New York State Department of Health

Office of Health Insurance Programs

Training Services for NY State of Health Application Assistors and Local Departments of Social Services

RFP #20017

Posted: 3/22/2019

**Additional Question and Answers**

The following Question and Answers were inadvertently omitted from the questions and answers posted on 3/15/2019.

<table>
<thead>
<tr>
<th>Question #</th>
<th>Corresponding RFP Section</th>
<th>Bidder’s Question</th>
<th>Answer</th>
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<tr>
<td>1.</td>
<td>Section 4.1: Tasks/Deliverables, Subsection 4.J: Documenting and Evaluating Training Sessions (Pages 19-20)</td>
<td>Please provide historical data on the:</td>
<td>a) Historical data on the rate of people not showing up to sessions was 9.5% for In-Person training sessions in contract year 2017-2018.</td>
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</table>
|            |                           | a) rate of people not showing up to sessions  
b) data on the number of incomplete sessions  
c) volume of certified letters sent to trainees requesting an explanation for the absence | b) The RFP does not reference incomplete sessions. This question is unclear, so the Department cannot provide a response.  
c) The Department does not have this information. |