

**New York State Department of Health  
Electronic Visit Verification (EVV) Solutions  
Request for Information (RFI) #20042**

*Questions and Answers Posted 10/28/2019*

<b>Question #</b>	<b>Corresponding RFP Section</b>	<b>Bidder's Question</b>	<b>Answer</b>
1.	General	Is there an incumbent vendor on this project and, if so, which vendor?	No.
2.	General	What is the anticipated release date for a formal solicitation, like an RFP, for this project?	This request is for information gathering purposes and is not a solicitation for bids on the part of the State.
3.	General	We have been informed that HHA eXchange had won the award for NY.  Does HHA currently have any awarded EVV related contracts? Will they be potentially replaced by the RFP awarded contracts subsequent to this RFI?	The NYS Department of Health does not hold any direct contract with HHA eXchange for services identified in the RFI.  See response to Question #2.
4.	General	Can companies outside the USA apply for this?	Yes, companies outside the USA may submit a response to this RFI.
5.	General	Would our organization be required to come to your offices for meetings?	If the Respondent is unable to travel to Albany, NY to provide a demonstration, a video conference will be made available.  See RFI Section 8.4: Conferences.
6.	General	Can our organization perform the tasks (related to the RFP) outside of the USA? (like from India or Canada?)	See response to Questions #4 and #5.  This RFI is for planning purposes only and should not be interpreted as a solicitation for bids on the part of the State.
7.	General	Can our organization submit proposals via email?	Yes, See RFI Section 7.3 RFI Responses/Electronic Submissions.