Section C.1. Location of Core Management Team & Primary Call Center of the above referenced FAS is hereby deleted in its entirety and replaced with the following:

C.1. Location of Core Management Team & Primary Call Center

The transportation manager who is awarded this contract will maintain a core management team whose primary activity and direct responsibility is overseeing the day-to-day operations of the Long Island Medicaid Transportation Management Initiative. The success of the transportation manager will rely in part on the competence and character of the team and their accessibility to the Long Island Region counties. The core management team should be located and maintain a business office on Long Island. The bidder should identify the core management team, the proposed Long Island base location of this team, and how each member of this team is expected to contribute to the success of this initiative. The primary call center must be located in the Continental USA.

The core management team will include an individual who is available to consult with the Department and who has the principal responsibility of overseeing the day-to-day operations of the contract awarded as a result of this FAS. Other core management team members will be knowledgeable, in the aggregate, of all functions required under this initiative.