

Harm Reduction Services
LETTER FROM MEDICAID MANAGED CARE PLAN TO MEMBERS

Plan Letterhead - Template

<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

Starting July 1, 2018, you will be able to get Harm Reduction Services as part of your Medicaid Managed Care benefit package. Harm Reduction Services will offer a complete patient-oriented approach to the health and wellness of substance users. <Plan Name> will cover harm reduction services that are recommended by a physician or other licensed professional. We have updated your member handbook to include this new benefit. This update is available on our website at: <insert hyperlink>

More Medicaid covered services

Beginning July 1, 2018, <Plan Name> will cover Harm Reduction Services like:

- A plan of care developed by a person experienced in working with substance users.
- Individual supportive counseling that assists in achieving your goals.
- Group supportive counseling in a safe space to talk with others about issues that affect your health and well-being.
- Counseling to help you with taking your prescribed medication and continuing treatment.
- Support groups to help you better understand substance use and identify coping techniques and skills that will work for you.

If you are currently receiving harm reduction services from a provider, your care will not change; you can still go to the same provider to receive these services.

<Plan Name> is here for you

Please call member services at <>. < add TTY info> if you:

- have any questions about this information;
- cannot access the internet to view this update; or
- want to have this update mailed to you.

Sincerely,

[Include Taglines and Non-discrimination statement]