Effective November 8, 2021

Chapter 56 of the Laws of 2020, §11 required that the NYS DOH establish and procure services of an Independent Review Panel (IRP) to conduct independent reviews of high needs cases for PCS and CDPAS. The NYIA will also take over all initial assessments for Medicaid Managed Care Organizations (MCO) including MLTC Plans. The CFEEC operations will be fully subsumed under the NYIA umbrella and remain a conflict-free evaluation. The NYIA will be conducting the transition.

High Needs Cases:

In Chapter 56 of the Laws of 2020, §11, a secondary medical review for high needs cases was required, and the NYIA will be responsible for conducting the medical exam. This will help substantiate a need for services when the adult is seeking to obtain PCS and/or CDPAS on an immediate need basis. This form replaces the use of the physician's order. If the NYIA determines that an individual is in need of services, the NYIA will issue a Physician’s Order (PO) and a Plan of Care (POC) to the Medicaid MCO for implementation.

Practitioner Statement of Need:

Once the PO is submitted to the Medicaid MCO, the PO will be valid for 12 months. A new PO will be required if circumstances change. An individual/caregiver/Medicaid MCO/LDSS can call the NYIA toll-free helpline at (855) 222-8350 to speak with a representative if applicable, a notice and direction to contact the Medicaid MCO or LDSS to request a Plan of Care (PO).

Independent Practitioner Panel (IPP):

The medical exam will now be conducted by the NYIA Independent Practitioner Panel (IPP), which will then complete a PO form to be submitted to the LDSS or Medicaid MCO.

Provider Directory

Providers wishing to listen to the current week’s check/EFT amounts:

Providers can access check/EFT amounts on the Medicaid Provider Services website (https://claims.health.ny.gov).

Provider Directory

To request a check/EFT amount, providers should contact the Medicaid Provider Services Helpline at 855-222-8350.

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For more information, please contact the editor, Angela Lince, at medicaidupdate@health.ny.gov.