Administrative Health Home Services Agreement Between Managed Long Term Care Plan and Health Homes

	T	HIS I	HEALTH I	HOME S	SERVI	CES A	GREE	MENT ("Agre	ement") is m	ade an	d entered
into	as	of						("Effec	etive	Date")	by	and	between
				,	a Mar	naged L	ong To	erm Car	e Plar	n ("ML"	ΓC Pla	an") ar	nd [Insert
Name	e of	Healt	th Home] ("Health	Home'	"). The	purpos	e of this	Agre	ement is	to set	forth	the terms
unde	r wh	ich N	ILTC Plan	will sub	ocontra	ct with	Health	Home 1	to pro	vide cei	tain N	1LTC	Plan care
mana	gem	ent s	ervices on l	MLTC P	lan's b	ehalf to	class 1	nembers	s in th	e consol	idated	matte	rs of <u>U.S.</u>
v. St	ate	of N	lew York,	13-CV-	-4165	(NGG)	and (O'Toole	v. C	uomo,	13 C	V-416	6 (NGG)
(E.D.	N.Y	<u>J</u> ") (.` <u>I</u>	J.S. v. State	e of New	v York'	<u>")</u> , who	are en	olled in	both I	MLTC I	lan ar	nd Hea	lth Home
("Cla	iss N	1emb	ers"). This	agreeme	ent app	lies onl	y to Cl	ass Mem	bers a	and is no	ot inte	nded to	alter the
role	or re	espon	sibilities o	of MLTO	C Plan	or He	alth H	ome wit	h reg	ard to s	service	es to r	on-Class
Mem	bers	-											

WHEREAS, MLTC Plan offers those long term care services and support, beyond 120 days, as set forth on **Appendix A** ("MLTC Partial Plan");

WHEREAS, the New York State Department of Health (NYSDOH) has mandated that MLTC Plan subcontract with Health Home to provide certain of MLTC Plan's care management services on behalf of MLTC Plan to Class Members;

WHEREAS, Health Home is an entity designated by the NYSDOH to provide or arrange for the provision of care management services to Medicaid enrollees by individuals employed by Health Home or by Health Home's subcontractors;

WHEREAS, MLTC Plan and Health Home desire to enter into this Agreement whereby Health Home will provide or arrange for the provision of certain MLTC Plan care management services to Class Members without compensation from MLTC Plan;

WHEREAS, the sole purpose of this agreement is to provide for the coordination of care management services to Class Members by MLTC Plan and Health Home; and

WHEREAS, nothing in this agreement shall alter the current policies and procedures in place between the Health Homes and MLTC Plans regarding MLTC Plan Members or Health Home Participants other than Class Members.

NOW THEREFORE, the parties agree as follows:

ARTICLE I - DEFINITIONS

- "Assignment" and "Re-Assignment" means the process by which a Member is assigned to a Health Home.
- "Class Member" means a class member in the consolidated matters of <u>U.S. v. State of New York</u>, 13-CV-4165 (NGG) and <u>O'Toole v. Cuomo</u>, 13 CV-4166 (NGG) (E.D.N.Y.), who is dually enrolled in both MLTC Plan and Health Home.
- **"De-activation"** means the process by which Health Home Services are terminated for a Health Home Participant.
- "Emergency Medical Condition" means a medical or behavioral condition, the onset of which is sudden, that manifests itself by symptoms of sufficient severity, which may include severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in: (i) placing the health of the person afflicted with such condition in serious jeopardy, or in the case of a pregnant woman, the health of the woman or her unborn child or, in the case of a behavioral condition, placing the health or safety of the person or others in serious jeopardy; or (ii) serious impairment to such person's bodily functions; or (iii) serious dysfunction of any bodily organ or part of such person; or (iv) serious disfigurement of such person.
- **"Enrollment"** means the process by which a Member's membership in MLTC Plan or Health Home begins.
- "Health Home Candidate" means a Member who is eligible to become a Health Home Participant.
- **"Health Home Participant"** means a Health Home Candidate who is enrolled in a Health Home and receives care management services by the Health Home as defined below under "Health Home Services."
- "Health Home Services" means those services defined in Section 1945(h)(4) of the Social Security Act, including:
 - 1. Comprehensive care management;
 - 2. Care coordination and health promotion;
 - 3. Comprehensive transitional care from inpatient to other settings, including appropriate follow-up;
 - 4. Individual and family support, which includes authorized representatives;
 - 5. Referral to community and social support services, if relevant; and
 - 6. The use of health information technology to link services, as feasible and appropriate.
- "Health Home Services Provider" means a provider of Health Home Services that has a contractual relationship with a Health Home as a direct employee of the Health Home or a subcontractor.

- "Health Home Care Manager" means the employee of the Health Home or its subcontractor who has primary responsibility and accountability for coordinating all aspects of the care of Class Members enrolled in Health Home.
- "Member" means an individual enrolled in MLTC Plan.
- "Network Partners" means the providers of physical and behavior health services and community supports that are coordinated and care-managed by Health Home.
- "NYSDOH" means the New York State Department of Health.
- "Provider Network" is the group of Participating Providers that provides MLTCP Members with clinical and/or related services pursuant to the MLTC Partial Plan.
- "Participating Provider" means a provider of clinical and/or related services that is credentialed by the MLTC Plan or its designee, if applicable, and has contracted with the MLTC Plan to render such services to Members as a participant in the MLTC Plan's Provider Network.
- **"Transition Assessment"** means an assessment for Class Members who desire to transition to the community, in accordance with the Stipulation and Order of Settlement in <u>U.S. v. State of New York</u> (**Appendix B**), to identify the services needed to support the Class Member in the community.
- "Transition Assessment Package" means a Transition Assessment, a psychosocial history or a comprehensive psychiatric evaluation, and an Adult Home Resident Assessment Report, which includes a recommendation for community housing in accordance with the Stipulation and Order of Settlement in <u>U.S. v. State of New York</u> (Appendix B).

ARTICLE II - HEALTH HOME AND MLTC PLAN RESPONSIBILITIES

2.1 Health Home and MLTC Plan are required to perform all of the obligations set forth in this Agreement, and to ensure that all subcontractors carrying out these duties on behalf of Health Home or MLTC Plan, respectively, comply with the terms of this Agreement.

2.2 Scope of Health Home and MLTC Plan Service to Class Members.

- a. Health Home will provide in a timely manner the six (6) core services set forth in Article I under "Health Home Services."
- b. Health Home will provide outreach, engagement and enrollment services to Health Home Candidates who are Members of MLTC Plan but not yet enrolled in a Health Home, including securing a signed NYSDOH approved "Health Home Patient Sharing Consent Form" from those choosing to enroll in Health Home, authorizing Health Home to share the Health Home Candidate's medical records, encounter data and other health information with MLTC Plan, Health Home Services Providers, Health Home Network Partners and NYSDOH, as necessary and appropriate to coordinate care;
- c. For each Class Member who desires to transition to the community:
 - i. Health Home will complete or cause to be completed a psychosocial history and promptly transmit it to MLTC Plan.
 - ii. MLTC Plan will conduct a Transition Assessment to identify the Class Member's need for and to authorize services within the MLTC Partial Plan to support the Class Member in the community, in accordance with the Stipulation and Order of Settlement in <u>U.S. v. State of New York</u> (**Appendix B**).
 - iii. MLTC Plan will complete, and promptly transmit to Health Home, an Adult Home Resident Assessment Report (AHRAR) based on the Transition Assessment and a psychosocial history.
 - iv. Health Home will be responsible for coordinating the timely completion of the Transition Assessment Package.
- d. For each Class Member, MLTC Plan will complete all required assessments and service authorizations and promptly transmit them to the assigned Health Home Care Manager.
- e. The Health Home Care Manager will be responsible to create, document, execute and update an individualized, person-centered care plan (care plan) for each Class Member. The Health Home Care Manager will communicate with each Class Member and identify and incorporate all authorized MLTC Plancovered, medically necessary services, as well as all appropriate behavioral health services provided by Health Home's provider network, into the care plan. The Health Home Care Manager will perform periodic reassessments of the Class Member's needs and make changes to the care plan as appropriate. In creating and updating the care plan, the Health Home Care Manager will consult with MLTC Plan as necessary and appropriate.
- f. Health Home will promptly share each Class Member's care plan with MLTC Plan.

- g. The Health Home Care Manager will serve as the lead and single point of contact for each Class Member. For each Class Member, the Health Home Care Manager will coordinate and provide care management of all MLTC Partial Plan long term care services and supports included in the Class Member's care plan. In addition, Health Home will provide care management for physical and behavioral health services and community supports provided by Health Home's Network Partners not covered by the MLTC Partial Plan that are identified in the Class Member's care plan.
- h. The Health Home Care Manager must attend and coordinate all transition and discharge meetings.
- i. Health Home and MLTC Plan shall develop processes for prompt and timely information sharing and for the purpose of authorizing services and for communicating significant changes in Class Member status and updates to the care plan. MLTC Plan and Health Home Care Managers shall meet at least monthly, and/or after a significant change in condition, or whenever warranted. All care plans will be shared electronically through the Health Commerce System (HCS) portal, which is password protected, or a system which provides an equivalent level of security.
- j. Health Home and MLTC Plan shall systematically and timely communicate with each other, including MLTC Plan Service Providers and Health Home Network Partners as appropriate, regarding each Class Member's status as it relates to clinical care and other community services.
- k. This Agreement does not change Health Home's or MLTC Plan's existing service authorization responsibility.
- 1. Health Home shall ensure that Health Home Care Managers meet the standards set forth below:
 - i. Care Managers shall provide the Class Members with clear, current and easy to follow instructions for contacting their Care Manager on an as needed basis.
 - ii. Care Managers shall review all applicable training materials pertaining to the Settlement of Agreement and have attended all training sessions, when possible. Care managers will be expected to apply this knowledge to the specific tasks involved in assisting with the transition of the resident from the adult home to supported housing.
 - iii. For Class Members who desire and are eligible to transition to the community under the Stipulation and Order of Settlement in <u>U.S. v. State of New York</u>, Health Home care management must meet the standards set forth in NYSDOH's "Guidance for Adult Home Plus Program (AH+)."
- m. Health Home shall require all subcontractor(s) carrying out its care management responsibilities under this agreement to comply with the standards set forth in Section 1 above.
- 2.3 <u>Representations and Warranties</u>. The Health Home is a duly organized, validly existing organization in good standing, designated by NYSDOH as a Health Home. MLTC Plan is a duly

organized, validly existing organization in good standing, certified by NYSDOH as a Managed Long Term Care Plan. Health Homes and MLTC Plan have the authority to execute and deliver this Agreement and to perform the services under this Agreement. Health Homes and MLTC Plan agree they are and will take all steps necessary to continue to be, for the term of this Agreement, eligible to participate in the NYS Medicaid Program, and to comply with all state and federal laws and regulations, including Medicaid program requirements, and all confidentiality provisions contained in the contract between the MLTC Plan and the State. Nothing in this agreement shall alter the current policies and procedures in place between the Health Homes and the MLTC Plans.

- 2.4 <u>Quality, Data and Reporting Requirements</u>. The Health Homes and MLTC Plan must develop processes for ensuring that respective quality standards are met, for sharing data between the Health Homes and MLTC Plan, and reporting requirements must be developed between the Health Homes and the MLTC Plan.
- 2.5 <u>Maintenance of Records</u>. Health Homes and MLTC Plan must develop guidelines for respective record-keeping, including the time duration during which member records must be maintained and systems used to maintain this info. Health Homes and MLTC Plan shall require Health Homes and MLTC Plan Service Providers and Participating Providers to maintain member medical records for a period of six (6) years after the date of service, and in the case of a minor, for three (3) years after the age majority or six (6) years after the date of service, whichever is later, or such longer period as required by law, regulation or the contract between the MLTC Plan and NYSDOH. This provision shall survive the termination of this Agreement regardless of the reason.
- 2.6 <u>Non-discrimination</u>. Health Homes and MLTC Plan shall not, and shall ensure that Service Providers do not discriminate against any Members based on color, race, creed, age, gender, sexual orientation, disability, place of origin or source of payment or type of illness or condition. Health Home and MLTC Plan shall, and shall require Service Providers to comply with the Federal Americans with Disabilities Act (ADA).
- 2.7 <u>Confidentiality</u>. Health Homes and MLTC Plan and service providers shall comply with the applicable provisions of the Health Insurance Portability and Accountability Act (HIPAA), the Health Information Technology for Economic and Clinical Health Act (HITECH), HIV confidentiality requirements of Article 27-F of the Public Health Law, Mental Hygiene Law Section 33.13 and the confidentiality requirements set forth in the Managed Long Term Care Partial Capitation Contract between the MLTC Plan and NYSDOH. The parties acknowledge that Health Homes is a business associate of MLTC Plan and agree to enter into a Business Associate Agreement, which shall be binding upon the parties to this Agreement.
- 2.8 <u>Eligibility Verification.</u> Health Homes and MLTC Plan shall use currently established mechanisms to confirm a Member's eligibility in Health Homes and MLTC Plan prior to furnishing any Services.
- 2.9 <u>Grievances and Appeals</u>. Health Home and MLTC Plan shall develop a process for the resolution of Grievances and Appeals, consistent with the MLTC Plan's requirements and the requirements of its contract with NYSDOH and MLTC Plan policies and procedures.

ARTICLE III - TERM AND TERMINATION

- 3.1 Term. The term of this Agreement shall begin as of the effective date and shall continue for one (1) year, after which this Agreement shall re-new for additional one (1) year terms; (a) so long as the Health Homes continues to be approved by NYSDOH as a designated Health Home; (b) so long as the MLTC Plan continues to be approved by NYSDOH as an MLTC Plan (c) unless otherwise terminated as provided for in this Agreement; or (d) either party gives sixty (60) days advance written notice prior to the renewal date.
- 3.2 <u>Termination for Cause</u>. Either party (Health Home or MLTC Plan) shall have the right to terminate this Agreement upon 60 days written notice, or such earlier time period, if warranted, if the other party: (1) materially breaches this Agreement and such breach is not cured within the 60 days' notice period; (2) does not: (a) adhere to the reporting requirements; (b) achieve the quality goals and requirements; and/or (c) fails to comply with the existing protocols; (3) loses its certification or designation; (4) is excluded, suspended or barred from participating in any government health care program; (5) fails to maintain liability insurance, as required; or (6) receives a determination by a government entity or review body that it has violated any law or is engaged in or is engaging in fraud, waste or abuse.
- 3.3 <u>Termination without Cause</u>. Either party may give the other party sixty (60) days advance written notice of its intent to terminate this Agreement.
- 3.4 <u>Implementation Prior to DOH Approval.</u> This Agreement is subject to the approval of NYSDOH and, if implemented prior to such approval, the parties agree to incorporate into this Agreement any and all modifications required by the NYSDOH for approval or, alternatively, to terminate this Agreement if so directed by NYSDOH, effective sixty (60) days subsequent to such notice.
- 3.5 <u>Obligations Post Termination.</u> Upon termination, both parties shall: (1) assist in effecting an orderly transfer of services and obligations to another entity to which Members have enrolled to prevent any disruption in services to such Members; (2) provide remaining entity (Health Home or MLTC Plan) and NYSDOH with access to all books, records and other documents relating to the performance of services under this Agreement that are required or requested, at no charge; and (3) subject to applicable law, stop using and return and/or destroy all proprietary information. This provision shall survive the termination of this Agreement regardless of the reason.

ARTICLE IV - INSURANCE AND INDEMNIFICATION

4.1 <u>Insurance.</u> Health Homes/MLTC Plan shall secure and maintain for itself and its employees, commercial general liability insurance and/or professional liability insurance coverage as applicable and as may be necessary to insure Health Homes/MLTC Plan, its agents and employees, for claims arising out of events occurring during the term of this Agreement or any post termination activities under this Agreement. Coverage shall be in amounts and terms customary for the industry and in general conformity with similar type and size entities within New York State, and, if required by State laws, worker's compensation insurance in amounts required by such State laws. Health Homes/MLTC Plan shall, upon request of NYSDOH, be able

to provide certificates of insurance or other evidence of coverage reflecting satisfaction of the foregoing requirements of this paragraph. Health Homes/MLTC Plan shall provide at least 30 days' notice to NYSDOH in advance of any material modification, cancellation or termination of its insurance.

4.2 <u>Indemnification</u>. Each party (an "Indemnifying Party") shall indemnify and hold harmless the other party, employees, agents and representatives (collectively the "Indemnified Party"), against any claim, demand, liability or expense incurred, which may result or arise out of any action by the Indemnifying Party, its employees, agents or representatives in the performance or omission of any act relating to this Agreement. Each party shall be responsible for his, her or its own actions and omissions that may relate to or arise from his, her or its duties and obligations under this Agreement.

Both Health Homes and MLTC Plan understand and acknowledge that pursuant to State law, the Office of the Medicaid Inspector General (OMIG) and/or the Office of the Inspector General (OIG) may review and audit all contracts, claims, bills and other expenditures of medical assistance program funds to determine compliance. Both parties agree to indemnify and hold the other party harmless from any and all liability arising out of any suit, investigation, administrative action, fine, penalty or sanction by or relating to OMIG and/or OIG relating to the direct, negligent or wrongful actions of the MCO or Health Home or Health Home Services Providers.

ARTICLE V - MISCELLANEOUS

- 5.1 <u>Modifications and Amendments.</u> Except as otherwise set forth in this Agreement, any amendments to this Agreement shall be in writing and signed by both parties. Amendments required due to changes in state law or regulation or as required by NYSDOH and implemented by MLTC Plan shall be unilaterally and automatically made upon thirty (30) days' notice to Health Homes.
- Assignment. This Agreement and the rights and obligations hereunder shall not be assigned, delegated or otherwise transferred by either party. Notwithstanding the foregoing, upon approval of NYSDOH, MLTC Plan may assign this Agreement, in whole or in part, to any purchaser of the assets or successor to the operations of MLTC Plan. The term "assign" or "assignment" includes a change of control of a party by merger, consolidation, transfer, or the sale of the majority or controlling stock or other ownership interest in such party. As such, this Agreement shall inure to the benefit of and be binding upon the parties hereto and their respective permitted assigns. Except for Health Home Services Providers, Health Homes shall not subcontract or otherwise delegate its duties under this Agreement without the express written consent of MLTC Plan. Health Homes shall require any MLTC Plan approved subcontract, including the Health Home Services Providers to abide by and adhere to this Agreement and will ensure this agreement is incorporated by reference into the subcontract. Health Homes shall make available to MLTC Plan all subcontracts that provide for services under this Agreement.
- 5.3 <u>Notification.</u> All notices required or permitted under this Agreement must be in writing and sent by (a) hand delivery, (b) U.S. certified mail, postage prepaid, return receipt requested, or (c) overnight delivery service providing proof of receipt. Any such notice shall be deemed given: (i) when delivered, if delivered in person; (ii) four (4) calendar days after being delivered by U.S.

mail, or (iii) one (1) business day, if being sent by overnight carrier. Notices shall be sent to the address listed on the Signature Page, otherwise each party may designate by notice any future or different addresses to which notices will be sent. Notices will be deemed delivered upon receipt or refusal to accept delivery. Routine day to day operational communications between the parties are not notices in accordance with this section.

- 5.4 Proprietary Information. In connection with this Agreement, one Party or its affiliates may disclose to the other Party, directly or indirectly, certain information that the Health Homes/MLTC Plan or its respective affiliate have taken reasonable measures to maintain as confidential and which derives independent economic value from not being generally known or readily ascertainable by the public ("Proprietary Information"). Proprietary Information includes Member lists, and other information relating to the Parties or their affiliates' business that is not generally available to the public. The Parties shall, and shall require each Party's subcontractors to, hold in confidence and not disclose any Proprietary Information and not use Proprietary Information except (1) as expressly permitted under this Agreement, or (2) as required by law or legal or regulatory process. Each Party shall, and shall require its subcontractors to, provide the other Party with notice of any such disclosure required by law or legal or regulatory process so that the disclosing Party can seek an appropriate protective order. Each Party shall, and shall require its subcontractors to, disclose Proprietary Information only in order to perform their obligations under this Agreement, and only to persons who have agreed to maintain the confidentiality of the Proprietary Information. The requirements of this Agreement regarding Proprietary Information shall survive expiration or termination of this Agreement.
- 5.5 <u>Dispute Resolution</u>. MLTC Plan and Health Homes agree to meet and confer in good faith to resolve any problems or disputes that may arise under this Agreement.
 - a. Any dispute, other than a dispute regarding malpractice, or fraud or abuse regarding the performance or interpretation of this Agreement shall be resolved, to the extent possible, by informal meeting or discussions between appropriate representatives of the parties.
 - b. In the event the parties are unable to resolve a dispute informally, the parties agree to submit the matter to final and binding arbitration before a single arbitrator acceptable to both parties, under the commercial rules of the American Health Lawyers Association ("AHLA") then in effect. The parties agree to divide equally the AHLA's administrative fee as well as the arbitrator's fee, if any, unless otherwise apportioned by the arbitrator. The arbitrator shall not award punitive damages to either party. The arbitrator's award may be enforced in any court having jurisdiction thereof by the filing of a petition to enforce such award.
 - c. Arbitration shall take place in the county in which both Parties do business unless otherwise agreed to by the parties.
 - d. The parties acknowledge that the Commissioner of NYSDOH is not bound by arbitration or mediation decisions. Arbitration or mediation shall occur within New York State, and NYSDOH shall be given notice of all issues going to arbitration or mediation, and copies of all decisions.
- 5.6 <u>Relationship of the Parties.</u> No provision of this Agreement is intended to create, and none shall be deemed or construed to create, any relationship between MLTC Plan and Health Homes other than that of independent entities entering into agreement with each other solely for the

purpose of effecting the provisions of the Agreement. Neither party nor any of their respective employees shall be construed under this Agreement to be the partner, joint venture, agent, employer or representative of the other for any purpose, including, but not limited to, unemployment or Worker's Compensation.

- 5.7 <u>Waiver.</u> No assent or waiver, express or implied, of any breach of any one or more of the covenants, conditions or provisions hereof shall be deemed or taken to be a waiver of any other covenant, condition or provision hereof or a waiver of any subsequent breach of the same covenant, condition or provision hereof.
- 5.8 <u>Severability.</u> When possible, each provision of this Agreement shall be interpreted in such manner as to be effective, valid and enforceable under applicable law. The provisions of this Agreement are severable, and, if any provision of this Agreement is held to be invalid, illegal or otherwise unenforceable, in whole or in part, in any jurisdiction, said provision or part thereof shall, as to that jurisdiction be ineffective to the extent of such invalidity, illegality or unenforceability, without affecting in any way the remaining provisions hereof or rendering that or any other provision of this Agreement invalid, illegal or unenforceable in any other jurisdiction.
- 5.9 <u>Governing Law.</u> This Agreement shall be governed by and construed and enforced in accordance with the laws of the State of New York applicable to contracts, except where Federal law applies, without regard to principles of conflict of laws. Each party hereby irrevocably and unconditionally waives, to the fullest extent it may legally and effectively do so, trial by jury in any suit, action or proceeding arising hereunder. Notwithstanding anything in this Agreement, either party may bring court proceedings to seek an injunction or other equitable relief to enforce any right, duty or obligation under this Agreement.
- 5.10 <u>Third Parties.</u> Except as otherwise provided in this Agreement, this Agreement is not a third party beneficiary contract and no provision of this Agreement is intended to create or may be construed to create any third party beneficiary rights in any third party, including any Member.
- 5.11 <u>Non-Solicitation.</u> For the term of this Agreement and for one year thereafter, Health Homes shall not directly or indirectly solicit any Member to join a competing health plan or induce any Member to cease doing business with MLTC Plan.
- 5.12 <u>Compliance with all Laws.</u> The parties shall comply with all applicable federal and state laws and regulations and shall assist each other in such compliance. During the term of this Agreement, MLTC Plan and Health Homes and MLTC Plan and Health Home Service Providers shall comply with all applicable federal and state laws and regulations relating to the provision of MLTC Plan and Health Home Services.
- 5.13 <u>Entire Agreement.</u> This Agreement and the attachments, each of which are made a part of and incorporated into this Agreement, comprises the complete agreement between the parties and supersedes all previous agreements and understandings, oral or in writing, related to the subject matter of this Agreement.
- 5.14 <u>Names, Symbols and Service Marks.</u> The parties shall not use each other's name, symbol, logo or service mark for any purpose.

- 5.15 <u>Counterparts.</u> This Agreement may be executed and delivered in one or more counterparts, each of which shall be deemed to be an original, but all of which together shall constitute one and the same instrument.
- Certification Against Lobbying. Health Homes agrees, pursuant to 31 U.S.C. § 1352 and CFR Part 93, that no Federally appropriated funds have been paid or will be paid to any person by or on behalf of Health Homes for the purpose of influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the award of any Federal loan, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement. Health Home agrees to complete and submit the "Certification Regarding Lobbying," form, if this Agreement exceeds \$100,000. If any funds other than federally appropriated funds have been paid or will be paid to any person for the purpose of influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress, in connection with the award of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement, and payments to the Health Home under this Agreement exceed \$100,000, Health Homes shall complete and submit, if required, Standard Form-LLL "Disclosure Form to Report Lobbying," in accordance with its instructions.
- 5.17 Fraud, Waste and Abuse Compliance and Reporting. Claims, data and other information submitted to MLTC Plan pursuant to this Agreement and used, directly or indirectly, for purposes of obtaining payments from the government under a Federal health care program, and payments that Health Homes receives under this Agreement are, in whole or in part, from Federal funds. Accordingly, Health Homes shall: (1) upon request of MLTC Plan, certify, based on its best knowledge, information and belief, that all data and other information directly or indirectly reported or submitted to MLTC Plan pursuant to this Agreement is accurate, complete and truthful and Health Homes; (2) not claim payment in any form, directly or indirectly, from a Federal health care program for items or services covered under this Agreement; (3) comply with laws designed to prevent or ameliorate fraud, waste, and abuse, including applicable provisions of Federal criminal law, the False Claims Act (31 USC §§ 3729 et. seq.), and the anti-kickback statute (section 1128B(b) of the Social Security Act); and (4) require it and its employees and its subcontractors and their employees (including Health Home Services Providers) to comply with MLTC Plan compliance program requirements, including MLTC Plan's compliance training requirements, and to report to MLTC Plan any suspected fraud, waste, or abuse or criminal acts.
- 5.18 Ownership and Controlling Interest Requirements. Health Homes and MLTC Plan shall comply with requirements for disclosure of ownership and control, business transactions, and information for persons convicted of crimes against Federal health care programs as described in 42 CFR part 455 subpart B (Program Integrity: Medicaid).
- 5.19 <u>Ineligible Persons.</u> Health Homes and MLTC Plan warrants and represents, and shall cause each Health Home and MLTC Plan Service Provider to warrant and represent that, as of the Effective Date and throughout the term of the Agreement and the duration of post expiration or

termination transition activities described in this Agreement, that none of its principal owners or any individual or entity it employs or has contracted with to carry out its part of this Agreement is an Ineligible Person. "Ineligible Person" means an individual or entity who (1) is currently excluded, debarred, suspended or otherwise ineligible to participate in (a) Federal health care programs, as may be identified in the List of Excluded Individuals/Entities maintained by the OIG, or (b) Federal procurement or nonprocurement programs, as may be identified in the Excluded Parties List System maintained by the General Services Administration, (2) has been convicted of a criminal offense subject to OIG's mandatory exclusion authority for Federal health care programs as described in section 1128(a) of the Social Security Act, but has not yet been excluded, debarred or otherwise declared ineligible to participate in such programs, or (3) is currently excluded, debarred, suspended or otherwise ineligible to participate in State medical assistance programs, including Medicaid or CHIP, or State procurement or nonprocurement programs as determined by a State governmental authority.

SIGNATURE PAGE

IN WITNESS WHEREOF, the undersigned, with the intent to be legally bound, have caused this Agreement to be duly executed and effective as of the Effective Date.

NAME OF MLTC PLAN	NAME OF HEALTH HOME
By:	<u>By:</u>
Print Name:	Print Name:
Title:	<u>Title:</u>
Date:	Date:
Notice Address:	Notice Address:

APPENDIX A

Administrative Services Agreement Between Managed Long Term Care Plan and Health Homes

Class Member Name: Click here to enter	Date: Click here to	lick here to enter a date.		
Managed Long Term Care Plan	Check	Managed Long Term Care Plan	Check	
Covered Services (Covered by the	Needed	Non-Covered Services (Excluded	Needed	
Capitation ^{1, 2} , Services Provided as Medically Necessary)	Services	From The Capitation; Can Be Billed Fee-For-Service)	Services	
		,		
Nursing Home Care		Inpatient Hospital Services		
Home Care				
a. Nursing				
b. Home Health Aide □				
c. Physical Therapy (PT) □				
d. Speech Pathology (OT) □				
e. Medical Social Services				
Adult Day Health Care		Outpatient Hospital Services		
Personal Care		Physician Services including		
		services provided in an office		
		setting, a clinic, a facility, or in the home. ³		
DME, including Medical/Surgical	П	Laboratory Services		
Supplies, Enteral and Parenteral		Education Services		
Formula#, and Hearing Aid Batteries,				
Prosthetics, Orthotics and Orthopedic				
Footwear				
Personal Emergency Response System		Radiology and Radioisotope Services		
Non-emergent Transportation		Emergency Transportation		
Podiatry		Rural Health Clinic Services		
Dentistry		Chronic Renal Dialysis		
Optometry/Eyeglasses		Mental Health Services		
PT, OT, SP or other therapies provided		Alcohol and Substance Abuse		
in a setting other than a home. Limited to		Services		
20 visits of each therapy type per				
calendar year, except for children under				
21 and the developmentally disabled.				
MLTC Plan may authorize additional visits.				
Audiology/Hearing Aids		OPWDD Services		
Respiratory Therapy		Family Planning Services		
Nutrition Nutrition				
Nutrition		Prescription and Non-Prescription Drugs, Compounded Prescriptions		
Private Duty Nursing	П	Assisted Living Program		

Consumer Directed Personal Assistance	All other services listed in the Title	
Services	XIX State Plan:	
Home Delivered or Congregate Meals		
Social Day Care		
Social and Environmental Supports		

¹ The capitation payment includes applicable Medicare coinsurance and deductibles for benefit package services ² Any of the services listed in this column, when provided in a diagnostic and treatment center, would be included in and covered by the capitation payment.

³ Includes nurse practitioners and physician assistants acting as "physician extenders".

[#] Enteral formula limited to nasogastric, jejunostomy, or gastrostomy tube feeding; or treatment of an inborn error of metabolism

APPENDIX B

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

THE UNITED STATES OF AMERICA,)
Plaintiff,))
v.)
STATE OF NEW YORK,) Civil Action No. 13-CV-4165
Defendant.) (NGG)) .)
RAYMOND O'TOOLE, ILONA SPIEGEL, and	-)
STEVEN FARRELL, individually and on behalf of all others similarly situated,)))
Plaintiffs,	,)
V.))
ANDREW M. CUOMO, in his official capacity as Governor of the State of New York, NIRAV R. SHAH, in his official) Civil Action No. 13-CV-4166) (NGG)
capacity as Commissioner of the New York State Department of Health, KRISTIN M.)
WOODLOCK, in her official capacity as Acting Commissioner of the New York))
State Office of Mental Health, THE NEW YORK STATE DEPARTMENT OF)
HEALTH, and THE NEW YORK STATE OFFICE OF MENTAL HEALTH,)))
Defendants.))

AMENDED STIPULATION AND ORDER OF SETTLEMENT

WHEREAS, the United States of America asserts as against the State of New York, and the Plaintiff Class asserts as against certain State agencies and officials, that they are prepared to commence litigation seeking declaratory and injunctive relief, alleging violations of Title II of the Americans with Disabilities Act ("ADA"), 42 U.S.C.

§ 12131 *et seq.*, and Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. § 794, with respect to individuals with serious mental illness who reside in, or who may in the future reside in, NYC Impacted Adult Homes, meaning Adult Homes in New York City with certified capacities of 120 or more in which 25 percent or more of the residents or 25 residents, whichever is less, have serious mental illness; and

WHEREAS, the United States of America and the Plaintiff Class (collectively, the "Plaintiffs") allege that the State of New York and certain State agencies and officials (collectively, the "State") violate the ADA and the Rehabilitation Act by designing, funding, and administering the State's mental health service system in a manner that discriminates against Persons with Serious Mental Illness who reside in NYC Impacted Adult Homes; that there are more than 4,000 individuals with serious mental illness who currently reside in NYC Impacted Adult Homes; and that NYC Impacted Adult Homes are segregated facilities that are not the most integrated setting appropriate for individuals with serious mental illness, virtually all of whom can be served in more integrated settings, specifically, supported housing; and

WHEREAS, the State of New York and State agencies and officials, namely the Commissioner of the New York State Office of Mental Health, the Commissioner of the New York State Department of Health, and the Governor of the State of New York, all in their official capacities, and the New York State Office of Mental Health ("OMH") and the New York State Department of Health ("DOH") (collectively "the Defendants" or "the State"), deny that they have violated the ADA or the Rehabilitation Act; and

WHEREAS, OMH has issued a Clinical Advisory stating that Adult Homes with a significant proportion of residents with serious mental illness are not conducive to the recovery and rehabilitation of these individuals and thus are not clinically appropriate settings for such individuals; and

WHEREAS, on January 16, 2013, DOH adopted regulations providing that no operator of an Adult Home located anywhere in New York State with a certified capacity of 80 or more shall admit any person with serious mental illness whose admission will cause such Adult Home to become or remain a "Transitional Adult Home" – meaning that the mental health census of such particular adult home is 25 percent or more of the resident population – and that the operator of any Transitional Adult Home must submit a compliance plan to DOH demonstrating how it will reduce such mental health census below 25 percent; and

WHEREAS, on January 16, 2013, OMH adopted regulations prohibiting OMH-licensed psychiatric inpatient units of general hospitals and private psychiatric hospitals from discharging individuals with Serious Mental Illness to Transitional Adult Homes, and has issued similar guidance to its state-operated psychiatric centers through amendments to its Official Policy Manual; and

WHEREAS, the Medicaid Redesign Team ("MRT"), established by the Governor in Executive Order No. 5 on January 5, 2011, recommended a series of reforms

in the Medicaid Program, most of which were incorporated into the budget for State Fiscal Years 2011-12 and 2012-13, including the creation of Health Homes and the institution of an accelerated shift to Managed Long Term Care Plans ("MLTCPs") for eligible Medicaid recipients; and

WHEREAS, as part of the implementation of the aforementioned MRT initiatives, Persons with Serious Mental Illness who reside in Transitional Adult Homes throughout the State will be enrolled in either Health Homes or MLTCPs, which will perform comprehensive assessments of the residents' physical and behavioral health needs and arrange for needed services; and

WHEREAS, the State will require that Health Homes and MLTCPs, as part of the comprehensive assessment of a Person with Serious Mental Illness residing in a Transitional Adult Home, affirmatively work with the individual and his or her family as appropriate to recommend housing and coordinate other social, medical and behavioral health services that would be necessary to support such individual and facilitate his or her ability to live in the community; and

WHEREAS, pursuant to a Request for Proposals issued on August 10, 2012, OMH entered into contracts to fund the development of 1,050 Supported Housing units in Kings and Queens Counties over a three year period for the purpose of helping Persons with Serious Mental Illness residing in Transitional Adult Homes in such counties transition to the community as appropriate and will enter into additional similar arrangements as necessary; and

WHEREAS, the State has developed a Community Transition Unit within DOH, which includes several Community Transition Coordinators who will help facilitate efforts to transition individuals with Serious Mental Illness residing in Transitional Adult Homes to the community; and

WHEREAS, by Executive Order No. 84 issued on November 30, 2012, the Governor established a body of State officials to provide guidance in the creation of a formal Olmstead Plan; and

WHEREAS, in addition to these efforts, the State and Plaintiffs intend that the measures required pursuant to this Agreement will provide residents of Impacted Adult Homes in New York City who have serious mental illness with the opportunity to live in the most integrated setting and will ensure that they are provided with the information necessary to allow them to make informed choices about those opportunities;

IT IS HEREBY STIPULATED AND AGREED by and among the undersigned that Plaintiffs' claims are settled on the following terms and conditions:

A. INTRODUCTION

The Parties agree that it is in their mutual interest to avoid the time, expense, and

risk of litigation and hereby resolve the allegations by entering into this Agreement.

B. JURISDICTION

The Parties acknowledge that the Court has jurisdiction over this case pursuant to 28 U.S.C. § 1331, 28 U.S.C. § 1345, and 42 U.S.C. §§ 12131-12132 and authority to enter this Agreement and to enforce its terms as set forth herein. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b).

C. **DEFINITIONS**

- 1. "Adult Home" means an adult care facility licensed as an adult home by the Department of Health pursuant to Social Services Law Article 7.
- 2. "Transitional Adult Home" means an Adult Home with a certified capacity of 80 or more beds and a Mental Health Census of 25 percent or more of the resident population. Transitional Adult Homes include NYC Impacted Adult Homes.
- 3. "NYC Impacted Adult Home" means an Adult Home located in New York City with a certified capacity of 120 or more beds and a Mental Health Census of 25 percent or more of the resident population or 25 persons, whichever is less, consisting of the facilities listed in Appendix A.
- 4. "NYC Adult Home Resident" means a Person with Serious Mental Illness residing in a NYC Impacted Adult Home.
- 5. A "Person with Serious Mental Illness" means an individual who meets criteria established by the Commissioner of Mental Health, which shall be persons who have a designated diagnosis of mental illness under the most recent edition of the Diagnostic and Statistical Manual of Mental Disorders (but not a primary diagnosis of alcohol or drug disorders, organic brain syndromes, developmental disabilities or social conditions) and whose severity and duration of mental illness results in substantial functional disability.

An individual is presumed to have a substantial functional disability as a result of mental illness if the individual:

a. received treatment from a mental health services provider operated, licensed or funded by OMH within the 24 months preceding the date on which this Agreement is "so ordered" by the Court, unless the Health Home or MLTCP determines, based on information which the Health Home or MLTCP shall document,

- that the individual's mental illness has not resulted in a substantial functional disability; or
- b. is under the age of 65 and receives Supplemental Security Income ("SSI") or Social Security Disability Insurance ("SSDI") due to mental illness (but not a primary diagnosis of alcohol or drug disorders, organic brain syndromes, developmental disabilities or social conditions):
 - i. according to reliable information received from the Social Security Administration, pursuant to a reasonable agreement to share data, that the individual's receipt of SSI or SSDI is due to mental illness, unless the Health Home or MLTCP determines, based on information which the Health Home or MLTCP shall document, that the individual's mental illness has not resulted in a substantial functional disability; provided, however, that:

 (1) this subparagraph (b)(i) shall not apply to individuals who receive in-reach or are assessed by Health Homes or MLTCPs prior to the date on which such agreement to share data is in place; and (2) this subparagraph (b)(i) shall not apply if the State determines that it cannot reach a reasonable agreement to share data with the Social Security Administration within four months of the date on which this Agreement is "so ordered" by the Court; or
 - ii. according to a written final administrative determination from the Social Security Administration specifying that the individual was awarded SSI or SSDI due to mental illness, unless the Health Home or MLTCP determines, based on information which the Health Home or MLTCP shall document, that the individual's mental illness has not resulted in a substantial functional disability.
- 6. "Mental Health Census" means the number of residents in an Adult Home who are Persons with Serious Mental Illness.
- 7. "Supported Housing" means scattered-site apartments for which OMH funding provides rental assistance and a minimum level of housing-related support services from the housing provider for individuals with Serious Mental Illness. These housing-related support services include assisting the resident in managing tenant/landlord relations and with transitioning to the new housing unit. In situations where a resident needs ongoing additional support to manage his or her symptoms, or assistance with living skills such as shopping, maintaining his or her living environment, medication management, and/or personal care services, the supported housing provider may assist in linking the resident with the entities that

- directly provide these additional services in coordination with the resident's care manager (Health Home or MLTCP). These additional support services may include the Community Services listed in paragraph 8 below.
- 8. "Community Services" means services and supports provided in New York State that assist persons with Serious Mental Illness to live in the community. Such services and supports include, but are not limited to, Assertive Community Treatment ("ACT"), care coordination, employment services, outpatient services, Intensive Psychiatric Rehabilitation Treatment, medical services, Personalized Recovery Oriented Services ("PROS"), crisis services, assistance with taking medication (including through prompting), Medicaid benefits for which the Adult Home Resident is eligible, including but not limited to home and community based services ("HCBS") waivers, clinic services, certified home health care, personal care assistance, nursing and rehabilitative services.
- 9. "Community Transition List" means one or more lists maintained for the purpose of facilitating efforts to transition NYC Adult Home Residents into the community.
- 10. "Health Home" means a State-approved entity that provides or arranges for care management from care management partner agencies that provide health home services including comprehensive assessment, comprehensive care management, health promotion, transitional care including appropriate follow-up from inpatient to other settings, patient and family support, referral to community and social support services, and use of health information technology to link services.
- 11. "Managed Long Term Care Plan" or "MLTCP" means an entity that provides or arranges for the provision of health and long-term care services to adults with chronic illness or disabilities. MLTCP services include but are not limited to nursing, physical therapy, occupational therapy, speech pathology, medical equipment and supplies, podiatry, dentistry, optometry, respiration therapy, transportation and social day care. These services are provided under contract with the State and Federal governments.

D. SUPPORTED HOUSING

1. The State shall fund Supported Housing units in a quantity sufficient such that every NYC Adult Home Resident for whom Supported Housing is appropriate in accordance with sections F and G of this Agreement is afforded the opportunity to transition to a unit during the time when this Agreement is in effect. The State shall have the discretion to allocate Supported Housing units within New York City as necessary for the

implementation and oversight of the Transitional Adult Home compliance plans approved pursuant to regulations adopted by DOH; provided however, that the State shall make all reasonable efforts to coordinate the performance of assessments by Health Homes and MLTCPs with the development of Supported Housing units so that the assessments take into account Supported Housing units that are actually available or will soon become available.

- 2. The State shall dedicate a minimum of 2,000 Supported Housing units to help transition NYC Adult Home Residents for whom Supported Housing is appropriate out of NYC Impacted Adult Homes. The Supported Housing units referenced under this paragraph shall include:
 - a. The 1,050 units that are being funded and operated in Kings and Queens Counties pursuant to the RFP issued by OMH on August 10, 2012;
 - b. Additional units that the State will fund for development and operation of Supported Housing units in Staten Island and the Bronx pursuant to one or more RFPs that will be issued by OMH within two years of the execution of this Agreement; and
 - c. Additional units that the State will fund for development and operation in New York City pursuant to one or more additional RFPs to be issued by OMH, as necessary pursuant to Section D(1).
- 3. The use of Supported Housing units for other populations shall not reduce the State's obligation under Section D(1) during the time when this Agreement is in effect.

E. IN-REACH

- 1. The State shall arrange for the entities that provide Supported Housing, as set forth in Section D, pursuant to contracts with OMH ("Housing Contractors"), to conduct in-reach in the NYC Impacted Adult Homes. In-reach shall not be provided by operators of NYC Impacted Adult Homes. For any housing contracts procured after the date of this agreement, OMH shall consider whether prospective bidders have provided onsite case management to any of the NYC Impacted Adult Homes listed in Appendix A and whether that experience, in addition to other relevant experience, would impact their ability to conduct effective in-reach.
- 2. The goal of in-reach is to actively support NYC Adult Home Residents in considering and making an informed choice about moving to Supported

Housing or other housing that is the most integrated setting appropriate to the individual.

- a. The State shall require Housing Contractors, in providing in-reach, to provide information about the benefits of Supported Housing and discuss any concerns that a NYC Adult Home Resident may have about moving to Supported Housing.
- b. The State shall use best efforts to locate persons who live in Supported Housing and are willing to speak with NYC Adult Home Residents, so that Housing Contractors can offer NYC Adult Home Residents opportunities to speak with such persons.
- c. The State shall require Housing Contractors, in providing in-reach, to provide information such as photographs and/or virtual tours of sample Supported Housing apartments that will help residents visualize Supported Housing settings.
- d. The State shall require Housing Contractors to facilitate visits for those NYC Adult Home Residents who have been identified by the Health Home or MLTCP as Residents who appear to be appropriate candidates for Supported Housing pursuant to Section F but are undecided about their desire to move to Supported Housing and could benefit from such visit.
- 3. Housing Contractors shall provide in-reach to their designated NYC Adult Home Residents on a regular and continuing basis during the time period of their contracts with OMH.
- 4. The State shall advise NYC Impacted Adult Homes that they may not interfere with the reasonable access of Housing Contractors to the NYC Impacted Adult Homes and may not discourage NYC Adult Home residents from meeting with Housing Contractors. The State shall require Housing Contractors to report to the State any instances of such interference or discouragement. The State shall take appropriate corrective action to address interference or discouragement, which may include action available under Social Services Law §§ 460-d, 461 and 461-a and 18 NYCRR Parts 485 and 487 to the extent deemed appropriate by DOH.

F. ASSESSMENT

1. The State shall arrange for Health Homes and MLTCPs that have completed the State's training, as defined in Section H, to conduct a comprehensive assessment of each NYC Adult Home Resident. If a NYC Adult Home Resident is not enrolled in a Health Home or MLTCP, then

- the State shall provide the person with a care coordinator who shall carry out the functions in this Agreement that would otherwise be assigned to a Health Home and MLTCP.
- 2. The assessment shall determine the housing and service needs and preferences of the NYC Adult Home Resident for purposes of transitioning from the NYC Impacted Adult Home. Each assessment shall identify the housing that is the most integrated setting appropriate for the individual and the Community Services needed to support the individual in such housing, based on the individual's needs and personal preferences.
- 3. Community integration and self-determination shall be key considerations in the assessment process.
- 4. Health Homes and MLTCPs shall have the linguistic and cultural competence in the aggregate to serve competently all NYC Adult Home Residents.
- 5. Assessments shall begin with the presumption that NYC Adult Home Residents can live in Supported Housing. A resident will be considered appropriate for Supported Housing if desired by the resident, unless the assessment discloses that the resident:
 - a. Has significant dementia;
 - b. Would be a danger to self or others in Supported Housing even if receiving the services referenced in subparagraph d below;
 - c. Needs skilled nursing care that cannot be provided outside of a nursing home or hospital; or
 - d. Needs a type and/or frequency and duration of service on an ongoing and sustained basis in order to live in Supported Housing that is not available under the New York State Medicaid program, unless another public (e.g., Medicare) or private (e.g., Meals on Wheels) program will pay for or provide the needed service, the individual is eligible for such program, and such program is available to such individual.

Services available through the New York State Medicaid program include, but are not limited to, Medicaid-billable Community Services, such as assertive community treatment ("ACT"), care coordination, crisis services, home health services, assistance with taking medication (including through prompting), personal care services, licensed mental health clinic services and successor programs that serve the same functions as these services; provided,

however, that (i) Medicaid services shall be available to NYC Adult Home Residents pursuant to the same criteria applicable to other similarly situated individuals enrolled in the Medicaid program; and (ii) nothing in this Agreement shall prevent the State from discontinuing or revising these or any other services offered in the Medicaid program, subject to Section J(2) below.

- 6. A NYC Adult Home Resident shall not be determined to be inappropriate for Supported Housing solely based on lack of desire unless he or she has been provided with the opportunity to receive In-Reach, pursuant to Section E above.
- 7. If a NYC Adult Home Resident is assessed as not appropriate for Supported Housing:
 - a. the assessment must identify the specific reasons why such Supported Housing is not appropriate; and
 - b. the Resident will be afforded the opportunity to live in the most integrated setting desired by the Resident that is appropriate to the Resident's needs.

G. PERSON-CENTERED CARE PLANNING

- 1. The State shall require that for each NYC Adult Home Resident assessed pursuant to Section F, the Health Home or MLTCP shall develop the individual's person-centered care plan. The person-centered care planning shall include consideration of the current and unique psychosocial and medical needs and history of the individual as well as the functional level and support systems developed by the Health Home or MLTCP care manager.
- 2. The State shall require that each NYC Adult Home Resident be provided with a primary role in developing the plan and with information reasonably sufficient to assist him or her in making informed choices about housing and services.
- 3. The State shall require that each person-centered plan identify the housing that is the most integrated setting appropriate for the individual and the Community Services needed to support the individual in such housing, based on the individual's needs and personal preferences and subject to the provisions of Section F(5). In cases where OMH Supported Housing is part of the person-centered plan developed by the Health Home or MLTCP, the assigned Health Home or MLTCP care manager will make a referral to the appropriate Housing Contractor.

H. TRAINING

- 1. Within 180 days of the execution of this Agreement or within 30 days of the commencement of operations of a Health Home or MLTCP, whichever is later, the State shall provide guidance and training to the Health Homes and MLTCPs pertaining to the assessment of NYC Adult Home Residents and the development of person-centered care plans. Such guidance and training shall include the requirement that each assessment identify the housing that is the most integrated setting appropriate for the individual and the Community Services needed to support the individual in such housing, based on the individual's needs and personal preferences and subject to the provisions of Section F (5), and the presumption that all NYC Adult Home Residents can live in Supported Housing, subject to the provisions of Section F (5).
- 2. Within 180 days of the execution of this Agreement or within 30 days of the commencement of activity on a contract awarded to a Housing Contractor, whichever is later, the State shall provide guidance and training to the Housing Contractors pertaining to their obligations to provide in-reach, including techniques of motivational interviewing, and the presumption that all NYC Adult Home Residents can live in Supported Housing, subject to the provisions of Section F (5).

I. TRANSITIONING

- 1. The State shall require the Housing Contractors, Health Homes and MLTCPs to carry out their responsibilities so that the following schedule is achieved:
 - a. Within four years of execution of this Agreement, at least 2,500 NYC Adult Home Residents shall be assessed by Health Homes or MLTCPs pursuant to Section F and, if appropriate under a personcentered care plan developed pursuant to Section G, transitioned from NYC Impacted Adult Homes.
 - b. Within five years of the execution of this Agreement, all NYC Adult Home Residents shall be assessed by Health Homes or MLTCPs pursuant to Section F and, if appropriate under a personcentered care plan developed pursuant to Section G, transitioned from NYC Impacted Adult Homes.
- 2. The State shall provide any NYC Adult Home Resident who is otherwise eligible for Supported Housing pursuant to Section F, but who declines an offer for Supported Housing, with the opportunity for additional in-reach and, if the Resident so desires, the opportunity to move to Supported Housing, during the period in which this Agreement is in effect. Such

additional in-reach shall be provided periodically, but on no less than an annual basis, by a Housing Contractor. If no Housing Contractor is available, in the discretion of OMH, to provide such in-reach, the State shall provide or arrange for an equivalent in-reach function.

J. COMMUNITY SERVICES

- 1. For the duration of this Agreement, the State shall ensure that Health Homes and MLTCPs arrange for the provision of Community Services identified in NYC Adult Home Residents' person-centered plans, consistent with Section G, and ensure that such Services are available.
- 2. For the duration of this Agreement, the Community Services available to NYC Adult Home Residents (whether through the Medicaid program or another program), if the Resident is eligible for the service, shall include the following services or, if the State replaces or changes the services, services that perform substantially the same function: licensed mental health clinic services, assertive community treatment ("ACT"), home health services, mobile crisis services, care coordination, assistance with taking medication (including through prompting), and personal care services; provided, however, that eligibility for such services must be determined on an individual basis based on eligibility criteria that are comparable to criteria in place on the date this Agreement is executed.
- 3. For purposes of determining an individual's eligibility for ACT, eligibility shall be determined by the OMH Statewide ACT Guidelines.

K. REPORTING

- 1. Until the Court terminates jurisdiction over this matter, Defendants shall provide to the Plaintiffs, the Independent Reviewer (defined in Section L below), and the Court a quarterly report that indicates:
 - a. The number of Supported Housing units for which the State has provided funding and the Housing Contractors that received funding.
 - b. The number of Supported Housing units created pursuant to this Agreement that are occupied by NYC Adult Home Residents.
 - c. The name of each NYC Adult Home resident who has been identified as a Person with Serious Mental Illness at each of the NYC Impacted Adult Homes listed in Appendix A.
 - d. The name of each NYC Adult Home Resident who has been assessed under Section F, the date of assessment, the NYC

- Impacted Adult Home at which he or she resided when assessed, and the housing recommendation made as a result of each assessment.
- e. The name of each NYC Adult Home Resident who has transitioned, the Adult Home in which he or she lived, the date on which he or she moved, and the type of housing to which he or she moved.
- f. The name of each NYC Adult Home Resident assessed as not appropriate for Supported Housing, and the specific reasons why such Supported Housing is not appropriate.
- 2. The quarterly report required in Section K(1) shall be provided in an electronic format that may be imported into standard spreadsheet software.
- 3. Until the Court terminates jurisdiction over this matter, Defendants shall provide to Plaintiffs and the Reviewer:
 - a. A copy of any training materials used in connection with the State's training pursuant to Section H.
 - b. A copy of the Community Transition List, updated quarterly.
- 4. Until the Court terminates jurisdiction over this matter, Defendants shall notify Plaintiffs and the Reviewer about any instances in which the State has received a report that a NYC Adult Home Resident is being discouraged by an Adult Home from exploring alternatives to or transitioning from Adult Homes.
- 5. A request by Plaintiffs or the Independent Reviewer for relevant information shall not be unreasonably denied. The Parties shall negotiate in good faith any areas of disagreement as to whether and when such information shall be made available.
- 6. Any personally identifying information shared with the Plaintiffs or the Reviewer under this Agreement shall be treated and maintained as confidential.
- 7. The Parties and the Reviewer shall meet quarterly to discuss implementation progress and obstacles and how to overcome obstacles to achieving the goals of this Agreement.

L. INDEPENDENT REVIEWER

- 1. The Parties agree that Clarence Sundram shall be the Independent Reviewer ("Reviewer") to monitor the State's implementation of this Agreement (the "Reviewer"). The State shall retain the Independent Reviewer within 60 days of executing this Agreement.
- 2. In the event the Reviewer resigns or the Parties agree to replace the Reviewer, the Parties shall meet and confer within 30 days of the resignation or their agreement and select a replacement. If they are unable to agree on the replacement Reviewer at the "meet and confer," the Plaintiffs and the State shall each, within 21 days of the "meet and confer," nominate up to two individuals with expertise in the provision of community services to persons with mental illness. The Court shall select the Reviewer from among those nominated by the Parties.
- 3. The annual budget for the Reviewer shall be \$350,000.00. All reasonable fees, costs and expenses of the Reviewer, including the cost of any consultants or staff hired by the Reviewer, shall be borne by the State up to the amount of this annual budget. The Reviewer shall provide a monthly accounting justifying the fees, costs and expenses. In no event will the State reimburse the Reviewer for any fees, costs or expenses that exceed the amount of this annual budget. Provided, however, in the event of significant changes in circumstances that result in the Independent Reviewer having to spend substantially more time or incur substantial and unforeseen expenses, the Independent Reviewer may seek approval by the State for an amendment to the budget and submit a justification for such amendment. Within 30 days, the State may question the need for, or the amount of, such additional unforeseen expenses, may suggest other alternatives to avoid some or all of such expenditures, and may withhold approval of such expenses; provided that approval of the proposed amendment shall not be unreasonably withheld. The State shall be the final arbiter of what costs and expenses are considered reasonable; provided, however, that any costs incurred consistent with the methodology approved pursuant to Section L (11) shall be considered reasonable.
- 4. Within the budget described in Section L (3) above, the Reviewer may hire staff and consultants, in consultation with and subject to reasonable objections by the State, to assist in his or her evaluation of the State's compliance with this Agreement. The Reviewer and any hired staff or consultants are neither agents nor business associates of the State, the United States, the Plaintiff Class, or the Court.
- 5. The Reviewer shall confer regularly and informally with the Parties on matters related to implementation efforts and compliance.

- 6. The Reviewer, and any hired staff or consultants, may:
 - a. Have ex parte communications at any time with the Parties, including counsel for the Parties, and employees, agents, contractors and all others working for or on behalf of the State, the Plaintiff Class or the United States to implement the terms of this Agreement.
 - b. Request meetings with either or both Parties. The purpose of these meetings shall include, among other things, prioritizing areas for the Reviewer to review, scheduling visits, discussing areas of concern, and discussing areas in which technical assistance may be appropriate.
 - c. Speak with stakeholders with such stakeholders' consent, on a confidential basis or otherwise, at the Reviewer's discretion.
 - d. Speak with anyone else the Reviewer and any staff/consultants deem necessary for completing the compliance evaluations and reports required by this Agreement. However, the State has no obligation to require any individual who is not a State employee or contractor to speak with the Reviewer.
 - e. Provide technical assistance to the State regarding any issue related to compliance with this Agreement.
 - f. Attempt to resolve any dispute arising out of a Party's position with regard to the construction or implementation of this Agreement.
 - g. Testify in this case regarding any matter relating to the implementation, enforcement, or dissolution of the Agreement, including the Reviewer's observations, findings and recommendations in this matter. The Reviewer may not voluntarily testify as an expert witness against the State in any other administrative or civil proceeding of whatever nature brought before any federal or state court or other administrative or judicial tribunal. This limitation shall be a required term in the State's Contract with the Reviewer, which is subject to the approval of the New York State Comptroller.
- 7. Throughout the pendency of this Agreement, the Reviewer will pursue a problem-solving approach so that disagreements can be minimized and resolved amicably and the energies of the Parties can be focused on the State's compliance with the provisions of the Agreement.

- 8. The Reviewer shall comply with all federal and State patient rights and confidentiality laws and regulations, including, but not limited to, those set forth in the New York State Public Health Law and Mental Hygiene Law, the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), the Standard for Privacy of Individually Identifiable Health Information and Health Insurance Reform: Security Standards, 45 C.F.R. Part 164, alcohol and drug abuse patient records laws codified at 42 U.S.C. § 290dd-2 and 42 C.F.R. Part 2, the Health Information Technology for Economics and Clinical Health Act ("HITECH Act") adopted as part of the American Recovery and Reinvestment Act of 2009 (Public Law 111-5). For the purposes of Mental Hygiene Law § 33.13 (c) 1, the need for the Reviewer to access all relevant, otherwise confidential information shall be deemed to significantly outweigh the need for confidentiality.
- 9. The duties of the Reviewer shall be to observe, review, report findings, and make recommendations to the parties solely with respect to the implementation of and compliance with the Agreement. The State shall direct all agencies, employees and contractors to cooperate fully with the Reviewer. Neither Party shall interfere with the independent functions of the Reviewer. The Reviewer shall devote such time as is necessary to fulfill the purposes of the duties and responsibilities of the Reviewer pursuant to this Agreement, but within the annual budget set forth in Section L (3).
- 10. The Reviewer and any staff/consultants will have full access to the people, places, and documents that are necessary to assess the State's compliance with and/or implementation of this Agreement, as permitted by law and in accordance with the limitations set forth in Section L (8).
- 11. The Reviewer shall consult with the Parties and shall submit a written plan with regard to the methodologies to be used by the Reviewer to assess compliance with and implementation of the Agreement. The Parties shall approve the plan prior to implementation. The Reviewer's evaluations may include regular onsite inspection of individuals' residences, with the consent of such individuals, and interviews with individuals receiving services under this Agreement who consent to be interviewed.
- 12. In consultation with the Independent Reviewer, the State shall develop a work plan to guide its implementation of this Agreement within 120 days after the Reviewer is engaged by the State. The State shall share the work plan with the Parties.
- 13. The Reviewer shall conduct evaluations of and issue five annual written reports regarding the State's compliance. The Reviewer shall produce five annual reports regarding the State's compliance with particular provisions

- of the Agreement to the Parties and the Court pursuant to the time frame in Section L (14).
- 14. The written report shall detail with as much specificity as possible how the State is or is not in compliance with particular provisions of the Agreement. A draft of the Reviewer's report shall be provided to the Parties for comment each year within 30 days after the anniversary date of the Court's approval of this Agreement. The parties shall have 30 days after receipt of such draft report to provide comments to the Reviewer, on notice to each other, and the Reviewer shall issue to the Parties a final annual report within 15 days after receiving such comments; provided, however, that the parties may agree to extend such deadlines.
- 15. The Reviewer, including any hired staff or consultants, shall not enter into any new contract with the State, the Plaintiff Class, or the United States while serving as the Reviewer without the written consent of the other Party.
- 16. The Reviewer, including any hired staff or consultants, shall not be:
 - a. Liable for any claim, lawsuit, or demand arising out of the reviewing functions set forth in this Settlement Agreement. This paragraph does not apply to any proceeding before this Court for enforcement of payment of contracts or subcontracts for reviewing functions under this Settlement Agreement.
 - b. Subject to formal discovery, including, but not limited to, deposition(s), request(s) for documents, request(s) for admissions, interrogatories, or other disclosures. The Parties are not entitled to access the Independent Reviewer's records or communications, although the Independent Reviewer may provide copies of records or communications at the Reviewer's discretion. The Court may review relevant records of the Reviewer in an enforcement proceeding pursuant to Court order under Section M of this Agreement.
- 17. The Independent Reviewer defined in Section L of the Settlement Agreement may communicate with the court on an ex parte basis, provided that the Independent Reviewer shall thereafter provide the parties a summary of the substance of the communication orally or in writing.

M. ENFORCEMENT

1. The Parties agree jointly to file this Agreement with the United States District Court for the Eastern District of New York.

- 2. The Court shall retain jurisdiction to assure compliance with this Agreement but not for more than 60 days after the Reviewer has provided the Parties with its fifth and final report, at which time this Agreement shall expire, provided, however:
 - a. The Parties may agree to jointly ask the Court to terminate the Agreement earlier. Upon 30 days' notice to the Parties and the Independent Reviewer, the State may also move to terminate the Agreement, which motion shall be granted if the State demonstrates that it has substantially complied with all its obligations as set out in this Stipulation. Before the Court considers the motion, the Independent Reviewer shall evaluate the State's compliance since the last annual report and the Parties shall have an additional 30 days to review the evaluation.
 - b. Plaintiffs may move to extend the Court's jurisdiction, which motion shall be granted if the Plaintiffs advise the Court, on notice to the State, no later than 60 days after receiving the Independent Reviewer's fifth and final report, that the State is not in substantial compliance with the Agreement. In such case, Plaintiffs shall describe with as much specificity as possible how the State is not in substantial compliance with particular provisions of the Agreement. If the State contends that it is in substantial compliance, the Court shall schedule further proceedings, and in such proceedings the burden shall be on the State to demonstrate substantial compliance as to the provisions identified by Plaintiffs. If the State demonstrates such substantial compliance, the motion to extend the Court's jurisdiction shall not be granted.
- 3. In the event Plaintiffs allege non-compliance by Defendants with a material provision of this Agreement, counsel to the Parties shall meet and confer in an effort to resolve the reported non-compliance within 30 days after Defendants' counsel receives written notice.
 - a. If such efforts fail to achieve a resolution of the issue within 60 days of such "meet and confer," Plaintiffs may bring a motion for enforcement of this Agreement and the Court shall determine a reasonable schedule for the hearing and determination of such motion.
 - b. In the event of such a motion, Defendants will be considered to be in "compliance" unless Plaintiffs establish that Defendants' failures or omissions to meet the terms of this Agreement were not minimal or isolated but were substantial and sufficiently frequent or widespread to be systemic.

N. ATTORNEYS' FEES; POST-SETTLEMENT ACTIVITIES

- 1. Defendants shall pay to Plaintiff Class the sum of \$200,000 in full satisfaction of any and all claims in this lawsuit and in *Disability* Advocates, Inc. v. Paterson, 03 CV 3209 (NGG), for attorneys' fees, costs and disbursements up to and including the date of execution of this Agreement, which fees, costs and disbursements shall be substantiated by back-up documentation including contemporaneous time sheets. In the event that payment of this amount is not made within one hundred twenty (120) days after the receipt by defendants' counsel of a copy of this fully executed Agreement, approved by the Court, interest shall accrue on the outstanding balance at the rate set forth in 28 U.S.C. § 1961, beginning on the one hundred and twenty-first day after receipt by defendants' counsel of a copy of this fully executed and so-ordered Agreement. The foregoing payment shall be made payable to Disability Advocates, Inc. and sent to Disability Advocates, Inc. DBA Disability Rights New York, 5 Clinton Square, Albany, NY 12207, or in the event its offices shall relocate to its then current address.
- 2. During the term of this Agreement it is anticipated that Plaintiff Class will incur certain legal fees, and other costs and disbursements. Plaintiffs, Plaintiff Class and counsel for the Plaintiff Class agree to limit all such attorneys' fees, costs and disbursements to what is directly and reasonably necessary, up to a combined total, which shall not exceed \$75,000 per year, calculated on the basis of a 365 day year, beginning on the date of execution of this Agreement and ending on the date this Agreement expires under Section M.2. During the term of this Agreement, Counsel for the Plaintiff Class agree to submit vouchers and contemporaneous time records to defendants' counsel on a semi-annual basis for any such attorneys' fees, costs and disbursements and defendants agree to reimburse counsel for the Plaintiff Class within one hundred twenty (120) days of receipt of such vouchers. If payment is delayed beyond one hundred twenty (120) days, defendants will also pay interest at the rate set forth in 28 U.S.C. § 1961, which shall accrue beginning on the one hundred twenty-first day. The foregoing payment(s) shall be made payable to Disability Advocates, Inc. and sent to Disability Advocates, Inc. DBA Disability Rights New York, 5 Clinton Square, Albany, NY 12207, or in the event its offices shall relocate to its then current address.
- 3. For and in consideration of the payments referred to in paragraph N.1 and N.2 above, the sufficiency of which is hereby acknowledged, Plaintiffs, Plaintiff Class, Paul, Weiss, Rifkind, Wharton & Garrison LLP, Disability Advocates, Inc., New York Lawyers for the Public Interest, Bazelon Center for Mental Health Law, Urban Justice Center and MFY Legal

Services, Inc., hereby release and forever discharge the State of New York, OMH, DOH, and all of their present and former principals, officers, directors, members, employees, agents, attorneys, insurers, subdivisions, subsidiaries, heirs, administrators, and assigns, individually and in their official capacities, from any and all claims for attorneys' fees, costs, and/or disbursements incurred in connection with this action, including but not limited to all pre-litigation activities including negotiations, and all claims for attorneys' fees, costs, fees, and/or disbursements incurred in connection with *Disability Advocates, Inc. v. Paterson*, 03 CV 3209 (NGG) in the United States District Court for the Eastern District of New York, and in this Action.

4. The payment(s) referenced in paragraph N.1 and N.2 of this Agreement are subject to the approval of all appropriate state officials in accordance with N.Y. Public Officers Law § 17.

O. MISCELLANEOUS

- 1. In the event that, subsequent to the date of execution of this Agreement, a court of competent jurisdiction issues a temporary restraining order, a preliminary or permanent injunction, or judgment staying the enforcement of, or invalidating, whether in whole or in material part, the Adult Home Regulations (as defined herein), the Parties shall meet and confer in good faith to determine appropriate modifications to this Agreement that would give effect to the original intent of the Parties as expressed herein. The Parties commit to meeting and conferring in good faith at least three times during a period of 120 days after such a court order. If, after the 120-day period, the Parties fail to reach an agreement on appropriate modifications to this Agreement, then this Agreement will become null and void, and the Parties retain all rights to revive any claims or defenses otherwise barred by operation of this Agreement. For purposes of this subsection, the term "Adult Home Regulations" shall refer to any of 18 NYCRR § 487.4(c) or 14 NYCRR §§ 580.6(c)(2) or 582.6(c)(2) as adopted January 16, 2013 (I.D. No. HLT-32-12-00020-A, and I.D. No. OMH-32-12-00019-A). or as thereafter amended. Notwithstanding any of the foregoing, the parties may mutually agree to a stay of enforcement of this Agreement, during which it will not be rendered null and void.
- 2. The Defendants shall use best efforts to seek and secure funding necessary to implement the terms of this Agreement. This Agreement is subject to legislative appropriation of such funding and if such appropriations are not made, the Parties shall retain all rights to revive any claims or defenses otherwise barred by operation of this Agreement.
- 3. Solely for purposes of this agreement, the Parties agree to entry of an Order certifying the class, defined as NYC Adult Home Residents, as

- defined in Section C (4). Any costs associated with certification of or notification to such class shall be borne by Plaintiffs. In the event that the class is not certified, this Agreement shall remain unaffected as between the Named Plaintiffs, the United States and the State.
- 4. Nothing contained herein shall be deemed to be an admission by the Defendants that they have in any manner or way violated the Plaintiffs' or any individual Adult Home Resident's rights, or the rights of any other person or entity, as defined in the constitutions, statutes, ordinances, rules or regulations of the United States, the State of New York, or the City of New York or any other rules, regulations or by-laws of any department or subdivision of the State of New York.
- 5. This Agreement shall not be admissible in, nor is it related to, any other litigation or settlement negotiations, except in an action or proceeding by the Plaintiff to enforce the terms of this Agreement, or in a civil action involving the State and another party in which the validity of the regulations adopted on January 16, 2013 (I.D. No. HLT-32-12-00020-A, and I.D. No. OMH-32-12-00019-A), or as thereafter amended, is at issue.
- 6. Nothing in this Agreement shall be enforced in a manner that would require a fundamental alteration of the State's programs, activities, or services for Persons with Serious Mental Illnesses. Nothing in this paragraph is intended to amend or change in any way the obligations set forth in this Agreement, or prevent appropriate enforcement of this Agreement.
- 7. This Agreement contains all the terms and conditions agreed upon by the parties hereto, and no oral agreement entered into at any time nor any written agreement entered into prior to the execution of this Agreement regarding the subject matter of the instant proceeding shall be deemed to exist, or to bind the parties hereto, or to vary the terms and conditions contained herein.
- 8. All Parties to this Agreement have participated in its drafting; consequently, any ambiguity shall not be construed for or against any party.
- 9. If any of the dates or periods of time described in this Agreement fall or end on a public holiday or on a weekend, the date or period of time shall be extended to the next business day.
- 10. All correspondence concerning this Agreement should be sent to the following (or to such other address as the recipient named below shall specify by notice in writing hereunder):

To Defendants:

Barbara K. Hathaway, Assistant Attorney General Office of the Attorney General 120 Broadway 24th floor New York, New York 10271 Tel: 212-416-8560

e-mail: barbara.hathaway@ag.ny.gov

To Plaintiff United States:

Chief of the Disability Rights Section U.S. Department of Justice 950 Pennsylvania Ave., NW – NYA Washington, DC 20530 Tel: 202-307-0663

Tel: 202-307-0663

To the Plaintiff Class:

Andrew G. Gordon PAUL, WEISS, RIFKIND, WHARTON & GARRISON LLP 1285 Avenue of the Americas New York, NY 10019-6064 Tel: 212-373-3543

-and-

Cliff Zucker DISABILITY ADVOCATES, INC. 5 Clinton Square, 3rd floor Albany, NY 12207 Tel: 518-432-7861

- 11. This Agreement may not be modified without the express written agreement of counsel for the Parties. Absent such agreement, the Parties may seek a modification of this Agreement only for good cause shown, with the Court's approval, upon thirty (30) days' written notice to counsel for the other Parties.
- 12. This Agreement may be executed in counterparts, and each counterpart, when executed shall have the full efficacy of a signed original. Photocopies of such signed counterparts may be used in lieu of the originals for any purpose.
- 13. Signatories

- a. The undersigned representative of the Defendants and the Attorney General of the State of New York certifies that he or she is authorized to enter into the terms and conditions of this Agreement and to execute and bind legally such Defendants to this document.
- b. Each undersigned representative of Plaintiffs certifies that he or she is authorized to enter into the terms and conditions of the Agreement and to bind legally the Plaintiff to this document.

For Plaintiff UNITED STATES OF AMERICA:

Dated: 01/29/14

LORETTA E. LYNCH United States Attorney Eastern District of New York

By: MICHAEL J GOLDBERGER
Assistant United States Attorney
Eastern District of New York

JOCELYN SAMUELS Acting Assistant Attorney General Civil Rights Division

EVE L. HILL Deputy Assistant Attorney General Civil Rights Division

REBECCA B. BOND, Chief SHEILA M. FORAN, Special Legal Counsel AMANDA MAISELS, Acting Deputy Chief Disability Rights Section Civil Rights Division

NICHOLAS C. LEE
ELIZA DERMODY
Trial Attorneys
Civil Rights Division
U.S. Department of Justice

Dated:

1/28/14

Andrew G. Gordon

Julie E. Fink Geoffrey Chepiga

PAUL, WEISS, RIFKIND, WHARTON &

GARRISON LLP

1285 Avenue of the Americas New York, NY 10019-6064

Cliff Zucker Timothy A. Clune DISABILITY ADVOCATES, INC. 5 Clinton Square, 3rd floor Albany, NY 12207

Veronica S. Jung Roberta Mueller NEW YORK LAWYERS FOR THE PUBLIC INTEREST, INC.

151 West 30th Street, 11th floor New York, NY 10001-4007 Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Mara Kuns URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038

Dated:

Andrew G. Gordon
Julie E. Fink
Geoffrey Chepiga
PAUL, WEISS, RIFKIND, WHARTON &
GARRISON LLP
1285 Avenue of the Americas

Cliff Zucker Timothy A. Clune DISABILITY ADVOCATES, INC. 5 Clinton Square, 3rd floor Albany, NY 12207

Veronica S. Jung

Roberta Mueller NEW YORK LAWYERS FOR THE PUBLIC INTEREST, INC.

151 West 30th Street, 11th floor New York, NY 10001-4007

New York, NY 10019-6064

Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Mara Kuns URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038

Dated: 1 20, 2014

Andrew G. Gordon
Julie E. Fink
Geoffrey Chepiga
PAUL, WEISS, RIFKIND, WHARTON &
GARRISON LLP
1285 Avenue of the Americas
New York, NY 10019-6064

Cliff Zucker Timothy A. Clune DISABILITY ADVOCATES, INC. 5 Clinton Square, 3rd floor Albany, NY 12207

Veronica S. Jung Roberta Mueller

NEW YORK LAWYERS FOR THE PUBLIC INTEREST, INC.

151 West 30th Street, 11th floor New Work, NY 10001-4007

Mara Kuns

URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038 Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Dated:

Andrew G. Gordon
Julie E. Fink
Geoffrey Chepiga
PAUL, WEISS, RIFKIND, WHARTON &
GARRISON LLP
1285 Avenue of the Americas
New York, NY 10019-6064

Cliff Zucker

Timothy A. Clune

DISABILITY ADVOCATES, INC.

5 Clinton Square, 3rd floor

Albany, NY 12207

Veronica S. Jung Roberta Mueller NEW YORK LAWYERS FOR THE PUBLIC INTEREST, INC. 151 West 30th Street, 11th floor New York, NY 10001-4007

Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Mara Kuns URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038

Dated: 1/30/14 162

Andrew G. Gordon
Julie E. Fink
Geoffrey Chepiga
PAUL, WEISS, RIFKIND, WHARTON &
GARRISON LLP
1285 Avenue of the Americas
New York, NY 10019-6064

Cliff Zucker
Timothy A. Clune
DISABILITY ADVOCATES, INC.
5 Clinton Square, 3rd floor
Albany, NY 12207

Veronica S. Jung
Roberta Mueller
NEW YORK LAWYERS FOR THE PUBLIC
INTEREST, INC.
151 West 30th Street, 11th floor
New York, NY 10001-4007

Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Mara Kuns URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038

Dated: 1/30/14 102

Andrew G. Gordon
Julie E. Fink
Geoffrey Chepiga
PAUL, WEISS, RIFKIND, WHARTON &
GARRISON LLP
1285 Avenue of the Americas
New York, NY 10019-6064

Cliff Zucker
Timothy A. Clune
DISABILITY ADVOCATES, INC.
5 Clinton Square, 3rd floor
Albany, NY 12207

Veronica S. Jung Roberta Mueller NEW YORK LAWYERS FOR THE PUBLIC INTEREST, INC. 151 West 30th Street, 11th floor New York, NY 10001-4007

Ira A. Burnim
Jennifer Mathis
BAZELON CENTER FOR MENTAL
HEALTH LAW
1105 15th Street, N.W., Suite 1212
Washington, DC 20005

Mara Kuns URBAN JUSTICE CENTER 123 William Street, 16th floor New York, NY 10038

For Defendants STATE OF NEW YORK, ACTING COMMISSIONER KRISTIN M. WOODLOCK, THE NEW YORK STATE OFFICE OF MENTAL HEALTH, COMMISSIONER NIRAV R. SHAH, THE NEW YORK STATE DEPARTMENT OF HEALTH, and GOVERNOR ANDREW M. CUOMO:

Dated: Jan 24, 2014 By: Barbara K. Hathaway
ERIC T. SCHNEIDERMAN
Attorney General of the State of New York
120 Broadway
New York, NY 10271

(212) 416-8560

SO ORDERED

Dated:	, New York , 2013
United States 1	District Judge

Appendix A: NYC Impacted Adult Homes¹

- 1. Belle Harbor Manor
- 2. Brooklyn Adult Care Center
- 3. Central Assisted Living, LLC
- 4. Elm York LLC
- 5. Garden of Eden Home
- 6. Harbor Terrace Adult Home and Assisted Living
- 7. Kings Adult Care Center
- 8. Lakeside Manor Home for Adults, Inc.
- 9. Mermaid Manor Home for Adults
- 10. New Gloria's Manor Home for Adults
- 11. New Haven Manor
- 12. Oceanview Manor Home for Adults
- 13. Park Inn Home
- 14. Parkview Home for Adults
- 15. Queens Adult Care Center
- 16. Riverdale Manor Home for Adults
- 17. Rockaway Manor HFA
- 18. S.S. Cosmas and Damian Adult Home
- 19. Sanford Home
- 20. Seaview Manor, LLC
- 21. Surf Manor Home for Adults
- 22. Surfside Manor Home for Adults, LLC
- 23. Wavecrest Home for Adults

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¹ This list is based on the New York State Department of Health's Adult Care Facility Annual Census Report.