8	apologize 28:5 114:23 126:17
75:22 89:14,15 96:9	app 23:16 32:15 33:22 36:7,18
aid 110:6	36:25 37:12 38:7,7,8,10,12,16
airlines 122:25	42:25 43:4,15 44:5,6 49:2
airway 74:13	50:18 51:2,22,25 52:4 53:5,9
Albany 105:9,17,17,19 107:6 Albert 2:9 3:25 4:2	54:9,15 59:7,8 60:5,17 62:3
Alda 2:7 100:17	62:22 63:10,14,21 64:13 66:6
Alfonso 2:15 104:16	66:14,14,22,22,23 67:20 70:19 70:20 72:8 78:6,12,17
algorithm 82:17	APPEARANCES 2:2
algorithms 82:17	appears 3:9 64:9
	apple 119:24
Allie 13:2,3,13 20:21 21:6 Allison 22:11	applicable 81:6
allow 101:23	
allowed 112:18	application 34:17 35:24 36:6 38:22 43:7,8 52:8
alluded 48:17 76:17	applications 83:12
alternative 85:12	applies 123:7
amazing 47:4 71:9 85:14 127:3	applies 123:7 apply 116:20 123:8
ambulance 24:6	appoint 98:14 99:24,25
American 117:23	appointed 98:9
amount 15:25 16:7 54:17 55:9	appointee 100:8
77:13,21 79:7 85:24	appreciate 19:7 85:14 115:8
Amy 2:3 3:10 6:7,10 14:21 15:19	125:4
18:9,13,15,21 25:14 26:6	appreciated 85:17
27:24 30:24 46:20 94:12 96:11	appreciation 127:2
97:23 102:8 106:19 109:15	approach 16:24,25 17:24 60:3
115:17,24 116:22 117:4,8	83:2,6 87:19,20
120:7,15 121:6 123:20 126:13	approaches 81:18
Amy's 16:18 17:17 75:22 109:12	approaching 11:22 85:5
analysis 28:20 45:15 53:15 79:4	appropriate 65:21,22
79:19 80:8	approval 5:5 27:15,18 90:11
analysts 17:22	approve 5:19 98:14,22
analyze 76:16	approved 6:6 19:18,20 98:21
analyzed 76:23	102:3 112:13,19,22 113:4
anaphylactic 108:4	approximately 31:10
anaphylaxis 107:23	apps 60:18 66:4 67:13 73:5
anniversary 25:21	76:15,19 77:2,12 79:12 81:9
announce 14:21	83:17
announcement 7:10	April 11:10 104:25 106:25
announcement's 101:7	Arams 126:19
answer 50:22 71:8,13 81:23	area7:2 54:7,13 95:7 102:13
,	,

```
104:5 105:21 107:6
                                  aye 6:2,3 127:21,22
areas 48:22 96:24 109:23 114:12
arena 102:11 119:18
                                 B73:3,16 74:24
arm 16:21,22 68:20
                                 B.L.S19:15 35:6 49:10,13,15
arms 47:8
arrest 36:22 43:24 45:5 63:13
                                   57:11
                                 B.L.S.F.R.S37:25
 63:13
                                 baby 4:14 60:11,13
Art 3:4
                                 back 9:4,10 13:3,18 23:17 24:11
ARTHUR 1:9
                                   28:22,25 29:8 36:10 72:24
asked 44:9
                                   73:11 82:22 85:2 86:20
asking11:20 86:8 96:12
                                 back-to-back 110:3
aspect 119:7
                                 background 30:5
aspects 79:18
                                 backyard 47:15
assembly 26:22 113:17
                                 badge 22:10,13,20
assess 101:11
                                 bag 21:14 24:15
assessment 7:18 10:7,14,15
                                 ball 59:24 124:22,23
 115:21
                                 ballpark 70:5
assessments 25:17
                                 bandwidth 28:19 45:13 85:10
assigned 13:10,12
                                 barking 71:24
assignment 85:25
                                 barrier 54:14 55:18
assist 103:7 117:6
                                 barriers 44:3 45:17 48:25 55:10
assistance 117:9
                                   60:17 63:19 105:11
assistants 17:22 20:22 28:14
assisting 102:10
                                 Barry 2:4 4:4
                                 base 7:20
associated 7:6
                                 based 7:21 36:17 65:18 68:21
Association 7:16 54:21 107:4
                                   72:6 84:12
 113:21 114:9,10
                                 baseline 71:10
associations 114:9
                                 basic 37:16 73:14
assume 78:22 100:2
                                 basically 36:15 66:25 68:19
assure 17:17
assured 88:3 91:20
                                   113:12
                                 basics 75:8 79:4
attendance 121:6
                                 basis 37:2 40:24 95:10 118:17
attended 74:15
                                 bear 118:5
attention 55:3
                                 beat 12:19
August 38:5
autism 89:4,19 92:9,25 93:17,18 |
                                 beginning 8:8 11:9 59:7 90:12
 93:21 95:19
                                   110:19
auto-108:20
                                 begun 94:20
                                 believe 10:2 19:12 20:5 23:3,10
autoinjectors 108:5
                                   25:6 29:10 88:14 105:11
automated 111:12
automatic 60:2 108:13
                                   113:17
                                 believe-- 98:22
automatically 34:14 63:23 71:22
available 23:12 52:3 83:16 90:8
                                 belongs 75:12
                                 Ben 2:3 4:24 51:5,20 70:18 73:4
 101:25 124:12 125:2
                                   74:6 93:12 94:6
avoid 16:20
                                 Ben's 59:20
awaiting 25:3
                                 beneficial 37:21
aware 25:5 26:9 56:8 94:19
                                 benefit 22:19 23:2 95:12
 102:19 107:21 117:21,22
                                 benefited 85:19
awareness 105:2,5
                                 benefits 52:23
awkward 65:10
```

	<u> </u>
Benjamin 2:4	Brooke 58:5 82:13
Benson's 49:19	Broselow 23:22 33:15
Berry 4:3	brought 35:5 67:18 70:19 72:5
best 12:21 30:7 31:21,25 32:2	98:2
36:11 57:20 60:25 61:2 80:12	Bruce 2:4 4:3
81:24 82:9 83:6 87:16,19	bubbled 120:4
92:16 124:11	buddies 22:10,13,20
beta 11:6,10	budget 24:24 26:9 109:3,19
better 12:8 60:9 66:14 94:3	110:10 113:16,18,25
betwixt 81:17	budgetary 26:20
bicyclist 105:13	Buffalo 54:2 58:3,3 68:10
big 7:2 18:3 26:8 44:18 54:14	build 12:4
77:3,4 78:3 92:8 127:11	Builder 71:19
bigger 41:8	building 9:14 73:3
biggest 12:17 49:6 78:10	built 10:25 36:18,18,19 38:2
bike 105:14	bulb 94:7
bills 26:15 113:23,23 114:2	bulk 15:23 116:21
binder 65:21	bunch 33:14 35:4 37:23 45:3
birth 110:22	53:13 67:14 114:19
bit 4:19 7:25 8:4 10:4 15:19	bureau 14:18 15:3 16:23 28:12
24:25 28:19 29:3 35:21 39:3,7	29:6 104:17 106:18 112:25
59:2 64:3 68:21,22 73:4 74:11	burner 28:22
98:24 116:23	business 3:16 30:11,12 119:11
bite 119:24	busy 3:14 88:8 89:6 111:19,20
bitty 74:19	Butler-Azzopardi 2:14
blessed 127:15	button 51:8,11,17
Blocker 2:19 23:13 70:21 71:7,7	bylaws 98:10 99:14
blood 28:3 57:9	Byrne 8:10
board 49:15	
boatload 92:24	
Bobseine 2:15	C-O-L-E 95:16 C.P.S 105:22
body 44:13 68:19 69:20,20 84:25	calculate 70:20
BOHIP104:16 Bombard2:12 4:17	calculated 39:6
book 117:24	calculating 40:17 71:23 73:6
Borough 75:25	calculation 37:3 70:18
box 49:19 68:12	calculator 66:7
brain 62:11	call 47:23 92:19 108:13 119:11
brand 8:13 23:23	called 42:14 82:14 107:22
break 67:15	113:22
breathing 74:14	Calleo 2:13 4:11,12
Brian 2:7	calling 108:11, 12
bridge 39:20 112:18	calls 113:5,5,6,6
brief 26:6 91:22	campaign 104:23,24,25
bring 40:16 58:7 63:10 82:22	capability 56:22
106:21	Capital 116:3
	100.00
brings 27:9	caps 120:23
broadcast 35:10	Captain 91:12,25
broadcast 35:10 broadly 81:5	Captain 91:12,25 caption 128:5
broadcast 35:10	Captain 91:12,25

```
card 90:16 106:20
                                 charge 30:16 63:20 89:5
cardiac 36:22 43:24 45:5 63:13
                                 chart 40:11,21 42:15 63:22,25
                                  64:17 69:11
cards 22:16 32:16 61:24,25
                                 charting 52:9
 105:5
                                 charts 43:20 64:3 76:22
care 8:7 13:6 19:21 27:25 32:11
                                 chatted 12:12
                                 cheaper 54:19 77:15 79:17
 33:18 43:24,25 44:6,23 45:23
 46:13 73:8 74:18 80:12 110:25
                                 check 68:12
 111:2,6,13 112:14,18
                                 checking 78:23 93:3
caregiver 92:10
                                 checklist10:23 45:6,8
Carolina 11:4
                                 Chief 2:5 4:21 88:25 92:3
carried 35:17 36:3,4
                                 Chiefs 54:20
                                 child 31:14 33:12 34:17 39:21
Carries 6:4
carrying 47:10,10
                                  42:17 44:2 61:19 68:4 73:19
case 10:23 84:25 89:3,6 91:16
                                  92:8,13,16 93:21 95:4 105:22
 100:9
                                  107:24 110:3 111:3
cases 36:21,24 74:8,10 103:19
                                 child's 111:6
catching 58:23
                                 childcare 107:23
                                 children 1:1, 4 2:1 3:1, 6 4:1
category 57:20
                                  5:1 6:1,13,20 7:1,11 8:1,16
caught 81:16
cause 45:5 79:2 102:17 128:4
                                  8:22 9:1,20 10:1 11:1,13 12:1
caused 80:8
                                  13:1,18,22 14:1 15:1,21 16:1
causes 109:2
                                  16:14 17:1,2 18:1,23 19:1
cell 52:7
                                  20:1,2 21:1 22:1,17 23:1,24
                                  24:1,5,13 25:1,12,20,22 26:1
center 7:12 9:21 10:19 95:19
 106:24 118:6 119:2,3,6
                                  27:1 28:1 29:1 30:1 31:1 32:1
                                  32:11 33:1,18 34:1 35:1 36:1
centers 94:17
Central 114:25
                                  37:1 38:1 39:1 40:1,9 41:1,6
                                  41:12,16 42:1 43:1 44:1 45:1
CEO 71:7
certain 8:19,20 54:17 84:7
                                  46:1,13,20 47:1 48:1,11 49:1
                                  50:1 51:1 52:1 53:1 54:1 55:1
 93:21 100:9
                                  56:1,23 57:1,2 58:1,3,12 59:1
certainly 77:22 80:3 85:21
                                  60:1 61:1 62:1 63:1 64:1 65:1
 124:11
                                  66:1 67:1 68:1 69:1 70:1,6
certify 128:3
cetera 62:20 111:6
                                  71:1 72:1 73:1 74:1 75:1 76:1
                                  77:1 78:1 79:1 80:1,23 81:1
chair1:9 84:14 98:8,14,17 99:7
 99:10,13,16,18,25 119:12
                                  82:1 83:1 84:1 85:1 86:1 87:1
 127:6
                                  88:1 89:1,10 90:1 91:1 92:1
chairing 3:5
                                  93:1 94:1 95:1 96:1 97:1 98:1
challenge 30:25 102:21
                                  99:1 100:1,16 101:1,17 102:1
                                  102:17 103:1,20 104:1 105:1
challenges 16:15
challenging 16:7 29:22
                                  106:1,8 107:1 108:1,21 109:1
                                  109:4 110:1,5,5 111:1 112:1
champion 125:17 126:4
chance 92:7
                                  113:1 114:1 115:1 116:1,18,20
change 16:16 21:4,4 43:12 44:7
                                  117:1,2,17,20 118:1,4 119:1
 53:17,20 58:11 121:16
                                  120:1,18,22 121:1,3 122:1,3
changed 5:15 14:3 64:20
                                  123:1 124:1,2,14 125:1,17
changes 26:11 27:11,21 28:7
                                  126:1,4 127:1 128:1
 43:17 59:15
                                 children's 6:23 12:25
changing 27:22 42:10 122:6
                                 Chiumento 2:19 4:5,6 5:11,20
```

	raye 134
87:25 88:7 89:21,24 96:3	93:20 98:11
99:17	comfortable 10:17 114:6
choose 125:2	coming 8:13 12:16 17:23 20:12
Christian 1:16 128:3,13	20:17 25:4,18 27:14 28:4 33:9
circles 97:4	41:19 55:7 79:16 89:13 123:7
circulation 74:14	126:11 127:8,16
circumference 68:20	commenced 3:2
circumstance 33:13,18	comment 27:14 47:2 72:21 73:4
circumstances 64:6	95:13 110:17
cite 73:17	commentary 65:3
City 54:3 76:2 115:20 116:17	comments 5:18 9:11 44:4 60:7
Clayton 2:5	72:13 87:23 88:18,18,23 93:14
Clemency 2:7 58:5	96:6 110:14 121:4
click 34:3,10 56:14 62:22 63:17	commissioner 98:9,13,14 99:24
clicked 64:12	100:8
clicking 65:5	commissioners 100:10
clinical 36:11 38:19 44:6 95:17	committee 1:5 3:5,6 6:3 15:14
95:18	25:15 27:22 29:5 30:3 67:13
clinically 39:12 46:3 69:21	82:22 91:22 98:8,25 100:4
81:14	102:4,6,13 103:13 104:6
clinicians 67:15	106:12 117:14 119:20 120:6
clips 91:20	121:2,5 124:16 127:21
close 34:4 70:5 73:22 75:5,5	committees 112:21 116:7
125:13,13,15,25	common 41:24 65:18 68:8
closing 78:3	commonly 42:6
CMAG 29:3	communication 22:16
co-sponsors 113:24	communities 109:23
Coalition 125:20	community 16:24,24 28:4 76:2
Codes 101:15	81:25 96:24 105:11 106:14
cognitive 44:2	compare 55:10
cognitively 61:22 coin 31:13	compared 68:24 76:8,20
Cole 95:16	comparing 76:11 comparison 74:12
collaborating 106:4,11,18	comparison 74:12 compatibility 19:14
collaborative 16:24 17:24	competition 82:7
110:20	competition 62.7
collaboratives 84:22	complain 28:13
colleague 75:25 82:13 107:17	complete 9:7,13 12:5 115:20
126:14	completed 9:10 27:13 101:5
colleagues 81:16 83:3 94:15	116:9 119:9 125:9
102:12,22 103:5 104:15 107:15	completing 45:15
college 76:2 117:24 119:2,5	completing 43.13
Columbia 106:11	completion 110.10 compliance 19:25
come 7:16 8:25 12:13 16:9 21:14	comply 36:14
29:3 45:19 49:23 54:21 55:14	component 34:8 44:22 57:15
69:9 70:24 79:20 81:2,24	60:22 63:13
82:21 85:2 91:6 120:23 123:15	components 10:13 44:5
126:17	comprehensive 11:24
comedy 57:22	computer 35:13
comes 63:8 76:11 77:19 91:15	computers 84:7
Joines 05.0 10.11 11.19 91.15	Computers of . /

```
Conway's 104:2
concentrate 53:20
concentration 34:9 35:17,20,23
                                 cool 24:20
 36:8 49:22
                                 Cooper 1:9 3:3,4,19,21,22 5:4
                                  5:17,21,24 6:4,12 15:4 18:5,8
concentrations 34:24 48:18,19
 51:23 53:14 62:19 65:18
                                  19:4 25:9,13 26:2 29:2,14,18
                                  29:20,24 30:2,10,18 46:15
concerning 42:4
concerns 47:8 105:20
                                  51:3,7 55:25 56:3,6 57:16
concluded 127:24
                                  72:12,20 75:19 79:24 80:22
conduct 112:24
                                  84:3,15 87:9 89:15,22 91:10
conducted 106:15 107:2
                                  92:3,21 94:5 96:2,6 97:17
                                  98:21 99:5,13,22 100:21,23
conducting 105:8,9
conference 8:14,15 89:18
                                  102:8 103:21,24 104:14 107:14
confident 40:18
                                  111:16,22 114:22 115:8 116:12
confirmed 121:24 122:16
                                  116:22 121:9,12,14,17,19
confusing 66:12 67:19
                                  122:17 123:9,13,18 124:8
congratulations 15:8
                                  125:5,8 127:7,19,22
                                 Cooper's 98:18
congruent 10:6
conjunction 97:9
                                 cooperative 115:12
connected 109:17
                                 coordinator 13:6,25 14:23 15:12
connections 9:18
                                 copy 10:15
consecutive 110:8
                                 Cordy 84:6
                                 Core 68:8
conservative 73:13,13
consisting 128:7
                                 correct 21:3 33:9 34:4,16 39:7
                                  40:19,24,25 42:8,18,23 43:15
constant 9:23
contact 9:23 21:7 78:20 95:16
                                  49:9 52:16,19,19 56:21 62:23
 96:4
                                  63:24 70:7 81:23 84:18 121:10
contacted 43:3
                                  123:11
contacting 93:3
                                 correction 5:12
contacts 21:3
                                 corrections 5:10
content 81:11 125:12
                                 correctly 31:13 41:13,16,22
context 60:9 61:22 64:13
                                 cost 54:15 55:8,12,17,24 60:17
continually 55:8
                                  76:17 79:10
continue 8:25 16:8 17:17 18:17
                                 costs 55:6
 18:25 19:5 30:7 46:8 59:14,22
                                 cough 71:25
 72:18 87:22 99:7 115:20,25
                                 council 19:22 46:6 84:23 112:6
                                  112:7,22 114:16
continued 54:19 101:20
continues 9:16 40:22
                                 councils 100:7,9
continuing 26:15 46:11 104:22
                                 counterfeit 106:3,7
 105:4 107:8
                                 Counties 113:21 114:10
contract 115:19,22
                                 country 11:25 58:4
                                 county 6:22,23 39:22 54:13,20
contracted 29:9
contributed 21:22
                                  86:13 106:10
                                 couple 14:17 15:13 35:4 48:16
contributions 104:2
control 40:20 41:7 43:19 46:9
                                  80:4 88:8 90:3 108:8 114:20
 48:2 54:24 59:2,18 105:6
                                  115:7,9
                                 coupled 34:22 37:17
controlled 48:15,15
conveniently 59:4
                                 course 3:14 6:7 10:20 16:15
conversations 8:5 26:13
                                  24:13 46:21,25 47:12 48:5,17
convince 60:5
                                  62:10 68:15 84:3 99:8 103:25
Conway 2:8 4:7,8 5:23,24 104:12
                                  111:25 117:4 118:3,19,24
```

daycare 108:5 120:15 **court** 3:19 124:22 daycares 108:20 cover 14:7,8 30:12 days 11:3 112:8 114:21 de-escalation 88:5 **covered** 25:14 119:13 **dead** 53:16 covers 72:2 deadline 91:19 115:14 **cracks** 58:23 deal 94:10 95:3,10,23 **create** 22:25 35:25 45:13 46:10 59:24 60:14 61:5 **dealing** 69:7 96:25 created 27:4,5 45:9 46:6 67:11 **dealt** 107:23 **creates** 63:18 64:5 Deanna 2:6 115:2 116:13 117:11 creating 45:20 77:23 117:12 crier19:3 **death** 102:17 109:3 **crisis** 94:16 **December** 90:11 112:9 critical 31:12 41:20 48:5 50:11 decided 99:17 110:16 57:2 74:18 112:14 **decimal** 70:13 critically 46:13 **decline** 112:16,17 crosscheck 33:3,8 37:19 49:16 decrease 50:4 deescalate 94:2 **crossed** 103:17 default 63:15 crossing 105:7 defaults 66:10 crosswalks 105:7 **croup** 72:2 defibrillation 20:2 crying 33:12 defibrillator 19:13 defibrillators 111:13 Cs 73:3,16 74:24 **cuff** 57:9 deficiency 64:24 current 66:12 88:19 104:19 **define** 39:18 105:12 defines 39:3 115:18 **currently** 32:15 101:12 110:12 **definitely** 64:16 65:4,7 70:10 110:15 111:8 113:23 122:10 85:19 89:17 cute 21:24 definition 39:2 **cutoff** 71:22 definitions 41:13 definitive 123:15 D **degree** 59:25 D.O.H111:11 **delays** 78:16 dangerous 35:24 **deleted** 113:25 dangers 50:21 106:6 deletions 5:10 Daniel 2:5 deliverables 115:19 Danielle 1:16 128:3,13 **demand** 17:14 darn 73:22 demands 17:12dashboard 101:22 democracy 99:9 data 9:20 13:18,22,25 14:4 **denominator** 40:19 41:7 17:21 38:13 39:2,20,21 40:2,8 Denver 32:8 40:21 41:15 43:5 46:2,4 53:8 departed 82:13 53:9,15 59:21 63:2,23 64:8 **department** 1:3 3:7 29:11 30:4 101:12,24 103:18 113:8 118:15 40:12 75:2 94:13 95:17 96:22 date1:7 22:5 38:13 40:12 53:16 101:3 102:2,5 104:18,23 **dawned** 95:15 110:16 116:5,25 day 18:4 25:20,22 45:17 52:6 departments 102:23 61:18 73:11 103:16 110:4,9 dependent 92:15 123:22 124:12 125:9 128:10 **der** 2:8 3:23,24 47:12,13 52:10 Dayan 2:12 13:24 58:6 52:14,17,20 53:22 88:2 92:4,5

```
93:14 95:12,14 96:3,8,10
                                   59:3 60:20 95:17,19 126:19,21
 97:19 103:11,24 120:14 124:13
                                 directors 116:25
 127:18,20
                                 dirty 80:16
                                 Disabilities 95:18
DERIC 106:24,25
describe 35:3
                                 disaster 125:20,21
described 31:9
                                 discharged 111:3
describing 31:17
                                 discrepancies 68:11
description 15:11
                                 discussed 20:17
design 30:20 73:11
                                 discussing 19:13
designations 119:6
                                 discussion 5:25 72:21 84:4
designed 10:5 51:2,22 73:11
                                   97:20 117:18
Desura 98:6
                                 Disorders 95:19
detail 11:21 72:17
                                 dispatched 34:2,13
details 74:19
                                 disseminate 53:19
                                 dissent 6:5
determining 68:4
develop 88:9 90:25 94:20 105:5
                                 distractions 104:25
 106:19 107:8
                                 distribute 109:7
developed 32:14 72:23 88:13
                                 distributed 5:7 20:13
 89:9 90:3 95:3 126:2
                                 District 116:3
development 90:23 93:7
                                 disturbing 42:7
Developmental 95:17
                                 divided 42:18
device 9:5 61:11
                                 division 103:5 107:18
                                 doable 55:23 119:22
devices 76:9 79:11 105:6,7
devise 104:7
                                 Doctor 19:6
dexamethasone 39:14 41:22
                                 document 9:8 21:18, 25 22:7
diazepam 33:15
                                   31:23,23 71:10 76:19 77:11
die 73:3 109:2
                                   80:16,17 82:15
dies 73:2
                                 documentation 44:17 108:15
difference 77:4 122:15
                                 documented 40:4,11 44:17,21
differences 81:11,13
                                 documents 9:11,12 22:10,19 98:5
different 8:17 14:19,20 16:22
                                   98:15
 17:3,11,12,12,13,23 27:8,24
                                 doing 7:5, 13, 19 18:17, 18 22:3
 28:6 35:20 37:23,24 39:3,7,24
                                   35:2,25 37:12,19 45:6,7 57:12
 56:14 57:5 58:11 62:18 63:16
                                   61:15 62:14 63:17 77:23 79:20
 64:3 68:6 76:8,19,20 77:11
                                   82:9 86:6,24 88:5,10 94:19
 81:18,22 82:12 83:12 106:5
                                   116:19 117:5 124:25
 108:20 116:8
                                 dollars 9:18 109:5
differently 68:7
                                 domestic 107:11
difficult 72:16
                                 don't24:8 52:14
difficulties 64:6
                                 donated 91:13
difficulty 33:8 78:5 121:21
                                 donating 91:25
diligence 47:10
                                 Dorsett 30:15,17,19 35:14 47:3
                                   47:11 49:5 50:24 51:10,12,15
dinner 78:24
dinosaur 75:16
                                   51:19 52:21 54:14 56:4,12
direct 63:21
                                   58:21 60:24 62:21 63:12 66:21
direction 27:7,10 124:24
                                   67:2,8,11 69:8,14 72:14,17,19
directions 39:25
                                   76:5 78:8 79:8
directly 34:12 44:16 52:9 53:3
                                 Dorsett's 79:22
 53:5,10 63:25
                                 Dorsett's 80:18
director 18:19 26:3 29:6,9 33:5
                                 dosages 76:13
```

```
dose 31:14 33:9 34:16 39:6,7
 40:24 41:24 42:17,18 43:11,13
 43:15 48:5 49:9 63:5 66:7,8
 67:7 69:24 70:7 71:19 74:7,7
dosed 31:12 42:6 44:13 46:24
doses 42:23 48:7 71:14 74:11
 75:5
dosing 23:23 32:9,12,17 35:24
 36:3 37:4 41:2,12,15,22 42:10
 42:11 43:6,9 45:4 46:13 48:20
 49:2,22 50:2 53:16,17 56:9,10
 58:9 62:10,12,16 63:10,24
 65:18 66:11 67:3 69:23 71:14
 72:3
dots 42:23
double 53:21
Doug 4:13
Douglas 2:6
dovetail 80:24 109:15
dovetails 79:22
download 25:23 52:5
downstate 54:3
Dr 2:7,7,8,8,9,10,10,11,11,12
 2:12,13 3:3,18,20,22,23,24,25
 4:2,7,8,9,10,11,12,17,17,20
 5:4,17,21,23,24 6:4,11 15:4
 18:5,8 19:4 25:9,13 26:2 29:2
 29:14,18,20,24 30:2,10,15,17
 30:18,19 35:14 46:15 47:11,11
 47:13 49:5 50:24 51:3,7,10,12
 51:15,19 52:10,14,17,20,21
 53:22 54:14 55:25 56:3,4,6,12
 57:16 58:5,5,6,21 60:24 62:21
 63:12 66:21 67:2,8,11 69:8,14
 72:12,14,17,19,20 75:19 76:5
 78:8 79:8,22,24 80:18,22 84:3
 84:15 87:9 88:2 89:15,22
 91:10 92:3,3,5,21 93:14 94:5
 95:12,14 96:2,3,6,8,10 97:13
 97:17,17,18 98:18,21 99:5,13
 99:22 100:21,23 102:8,10
 103:11,21,24,24 104:2,12,14
 107:14 111:16,22 112:4,5
 114:22,22 115:8 116:12,22
 120:14 121:9,12,14,17,19
 122:17 123:9,13,18 124:8,12
 125:5,8,17 127:7,18,19,19,20
 127:22
drafts 88:19
drastically 15:4
```

drawing 37:18
dream 64:7
Drew 2:13
drift 60:2
drill 44:20
drip 37:2
drive 122:23
driver 106:23,23 107:3
driving 123:3
drop 53:16
drug 67:3 74:11
drugs 48:18 62:19 73:25 77:24
88:4
dry 21:14 23:18 24:15
duties 13:10,12

Ε

e-105:13 106:20

e-bikes 106:20

```
e-scooter 105:14
E-W 93:10
E.D 40:17 69:10 97:12
E.D.C 9:21 10:19
E.D.s 97:6
E.Ds 69:17
E.I.I.C8:10
E.M.S1:1,4 2:1 3:1 4:1 5:1 6:1
 7:1,11 8:1 9:1,20 10:1,6 11:1
 11:12,13,24 12:1,25 13:1,17
 13:21,24 14:1 15:1,20 16:1,6
 16:14 17:1,2 18:1 19:1 20:1,7
 20:11 21:1 22:1,17 23:1 24:1
 25:1,11,18,19,22 26:1,12,19
 27:1,7,12 28:1 29:1 30:1,13
 31:1,5,22 32:1 33:1 34:1 35:1
 36:1 37:1 38:1 39:1 40:1,11
 41:1 42:1 43:1 44:1 45:1 46:1
 47:1 48:1 49:1 50:1 51:1 52:1
 53:1 54:1 55:1 56:1 57:1 58:1
 58:2 59:1 60:1,23 61:1 62:1
 63:1 64:1,3 65:1 66:1 67:1
 68:1,14 69:1,10 70:1 71:1
 72:1 73:1 74:1,18 75:1 76:1
 77:1 78:1 79:1 80:1 81:1 82:1
 83:1 84:1 85:1,6 86:1 87:1
 88:1 89:1 90:1 91:1 92:1,11
 92:18 93:1 94:1,11 95:1 96:1
 97:1,11 98:1 99:1 100:1 101:1
 102:1,22 103:1,7 104:1 105:1
 106:1,18,22 107:1 108:1,16
```

```
109:1 110:1 111:1 112:1 113:1
                                   6:8,11 12:22 14:2,10,13,21
                                   18:6 19:2,6 23:14 30:24 51:18
 113:16,22 114:1,8 115:1 116:1
 117:1 118:1,19,21 119:1 120:1
                                   57:25 60:15 62:7 70:17 75:17
 121:1 122:1,2 123:1,16,21
                                   97:25 99:12 100:20,22,24
 124:1 125:1 126:1 127:1 128:1
                                   116:14 121:8,11,13,15,18
E.M.S.C 6:8 12:9 15:12,24 17:8
                                   122:20
 20:19,24 21:21 25:2 47:7 90:9
                                 either 22:10 71:18 93:21 109:2
 97:10,10 117:7 123:22
                                 election 98:10,11
E.M.Ss 68:17
                                 elections 97:22 98:3 99:2
E.M.T 112:14
                                 element 45:15
E.N.A8:5,9,14
                                 elements 61:3
E.P.C.R 44:16,20
                                 Elijah's 107:22
                                 eliminate 65:8
E.P.C.Rs 39:24
E.R7:18
                                 eliminating 110:2
E.S.O 64:3
                                 elimination 32:10
earlier 73:4 117:15 123:21
                                 Elisa 92:21
 126:17
                                 Elise 2:8 97:21 103:10
early 38:18 41:4 70:21 103:3
                                 email 5:8 9:23 10:19,20 22:15
 109:18
                                   45:22 46:4 49:17 52:24 53:2,6
                                   53:10 78:24 88:15
easier 35:21 45:10,21 122:4
easily 39:15
                                  emailed 4:18,23 100:25
easy 47:11 93:11
                                 emails 53:4
                                  embarked 47:14
Ed 5:24 104:4,7
                                  embed 67:7
edges 81:12
                                 emergency 3:5 7:15 8:7 13:6
edit 91:17
editing 22:3
                                   19:21 40:6,12 75:2 77:7 96:22
                                   100:15 102:23 111:13 114:25
editorial 75:15
edits 9:12 90:10
                                   116:6,24 119:17
educated 81:25
                                 eminently 119:22
education 11:20,22 27:13 34:22
                                  emotional 43:21
 36:20 37:12 44:24,25 46:11
                                  emphasis 73:14
 49:8 53:7 60:21 64:24 85:20
                                  emphasize 85:23
                                  emspedsready.org 10:12
 93:2 94:14 105:3 106:23 107:4
educational 75:10 92:17
                                  encouraging 59:12
Edward 2:8
                                 ended 11:9 37:12 76:25
effect 123:25,25
                                  energy 54:6
Efferen 2:10 97:14 100:17
                                 engagement 86:10
 102:10
                                 engaging 85:5 87:18
                                 English 10:16 23:9 105:25
efforts 80:25 104:3 116:4
eight 19:17
                                 enlighten 29:4
eight-year-olds 68:5
                                 enormous 46:22
eighteen 69:18 115:23
                                 ensure 3:17 30:7 75:7,9
eighth 57:19
                                 entire 67:12 95:25 97:11
eighty 37:11 39:5
                                 environment 74:2 93:24 94:8,9
eighty-five 41:14
                                 environments 74:18
eighty-three 41:14
                                 epic 69:15
                                 epilepticus 47:23
EIIC 25:24
Eisenhauer 2:3
                                 epinephrine 39:16 44:19 45:5
Eisenhower 3:10, 16, 18, 23, 25 4:3
                                   108:15
 4:5,7,9,11,13,17,23 5:3,16
                                  equation 65:8,11 70:12
```

exercises 36:20 **equipment** 27:23,23 equity 110:21,23 111:7 **exist** 64:13 **erase** 23:18 **existed** 66:15 Eric 12:22 existing 110:8 Erie 127:12 **exists** 64:14 error 31:2 38:25 39:3 40:18,19 **expanded** 77:20 79:6 46:3 55:12 59:21 67:22 69:22 **expect** 123:10 69:23 expectations 79:21 errors 32:5 35:25 43:6,9 44:17 expected 116:9 45:25 46:20 58:18 66:19 67:14 **expensive** 54:15 67:20 79:9,14 67:16 77:17 **experience** 45:17 94:2 103:2 **especially** 47:18 48:9,11 62:18 110:25 111:2 69:7 74:4 78:2 96:23 experienced 71:3 essentially 32:10 38:2 40:8,23 **expert** 95:7,8 42:20 98:10 **expertise** 29:10 96:25 **Estate** 117:13 **experts** 81:25 106:5 116:8 estimate 70:2 explain 70:25 **estimated** 56:13 103:19 exponentially 79:6 **estimation** 32:6 69:3 exported 46:18 estimations 68:14,17 **exposed** 92:22 **et** 62:19 111:6 express 30:3 102:9 **etiquette** 78:18,25 exquisitely 102:19 evaluators 78:11 extended 110:8 event 93:23 124:10,25 extensively 125:20 events 6:15 extent 81:21 84:8 everybody 8:24 14:15 19:7 21:21 **external** 111:12 55:22 72:13 88:14 118:25 **extra** 10:24 86:5 124:7 extraordinary 18:10 everybody's 9:11 43:12,14 eye 46:21 59:24 78:20 evidence 84:11 **eyes** 15:15 evidence-36:16 F **evidence-based** 31:25 42:10 **F-D-N-Y** 5:14 **exact** 75:5 77:2 120:4 **F.D.N.Y** 91:13 **exactly** 40:14 64:12 79:5 face 17:18 18:20 51:18,19 **exam** 86:18 facile 59:8 examined 31:6 facilities 7:23 107:24 108:6 **example** 37:14 39:8 41:21 48:8 109:6 115:23 117:25 118:16 73:17 facility 110:8 examples 47:17 fact 87:13 97:2 117:16 **excellent** 62:21 67:24 75:22 factor 76:18 94:4 82:10 90:22 **fade** 57:14 **excited** 6:14 7:24 8:17 15:6 17:15,25 26:24 28:22 30:20 fair 50:6 55:9 fairly 84:17 111:5 113:14 fairs 106:14,16 **exciting** 9:15 15:17 25:22 86:9 fall 80:6 82:22 97:21 101:6 86:20,23 exclude 93:21 127:16,23 familiarity 106:22 excluding 77:6 **families** 109:7 124:17 127:14 **excused** 4:14,18 exercise 37:15 family 12:12 25:12 47:5 92:16

02.15 107.10 25 100.4 124.15	f:-:-b 72.22 22 105.16
93:15 107:18,25 109:4 124:15 126:5	finish 73:22,23 105:16 finished 27:13 105:9
famous 6:7	first 3:16 6:12,16 8:23 30:12
FAN 12:13	· ·
	34:25 47:3,13 49:5 62:9,10
FAQ 10:18	71:8 78:12 84:22 105:16
far 6:21 35:8 72:4 79:15 93:14	106:25 108:11,12 109:21
95:7 108:23 109:16,18,19	fiscal 29:13 109:25
110:22 115:18,23	fit 122:7
fatal 126:3	fitted 109:9
favor 5:25 127:20	fitting 106:15
favorite 88:2	five 36:21 39:9,11 47:19,25
FDNY 5:13 91:5	49:14 69:24 70:3,6,8 74:6
feature 32:20	83:21,22 103:20 109:20 110:13
features 101:23	120:19 122:22
February 5:6 38:14,14,16 78:4	five- 33:6
112:11,12	five-year 115:12
federal 24:24	five-year-old36:23
feed 43:20 68:7	fivefold 70:6
feel 61:21 71:4 84:18 104:9	fix 22:5 67:19,21
111:4 114:5 120:13	fixed 33:16
fellows 40:6	flip 65:21
felt 34:19 43:25 100:2	flipping 31:13 43:14
fentanyl 39:8 42:2,3,5	flooded 73:5
Feuer 2:11 4:9,10 97:18	flop 66:8
fiddling 24:7	Florida 23:3 50:6
field 34:25 74:25 102:21	flourish 10:11
fielding 72:15	flow 91:7
fifteen 19:15 41:16 48:2 63:15	flows 64:8
66:20 71:21 86:11	flying 114:4
fifth 57:21	focus 27:25 74:19 75:11 77:19
fifty 16:5 31:10 36:3 38:4	105:8,16 121:2
49:13 84:5 127:3	focused 77:10 106:2,6 110:22
fifty-two 38:15	117:19
figure 53:15	focusing 71:18 77:5 106:20
figuring 48:7	120:3
fill 9:24 22:9 77:16 80:20	folks 94:18 95:6 106:22 116:7
filling 79:16	118:7,18
final 9:7,9 25:3 27:15,17 90:10	follow 35:9 45:24 60:16
121:4	followed 87:20 100:6
finalize 93:7	force 27:5
finally 88:11 123:19	forces 52:2
find 10:4 13:14,15,15 19:18	forcey 24:9
42:7 46:2 55:14,19 67:16	forcing 77:24
87:11 89:11 93:11 121:22	foreclose 82:7
finding 7:20 9:16 13:11 45:24	foregoing 128:4,6
59:21 121:21	foreign 61:21
findings 68:21 69:5	forever 33:14 117:8
finds 117:6	forget 49:7
fine 11:11 104:11	forgetting 60:23
Finger 7:3 127:11	forgive 14:24 75:15

```
77:16,24 78:3,10 79:3,8,16,19
forgot 99:12
forgotten 93:10
                                  79:19 80:20
form 21:6 22:9 80:21
                                 gaps 76:24
formal 119:9
                                 Garden 1:10
formalizing 3:10
                                 generic 82:19
format 101:22
                                 geographically 48:25
forth 29:8 94:12,21
                                 George 2:14 100:25 102:9 127:10
fortieth 25:21
                                 getting 7:20 8:23 22:11 32:3,20
forty 38:20 77:20 111:9
                                  41:9 55:19 70:6,8 78:20 86:7
forty-eight 126:21
                                  86:15 103:8,8 109:16 117:9
forward 17:19 18:11 26:14 28:23
                                  118:21,25
                                 give 6:25 10:9 26:4 28:19 41:25
 29:12 47:5 58:24 83:8 84:12
 86:9 90:15 96:16 97:19 100:4
                                  47:22 63:2 70:13 77:7,21 79:7
 100:11 126:11
                                  80:12 107:20 109:19 113:8
fostered 26:13
                                  114:19 115:2 117:12
found 20:4 35:18 37:21 67:14,17
                                 given 91:15 108:15 109:4 111:25
                                  125:11,11
 69:3
Foundation 106:13
                                 gives 62:25 63:3 65:22,24 66:10
founder 125:19
                                 giving 46:20 79:16
                                 qo 3:20 9:4,13 10:14 14:10 20:6
four 27:16,19 38:15 40:23 91:16
 98:16 109:22 110:6
                                  20:10 21:5,11,24 22:8 25:24
                                  29:8 30:18 33:24 36:25 41:7
Foyer 88:12
                                  44:20 51:14,25 54:18 56:3
free 25:25 44:4 62:4 79:17
                                  66:25 68:8 71:19 83:20 84:20
 84:18 120:13
                                  88:19 89:14,15 90:25 91:7
freely 111:25
frequency 44:23
                                  95:24 96:9 97:15 105:18
                                  110:17 118:11 125:11
frequently 73:18
Friday 19:18 59:19 88:24
                                 goal 37:5 42:19 88:22 90:2,14
Fried 2:13
                                  104:25
friend 57:21
                                 goals 66:18 90:15
Frogel 125:18
                                 God 13:5 82:13
front 28:12 36:10 60:13 87:18
                                 goes 10:2 11:12,20 26:25 27:18
                                  54:7 90:19
fulfilling 7:22
                                 going 7:19 8:24 9:25 12:19,20
full 44:12
full-time 16:14 29:14,17,23
                                  14:7,22 18:2 19:20 20:8 23:10
fun 111:21
                                  24:10,19 26:5 27:6,12,15 29:9
function 65:15
                                  29:17 30:21 34:5 35:7 40:5
fund 55:8
                                  42:13 43:15 45:14 46:8,12
fundamental 73:8
                                  47:5 52:4,24 53:10,18,21 55:2
funding 9:16 16:10 25:2,3,5
                                  55:8 56:8 57:5,7,14 58:7,14
                                  58:24 59:17,19,20,20,25 61:21
 26:10 54:17 58:3 115:11
funds 28:18
                                  61:21 62:12,16 65:14 70:15
further 3:15 17:21 54:12
                                  71:25 74:8 75:21 79:25 82:16
furthering 76:7
                                  83:19,21 86:9,17,18 88:4 89:5
future 9:2 15:20 16:20,21 17:16
                                  90:15,24 100:11 105:23 106:2
 17:25 47:6 58:19 85:6 86:22
                                  106:6,7,18 107:9,19 108:14,16
 93:9 113:12 120:20,21,24
                                  109:6 112:6 114:16 116:10
                                  120:16 121:11 122:10 125:10
               G
                                  125:15
gap 16:19 45:15 76:16,23 77:3,8
                                 good 3:3,7,13 9:9 18:2 26:7,14
```

```
27:2,10 28:8,11 30:19 41:9
                                 quidance 84:11
 60:12 73:20 79:15 86:19 87:24
                                 quideline 36:11,17
 89:19 92:17 93:8 103:4 108:22
                                 guidelines 83:13 108:2
 111:21 112:3
                                 quinea 11:5,15
gotten 9:23 22:7 88:11 89:6
                                 guy 125:24
 108:8
                                 guys 9:17 21:15,25 51:17
Gover 89:17
                                                 Н
government 24:24 100:7
governor 124:19
                                 H.C.S 20:6
                                 H.L64:7
governor's 106:12 113:16,25
                                 H.P.P116:16,19
 124:5,22
                                 H.R.I 14:25 16:17
grab 21:24
                                 habitus 68:19
gracious 100:10
graciously 91:13
                                 Hague 4:23
                                 half 37:7 47:24 73:18 103:19
grade 117:24
grams 63:3
                                   125:11
                                 hand 13:3 78:13
grant 7:12 15:24 16:21,21 20:19
                                 handed 34:19 62:17
 28:18 54:17 116:16
                                 handedly 88:3
grants 14:20 16:22 17:3
                                 handhelds 73:6
graph 37:25 42:14,14
grateful 18:22,24
                                 handle 92:13,14
                                 handles 121:25
gratitude 18:22
                                 handling 13:5,7 49:3
great 7:5,9 8:18 13:4 23:9,14
 26:13 42:3 47:8,9,14 52:12
                                 handoff 62:16 63:7,11 64:21
                                 handouts 90:20
 57:22 61:12 66:18 70:16 73:25
 88:12 89:20,23,24,25 94:5
                                 hands-on 44:25
                                 Handtevy 23:24,25 30:14 32:15
 98:5 118:4 119:14 120:25
                                   33:19 44:9 45:18 54:23 57:8
 125:17 126:3
                                   76:9,17 79:9,13 80:5 83:18,21
greater 40:13 74:7
                                 Handtevy@millrems.org 49:18
greatest 26:4 55:17
                                 happen 12:20 13:9 27:16,17,19
Greatly 85:17
                                   64:15 98:3 113:13
Greenberg 2:18 14:8,11,15 18:19
                                 happened 33:6
 26:5 29:7,16,19,21,25 30:9
                                 happening 28:6 112:12 114:15
 35:7 57:17 84:14,16 86:25
                                 happens 17:7 24:25 26:17 98:15
 87:4,7 123:12,14 124:3 125:4
 125:6 126:16
                                 happier 127:8
                                 happy 13:15 28:12 33:22 102:5
grossly 69:4
ground 80:7 81:4 119:13
                                 hard 15:8 21:23 38:25 41:23
group 8:19,20 9:5 26:8 37:14
 38:24 62:13 67:15,17 72:22
                                   64:4 67:6 72:7 83:7
                                 Harris 2:11 4:18,20
 74:5 88:7 92:6,23 96:9 97:18
                                 hat 98:12
 102:20 105:16 110:3,4,6 112:9
                                 Hayes 106:9
 115:2,16
                                 head 94:7 122:21
groups 82:8 105:8
                                 heading 92:6
grow 17:21
                                 health 1:3 3:7 14:24 19:19
grumbled 86:4
                                   20:19,22 32:8 98:7 101:3,14
gubernatorial 100:8
                                   102:3,5 103:14,16 104:17,23
guess 68:25 80:22 81:25 124:21
                                   107:18 116:5 125:19
quessing 14:11
                                 healthcare 20:7 114:25 119:16
quesstimate 122:18
```

```
healthy 68:23 120:21,22 125:24
                                 hope 15:12 18:12 47:4 72:18
hear 9:25 25:11 44:7 75:22 88:5
                                   98:22 117:4,7 126:4
 96:7 107:16 108:22 112:5
                                 hopeful 91:24
                                 hopefully 9:12 12:18 13:20
 115:3
heard 47:3 62:9,10 86:17 101:5
                                   16:20 17:20 90:4,10,12
hearing 5:18,25 13:13 25:10
                                 hoping 31:13 50:4 91:19
 26:3 83:8 96:7 100:14 107:16
                                 hospital 10:6 20:25 39:22 40:9
 114:23 121:6 128:8
                                   62:15,15 64:8 68:15 75:14
heck 86:5
                                   96:24 106:10 114:10 115:10
height 44:14 56:18
                                 hospital-based 65:19
held 25:6,16 106:25
                                 hospitals 6:20,24 7:5,6,8 8:22
Helen 106:9
                                   16:5 20:7 62:18 101:11,18
                                   115:19 116:16
helicopter 52:6
hello 4:20
                                 hosted 101:7 102:2
helmet 106:15
                                 hotel 122:2
help 7:18 12:6,24 13:15 18:18
                                 hour 37:6 47:24 73:18 125:11
 28:16 30:24 33:17 46:25 58:14
                                 hours 67:23
 58:14 75:15 85:21 91:14 93:4
                                 house 24:14 26:16,22 113:23
 103:4 105:21 107:11 111:23
                                 HRSA 25:2,15
 117:4
                                 hugs 55:21
helped 22:3 104:6
                                 humans 68:11
helpful 84:9 95:21
                                 hundred 11:7 16:5 36:4 38:3,14
helping 7:7 13:8 17:19 122:2
                                   38:15 39:5,10 40:25,25 49:13
helps 12:8 24:7
                                   49:14 84:5 108:25 110:13,13
hereof 128:6
                                   120:20
                                 hundreds 72:24
hereto 128:5
hereunto 128:9
                                                 I
Hexel 2:6 4:13
                                 I.C.U 75:2 97:12
hi 14:15 62:6,8 71:7
                                 I.M 50:2
Hicken 12:22
high 11:15 65:13,13 105:17,19
                                 I.N50:2
                                 I'd125:13
highlight 36:8 80:19
                                 ideal 44:13 69:20
highlighted 36:6 76:23 79:19
                                 ideas 120:24
highlighting 19:22 79:4
                                 identified 67:15
highlights 80:13
                                 identify 49:20 51:3 67:22 81:3
Hilton 1:10
hire 29:11
                                   120:8
hiring 14:6 29:5
                                 identifying 103:3
                                 ignoring 78:19
historical 84:19
                                 ill 46:13
hits 41:24
                                 illogical 83:24
hitting 80:7
                                 illustrate 105:23
hold 84:20 99:11
                                 ImageTrend 39:20 64:2
holding 106:8
                                 imagine 18:19
holiday 127:10
                                 immediate 93:9 120:24
home 107:7,9,9 110:9 126:9
                                 immediately 49:21,24 67:19
homework 85:25
honest 85:18
                                   123:11
honor 3:4 123:24 126:8
                                 impact 108:19
                                 implement 32:17,19 34:21 37:6
honored 99:7
                                   55:22 78:6 107:25
Hoosick 1:11
```

implementation 30:14 32:23 35:2 infant 36:22 109:3,5 35:5 41:11,14 42:8 54:23 infants 101:17 108:24 109:2 78:10 79:23 80:4 inform 83:19 information 8:12 10:20,24 11:12 implemented 33:2 37:10 76:10 21:8 68:12 77:2 85:3 90:19 109:24 91:3,3,4 93:5 94:25 96:4 implementing 44:10 78:16 101:12 **import** 63:23 107:10 116:23 121:23 122:6 importance 47:20 48:18 92:10 123:6,19 124:4 important19:23 32:22 41:19 informed 83:5 86:13 48:8,9,11 50:9 53:18 75:4 initial 54:18 69:19 72:22,23 92:14 94:9,22 96:23 97:13 initially 35:5 51:24 102:13 103:6,23 116:23 117:3 initiative 33:3 84:24 85:12 117:10 118:13 119:18 120:11 100:18 120:16 123:19 initiatives 17:20 27:5 68:3 111:17 importantly 34:12 injectors 108:21 impress 102:11 improve 32:5 33:19 40:22 44:3 injury 104:17,19 107:15 121:3 Inn 1:10 improvement 7:12 40:7 41:17 Innovation 7:11 106:24 43:19 58:25 71:11 75:10 innovations 32:9 110:23 112:24 inside 23:7 improving 31:2 44:23 installation 105:24 **installs** 51:24 in-person 109:20,24 instructions 105:24 inaccurate 69:4 inadvertently 114:24 instructors 78:11 incidentally 47:15 instrumental 111:14 include 59:12 89:9 94:25 117:25 integrate 45:6 59:9 61:4,12 included 32:2 36:21 108:2 64:21 68:9 109:10 integrated 34:15 36:19 38:18 includes 105:1559:6 64:9 66:13 67:3 including 16:22 27:23 28:14 integration 34:22 36:7 44:15 31:12 32:3,7 34:23 44:13 63:21 64:4 57:23 74:18 integrations 64:2 inconvenient 44:11 intend 106:21 **incorporate** 49:16 92:9 interact 101:23 incorporated 32:23 50:8 68:17 interactive 86:2 72:10 interest 8:16 20:15 32:14 94:15 incorporating 93:15 96:15 incorrect 58:9 interested 57:17 78:23 99:2,3 increase 43:11 109:20 increased 50:2 interesting 41:17 57:24 69:6 increases 109:21 interests 120:5 incredible 18:13 71:12 72:15 interface 87:10 94:11 95:11 85:4 international 97:5 103:16 104:3 incredibly 46:16 72:7 94:9 internet 48:24 125:17,24 intervention 109:18 incumbent 75:9 interview 84:19 individual 30:4,6 42:15 55:6,7 interviews 13:20 55:19 59:11,15 64:5 118:16 intranasally 48:4 individuals 111:8 introduce 13:2

```
Kasper 2:4 4:25 5:2
intuitive 78:14
invested 60:20,21 86:6,7
                                 Kasper's 73:4
invite 104:8 126:7
                                 Kate 2:14,15 104:15 115:5,24
involved 18:16 81:20 86:23
                                  117:12
 103:12,22 109:12 117:9
                                 keep 15:15 24:15 26:5 57:14
involvement 86:11
                                  70:4 119:24,24 120:16,16
IOs 55:11
                                  126:5
Island 107:6 127:12
                                 keeps 70:9
issue 45:22 49:6 50:12 58:8
                                 kept 36:9
 89:3 97:2,5 117:15 125:14
                                 ketamine 36:3 37:3
issued 108:7
                                 Kevin 2:9
it' 42:18
                                 key 32:6,8 34:8 57:13 101:19
it'd57:24
                                  112:11 114:15
it'll 20:6 27:17 34:11 71:25
                                 keyboard 84:6
                                 kid24:6 34:5 41:24 50:14 61:8
 110:16
                                  64:10 68:19 71:25 75:13
item 3:16 5:5 6:6 30:12 97:22
 119:10
                                 kids 14:4 24:3 30:8 32:21 41:8
                                  46:23 63:16 69:9 92:14 94:10
items 6:9 115:16
itty 74:19
                                  95:23 105:18 127:14
                                 kilo 39:9,11
               J
                                 kilograms 32:3 56:17,18,21
J-O-Y-D- 93:9
                                  69:25 70:3
J-O-Y-D-E-W 92:23
                                 Kim 2:10
J-O-Y-D-E-W.org.com 93:10
                                 kind 7:8,17 8:23 9:11 11:11,22
Jagt 2:8 3:23,24 47:12,13 52:10
                                  12:2,12 13:6,8 20:16 23:5
 52:14,17,20 53:22 88:2 92:4,5
                                  24:12 27:8 43:22 58:16 60:15
 95:12,14 96:3,8,10 97:19
                                  62:11 66:10,17 68:3,8,13,20
 103:11,25 120:14 124:13
                                  72:5 74:17 75:18 76:6,11 81:3
 127:18,20
                                  81:4,16 85:4 89:7 90:14 91:6
                                  91:21 92:8 96:12 112:16
Jagt's 93:14
January 11:9 115:13
                                  124:10
Jason 4:23
                                 kinds 91:9 98:4 127:12,13
Jeff 51:7
                                 kit 22:12,14
Jersey 11:2,2,4,7 12:20 92:23
                                 kits 20:19,20
job 15:11 18:10,17 35:21 47:9
                                 knew 31:3 126:18
 88:12 89:7
                                 know 3:14 9:15,18 11:9 12:7,9
                                  13:14 14:5,6 15:21,22 16:17
jobs 117:5
join 7:7 106:13 116:18 124:13
                                  17:18,22 18:15 20:12,14 21:11
joined 6:20
                                  21:22 22:5 23:7 24:5,10 25:6
Joseph 2:5
                                  26:9,10,18,25 27:2,4,8,25
JoyDew 92:23 93:9
                                  28:2,14,18,19,21 30:2,5 35:8
July 10:3 12:16 38:5 90:7 91:19
                                  35:22 38:21 45:3,25 46:5,17
jump 75:17,21
                                  46:18,19,24 47:2,2,6,7,18,19
June 6:19 90:4 101:6 106:9
                                  48:6,23 49:12,24 53:20 54:2,5
jurisdictions 113:7
                                  54:6,9,25 55:2,10 58:9,12
                                  59:18 61:19 63:8 64:7,10
               K
                                  65:14,16,19,23 66:15,19 68:6
Kacica 2:16 62:6,8 63:7 107:17
                                  70:12,13,25 71:2,25 72:14,17
 107:19 111:20 112:4
                                  72:22,24,25 73:2,6,7,7,8,10
Kansas 23:5
```

73:16,18,20,21,24,24 74:4,6,8

leads 7:9 74:9,10,11,12,13,14,16,17,19 74:20,21,21,23 75:7,11,16 learn 94:24 105:10 108:18 80:14,24,25,25 81:3,4,5,6,9 learning 78:11 81:11,12,13,15,16,17,18,19,19 **leave** 95:6 81:23,24,24 82:2,2,6,8,11,16 **leaves** 16:19 82:16,18,23 83:4 84:7 85:7 leaving 9:11 15:5 28:5 87:6,15,16,18 92:15,19,25 **led**16:11,13 20:15 69:21 75:24 93:3,4,6,6 94:7,11,16,19,22 82:14 94:23,24 95:2,3,8 96:14 97:20 **left**7:25 8:4 44:4 56:19 122:12 97:23 99:10,10 100:3,4,5,15 legislation 107:22 113:18 102:10,12,15,16,19,24 103:3,6 legislative 26:11,18,21 113:19 103:12,13,16 104:3,5,7 108:16 length-based 32:4 33:23 56:13 56:25,25 57:3,4 69:2 75:23 109:14 110:18 111:11,23,24,25 112:2 115:24 116:23 117:5,6 **Lerner** 58:6 82:13 118:2,8,11,16,25 119:4,5,7,12 let's 9:3,3 12:19 88:5,24 90:4 119:15,15,20,21,21,23 120:3,5 100:14 120:23 120:5,8,9,10,15,17,17,18,18 **letter** 98:18,20 120:20,25 121:20 122:14 123:6 **letting** 124:24 126:14 123:24,25 124:3,8,9,11,13,15 level 7:21 55:5,6 74:22 86:10 124:17,18,20,24,25 125:2,12 86:13,14 94:14 112:15,18 125:18,25 126:2,4,6,14 127:3 **Levophed** 37:2 127:4,9,9,11,11 Li 91:12,25 knowing 34:24 48:9 licenses 49:12,14 lie 54:15 **knowledge** 17:10 43:13 89:19 107:11 life 73:14 known 92:23 104:16 106:24 107:4 life-threatening 108:3 knows 19:9 70:23 71:21 Lifepak 19:14,14 **Kris** 2:15 **light** 94:7 likes 78:2 L limit 45:13,13 L32:8,14 limited 105:24 119:22 lag 33:9 **limiting** 110:4,5 Lake 127:10,11,12 **limits** 41:7 lakes 7:3 127:11,11 **Linda** 2:10 100:17 language 108:11 113:10,24 line 42:22 63:9 87:18 large 12:23 31:4 37:24 77:13,24 lines 82:11,20 124:11 79:8 83:12 121:21 link 34:12 101:8 **largely** 113:17 linked 44:14 larger 12:9 34:6 links 10:17 largest 77:8 list 21:10 34:7 38:8 39:23 **lastly** 107:7 116:3 52:25 53:2 87:5 113:22 latest 26:4 listed 6:19,21 36:9 79:10,13 Lauren 7:3 listing 21:3 law 98:7 99:23 105:4 107:22 listservs 20:11 108:2 literally 61:24 77:5 126:22 literature 31:10,24 39:4 **lawyer** 98:4 **lead** 87:15 little 4:19 7:25 8:4 10:4 11:21 **leader** 127:4 15:19 24:3,6,11,13,25 28:19 leadership 59:15 29:3 35:21 38:11 39:3,7,11 **leading** 30:16 102:17 42:22 57:3 59:2 68:21,22

```
70:12 73:4 74:11 75:14 81:11
                                 M.L63:3,5 65:4
 98:23 114:7
                                 M.Ls 64:23
live 35:11
                                 M.S.P31:20
                                 Maia 30:15,16 47:3 80:23 82:4
lives 121:3 122:4
Livingston 7:2 30:13
                                   82:21 83:14
loaded 51:24,25
                                 mailing 21:2 24:17
loan 54:22
                                 maintain 73:19
lob 124:23
                                 major 75:11 117:15
lobby 16:8
                                 majority 37:10 38:5 73:25 98:10
local 68:10
                                 making 13:9 21:2 27:25 43:14
                                   61:14 73:19 74:12 78:24
LOCATION 1:10
long 20:17 22:22 61:25 107:6
                                 malignancy 126:3
 127:12
                                 Malini 126:18
longer 78:6
                                 manage 97:5
longstanding 87:17 107:17
                                 management 36:23 41:9 47:17
look 10:8 37:15 42:25 46:4,5
                                   71:16 104:4
 50:15 58:13 77:10,11 79:9,11
                                 Manager 6:8
 83:7,16,25 84:12,23 85:2,8,9
                                 Manhattan 75:25
 85:13 88:17 89:11 92:7 97:19
                                 mannequin 33:12
 110:24 113:20 126:11
                                 manner 55:3
looked 40:10 85:7 98:6
                                 manual 19:16
looking16:25 17:2,2 29:11 31:8
                                 map 10:25
 39:8 46:2 50:10 56:9 58:10
                                 March 25:15 115:14 126:22
 62:12 65:10 77:16 80:3 83:20
                                 Marilyn 2:16 62:7 107:17 111:16
 86:22 95:22 98:9 111:6,9
                                 Mark 89:4 91:3,4
looks 11:2 15:20 17:16 29:16
                                 Mark's 90:23
 33:21,23 123:15
                                 marker 23:19
lost125:16 126:3
                                 marketplace 84:8,10
lot 8:16 9:19 10:12 11:19 14:17
                                 Martha 15:21 16:16
 17:18 21:14 22:18 25:25 27:2
                                 matched 80:10
 27:6,9,10 28:8,11 30:23 31:15
                                 material 25:24
 31:17,18 32:2,14 37:20 41:4
                                 materials 91:9 109:9
                                 maternal 110:22
 42:2 44:3 54:6 55:9 65:9,11
 66:14 77:18,24,25 78:14 79:3
                                 math 32:10,24 60:10,11,12 62:4
 82:24,25 85:20 86:5,15 90:23
                                   65:8,11 66:9 68:7 70:12 71:5
 92:25 94:3 98:7 109:14 114:8
                                   77:25
 114:11,15 118:12 119:13,13,14
                                 matter 29:10 72:25 106:5 116:8
 126:20
                                 Matthew 2:11
Lots 46:14
                                 McEvoy 2:17 56:6,7 112:7 114:22
love 8:2 43:18 96:16 115:3
                                   127:20
lovely 124:18
                                 McVoy 112:5
low 102:25
                                 mean 22:6 33:16 47:21 52:21
luck 9:9
                                   54:3 64:14 82:5
luckily 40:5 42:9
                                 meaning 82:6
lucky 13:4 30:14
                                 means 18:16 84:18 97:11 99:10
                                 meant 12:2
Lynch 13:2
Lynn 95:16
                                 measure 50:10
                                 measures 50:6,7
               М
                                 mechanisms 49:23
M.C.C59:4
                                 med 35:17 50:13 55:12 59:21
```

```
65:22
                                 metronome 63:14
media 104:23
                                 mas 36:3,4
medical 3:5 22:16 29:5,9 33:5
                                 Michael 2:17 112:5 125:17
                                 Michigan 7:13 23:4
 39:25 59:3 60:20 100:16
medication 31:2,3,22 32:12 33:2
                                 micro 106:17,20
 33:3,8 34:9 35:16,19,22,22
                                 microphone 47:12 121:17
 36:2 37:18,19 38:25 39:4 43:8
                                 mics 39:9,11
 46:12,20 49:16,25 62:22 66:19
                                 mid-October 90:11
 70:14,18 75:4 76:12 77:16
                                 midazolam 33:10 42:7,16 43:9,13
medications 31:11 34:8,16,24
                                   48:3 50:3,5 53:16 58:8
 37:18 39:13,13,23 40:10 41:18
                                 middle 16:2 38:11 56:18 81:4
 41:20 42:6 46:24 62:2 65:23
                                 milligram 44:18
 70:20 74:22 76:12 77:6,13,18
                                 milligrams 39:15 41:25 62:24
 77:21 79:7,17,20
                                   63:3 64:22 65:5
medicine 40:6
                                 million 9:18 109:5
meds 31:12 41:5,19 50:11
                                 mind 48:9 118:5
meet 55:14 82:17 96:13 112:10
                                 minds 70:22
 114:17,20 117:15 121:22
                                 minimum 83:11
meeting 3:2 5:6,8 8:19,23 9:9
                                 minor 108:9
 12:13 13:21 20:6,18 80:15
                                 minute 50:16
 82:4 90:7,10,12 91:18,23
                                 minutes 5:5, 10, 19 6:5 47:23
 94:17 98:23 99:4,18 101:9
                                   48:2,3 70:8
 112:13 114:20 117:19 118:23
                                 minutiae 86:7
 121:6 122:7,9,22 123:10,21
                                 mis 42:6
 125:13 127:24
                                 missed 37:4
meetings 3:9 19:12 70:22 86:17
                                 missing 77:18
 114:17
                                 ml 36:4,4 44:17
meets 112:8
                                 mobility 106:17,20
Megan 79:24 87:14,23
                                 mode 19:16
Meghan 2:16 75:20,23,25 76:2
                                 model 45:9 73:12
                                 modifier 109:23
 84:20,21 85:11 88:11 89:13,15
member 12:12 104:6 121:5
                                 moment 3:11 10:15 18:12 124:18
members 8:19,20 14:16,18 15:14
                                   126:6
 93:15 105:11 107:3
                                 moments 13:13 65:13,13 126:8
memorial 40:9 123:16
                                 Monday 122:8
                                 money 7:25 8:4 16:2,7 21:9,9
memorizing 78:7
men 24:11
                                   55:9 63:20
mention 99:13 101:19
                                 money's 25:4
mentioned 58:16,18 65:16
                                 monitor 57:9 59:22
mentor 7:17 8:7
                                 monitoring 49:9
mentoring 7:8
                                 monitors 19:15
message 49:21 53:5,9,11 67:19
                                 Monroe 7:2 30:13 39:22 54:20
 124:20 125:7
                                 Monroe-Livingston 51:6,21 54:13
messages 43:22 53:3
                                 month 7:10 118:24
messaging 11:11
                                 monthly 24:21 40:23 112:25
met 25:15 82:20 83:11 96:11
                                   114:18
 112:10
                                 months 10:2 22:6,8 43:5 59:19
method 32:9
                                   80:4 88:9
methodology 109:25
                                 moon 119:21
metric 40:17
                                 moot 76:11,14
```

```
89:2,10 102:19 108:16 110:18
morning 4:18 43:25 122:23
mortality 109:5
                                  113:10
motion 5:19,20 127:17
                                 negative 86:16
motivated 32:25
                                 neglecting 75:7
motorcycle 106:10,13,15
                                 negotiation 54:22
move 72:21 83:24 96:16 100:14
                                 net 52:13
 104:15
                                 network 12:12 25:12 124:16
moved 123:17
                                 neurodivergent 24:3
movement 28:8 84:13 114:12
                                 never 34:20 43:6 47:21 49:7
movements 28:23
                                  52:25 59:23 119:15
                                 new1:1,2,12 2:1 3:1,6 4:1 5:1
moving 16:18 18:10 26:14 27:6
 27:10 28:11,23 29:12 97:4
                                  6:1 7:1 8:1,2,5,9,13 9:1 10:1
                                  11:1,2,2,4,7 12:1,6,20 13:1
MUCK 82:14
multiple 76:8 81:8,8,9,18,21
                                  14:1,16,17,22 15:1,2,2,3,11
multitude 57:23
                                  16:1,4,8 17:1 18:1,23 19:1
Muru 23:11, 12, 16, 16 66:6, 14, 25
                                  20:1 21:1,23 22:1,7 23:1 24:1
 70:19,20 71:8,15 76:10,17
                                  25:1 26:1 27:1,23 28:1,13
                                  29:1 30:1,8 31:1 32:1 33:1
 79:15 80:5 83:19,22
                                  34:1 35:1 36:1 37:1 38:1 39:1
               N
                                  40:1 41:1 42:1 43:1 44:1 45:1
N-Y 5:14
                                  46:1 47:1 48:1 49:1 50:1 51:1
N.A.E.M.S.P36:16
                                  52:1 53:1 54:1,3 55:1 56:1
N.P.R116:15
                                  57:1 58:1,18 59:1 60:1 61:1
name 14:3 126:18 128:10
                                  62:1,17 63:1 64:1 65:1 66:1
name's 3:4
                                  67:1 68:1 69:1 70:1 71:1,22
names 87:5
                                  72:1 73:1 74:1 75:1 76:1,2,11
NAMSCO 50:9
                                  77:1 78:1 79:1 80:1,6,23 81:1
narrow 41:7
                                  81:6 82:1 83:1 84:1,17 85:1,4
narrows 42:22
                                  86:1 87:1 88:1 89:1 90:1 91:1
Nation 106:14
                                  92:1,23 93:1 94:1 95:1 96:1
national 97:2 104:7 115:20
                                  97:1 98:1 99:1 100:1 101:1,2
 118:2 125:19
                                  101:11,14 102:1,2,4,17 103:1
nationally 15:25 50:9 97:4
                                  104:1 105:1,5 106:1 107:1,3
 125:21,22
                                  107:12 108:1 109:1 110:1,19
nature 16:10 28:17,18 81:14
                                  111:1 112:1 113:1,20 114:1,10
nearly 40:23 82:13 127:3
                                  115:1,19 116:1,4,16 117:1,23
neat 24:12
                                  118:1,14 119:1,11 120:1,23
Nebraska 16:3,3,4
                                  121:1,3 122:1 123:1 124:1,2
necessarily 50:20 65:14,15
                                  124:14 125:1,16 126:1,20
 73:22 86:3 87:12
                                  127:1,10 128:1,2
necessary 46:23
                                 newbies 60:3
need 7:23 9:18 10:24 12:3,4
                                 newer 78:9
 19:25 20:2 21:13 22:15 24:3
                                 news 8:18 18:3 114:19
 33:17 45:6 52:21 53:11,12
                                 nice 66:5,16 67:5 126:24,24
 60:5,9 65:2 72:9 80:20 81:7
                                 Nichol 2:18
 82:19 85:7 86:23 90:24 99:20
                                 Nickol 12:11 25:11,12 26:2
 99:20,23 103:22 109:8 110:17
                                  97:18
 112:2 123:4,5
                                 Nicole 4:15 124:15
needed 12:9,10 36:14 40:6 88:4
                                 NICU 110:20 111:7
needs 5:14 7:22 12:7 62:4 82:17
                                 NICUs 110:24 111:9
```

```
62:12 69:12 97:15 121:14
night 59:19 70:5,9
nine 108:11
                                 okay 6:5 9:6 10:10 11:21 12:3
ninety 40:13 41:21 57:19 123:3
                                   15:19 26:7 29:20 30:10 35:14
nodded 23:12
                                   47:15,22 50:24 66:7 67:7
nodes 58:4
                                   69:12 73:19 87:24 89:21,24
                                   93:11 96:7,19 97:14,17,19
non-acute 68:23
non-high 68:23
                                   100:12,23 104:14 107:16 112:3
normal 34:6,6,22
                                   112:3,4 114:23 117:11 124:8
North 11:4
                                 old 30:11,12 58:21 71:21
Northwell 125:18
                                 on-scene 50:13
                                 onboarded 43:7 58:19,22
NOSEMSO 9:4,4,16 19:21
                                 onboarding 59:13,17
note 61:24,25 108:10 125:14,16
 127:8
                                 once 41:23 64:19 98:20,24 102:7
noted 62:4
                                   115:15 116:9 122:5
noteworthy 47:18
                                 one-to-one 110:6
notice 25:4 115:10
                                 one-year-old 36:23 69:25 70:2
noticed 19:4 66:6
                                 ones 18:23 43:23 57:12 60:4
                                 ongoing 11:16 58:2,15 109:17
nowadays 68:6
number 16:22 17:23 18:2 26:15
                                   118:24 119:15
 27:5 28:6,14 48:21 49:11
                                 online 21:24 22:8 52:15
 55:11 83:12 107:12 110:5
                                 Ontario 127:12
 112:11,17 114:3,13
                                 open 15:15 47:8 52:4 53:13
numbers 11:14 41:8 43:18,19
                                 opened 14:19 53:12
nurse 7:15 8:6
                                 operating 36:13
nurses 7:15 114:11
                                 opportunities 14:19 29:23 32:21
NYSDTSE 107:4
                                   44:24 45:14 46:10,11
                                 opportunity 5:7 15:7,17 16:17
               0
                                   28:20 54:8 87:10 99:6 115:11
O'Donnell 49:19
                                   118:14 119:16 124:9,19
O'Toole 4:15 12:11 25:11
                                 opposed 6:4 73:15,16 77:12
O'Toole 2:18 4:16 12:15 25:13
                                   127:22
obstetric 109:12 116:6
                                 opposition 114:7
obviously 15:16 54:6 60:16
                                 optimal 74:8
 78:17,24 123:7
                                 option 65:17 79:15 80:18
occasions 108:20
                                 orange 38:3
Occupational 104:17
                                 order 22:9,9 83:16 90:8 119:6
occur 48:10 113:14
                                 Organization 103:14,16
occurred 103:19
                                 organizations 20:8 114:9
offense 16:3
                                 original 19:21 80:8
offer 12:4
                                 originally 125:18
offered 111:25
                                 Osinaga 2:7 100:17 102:10
office 12:23 19:9 20:12,23
                                 outcomes 110:22
 107:24 109:4 114:25 116:4
                                 outdated 33:15
 124:5
                                 outlier 42:24,24
officer 97:22 98:3
                                 outlines 61:3
official 14:5
                                 outreach 8:21 16:25 105:3
officially 14:21 98:24
                                 outside 115:19 116:16
offload 44:2
                                 outstanding 62:9
oftentimes 68:11
                                 overachievers 11:3
oh 21:15 28:8 50:24 51:12 56:3
                                 overall 14:18 77:15
```

overarching 76:25 participate 111:5 116:25 118:2 118:18,21 overdose 42:5 overdoses 70:6 participated 87:2 participating 6:24 58:6 86:12 overdosing 42:3 **overlap** 122:12 participation 47:6 overloading 61:22 particular 30:11 32:20 55:15 **owe** 83:2 66:8 76:7,19 80:14,19 82:17 oxygenation 75:13 86:4 89:12 90:20 93:23 102:20 102:20 111:18 125:14 P particularly 15:13 28:16 75:20 **P.A.T**21:25 22:7 75:20 85:16 111:23 119:17 P.C.R40:4 120:7 127:14 P.C.Rs 63:20 **partner** 37:19 **P.D.F** 66:2 partnering 8:10 **P.D.S** 57:3 partners 100:15 **p.m**1:8,8 3:2 127:24 partnership 7:10 Pack 109:7,8 pass 28:24 126:23 packet 27:21 passed 36:13 107:22 115:24 **pad** 19:13 124:4,4 125:23 page 5:12 6:18 8:24 10:13,21 passenger 105:22 23:6 80:16 101:7 128:5 passing 113:18 **pages** 128:7 passionate 86:2 **paid** 85:25 Pataky 2:5 4:21, 22 88:25 91:11 pain 36:23 37:4 41:9 42:4 71:16 **pathway** 85:12 painful 97:6 patient 23:20 33:10,25 37:3 painless 118:10, 11, 12 40:16 62:24 63:2,18 69:18 **pales** 74:12 73:9 78:21 93:17,20 103:5 **PALS** 65:23 patients 19:17 28:3 68:24 Pamela 2:11 97:17 102:24 119:17 pans 56:11 Patrick 8:10 paper 32:16 61:2 78:7 79:12 **pause** 35:8 paramedic 59:3 76:8 80:5,6 **pay** 55:3 81:16 83:3 84:25 85:5 86:12 **peace** 99:11 112:18 Pearson 7:4 paramedicine 28:4 **PECARN** 58:2,15 paramedics 33:14 38:4 59:5 **PECC** 20:24,25 21:4,5 24:17,22 60:10 87:11 **Ped** 8:20 paraprofessionals 93:18 pedestrian 104:21,22 105:2,3,13 **parcel** 74:25 105:20 parent 33:13 56:24 92:11,20 pedestrians 105:15 108:12,13 Pedi-Wheel 23:23 parentheses 13:25 **pediac** 36:22 parents 110:25,25 **Pediatape** 23:21,22 part 6:12 9:7 16:12 20:18 21:5 pediatric 6:13 8:7,20 9:5 11:20 25:3 31:22 34:17 37:8 47:5 11:22,25 13:5,25 17:19 19:21 49:16 59:12,16 64:4 65:20 21:18 27:25 28:3 31:2,11,12 69:19 72:22 74:24 96:20 31:21 36:12,21 40:5 43:24 113:18 115:18,21 116:16 44:23 45:4,4,11 46:6,12 57:9 117:22 118:22 126:20 57:10,11 61:11,13,15 71:14 part-time 29:15 72:3,23 74:4 77:22 88:6

```
102:24 103:21 104:4 109:12
                                 PGD 118:18
                                 phase 59:2
 115:20 116:5 117:14,18,25
 118:3 119:2,17 125:19,21
                                 phased 112:16,17
pediatricreadiness.org 10:18
                                 phenomenal 28:15 46:16
pediatrics 10:9 30:5 61:6,6
                                 Phil 126:18
 71:15,18,23 95:18 96:25
                                 Philippi 89:4
peds 31:3 56:8 111:13
                                 phone 52:18 60:8 63:2 78:21
Peg 6:16
                                   92:19
pending 115:12
                                 phrase 59:18
people 14:14 17:4 19:23 24:4
                                 physical 79:12 83:13
 25:7 33:17 36:25 37:11,21
                                 physician 99:14,16,19
 38:17 43:6 44:8 45:2,3,13,16
                                 physicians 112:9
 45:17 46:14 49:18,24 52:21
                                 pick 33:6 56:21 72:8
 54:25 57:5,7 58:19,22,23 60:3
                                 picked 84:24
 60:6,7 61:4,18 65:9,12 72:8
                                 pictorial 105:22
 80:17 83:16,24 86:24 87:16
                                 picture 11:24 23:8 78:22 106:2
 93:22 95:9 96:13 122:11,23
                                 piece 92:18 97:13
                                 pieces 20:21
 123:4
people's 44:5
                                 pigs 11:5,16
percent11:7 31:11 37:11 38:20
                                 pike 28:5
 39:6,10,12 40:13,24,25,25
                                 pilot 7:13 37:13 48:13 57:7
 41:3,12,14,17,21 42:9,11
                                 piloted 67:17
 66:20 70:7 83:21,22 109:20,22
                                 Piswa 6:16 20:9
 120:19,20
                                 pivotal 93:24
percentage 50:2
                                 place 13:10 23:17 66:25 72:7
                                   84:4 121:21,22 126:15 128:5
percentile 57:20,21
perception 44:5
                                 places 127:13
perfect 42:20
                                 plan 58:20,24 101:20
perfectly 79:22
                                 plane 123:2
performance 27:3 28:9 112:19,21
                                 planned 107:5
 112:23 113:3,8
                                 planning 13:20
                                 plans 78:24 93:9
perinatal 110:11,20
                                 platform 52:9
period 27:14
periodically 52:2
                                 played 67:13
permanent 29:12
                                 plays 93:24,25 109:7,8
                                 please 5:22,25 9:24 12:5,11
permissive 73:13
                                   15:15 19:5 21:5 30:16 56:6
persistent 12:23
                                   84:18 89:15 100:23 102:9
person 14:4 15:24 16:13,14 17:5
                                   103:10 116:20 117:2,8 118:7
 17:8,9 68:5 78:20,21 89:12
 95:21 96:18 98:13 100:2
                                   118:17,17,17,20 120:13,22
 102:14 105:13 108:22
                                 pleasure 83:9
personal 93:25
                                 plenty 85:8
perspective 38:7 55:11 58:11
                                 plotted 40:22 42:17
perspectives 55:23
                                 pocket 36:10
pertaining 6:10
                                 point 30:12 39:9,10 43:16 53:24
                                   57:19 69:6,24 70:3,13 73:25
pertinent 115:16
pesky 70:12
                                   74:16 76:11,14 84:17 93:8
                                   94:6,8 104:9 111:18 113:12
PET 20:20
Peter 2:12 13:19,22 39:19 58:6
                                   116:15 122:19
Pew 116:15
                                 pointed18:20 81:8
```

```
71:4 73:22 74:3 85:4,14 93:11
pointing 74:5 87:14
points 19:20 89:8 90:23
                                   102:25
                                 prevent 108:2
policies 111:7
policy 36:9,12,17 55:13,14
                                 prevention 104:18,19 107:7,15
 107:25 108:7,9,19,23
                                 previous 19:12 20:18 66:15 91:5
popper 68:18,25
                                   99:18 102:4
poppers 24:13
                                 previously 101:22 108:25
population 120:19
                                 prices 79:13
populations 105:25
                                 primarily 114:14
portion 26:18, 19, 20
                                 primary 17:8,9
portions 26:12
                                 print 10:15
position 13:18 29:12, 15, 17
                                 printed 63:8
 31:21 36:16 53:24
                                 prior 5:8 41:11 42:8
positive 27:7 44:7 86:16
                                 priority 60:19
possible 30:24 61:23 80:12
                                 private 37:24
 103:10
                                 probably 4:20 18:3 27:16 29:3
possibly 75:6 93:21
                                   41:24 56:8 59:8 81:20 102:18
                                   112:11 114:19
post 20:8
                                 problem 31:4,9,18,19 37:5 44:18
posted 13:17 15:12 20:4 21:19
                                   48:7,20 55:24 60:3 61:5 78:16
 101:8
potential 9:15 31:8 54:10 120:8
                                   81:19,22 82:2 87:17,19 95:10
potentially 82:5 86:21 94:25
                                   103:21
                                 problematic 74:9
pounds 56:17, 18, 20
PowerPoint 35:10 89:7 90:19
                                 procedural 96:8,22
                                 procedure 43:9
 91:5
practical 86:18
                                 procedures 96:25 97:6 111:7
practice 32:21 33:7 34:23 38:19
                                 proceedings 128:8
practices 31:21,25 32:3 36:12
                                 process 9:17 13:19 20:4 21:2
 61:2
                                   25:6 26:20,21 40:2 59:17 81:2
prayers 126:6
                                   81:20 98:19 99:2 100:6 112:14
pre- 20:24 62:14
                                   118:8
pre-hospital 9:21 13:6 61:13
                                 produce 91:14
                                 produced 92:2
 118:22
                                 produces 59:4
pre-warning 14:14
preexisting 66:14
                                 producing 105:23
prehospital 74:2
                                 product 91:17
prepared 10:8 28:2 43:25 45:11
                                 products 82:10
Preparedness 114:25 115:10
                                 Professor 112:5
                                 profusion 75:13
 116:6
present 4:2, 4, 6, 8, 10, 12, 16, 22
                                 program 6:8,9,14,15,25 8:11
                                   11:5 12:6,9 16:14 18:11,16
 5:2 87:16 94:4 120:3
presentation 47:9 58:17 62:9
                                   21:5,22 27:4 45:10 46:17 51:6
 72:15 76:5
                                   51:21 59:4,6 94:21 115:10
presented 89:17 96:19
                                   117:2,3,9,17,20 118:9 120:10
presenting 101:3
                                   122:9 123:24 126:19,21
president's 99:21
                                 programming 7:13
press 124:10
                                 programs 8:17 11:13 17:12 22:17
pressure 57:9
                                   22:20,21 75:10,10 86:12 94:21
presume 48:4 121:9 123:9
                                   107:10,11
pretty 25:14 34:4 60:12 68:15
                                 progress 27:2 119:25
```

```
progressive 126:3
                                 pursuing 82:25 119:7
prohibited 110:10
                                 push 12:17 17:19 43:17
project 9:21 21:22 30:14,22
                                 put 20:23 23:11 55:10,11 57:22
 45:18 47:14 48:14 61:14 75:24
                                   66:8 82:9 90:6,8,24 91:21
 76:7 80:2,19 82:14 88:6
                                   100:4 103:14 114:2 120:22
 110:21,23 118:3,22
                                 putting 85:24 98:11
projected 112:15
                                                 Q
projects 28:16 40:7 62:11
 119:14,19,22 120:2,6 121:2
                                 qualified 100:2
                                 qualimetric 68:3
promising 50:3
                                 qualitative 111:4
promoting 6:15
                                 quality 40:6 43:19 44:23 46:9
promotion 8:21 14:22
                                   50:6 58:25 59:2 62:11 68:2
promotional 15:7 25:23
                                   75:10 100:18 102:12 103:5
promotions 14:16
                                   110:20 112:24
proper 78:18,25 111:12
                                 quarter 46:3
properly 46:24 74:15
                                 quarterly 3:8 37:9
proposed 26:10
prorated 55:6
                                 quarters 42:12
protocol 34:13,14,15 35:16
                                 question 29:2 48:21 49:6 50:17
                                   53:23 58:16 62:13,21 71:13
 36:19 39:8 43:10 52:25 53:20
 66:9,23 72:2 101:4,16
                                   80:8
protocols 34:15 44:14 51:23
                                 questionnaire 107:9
 53:14 66:15,22 72:23 73:11
                                 questions 11:19 25:8,9 26:2
                                   47:11 48:16 57:16 72:13,16
 76:12 80:9,10 101:13 104:7
                                   86:8,15 87:12 98:2 100:13
provide 10:7 30:7 84:10 85:2
 93:5,5,16 102:6,14 111:23
                                   107:15 108:8 112:4 114:21,22
                                   116:12 117:11
 124:19
                                 queue 52:4
provided 74:23
provider 63:11,22 68:24 69:2
                                 quick 70:25 80:16 115:7,9
                                 quickly 15:5 56:20 78:25 103:9
 92:12,18
providers 38:6 43:22 44:21
                                 quite 18:21 42:7 46:22 99:23
                                   109:22
 49:10,13,14,15 53:2 57:2,11
 62:17 69:10 77:17 78:5,9
                                 quorum 3:9,17 5:3 112:8
 80:11 103:7 112:17
                                                 R
providing 73:9 74:23
                                 rainbow 74:20
psychomotor 37:17
                                 raise 105:2,5 119:16
public 14:24 27:14 93:2 98:7
                                 ran 104:23
 101:21 102:7
                                 Randy 91:12
publication 106:4 107:8
                                 range 39:9
publications 31:15 32:7 106:16
                                 Rapaport 32:7
published 31:20 39:4
                                 rapid 47:20
pull 34:11, 15, 16 35:13 39:2, 20
 50:12,16,19 60:8 62:24,25
                                 rapidly 43:17 53:19 126:2
                                 Rappaport 32:14
 63:5 64:10,16 69:15
                                 rarely 71:9
pulled 38:12,13,22 59:20 61:8
                                 rate 46:19 109:20,21,22 110:25
 66:6
                                 rates 110:8
pulling 65:6
                                 Ratigan 2:6 115:2,5,9
pulls 61:7 65:21
                                 ratio 74:3
purpose 72:4
                                 reach 94:13,15 117:8
purposes 85:19
```

```
reduce 46:19 105:2 107:12
reaction 108:13
reactions 108:4
                                 reduced 66:18
read 10:24 60:7 76:22,22 101:2
                                 reducing 31:2
readiness 9:21 11:25 45:8 61:13
                                 refer 19:23
                                 reference 80:17
 115:21 118:3
                                 referred 73:12
reading 105:25
                                 regard 49:25 50:17 84:13 120:14
ready 6:13,20 8:16,21 51:25
 91:19 116:18,20 117:2,17,20
                                 regarding 84:4
 118:4
                                 regardless 100:3
real 32:11 43:16 70:24 104:5
                                 regards 72:5 117:12 127:2
                                 region 7:6 31:4 35:15 36:14
realistic 45:16
reality 71:20
                                   38:4,6 45:10,19 53:2,25 54:5
realize 64:20 117:23 123:22
                                   54:20 55:9 59:5,9 64:5 66:22
realized 45:3
                                   67:2 95:25 126:20
really 7:9 8:13 10:7 11:24 13:4
                                 regional 33:3 35:2 36:9,12,17
 18:2 19:7 20:15 22:3 26:13,14
                                   39:21 46:2 49:17 54:22 55:5
 27:7 28:8,11,12 31:25 32:22
                                   55:13,14,23 116:4
 34:19 35:8 43:10 44:11 45:16
                                 regionalization 110:11
 47:19 48:6,8 53:11,12 65:9,15
                                 regionally 30:13 45:7 125:21
 66:16 72:9 73:20,20 74:24,24
                                 regions 7:17 8:6,12 30:13 39:24
 75:3 76:8,20,23 77:19 78:10
                                   127:4
 79:4,19 80:13,19 81:7,23 83:2
                                 registered 38:6 42:25 53:4
 83:20 85:14 86:6,7,9 89:19
                                 regs 27:13 119:4
 90:16 92:12,13,13,17 95:21
                                 regular 37:2,8 61:16 95:10
 96:11,21,23,23 97:13 103:7
                                 regularly 52:22 61:25 113:5
 109:15 110:24 117:3,10,15
                                 regulation 113:11
 118:13,15,18 119:14 120:15
                                 regulations 28:4,9 69:17 101:15
 125:10
                                  101:16 110:12
realm 77:22
                                 regulatory 27:11, 21 28:7,17
reapplication 119:4
                                 reimbursing 110:7
                                 related 58:8,18 68:14 105:2,4
reappointed 98:25
reason 34:5 67:20 114:7
                                   105:20 109:2 124:5,6
reasonable 81:4 119:23
                                 relatively 48:15 114:6 118:10
reasons 57:23
                                 relay 121:19,23 125:6
receive 115:15
                                 relaying 115:17
received 42:18 88:15 110:13
                                 release 22:6 101:20
 113:5 115:22,23
                                 released 9:22 101:22
recognition 6:14 103:9 104:3
                                 relying 78:17
recognize 47:25 81:21 82:24
                                 remainder 26:17
 85:11 91:24 102:15 108:3
                                 remained 26:12
 122:22 123:3
                                 remains 75:11 102:21 118:24
recognized 47:20
                                 remember 61:9 72:8 99:23
                                 remind 59:16
recognizing 102:20
recommendation 83:5,23
                                 reminds 84:3
recommendations 100:11
                                 remiss 83:13 103:25
record 3:20,20 63:18 128:7
                                 remote 52:5
recreating 22:22
                                 remotely 30:22
red 30:19 36:7
                                 REMSCOs 113:2
redesign 10:3
                                 reorganize 97:15
redosed 70:8
                                 replace 24:9
```

```
report 6:9 14:7 25:15,25 34:19
                                 revisions 108:9,10
 39:17,19 44:4 46:16 59:20
                                 right 5:18 7:14,17 9:8 10:13
 62:25 85:3 100:17,20 101:12
                                   11:2,19,23 14:8 15:18 19:9,11
 101:21,21,25 102:7,14 112:25
                                   19:15,22 21:16,20 23:8,13
                                   24:4,7,12 25:9 26:3,16 27:12
 113:5 114:24 115:3 117:19
reported 1:16 128:4
                                   28:24 30:20 31:14,16 32:2,12
reporter 3:19 128:13
                                   33:11 34:23 35:24 37:22 39:14
reports 28:20 115:22
                                   40:20 41:16,25 42:9 43:21,23
represent 120:18 124:14
                                   45:21,21 48:6,20 50:15 51:10
representative 124:16
                                   53:8 54:16 57:15 58:17,24
represented 124:17
                                   61:11,19 62:2,14 63:16,21
reps 12:18
                                   64:8,9 65:12 69:15 70:5,15
                                   71:25 72:6 76:6 83:10 100:13
request 119:11
requests 45:24
                                   104:21
require 112:23 119:5
                                 rights 69:15
requirement 117:25 118:5
                                 ring 98:12
requirements 82:18 101:5,13,16
                                 rise 18:13
Rescuing 113:22
                                 risks 105:3
research 56:8 57:18,25 79:22
                                 RMAC 36:13 46:7
 85:13 92:12 106:23
                                 road 105:12,12
research/statistical 120:9
                                 Rochester 95:20 105:10 107:2
reseized 50:15
                                 Rockland 106:10
                                 role15:3 93:24 99:21 100:3
resource 31:23 89:20
resources 8:11 10:22 12:3,4,7
                                 roles 17:3,23
 17:11 23:9 83:15 95:15 109:16
                                 roll 56:4 64:19,25 86:20 90:12
respect 111:24
                                 rollers 105:14
                                 rolling 43:10 48:12 54:12
respond 49:20 92:16 108:3
response 47:20 96:14
                                 rollout 53:24 54:18 55:20
                                 rollouts 90:21
responsibilities 15:3
responsibility 15:2
                                 room 75:21 122:7,14
rest 21:17 25:4 77:24 82:14
                                 rooms 122:13
restful 127:15
                                 Rose 2:15
                                 roses 55:21
Restraint 9:5
restrictions 16:12
                                 roughly 87:2
results 101:4,18
                                 round 29:8
resumes 13:18
                                 Route 123:3
resuscitation 75:23 76:9,21
                                 RTAC 7:3
 77:4,5,9,10,12,19,22,23 79:5
                                 rubber 24:8
 79:6
                                 rubric 85:25
resuscitative 69:2
                                 rules 40:2 101:15
                                 run 16:23 28:20
retain 119:6
return 127:7
                                 running 80:7 86:11
                                 rural 20:18,19 48:22 50:17
revetting 98:16,16,18
review 5:7 9:14 31:24 64:17
                                   109:23 126:20
 75:24 109:14 110:15 116:4
                                 Ryan 2:18 14:7 18:5 19:8 26:3
                                   87:14,23 120:7,15 123:9,20
 118:15
reviewed 67:12 98:5
                                   124:2,21
reviewing 101:17 116:8
                                                 S
revised 116:11
                                 S-K-D- 5:13
revision 109:11
```

```
90:16 91:9 93:4 94:14 105:19
S.A.E 9:13
                                  114:12 120:23 124:6 127:16,23
S.E.D 94:18
sadder 125:15
                                 seeing 17:24 28:7 54:8 76:25
sadly 21:8 126:2
                                  95:22 126:11
safe 24:15 36:11 46:12 106:8
                                 seen 21:16 84:22 86:10
 108:24 109:9
                                 seizing 33:12 60:11,13 73:19
safely 105:8
                                 seizure 33:7,10 34:2,13 36:23
safety 31:3,22 33:3,19 52:13
                                  42:7 47:17 70:7
 100:18 102:12 103:6 104:22,22
                                 seizures 47:21 48:10
 105:12,20,22 106:10,12,13,16
                                 select 6:23 71:19
 106:23 107:3
                                 selects 30:4
sanitary 123:25
                                 SEMAC 112:9 121:25 123:10
Sarah 89:17
                                 semester 80:6
Saratoga 121:13, 16, 20, 22 126:12
                                 SEMSCO 27:15 112:10 113:14,14
saw 50:2 76:24 77:3 78:15 79:3
                                  121:25 123:10
saying 4:24 6:2 32:8 53:11
                                 Senate 26:16,23
 85:23,23 86:16
                                 send 45:23 49:21 53:3,10 59:20
says 23:15 39:5 98:8
                                  88:23 89:7 96:4,12 115:25
scale 68:21,25 69:2,19
                                  122:5
                                 sending 9:10 52:24
scared 24:5
scary 97:7
                                 Seneca 106:13
scenario 33:6,7 36:24 37:16
                                 sense 73:14 95:23
 89:9,12 90:3,21 91:15,16
                                 Sensenbach 2:3 50:22,25 51:5,5
                                  51:8,11,14,17,20,21 52:12,16
 95:22
                                  52:19 56:2 65:7 66:24 67:5,9
scenarios 59:10 88:10,14,16,19
                                  67:24 69:12 70:10 71:4 72:11
 90:15 91:2 93:7 95:2
school 94:8 95:4 105:17,19
                                  93:13
school-like 93:19
                                 sent 49:18,19 88:14 91:4 92:7
                                  98:21
scientifically 83:5 84:11
scooters 106:21
                                 separate 36:21 108:19 114:2
screen 6:22
                                 sepsis 100:18 101:3,4,12,12,13
screens 90:9
                                  101:20,21 102:3,5,16,21,24
screenshot 33:22
                                  103:3,12,17,19 104:4
                                 September 13:21 90:6,9 121:7,8
scripts 93:8
seamless 64:11
                                  121:9,15 126:12
search 34:14 71:20
                                 septic 37:3
seat 105:24
                                 series 37:16
seats 106:4,7
                                 serious 81:14
second 5:22,23 35:8 48:21 86:20
                                 seriously 74:9
 90:2 93:14 102:18 113:3
                                 serve 12:8 85:18 99:9
section 113:21
                                 serves 66:23
                                 service 52:7 110:9 126:25
sections 101:15 109:13
sedation 96:9,22 97:4
                                 services 3:6 93:16 100:16 107:8
see 3:8,13 5:12 6:23 9:3,3 10:5
                                  107:25 109:4,21,24 110:3
 10:8 11:10 12:2 16:9 17:17,21
                                 session 26:18 110:4,6 114:4
 23:8 26:17,24 27:9 28:22
                                 set 32:5 49:7 63:15 72:23 82:18
 29:13 34:18 35:12,12 38:21
                                  83:11 111:17
 40:10 41:2,3,6 42:21,22,22
                                 sets 91:8
 44:21 46:20 50:4 57:18,24
                                 setting 48:16 60:22 84:9 93:19
 64:11,22 71:9 72:18 88:17
                                  112:14
```

```
single 15:24 31:5 35:15 38:20
setup 66:12 67:11,12
seven 64:8 69:24 70:3
                                   39:23 45:12 53:5 61:18 88:3
seven- 112:13
                                   119:19
seven-year-old 71:21
                                  sir 84:15 89:14
                                  sit 28:21 51:7,13,15
seventy 31:11 41:3,12 83:22
                                  sitting 59:19 73:5 78:19 98:19
seventy-five 38:15
Shane 49:19
                                   116:7
shape 80:21
                                 situation 16:18,21 61:23 79:2
share 6:16 15:16 22:19,20,25
                                   95:4
 53:8 69:5 120:13 122:8,14
                                  situations 78:2 94:3
shared 17:10 35:10 106:15
                                  six 27:16,19 110:5
sharing 70:16 101:19
                                  six-month-old 34:2
Sharon 2:19 4:5 5:17,21 22:2
                                  Sixteen 87:3
 33:4 87:25 91:12 92:6 95:15
                                  sixty 42:9,11 83:21
 96:2
                                  size 57:23 110:4
she'll 13:15 14:25 18:18 124:24
                                  sized 119:23
sheet 109:9,9
                                  sizes 68:6
shining 127:9
                                  SKDNY 5:13
shock 37:3
                                  skill 37:17
shoot 91:17
                                  skills 86:18
shooting 119:21
                                  skipping 114:24
shop 66:5,5,17
                                  sleep 108:24 109:2,9 123:2
short 97:5 123:23
                                  slide 91:8
                                  slides 90:25 91:7
shortages 35:22
shortly 4:15 9:13 20:5
                                  sliding 68:21
shout 7:2
                                  slipped 58:23
                                  small 19:10 23:18 37:13 57:8
show 6:17 10:4 33:22 34:3 36:5
 42:13 57:23 63:10 64:18 91:20
                                   67:17 85:24
 91:23
                                  smaller 34:6 37:24
showed 45:18
                                  smiling 17:18 18:20
showing 31:15
                                  soapbox 75:15
shows 35:11 37:25 43:15 62:22
                                  sold 62:13
                                  solution 32:19 61:17 62:5 81:4
 63:4 65:3,4
sick 32:11 44:2 61:7
                                   87:17
side 27:12 56:16,16,17 84:19
                                  solutions 31:8,18 81:22
sign 14:23 24:20 57:10,12
                                  solve 45:20 82:2
                                  solving87:18
signal 67:9
                                 somebody 13:16 42:24 48:6 51:24
signed 24:18 111:9
significant 30:5 39:12 46:3
                                   67:18
 69:22 114:3
                                  someday 64:7
significantly 32:25 58:14 79:17
                                  somewhat 125:15
signify 6:2
                                  son 89:10
                                  son's 57:19
signing 118:9
                                  soon 52:3 83:8 121:23 122:15
signs 11:16 14:23 16:25 17:9
 37:16 69:19 89:18 102:21
                                  soon-to-be 126:13
                                  sorry 9:6 14:23 46:14 56:4
silence 126:7,8
silo 17:5
                                   99:13 121:18
similar 11:19 54:8 65:20 81:10
                                  sort 32:16 41:18 45:16 64:12
simply 65:2,12
                                   65:5 74:20 80:24 81:3 94:6
                                   111:3
simulated 33:10 37:18
```

soul 43:20 82:14	86:14,17 100:7 101:2,11,14,18
space 92:25 125:21	102:2,5 107:3,12 110:20 112:6
Spanish 10:16,17 23:9	112:7,22 113:20 114:10,16
speak 20:13 44:21 83:14 98:4	116:5 118:14 119:4,8 121:4
speaking 12:25 105:25	124:2,14 125:16 127:10 128:2
special 28:16 61:6,20 64:6	State's 102:17
89:10 119:11 120:5,6 123:20	stated 56:24 69:16 102:3 123:21
123:23 124:21	128:5
specialist 13:22 14:24	statement 31:21 36:16
specific 12:14 41:19 99:24	statements 103:15
101:16 110:24	states 7:16 12:10 22:18,24 23:2
specifically 56:23	statewide 46:18 48:12 101:6
specifically 30:23	118:17 119:3
spectrum 44:12 92:25 95:19	Stathidis 2:14 102:9
97:11	statistical 28:20
spend 127:13	
spoke 91:12 94:17 105:18	statistics 68:2 status 6:9 29:5 47:23
spoke 91:12 94:17 105:18 spot 68:15	
=	Stegich 2:20 104:15,20 STEM 24:2
spots 127:10 Spring 116:10	
squeaky 8:3	step 10:9 88:20 99:20,21
squeaky 8:3 st 9:21 10:1	<pre>stepping 115:6 steps 7:21 54:11 124:6</pre>
stability 55:4	Steve 23:11 70:21 98:6
stability 33:4 stabilization 94:16	Steven 2:19 71:7
STAC 8:21	stick 24:11 36:10
stack 106:8 118:23	stop 45:4 66:5,16 67:6
STACs 8:20	storyboards 89:2
staff14:16,17 28:13 108:22	straight 78:7
staffing 113:4	straps 61:10
stages 8:9 103:3 119:3	Street 1:11
stakeholders 20:11	strengthen 108:17
stalk19:9	strengthened 108:14
stalwart 104:5	strengthening 108:10
standard 83:11 84:9 112:23	stress 65:14 79:2
113:3	stressful 78:2
standards 27:3,23,24 28:9 82:19	strong 7:4 28:8 40:9 95:20
112:19,21 113:10 117:24	strongly 71:5
119:16	structures 37:24
standing 33:11	stuck 84:6
standpoint 112:3	student 17:22 20:22 28:14
start 10:14 17:20 30:21 73:21	students 59:6 76:8 78:8,13 80:5
88:20,25 98:25	80:7 84:21,25,25 85:6,15 86:3
started 3:15 9:22 10:2 11:8	86:25 87:15
78:12 88:9 90:6	study 68:10 71:8
starting 80:7	stuff 21:14 24:12,15,20 63:8
starts 71:23	64:25 122:2 123:7
state 1:2 3:7 6:25 8:5,9,11,15	subcommittee 46:7 117:14
12:6,7,18 15:25 17:20 18:23	subcommittees 109:13 114:16
21:24 22:20,21 30:8 53:24,25	subject 29:10 88:2 106:5 116:8
76:12 80:23 81:6 83:17 84:23	submissions 110:13

```
37:20 43:24,25 45:23 59:24
submit 112:21
submitted 98:13
                                   68:12 73:7 76:2 83:25 88:17
subscribed 128:10
                                   99:6 113:24 117:8 119:20,23
subsequent 43:6
                                   126:14
substantially 46:19
                                 takeaways 76:21 101:19
                                 taken 30:23 58:5 68:16 83:6
substitute 49:3
successful 44:25 45:14 54:5
                                 takes 68:18
                                 talk 6:12 15:19 32:22 70:22
sudden 109:2
suggestion 45:22 75:22 89:14
                                   76:14 83:10 87:25 94:10
summer 97:20 112:20 127:8,15
                                 talked 8:15 60:16 77:25 78:4
sun 112:14 127:8
                                   108:24 109:15
super 11:3,15
                                 talking 20:20 44:19 48:4 65:10
                                   75:18 76:18 77:9 80:15 88:10
supersede 67:6
support 46:12 67:21 73:15 74:22
                                   95:14
 100:15 120:9 124:25
                                 talks 79:14
supportive 74:13 75:12 93:16
                                 tap 89:20
supposed 115:13,14
                                 tape 23:22,24 32:4 33:15 56:25
sure 15:16 19:24 21:2 28:2 29:2
                                   56:25 57:3,5,8 68:18 75:24
 43:4,14 46:23 47:7 59:13
                                   76:9
 67:14 73:19 74:12 75:4 78:25
                                 tapes 33:24 76:21,24 77:5,9,12
                                   77:14,23 79:5,12,12 81:9
 80:11 83:3 87:6 94:20 97:25
 111:13 118:7,20
                                 task 27:4
                                 tasks 37:16
Surgeons 117:24
                                 teacher 92:10
surprise 35:18
surprised 125:10
                                 teachers 93:19
survey 7:7,19 9:22,24 10:3,6,7
                                 teaching 60:10 78:13 89:8
 11:17 12:5,11 13:8 17:14
                                 team 12:23 17:3,21 28:15 85:11
 35:15 96:12 101:5,10 111:2
                                   101:3,20 102:5
 116:15,17,19,20
                                 teams 12:25,25
surveys 118:11
                                 technical 14:25
                                 technically 69:23
Susan 2:20 104:15
sustainability 113:9
                                 technology 64:14 78:9,18 84:5
switch 43:14 83:24
                                 teletherapy 110:7
                                 tell 13:11 17:16 35:17 40:21
syndrome 109:3
synopsis 91:22
                                   86:19 104:18 112:5
Syracuse 54:3 96:18
                                 telling 121:19
system 7:9 23:25 27:3 28:9
                                 ten 16:4 39:15 41:24 47:18 48:2
 30:20 31:5 32:15,17 33:4,17
                                   70:3,13 113:22 122:21 126:12
 33:19 35:3 36:20 39:2 45:20
                                 tend 17:11 74:18 113:19
 49:7,10 59:22,24 60:4,14
                                 tends 79:14
 65:20 66:11 80:14 94:12 113:9
                                 tenfold 55:12
 125:19
                                 tennis 124:23
                                 tenth 70:14 74:7
systematic 31:24
systems 81:8 106:19
                                 term 99:7
                                 terms 48:11 74:21 79:25 92:11
                                   94:11 106:17 118:15,25
table 27:10 39:18
                                 test 43:9,16 53:19
tabletop 36:20 37:15
                                 tester 11:10
tags 76:6
                                 testers 11:6
take 18:12 30:16 33:17 34:7
                                 testing 9:5, 15, 17 11:15 72:6
```

```
45:11 46:10,18 47:14,16,17
Texas 7:14
text 43:22 44:4
                                  48:9,11,13 50:18,21 53:18
thank 3:18 5:4,16,17,21,24 6:5
                                  55:17,22,24 56:15,22 57:11
 6:11 13:4 14:2 18:5,13,14,25
                                  60:6,7,9,10,12,18,23,24 61:2
 19:2,6,7 20:15 25:13 26:4
                                  61:4,10,12,17 62:4 64:19,21
                                  66:18 69:21 70:15 75:8 76:21
 28:10 30:8 46:14,15 51:20
 52:20 54:17 55:25 70:16 71:5
                                  79:18,25 80:8 82:5,23,25
 71:11 72:11,12,14,17,19 76:4
                                  83:10,13 84:10,17 85:4,13
 79:24 83:6 84:13 87:7,21 88:6
                                  87:22 90:15,23 91:5 92:13,17
 89:22 91:11,11 92:3,21 93:11
                                  93:5,23 95:8,9,11,20 96:11,17
                                  96:18,21 97:9,12 102:11,15
 93:12 94:6 95:12 96:2,4 97:16
 97:21 99:5 100:12 102:8
                                  103:7,23 107:21 108:24 109:14
 103:10,24 104:12,14 106:19
                                  111:10 114:5,6,12,14 119:12
 107:14,18,19 111:16 112:4
                                  119:18,19 120:10,12,25 122:21
 115:4,5 116:12,22 117:10,11
                                  124:18 125:15 127:5,20
 117:12 121:5 123:13,18 125:2
                                 thinking 45:12 54:12 57:14
 125:5,8 126:10 127:6,7,16,19
                                  82:10 120:22
 127:22
                                 third 89:3
thanks 6:16 8:9 21:21 22:2,17
                                 thirteen 39:21 40:8 69:25 72:24
 39:19 46:14 47:9 62:8 87:14
                                 thirty 38:19 47:23 77:20
 87:23,23 92:5 94:4 98:6 102:9
                                 thirty-50:15
 104:20 121:24 127:6
                                 thirty-day 40:23
theory 51:19
                                 thorough 46:16 102:6
                                 thought 34:21 62:14 87:13,21
therapeutic 70:15 74:3
Theresa 121:24,25
                                  109:19 123:20 125:10
                                 thoughts 18:8,9 120:6,13 124:2
thereto 6:10
they'd 37:15 56:15,22
                                 thousand 16:6 49:13
thing 19:10,10 20:16 24:23
                                 three 9:25 36:21 38:3 39:24
 25:18 26:7 32:18 34:25 38:25
                                  43:5 49:13 59:18 76:20 79:10
 39:15 41:10,17 45:21 47:10
                                  105:8 106:25 108:19,20 125:24
 48:8 50:12 52:8 62:14 63:21
                                 threefold 42:5
 64:11 65:6,19 67:25 69:21
                                 Thursday 123:16
 72:9 73:7 76:25 77:3 78:3
                                 tick 38:11
 90:17 92:8,8 99:13 110:19
                                 Tiffany 2:12
 113:13 120:25
                                 till 12:16
                                 time 1:8 5:9 15:18,22,23 17:13
things 7:19 11:23 13:9 15:14
 16:10 17:4,6,13,18 18:3,7
                                  18:21 20:17 22:23 24:10 25:10
 19:8,11,23 21:12 24:21 25:25
                                  26:3,6 31:11 32:11,13,16 33:9
 26:8,14,19,21 27:6,10,24 28:6
                                  37:20 38:10,11,22 40:13 41:12
 28:11,18,21 31:7 32:4,6 33:16
                                  41:15,22 42:9,11,16 43:2,23
                                  46:2,22 47:3 50:4,10,10,11,11
 40:3 41:9 44:8 45:7 46:7 49:9
 50:4 55:3 56:14 59:23 60:17
                                  50:13,14 53:25 55:18,18 56:5
                                  61:8,15 63:17 72:18 75:6 78:4
 61:13,23 63:18 64:20 67:16,17
 71:16 85:8 86:24 98:4 109:15
                                  78:14,15 82:25 85:9,20,24
 111:4 112:11,11 113:15 114:13
                                  87:25 91:14,15,25 92:14 95:24
 114:15 119:8
                                  96:7 107:16 108:15 109:22
think 8:2 9:8 15:18 18:2,9,11
                                  111:18 112:5 117:7 120:3
                                  121:16 122:6,15,18 123:22
 21:15 25:10,14 26:6,8 28:24
 29:13 30:2,10 37:21 40:15,17
                                  126:13 127:13 128:4
 41:18 43:11,20 44:6,24 45:9
                                 timeframe 90:5 91:15
```

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```
Troy 1:1, 12 2:1 3:1 4:1 5:1 6:1
timeline 38:2
                                  7:1 8:1 9:1 10:1 11:1 12:1
timelv 55:2
times 14:3 17:11 63:24 70:14
                                  13:1 14:1 15:1 16:1 17:1 18:1
                                  19:1 20:1 21:1 22:1 23:1 24:1
 74:6
                                  25:1 26:1 27:1 28:1 29:1 30:1
timing 49:25
                                  31:1 32:1 33:1 34:1 35:1 36:1
tip 105:5 106:20
title 13:23,24 14:5,25 101:14
                                  37:1 38:1 39:1 40:1 41:1 42:1
today 3:8,14 4:24 6:13 30:15
                                  43:1 44:1 45:1 46:1 47:1 48:1
 64:13 100:25 109:15 115:2,6
                                  49:1 50:1 51:1 52:1 53:1 54:1
 119:13 126:11
                                  55:1 56:1 57:1 58:1 59:1 60:1
tool 34:20,21 60:25 61:5 116:6
                                  61:1 62:1 63:1 64:1 65:1 66:1
toolkit10:23 91:8 109:12,16
                                  67:1 68:1 69:1 70:1 71:1 72:1
                                  73:1 74:1 75:1 76:1 77:1 78:1
 111:24
tools 60:19 69:3
                                  79:1 80:1 81:1 82:1 83:1 84:1
top 39:14 122:20
                                  85:1 86:1 87:1 88:1 89:1 90:1
                                  91:1 92:1 93:1 94:1 95:1 96:1
topic 86:4 106:22
topics 107:20
                                  97:1 98:1 99:1 100:1 101:1
                                  102:1 103:1 104:1 105:1 106:1
tops 39:14
total 16:5 69:20
                                  107:1 108:1 109:1 110:1 111:1
                                  112:1 113:1 114:1 115:1 116:1
totally 72:6 92:15
tough 55:18 87:12
                                  117:1 118:1 119:1 120:1 121:1
toxic 74:3
                                  122:1 123:1 124:1 125:1 126:1
Toyota 7:12
                                  127:1 128:1
                                 truck 62:19
Toys 24:2
                                 true 74:4 128:7
TQIP 117:18
track 113:4
                                 trulv 103:21
traffic 105:4,6 106:12
                                 trust 5:6
                                 truth 68:13 72:25
train 57:10 78:17
trained 43:4 57:13
                                 try 12:19 16:20 67:15
training 37:9 47:22 55:20 57:15
                                 trying 45:13 60:13 122:24
 61:9,15 101:4,13 106:9 107:2
                                 tune 11:11
                                 turned 113:6
 107:3
trainings 107:5
                                 turning 119:25
transcription 128:6
                                 turns 87:19
transition 15:6 16:16 17:7
                                 tutorial 11:17
                                 twelve 5:12 19:14 35:3 67:23
transport 61:11
transported 39:22 40:9
                                 twenty 39:6,10,12 58:4 70:6
                                  77:20 108:25 120:19
trauma 7:17 8:6,12 102:18
 106:19 117:13,14,23 118:6
                                 twenty-five 22:14 71:14
 119:2,6
                                 twenty-four-seven 67:21
                                 two 8:6,14 16:5 19:12,12 22:6,7
travel 123:4,5,6
travels 106:8
                                  36:24 41:24 42:5,12 43:5,16
treat19:25 28:2 48:10
                                  44:10 61:9 63:16 85:18,20
treated 111:5,8
                                  88:13 91:18 107:5 108:21
tremendously 86:2
                                  109:4 112:8,19 122:22,24
                                  125:23 126:24 127:11
triage 82:11,16
trial 54:2
                                 type 68:25
Tribal 106:14
                                 typewritten 128:6
tried 50:17
                                                 Ū
triggering 93:22 94:4
```

```
Van 2:8 3:23,24 47:12,13 52:10
uh 124:16
ultimately 30:4 82:15
                                   52:14,17,20 53:22 88:2 92:4,5
umbrella 97:10
                                   93:14 95:12,14 96:3,8,10
                                   97:19 103:11,24 120:14 124:12
unavailable 101:23
unbelievable 111:17
                                   127:18,19
underdosing 42:2
                                 variability 41:4 42:21
underserved 109:23
                                 variable 35:19 36:8 38:23
understand 8:3 15:5
                                 variation 35:23 36:2
understanding 105:6
                                 variety 107:20
understands 92:16
                                 various 119:3
understood 29:24 69:13 70:11
                                 vary 48:19
undertake 120:7
                                 vehicle 105:4
undertaking 46:22,23
                                 vendors 82:8
undertreat 42:4
                                 ventilation 63:15 73:20 75:12
                                 Vera 88:12
underway 116:6
                                 verified 118:25 119:5
unearth 96:21
unfortunately 26:11 87:20
                                 versa 69:23 70:7 94:24
                                 versus 43:13 55:12 56:9 78:6
unit 91:13
University 106:11
                                 veto 113:19
                                 vice 94:24 99:18
unprofessional 60:8
update 21:6,7 24:21 50:20 52:3
                                 video 105:23
 97:20,23 102:6 109:19 116:4
                                 videoing 88:21
updated 6:17 21:25 40:21 53:13
                                 videos 91:14,18 92:2
                                 view 57:19
 116:11
updates 13:7 43:11 51:22 52:2,3
                                 vigilance 49:8
 52:22,25 53:7 54:24 100:14,25
                                 Vincent 2:13
 102:4 104:21 107:20 115:9
                                 violence 107:11
updating 62:2
                                 virtually 100:6
upload 52:9 76:15,16
                                 visibility 104:24
urge 120:12
                                 visit 40:12
urged 116:24
                                 Visiting 107:7
usage 38:23
                                 visitor 107:10
use 19:14 23:24,25 33:25 36:25
                                 visitors 107:9
 43:7 44:6 45:2,4 52:7,22 54:9
                                 visits 110:9
 55:15 56:24 57:6 60:5 61:10
                                 vital 11:16 14:23,23 16:25 17:9
 61:18,19 64:22 68:19 71:15
                                   37:16 57:10,11 69:19 89:18
 77:18 83:15 90:18 105:7 108:5
                                 void16:19
                                 volume 34:10 62:23 65:17 102:23
 111:12 116:17
useful 31:22 93:6 120:11
                                   102:24
user 38:8 42:25 52:2 53:5
                                 volume-based 32:9,17 35:23
 105:12,13
                                   48:20 65:18
users 38:2,6,16 43:7 44:8 53:4
                                 volumes 65:25
 53:9 59:8 83:18 101:23
                                 volumetric 62:10,12,16
usual 19:8
                                 volunteering 96:17
usually 66:10 67:22 76:18 100:7
                                 vote 99:3
utilized 46:25 73:17
                                 votes 98:12
                                 vulnerable 105:11,12
               V
                                                 W
validated 32:4
value 82:25
                                 Wahija 98:5
```

```
wait 19:10 27:8 124:6
                                 Webpage 102:3
waiting 26:17 98:23 115:15
                                 website 6:17 20:9 21:6,20,21
wake 122:24
                                  22:9 25:24 93:3 103:18 113:21
Wallenstein 2:10
                                 week 14:20 25:18 27:17 29:4
want 10:23 20:14 24:9,20 51:15
                                  38:13,14,20 88:15,24 123:22
 54:23,24 63:20 64:10 70:13,18
                                  126:23,23
 70:24 72:12,14 73:24 74:16
                                 weeks 8:14 15:13 24:17 27:17,19
 75:4,7 76:15 83:23 84:16 89:8
                                  90:3 91:16 103:17 114:5
 91:24 104:8,10 119:10 125:13
                                  125:24 126:24
                                 weighed 69:9,18,25
wanted 3:12 32:18,19 56:24
                                 weighing 70:2
 93:14 103:13 116:14
                                 weight 32:6 34:17 40:4,11,13,16
                                  40:19 56:13,14,21 57:20 65:22
wants 25:23 35:12
wasn't36:10 115:6
                                  68:4,9,14,22,23 69:9,20,21
watch 71:10
                                 weight-72:5
watching 4:20
                                 weight-based 56:9 58:12
Wave 13:3
                                 weights 32:3,21 44:11,12,13
way 15:24 37:10 44:7 48:3 50:25
                                 weird 61:21
 51:22 54:4 55:14,15,16,19,22
                                 welcome 3:12,12 13:13 87:8
 60:2 65:10,15 67:3 71:17 72:2
                                 welcomed 47:7
 80:21 82:7 85:4 87:11 92:9
                                 went 8:14 11:11, 18, 18 13:19
 97:12 98:20 118:4 120:4
                                  24:25 62:11 66:7 94:7 111:11
 124:21 126:9
                                 weren't65:5 86:3
ways 27:8 29:22
                                 wheel 8:3 22:22
we'll 3:15 12:20 15:15 17:20
                                 wheels 119:25
 21:7,16 24:17 27:8 32:22
                                 WHEREOF 128:9
 83:25 87:22 97:15,19 99:3
                                 who've 28:15 81:19
 114:12,18,18 115:25 120:10
                                 Wholeheartedly 30:9
 123:8 127:15,23
                                 Wi-Fi 48:23
we're 3:19 8:24 11:20 13:19
                                 wide 74:3 107:20
 14:6 17:15,25 20:25 22:21
                                 wife 4:14
 23:5 26:16,24 28:2,7,22 30:11
                                 Williams 2:16 75:21,23,25 76:4
 30:14 32:20 40:3,18 42:10
                                  80:3 83:9 85:17 87:3,6,8
 44:15 45:7 46:8 54:11 58:22
                                  89:16
 58:24,25 59:2 63:17,19 64:4
                                 willing 96:13
 71:25 73:9 75:7,18 76:18
                                 wind 126:8
 77:16 83:20 86:18 88:4 90:24
                                 winter 104:24
 91:19,23 94:19 95:14 104:22
                                 wipe 23:19
 105:4,8,23 106:4,7,17 107:8
                                 wish 80:22 99:8
 107:16 108:16 110:15,19 119:7
                                 wishes 4:19 30:3 99:9
 120:2,3,21
                                 wishlist 112:22
we've 6:18 14:3,17 16:8,23 29:7
                                 withdraw 89:5
 35:5 43:5 44:16 45:8 46:5
                                 WITNESS 128:9
 47:3,19,20 52:25 53:13 54:16
                                 won't117:8
 57:2 67:3 73:17 77:20,25 79:6
                                 wonder 29:21 94:12 123:23
 88:9,10 107:21 112:17 115:22
                                 wondered 29:4 40:3
 115:23 119:12 126:3
                                 wonderful 29:18,21 47:16 48:14
weather 4:19
                                  97:9 127:9,13
web 35:10
                                 words 23:8
                                 work 7:5 8:25 9:6,16 15:8 18:24
webinar 101:6,8
```

```
19:11 20:14 21:23 22:18 30:6
                                  87:10 98:16 99:18 103:20
 30:23 43:12 46:8,17 54:9 58:5
                                  125:22 126:21 127:3
 59:5,14 65:2 70:16 71:12
                                 yep 67:4
 74:17 75:3 82:24 83:7 84:20
                                 yield17:25 29:10
 84:21 86:5 87:24 88:7,11 89:2
                                 vields 26:25
 92:24,25 96:9 98:3 105:15
                                 Yonkers 105:10
                                 York 1:1, 2, 12 2:1 3:1, 7 4:1 5:1
 109:5,6,17 111:21 112:21
 114:16 116:21 118:8,24 119:13
                                  6:1 7:1 8:1,2,5,9 9:1 10:1
 121:24 122:3 123:6 127:3
                                  11:1 12:1,6 13:1 14:1 15:1
worked 89:16 107:24 109:10
                                  16:1,4,8 17:1 18:1,23 19:1
 110:2,12 113:11 125:20
                                  20:1 21:1,23 22:1 23:1 24:1
working 7:5 15:11 17:4,5 20:9
                                  25:1 26:1 27:1 28:1 29:1 30:1
 21:17 22:2,11 24:24 44:15
                                  30:8 31:1 32:1 33:1 34:1 35:1
 59:21 63:19 89:6 105:15
                                  36:1 37:1 38:1 39:1 40:1 41:1
 107:21 109:11 111:18 118:19
                                  42:1 43:1 44:1 45:1 46:1 47:1
                                  48:1 49:1 50:1 51:1 52:1 53:1
works 15:25 33:4,5 70:24,25
 89:10
                                  54:1,3 55:1 56:1 57:1 58:1
workshops 106:25
                                  59:1 60:1 61:1 62:1 63:1 64:1
                                  65:1 66:1 67:1 68:1 69:1 70:1
world 103:14, 16 117:23
                                  71:1,22 72:1 73:1 74:1 75:1
worldwide 103:19 125:22
worries 66:3
                                  76:1,2,12 77:1 78:1 79:1 80:1
worry 15:4
                                  80:23 81:1,6 82:1 83:1 84:1
worst 91:16
                                  85:1 86:1 87:1 88:1 89:1 90:1
worthwhile 93:2 94:13,18
                                  91:1 92:1 93:1 94:1 95:1 96:1
                                  97:1 98:1 99:1 100:1 101:1,2
would've 22:4 44:25 64:20
wouldn't 50:19 52:8
                                  101:11,14 102:1,2,4,17 103:1
wow 111:19
                                  104:1 105:1 106:1 107:1,3,12
write 23:17 89:12
                                  108:1 109:1 110:1,20 111:1
writing 40:15 69:10
                                  112:1 113:1,20 114:1,10 115:1
wrong 41:23 49:22
                                  115:20 116:1,5,17 117:1 118:1
wrote 36:9,11 39:19
                                  118:14 119:1 120:1 121:1,4
                                  122:1 123:1 124:1,2,14 125:1
                                  125:16 126:1,20 127:1,10
X 42:14 73:2,15,16
                                  128:1,2
                                 young 106:23
                                                Z
Y 73:2,15,16
yeah 23:14 29:7,19 30:10,17
                                 z 73:15
 60:24 65:7,12 66:21 67:8,9
                                 zero 43:8
 70:11 71:5 78:13 89:13,24
                                 zones 105:15
 91:10 94:5 96:10 98:16 103:11
                                 Zs 73:2,16
 111:22 115:5
                                                0
year 10:3 17:11,14 25:2 26:10
 26:18 27:2 29:13 40:8 55:12
                                                1
 89:18 109:25 112:14,20 115:11
                                 19:22 10:2 128:5,7
 115:22 117:15
                                 10 101:14
year's 109:3
year-old 33:7
                                 10th 128:10
                                 12:111:8 3:2
years 15:21 40:23 41:3 47:19,19
                                 127 128:7
 61:9 71:21 77:20 84:5 86:11
```

Page 167

```
16th 121:8,9,15 126:12
                                  126:1 127:1 128:1
1975 126:22
                                 5th 101:6
19th 25:19 106:9
                                                 6
1st12:16 25:17
                                 61:7
               2
                                                 7
2:511:8 127:24
2019 107:22
                                                 8
2020 31:20 42:16 108:7
2021 101:21
                                                 9
2023 126:22
2024 1:7 101:6 128:10
2025 90:13 116:10
2026 109:25
2027 112:15
20th 25:15 106:9 107:2
22nd 25:19 90:8 123:22
235 1:11
25th 25:19
               3
31st 10:3 12:16
405.2 101:15
405.4101:15
               5
5/6/2024 1:1 2:1 3:1 4:1 5:1
 6:1 7:1 8:1 9:1 10:1 11:1
 12:1 13:1 14:1 15:1 16:1 17:1
 18:1 19:1 20:1 21:1 22:1 23:1
 24:1 25:1 26:1 27:1 28:1 29:1
 30:1 31:1 32:1 33:1 34:1 35:1
 36:1 37:1 38:1 39:1 40:1 41:1
 42:1 43:1 44:1 45:1 46:1 47:1
 48:1 49:1 50:1 51:1 52:1 53:1
 54:1 55:1 56:1 57:1 58:1 59:1
 60:1 61:1 62:1 63:1 64:1 65:1
 66:1 67:1 68:1 69:1 70:1 71:1
 72:1 73:1 74:1 75:1 76:1 77:1
 78:1 79:1 80:1 81:1 82:1 83:1
 84:1 85:1 86:1 87:1 88:1 89:1
 90:1 91:1 92:1 93:1 94:1 95:1
 96:1 97:1 98:1 99:1 100:1
 101:1 102:1 103:1 104:1 105:1
 106:1 107:1 108:1 109:1 110:1
 111:1 112:1 113:1 114:1 115:1
 116:1 117:1 118:1 119:1 120:1
 121:1 122:1 123:1 124:1 125:1
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