

## New York Medicaid EHR Incentive Program Update

The New York Medicaid EHR Incentive Program provides financial incentives to eligible practitioners and hospitals to promote the transition to EHRs. Providers who practice using EHRs are in the forefront of improving quality, reducing costs, and addressing health disparities. Since December 2011 **over \$571.8 million** in incentive funds have been distributed **within 13,150** payments to New York State Medicaid providers.

The New York Medicaid EHR Incentive Program Support Team takes great pride in offering providers free high quality program support and services. Don't take our word for it, call us at **1-888-646-5410** and speak with a program analyst for one-on-one support or navigate to the [NY Medicaid EHR Incentive Program website](#) to view our online services.

Please review our **Service Portfolio** for a complete listing of services to assist providers in participating in the New York Medicaid EHR Incentive Program.

### Taking a closer look: NY Medicaid EHR Incentive Program Service Portfolio

<b>Online Services</b> www.emedny.org/meipass	<b>NY Medicaid EHR Incentive Program Website</b> <ul style="list-style-type: none"><li>• Provider Email Service</li><li>• Educational Webinars</li><li>• Frequently Asked Questions (FAQ)</li><li>• MEIPASS Walkthroughs</li><li>• Important Dates and Deadlines</li><li>• Eligibility Tools</li><li>• Helpful Links and Resources</li></ul>
<b>Tier 1 Services</b> meipasshelp@csc.com	<b>Call 1-877-646-5410 – Option 1</b> <ul style="list-style-type: none"><li>• General EHR Incentive Program Guidance</li><li>• NY Medicaid Enrollment Assistance</li><li>• MEIPASS Attestation Assistance</li><li>• MEIPASS Screen Support</li><li>• MEIPASS User Log-On Support</li><li>• Webpage Assistance</li><li>• ePACES User Account Support</li></ul>
<b>Tier 2 Services</b> hit@health.state.ny.us	<b>Call 1-877-646-5410 – Option 2</b> <ul style="list-style-type: none"><li>• Complex EHR Incentive Program Guidance</li><li>• Program Deadlines and Important Dates</li><li>• Medicaid Patient Volume Assistance</li><li>• Medicaid Encounter Exports</li><li>• Group Provider Pre-Attestation Support</li><li>• Attestation Review Status and Remediation</li><li>• Meaningful Use and Public Health Support</li></ul>