

## CRG Conference Call, January 22<sup>nd</sup> 2014

### Attendees

Neil Pessin	CCMP
Michelle McElroy	Southern Tier AIDS Program
Jessie Sullivan	Hudson Health Plan
Karen Nelson	Maimonides
Shari Suchoff	Maimonides
Kristina Monti	Continuum Health Home Network
Shawna Craigmile	OCMS
Susan Essocks	OMH
Rob Piculell	OASAS
Dawn Lambert-Wacey	OASAS
Madeline Rivera	Maimonides

### Update on Consolidated Workgroup Meeting 1-9-14

This group's recommendations on homelessness were presented. NYS indicated that acuity scores may be moving to a tiered model where each member will be either high, medium or low acuity. Therefore the purpose of this group may become how to inform the CRG model to determine the tier in which a member belongs.

### Patient Activation Measures

Michelle sent out the Patient Activation Measure (PAM) developed by Judy Hibbard and colleagues at the University of Oregon. PAM and a similar measure created by John Watson of Dartmouth were previously recommended by Dr. Goldfield. Watson's model can be used free of charge while Hibbard's carries a small cost. The group agreed that Hibbard's measure may be preferable, despite costs, as it is more extensively reviewed / established.

Some concern was expressed that the measure would not take into account the unique conditions of the Health Home population, and that patient activation may not be a reliable measure in general. However the consensus was that the measure is reliable, supported as it is by peer reviewed studies, and has been shown to be useful across a broad population.

There was consensus that the group needed to agree on a measure relatively soon so as to begin work with Dr. Goldfield in how best to collect this data to inform the CRG model.

### Next Steps

Michelle will work to schedule a follow up meeting for early February. Workgroup members should review the literature and send feedback to Michelle and Neil before that meeting. In the meantime, Neil and Michelle will reach out to Lyn Hohmann about scheduling another call with Dr. Goldfield for mid to late February.