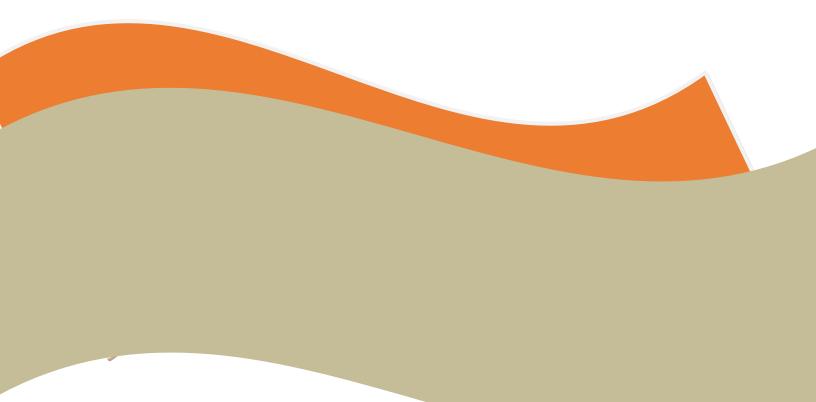
NEW YORK STATE DEPARTMENT OF HEALTH

# Patient-Centered Medical Homes (PCMHs)

December 2013







## **Report Overview**

- This report provides a snapshot of Patient-Centered Medical Home (PCMH) growth in New York State.
- o The report includes three sections:
  - 1. Changes in the number of PCMH-recognized providers.
  - 2. Changes in the number of Medicaid enrollees that receive care from PCMH-recognized providers.
  - 3. The amount spent by New York State Medicaid, through increased capitation or fee-for-service (FFS) PCMH 'add-ons' for qualifying visits, on PCMHs.
- This report is based on the most currently available data in each of the three sections. Section one contains provider information from December 2013. Section two contains enrollee information from September 2013. Section three contains financial data from December 2013.
- This report does not present programmatic results related to quality or satisfaction.

# The National Committee for Quality Assurance's Patient-Centered Medical Home

- The National Committee for Quality Assurance's (NCQA) PCMH is a recognition awarded to providers that meet a set of standards for improving primary care, including increased care coordination and access to care.
- Providers can be recognized as level 1, 2, or 3 (3 is the highest recognition) under the NCQA's 2008 standards, or the NCQA's more stringent 2011 standards.
- New York State Medicaid reimburses PCMH-recognized providers at a higher rate than non-PCMH recognized providers and is explained in detail in the April 2013 Medicaid update. <u>http://www.health.ny.gov/health\_care/medicaid/program/update/2013/april13\_mu.pdf</u>

## **Executive Summary**



- In December 2013, there were 4,684 providers\* in New York State recognized as PCMH providers by the NCQA.
  - 4,172 (89%) of these providers have achieved the highest (level 3) recognition.
- There are 2,673 (57%) providers recognized under the NCQA's 2008 standards and 2,011 (43%) providers recognized under the NCQA's more stringent 2011 standards.
- As of September 2013, 39% of Medicaid Managed Care (MMC) members were assigned to a PCMH-recognized Primary Care Provider (PCP).
- From January 2013 to September 2013, over 103,500 unique fee-for-service (FFS) Medicaid enrollees had a qualifying visit (a visit that resulted in an 'add-on' payment) with a PCMH-recognized provider.
- About \$80 million was paid to PCMH-recognized providers via increased capitation payments by MMC plans from January 2013 to December 2013.
- About \$4.7 million was paid to PCMH-recognized providers via medical home 'add-ons' by Medicaid FFS from January 2013 to December 2013.

Figure 1a shows the number of distinct PCMH-recognized providers in New York State by NCQA recognition level\* (total = 4,684).

Figure 1a: PCMH-Recognized Provider Count

Over 4,000 (87%) of these providers are PCPs\*\* that participate with MMC plans.

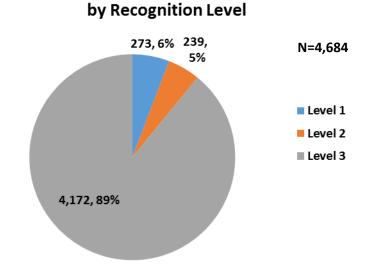
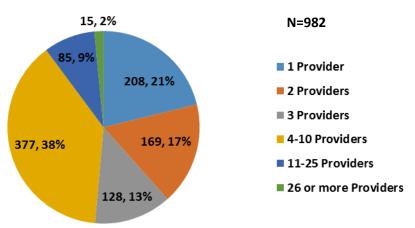


Figure 1b shows the percentage of PCMH-recognized practices by practice size. Practices with 4-10

There are 5,022 unique provider-location combinations.

providers make up the largest proportion of PCMH-recognized practices.



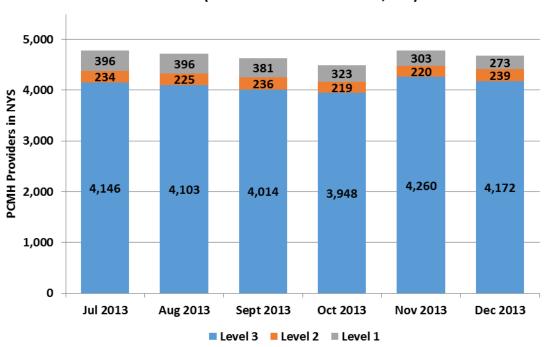
#### Figure 1b: PCMH-Recognized Practices by Size

\*New York State Medicaid stopped providing PCMH 'add-ons' to all level 1 PCMH-recognized providers (effective 1/1/2013) and 2008 standard level 2 PCMH-recognized providers (effective 7/1/2013) even though these providers are still recognized by the NCQA.

\*\*PCPs include MDs, DOs, and CNPs that have a primary or secondary specialty in family practice, general practice, pediatrics, or internal medicine.

The data in Figure 1a and 1b was derived from the most recently available NCQA recognized provider lists (for this report: December 2013).

Figure 1c shows changes to the number of PCMH-recognized providers by NCQA recognition level from July 2013 to December 2013.



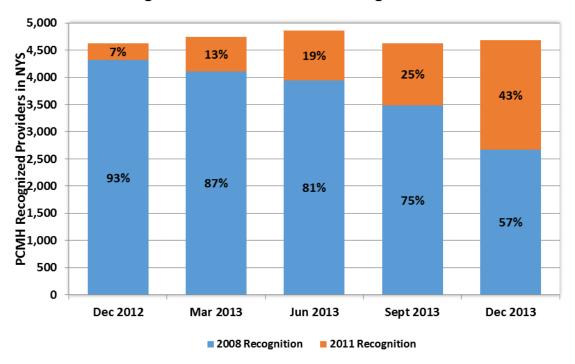
#### Figure 1c: PCMH-Recognized Providers by Recognition Level (December 2013 Total= 4,684)

Figure 2 shows the number of PCMH-recognized providers that are recognized as medical homes under NCQA's 2008 standards vs. those recognized under NCQA's 2011 standards from July 2013 to December 2013.\*

Figure 2: PCMH-Recognized Providers: 2008 Standards vs. 2011 Standards (Statewide Only)**						
	Jul 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013
2008 Standard	3,773 (79%)	3,694 (78%)	3,487 (75%)	3,315 (74%)	3,112 (65%)	2,673 (57%)
2011 Standard	1,003 (21%)	1,030 (22%)	1,144 (25%)	1,175 (26%)	1,671 (35%)	2,011 (43%)
Total	4,776	4,724	4,631	4,490	4,783	4,684

<sup>\*</sup> The 2011 standards build on 2008 standards, and are better aligned with new health information technology criteria. Providers working in two locations with different medical home recognition standards in each location are counted in the 2011 bucket. A comparison of the two programs is available on the NCQA's website at: <a href="http://www.ncqa.org/Portals/0/Programs/Recognition/PPC-PCMH%202008%20vs%20PCMH%202011Crosswalk%20FINAL.pdf">http://www.ncqa.org/Portals/0/Programs/Recognition/PPC-PCMH%202008%20vs%20PCMH%202011Crosswalk%20FINAL.pdf</a>

Figure 3 illustrates the number of PCMH-recognized providers by recognition standards in the statewide program from December 2012 to December 2013.



#### Figure 3: Growth in PCMH-Recognized Providers

Figure 4 shows the proportion of PCMH-recognized PCPs that participate with MMC. There are 3,981 (24%) PCPs recognized as medical home providers.

Figure 4: Proportion of all PCPs in MMC that are PCMH-Recognized		
PCPs on MMC Roster: September 2013	16,325	
PCPs on MMC Roster that are PCMHs: September 2013	3,981 (24%)	

The data in Figure 3 was derived from the most recently available NCQA recognized provider lists (for this report: December 2013).

Figure 4 uses September 2013 panel data (a roster of Medicaid enrollees and the providers they are assigned to) and the most recently available NCQA recognized provider list (for this report: December 2013)

Figure 5 displays the states with the most NCQA PCMH-recognized providers in the country as of December 2013. 16.1% of all PCMH-Recognized providers in the country practice in New York State.

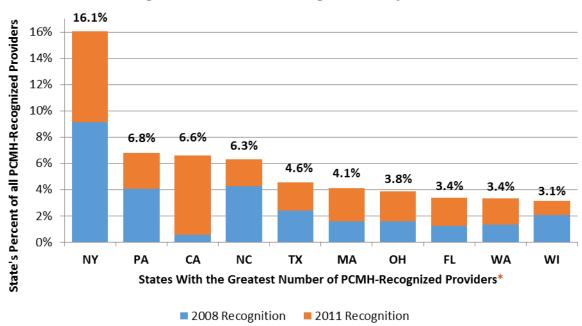


Figure 5: PCMH-Recognition By State

\*Figure 5 only represents states with the greatest number of PCMH-recognized providers. These ten states account for 58.1% of all PCMH-recognized providers in the country; all other states that are not included in this visual make up the remaining 41.9% of PCMH-recognized providers in the country. This figure only represents medical home providers that are recognized by the NCQA. Not all states use the NCQA for PCMH recognition for statewide medical home program initiatives.

Figure 6 shows the number of MMC enrollees assigned to PCMH-recognized PCPs, by level, as of September 2013.

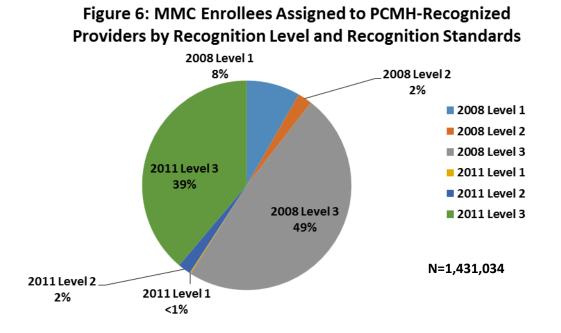


Figure 7 shows the number of MMC enrollees assigned to PCMH-recognized PCPs from September 2012 to September 2013. As of September 2013, 39% of the MMC enrollees in the state are assigned to PCMH-recognized providers.

Figure 7: Growth in MMC Enrollees Assigned to PCMH-Recognized PCPs					
	Sept 2012	Dec 2012	Mar 2013	Jun 2013	Sept 2013
Total MMC in PCMHs	1,450,466	1,517,730	1,549,220	1,439,034	1,431,034
Total MMC not in PCMHs	2,001,478	2,094,726	2,090,416	2,133,506	2,236,684
Total	3,451,944	3,612,456	3,639,636	3,572,540	3,667,718
Penetration Rate	42%	42%	43%	40%	39%

Figure 6 and 7 use plan-reported panel data (a roster of Medicaid enrollees and the providers they are assigned to) (for this report: September 2013) and the NCQA recognized provider lists (for this report: December 2013). Providers recognized at any point during this time were included in the count of PCMH-recognized providers.

Figure 8 shows select demographics of MMC enrollees assigned to PCMH-recognized PCPs, as compared to the demographics of all MMC enrollees. There is some variation between groups among the race and aid categories. Characteristics are similar between groups in the location, age, and gender categories.

Den	nographic Category	MMC Enrollees Assigned to PCMH-Recognized Providers	All MMC Enrollees	
Location	New York City	67%	65%	
Location	Rest of State	33%	35%	
Race	Black	25%	21%	
	White	23%	27%	
	Asian	7%		
	Hispanic	38%	32%	
	Other	7%	7%	
Aid Category	Family Health Plus	9%	11%	
	Safety Net	19%	21%	
	Supplemental Security Income	11%	10%	
	Temporary Assistance for Needy Families	56%	53%	
	Other	5%	5%	
Age	0-20	49%	48%	
	21-54	42%	42%	
	55-64	8%	8%	
	65-74	<1%	1%	
	75+	<1%	<1%	
Gender	Male	44%	45%	
Gender	Female	56%	55%	

#### Figure 8: September 2013 Demographics

#### Fee for Service Visits:

**Medicaid Fee-for-Service (FFS):** There were 103,544\* unique Medicaid FFS enrollees that had a qualifying visit (visits triggering an add-on payment) with PCMH-recognized providers in New York State from January 2013 through September 2013.

\*Counts include both the Adirondack Region PCMH program and the Statewide PCMH program.

Demographic data presented in Figure 8 is based on enrollee data (for this report: September 2013).

The figures in this section include the amounts paid as increased capitation payments and medicalhome 'add ons' by MMC and FFS Medicaid. These figures exclude amounts paid through the <u>Adirondack Region Medical Home Pilot (ADK)</u>.

Figure 9 shows the amount spent on PCMH-recognized providers via increased capitation payments by MMC and Family Health Plus (FHP) from January 2013 to December 2013.

Figure 9: MMC/FHP Medical Home Spending Jan 2013 - Dec 2013		
Level 1	\$-	
Level 2	\$ 1,717,168	
Level 3	\$ 78,102,929	
Total	\$ 79,820,097	

Figure 10 shows the amount FFS Medicaid spent on 'add-ons' for PCMH-recognized providers from January 2013 to December 2013.

Figure 10: PCMH add-ons by level for Statewide FFS Jan 2013 - Dec 2013			
Level 1	\$-		
Level 2	\$ 274,645		
Level 3	\$ 4,461,810		
Total	\$ 4,736,455		

New York State Medicaid stopped providing PCMH 'add-ons' to all level 1 PCMH-recognized providers as of January 1, 2013 and 2008 standard level 2 PCMH-recognized providers as of July 1, 2013.

The amounts in Figure 9 reflect the capitation that managed care plans paid to PCMH-recognized providers and were derived from Medicaid Managed Care Operating Reports (MMCOR) (for this report: December 2013).

The amounts in Figure 10 were derived from claims data from January 2013 to December 2013.

# **Important Links**

About NCQA's Patient-Centered Medical Home Recognition

http://www.ncqa.org/Programs/Recognition/PatientCenteredMedicalHomePCMH.aspx

Joint Principles of the Patient-Centered Medical Home http://www.medicalhomeinfo.org/downloads/pdfs/jointstatement.pdf

Information on New York State Medicaid Reimbursement per Provider Level http://www.health.ny.gov/health\_care/medicaid/program/update/2013/april13\_mu.pdf

Comparison of the NCQA's 2008 and 2011 Programs http://www.ncqa.org/Portals/0/Programs/Recognition/PPC-PCMH%202008%20vs%20PCMH%202011Crosswalk%20FINAL.pdf

NCQA PCMH-Recognition State Comparison http://recognition.ncqa.org

**Previous PCMH Quarterly Reports** http://www.health.ny.gov/health\_care/medicaid/redesign/pcmh.htm

Information on Level 1 NCQA Recognition Payments Ending http://www.health.ny.gov/health\_care/medicaid/program/update/2012/oct12mu.pdf

Information on 2008 Level 2 NCQA Recognition Payments Ending http://www.health.ny.gov/health\_care/medicaid/program/update/2013/april13\_mu.pdf

Information on the Adirondack Region Medical Home Pilot

http://www.adkmedicalhome.org/

Questions? Contact the Office of Quality and Patient Safety, NYSDOH, via e-mail at:

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