

**ATTENTION: MEDICAID MANAGED CARE BENEFICIARIES  
CHANGES TO BE MADE TO YOUR MEDICAID PHARMACY BENEFITS  
EFFECTIVE April 1, 2021**

This notice tells you about this upcoming change. Please read this notice carefully and save it for future reference. You can also access this notice [here](#).

**PHARMACY BENEFIT CHANGE:**

- Starting April 1, 2021, your prescriptions will not be covered by **[Each Managed Care Plan will insert their Plan name]**. They will be covered by Medicaid Fee for Service.
- Most pharmacies in New York State take Medicaid Fee for Service. If your pharmacy does not take Medicaid Fee for Service, you may:
  - Ask your doctor to send a new prescription to a pharmacy that takes Medicaid Fee for Service, or
  - Ask your pharmacist to transfer a refill to a pharmacy that takes Medicaid Fee for Service.
  - Locate a pharmacy that takes Medicaid Fee for Service [here](#).
- You will need to show your pharmacist either your Medicaid Card **or** your Health Plan Card. This will tell them your Client Identification Number (CIN).
  - Your Medicaid Card looks like this, and your CIN is highlighted:



- Your Health Plan Card looks like this, and the location of the CIN is highlighted:

**[Each Managed Care Plan will insert a picture of their ID card, highlighting the location of the Client Identification Number.]**

12/16/2020

- Medicaid Fee for Service has a list of covered drugs. Over-the-counter drugs and most drugs are on the list. This list of covered drugs can be found [here](#).
  - Some drugs need prior approval before they can be filled. This list will tell you if a drug needs prior approval. Your doctor will call to get prior approval.
  - If your drug is not on this list:
    - Your doctor can ask Medicaid for approval to let you get the drug, or
    - Your pharmacist can talk to your doctor about changing to a drug that is on the list.
  
- Medicaid Fee for Service also has a preferred drug list. This list can be found [here](#).
  - If you need a drug that is listed as a non-preferred drug, you will be able to get a **one-time only** fill of this drug from April 1, 2021, through June 30, 2021.
  - If you need a non-preferred drug, please contact your pharmacist or doctor so that they can get approval for you to get this drug.
  
- The Medicaid copayment structure is not changing. Your copayment might change depending on if the drug is preferred or non-preferred.
  
- Your pharmacy benefit also covers certain supplies:
  - A list of covered supplies can be found in the Medicaid Pharmacy Manual [here](#).
    - Note: you will need to click on “OTC and Supply Fee Schedule.”
  
  - A list of preferred diabetic meters and test strips can be found [here](#).
    - Medicaid will allow a **one-time only** fill from April 1, 2021 through June 30, 2021 for non-preferred test strips.
    - You will need to change to a preferred diabetic meter and test strips.

**Do you have questions or need help?** The Medicaid Helpline can assist you. They can talk to you in your preferred language. They can be reached at 1-855-648-1909. They can answer your call:

- Monday - Friday, 8 am – 8pm
- Saturday, 9am – 1 pm

If you would like to request supporting aids, services, materials or other information regarding this change in an alternative format or larger print, call the number on your health plan card.