1. **Question:**
   Page 48, First bullet: Under the Minimum Experience and Qualifications for a Lead RRDS, it states that the individual must possess a B.A. degree along with 4 years of combined professional experience working with individuals with disabilities and/or seniors and in a managerial capacity. Does this mean that managerial experience can be combined with professional experience working with individuals with disabilities and/or seniors to equal 4 years?

   **Department of Health (DOH) Response:**
   The lead RRDS must have at least four years experience working in a managerial capacity with individuals with disabilities and/or seniors.

2. **Question:**
   In attachment 8. In the "Work Plan Template", is it expected that for each objective all "Measures of Effectiveness" be addressed in the work plan in terms of specific projected numbers and percentages or are these measures noted on the template as a documented reminder of how the objectives will be evaluated by the DOH if the contract is awarded to the RRDC.

   **Department of Health (DOH) Response:**
   The applicant, in the submitted RFA application, should not edit or provide specific numbers or percentages for the "Measures of Effectiveness" noted in the work plan template. Quantitative measures will be finalized prior to contract execution.

3. **Question:**
   Questions and Answers from July 29, 2009. Page 7, number 31. What is defined as current in regard to references?

   **Department of Health (DOH) Response:**
   References should be no more than one year old.