

2021 Annual Report Bronx Accountable Healthcare Network IPA, LLC

A Multi-Payer Report of Quality Performance Results



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Overview

In accordance with Title 10 CRR-NY 1003.10, the New York State Department of Health (NYS DOH) shall collect for dissemination via a statewide health information system, health care data from Accountable Care Organization (ACO) entities pursuant to the quality assurance reporting requirements developed by the Department in consultation with the National Committee on Quality Assurance (NCQA)¹. The Department shall thereafter prepare the collected data from the ACO for publication¹. The New York State Accountable Care Organization Annual Report is a multi-payer view of performance results on a set of seven quality measures for ACOs that have been issued a certificate of authority by NYS DOH. Public Health Law (PHL) Article 29-E requires the NYS DOH to establish a program governing the approval of Accountable Care Organizations². PHL § 2999-p defines an ACO as "an organization of clinically integrated health care providers that work together to provide, manage, and coordinate health care (including primary care) for a defined population; with a mechanism for shared governance; the ability to negotiate, receive, and distribute payments; and accountability for the quality, cost, and delivery of health care to the ACO's patients" and that has been issued a certificate of authority by the NYS DOH.

ACO Profile and Quality Annual Report

The ACO profile presented in the following pages is intended to provide consumers with a better understanding of Bronx Accountable Healthcare Network IPA, LLC's structure as an all-payer ACO. The profile includes the following information:

- Characteristics of the organization
- Type of ACO (e.g., Hospital, Provider-led, Hybrid)
- Regions where services are provided
- Number of participants and provider/suppliers contracted by the ACO
- Number of patients attributed to the ACO
- Quality of care provided under the ACO umbrella
- Endeavors to implement evidence-based care services, telemedicine, use of electronic medical records, and other initiatives intended to accomplish the goals of accountable care.

Each profile was created from supplemental, non-confidential information submitted by the ACO through ACO certification, a survey disseminated by NYS DOH to the ACO, and other publicly available data. This report displays performance results based on data submitted by the ACO contracted managed care organizations (MCOs). Details on how data is collected can be found in the technical notes section of this report. This report does not contain Protected Health Information (PHI), and results are shared with each ACO prior to publication.

THE DATA COLLECTED BY THE DEPARTMENT IS ACCURATE TO THE BEST OF THE KNOWLEDGE OF DEPARTMENT STAFF, BASED ON THE INFORMATION SUPPLIED BY THE ACO, WHICH IS THE SUBJECT OF THE DATA¹.

^{1.} Title 10 Chapter XII – Innovative Delivery Model, Part 1003 – Accountable Care Organization, Section 1003.10 - Quality Performance Standards and Reporting (December 31, 2014). https://regs.health.ny.gov/content/section-100310-guality-performance-standards-and-reporting

^{2.} Public Health Law Article 29-E: Accountable Care Organizations (September 22, 2014). https://www.nysenate.gov/legislation/laws/PBH/A29-E



Section 1. Bronx Accountable Healthcare Network IPA, LLC Profile

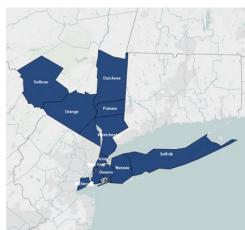
ACO Type: Hybrid



Provider-Led Practices



Academic/Teaching Hospitals



Service Area: Bronx Accountable Healthcare Network IPA, LLC's Providers by County

Table 1. Contracted Relationships with Managed Care Organizations (MCOs)

МСО	Commercial Contract	Medicaid Contract	Medicare Contract
Aetna	X		X
Affinity Health Plan		Х	
Empire BlueCross BlueShield	Х		
Oscar Health Plan			Х

ACO Provided Care Coordination Highlights

The Bronx Accountable Healthcare Network IPA (Montefiore) serves members in the Hudson Valley, New York City, and Long Island. Montefiore employs evidence-based care services throughout the continuum of care management including care transitions, complex case management, substance use disorder services, mental health services, and behavioral health care services. This includes a Care Management Organization (CMO), as well as inpatient and ambulatory sites including Montefiore's Montefiore Medical Group (MMG) locations, which are all accredited as Level 3 Patient-Centered Medical Homes (PCMHs) based on the most recent NCQA standards. Clinicians are also equipped with decision support tools, including a decision tree for referral escalation.

The program builds on the work of the APA/AAFP/ACP effort and the Group Health Research Institute, Inc., which uses treat-to-target approaches for patients with depression with or without chronic medical conditions, targeting patients with coronary artery disease, heart failure, diabetes, depression, and/or harmful alcohol use. Substance use disorder services and mental health services are further addressed at within the Montefiore Health System at any one of the 16 mental health and substance use disorder clinics.

Substantial electronic health record operations have also been undertaken with the development of quality dashboards, enhanced communication and referral workflows and systematized assessment and interventions. Montefiore is working towards incorporating additional telemedicine interventions to include remote patient monitoring and enhanced SMS texting capabilities.

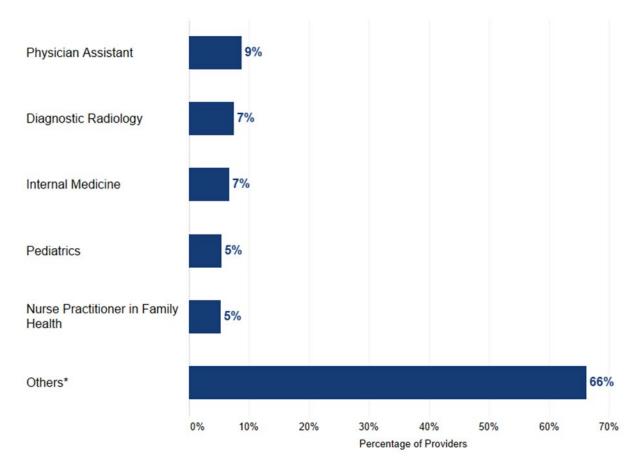


Section 2. Bronx Accountable Healthcare Network IPA, LLC

Report

2.1 Distribution of Specialties for Providers in Bronx Accountable Healthcare Network IPA, LLC's Network

Figure 1. Most Common Specialties for Providers in Bronx Accountable Healthcare Network IPA, LLC's Network

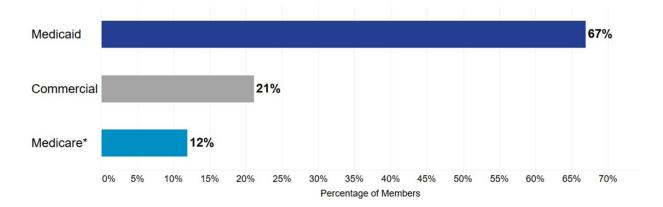


* The Others category includes all other specialty types including but not limited to Obstetrics & Gynecology (4%), Physical Therapy (4%), and Social Work (3%).

Note: Provider information was collected in 2022 for Measurement Year (MY) 2021. See: **Technical Notes**.

2.2 Distribution of Members Attributed to a Provider with Bronx Accountable Healthcare Network IPA, LLC by Payer

Figure 2. Members Qualifying for a Quality Measure Attributed to a Participating Provider with Bronx Accountable Healthcare Network IPA, LLC by Payer



* Medicare Advantage results only. See: Technical Notes.

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Note: This table represents a defined subset of members in the ACO's network. Inclusion criteria was limited to members who met denominator criteria for one or more health care quality measures during the MY 2021. Member attribution information was collected from January 1 – December 31, 2021, for the MY 2021.

Member attribution to a given product is not dependent on whether there is a defined contract, as noted in Table 1, between the ACO and the health plan's payer.

2.3 Quality Measure Results of Members in Bronx Accountable Healthcare Network IPA, LLC

Table 2. Number of Services Used by Eligible ACO Members in BronxAccountable Healthcare Network IPA, LLC during MY2021, by Payer

		Ove	rall Results		Payer Results				
Domain	Measure	Denominator	Numerator	Percent	Commercial (%)	Medicaid (%)	Medicare* (%)		
Prevention	Breast Cancer Screening	17,579	12,819	73	72	71	78		
	Cervical Cancer Screening	38,044	28,993	76	79	72			
	Childhood Immunization Status Combo 3	2,093	1,408	67	67	68			
Chronic Disease	Chlamydia Screening in Women (16-24 Years)	6,338	4,441	70	67	75			
	Colorectal Cancer Screening	40,344	24,658	61	58	65	72		
	Comprehensive Diabetes Care: Eye Exam	12,882	7,501	58	49	67	76		
	Comprehensive Diabetes Care: HbA1c Testing	10,410	9,175	88	87	91			

-- Measure result not reported.

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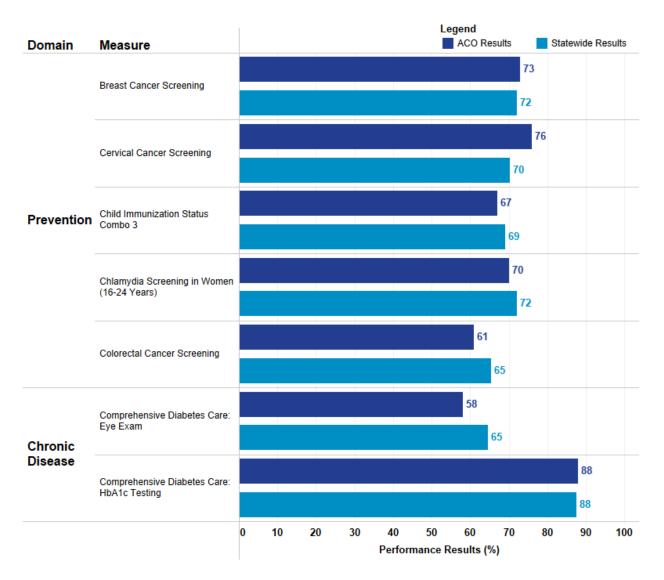
* Medicare Advantage results only.

Note: Results are based on MY 2021. Diabetes denominators differ across measures because not all diabetes measures are calculated and reported for all payers. See <u>Appendix A</u> for full description of each of the measures included in this table. See <u>Appendices B</u>, <u>C</u>, and <u>D</u> for payer-specific denominator and numerator values.



Section 3. Statewide Benchmark Comparisons

Figure 3. MY 2021 Bronx Accountable Healthcare Network IPA, LLC Quality Measure Results Compared with the Statewide Average



Note: Results shown are averaged across all Payers (Commercial, Medicaid, Medicare). Results are based on MY 2021. This table includes results averaged across all products. For Medicare members, only Medicare Advantage results are included. See: <u>Technical Notes</u>.



Technical Notes

DEFINITIONS

Domain

The measures are categorized by two domains: Prevention and Chronic Disease.

Denominator, Numerator, Percent

For each measure, the denominator represents the total number of members that are eligible for that measure, and the numerator represents the number of members who meet the specific criteria for the measure. The percent represents the numerator divided by the denominator, multiplied by 100 unless otherwise noted.

Measures

Data included in this report were collected during calendar year 2021, from January 1, 2021, through December 31, 2021 for the 2021 Measurement Year (MY 2021) using the 2021 NYS ACO Core Measure Set.

The quality measures in the NYS ACO Core Measure Set are from the Healthcare Effectiveness Data and Information Set (HEDIS[®]) measures established by the NCQA. Please refer to Appendix A of this report for a list of the measures and measure descriptions. Results for these measures were calculated using health plan reported results for members attributed to practices participating in the ACO's network.

Methods

Health plans operating in NYS submitted Patient-Centered Medical Home (PCMH) files containing quality measurement results for members who were included in at least one of the ACO quality measure core set during MY 2021. In addition to primary care provider (PCP) information for each member, the file contained member-specific details on denominator inclusion and numerator compliance for each measure in the ACO core set. The National Provider Identifier (NPI) to whom the member was attributed was matched to the NPI and provider Practice Tax Identification Number (TIN) supplied by each ACO; this indicated that the practice was part of the ACO provider network. Members were attributed to provider practices using each health plan's attribution method (See: **Member Attribution**). Member-level data was aggregated across health plans linking the Practice TIN of the PCP to whom the member was attributed to a list of participating providers reported by the ACO. Linking quality measurement information for members to ACO-participating providers allows NYS DOH to produce aggregated results at the ACO level for selected quality measures. Statewide benchmarks were calculated using the MY 2021 health-plan submitted PCMH files.



Member Attribution

Each health plan employed its own member attribution methodology to link members to primary care provider practices. Each ACO provided NYS DOH with a list of participating providers and practices.

Measure Selection

A standard set of primary care relevant measures was selected for the 2021 NYS ACO Core Measure Set to examine the quality of care for the population attributed to ACO organizations for quality improvement and monitoring. See Appendix A for detailed descriptions of each measure. Note this measure set may change or expand over time.

Measure Calculation

Administrative data were used to calculate each measure. For measures with both hybrid and administrative specifications, the administrative method was used.

Product results were calculated using all practices for which data were available and were stratified by payer (Commercial, Medicaid, Medicare).

Medicare Managed Care Results

Please note that the Medicare Advantage results shown in this report do not represent the Medicare Shared Savings Program (MSSP). This report includes Medicare quality scores only in the case of ACO contracts with Medicare Advantage health plans. This report does not include quality scores for Medicare patients covered by the conventional Medicare program, MSSP.

The Centers for Medicare & Medicaid Services (CMS) quality score data for ACOs is available here: <u>https://www.cms.gov/Medicare/Medicare-Fee-for-Service-</u> <u>Payment/sharedsavingsprogram/Downloads/MSSP-ACO-data.pdf</u>. More information on Medicare Fee-for-Service is available here: https://www.cms.gov/Medicare/Medicare.html.

Data Source

Member-level data from the 2021 HEDIS® data were submitted by the health plans.

Publication Naming Convention Change

To align with the HEDIS[®] publication naming convention change, going forward NYS DOH will change the naming convention of the ACO Reports to refer to the measurement year of the data being presented.





Report Interpretation Limitations

Please note the following limitations of this ACO Report:

- This ACO report includes claims-based data pooled from multiple payers. The performance results represent the quality of care provided to a larger number of members than reports distributed by individual health plans that reflect the quality of care for members insured by that health plan alone. This report is not a replacement for performance reports or gap analyses provided by individual payers or Medicare Advantage Stars, Medicare ACOs Scorecards, or other transformation or payment programs. The report does not display member-level data.
- 2. These ACO results do not account for the entire panel population. Only those members meeting continuous enrollment criteria at the payer and plan level were included in these quality measure results.

ACO Program Information

For information about New York State's Accountable Care Program, including information about how to apply for a Certificate of Authority, and to find answers to frequently asked questions, please visit the NYS website at:

https://www.health.ny.gov/health_care/medicaid/redesign/aco/

If you have any questions about New York State's Accountable Care Program, please contact us:

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Feedback

We welcome suggestions and comments on this publication. Please contact us at:

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Appendix A – MY 2021 NYS ACO Core Measure Set

Measure (NQF#/Developer)	Description
Breast Cancer Screening (2372/HEDIS [®])	Percentage of women 50-74 years of age who had a mammogram to screen for breast cancer.
Cervical Cancer Screening (0032/HEDIS [®])	Percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria: - Women age 21–64 who had cervical cytology performed every 3 years. - Women age 30–64 who had cervical high-risk human papillomavirus (HPV) testing performed within the last 5 years. - Women age 30–64 who had cervical cytology/human papillomavirus (HPV) co-testing performed every 5 years.
Childhood Immunization Status – Combo 3 (0038/HEDIS [®])	Percentage of children 2 years of age who had the following vaccines by their second birthday: four diphtheria, tetanus, and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three Haemophilus influenza type B (HiB); three hepatitis B (HepB), one chickenpox (VZV); and four pneumococcal conjugates (PCV).
Chlamydia Screening for Women (0033/HEDIS [®])	Percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.
Colorectal Cancer Screening (0034/HEDIS [®])	Percentage of members 50-75 years of age who had appropriate screening for colorectal cancer.
Comprehensive Diabetes Care: HbA1c Testing (0057/HEDIS [®])	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received a Hemoglobin A1c (HbA1c) test during the measurement year.
Comprehensive Diabetes Care: Eye Exam (Retinal) Performed (0055/HEDIS [®])	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had an eye exam (retinal) performed.



Appendix B – Quality Measure Results for Commercial Providers

Table 3. Number of Services Used by Eligible ACO Members in Bronx Accountable Healthcare Network IPA, LLC

 during MY2021 for Commercial Providers

Demoin	Maaaura	Overall Commercial Results			Contr	acted Results	5	Non-Contracted results		
Domain	Measure	Denominator	Numerator	Percent	Denominator	Numerator	Percent	Denominator	Numerator	Percent
Prevention	Breast Cancer Screening	21,738	15,604	72	11,289	8,137	72	10,449	7,467	71
	Cervical Cancer Screening	46,784	35,777	76	23,706	18,635	79	23,078	17,142	74
	Childhood Immunization Status Combo 3	1,500	958	64	1,243	829	67	257	129	50
	Chlamydia Screening in Women (16-24 Years)	6,487	4,410	68	3,812	2,536	67	2,675	1,874	70
	Colorectal Cancer Screening	49,736	28,763	58	27,436	15,859	58	22,300	12,904	58
Chronic Disease	Comprehensive Diabetes Care: Eye Exams	15,078	7,775	52	7,528	3,693	49	7,550	4,082	54
	Comprehensive Diabetes Care: HbA1c Testing	15,078	12,792	85	7,528	6,554	87	7,550	6,238	83

-- Measure result not reported.

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. Quality measurement (QM) results for contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for non-contracted MCOs were calculated from the eligible population that was in an MCO that did not have a risk contract with the ACO.



Appendix C – Quality Measure Results for Medicaid Providers

Table 4. Number of Services Used by Eligible ACO Members in Bronx Accountable Healthcare Network IPA, LLC

 during MY2021 for Medicaid Providers

Domain	Measure	Overall Medicaid Results			Contracted Results			Non-Contracted results		
Domain	Measure	Denominator	Numerator	Percent	Denominator	Numerator	Percent	Denominator	Numerator	Percent
Prevention	Breast Cancer Screening	29,749	20,257	68	3,235	2,303	71	26,514	17,954	68
	Cervical Cancer Screening	124,127	83,401	67	14,338	10,358	72	109,789	73,043	67
	Childhood Immunization Status Combo 3	11,032	7,279	66	850	579	68	10,182	6,700	66
	Chlamydia Screening in Women (16-24 Years)	22,217	16,844	76	2,526	1,905	75	19,691	14,939	76
	Colorectal Cancer Screening	61,090	36,032	59	6,596	4,285	65	54,494	31,747	58
Chronic Disease	Comprehensive Diabetes Care: Eye Exams	29,042	18,036	62	2,882	1,922	67	26,160	16,114	62
	Comprehensive Diabetes Care: HbA1c Testing	29,042	25,614	88	2,882	2,621	91	26,160	22,993	88

-- Measure result not reported.

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. Quality measurement (QM) results for contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for non-contracted MCOs were calculated from the eligible population that was in an MCO that did not have a risk contract with the ACO.



Appendix D – Quality Measure Results for Medicare Providers

Table 5. Number of Services Used by Eligible ACO Members in Bronx Accountable Healthcare Network IPA, LLC

 during MY2021 for Medicare Providers

Domain	Maaaura	Overall Medicare Results			Contracted Results			Non-Contracted results		
Domain	Measure	Denominator	Numerator	Percent	Denominator	Numerator	Percent	Denominator	Numerator	Percent
Prevention	Breast Cancer Screening	22,754	17,541	77	3,055	2,379	78	19,699	15,162	77
	Cervical Cancer Screening									
	Childhood Immunization Status Combo 3									
	Chlamydia Screening in Women (16-24 Years)									
	Colorectal Cancer Screening	45,681	34,012	74	6,312	4,514	72	39,369	29,498	75
Chronic Disease	Comprehensive Diabetes Care: Eye Exams	21,540	16,875	78	2,472	1,886	76	19,068	14,989	79
	Comprehensive Diabetes Care: HbA1c Testing									

-- Measure result not reported.

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. Quality measurement (QM) results for contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for non-contracted MCOs were calculated from the eligible population that was in an MCO that did not have a risk contract with the ACO. The results presented include Medicare Advantage members only. See: <u>Technical Notes</u>.