

June 28, 2024

Via email: hospitalstaffingplans@health.ny.gov

Stephanie Shulman, Dr.PH, MS
Director, Division of Hospitals & Treatment Centers
New York State Department of Health
Empire State Plaza, Corning Tower
Albany, New York 12237

RE: Good Samaritan Hospital PFI #000779
Clinical Staffing Committee, Chapter 155 of Laws of 2021 (§2805-t)

Dear Dr. Shulman:

Attached please find the staffing guidelines in PDF format for Good Samaritan Hospital Suffern RELATED TO New York State Public Health Law Section 2805-t and as per your letter dated June 12, 2024 (DHDTC DAL#: 24-04), complete with the information required by the law in addition to the Clinical Staffing guidelines that did or did not reach consensus by Management and frontline workforce, and were respective of Collective Bargaining agreements.

The Clinical Staffing Committee was implemented in December,2021. Representatives include 1199 organizers in addition to registered nurses and ancillary members of the frontline patient care team; and hospital administration including the chief nursing executive, the chief financial officer designee, human resource personnel, and labor representation as well as nursing directors. Nurse Staffing and Delivery of Care Policy and Staffing

Complaint Process policy were mutually developed and approved. Ratios were determined based on the needs of the patients in addition to the additional variables outlined needing to be considered with staffing needs on each respective unit. The daily staffing plan is posted in a publicly conspicuous area on each patient care unit for each shift as well as relevant staffing.

Sincerely,

Sophie Crawford-Rosso, RN MSN NE-BC

Chief Nursing Officer Bon Secours Charity Health System

000779 Good Samaritan Hospital

Good Samaritan Hospital in Suffern, NY is a non-profit, 286-bed hospital providing emergency, medical, surgical, obstetrical/gynecological, and acute care services to residents of Rockland and southern Orange Counties in New York; and northern Bergen County, New Jersey. The hospital is home to a cardiovascular program, cancer treatment services, Wound and Hyperbaric Institute and maternal/child services that includes a Children's Diagnostic Center. Good Samaritan Hospital also provides social, psychiatric and substance abuse services and its certified home care agency supports residents of the Hudson Valley and beyond. Good Samaritan Hospital is a member of the Bon Secours Charity Health System, which also includes St. Anthony Community Hospital in Warwick, New York, and Bon Secours Community Hospital in Port Jervis, New York. The Bon Secours Charity Health System has subsequently become part of the WMCHHealth Network. The hospital currently has a staff of more than 600 doctors and 2000 employees. Its academic affiliate is the New York Medical College School of Medicine. The acute care CMI for year ending 2023 is 1.10.

Members of Labor Union 1199 and Management have been meeting on a regular basis since December 2021. Initial consensus regarding clinical staffing was reached on June 20, 2022, and submitted to NYSDOH on June 27, 2022. Meetings continued in 2023 and 2024 where staffing patterns and non-compliance were reviewed. Open discussion between members included posted positions, per diem usage, cross-training, and newly on-boarded staff. In preparation for the annual July 1, 2024 submission, all acute inpatient and outpatient units were reviewed, and consensus was reached on all but one unit (SDS).

Critical Care Departments

Critical Care Unit: The Critical Care Unit consists of 16 acute beds with an average daily census of 14. There are two isolation rooms, and all rooms are hemodialysis capable. The Critical Care Unit serves as a place for monitoring and care of patients with severe or potentially severe physiologic injury and/or instability requiring technical and/or artificial life support. The level of care is greater than that available on the floor or the Progressive Care Unit.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept # 65610	Critical Care Unit	RN Ratio 1:2	Care Partner Ratio 1:9	Unit Assistant 1 (12 hr. days)
Dept # 65271	Rapid Response (RRT)	1 Lead RN Days/Nights No patient assignment	0	0

Surgical Intensive Care Unit: The Surgical Intensive Care Unit is located on 4th floor on the North wing. There are 4 intermediate care beds and 6 private acute rooms, one of which is an isolation room, with an average daily census of 8. Additional space includes utility areas, four workstations, kitchen, medication area with a PYXIS unit and storage. The bathrooms (toilets) in each suite are capable of accommodating patients with weight of 1000 pounds. Six of the ten beds can accommodate bariatric patients and three of the ten rooms are hemodialysis capable. The unit will admit adult patients ranging in age from 18 years old to 90 and above. Admission and Discharge criteria are utilized in the open model of care.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily

care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, Therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Types of patients served may include ventilator patients, bariatric patients, vascular and thoracic patients, major abdominal procedures, major Orthopedics procedures, major neurosurgical/ICP monitoring patients, trauma (Level 3), major ENT procedures, major urological procedures, major general surgical procedures, urological robotic surgical procedures, and patient with breast reconstructive surgery with DIEP Flap.

Dept # 65614	Surgical Intensive Care Unit	RN Ratio 1:2	Care Partner 1 (24/7)	Unit Assistant 1 (12 hr. days)
--------------	---------------------------------	--------------	-----------------------	--------------------------------

Cardiovascular Intensive Care: The Cardiovascular Intensive Care Unit consists of 5 beds with an average daily census of 3. The Cardiovascular Intensive Care Unit serves as a place for monitoring and care of patients with severe or potentially severe physiologic injury and/or instability requiring technical and/or artificial life support and direct from CVOR post-op cardiac surgery patients, and patients with advanced mechanical cardiac support devices such as IABP, Impella and ECMO.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept # 65611	Cardiovascular Intensive Care Unit	RN Ratio 1:2	Care Partner prn as needed based on acuity	Unit Assistant 1 (12 hr. days 6 shifts/week)
--------------	---------------------------------------	--------------	---	---

Medical-Surgical & Stepdown Department Information

3 North: 3 North is a 35 bedded nursing unit with an average daily census of 28. There is capability of 35 telemetry monitors, which provides nursing care for the focus of, but not limited to, Stroke patients and cardiopulmonary populations.

3 North cares for adults and geriatric patients with a focus on the stroke, cardiac and/or respiratory systems. T3 provides continuous 24-hou EKG monitoring and advanced respiratory support for patients transferred from Critical Care, E.D., direct admissions, or transfers from other units.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept # 65212	3 North	RN Ratio 1:5	Care Partner Ratio 1:9	Unit Assistant 1 (12 hr. days)
--------------	---------	--------------	------------------------	--------------------------------

T3: T3 is a 35 bedded nursing unit with an average daily census of 28. There is capability of 35 telemetry monitors, which provides nursing care for the focus of, but not limited to, Stroke patients and cardiopulmonary populations.

T3 cares for adults and geriatric patients with a focus on the Stroke, cardiac and/or respiratory systems. T3 provides continuous 24-hou EKG monitoring and advanced respiratory support for patients transferred from Critical Care, E.D., direct admissions, or transfers from other units.

T3 accepts all adult patients with the priority to CVA diagnosis; cardiac diagnoses requiring telemetry monitoring including post cardiac catheterization/angioplasty, pacemaker/AICD insertion, weanable ventilator patient and TB patients.

Discharge is based on the patient diagnosis, resolution of illness, appropriate level of education based on illness, need for further treatment and family and social support system.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept # 65214	T 3	RN Ratio 1:5	Care Partner Ratio 1:9	Unit Assistant 1 (12 hr. days)
--------------	-----	--------------	------------------------	--------------------------------

3 Loria: 3 Loria is an inpatient medical surgical unit with the bed capacity of 36 with an average daily census of 27. The population cared for on this unit includes adults and geriatric patients. Patients are admitted or in observation status. Frequent diagnoses include renal failure, sepsis, pneumonia, diabetes, cellulitis, gastric bleeding. Care of patients with mechanical ventilation and Peritoneal Dialysis is provided.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept# 65210	3 Loria	RN Ratio 1:6	Care Partner Ratio 1:9	Unit Assistant 1 (12 hr. days)
-------------	---------	--------------	------------------------	--------------------------------

T4: T4 is an inpatient medical surgical unit with the bed capacity of 14 with an average daily census of 7. The population cared for on this unit includes adults and geriatric patients. Patients are admitted or in observation status. Frequent surgical diagnoses include the orthopedic and bariatric population.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept# 65215	T 4	RN Ratio1:6	Care Partner Ratio 1:9	0
-------------	-----	-------------	------------------------	---

4 Loria: 4 Loria is an inpatient medical surgical unit with a concentration on post-op surgical, orthopedic, and bariatric patients. The capacity is 36 beds with 8 beds accommodating telemetry cardiac monitoring with an average daily census of 25. The patient population consists of adults and geriatrics. Patients are admitted from the Emergency Department, transferred from PACU, SICU or ICU.

Inter-professional departments, such as Respiratory Therapy, Nutritional Therapy, Physical and Occupational therapy, Laboratory, Radiology Palliative Care, Case Management, Social Service, Pharmacy and Patient Transport support the daily care of the patient. The unit is equipped with the most current state of the art equipment for multiple parameter monitoring, visualization, medication management, medication bar coding, therapeutic beds that adapt to the multiple service specialties Good Samaritan Hospital offers, including, but not limited to the patient population it serves. A culture of safety is one of the primary objectives in safe and effective patient care.

Dept# 65211	4 Loria	RN Ratio 1:6	Care Partner Ratio 1:9	Unit Assistant 1 (12 hr. days)
-------------	---------	--------------	------------------------	--------------------------------

Behavioral Health Addiction Services

3 West Chemical Dependency: The Chemical Dependency Program offers both detoxification and rehabilitation services. The programs and staff are dedicated to providing comprehensive medical, psychiatric and substance abuse treatment to people 18 years of age and older. Restoration of self, hope, direction, and support towards stability in all areas are the goal of treatment. Average daily census of 11.

The Detoxification program serves people who seek safe detoxification from opiates, alcohol, and benzodiazepines. The goal of treatment is alleviation/minimization of withdrawal symptoms, education about the recovery process, and linkage to the next phase of treatment. Each patient is assigned a detox counselor and is given individual counseling and encouraged to participate as fully as possible in unit groups. Patients completing detoxification receive a discharge plan with follow up placement and/or recommendations. The program is licensed for 6 beds.

The Rehabilitation program serves people who require inpatient treatment for chemical dependency. Each patient is assigned to a rehabilitation counselor and is given a full program which includes psycho education, group therapy, family program and counseling, self-help groups and individual counseling. The program is licensed for 11 beds.

Patients in the Chemical Dependency Program are cared for by an inter-professional team consisting of a Psychiatrist, Registered Nurses, Social Workers, Certified Alcohol and Substance Abuse Counselors, Addictions Assistants. In addition, in house consultations with a medical physician, other medical specialists and physical therapists are available if indicated.

Dept# 65221	3 West Chemical Dependency	2 RNs days/nights (12hrs) 1 RN Mon-Fri (8hrs)	1 tech days/nights (12hrs.)	2 counselors' days 7.5hrs. Mon-Fri 1 counselor eves 7.5hrs. Mon-Fri 2 counselors 7.5 hrs. Sat & Sun 1 Unit Assistant (7.5 hrs. 5days/wk.)
-------------	----------------------------	--	-----------------------------	--

Maternity Services

Labor & Delivery: The primary goal of the Labor and Delivery unit is to provide a quality standard of care. This is achieved through a planned and systematic process of on-going evaluation of the quality and appropriateness of patient care as measured by patient outcomes. Practice standards are set, and problems are identified and resolved within a Continuous Quality Improvement process of an inter-professional collaborative framework.

The Labor and Delivery unit is dedicated to the Provision of Family Centered Care which supports the maternal child department's couplet care philosophy. Both low risk and high-risk delivery care are available for obstetrical patients. Antepartum patients may include, but are limited to, various stages of labor, preterm labor, pregnancy induced hypertension, hyperemesis gravidarum, diabetes associated with pregnancy, placenta previa, premature rupture of membranes, scheduled inductions/cesareans sections, and Non-Stress Testing, which are done in the unit. The unit has seventeen Birthing rooms, two ORs, and two OBED rooms. The rooms could be used for postpartum patient overflow.

Dept# 65410	Labor & Delivery	8 RNs (12 hr. shifts) days/nights	1 tech (12 hr. shifts) days/nights	1 Unit Assistant (12 hr. shifts) days/nights
Dept# 65262	OB ED	1 RN (12 hr. shifts) days/nights	0	0

Post-Partum & Nursery: The primary goal of Postpartum/Newborn Nursery is to provide a quality standard of care. This is achieved through a planned and systematic process of on-going evaluation of the quality and appropriateness of patient care as measured by patient outcomes. Practice standards are set, and problems are resolved within a Continuous Quality Improvement process of an inter-professional collaborative framework. The unit has 34 single rooms with 6 semi-private beds with an average daily census of 20-30 couplets.

The unit specializes in the care of women of childbearing age who have had vaginal or cesarean deliveries. This unit provides family centered care with special focus on mother-baby couplet care as the nursing model used within the Maternity unit. Although we encourage rooming in and the concept of non-separation of mother-baby, which begins in the L&D unit, our patients have the option of utilizing the nursery.

Dept# 65260	Mother/Baby	7 RNs (12 hr. shifts) days/nights	2 techs (12 hr. shifts) days/nights	2 Unit Assistants (12 hr. shifts) days/nights
Dept# 65260	Nursery	1 RN (12 hr. shifts) days/nights	1 tech (12 hr. shifts) days/nights	0
Dept# 65421	Lactation	1 RN (12 hr. shifts) days	0	0

Neonatal Intensive Care Unit: The primary goal of Neonatal Special Care Nursery is to provide a quality standard of care. This is achieved through a planned and systematic process of on-going evaluation of the quality and appropriateness of patient care according to current standards of neonatal care as measured by patient outcomes. Practice standards are set, and problems are resolved within a Continuous Quality Improvement process of an inter-professional collaborative framework.

The Neonatal Special Care Nursery has the capacity for thirteen level two beds, with two identified as isolation beds. It is part of the network and specializes in the comprehensive care of the critically ill neonates. Infants with life threatening anomalies and medical conditions beyond the scope of a level two unit are transferred to a level three nursery after consultation with the Regional Center. The average daily census is 3.

Dept# 65650	NICU	RN ratio 1:2	0 techs	1 Unit Assistant (12 hr. shifts) days
-------------	------	--------------	---------	---------------------------------------

Emergency Services

Emergency Department: In the Emergency Department, care is provided to patients of all ages, Neonate to Geriatric. No patient is denied emergency care regardless of age, race, color, religion, gender, ability to pay, national origin or disability with varying levels of illness and injury from minor to critical conditions. Clinical staff is knowledgeable about growth and development of patients served. Clinical staff is competent to recognize and care for all types of patients including those with life threatening emergencies. Emergency Services includes an Adult Emergency Department, and Trauma Services to provide care and comprehensive support to victims and families of trauma in our community, and to serve as a regional referral center, providing leadership, education, and injury prevention.

Emergency Services are available 24 hours a day, 365 days a year. The Adult Emergency Department is on the first floor of the main campus of the medical center. The department consists of 36 treatment rooms, one room is dedicated for trauma care, and there is a triage area, and a decontamination area. EMS enters the Adult Emergency Department through a dedicated entrance in posterior of the department. Digital radiography, CT scan, and portable ultrasound are available within the Adult Emergency Department. The average daily census of 107 patients.

All patients presenting for emergency services receives a medical screening exam by a Licensed Independent Practitioner, Physician Assistant or Nurse Practitioner. The medical provider determines if an Emergency Medical Condition exists and follows all rules set forth in the Emergency Medical Treatment and Active Labor Act.

Using the process of continuous performance improvement, the interdisciplinary team assesses, diagnoses, plans and intervenes, reassesses, and evaluates the outcome of interventions, and revises them to meet the changing needs of our patients and their families. The Emergency Department operates under the Emergency Severity Index Triage process. All patients are assessed by an RN using the nursing process. Treatment protocols which are written and approved by the Emergency Department Medical Director are utilized. Other disciplines involved in the assessment and treatment of patients include but are not limited to, physicians, physicians' assistants, nurse practitioners, licensed practical nurses, respiratory therapists, paramedics, pharmacists, pharmacy technicians, case managers, and nurse assistants. All patients are evaluated, treated, stabilized, and provided the necessary follow up referral, admission, or transfer dependent on the patient's needs.

Dept# 75810	Emergency Dept.	16 RNs (12 hr. shifts) staggered over 24-hour period. 1 Additional Lead RN (12 hr. shifts) Days/Nights	6 Techs (12 hr. shifts) staggered over 24-hour period	3 Unit Assistants (12 hr. shifts) staggered over 24-hour period
-------------	--------------------	---	---	---

Peri-operative Services

Operating Room: The O.R. suite located on the 1st floor, adjacent to the Ambulatory Surgery and Post-anesthesia Recovery Units consists of eight operating rooms and one urology room. Patients are received in a patient holding area, where a Registered Nurse performs pre-operative assessment/ teaching and checks the status of pre-operative preparation and documentation. An anesthesiologist initiates regional blocks and inserts hemodynamic monitoring lines, as indicated. Pediatric patients are assessed in the Ambulatory Surgery Unit by a RN and are directly brought into the OR by one parent with the nurse and anesthesiologist.

Elective surgical services are scheduled for ambulatory and inpatients Monday through Friday, 7:30 am-3:00 pm in eight O.R.s. Emergency surgical services are available 7 days/24 hours to meet the needs of acutely ill patients in accordance with hospital policy and criteria for Level II Regional Trauma Center designation. YTD through September, IP surgery volume is 1,464 and OP surgery volume is 4,376.

The O.R. provides safe and effective care to patients undergoing elective or emergency operative procedures, with primary focus on intraoperative management and responsibility for pre-operative assessment and post-operative evaluation, in accordance with hospital and departmental policies/guidelines, regulatory standards and AORN recommended practices. Perioperative services are marketed and made available to a relatively large physician base, appropriately credentialed to utilize our operating room facilities to perform specified operative and other invasive procedures. Care delivered by inter-professional health care teams, consisting of surgeon(s), anesthesiologist(s), circulating nurse(s), "scrub" nurse/technician and clinical support service personnel.

Dept# 76010	Operating Room	<p>In each operational Operating Room, staffing includes</p> <ul style="list-style-type: none"> -1RN and 1 surg tech 7am-10:30pm Mon -Fri The Holding Room is staffed with 1 RN till 3pm Mon to Fri 1 unit secretary (7.5 hr. shift) (day & evening) Mon -Fri 1 patient care tech and 2 peri-op aides' days (7.5 hr. shift) Mon-Fri 	
-------------	----------------	---	--

		<p>One RN lead Mon-Fri 7a-7:30p</p> <p>Weeknights surgical tech 1030pm -7am and RN is on call.</p> <p>1 RN and 1 Surgical tech 7a-7p and 7p -7a on call weekends and holiday (day & night holidays)</p>	
--	--	---	--

Post Anesthesia Care Unit (PACU): The Post Anesthesia Care Unit is located on the 1st floor adjacent to the Operating Room. There are 13 patient stations including one isolation room. All are equipped to provide "state of the art" invasive and non-invasive monitoring and life support systems. The Post-Anesthesia Care Unit provides acute nursing care requiring advanced competency to restore physiological and psychological stability of patients during the critical period following operative and other invasive procedures performed under general, regional, local anesthesia or conscious sedation. Through constant multi-systems observation/monitoring and support, post-anesthetic and surgical complications will be recognized and treated promptly.

Patients are admitted and discharged from the PACU in accordance with departmental policies. Care is provided to patients who have just undergone elective or emergent operative, endoscopic, and other invasive procedures, performed under general, regional, or local anesthesia and IV conscious sedation, on an inpatient or ambulatory basis. The patient mix represents a wide range of conditions acuity levels, types, and complexity of procedure, (including trauma surgery), at varying stages of recovery. Population includes neonatal, pediatric, adolescent and adults of all ages, from diverse ethnic, socio-cultural, religious, and educational backgrounds.

Dept# 76210	PACU	<p>7a-11p RN 5-6 daily + 1 RN lead</p> <p>11p-7a 2 RN on call and/or on-site</p> <p>9a-5p 1 unit clerk 3 days per week (7.5 hrs.)</p> <p>7a-7p 2 RN's weekend/holiday call</p> <p>7p-7a 2 RN's weekend call /holiday on call</p>	
-------------	------	--	--

Same Day Surgery (SDS): The Same Day Surgery unit is located on the first floor of the hospital, near the lobby, Admitting Office, Operating Room, Endoscopy unit, and Post-Anesthesia Care Unit. This facilitates efficient, convenient, and timely patient flow between various phases of the perioperative experience, from admission to discharge. The Same Day Surgery Unit consists of six preoperative and twelve postoperative cubicles that afford privacy and comfort for patients and their families. Hours of operation are Monday to Friday from 6:30 am-7:00 pm. Patients who are not expected to be ready for discharge by 7:00 pm remain in the PACU or are transferred to an inpatient unit where they are recovered until discharge criteria are met.

The Same Day Surgery unit serves relatively healthy patients whose health status is assessed to be within the American Society of Anesthesiology (ASA) Classification I, II and occasionally III, scheduled for operative, endoscopic, and other invasive procedures on an ambulatory basis. Patients admitted on the morning of surgery also receive preoperative care in this area. The patient population includes adolescent, adult, and geriatric age groups, representing diverse ethnic, socio-cultural, religious, and educational backgrounds.

The Same Day Surgery unit provides services for outpatients and patients scheduled for admission post-op. Aspects of care focus on assessment, intervention and teaching during preoperative preparation, postoperative recovery, and discharge. Ambulatory patients are discharged from the unit according to approved discharge criteria. Referrals are made to various support services including home care and Social Services as needed. Post-discharge follow up is made via a telephone interview 24-48 hours after the patient leaves the hospital. Did not reach consensus on staffing. Management declined labor's request for an additional RN daily.

Dept# 76030	SDS	Mon-Fri unit opened 6a-7p. 6a-2p 1 unit clerk and 1RN 6a-7p 2 RN's daily 9a-5p 1 RN daily 11a-7p 1RN daily Shifts vary and flex with schedule	
-------------	-----	--	--

Ambulatory Surgery Center: The Ambulatory Surgery Center is located on the first floor of the Medical Office Building and is connected directly to the main hospital. The ASC cares for elective surgical patients whose health status is assessed to be within the American Society of Anesthesiology (ASA) Classifications I, II and an occasional III, on an ambulatory basis. The patient population includes pediatric, adolescent, adult, and geriatric age groups, representing diverse ethnic, socio-cultural, religious, and educational backgrounds.

The Ambulatory Surgery Center provides services to outpatients scheduled for elective same day surgery. Aspects of care include pre-operative assessment, intervention and teaching during preoperative preparation, postoperative recovery, and discharge. Phone interviews will be conducted on all ASC patients pre-operatively. Ambulatory patients are discharged from the unit according to approved discharge criteria. Referrals are made to various support services as needed. Post-discharge follow up is made via a telephone interview 24-48 hours after the patient leaves the ASC.

There are four ambulatory surgery operating room.

The Minor Procedure Room provides services to patients scheduled for minor surgical or minimally invasive procedures performed under local anesthesia. This room is located adjacent to the ASC surgical suites. There is one Minor Procedure room.

The Ambulatory Surgery Unit which consists of sixteen peri-anesthesia cubicles to provide preoperative and postoperative care affording privacy and comfort for patients and their families.

Hours of operation are Monday to Friday from 6:00 am-4:30 pm. Patients who are not expected to be ready for discharge by 4:30 pm will be transferred to the Main PACU until discharge criteria is met.

Dept# 76020	Amb Surg	<p>1 Unit Secretary (Mon – Fri; 7a-3p or 6:30a-2:30p based on needs)</p> <p>3 PreOp RN's (Mon – Fri)</p> <ul style="list-style-type: none"> -1 RN 6a-2p -1 RN 6:30a-2:30p -1 RN 7:30a-3:30p <p>OR – Each OR is staffed with one RN and one Surgical Technologist 7:00a-3:00p.</p> <p>1 Surgical Support (Mon-Fri; 7a-3p)</p> <p>4 PACU RN's (Mon-Fri)</p> <ul style="list-style-type: none"> - 1 RN 7:30a-3:30p - 1 RN 8a-4p - 2 RN's 8:30a-4:30p <p>Minor Procedure Room – 2 RN's (Mon – Fri; 7a-3p)</p>	
-------------	----------	---	--

Endoscopy: The Endoscopy Unit provides diagnostic/therapeutic gastrointestinal endoscopy procedures to ambulatory and inpatients on an elective or emergent basis. The Endoscopy Unit is located on the first floor adjacent to the main lobby of the hospital and consists of: two state of the art procedure rooms, a storage area, soiled and clean utility room, a nursing station and patient holding area. YTD OP endoscopy volume is 1,182 cases.

Emergency procedures after 3 pm, weekends and holidays are performed with the assistance of O.R. and Anesthesia personnel.

The Endoscopy Unit provides safe and effective care, with primary focus on intra-procedural intervention, monitoring and support, as well as responsibility for pre- and post-procedural assessment/teaching of patients undergoing the endoscopic procedures of the gastrointestinal tract, including motility studies and pH monitoring.

Patient care is delivered by an inter-professional health care team whereby the nursing staff, providers and anesthesiology collaborate in pre-procedural assessment/preparation, intra-procedural intervention, and pre-discharge evaluation/teaching, including follow up phone call and referrals to other services as needed.

Dept# 76042	Endo	Monday – Friday opened 8 hrs. 4 RN's and 2 Endoscopy Technicians	
-------------	------	--	--

Dialysis Unit: The Dialysis unit is located on the third floor of the Loria Building. Hours of operation are from 8:00 a.m. to 6:00 p.m. Monday through Saturday as needed. An on-call RN is available from 16:00 p.m. to 6:00 a.m. Monday through Friday and 24 hours Saturday, Sunday, and Holidays for emergent treatments. Facilities consist of five stations for the delivery of acute hemodialysis for adults.

Dialysis provides inpatient acute hemodialysis on an on needed basis for inpatients during an acute episode of care.

Dept# 74650	Dialysis	M-Sat 2 RN's 10 hrs. 2 days/wk. RN 2.5 hrs. M-Sat 1 tech 12 hrs./day On-call 1 RN 24 hrs. 1 day/wk., 14 hrs. 4 days/wk., 11.5 hrs. 2 days/wk.	
-------------	----------	---	--

Infusion: Infusion therapy is delivered to adult patients in the outpatient setting. Infusion therapy includes blood and blood products, IV antibiotic therapies, IVIG, Fluid and electrolyte therapy, Biologic therapy infusions (for auto immune disorders). Staff obtains specimens from ports, provide port flushes, and other medication infusions as prescribed by physicians. Specialty services include therapeutic phlebotomies, and chemotherapy.

Dept# 74630	Infusion	M-F 2 RN's 10 hrs., Sat & Sun 1RN 6 hrs.	
-------------	----------	--	--

Wound Care & Hyperbaric: The Wound and Hyperbaric Institute is located on the first floor of Good Samaritan Hospital. The Wound Care and Hyperbaric Institute is for the outpatient population however, we also treat our inpatient population when there is an indication for Hyperbaric Oxygen Therapy. At our center, we always look for "Positive Outcomes". Our program focuses on restoring and preventing skin and wound care complications. We provide quality patient care intended to accomplish positive outcomes and to restore our patients to their optimum level of well-being.

Our scope of practice is to manage the patients with chronic non-healing and infected wounds. Our patient population at the Institute is comprised of young adults to the elderly. The migration to our facility comes from various areas of Orange, Rockland County and Northern N.J. We receive referrals from sources such as the LTC, Sub Acute and Rehab Facilities; Physician practices; family members and patient self-referrals; community organization and other health related workers. We serve local agencies including but not limited to Helen Hayes Hospital, Good Samaritan and Nyack Home Care agencies and other nearby facilities. Our Wound Care Services are present with many of the surrounding Long-Term Care and Rehabilitation facilities. Our physician and community base referrals are very strong along with our commitment to always provide excellent care. Initiating a thorough patient history and assessment of the wound; the Wound Care and Hyperbaric program provides a full range of services.

Dept#	Wound Care Hyperbaric	3 RNs day shift Monday -Friday 1 UA day shift Monday -Friday 1 Tech Day shift Monday -Friday	
-------	--------------------------	--	--

Interventional Radiology & Imaging RN: Radiology Nurse completes nursing assessment of outpatients and inpatients receiving contrast. Patients that have had prior contrast reactions will be assessed, pretreated by RN per protocol and monitors the patient.

Radiology Nurses assess patients that are receiving pharmacological interventions as part of our outpatient services to include renal scans and cardiology studies. During Interventional procedures the RN in collaboration with the tech assists the provider during the procedure. The RN continuously assesses and monitors the patient.

Nurses work closely with scheduling personnel and the Radiology Techs to complete patient assessments, including education to patients prior to scheduled procedure date.

Inter-professional team consist of Radiology RN, Radiologist, Radiology Techs, Transporter, and Schedulers.

Dept# 73212	Interventional Radiology/ Imaging	4 RNs-2 in CT/US, 2 in IR. Nurses rotate between all departments. Monday-Friday, 8am-4:30pm. On-call procedural emergencies 4:30p-8a Mon-Fri, 24/7 weekends & holidays Women Imaging- 0.5 RN 8-4:30pm, Nurse Navigator -1 LPN Monday-Friday 8am-4:30pm. Radiation Oncology-1 RN Monday-Friday 8a-4:30pm	
	Medical Oncology	2 RNs day shift Monday-Friday	

Cardiovascular Services

Cardiovascular Operating Room (CVOR): The cardiac operating room suite is located on the second floor, adjacent to the cardiac catheterization laboratory and the cardiac ICU. The suite consists of two operating rooms and a sub-sterile area for perfusion equipment. The service is under the direction by a qualified cardiovascular surgeon and anesthesiologist with experience in cardiovascular and open chest anesthesia. A registered professional nurse supervises the nursing care. A registered professional nurse is in charge on the unit during all procedures. The perfusionists are competent and experienced in adult open-heart surgery. Patients are received in the area, where a registered professional nurse performs a pre-operative assessment, reviews the status of pre-operative preparation and documentation. The cardiac anesthesiologist assesses the patient and initiates pre-operative preparation (i.e., hemodynamic invasive lines).

For emergency cases, on-call staff will be available within thirty minutes post notification. The call team consists of **three** staff members, of which at least one is an RN. Team members are oriented to open heart procedures and are eligible to be assigned on-call after completion of orientation.

The cardiac operating room provides safe and effective care to patients undergoing both elective and emergent procedures, with the primary focus on intraoperative management and responsibility for pre-operative assessment and post-operative evaluation, in accordance with the hospital and departmental policy/guidelines, regulatory standards and AORN recommended practices. Perioperative services are performed by appropriately credentialed physicians who utilize the surgical suite to perform specified procedures for the cardiac patient. The care is delivered by inter-professional health care teams consisting of the surgeon(s), anesthesiologist, circulating nurse (RN), scrub assistant and clinical support teams including perfusionists, physicians' assistants and ancillary personnel.

Dept# 76070	CVOR	2 RN's (Mon-Fri; 6:30a-2:30p) 3 CST's (Mon-Fri) <ul style="list-style-type: none"> - 2 CST 6:30a-2:30p - 1 CST 8a-4p 1 Surgical Support (Mon-Fri; 6a-2p) **1 RN and 2 CST on call when day shift is over**	
-------------	------	--	--

Cardiac Catheterization Laboratory: The Cardiac Catheterization Laboratory located on the 2nd floor. The staff is a group of highly skilled individuals that work with the physicians and as a team to provide efficient high quality Cardiac Procedural Services. Off hours and emergency services is provided on an on-call basis 24 hours / 7 days a week. Arrangements for elective procedures are scheduled by the Cardiac Cath lab scheduler under the direction of the nurse manager/ director to insure a steady, productive, and safe environment for staff and patients.

The Cardiac Catheterization services include elective and emergent percutaneous coronary interventions in the form of angioplasty, stents, thrombectomy, diagnostic coronary angiograms, insertion of temporary pacemakers, cardioversions, end myocardial biopsies, patent foramen ovale (PFO) closures, and atrial septal defects (ASD) closures, right heart catheterizations, insertion of intra-aortic balloon pumps, Impella (LVAD) and peripheral angiography/ angioplasty, transcatheter aortic valve replacements (TAVR), left atrial appendage closures (Watchman & Amulet). There is collaboration with the Emergency Department to provide efficient care for patients having a STEMI needing emergency angioplasty. Protocols and standard order sets are utilized that ensure quality patient care.

EP Lab: The Electrophysiology Lab provides care to patients undergoing electrophysiology procedures (EP) such as permanent pacemakers, implantable cardiac defibrillators, electrophysiology studies, ablation procedures, left atrial appendage closures (Watchman & Amulet).

Dept# 73820	Cath Lab	3 full teams total: each team has 2 RN's, 1 MT and 1 RT (daily staff 6 RN's, 3 RT's and 3 MT's). Run 3 rooms 5 days/ week. Set staffing, 2 RN, 1 RT, 1 MT in each procedure. Cath Lab staff on-call emergencies 7:30p-7a Mon-Fri, 24/7 weekends & holidays	
Dept# 73835	EP Lab		

Pre/Post: The Pre-post cardiac prep and recovery unit has 18 beds and is located on the 2nd floor next to the CVOR, Cath Lab, EP Lab, CVICU and ICU. It is overseen by the Cardiac Cath Lab Medical Director, the Cardiac Cath/EP Lab manager, and the Director of Cardiovascular Services. The department is staffed with qualified RNs that collaborate with the medical staff and other departments to work as a team to provide quality, efficient and safe care to Cardiac Procedural patients.

The staff on the unit provides care for patients undergoing elective cardiac procedures to include Pre-open heart surgery, Transesophageal echocardiograms, cardioversions, tilt table tests, implantable loop recorders, cardiac catheterizations, angioplasty, electrophysiology studies, ablations, device implantations (Pacemakers & Defibrillators) and peripheral procedures. Nurse practitioners are responsible for patient H&P, pre and post procedural orders, discharge on medical units and are present for emergencies. RNs on the unit are accountable for Assessments, Medication Management, Plan of Care and Education are provided to all patients based on their individual needs. RNs oversee the efficiency and coordination of the patient flow through the procedural areas, emergency department and nursing units.

Dept# 73824	Pre/Post	RNs Staggered 12 hour shifts 6-6:30pm, 7-7:30pm, 8-8:30pm Monday-Friday. 1:3 ratio. 1UA Monday-Friday	
-------------	----------	--	--

Pacemaker Center: Pacemaker Center Nurses are responsible for monitoring alerts of implanted pacemakers, defibrillators, and loop recorders. They monitor high and low heart rate alarms, battery life and arrhythmias, notifying providers of these device alerts and patients to send transmissions from their devices at home to the center remotely.

Dept# 73632	Pacemaker Center	1 RNs 8-4:30pm Monday to Friday Discussing adding a staff member to support RN	
-------------	---------------------	---	--