

**New York State
Non-Emergency Medical Transportation Brokerage Services
RFP #17965R
Amendment 3**

The following are official modifications, which are hereby incorporated into RFP# 17965R: New York State Non-Emergency Medical Transportation Brokerage Services RFP #17965R. The information contained in this amendment prevails over the original RFP language. For all amendments below, deleted language appears in strikethrough (“~~xxx~~”) and added language appears in underline (“xxx”).

Section 2.0 Overview

The selected transportation management broker(s) (a “Transportation Broker” or “Contractor”) will be reimbursed in two ways: (1) an administrative fee on a per member per month (“PMPM”) basis for each NY Medicaid enrollee that is eligible to have their non-emergency medical transportation services managed by the Contractor; and (2) a risk-sharing arrangement, by which the Contractor may be held responsible financially depending on how the Contractor performs against a target budget for the non-emergency medical transportation services being managed by the Contractor. Further information on this can be found in Sections 4.2.20 – 4.2.22.

Section 4.2 Tasks Deliverables

e) ~~Ensure transportation providers allow for the freedom of choice meaning enrollees can select the transportation mode when providing services. Schedule the most cost effective, medically appropriate mode of service to all recipients within the transportation provider’s authorized service area. The Broker shall allow for the freedom of choice meaning enrollees can select their transportation provider when their selection is similar/comparable to the most medically appropriate, cost effective mode of transportation.~~

Section 4.2.3 Maintain Backup Reservation Capability

The Department reserves the right to require the Broker’s staff to return to their primary work location. The Department is open to non-core management staff working remotely provided that all requirements of the RFP are being met.

Section 4.2.5 Processing Requests for Medicaid Transportation

Determining Appropriateness of Mode of Transport

The Transportation Broker(s) shall first require enrollees to use public transit when accessible and medically appropriate for the enrollee. If public transit is not available, or not medically appropriate, the requested trip will be scheduled at the most medically appropriate, cost effective available mode of transportation covered by Medicaid. The Broker shall allow for the freedom of

choice meaning enrollees can select their transportation provider when their selection is similar/comparable to the most medically appropriate, cost effective mode of transportation.

Section 4.2.21 Settlement of Gain Sharing Arrangement

The Transportation Broker(s) shall report to the Department its computation of the Gain Sharing Arrangement no later than ~~60~~ 90 days after the end of the Contract Year.

Section 6.2.D.1 Organizational Experience and Staffing Requirements

~~e) Describe the background and relevant work experience of the proposed Project Manager, Registered Nurse, Nurse Practitioner or Physician Assistant, and Physician as detailed in Section 4.2.1 that would be assigned to manage the contract and the location of each staff member.~~

Section 6.2.D.6 Processing Requests for Medical Transportation

(Downstate Region Only)

l) Regarding the Public Transit Automated Reimbursement (PTAR), describe your proposed process to purchase and distribute public transit services/passes to enrollees and/or medical providers.

The Department has added Attachment O – List of Currently Enrolled Transportation Providers and Attachment P – List of Non Medicaid Enrolled Public Transit Providers

ATTACHMENT A has been revised. Please see ATTACHMENT A (Revised)