

# IT'S A MATCH:

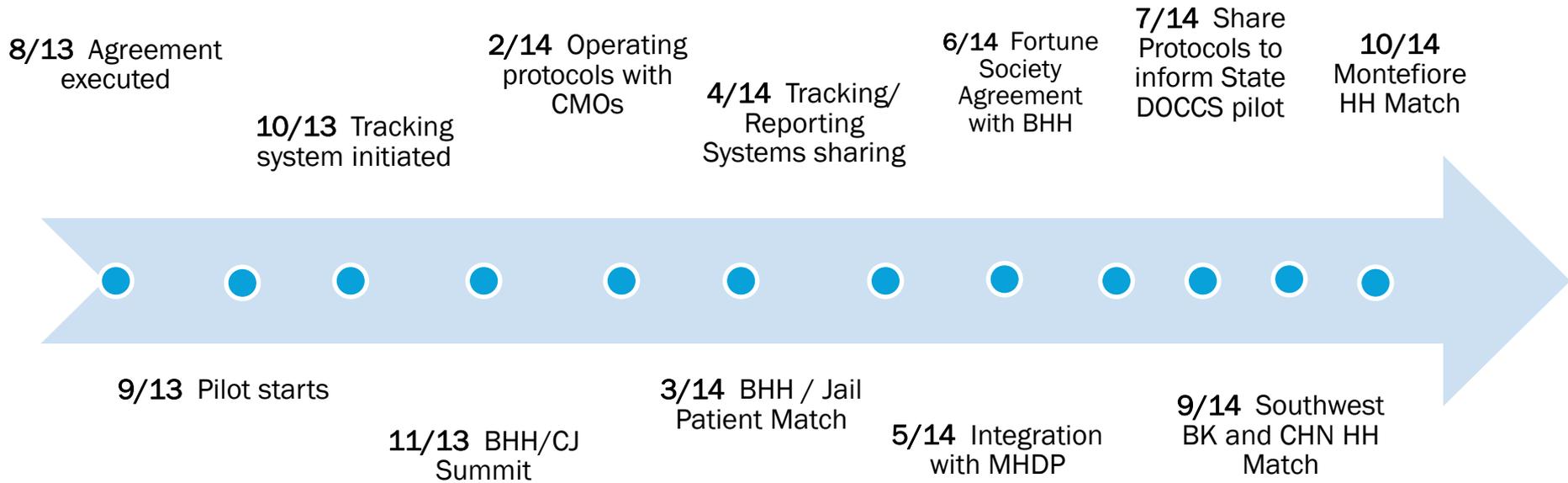
SYSTEM, PROGRAM & SERVICE INTEGRATION

Bronx Health Home and NYC Jail Pilot

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*Presentation to the Health Home /  
Criminal Justice Workgroup  
October 30, 2014*

# PILOT TIMELINE



# PROGRAM COORDINATION

## Communication

- Designated liaisons at DOHMH & BHH
- Weekly check-in with Senior Managers

## Sharing Tracking Systems

- BHH can access DOHMH Tracking system
- DOHMH records outcomes in BHH Care Director



# DOHMH PROJECT ANALYST TASKS

The BHH-funded Project Analyst:

- Reviews match reports to Identify Health Home clients
  - Contacts and coordinates with jail-based team to obtain HIPAA consent
  - Informs Health Home and its Care Management Organizations (CMO) of client engagement and justice status including jail-based team contact information, projected release and upcoming court dates
  - Provides BHH assigned CMO with the key information (ie client's community contact, primary care appointment, projected jail release date)
  - Maintains client tracking database and communicates with BHH Coordinator
  - Produces regular progress reports and presentations
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# SYSTEM MATCH

## **BHH assigned patient roster matched to jail admissions:**

- Review Bronx Lebanon Outreach roster against Jail EHR
  - 28% on BHH rosters since 3/14 were known to the Jail EHR.
  - BHH patients had an average of 3.6 incarcerations (latest roster)
  - 123 were incarcerated on 10-23-14.
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# COORDINATION OF CARE

## Service Planning

- Last known community provider shared with NYC Jail team
  - Jail release / court dates shared with BHH
  - Discharge / Plan medical summary shared with BHH/CMO
  - Pre-release telephone conference
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# PROGRAM OUTCOMES

Clients	Prior to List Match (9/13 to 2/14)	Since List Match (3/14 to present)	Pilot to Date
Identified	42	449	491
Unable to Contact / Released	n/a	186	186
Received Health Education / Health Home Awareness	42	263	305
Received Transitional Care Plan	42	232	274
Released with TCP	25	134	159
Community Connection (Clinical Provider / Care Manager)	23	tbd	tbd

# NEXT STEPS

- DSRIP Application Integration
  - Evaluating ED Use and Hospital Admission rates
  - Match Agreements with other Health Homes
  - Replication & Dissemination
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