

Email Health Homes - BML Subject List

Subject	Description	Special Notes:
AIDS Institute HH+ Attestations - NEW	HH Plus AI Attestations and associated questions	Emails are auto-forwarded to AI: HIVCareMgt@health.ny.gov
Care Management/Health Home Core Services – HHSC ONLY		Emails are auto-forwarded to: BH.Transition@health.ny.gov
Children’s Waiver HCBS Final Rule		Emails are auto-forwarded to HHSC BML: HHSC@health.ny.gov
DUA/Subcontractor Agreement/BAA Combines previous folders: <ul style="list-style-type: none"> • DUA/Subcontractor Agreement • DEAA/BAA 		Emails will auto-forward to DOH Security and Privacy Office and to the Redesignation BML folder
HARP/BH/HCBS/CORE Combines previous folders: <ul style="list-style-type: none"> • Community Mental Health Assessment & BH HCBS Plan of Care • HARP 		Emails will auto-forward to OMH
Health Commerce Accounts for Health Homes	For assistance or questions related to HCS accounts for HHs.	*For setting up a new CMA in HCS or, any changes for an already established account contact: Commerce Account Management Unit (CAMU) Help Desk at 1-866-529-1890 camu@health.ny.gov
Health Home Billing/Claims/Payment Issues Combines previous folders: <ul style="list-style-type: none"> • Health Home Billing • Timely Payment Issues 	Questions related to Billing and Payments	

Health Home Development Funds	Submitting Health Home Development Fund Reports	
Health Home Policy Combines previous folders: <ul style="list-style-type: none"> • Consent/Opt Out/Withdrawal of Consent/Information Sharing • Health Home policy 	Questions related to: <ul style="list-style-type: none"> • HHSA Health Home policy • HHSA consents and information sharing/PHI 	
IRAMS – Questions only – no PHI		Questions auto-forward to HHSC BML Send technical questions directly to HCS
Organizational Changes Combines previous subjects: <ul style="list-style-type: none"> • Provider Enrollment/Provider and Network Partner Name Changes/NPI • Organizational Changes 	Questions and submission of required documents related to: <ul style="list-style-type: none"> • All Notification of Change (NOC) topics; • Letter of Intent (LOI); • Provider Enrollment, Provider and Network Partner Name Changes, NPI, etc., • Health Home Contact Changes 	NOTE: For HH contact changes: HHs must submit the <i>Health Home Contact Data Sheet</i> and include any changes needed to the Health Home’s DOH HH webpage (see Instructions and Template on the Lead HH Resource Center – Administrative Requirements for Health Homes) at: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/lead_hhc.htm
Performance Management	Questions related to: <ul style="list-style-type: none"> • Health Home performance measures and reports 	
Specialty Mental Health Care Management	HH Plus OMH Attestations and associated questions	Emails are auto-forwarded to OMH: SpecialtyMH_HHCM@omh.ny.gov