



# Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide

Division of Adult Care Facility and Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206

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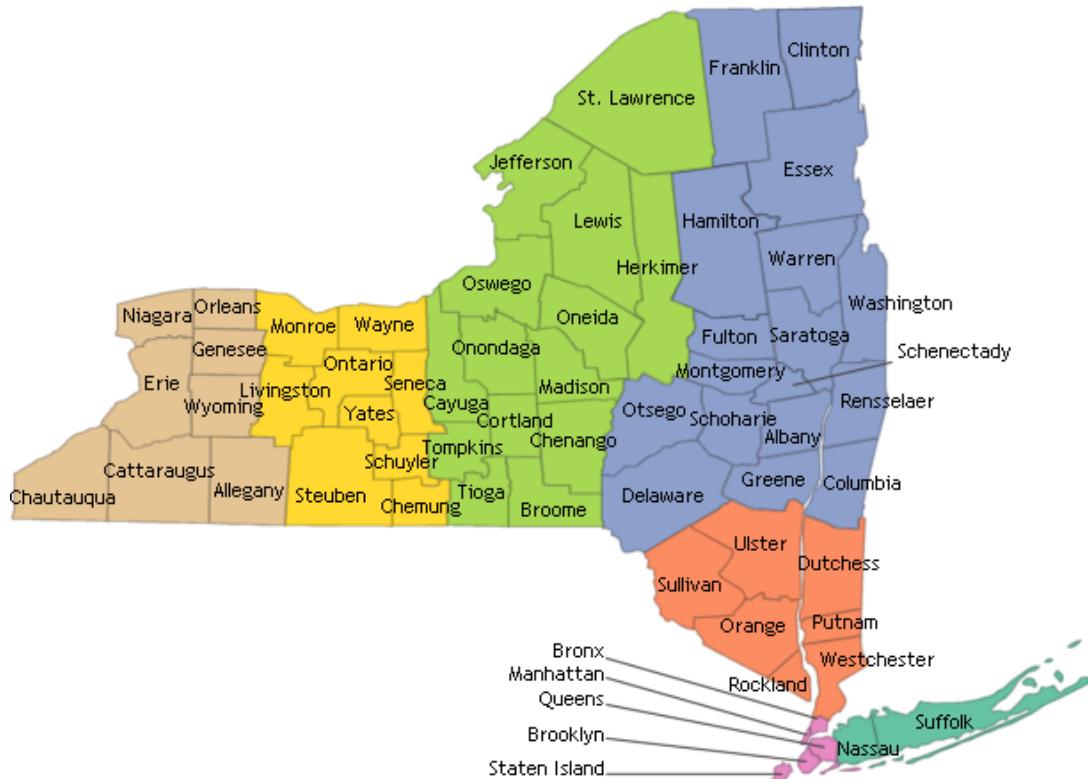
## **How to Use this Document**

### **How to Use this Document**

1. This document is intended for those situations where an adult care facility resident has received a [30-Day Notice of Termination](#) of residency. If the resident chooses to protest that termination, the resident must be given a chance to secure legal and advocacy services pursuant to Social Services Law §461-g(2) and Title 18 New York Codes, Rules and Regulations §§ 487.3(d)(4), 487.5(f)(5), 488.5(e)(7), and 490.5(f)(7). This document is designed to implement those provisions of law and regulation by listing persons and organizations that have indicated they may be able to assist the resident.
2. Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the home or residence is located and all contiguous counties.
3. This list is categorized by region (Long Island/Metropolitan, Capital District, Central New York and Western New York Regional Offices), with counties listed alphabetically. Under each county is a list of those organizations and persons that have indicated they are prepared to offer legal and advocacy services to our adult care facility residents.
4. Please note that, while we have worked with diligence on this document, we do not claim it to be exhaustive. To assist in future iterations, we have included pages for additions and deletions.
5. At the end of this document are removable several pages. The purpose of these pages is to help the Department of Health (Department) maintain and update this document. If you find a person or organization to include in this listing, or information that needs to be updated, please send the organization's contact information to the Department via email to [acfinfo@health.ny.gov](mailto:acfinfo@health.ny.gov).

## How to Use this Document

The Map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which you should also receive information about available legal and advocacy services.



Map Source: [www.health.ny.gov](http://www.health.ny.gov).

**Notice of Termination**

**DOH-5237 30 Day Notice of Termination**

<https://health.ny.gov/forms/doh-5237.pdf>

## **All Upstate Counties**

### **All Upstate Counties**

#### **NY Connects**

Toll Free: 1-800-342-9871

<https://www.nyconnects.ny.gov/>

Provides government or community resources to help New Yorkers.

#### **Senior Legal Advice Helpline**

1-844-481-0973

Monday through Friday – 9:00am to 11:00am

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

**Capital District Regional Office: (518) 408-5287**

**Capital District Regional Office**

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery,  
Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, and Washington Counties.

Capital District Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
(518) 408-5287  
[acfcdro@health.ny.gov](mailto:acfcdro@health.ny.gov)

**Capital District Regional Office: (518) 408-5287**

**Albany County**

**Albany County Department of Social Services**

162 Washington Avenue  
Albany, New York 12210  
Telephone: (518) 447-7300  
Fax: (518) 447-7722

<https://www.albanycounty.com/departments/social-services>

**Legal Aid Society of Northeastern NY (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Clinton County**

**Clinton County Department of Social Services**

13 Durkee Street

Plattsburgh, New York 12901

Telephone: (518) 565-3300

Fax: (518) 561-8101

<https://www.clintoncountygov.com/dss>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Columbia County**

**Columbia County Department of Social Services**

25 Railroad Avenue, P.O. Box 458

Hudson, New York 12534

Telephone: (518) 828-9411

Fax: (518) 828-5401

<https://www.columbiacountyny.com/>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue

Albany, New York 12206

Telephone: (518) 462-6765

Fax: (518) 427-8352

Toll Free: 1-800-462-2922

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Delaware County**

**Delaware County Department of Social Services**

111 Main Street, Suite 4  
Delhi, New York 13753  
Telephone: (607) 832-5300  
Fax: (607) 832-6034

<http://www.co.delaware.ny.us/departments/dss/dss.htm>

**Legal Aid Society of Mid-New York**

189 Main Street  
P.O. Box 887  
Oneonta, New York 13820  
Telephone: (607) 433-2220  
Fax: (607) 433-1433  
Toll Free: 1-800-821-9895

<https://www.lasmny.org/>

*Limited to Social Security & SSI Disability denials at this location*

**Legal Aid Society of Mid-New York**

120 Bleecker Street  
Utica, New York 13501  
Telephone: (315) 793-7000  
Fax: (315) 732-3202  
Toll Free: 1-877-203-1062

<https://www.lasmny.org/>

*With appointments available in Oneonta:*

189 Main Street Suite 301  
Oneonta, New York 13820  
Telephone: (315) 793-7000 ext. 1  
Fax: (315) 732-3202  
Toll Free: 1-877-777-6152  
*Serves Delaware and Otsego Counties*

**Legal Services of Central New York (Binghamton Office)**

105 Court Street, Suite 200  
Binghamton, New York 13901  
Telephone: (607) 231-5988  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

*Serves Delaware County*

**Capital District Regional Office: (518) 408-5287**

**Essex County**

**Essex County Department of Social Services**

7551 Court Street, P.O. Box 217

Elizabethtown, New York 12932

Telephone: (518) 873-3450

Fax: (518) 873-3472

<https://www.co.essex.ny.us/wp/department-of-social-services/>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Franklin County**

**Franklin County Department of Social Services**

184 Finney Blvd.  
Malone, New York 12953  
Telephone: (518) 481-1808  
Fax: (518) 481-1424

[https://www.franklincountyny.gov/departments/human\\_services/social\\_services/index.php](https://www.franklincountyny.gov/departments/human_services/social_services/index.php)

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street  
Plattsburgh, New York 12901  
Telephone: (518) 563-4022  
Fax: (518) 563-4058  
Toll free: 1-800-722-7380  
Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Fulton County**

**Fulton County Department of Social Services**

4 Daisy Lane, P.O. Box 549  
Johnstown, New York 12095  
Telephone: (518) 736-5600  
Fax: (518) 762-0080

<http://www.fultoncountyny.gov/fulton-county-department-social-services>

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street  
Amsterdam, New York 12010  
Telephone: (518) 842-9466  
Fax: (518) 843-1792

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Fulton, Montgomery, and Schoharie Counties*

**Capital District Regional Office: (518) 408-5287**

**Greene County**

**Greene County Department of Social Services**

411 Main Street, Suite 238

Catskill, New York 12414

Telephone: (518) 719-3700

Fax: (518) 719-3695

<https://www.greene-government.com/departments/social-services>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue

Albany, New York 12206

1-800-462-2922

Telephone: (518) 462-6765

Fax: (518) 427-8352

Legal Line 1-833-628-0087

<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Hamilton County**

**Hamilton County Department of Social Services**

P.O. Box 725, 139 White Birch Lane

Indian Lake, New York 12842

Telephone: (518) 648-6131

Fax: (518) 648-5257

<https://www.hamiltoncounty.com/health-human-services/social-services>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Montgomery County**

**Montgomery County Department of Social Services**

PO Box 745, 64 Broadway  
Fonda, New York 12068-0745  
Telephone: (518) 853-4646  
Fax: (518) 853-8327

<https://www.co.montgomery.ny.us/web/sites/departments/socialservices/default.asp>

Amsterdam Satellite Office  
1290 Riverfront Center  
Amsterdam, New York 12010  
Telephone: (518) 212-5778  
Fax: (518) 212-5780

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street  
Amsterdam, NY 12010  
Telephone: (518) 842-9466  
Fax: (518) 843-1792  
Toll Free: 1-800-821-8347  
Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Montgomery, Fulton and Schoharie Counties*

**Capital District Regional Office: (518) 408-5287**

**Otsego County**

**Otsego County Department of Social Services**

County Office Building  
197 Main Street  
Cooperstown, New York 13326  
Telephone: (607) 547-4355  
Fax: (607) 547-6437  
[https://www.otsegocounty.com/departments/social\\_services/index.php](https://www.otsegocounty.com/departments/social_services/index.php)

**Legal Services of Central New York (Binghamton Office)**

105 Court Street, Suite 200  
Binghamton, New York, 13901  
Telephone: (607) 231-5988  
Toll-free Legal Helpline: (877) 777-6152

**Legal Aid Society of Mid New York (Utica Office)**

120 Bleecker Street  
Utica, New York 13501  
Telephone: (315) 793-7000  
Fax: (315) 732-3202  
Toll Free: (877) 203-1062  
<https://www.lasmny.org/>

*Serves Otsego and Delaware Counties*

With appointments available in Oneonta:

189 Main Street Suite 301  
Oneonta, New York 13820  
Telephone: (315) 793-7000 ext. 1  
Fax: (315) 732-3202  
Toll Free: 1-877-777-6152

**Capital District Regional Office: (518) 408-5287**

**Rensselaer County**

**Rensselaer County Department of Social Services**

127 Bloomingrove Drive  
Troy, New York 12180  
Telephone: (518) 833-6000  
Fax: (518) 833-6186  
<https://www.renscoco.com/232/Social-Services>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087  
<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Saratoga County**

**Saratoga County Department of Social Services**

County Complex  
152 West High Street  
Ballston Spa, New York 12020  
Telephone: (518) 884-4140  
Fax: (518) 884-4199  
<https://www.saratogacountyny.gov/departments/social-services/>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street  
Saratoga Springs, New York 12866  
Telephone: (518) 587-5188  
Fax: (518) 587-0959  
Legal Line: 1-833-628-0087  
<https://www.lasnny.org/>

**Capital District Regional Office: (518) 408-5287**

**Schenectady County**

**Schenectady County Department of Social Services**

797 Broadway #301  
Schenectady, New York 12305  
Telephone: (518) 388-4470  
Fax: (518) 388-4644  
<https://www.schenectadycountyny.gov/dss>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087  
<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Schoharie County**

**Schoharie County Department of Social Services**

County Office Building 2<sup>nd</sup> Floor

284 Main Street, P.O. Box 687

Schoharie, New York 12157

Telephone: (518) 295-8334

Fax: (518) 295-8492

<https://www4.schohariecounty-ny.gov/departments/social-services/>

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street

Amsterdam, New York 12010

Telephone: (518) 842-9466

Fax: (518) 843-1792

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Fulton and Schoharie Counties*

**Capital District Regional Office: (518) 408-5287**

**Warren County**

**Warren County Department of Social Services**

Warren County Human Services Building

1340 State Street, Route 9

Lake George, New York 12845

Telephone: (518) 761-6300

Fax: (518) 824-8812

<https://warrencountyny.gov/socserv>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street

Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Saratoga, Warren, and Washington Counties.*

**Capital District Regional Office: (518) 408-5287**

**Washington County**

**Washington County Department of Social Services**

383 Broadway, Building B  
Fort Edward, New York 12828  
Telephone: (518) 746-2300  
Fax: (518) 746-2355

<https://www.washingtoncountyny.gov/517/Social-Services>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street  
Saratoga Springs, New York 12866  
Telephone: (518) 587-5188  
Fax: (518) 587-0959  
Legal Line: 1-833-628-0087

<https://www.lasnny.org/>

*Serves Saratoga, Warren, and Washington Counties.*

**Central New York Regional Office: (315) 477-8472**

**Central New York Regional Office**

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida,  
Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
217 South Salina Street, 4<sup>th</sup> Floor  
Syracuse, New York 13202  
(315) 477-8472  
[syradulthomes@health.ny.gov](mailto:syradulthomes@health.ny.gov)

**Central New York Regional Office: (315) 477-8472**

**Broome County**

**Broome County Department of Social Services**

36-42 Main Street  
Binghamton, New York 13905  
(607) 778-1100  
<https://www.gobroomecounty.com/dss>

**Legal Services of Central New York (Binghamton Office)**

105 Court Street, Suite 200  
Binghamton, New York 13901  
Telephone: (607) 231-5988  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**The Deposit Foundation**

146 Front Street, Suite 102119 Front Street  
Deposit, New York 13754  
Telephone: (607) 467-4000  
Fax: (607) 467-4399  
<https://www.depositfoundation.com/>

*Provides referrals to services/programs in Broome and Delaware Counties*

**Central New York Regional Office: (315) 477-8472**

**Cayuga County**

**Cayuga County Department of Social Services**

County Office Building  
160 Genesee Street  
Auburn, New York 13021  
Telephone: (315) 253-1011  
<https://www.cayugacounty.us/260/Social-Services>

**Auburn Human Rights Commission**

Westminster Presbyterian Church  
17 William Street  
Auburn, New York 13021  
Telephone: (315) 252-2929  
<https://www.auburnny.gov/human-rights-commission>

**Catalyst Cayuga/Human Services Coalition**

23 Chapman Avenue  
Auburn, New York 13021  
Telephone: (315) 702-6389  
<https://catalystcayuga.org/>

**Legal Services of Central New York (Oswego Office)**

335 W. First Street, 2<sup>nd</sup> Floor  
Oswego, New York 13126  
Telephone: (315) 532-6900  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Chenango County**

**Chenango County Department of Social Services**

5 Court Street  
Norwich, New York 13815  
Telephone: (607) 337-1500  
Fax: (607) 337-1525  
Toll Free: (877) 337-1501  
<https://www.chenangodss.org/>

**Legal Services of Central New York (Binghamton Office)**

105 Court Street, Suite 200  
Binghamton, New York 13901  
Telephone: (607) 231-5988  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>  
*Serves Chenango County*

**Central New York Regional Office: (315) 477-8472**

**Cortland County**

**Cortland County Department of Social Services**

60 Central Avenue  
Cortland, New York 13045  
Telephone: (607) 753-5265  
<https://www.cortland-co.org/149/Social-Services>

**Legal Services of Central New York (Binghamton Office)**

105 Court Street, Suite 200  
Binghamton, New York 13901  
Telephone: (607) 231-5988  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Herkimer County**

**Herkimer County Department of Social Services**

301 North Washington St, Suite 2110

Herkimer, New York 13350

(315) 867-1291

<https://www.herkimercounty.org/departments/social-services>

**Legal Services of Central New York (Utica Office)**

120 Bleecker Street, Second Floor

Utica, New York 13501

Telephone: (315) 793-7108

Toll-free Legal Helpline: (877) 777-6152

<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Jefferson County**

**Jefferson County Department of Social Services**

250 Arsenal Street

Watertown, New York 13601

(315) 782-9030 or (315) 785-3000

Protective Services for Adults: (315) 785-3210

<https://co.jefferson.ny.us/SocialServices>

**Legal Services of Central New York (Watertown Office)**

215 Washington Street, Suite 202

Watertown, New York 13601

Telephone: (315) 955-6700

Toll-free Legal Helpline: (877) 777-6152

<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Lewis County**

**Lewis County Department of Social Services**  
5274 Outer Stowe Street  
PO Box 193  
Lowville, New York 13367  
Telephone: (315) 376-5400  
Fax: (315) 376-4112  
<https://lewiscountyny.gov/departments/social-services/>

**Legal Aid Society of Mid-New York (Utica Office)**  
120 Bleecker Street  
Utica, New York 13501  
Telephone: (315) 793-7000  
Fax: (315) 732-3202  
Toll Free: 1-877-203-1062  
<https://www.lasmny.org/>

**Legal Services of Central New York (Watertown Office)**  
215 Washington Street, Suite 202  
Watertown, New York 13601  
Telephone: (315) 955-6700  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Madison County**

**Madison County Department of Social Services**

133 North Court Street #1  
Wampsville, New York 13163  
Telephone: (315) 366-2211  
Fax: (315) 366-2553  
<https://www.madisoncounty.ny.gov/233/Social-Services>

**Legal Services of Central New York (Syracuse Office)**

221 S. Warren Street, Suite 300  
Syracuse, New York 13202  
Telephone: (315) 703-6500  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street  
Utica, New York 13501  
Telephone: (315) 793-7108  
Fax: (315) 732-3202  
Toll Free: 1-877-203-1062  
<https://www.lasmny.org/>

**Catholic Charities (Utica Office)**

1408 Genesee Street  
Utica, New York 13502  
Telephone: (315) 724-2158  
<https://www.catholiccharitiesom.org/>

**Central New York Regional Office: (315) 477-8472**

**Oneida County**

**Oneida County Department of Social Services**  
800 Park Avenue  
Utica, New York 13501  
Telephone: (315) 798-5700  
<https://ocgov.net/socialservices>

**McMahon & Grow, LLC, Attorneys at Law**  
301 North Washington Street  
Rome, New York 13440  
Telephone: (315) 336-4700

**Central Association for the Blind and Visually Impaired**  
507 Kent Street  
Utica, New York 13501  
Telephone: (315) 797-2233  
<https://www.cabvi.org/>  
*Serves blind and visually impaired persons*

**Catholic Charities (Utica Office)**  
1408 Genesee Street  
Utica, New York 13502  
Telephone: (315) 724-2158  
<https://www.catholiccharitiesom.org/>

**Catholic Charities (Rome Office)**  
199 W Dominick Street  
Rome, New York 13440  
Telephone: (315) 337-8600  
<https://www.catholiccharitiesom.org/>

**Catholic Charities (Oneida Office)**  
1081 Northside Shopping Center – Box 2  
Oneida, New York 13421  
Telephone: (315) 363-5274  
<https://www.catholiccharitiesom.org/>

**Resource Center for Independent Living**  
131 Genesee Street  
Utica, New York 13501  
Telephone: (315) 797-4642  
Fax: (315) 797-4747  
Toll Free: (877) 397-4126  
<https://www.rcil.com/>

**Legal Services of Central New York (Utica Office)**  
120 Bleecker Street, Second Floor  
Utica, New York 13501  
Telephone (315) 793-7108  
Toll-free Legal Helpline (877)777-6152

**Central New York Regional Office: (315) 477-8472**

<https://www.lscny.org/>

**Onondaga County**

**Onondaga County Department of Social Services**

421 Montgomery Street  
Syracuse, New York 13202  
Telephone: (315) 435-2700  
<http://www.ongov.net/dss/>

**Legal Services of Central New York, Inc. (Syracuse Office)**

221 S. Warren Street, Suite 300  
Syracuse, NY 13202  
Telephone: (315) 703-6500  
Toll-free Legal Helpline: (877) 777-6152  
<https://www.lscny.org/>

**Volunteer Lawyers Project of Onondaga County, Inc**

221 S. Warren Street, Suite 320  
Syracuse, New York 13202-1860  
Telephone: (315) 471-3409  
Fax: (315) 939-1466  
<https://vlpcny.org/>

**Central New York Regional Office: (315) 477-8472**

**Oswego County**

**Oswego County Department of Social Services**

100 Spring Street

Mexico, New York 13114

Telephone: (315) 963-5000

Fax: (315) 963-5477

[https://www.oswegocounty.com/departments/human\\_services/social\\_services/index.php](https://www.oswegocounty.com/departments/human_services/social_services/index.php)

**Legal Services of Central New York (Oswego Office)**

335 W. First Street, Second Floor

Oswego, New York 13126

Telephone: (315) 532-6900

Toll-free Legal Helpline: (877) 777-6152

<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**St. Lawrence County**

**St. Lawrence County Department of Social Services**

6 Judson Street  
Canton, New York 13617  
Telephone: (315) 379-2111  
Fax: (315) 379-2278  
Protective Services for Adults: (315) 379-2148  
<https://stlawco.gov/Departments/SocialServices>

**Legal Aid Society of Northeastern New York (Canton Office)**

17 Hodskin Street  
Canton, New York 13617  
Legal Line: 1-833-628-0087  
Fax: (315) 386-4586  
<https://www.lasnny.org/>

**Central New York Regional Office: (315) 477-8472**

**Tioga County**

**Tioga County Department of Social Services**

1062 State Route 38  
Owego, New York 13827  
Telephone: (607) 687-8300  
<https://www.tiogacountyny.com/departments/social-services/>

**Legal Assistance of Western NY, Inc.**

902 Taber Street, Suite 1  
Ithaca, New York 14850  
Telephone: (607) 273-3667  
Toll Free: 1-800-724-4170  
<https://www.lawny.org/>

**Central New York Regional Office: (315) 477-8472**

**Tompkins County**

**Tompkins County Department of Social Services**

Human Services Building  
320 West Martin Luther King State Street  
Ithaca, New York 14850  
Telephone: (607) 274-5680  
Protective Services for Adults: (607) 274-5323  
<https://tompkinscountyny.gov/dss>

**Legal Assistance of Western NY, Inc. (Ithaca)**

902 Taber Street, Suite 1  
Ithaca, New York 14850  
Telephone: (607) 273-3667  
Toll Free: 1-800-724-4170  
<https://www.lawny.org/>

**Metropolitan Area Regional Office (Long Island): (631) 851-3098**

**Long Island Regional Office**

Nassau and Suffolk Counties.

Central Islip Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
320 Carleton Avenue, Suite 5000  
Central Islip, New York 11722  
(631) 851-3098  
[acfmaro@health.ny.gov](mailto:acfmaro@health.ny.gov)

**Metropolitan Area Regional Office (Long Island): (631) 851-3098**

**Nassau County**

**Nassau County Department of Social Services**

60 Charles Lindbergh Boulevard

Uniondale, New York 11553

Telephone: (516) 227-8519

<https://www.nassaucountyny.gov/agencies/dss/>

**Jewish Association for Services for the Aged (JASA)**

Long Island Center for Dignity and Support

114 Old Country Road, Suite 508

Mineola, New York 11501

Telephone: (347) 547-7127

Main contact: (212)-273-5200

<https://www.jasa.org/>

**Legal Aid Society of Nassau County**

40 Main Street

Hempstead, New York 11550

Telephone: (516) 560-6400

Fax: (516) 572-1957

<https://nclas.org/>

**Long Island Advocacy Center, Inc.**

Herricks Community Center

999 Herricks Road

New Hyde Park, New York 11040

Telephone: (516) 248-2222

Fax: (516) 248-2290

<https://theliac.org/>

**Nassau/Suffolk Law Services (Hempstead Office)**

1 Helen Keller Way, 5<sup>th</sup> Floor

Hempstead, New York 11550

Telephone: (516) 292-8100

Fax: (516) 292-6529

<https://www.nslawservices.org/>

**Metropolitan Area Regional Office (Long Island): (631) 851-3098**

**Suffolk County**

**Suffolk County Department of Social Services**

3085 Veterans' Memorial Highway

Ronkonkoma, NY 11788

Telephone: (631) 854-9930

<https://www.suffolkcountyny.gov/Departments/Social-Services>

**Nassau/Suffolk Law Services (Islandia Office)**

1757 Veteran's Highway, Suite 50

Islandia, New York 11749

Telephone: (631) 232-2400

Fax: (631) 232-2489

<https://www.nslawservices.org/>

**Nassau/Suffolk Law Services (Riverhead Office)**

400 W. Main Street, Suite 200

Riverhead, New York 11901

Telephone: (631) 369-1112

Fax: (631) 369-1612

<https://www.nslawservices.org/>

**Jewish Association for Services to the Aged**

Long Island Center for Dignity and Support

114 Old Country Road, Suite 508

Mineola, New York 11501

Telephone: (347) 547-7127

<https://www.jasa.org/>

**Legal Aid Society of Suffolk County**

John P. Cohalan, Jr. Courthouse

400 Carleton Avenue, 4<sup>th</sup> Floor

Central Islip, New York 11722

Telephone: (631) 853-5212

Fax: (631) 853-7798

<http://sclas.org/>

**Long Island Advocacy Center, Inc.**

490 Wheeler Road, Suite 165C

Hauppauge, New York 11788

Telephone: (631) 234-0467

Fax: (631) 234-4069

<https://theliac.org/>

**Touro College**

Jacob Fuchsberg Law Center

225 Eastview Drive

Central Islip, New York 11722

Telephone: (631) 761-7000

**Metropolitan Area Regional Office (Long Island): (631) 851-3098**

<https://www.tourolaw.edu/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Metropolitan Area Regional Office**

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester Counties

Metropolitan Area Regional Office  
New York State Department of Health  
Adult Care Facility Program & Assisted Living Surveillance  
90 Church Street, 15<sup>th</sup> Floor  
New York, New York 10007  
(212) 417-4440  
[acfmaro@health.ny.gov](mailto:acfmaro@health.ny.gov)

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**New York City**

**Legal Services NYC**

Intake hotline: (917) 661-4500

<https://www.legalservicesnyc.org/>

*Citywide*

**Mobilization for Justice, Inc. (formerly MFY Legal Services)**

100 William Street, 6<sup>th</sup> Floor

New York, NY 10038

Telephone: (212) 417-3700

Fax: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

<https://mobilizationforjustice.org/>

*Citywide*

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Bronx**

**Legal Aid Society – Bronx Office**

260 E 161 Street  
Bronx, New York 10451  
(718) 991-4758  
<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone</b>
1	135 Einstein Loop Bronx, New York 10475	Co-op City Case Management	(718) 379-0433
		Co-op City Grandparents Connection	(718) 671-2090
		East Bronx Case Management	(347) 547-7140
		Einstein Senior Center	(718) 671-5161
2	1525 Unionport Road, #ME Bronx, New York 10462	Parkchester Enhancement NORC Program <i>*JASA operates as the social services provider</i>	(718) 409-1619
3	177 Dreiser Loop Bronx, New York 10475	Dreiser Senior Center	(718) 320-1345
4	2158 Watson Avenue Bronx, New York 10472	Mechler Hall Senior Center	(718) 892-1396
5	2705 Schley Avenue Bronx, New York 10465	Bronx Friendship House	(718) 863-8833
		Throggs Neck Senior Center	(718) 823-1771
6	300 Middletown Road Side Entrance Bronx, New York 10461	East Bronx Case Management	(347) 547-7140
7	3880 Sedgwick Avenue Bronx, New York 10463	Van Cortlandt Senior Center	(718) 549-4700
8	5625 Arlington Avenue Bronx, New York 10471	Geriatric Mental Health Outreach Service Satellite at Riverdale Y Senior Center	(718) 365-4044
9	80 East 181st Street Bronx, New York 10453	Geriatric Mental Health Outreach Service Satellite at BronxWorks Morris Innovative Senior Center	(718) 365-4044
10	910 East 172nd Street Bronx, New York 10460	Geriatric Mental Health Outreach Service Satellite at Neighborhood SHOPP Casa Boricua Senior Center	(718) 365-4044
11	950 Union Avenue Bronx, New York 10459	Geriatric Mental Health Outreach Service Satellite at PSS Davidson Senior Center	(718) 365-4044
12	975 Waring Avenue Bronx, New York 10469	Sue Ginsburg Senior Center	(718) 881-1758
13	1 Fordham Plaza Suite 908 Bronx, New York 10458	Bronx Service Center	(718) 365-4044
		Bronx Adult Protective Services <i>Services Provided Throughout the Bronx</i>	(718) 365-8359
		Geriatric Mental Health Outreach Services	(718) 365-4044
		PEARLS <i>Services Provided Throughout the Bronx</i>	(718) 365-4044
		Senior Community Connection	(212) 273-5272

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

	<b>Location</b>	<b>Services</b>	<b>Telephone</b>
14	1220 East 229th Street Bronx, New York 10466	Bay Eden Senior Center Hours Sunday thru Friday 8:30am to 4pm	(718) 882-3815
		Geriatric Mental Health Outreach Service Satellite	(718) 365-4044
15	2049 Bartow Avenue Bronx, New York 10475	Co-op City NORC Program	(718) 320-2066

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Kings County (Brooklyn)**

**Legal Aid Society (Brooklyn Office)**

111 Livingston Street, 7th Floor

Brooklyn, New York 11201

Telephone: (718) 645-3111 (if age 60 or over)

Telephone: (718) 722-3100 (all others)

<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	1201 Pennsylvania Avenue Suite 1A Brooklyn, New York 11239	Brooklyn Home Delivered Meals	(212) 273-5272
2.	1540 Van Siclen Avenue Brooklyn, New York 11239	Starrett City Senior Center	(718) 642-1010
3.	161 Corbin Place Brooklyn, New York 11235	Brooklyn District Office Caregiver Respite Program Scheuer House of Manhattan Beach Housing Senior Alliance Senior Center Senior Community Connection Sheepshead Bay Case Management	(718) 943-7724 (718) 934-4180 (718) 743-3000 (718) 646-4100 (718) 934-4295 (718) 934-4295
4.	1901 Coney Island Avenue Brooklyn, New York 11230	Brooklyn LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
5.	202 Graham Avenue Brooklyn, New York 11206	Friendship House Mental Health Program Williamsburg Senior Center	(718) 922-5079 (718) 388-6865
6.	2211 Church Avenue Brooklyn, New York 11226	Storefront Case Management Brooklyn LEAP - Legal/Social Work Elder Abuse Program	(347) 505-3050 (212) 273-5272
7.	288 Frost Street Brooklyn, New York 11211	Cooper Park Senior Center	(718) 408-6328
8.	2880 West 12th Street Brooklyn, New York 11224	Luna Park Senior Center	(718) 996-6666
9.	2942 West 5th Street Brooklyn, New York 11224	Trumps United NORC	(718) 372-8815
10.	2950 West 35th Street Brooklyn, New York 11224	Coney Island Active Aging (CIAA) NORC Program	(718) 943-7812
11.	3161 Brighton 6th Street Brooklyn, New York 11234	Scheuer House of Brighton Beach Housing South Brooklyn Case Management	(718) 743-5007 (718) 943-1615
12.	3601 Surf Avenue Brooklyn, New York 11224	Scheuer House of Coney Island Housing Scheuer House of Coney Island Senior Center	(718) 373-3650 (718) 373-3954
13.	458 Neptune Avenue Brooklyn, New York 11224	TRUMPS United NORC	(718) 372-8815

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
14.	50 Humboldt Street Brooklyn, New York 11206	Bushwick Hylan NORC	718.408.7532
15.	60 West End Avenue Brooklyn, New York 11235	Brighton/Manhattan Beach Senior Center	(718) 646-1118
16.	9502 Seaview Avenue Brooklyn, New York 11236	JASA at the HES Senior Center	(718) 251-3700
17.	2844 Ocean Parkway Brooklyn, New York 11235	Warbasse Cares for Seniors NORC Program	(718) 996-5200
18.	3300 Coney Island Avenue Brooklyn, New York 11235	Shorefront Senior Center	(718) 646-1444
19.	101 Clark St Brooklyn, New York 11201	Cadman Towers NORC	Not provided

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**New York County (Manhattan)**

**Legal Aid Society (Harlem Community Law Office)**

2090 Adam Clayton Powell Jr Boulevard, 3<sup>rd</sup> Floor

New York, New York 10027

Telephone: (212) 426-3000

<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	10 East 138th Street New York, New York 10037	Honorable David N. & Joyce Dinkins Riverton Center	(929) 346-3100
2.	120 West 76th Street New York, New York 10023	Club 76 Senior Center	(212) 712-0170
3.	160 West 96th Street New York, New York 10025	RNA NORC	Not provided
4.	200 East 5th Street New York, New York 10003	Evelyn & Louis A. Green Residence at Cooper Square	(212) 598-9088
5.	2106 1st Avenue New York, New York 10029	1199 Plaza Services NORC Program	(212) 289-3836
6.	290 9th Avenue New York, New York 10001	Penn South NORC Program <i>*JASA operates as the social services provider</i>	(212) 243-3670
7.	310 East 3rd Street New York, New York 10009	Harry and Jeanette Weinberg Residence at Positively Third Street	(212) 598-9088
8.	475 Riverside Drive Suite 1846 New York, New York 10025	One Stop at JASA	(212) 864-7900
9.	65 West 90th Street New York, New York 10024	St. Martin's Tower NORC Program <i>*JASA operates as the social services provider</i>	(646) 539-2292
10.	247 West 37th Street New York, New York 10018	Manhattan Headquarters Advocacy Training Program Community Guardian Program JASACare - Home Care Services Manhattan Adult Protective Services Manhattan LEAP (Legal Social Work Elder Abuse Program) NextAct Programs Help Center Senior Community Connection Volunteer Programs	(212) 273-5200 (212) 273-5260 (212) 273-5272 (646) 343-9300 (212) 273-5272 (212) 273-5272 (212) 273-5200 (212) 273-5272 (212) 273-5272 (212) 273-5211

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Queens (including the Rockaways)**

**Legal Aid Society (Queens Neighborhood Office)**

120-46 Queens Boulevard  
Kew Gardens, New York 11415  
Telephone: (718) 286-2000  
<https://legalaidnyc.org/>

**Legal Services for Elder Justice (JASA)**

Telephone: (212) 273-5272  
(clients must be Queens residents aged 60 or over)  
<https://www.jasa.org/services/legal>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	106-20 Shorefront Parkway Rockaway Park, New York 11694	Rockaway Park Senior Center	(718) 634-3044
2.	125-135 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Housing	(718) 471-6677
3.	155 Beach 19th Street Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
4.	1915 Seagirt Boulevard Far Rockaway, New York 11691	Evelyn and Louis A. Green Residence Senior Housing	(718) 327-5759
5.	1925 Seagirt Boulevard Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
6.	34-11 Beach Channel Drive Far Rockaway, New York 11691	Beach Channel	Not provided
7.	86-25 Frances Lewis Boulevard Holliswood, New York 11427	Holliswood Senior Center	(718) 454-6157
8.	97-77 Queens Boulevard Rego Park, New York 11374	Queens Service Center	(718) 286-1500
		Legal Services for the Elderly in Queens (LSEQ)	(718) 286-1500
		Queens Adult Protective Services	(212) 273-5272
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
9.	131 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Senior Center	(718) 471-3200
		Far Rockaway Case Management	(718) 471-6677
		Far Rockaway Neighborhood NORC (NNORC)	(718) 713-3424 x4011
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
		Queens Home Delivered Meals	(212) 273-5272
		Senior Community Connection	(718) 471-2263
10.	711C Seagirt Avenue Apartment 2N Far Rockaway, New York 11691	Far Rockaway Neighborhood NORC	(718) 471-3110
		Roy Reuther Senior Center	(718) 471-3110

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Richmond County (Staten Island)**

**Legal Aid Society (Staten Island Neighborhood Office)**

60 Bay Street, #22  
Staten Island, NY 10301  
Telephone: (347) 422-5333  
<https://legalaidnyc.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Dutchess County**

**Dutchess County Department of Community and Family Services**

Central Office 60 Market Street Poughkeepsie, New York 12601 Telephone: (845) 486-3090	Eastern Dutchess Government Center 131 Country House Road Millbrook, New York 12545 Telephone: (845) 677-5532
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<https://www.dutchessny.gov/Departments/Community-Family-Services/Community-and-Family-Services.htm>

**Dutchess County Department of Mental Hygiene**

230 North Road  
Poughkeepsie, New York 12601  
Telephone: (845) 485-2700 (Call or Text)  
Helpline for crisis intervention, counseling information, and referral 24/7  
<https://www.dutchessny.gov/Departments/DBCH/Mental-Health-Services.htm>  
*Serves mentally disabled, developmentally disabled, alcohol and drug abuse*

**Dutchess County Bar Association**

P.O. Box 1837  
Poughkeepsie, New York 12601  
Telephone: (845) 473-2488  
<https://dutchesscountybar.org/lawyer-referral-service/>

**Dutchess County Community Action Agency**

77 Cannon Street Poughkeepsie, New York 12601 Telephone: (845) 452-5104 Ext. 183 <a href="https://www.dutchesscap.org/">https://www.dutchesscap.org/</a> <i>Serves low income, elderly and handicapped</i>	44 E. Market Street #46 Red Hook, New York 12571 Telephone: (845) 452-5104 Ext. 220 <a href="https://www.dutchesscap.org/">https://www.dutchesscap.org/</a>
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**Dutchess County Public Defender**

45 Market Street  
Poughkeepsie, New York 12601  
Telephone: (845) 486-2280  
Toll Free: 1-800-660-8818  
<https://www.dutchessny.gov/Departments/Public-Defender/Public-Defender.htm>

**Family Services, Inc.**

29 North Hamilton Street  
Poughkeepsie, New York 12601  
Telephone: (845) 452-1110  
<https://familyservicesny.org/>

**Legal Services of the Hudson Valley**

One Civic Center Plaza, Suite 506  
Poughkeepsie, New York 12601  
Telephone: (845) 471-0058  
<https://www.lshv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Orange County**

**Orange County Department of Social Services**

30 and 40 Matthews Street  
Goshen, New York 10924  
Telephone: (845) 291-2800

Box Z  
11 Quarry Road  
Goshen, New York 10924  
Telephone: (845) 291-4000

<https://www.orange-county.gov/285/Department-of-Social-Services>

**Legal Services of Hudson Valley**

1 Corwin Court, Suite 102  
Newburgh, New York 12550  
Telephone: (845) 569-9110  
<https://www.ls hv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Putnam County**

**Putnam County Department of Social Services**  
110 Old Route 6  
Carmel, New York 10512  
Telephone: (845) 808-1500  
<https://www.putnamcountyny.com/social-services/>

**Putnam County Legal Aid Society, Inc.**  
12 Fair Street  
Carmel, New York 10512  
Telephone: (845) 225-8466  
<https://putnamcountylegalaidociety.business.site/>  
*Provides assigned legal counsel to indigent persons*

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Rockland County**

**Rockland County Department of Social Services**

50 Sanatorium Road  
Pomona, New York 10970  
Telephone: (845) 364-2000

<http://rocklandgov.com/departments/social-services/>

**Legal Aid Society of Rockland County, Inc.**

P.O. Box 314  
2 Congers Road  
New City, New York 10956  
Telephone: (845) 634-3627

<https://legalaidrockland.org/>

*Serves persons below 125% of poverty level with meritorious cases in civil law*

**Legal Services of the Hudson Valley**

7A Perlman Drive, 2<sup>nd</sup> Floor  
Spring Valley, New York 10977  
Telephone: (845) 476-3831

<https://www.lshv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Sullivan County**

**Sullivan County Division of Health & Family Services**

PO Box 231  
16 Community Lane  
Liberty, New York 12754  
Family Services Telephone: (845) 292-0100  
Legal Services Telephone: (845) 807-0498  
<https://sullivanny.us/Departments/HealthandFamilyServices>

**Legal Services, Hudson Valley (Main Office)**

309 E Broadway  
Monticello, New York 12748  
Telephone: (845) 569-9110 Ext. 200  
*Monday – Friday: 10 AM – 4 PM*  
<https://www.lshv.org/>

**Sullivan Legal Aid Panel, Inc.**

11 Bank Street  
Monticello, New York 12701  
Telephone: (845) 794-4094  
<https://townofbethelny.us/justice-court>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Ulster County**

**Ulster County Department of Social Services**

1081 Development Court  
Kingston, New York 12401  
Telephone: (845) 334-5000  
<https://ulstercountyny.gov/social-services>

**Kingston AARP #2039**

Esopus Town Hall  
284 Broadway  
Port Ewen, New York 12466  
Telephone: (888) 687-2277  
International Telephone: 1-(202)-434-3252  
<https://local.aarp.org/kingston-ny/>

*Serves retired seniors*

**Legal Services of the Hudson Valley (Kingston Office)**

550 Aaron Court  
Kingston, New York 12401  
Telephone: (845) 331-9373  
<https://www.lshv.org/>

**Ulster County Crime Victims Assistance Program**

5 Pearl Street  
Kingston, New York 12401  
Telephone: (845) 340-3443 or Hotline (845) 340-3442  
<https://ulstercountyny.gov/probation/crime-victim-assistance>

*Serves victims of crime only*

**Ulster County Consumer Affairs**

239 Golden Hill Lane  
Kingston, New York 12401  
Telephone: (845) 340-3260  
<https://ulstercountyny.gov/district-attorney/consumer-affairs>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Westchester County**

**Westchester County Department of Social Services**

112 East Post Road, 5<sup>th</sup> Floor  
White Plains, New York 10601  
Telephone: (914) 995-5000  
<https://socialservices.westchestergov.com/>

**Legal Services of the Hudson Valley**

<https://www.lshv.org/>

**Main Office**

90 Maple Avenue.  
White Plains, New York 10601  
Telephone: (914) 949-1305

**Yonkers**

30 South Broadway, 6<sup>th</sup> Floor  
Yonkers, New York 10701  
Telephone: (914) 376-3757

**Mount Vernon**

100 E. First Street, Suite 810  
Mount Vernon, New York 10550  
Telephone: (914) 813-6880

**Peekskill**

1 Park Place, Suite 202  
Peekskill, New York 10566  
Telephone: (914) 402-2192

**Mount Vernon Office for the Aging**

City Hall 1 Roosevelt Square  
Mount Vernon, New York 10550  
Telephone: (914) 665-2315  
<https://cmvny.com/departments/office-of-the-aging/>  
Serves persons 60 and over in the City of Mount Vernon

**Westchester Hispanic Coalition**

46 Waller Avenue  
White Plains, New York 10605  
Telephone: (914) 948-8466  
[https://hispanicfederation.org/agencies/westchester\\_hispanic\\_coalition](https://hispanicfederation.org/agencies/westchester_hispanic_coalition)  
Serves Latino Community

**Western Regional Office: (585) 423-8185**

**Western Regional Office**

Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties.

Western Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
1565 Jefferson Road Suite #120  
Rochester, New York 14623  
(585) 423-8185  
[acfwro@health.ny.gov](mailto:acfwro@health.ny.gov)

**Western Regional Office: (585) 423-8185**

**Allegany County**

**Allegany County Department of Social Services**

County Office Building  
7 Court Street  
County Office Bldg. rm 127  
Belmont, New York 14813  
Telephone: (585) 268-9322  
<https://www.alleganyco.com/departments/social-services/>

**Center for Elder Law & Justice (Buffalo Office)**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
Telephone: (716) 853-3087  
<https://elderjusticeny.org/>

**Legal Assistance of Western New York**

16 West William Street  
PO Box 272  
Bath, New York 14810  
Telephone: (607) 776-4126  
Toll Free: 1-877-776-4126  
<https://www.lawny.org/>

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

**New York Connects**

6085 State Route 19 North  
Belmont, New York 14813  
Toll Free: 1-866-268-9390  
<http://www.alleganyco.com>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Cattaraugus County**

**Cattaraugus County Department of Social Services**

1 Leo Moss Drive #600  
Olean, New York 14760  
Telephone: (716) 373-8065  
<https://www.cattco.org/social-services/social-services>

**Center for Elder Law & Justice (Buffalo Office)**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
Telephone: (716) 853-3087  
<https://elderjusticeny.org/>

**Legal Assistance of Western New York**

103 S. Barry Street  
Olean, New York 14760  
Telephone: (716) 373-4701  
Toll Free: 1-888-767-1950  
<https://www.lawny.org/>

*Serves persons with civil legal problems who are unable to pay for an attorney*

**NYS Division of Human Rights (Buffalo Office)**

Main Place Tower,  
350 Main Street 10<sup>th</sup> Floor Suite 1000B  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445  
<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Western Regional Office: (585) 423-8185**

**Chautauqua County**

**Chautauqua County Department of Social Services**

7 North Erie St.  
Hall R. Clothier Building  
Mayville, New York 14757  
Telephone: (716) 753-4221  
<https://chqgov.com/>

**Center for Elder Law & Justice (Chautauqua Office)**

314 Central Avenue, Suite 300  
Dunkirk, New York 14048  
Telephone: (716) 261-3275  
<https://elderjusticeny.org/>

**Legal Assistance of Western New York**

115 West Third Street  
Jamestown, New York 14701  
Telephone: (716) 664-4535  
Toll Free: 1-866-664-4567  
<https://www.lawny.org/>

*Serves persons with civil legal problems who are unable to pay for an attorney*

**NYS Division of Human Rights (Buffalo Office)**

Main Place Tower  
350 Main Street 10<sup>th</sup> Floor Suite 1000B  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445  
<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Western Regional Office: (585) 423-8185**

**Chemung County**

**Chemung County Department of Social Services Human Resource Center**

425 Pennsylvania Avenue

Elmira, New York 14904

Telephone: (607) 737-5302

[https://www.chemungcountyny.gov/departments/s - z\\_departments/social\\_services/index.php](https://www.chemungcountyny.gov/departments/s - z_departments/social_services/index.php)

**Legal Assistance of Western New York**

215 East Church Street, Suite 301

Elmira, New York 14901

Telephone: (607) 734-1647

<https://www.lawny.org/>

*Serves persons with civil legal problems who are unable to pay for an attorney*

**Neighborhood Justice Project**

325 Lake Street

Elmira, New York 14901

Telephone: (607) 734-6512

**Western Regional Office: (585) 423-8185**

**Erie County**

**Erie County Department of Social Services**

Rath County Office Building  
95 Franklin Street, 8<sup>th</sup> Floor  
Buffalo, New York 14202  
Telephone: (716) 858-8000  
<https://www2.erie.gov/socialservices/>

**Erie County Department of Senior Services**

Rath County Office Building  
95 Franklin Street, 13<sup>th</sup> Floor  
Buffalo, New York 14202  
Telephone: (716) 858-8526

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
Telephone: (716) 853-3087  
<https://elderjusticeny.org/>

**NYS Division of Human Rights (Buffalo Office)**

Main Place Tower  
350 Main Street 10<sup>th</sup> Floor Suite 1000B  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445  
<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie, and Niagara Counties*

**Neighborhood Legal Services, Inc.**

237 Main Street, Suite 400  
Buffalo, New York 14020  
Telephone: (716) 847-0650  
<https://nls.org/>

*Serves Erie County*

**Mental Health Association of Erie County**

1021 Broadway Street Fifth Floor  
Buffalo, New York 14212  
Telephone: (716) 886-1242  
[info@mhawny.org](mailto:info@mhawny.org)

*Serves past or present adult mental health clients with a focus on SSI issues.*

*Restrictions: Erie County low-income residents presently seeking or receiving mental health services.*

**Western Regional Office: (585) 423-8185**

**Genesee County**

**Genesee County Department of Social Services**

5130 E. Main Street

Batavia, New York 14020

Telephone: (585) 344-2580

<https://www.co.genesee.ny.us/departments/socialservices/index.php>

**Center for Elder Law & Justice**

438 Main Street, Suite 1200

Buffalo, New York 14202

Telephone: (716) 853-3087

<https://elderjusticeny.org/>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Neighborhood Legal Services, Inc.**

45 Main Street

Batavia, New York 14020

Telephone: (585) 343-5450

<https://nls.org/>

*Serves Genesee, Orleans, and Wyoming Counties*

**Western Regional Office: (585) 423-8185**

**Livingston County**

**Livingston County Department of Social Services**

1 Murray Hill Drive  
Mt. Morris, New York 14510  
Telephone: (585) 243-7300  
Telephone: (585) 335-1748  
Fax: (585) 243-7364

<https://www.livingstoncounty.us/274/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

**Legal Assistance of Western New York**

361 S. Main Street  
Geneva, New York 14456  
Telephone: (315) 781-1465  
Toll Free: 1-866-781-5235

<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

**Western Regional Office: (585) 423-8185**

**Monroe County**

**Monroe County Department of Human Services**

111 Westfall Road  
Rochester, New York 14620  
Telephone: (585) 753-6998  
<https://www.monroecounty.gov/hs>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square, 259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Legal Aid Society of Rochester, NY, Inc.**

One West Main Street  
Rochester, New York 14614  
Telephone: (585) 232-4090  
<https://www.lasroc.org/>

**Legal Services for Adults**

c/o Catholic Family Center  
87 North Clinton Avenue  
Rochester, New York 14604  
Telephone: (585) 546-7220  
<https://www.cfcrochester.org/>

*Serves persons 60 and over in civil matters*

**Legal Assistance of Western New York**

1 West Main Street, 4<sup>th</sup> Floor  
Rochester, New York 14614  
Telephone: (585) 325-2520  
<https://www.lawny.org/>

**Volunteer Legal Services Project of Monroe County, Inc.**

JustCause  
Telesca Center for Justice  
One West Main Street, 5<sup>th</sup> Floor  
Rochester, New York 14614  
Telephone: (585) 232-3051  
<https://www.vlsprochester.org/>  
*Serves persons at or below 125% of federal poverty level in civil matters*

**Empire Justice Center**

Telesca Center for Justice  
One West Main Street, Suite 200  
Rochester, New York 14614

**Western Regional Office: (585) 423-8185**

Telephone: (585) 295-5840

Telephone: (800) 727-0490 ext. 5822 *New Client Intake*

[health@empirejustice.org](mailto:health@empirejustice.org)

**Niagara County**

**Niagara County Department of Social Services**

20 East Avenue, PO Box 506

Lockport, New York 14094

Telephone: (716) 278-8400

<https://www.niagaracounty.com>

**NYS Division of Human Rights (Buffalo Office)**

350 Main Street 10<sup>th</sup> Floor Suite 1000B

Buffalo, New York 14202

Telephone: (716) 847-7632

Fax: (716) 847-3445

<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Center for Elder Law & Justice**

175 Walnut Street, Suite 1

Lockport, New York 14094

Telephone: (716) 878-9297

<https://elderjusticeny.org/>

**Western Regional Office: (585) 423-8185**

**Ontario County**

**Ontario County Department of Social Services**

3010 County Complex Drive

Canandaigua, NY 14424

Telephone: (585) 396-4060

Toll Free: 1-877-814-6907

Fax: (585) 396-4980

<http://www.co.ontario.ny.us/118/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Orleans County**

**Orleans County Department of Social Services**

14016 Route 31 West  
Albion, New York 14411  
Telephone: (585) 589-7000  
<https://www.orleanscountyny.gov>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Neighborhood Legal Services, Inc.**

45 Main Street  
Batavia, New York 14020  
Telephone: (585) 343-5450  
<https://nls.org/>

*Serves Genesee, Orleans, and Wyoming Counties*

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
Telephone: (716) 853-3087  
<https://elderjusticeny.org/>

**Western Regional Office: (585) 423-8185**

**Schuyler County**

**Schuyler County Department of Social Services**

323 Owego Street, Unit 3  
Montour Falls, New York 14865  
Telephone: (607) 533-8303

<https://www.schuylercounty.us/189/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Seneca County**

**Seneca County Department of Social Services**

Seneca County Office Building

1 DiPronio Drive

Waterloo, New York 13165

Telephone: (315) 539-1800

<https://www.co.seneca.ny.us/gov/services/>

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Steuben County**

**Steuben County Department of Social Services**

3 East Pulteney Square  
Bath, New York 14810  
Telephone: (607) 664-2000  
<https://www.steubencountyny.gov>

**Legal Assistance of Western New York**

16 West William Street  
PO Box 272  
Bath, New York 14810  
Telephone: (607) 776-4126  
Toll Free: 1-877-776-4126  
<https://www.lawny.org/>

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
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*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Wayne County**

**Wayne County Department of Social Services**

77 Water Street  
P.O. Box 10  
Lyons, New York 14489  
Telephone: (315) 946-4881  
<https://web.co.wayne.ny.us>

**Legal Assistance of Western New York**

361 S. Main Street  
Geneva, New York 14456  
Telephone: (315) 781-1465  
Toll Free: 1-866-781-5235  
<https://www.lawny.org/>

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One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Wyoming County**

**Wyoming County Department of Social Services**

466 North Main Street  
Warsaw, New York 14569-1080  
Telephone: (585) 786-8900  
<https://www.wyomingco.net/205/Social-Services>

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
Telephone: (716) 853-3087  
<https://elderjusticeny.org/>

**Neighborhood Legal Services, Inc.**

45 Main Street  
Batavia, New York 14020  
Telephone: (585) 343-5450  
<https://nls.org/>  
Serves Genesee, Orleans, and Wyoming Counties

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>  
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

**Western Regional Office: (585) 423-8185**

**Yates County**

**Yates County Department of Social Services**

County Office Building  
417 Liberty Street  
Penn Yan, New York 14527  
Telephone: (315) 536-5183  
<https://www.yatescounty.org/317/Social-Services>

**Legal Assistance of Western New York**

361 S. Main Street  
Geneva, New York 14456  
Telephone: (315) 781-1465  
Toll Free: 1-866-781-5235  
<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

To: New York State Department of Health  
Division of Adult Care Facility & Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
Attn: Bureau of Quality & Surveillance

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name or Organization/Person	
Current Address	
Current Telephone Number	

## New York State Long Term Care Ombudsman Directory

### **REGION 1**

#### **SUFFOLK COUNTY**

Elizabeth Maxim  
Interim Ombudsman Coordinator  
Family Service League  
1444 5<sup>th</sup> Avenue  
Bayshore, NY 11706  
631-470-6753  
E-mail: [emaxim@fsl-li.org](mailto:emaxim@fsl-li.org)

### **REGION 2**

#### **NASSAU COUNTY**

Mary Clare Campion  
Ombudsman Coordinator  
Family and Children's Association  
377 Oak Street, Fifth Floor  
Garden City, NY 11530  
516-466-9718  
E-mail: [mcampion@familyandchildrens.org](mailto:mcampion@familyandchildrens.org)

### **REGION 3**

#### **NEW YORK CITY**

Paula Goolcharan  
Ombudsman Coordinator  
Center for Independence of the Disabled  
New York, Inc.  
1010 Avenue of the Americas, Suite 301, New  
York, NY 10018  
1-888-855-9807  
E-mail: [pgooolcharan@cidny.org](mailto:pgooolcharan@cidny.org)

### **REGION 4**

#### **PUTNAM/ROCKLAND**

#### **WESTCHESTER COUNTIES**

Judy A. Farrell  
Ombudsman Coordinator  
Tri County Long Term Care  
Ombudsman Program  
10 North Street  
Cold Spring, NY 10516  
914-500-3406  
E-mail: [judy@ltccc.org](mailto:judy@ltccc.org)

### **REGION 5**

#### **COLUMBIA/DUTCHESSE/GREENE**

Sheila Wicklow  
Ombudsman Coordinator  
Hudson Valley LTC Ombudsman Program  
21 Old Main Street Suite 200B  
Fishkill, NY 12524  
845-229-4680  
E-mail: [sheila@ltccc.org](mailto:sheila@ltccc.org)

### **REGION 6**

#### **ALBANY/FULTON/HAMILTON**

**MONTGOMERY/RENSSELAER**  
**SARATOGA/SCHENECTADY**  
**SCHOHARIE/WARREN/WASHINGTON**  
**COUNTIES**  
Mary Keniry  
Ombudsman Coordinator  
Catholic Charities Senior and Caregiver  
Support Services  
1462 Erie Boulevard, 2nd Floor  
Schenectady, NY 12305  
518-372-5667 ext. 206  
E-mail: [mkeniry@cathcharschdy.org](mailto:mkeniry@cathcharschdy.org)

### **REGION 7**

#### **CLINTON/ESSEX/FRANKLIN COUNTIES**

Amy Gehrig  
Ombudsman Coordinator  
North Country Center for Independence  
80 Sharron Avenue  
Plattsburgh, NY 12901  
518-562-1732  
E-mail: [amy@ncci-online.com](mailto:amy@ncci-online.com)

### **REGION 8**

#### **JEFFERSON/LEWIS/ST. LAWRENCE** **COUNTIES**

Joshua Sabel  
Ombudsman Coordinator  
Northern Regional Center for Independent  
Living, Inc.  
210 Court Street #107  
Watertown, NY 13601  
315-785-8703  
E-mail: [joshuas@nrcil.net](mailto:joshuas@nrcil.net)

**REGION 9****HERKIMER/MADISON/ONEIDA  
OTSEGO COUNTIES**

Kathryn Montague  
 Ombudsman Coordinator  
 Resource Center for Independent Living, Inc.  
 P.O. Box 210  
 131 Genesee St.  
 Utica, NY 13503  
 315-272-1872  
 E-mail: [kmontague@rcil.com](mailto:kmontague@rcil.com)

**REGION 13****MONROE/GENESEE/LIVINGSTON  
ONTARIO/ORLEANS/SENECA/WAYNE  
WYOMING/YATES COUNTIES**

Dianna Leach  
 Ombudsman Coordinator  
 LIFESPAN  
 Long Term Care Ombudsman Program  
 1900 South Clinton Avenue, Suite 13  
 Rochester, NY 14618  
 585-287-6414  
 TOLL FREE # 1-800-454-5030  
 E-mail: [dleach@lifespan-roch.org](mailto:dleach@lifespan-roch.org)

**REGION 10****CAYUGA/CORTLAND/ONONDAGA  
OSWEGO COUNTIES**

Rebecca Alder  
 Ombudsman Coordinator  
 ARISE Child and Family Service, Inc  
 635 James St.  
 Syracuse, NY 13203  
 315-671-5108  
 E-mail: [Ralder@ariseinc.org](mailto:Ralder@ariseinc.org)

**REGION 14****ALLEGANY/STEUBEN COUNTIES**

Taryn Roloson  
 Ombudsman Coordinator  
 AIM Independent Living Center, Inc.  
 271 E. First Street  
 Corning, NY 14830  
 607-962-8225  
 E-mail: [troloson@aimcil.com](mailto:troloson@aimcil.com)

**REGION 11****BROOME/CHENANGO/DELAWARE  
TIOGA COUNTIES**

Dani LaBare  
 Ombudsman Coordinator  
 Action for Older Persons  
 200 Plaza Dr., Suite B  
 Vestal, NY 13850  
 607-722-1251  
 E-mail: [dlabare@actionforolderpersons.org](mailto:dlabare@actionforolderpersons.org)

**REGION 15****CATTARAUGUS/CHAUTAUQUA  
ERIE/NIAGARA COUNTIES**

Susan Fenster  
 Ombudsman Coordinator  
 People Inc.  
 2747 Main Street, 2<sup>nd</sup> Floor  
 Buffalo, NY 14214  
 716-817-5626  
 E-mail: [sfenster@people-inc.org](mailto:sfenster@people-inc.org)

**REGION 12****CHEMUNG/SCHUYLER/TOMPKINS  
COUNTIES**

Katherine Lyon  
 Interim Ombudsman Coordinator  
 Tompkins County Office for the Aging  
 214 West Martin Luther King Jr./State St.  
 Ithaca, NY 14850  
 607-274-5498  
 E-mail: [klyon@tompkins-co.org](mailto:klyon@tompkins-co.org)

**NEW YORK STATE**

Claudette Royal  
 State Long Term Care Ombudsman  
 NYS Office for the Aging  
 2 Empire State Plaza  
 Albany, NY 12223-1251  
 518-408-1469 or 1-855-582-6769  
 E-mail: [ombudsman@aging.ny.gov](mailto:ombudsman@aging.ny.gov)

**New York State Office for the Aging**

**New York State Office for the Aging**

**Local Offices for the Aging**

**Albany County Department for Aging**

100 Heritage Lane  
5<sup>th</sup> Floor  
Albany, New York 12211  
(518) 447-7198  
FAX: (518) 447-7188

**Allegany County Office for the Aging**

Madeleine Gasdik, Director  
6085 Route 19 N  
Belmont, v 14813  
(585) 268-9390  
FAX: (585) 268-9657

**Broome County Office for the Aging**

Lisa Schuhle, Acting Director  
Broome County Office Building  
60 Hawley Street, 4th Floor  
PO Box 1766  
Binghamton, New York 13902-1766  
(607) 778-2411  
FAX: (607) 778-2316

**Cattaraugus County Department of Aging**

Catherine M. Mackay, Director  
One Leo Moss Drive, Suite 7610  
Olean, New York 14760-1101  
(716) 373-8032  
FAX: (716) 701-3730

**Cayuga County Office for the Aging**

Brenda Wiemann, Director  
160 Genesee Street  
Auburn, New York 13021-3483  
(315) 253-1226  
FAX: (315) 253-1151

**Oneida County Office for the Aging/Continuing Care**

Michael J. Romano, Director  
120 Airline Street - Suite 201  
Oriskany, New York 13424  
(315) 798-5456  
FAX: (315) 768-3658

**Onondaga Department of Adult & Long Term Care Services**

Peter J. Headd, Deputy Commissioner  
Civic Center - 10th Floor  
421 Montgomery Street  
Syracuse, New York 13202  
(315) 435-2362  
FAX: (315) 435-3129

**Ontario County Office for the Aging**

Irene Coveny, Director  
3019 County Complex Drive  
Canandaigua, New York 14424-9502  
(585) 396-4040  
FAX: (585)396-7490

**Orange County Office for the Aging**

Ann Marie Maglione, Director  
18 Seward Avenue  
Middletown, New York 10940  
(845) 615-3700  
FAX: (845) 346-1191

**Orleans County Office for the Aging**

Melissa Blanar, Director  
County Administration Building  
14016 Route 31West  
Albion, New York 14411-9382  
(585) 589-3191  
FAX: (585) 589-3193

## New York State Office for the Aging

### Chautauqua County Office for the Aging

Dr. Mary Ann Spanos, Director  
7 North Erie Street  
Mayville, New York 14757-1027  
(716) 753-4471  
FAX: (716) 753-4477

### Chemung County Department of Aging & Long Term Care

Pamela M. Brown, Director  
P.O. Box 588  
425 Pennsylvania Avenue  
Elmira, New York 14902-0588  
(607) 737-5520  
FAX: (607) 737-5521

### Chenango County Area Agency on Aging

Brian Wessels, Director  
County Office Bldg., 5 Court St.  
Norwich, New York 13815-1794  
(607) 337-1770  
FAX: (607) 337-1749

### Clinton County Office for the Aging

Crystal Carter, Director  
135 Margaret Street, Suite 105  
Plattsburgh, New York 12901-2966  
(518) 565-4620  
FAX: (518) 565-4812  
<https://www.clintoncountyny.gov/aging>

### Columbia County Office for the Aging

Kevin McDonald, Administrator  
325 Columbia Street Suite 231  
Hudson, New York 12534  
(518) 828-4258  
FAX: (518) 822-0010

### Cortland County Area Agency on Aging

Elizabeth Haskins, Director  
County Office Building  
60 Central Avenue  
Cortland, New York 13045-2746  
(607) 753-5060  
FAX: (607) 758-5528

### Oswego County Office for the Aging

Sara Sunday, Administrator  
County Office Complex  
70 Bunner St., PO Box 3080  
Oswego, New York 13126-3080  
(315) 349-3484  
FAX: (315) 349-8413

### Otsego County Office for the Aging

Tamie MacDonald, Director  
Meadows Office Complex - Suite 5  
140 Co Hwy 33W  
Cooperstown, New York 13326  
(607) 547-4232  
FAX: (607) 547-6492

[https://www.otsegocountyny.gov/departments/office\\_for\\_the\\_aging/index.php](https://www.otsegocountyny.gov/departments/office_for_the_aging/index.php)

### Putnam County Office for Senior Resources

Michael Cunningham, Director  
110 Old Route 6, Bldg. A  
Carmel, New York 10512-2196  
(845) 808-1700 Ext. 47105  
FAX: (845) 225-1915

### Rensselaer County Unified Family Services

Carol Rosbozom, Commissioner  
Department for the Aging  
99 Troy Road Suite 306  
East Greenbush, New York 12061  
(518) 270-2730  
FAX: (518) 270-2737  
<https://www.renscos.com/159/Aging>

### Rockland County Office for the Aging

Tina Cardoza-Izquierdo, Director  
Robert L. Yeager Health Center, Bldg. B  
50 Sanatorium Road  
Pomona, New York 10970-0350  
(845) 364-2110  
Fax: (845) 364-2348  
Email: [cardozaT@co.rockland.ny.us](mailto:cardozaT@co.rockland.ny.us)

### St. Lawrence County Office for the Aging

Andrea Montgomery, Director  
80 State Highway 310, Suite 7  
Canton, New York 13617-1497  
(315) 386-4730  
FAX: (315) 386-8636

## New York State Office for the Aging

### Delaware County Office for the Aging

Wayne Shepard, Director  
97 Main Street, Suite 2  
Delhi, New York 13753-1066  
607-832-5750  
FAX: 607-832-6050

### Dutchess County Office for the Aging

Todd Tancredi, Director  
27 High Street  
Poughkeepsie, New York 12601-1962  
(845) 486-2555  
Fax: (845) 486-2571  
email: [ttancredi@dutchessny.gov](mailto:ttancredi@dutchessny.gov)

### Erie County Dept. of Senior Services

Mr. Timothy Hogues, Commissioner  
Erie County Department of Senior Services  
95 Franklin Street, Rm 1329  
Buffalo, New York 14202-3985  
(716) 858-8526  
Fax (716) 858-6468

### Essex County Office for the Aging

Krissy Leerkes, Director  
132 Water Street PO Box 217  
Elizabethtown, New York 12932-0217  
(518) 873-3695  
FAX: (518) 873-3784  
<https://essexcountyny.gov/office-for-the-aging/>

### Franklin County Office for the Aging

Becky Preve, Director  
355 West Main Street, Suite 447  
Malone, New York 12953-1826  
(518) 481-1526  
FAX: (518) 481-1635  
<https://www.franklincountyny.gov/departments/q/index.php>

### Saratoga County Office for the Aging

Sandra Cross, Director  
152 West High Street  
Ballston Spa, New York 12020-3528  
(518) 884-4100  
FAX: (518) 884-4104  
<https://www.saratogacountyny.gov/departments/department-of-aging-and-youth-services/>

### Schenectady County Department of Senior & Long Term Care Services

Adrienne Silva, Manager  
107 Nott Terrace, Suite 305  
Schaffer Heights  
Schenectady, New York 12308-3170  
(518) 382-8481 x 1302  
Fax: (518) 382-0194  
<https://www.schenectadycountyny.gov/sltc>

### Schoharie County Office for the Aging

Nancy Dingee, Director  
113 Park Place, Suite 3  
Schoharie, New York 12157  
(518) 295-2001  
FAX: (518) 295-2015  
<https://www4.schohariecounty-ny.gov/departments/ofa/>

### Schuyler County Office for the Aging

Tamre Waite, Director  
323 Owego Street, Suite 165  
Montour Falls, New York 14865-9625  
(607) 535-7108  
FAX:(607) 535-6832  
Mailing Address:  
323 Owego Street, Unit 7  
Montour Falls, NY 14865-9625

### Seneca County Office for the Aging

Angela Reardon, Director  
1 DiPronio Drive  
Waterloo, New York 13165-1681  
(315) 539-1765  
FAX: (315) 539-1923

**New York State Office for the Aging**

**Fulton County Office for Aging and Youth**

Andrea Fettinger, Director  
19 N. William Street  
Johnstown, New York 12095-2534  
(518) 736-5650  
FAX: (518) 762-0698

**Seneca County Office for the Aging**

Seneca Nation of Indians  
Office for the Aging  
Lesley Kennedy, Director  
28 Thomas Indian School Drive  
Irving, New York 14081  
(716) 532-5778  
FAX: (716) 532-5077

**Genesee County Office for the Aging**

Ruth Spink, Director  
Batavia-Genesee Senior Center  
2 Bank Street  
Batavia, New York 14020-2299  
(585) 343-1611  
Fax: (585) 344-8559

**St. Regis Mohawk**

LoraLee LaFrance, Director  
29 Margaret Terrance Memorial Way  
Akwasane, New York 13655  
(518)358-2963  
Fax: (518)358-3071  
Mailing: 412 State Route 37  
Akwesasne, New York 13655

**Greene County Department for the Aging**

Terry McGee Ward, Director of Aging Services  
411 Main Street  
Catskill, New York 12414  
(518) 719-3555  
FAX: (518) 719-3798

**Steuben County Office for the Aging**

Patty Baroody, Director  
3 E. Pulteney Square  
Bath, New York 14810-1510  
(607) 664-2298  
FAX: (607) 664-2371

**Hamilton County \*\* see Warren/Hamilton**

**Suffolk County Office for the Aging**  
Holly Rhodes-Teague, Director  
H. Lee Dennison Building, 3rd Floor  
100 Veterans Memorial Highway  
P.O. Box 6100  
Hauppauge, New York 11788-0099  
(631) 853-8200  
Fax: (631) 853-8225

**Herkimer County Office for the Aging**

Kathy Fox, Director  
109 Mary Street, Suite 1101  
Herkimer, New York 13350-2924  
(315) 867-1121  
Fax: (315) 867-1448

**Sullivan County Office for the Aging**  
Deborah Allen, Director  
100 North Street, P.O. Box 5012  
Sullivan County Government Center  
Monticello, New York 12701  
(845) 807-0241  
Fax: (845) 807-0260

**Jefferson County Office for the Aging**

Mr. Timothy Ruetten, Director  
Jefferson County Office for the Aging  
175 Arsenal Street 2nd Floor  
Watertown, New York 13601  
(315) 785-3191  
Fax: (315) 785-5095  
[truetten@co.jefferson.ny.us](mailto:truetten@co.jefferson.ny.us)

**Tioga Opportunities, Inc.**

Department of Aging Services  
Christine Shaver, Director  
Countryside Community Center  
9 Sheldon Guile Blvd.  
Owego, New York 13827  
(607) 687-4120  
Fax: (607) 687-4147

**New York State Office for the Aging**

**Lewis County Office for the Aging**

Brenda Bourgeois, Director  
7660 N. State Street  
Lowville, New York 13367-0408  
(315) 376-5313  
Fax: (315) 376-5105

**Tompkins County Office for the Aging**

Lisa Holmes, Director  
214 W. Martin Luther King Jr./State St.  
Ithaca, New York 14850  
(607) 274-5482  
Fax: (607) 274-5495

**Livingston County Office for the Aging**

Sue Carlock, Director  
Livingston County Office for the Aging  
3 Murray Hill Drive  
Mt. Morris, New York 14510-1601  
(585) 243-7520  
Fax: (585) 243-7516

**Ulster County Office for the Aging**

Shelley Wagar, Director  
1003 Development Court  
Kingston, New York 12401  
(845) 340-3456  
Fax: (845) 340-3583

**Madison County Office for the Aging**

Julie Harney, Executive Director  
138 Dominick Bruno Blvd.  
Canastota, New York 13032  
(315) 697-5700  
Fax: (315) 697-5777

**Warren/Hamilton Counties Offices for the Aging**

Deana Park, Director  
Human Services Building  
1340 State Route 9  
Lake George, New York 12845  
(518) 761-6347

**Monroe County Office for the Aging**

Julie Allen Aldrich, Director  
Monroe Community Hospital  
435 East Henrietta Road  
Room 3rd Floor, West  
(Faith Wing)  
Rochester, New York 14620  
(585) 753-6280  
Fax: (585) 753-6281

**Washington County Office for the Aging & Disability Resource Center**

Gina Cantanucci-Mitchell, Director  
Office for Aging and Disability Resources  
383 Broadway Building B  
Fort Edward, New York 12828  
(518) 746-2420  
Fax: (518) 746-2418  
[https://www.washingtoncountyny.gov/148/Office-for-Aging-and-add-\(383](https://www.washingtoncountyny.gov/148/Office-for-Aging-and-add-(383)

**Wayne County Department of Aging and Youth**

Penny Shockley, Director of Aging & Youth  
1519 Nye Road, Suite 300  
Lyons, New York 14489-9111  
(315) 946-5624  
Fax: (315) 946-5649

**Montgomery County Office for the Aging, Inc.**

David Jordan, Director  
135 Guy Park Avenue  
Amsterdam, New York 12010  
(518)843-2300 Ext. 229  
Fax: (518)843-7478

**Westchester County Department of Senior Programs & Services**

Mae Carpenter, Commissioner  
9 South First Avenue, 10th Floor  
Mt. Vernon, New York 10550-3414  
(914) 813-6400  
Fax: (914) 813-6399

**Nassau County Department of Human Services Office for the Aging**

Lisa A. Murphy, Commissioner  
60 Charles Lindbergh Boulevard  
Suite #260  
Uniondale, New York 11553-3691  
(516) 227-8900  
Fax: (516) 227-8972

**New York State Office for the Aging**

**New York City Department for the Aging**  
Donna M. Corrado, Ph.D., Commissioner  
2 Lafayette Street, 7th Floor  
New York, New York 10007-1392  
Within five boroughs of NYC - 311  
Outside of boroughs - (212) 639-9675  
TTY - (212) 504-4115  
Fax: (212) 442-1095

**Wyoming County Office for Aging**  
Angela Milillo, Deputy Director  
8 Perry Avenue  
Warsaw, New York 14569  
(585) 786-8833  
Fax: (585) 786-8832

**Niagara County Office for the Aging**  
Kenneth M. Genewick, Director  
111 Main Street, Suite 101  
Lockport, New York 14094-3718  
(716) 438-4020  
Fax: (716) 438-4029

**Yates County Area Agency on Aging**  
Rebecca Bonsignore, Director  
417 Liberty Street, Suite 1116  
Penn Yan, New York 14527  
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