

## Building Youth & Family Engagement: Supporting Collaborative Practice with the CANS-NY

The NYS Department of Health, the CANS-NY Technical and Training Institute and Chapin Hall at the University of Chicago would like to announce the availability of a four-hour, in-person training for Care Managers and their Supervisors on **Building Youth & Family Engagement: Supporting Collaborative Practice with the CANS-NY**.

The CANS-NY is a tool designed to support deeply collaborative practice from assessment to care planning to progress monitoring. The training will emphasize practice, role-play, and experiential understanding of youth and family engagement strategies, including the use of outreach contacts to develop engagement and begin assessment, an understanding of the importance of the assessment process in complex care coordination, and the ability to build a shared understanding of the purpose of the CANS-NY to youth and families during the assessment and care planning process. Strategies for using the CANS-NY action levels to develop a shared vision with youth and family, to negotiate disagreement and build consensus, and to talk about sensitive topics with youth and family will be presented and practiced. Throughout the training, a range of strategies to build, track, and sustain engagement with youth and their caregivers will be learned by participants.

Registration is limited and is open now. To register for these trainings:

- Log on to [www.tcomtraining.com](http://www.tcomtraining.com)
  - Currently, this web address will redirect you to our new platform that is temporarily accessed via [www.schoox.com/login.php](http://www.schoox.com/login.php). For assistance with this platform, see this [how-to document](#) or reach out to [support@tcomtraining.com](mailto:support@tcomtraining.com)
- On the home page, choose “New York” as the Category for the calendar
- Click on the Youth and Family Engagement training date that works best for you
- Click “Details” to view the training’s registration page and register
- You will receive an email notification regarding your registration and a second email confirming that your registration has been approved.

Date	Location	Capacity
January 17, 2020 9 a.m. to 1 p.m.	SUNY Albany School of Public Health Café Conference Room Rensselaer, New York 12144	50
January 29, 2020 9 a.m. to 1 p.m.	Blythedale Children’s Hospital Training Room 95 Bradhurst Avenue Valhalla, NY 10595	30
February 19, 2020 9 a.m. to 1 p.m.	Hillside Family of Agencies Room 407 1 Mustard Street Rochester, NY 14609	40
February 27, 2020 9 a.m. to 1 p.m.	Children’s Aide Society 4 West 125 <sup>th</sup> Street 4 <sup>th</sup> Floor Conference Room New York, NY 10027	40