



FIDELIS CARE®

January 24, 2022

New York State Department of Health
Empire State Plaza, Corning Tower
Albany, NY 12237

Fidelis is in receipt of your inquiry dated and received on January 19, 2022 requesting to provide a copy of the template that was distributed to providers regarding the Foster Care Provider Education notice. This could be achieved by posting the education document on the provider section of the website, posted in a provider newsletter or distributed via email.

On December 13, 2021, Fidelis posted the Foster Care Provider Education via the Fidelis website fideliscare.org and Provider portal [provider portal](#).

Below is the information that was posted.

Information for Providers Regarding Enrollees in Foster Care

Posted by Provider Relations

As a Fidelis Care network provider, you may find yourself in a position to provide services for a new group of Medicaid Managed Care (MMC) enrollees who require trauma-informed care: children/youth in direct placement foster care and in the care of Voluntary Foster Care Agencies (VFCA).

In 2013, children/youth in direct placement foster care in counties outside of New York City were mandatorily enrolled in MMC. Effective **July 1, 2021**, children/youth in direct placement foster care in New York City and children/youth placed in foster care in the care of VFCAs statewide, are mandatorily enrolled in MMC unless the child/youth is otherwise exempt or excluded from enrollment. In addition, effective **July 1, 2021**, the MMC benefit package expanded to include Article 29-I VFCA Health Facility services for eligible children and youth.

As a network provider, you may be responsible for providing and/or coordinating services for children/youth in foster care, in compliance with the New York Medicaid Program 29-I Health Facility Billing Manual, and the Transition of Children Placed in Foster Care and NYS Public Health Law Article 29-I Health Facility Services into Medicaid Managed Care guidance documents located at:

https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/vol_foster_trans.htm.

Albany Regional Office

31 British American Boulevard
Latham, NY 12110
518-427-0481

Buffalo Regional Office

480 CrossPoint Parkway
Getzville, NY 14068
716-564-3630

New York City Regional Office

25-01 Jackson Avenue
Long Island City, NY 11101
718-765-6400

Rochester Regional Office

100 WillowBrook Office Park
Suite #100, Fairport, NY 14450
585-383-8104

Syracuse Regional Office

5010 Campuswood Drive
East Syracuse, NY 13057
315-437-1835

The pharmacy benefit requirements for children/youth placed in foster care include, but are not limited to, rapid replacement of medically necessary prescriptions, transitional fills for children/youth newly placed in foster care, and out of network access to pharmacies when a child/youth placed in foster care is placed outside the MMC Plan's service area.

In addition, upon placement into Foster Care, a child/youth is required to have an Initial Medical Assessment within the first 30 days of the child/youth's placement. The child/youth may utilize any primary care physician (PCP) or qualified practitioner in the MMC Plan's network for the purposes of this Initial Medical Assessment. For future primary care visits, if there is a discrepancy with the assigned PCP on the card please immediately call Fidelis Care at 1 (888) 343-3547.

Please see the May 2021 Medicaid Update Article related to this VFCA transition link provided here: [Changes Impacting Providers Serving Children Effective July 1, 2021](#).

Let me know if you have any questions or require additional information. Thank you