



**Department  
of Health**

**KATHY HOCHUL**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**KRISTIN M. PROUD**  
Acting Executive Deputy Commissioner

## **LEGAL SERVICES AGENCIES**

**AND**

## **COMMUNITY RESOURCES**

# **PROVIDING RESIDENT ADVOCACY SERVICES GUIDE**

Division of Adult Care Facility and Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
[acinfo@health.ny.gov](mailto:acinfo@health.ny.gov)  
(518) 408-1133

Revised: 11/11, 9/14, 11/15, 3/16, 11/16, 1/18, 3/19, 6/19, 11/19, 7/20, 7/21

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## How to Use this Document

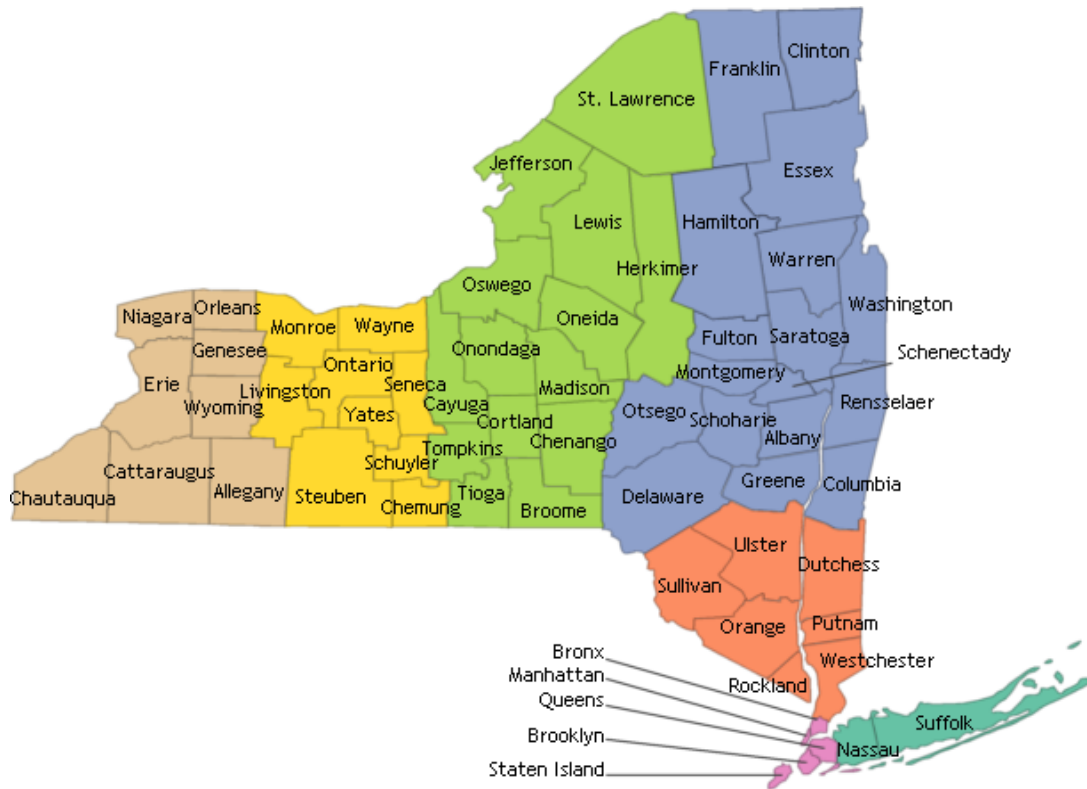
### How to Use this Document

1. This document is intended for those situations where an adult care facility resident has received a [30-Day Notice of Termination](#) of residency. If the resident chooses to protest that termination, the resident must be given a chance to secure legal and advocacy services pursuant to Social Services Law §461-g(2) and Title 18 New York Code, Rules and Regulations §487.3(d)(4), §487.5(f)(5), §488.5(e)(7), and §490.5(f)(7). This document is designed to implement those provisions of law and regulation by listing persons and organizations that have indicated they may be able to assist the resident.
2. Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the home or residence is located and all contiguous counties.
3. This list is categorized by region (Long Island/Metropolitan, Capital District, Central New York and Western New York Regional Offices), with counties listed alphabetically. Under each county is a list of those organizations and persons that have indicated they are prepared to offer legal and advocacy services to our adult care facility residents.
4. Please note that, while we have worked with diligence on this document, we do not claim it to be exhaustive. To assist in future iterations, we have included pages for additions and deletions.
5. At the end of this document are removable several pages. The purpose of these pages is to help the Department of Health (Department) maintain and update this document. If you find a person or organization to include in this listing, or information that needs to be updated, please send the organization's contact information to the Department via email to [acfinfo@health.ny.gov](mailto:acfinfo@health.ny.gov).



## How to Use this Document

The Map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which you should also receive information about available legal and advocacy services.



Map Source: [www.health.ny.gov](http://www.health.ny.gov).

**Notice of Termination**

**DOH-5237 30 Day Notice of Termination**

NEW YORK STATE DEPARTMENT OF HEALTH  
Adult Care Facility/Assisted Living

**30 Day Notice of Termination**

**Facility Name:** \_\_\_\_\_ **Operating Certificate Number:** \_\_\_\_\_

To: \_\_\_\_\_  
Resident's Name/Facility Address Room Number

You are hereby notified on \_\_\_\_\_ that \_\_\_\_\_ has  
Date Facility Operator/Administrator

decided to terminate your Admission/Residency Agreement signed on \_\_\_\_\_  
Date

and to discharge you on \_\_\_\_\_  
Date

The decision to terminate is in accordance with NYS Adult Care Facility Regulations found in 18 NYCRR Parts 487.5(f) and 488.5(e) **and explained in greater detail below.** The reason(s) for this action complies with your Admission/Residency Agreement and is as follows (check all that apply):

- The resident requires continual medical or nursing care or supervision which the adult care facility is not licensed to provide;
- The resident's behavior poses imminent risk of death or imminent risk of serious physical harm to him/herself or anyone else;
- The resident failed to make timely payment for all authorized charges, expenses and other assessments, if any, for services, including use and occupancy of the premises, materials, equipment and food which the resident agreed to pay pursuant to the resident's Admission/Residency Agreement;
- The resident repeatedly behaves in a manner which directly impairs the well-being, care or safety of the resident or other residents, or which substantially interferes with the orderly operation of the facility;
- This facility has had its operating certificate limited, revoked or temporarily suspended, or the operator has voluntarily surrendered the operating certificate of the facility to the Department of Health;
- A receiver has been appointed pursuant to the provisions of section 461-f of the NYS Social Services Law, and is providing for the orderly transfer of all residents in the facility to other facilities or is making other provision for the residents' continued safety and care;

Detailed Explanation: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

You have the right to object to this action pursuant to section 461-h of the NYS Social Services Law. If you object, you must notify the Operator or Administrator of your objection before the proposed discharge date. If you do not leave voluntarily, the operator is required to start a special court proceeding and abide by the determination of the court. You will not be discharged against your will unless the court rules in favor of the operator.

If the special court proceeding is instituted, you will receive notice of the hearing **at least five (5) days before its scheduled date.**

You have the right to present your reason(s) to the court why this Admission/Residency Agreement termination and discharge should not take place. This can be accomplished either in writing before the date of hearing or orally at the hearing.

You are encouraged to discuss this with and be represented by a lawyer or advocate. A list of legal and advocacy services is attached to this notice.

**Notice of Termination**

**A copy of this notice has also been provided and/or sent to:**

- Yourself (the resident)
- Your next of kin, if known:

\_\_\_\_\_  
Name Date

- Person designated in your Admission/Residency Agreement as the responsible party other than your next of kin:

\_\_\_\_\_  
Name Date

- New York State Department of Health ACF/Assisted Living Regional Office within 5 days:

\_\_\_\_\_  
Regional Office Date

- A copy of the list of legal and advocacy services is attached to this notice.

\_\_\_\_\_  
Operator/Administrator Signature Date

\_\_\_\_\_  
Resident's Signature Date

\_\_\_\_\_  
Resident's Representative's Signature Date

## All Upstate Counties

### All Upstate Counties

#### **NY Connects**

1-800-342-9871

<https://www.nyconnects.ny.gov/>

Provides government or community resources to help New Yorkers.

#### **Senior Legal Advice Helpline**

1-844-481-0973

Monday through Friday – 9:00am to 11:00am

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

**Capital District Regional Office: (518) 408-5287**

## **Capital District Regional Office**

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
(518) 408-5287

**Capital District Regional Office: (518) 408-5287**

**Albany County**

**Albany County Department of Social Services**

162 Washington Avenue  
Albany, New York 12210  
Telephone: (518) 447-7300  
Fax: (518) 447-7722

<https://www.albanycounty.com/departments/social-services>

**Legal Aid Society of Northeastern NY (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Clinton County**

**Clinton County Department of Social Services**

13 Durkee Street

Plattsburgh, New York 12901

Telephone: (518) 565-3300

Fax: (518) 561-8101

<https://www.clintoncountygov.com/dss>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Columbia County**

**Columbia County Department of Social Services**

25 Railroad Avenue, P.O. Box 458  
Hudson, New York 12534  
Telephone: (518) 828-9411  
Fax: (518) 828-5401  
<https://www.columbiacountyny.com/>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087  
<https://www.lasny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*



**Delaware County**

**Delaware County Department of Social Services**

111 Main Street, Suite 4

Delhi, New York 13753

Telephone: (607) 832-5300

Fax: (607) 832-6034

<http://www.co.delaware.ny.us/departments/dss/dss.htm>

**Legal Aid Society of Mid-New York**

189 Main Street

P.O. Box 887

Oneonta, New York 13820

Telephone: (607) 433-2220

Fax: (607) 433-1433

Toll Free: 1-800-821-9895

<https://www.lasmny.org/>

*Limited to Social Security & SSI Disability denials at this location*

**Legal Aid Society of Mid-New York**

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: 1-877-203-1062

<https://www.lasmny.org/>

*With appointments available in Oneonta:*

189 Main Street Suite 301

Oneonta, New York 13820

Telephone: (315) 793-7000 ext. 1

Fax: (315) 732-3202

Toll Free: 1-877-777-6152

*Serves Delaware and Otsego Counties*

**Legal Aid Society of Mid-New York (Binghamton Office)**

168 Water Street, 2<sup>nd</sup> floor

Binghamton, New York 13901

Telephone: (607) 231-5900

Fax: (607) 724-7211

<https://www.lasmny.org/>

*Serves Delaware County*

**Capital District Regional Office: (518) 408-5287**

**Essex County**

**Essex County Department of Social Services**

7551 Court Street, P.O. Box 217

Elizabethtown, New York 12932

Telephone: (518) 873-3450

Fax: (518) 873-3472

<https://www.co.essex.ny.us/wp/department-of-social-services/>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Capital District Regional Office: (518) 408-5287**

**Franklin County**

**Franklin County Department of Social Services**

184 Finney Blvd.

Malone, New York 12953

Telephone: (518) 481-1808

Fax: (518) 481-1424

[https://www.franklincountyny.gov/departments/human\\_services/social\\_services/index.php](https://www.franklincountyny.gov/departments/human_services/social_services/index.php)

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Fulton County**

**Fulton County Department of Social Services**

4 Daisy Lane, P.O. Box 549  
Johnstown, New York 12095  
Telephone: (518) 736-5600  
Fax: (518) 762-0080

<http://www.fultoncountyny.gov/fulton-county-department-social-services>

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street  
Amsterdam, New York 12010  
Telephone: (518) 842-9466  
Fax: (518) 843-1792  
Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Fulton, Montgomery, and Schoharie Counties*

**Capital District Regional Office: (518) 408-5287**

**Greene County**

**Greene County Department of Social Services**

411 Main Street, Suite 238

Catskill, New York 12414

Telephone: (518) 719-3700

Fax: (518) 719-3695

<https://www.greenegovernment.com/departments/social-services>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue

Albany, New York 12206

1-800-462-2922

Telephone: (518) 462-6765

Fax: (518) 427-8352

Legal Line 1-833-628-0087

<https://www.lasny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Capital District Regional Office: (518) 408-5287**

**Hamilton County**

**Hamilton County Department of Social Services**

P.O. Box 725, 139 White Birch Lane

Indian Lake, New York 12842

Telephone: (518) 648-6131

Fax: (518) 648-5257

<https://www.hamiltoncounty.com/health-human-services/social-services>

**Legal Aid Society of Northeastern NY (Plattsburgh Office)**

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: 1-800-722-7380

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Clinton, Essex, Franklin, and Hamilton Counties*

**Montgomery County**

**Montgomery County Department of Social Services**

PO Box 745, 64 Broadway

Fonda, New York 12068-0745

Telephone: (518) 853-4646

Fax: (518) 853-8327

<https://www.co.montgomery.ny.us/web/sites/departments/socialservices/default.asp>

Amsterdam Satellite Office

1290 Riverfront Center

Amsterdam, New York 12010

Telephone: (518) 212-5778

Fax: (518) 212-5780

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street

Amsterdam, NY 12010

Telephone: (518) 842-9466

Fax: (518) 843-1792

Toll Free: 1-800-821-8347

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Montgomery, Fulton and Schoharie Counties*

**Otsego County**

**Otsego County Department of Social Services**

County Office Building

197 Main Street

Cooperstown, New York 13326

Telephone: (607) 547-4355

Fax: (607) 547-6437

[https://www.otsegocounty.com/departments/social\\_services/index.php](https://www.otsegocounty.com/departments/social_services/index.php)

**Legal Aid Society of Mid New York (Utica Office)**

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: (877) 203-1062

<https://www.lasmny.org/>

*Serves Otsego and Delaware Counties*

With appointments available in Oneonta:

189 Main Street Suite 301

Oneonta, New York 13820

Telephone: (315) 793-7000 ext. 1

Fax: (315) 732-3202

Toll Free: 1-877-777-6152



**Capital District Regional Office: (518) 408-5287**

**Rensselaer County**

**Rensselaer County Department of Social Services**

127 Bloomingrove Drive

Troy, New York 12180

Telephone: (518) 833-6000

Fax: (518) 833-6186

<https://www.rensco.com/departments/social-services/>

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue

Albany, New York 12206

Telephone: (518) 462-6765

Fax: (518) 427-8352

Toll Free: 1-800-462-2922

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Saratoga County**

**Saratoga County Department of Social Services**

County Complex

152 West High Street

Ballston Spa, New York 12020

Telephone: (518) 884-4140

Fax: (518) 884-4199

<https://www.saratogacountyny.gov/departments/social-services/>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street

Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

**Capital District Regional Office: (518) 408-5287**

**Schenectady County**

**Schenectady County Department of Social Services**

797 Broadway #301  
Schenectady, New York 12305  
Telephone: (518) 388-4470  
Fax: (518) 388-4644

**Legal Aid Society of Northeastern New York (Albany Office)**

95 Central Avenue  
Albany, New York 12206  
Telephone: (518) 462-6765  
Fax: (518) 427-8352  
Toll Free: 1-800-462-2922  
Legal Line: 1-833-628-0087  
<https://www.lasnny.org/>

*Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties*

**Schoharie County**

**Schoharie County Department of Social Services**

County Office Building 2<sup>nd</sup> Floor

284 Main Street, P.O. Box 687

Schoharie, New York 12157

Telephone: (518) 295-8334

Fax: (518) 295-8492

<https://www4.schohariecounty-ny.gov/departments/social-services/>

**Legal Aid Society of Northeastern New York (Amsterdam Office)**

6 Market Street

Amsterdam, New York 12010

Telephone: (518) 842-9466

Fax: (518) 843-1792

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Fulton and Schoharie Counties*

**Warren County**

**Warren County Department of Social Services**

Warren County Human Services Building

1340 State Street, Route 9

Lake George, New York 12845

Telephone: (518) 761-6300

Fax: (518) 824-8812

<https://warrencountyny.gov/socserv>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street

Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Saratoga, Warren, and Washington Counties.*

**Capital District Regional Office: (518) 408-5287**

**Washington County**

**Washington County Department of Social Services**

383 Broadway, Building B  
Fort Edward, New York 12828  
Telephone: (518) 746-2300  
Fax: (518) 746-2355

<https://www.washingtoncountyny.gov/517/Social-Services>

**Legal Aid Society of Northeastern New York (Saratoga Springs Office)**

40 New Street  
Saratoga Springs, New York 12866  
Telephone: (518) 587-5188  
Fax: (518) 587-0959  
Legal Line: 1-833-628-0087

<https://www.lasny.org/>

*Serves Saratoga, Warren, and Washington Counties.*

**Central New York Regional Office: (315) 477-8472**

## **Central New York Regional Office**

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
217 South Salina Street, 4<sup>th</sup> Floor  
Syracuse, New York 13202  
(315) 477-8472

**Broome County**

**Broome County Department of Social Services**

36-42 Main Street

Binghamton, New York 13905

(607) 778-1100

<https://www.gobroomecounty.com/dss>

**Legal Aid Society of Mid-New York (Binghamton Office)**

168 Water Street, 2<sup>nd</sup> floor

Binghamton, New York 13901

Telephone: (607) 231-5900

Fax: (607) 724-7211

<https://www.lasmny.org/>

Legal Helpline

1-877-777-6152

*Consumer or income maintenance matters*

**The Deposit Foundation**

119 Front Street

Deposit, New York 13754

(607) 467-4000

<https://www.depositfoundation.com/>

*Provides referrals to services/programs in Broome and Delaware Counties*



**Central New York Regional Office: (315) 477-8472**

**Cayuga County**

**Cayuga County Department of Health & Human Services**

County Office Building

160 Genesee Street

Auburn, New York 13021

(315) 253-1011 ext. 7

<https://www.cayugacounty.us/260/Social-Services>

**Auburn Human Rights Commission**

Westminster Presbyterian Church

17 William Street

Auburn, New York 13021

(315) 252-2929

<https://www.auburnny.gov/human-rights-commission>

**Catalyst Cayuga/Human Services Coalition**

23 Chapman Avenue

Auburn, New York 13021

(315) 702-6389

<https://catalystcayuga.org/>

**Central New York Regional Office: (315) 477-8472**

**Chenango County**

**Chenango County Department of Social Services**

5 Court Street

Norwich, New York 13815

Telephone: (607) 337-1500

Fax: (607) 337-1525

Toll Free: (877) 337-1501

<https://www.chenangodss.org/>

**Legal Aid Society of Mid-New York (Binghamton Office)**

168 Water Street, 2<sup>nd</sup> floor

Binghamton, New York 13901

Telephone: (607) 231-5900

Fax: (607) 724-7211

<https://www.lasmny.org/>

*Serves Chenango County*

**Central New York Regional Office: (315) 477-8472**

**Cortland County**

**Cortland County Department of Social Services**

60 Central Avenue

Cortland, New York 13045

Telephone: (607) 753-5265

<https://www.cortland-co.org/149/Social-Services>

**Legal Services of Central New York, Inc.**

1 North Main Street, Suite 308

Cortland, New York 13045

Telephone: (607) 231-5988

Toll Free: 1-877-777-6152

<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**Herkimer County**

**Herkimer County Department of Social Services**

301 North Washington St, Suite 2110

Herkimer, New York 13350

(315) 867-1291

<https://www.herkimercounty.org/services-and-departments/social-services/>

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: 1-877-203-1062

<https://www.lasmny.org/>

**Central New York Regional Office: (315) 477-8472**

**Jefferson County**

**Jefferson County Department of Social Services**

250 Arsenal Street

Watertown, New York 13601

(315) 782-9030 or (315) 785-3000

Protective Services for Adults: (315) 785-3210

<https://co.jefferson.ny.us/SocialServices>

**Legal Aid Society of Mid-New York (Watertown Office)**

215 Washington Street, Suite 202

Watertown, New York 13601

Telephone: (315) 955-6700

Fax: (315) 785-9118

<https://www.lasmny.org/>

**Central New York Regional Office: (315) 477-8472**

**Lewis County**

**Lewis County Department of Social Services**

5274 Outer Stowe Street

PO Box 193

Lowville, New York 13367

Telephone: (315) 376-5400

Fax: (315) 376-4112

<https://www.lewiscounty.org/dss>

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: 1-877-203-1062

<https://www.lasmny.org/>

**Legal Aid Society of Mid-New York (Watertown Office)**

215 Washington Street, Suite 202

Watertown, New York 13601

Telephone: (315) 955-6700

Fax: (315) 785-9118

<https://www.lasmny.org/>

**Central New York Regional Office: (315) 477-8472**

**Madison County**

**Madison County Department of Social Services**

138 North Court Street #1  
Wampsville, New York 13163

Telephone: (315) 366-2211

Fax: (315) 366-2553

<https://www.madisoncounty.ny.gov/233/Social-Services>

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street  
Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: 1-877-203-1062

<https://www.lasmny.org/>

**Catholic Charities (Utica Office)**

1408 Genesee Street  
Utica, New York 13502

Telephone: (315) 724-2158

<https://www.catholiccharitiesom.org/>

**Central New York Regional Office: (315) 477-8472**

**Oneida County**

**Oneida County Department of Social Services**

800 Park Avenue  
Utica, New York 13501  
Telephone: (315) 798-5700  
<https://ocgov.net/socialservices>

**McMahon & Grow, LLC, Attorneys at Law**

301 North Washington Street  
Rome, New York 13440  
Telephone: (315) 336-4700

**Central Association for the Blind**

507 Kent Street  
Utica, New York 13501  
Telephone: (315) 797-2233  
<https://www.cabvi.org/>  
*Serves blind and visually impaired persons*

**Catholic Charities (Utica Office)**

1408 Genesee Street  
Utica, New York 13502  
Telephone: (315) 724-2158  
<https://www.catholiccharitiesom.org/>

**Catholic Charities (Rome Office)**

199 W Dominick Street  
Rome, New York 13440  
Telephone: (315) 337-8600  
<https://www.catholiccharitiesom.org/>

**Catholic Charities (Oneida Office)**

1081 Northside Shopping Center – Box 2  
Oneida, New York 13421  
Telephone: (315) 363-5274  
<https://www.catholiccharitiesom.org/>

**Resources Center for Independent Living**

131 Genesee Street  
Utica, New York 13501  
Telephone: (315) 797-4642  
Fax: (315) 797-4747  
Toll Free: (877) 397-4126  
<https://www.rcil.com/>

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street  
Utica, New York 13501  
Telephone: (315) 793-7000  
Fax: (315) 732-3202  
Toll Free: 1-877-203-1062  
<https://www.lasmny.org/>



**Central New York Regional Office: (315) 477-8472**

**Onondaga County**

**Onondaga County Department of Social Services**

421 Montgomery Street  
Syracuse, New York 13202  
Telephone: (315) 435-2700  
<http://www.ongov.net/dss/>

**Legal Services of Central New York, Inc.**

221 S. Warren Street, Suite 300  
Syracuse, NY 13202  
Telephone: (315) 703-6500  
Toll Free: 1-877-777-6152  
<https://www.lscny.org/>

**Volunteer Lawyers Project of Onondaga County, Inc**

221 S. Warren Street, Suite 320  
Syracuse, New York 13202-1860  
Telephone: (315) 471-3409  
Fax: (315) 939-1466  
<https://vlpcny.org/>

**Central New York Regional Office: (315) 477-8472**

**Oswego County**

**Oswego County Department of Social Services**

100 Spring Street

Mexico, New York 13114

Telephone: (315) 963-5000

[https://www.oswegocounty.com/departments/human\\_services/social\\_services/index.php](https://www.oswegocounty.com/departments/human_services/social_services/index.php)

**Legal Services of Central New York (Oswego Office)**

108 Bridge Street

Oswego, New York 13126

Telephone: (315) 532-6900

Toll Free: (877) 777-6152

<https://www.lscny.org/>

**Central New York Regional Office: (315) 477-8472**

**St. Lawrence County**

**St. Lawrence County Department of Social Services**

6 Judson Street

Canton, New York 13617

Telephone: (315) 379-2111

Fax: (315) 379-2278

Protective Services for Adults: (315) 379-2148

<https://stlawco.org/Departments/SocialServices>

**Legal Aid Society of Northeastern New York (Canton Office)**

17 Hodskin Street

Canton, New York 13617

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

**Central New York Regional Office: (315) 477-8472**

**Tioga County**

**Tioga County Department of Social Services**

1062 State Route 38

Owego, New York 13827

(607) 687-8300

<https://www.tiogacountyny.com/departments/social-services/>

**Legal Assistance of Western NY, Inc.**

902 Taber Street, Suite 1

Ithaca, New York 14850

Telephone: (607) 273-3667

Toll Free: 1-800-724-4170

<https://www.lawny.org/>

**Central New York Regional Office: (315) 477-8472**

**Tompkins County**

**Tompkins County Department of Social Services**

320 W. State Street

Ithaca, New York 14850

Telephone: (607) 274-5680

Protective Services for Adults: (607) 274-5323

<https://www2.tompkinscountyny.gov/dss>

**Legal Assistance of Western NY, Inc.**

902 Taber Street, Suite 1

Ithaca, New York 14850

Telephone: (607) 273-3667

Toll Free: 1-800-724-4170

<https://www.lawny.org/>

## **Long Island Regional Office**

Nassau and Suffolk Counties.

Central Islip Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
320 Carleton Avenue, Suite 5000  
Central Islip, New York 11722  
(631) 851-3098

**Nassau County**

**Nassau County Department of Social Services**

60 Charles Lindbergh Boulevard  
Uniondale, New York 11553  
Telephone: (516) 227-8519  
<https://www.nassaucountyny.gov/agencies/dss/>

**Jewish Association for Services for the Aged (JASA)**

Long Island Center for Dignity and Support  
114 Old Country Road, Suite 508  
Mineola, New York 11501  
Telephone: (347) 547-7127  
<https://www.jasa.org/>

**Legal Aid Society of Nassau County**

40 Main Street  
Hempstead, New York 11550  
Telephone: (516) 560-6400  
Fax: (516) 572-1957  
<https://nclas.org/>

**Long Island Advocacy Center, Inc.**

Herricks Community Center  
999 Herricks Road  
New Hyde Park, New York 11040  
Telephone: (516) 248-2222  
Fax: (516) 248-2290  
<https://theliac.org/>

**Nassau/Suffolk Law Services (Hempstead Office)**

1 Helen Keller Way, 5<sup>th</sup> Floor  
Hempstead, New York 11550  
Telephone: (516) 292-8100  
Fax: (516) 292-6529  
<https://www.nslawservices.org/>

**Metropolitan Area Regional Office (Long Island): (631) 851-3098**

**Suffolk County**

**Suffolk County Department of Social Services**

3085 Veterans' Memorial Highway

Ronkonkoma, NY 11788

(631) 854-9930

<https://www.suffolkcountyny.gov/Departments/Social-Services>

**Nassau/Suffolk Law Services (Islandia Office)**

1757 Veteran's Highway, Suite 50

Islandia, New York 11749

Telephone: (631) 232-2400

Fax: (631) 232-2489

<https://www.nslawservices.org/>

**Riverhead Office**

400 W. Main Street, Suite 200

Riverhead, New York 11901

Telephone: (631) 369-1112

Fax: (631) 369-1612

<https://www.nslawservices.org/>

**Jewish Association for Services to the Aged**

Long Island Center for Dignity and Support

114 Old Country Road, Suite 508

Mineola, New York 11501

Telephone: (347) 547-7127

<https://www.jasa.org/>

**Legal Aid Society of Suffolk County**

John P. Cohalan, Jr. Courthouse

400 Carleton Avenue, 4<sup>th</sup> Floor

Central Islip, New York 11722

Telephone: (631) 853-5212

Fax: (631) 853-7798

<http://sclas.org/>

**Long Island Advocacy Center, Inc.**

490 Wheeler Road, Suite 165C

Hauppauge, New York 11788

Telephone: (631) 234-0467

Fax: (631) 234-4069

<https://theliac.org/>

**Touro College**

Jacob Fuchsberg Law Center

225 Eastview Drive

Central Islip, New York 11722

Telephone: (631) 761-7000

<https://www.tourolaw.edu/>



**Metropolitan Area Regional Office (New York City): (212) 417-4440**

## **Metropolitan Area Regional Office**

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

Metropolitan Area Regional Office  
New York State Department of Health  
Adult Care Facility Program & Assisted Living Surveillance  
90 Church Street, 15<sup>th</sup> Floor  
New York, New York 10007  
(212) 417-4440

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**New York City**

**Legal Services NYC**

Intake hotline: (917) 661-4500

<https://www.legalservicesnyc.org/>

*Citywide*

**Mobilization for Justice, Inc. (formerly MFY Legal Services)**

100 William Street, 6<sup>th</sup> Floor

New York, NY 10038

Telephone: (212) 417-3700

Fax: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

<https://mobilizationforjustice.org/>

*Citywide*

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Bronx**

**Legal Aid Society – Bronx Office**

260 E 161 Street  
Bronx, New York 10451  
(718) 991-4758  
<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone</b>
1.	135 Einstein Loop Bronx, New York 10475	Co-op City Case Management	(718) 379-0433
		Co-op City Grandparents Connection	(718) 671-2090
		East Bronx Case Management	(347) 547-7140
		Einstein Senior Center	(718) 671-5161
2.	1525 Unionport Road, #ME Bronx, New York 10462	Parkchester Enhancement NORC Program <i>*JASA operates as the social services provider</i>	(718) 409-1619
3.	177 Dreiser Loop Bronx, New York 10475	Dreiser Senior Center	(718) 320-1345
4.	2158 Watson Avenue Bronx, New York 10472	Mechler Hall Senior Center	(718) 892-1396
5.	2705 Schley Avenue Bronx, New York 10465	Bronx Friendship House	(718) 863-8833
		Throggs Neck Senior Center	(718) 823-1771
6.	300 Middletown Road Side Entrance Bronx, New York 10461	East Bronx Case Management	(347) 547-7140
7.	3880 Sedgwick Avenue Bronx, New York 10463	Van Cortlandt Senior Center	(718) 549-4700
8.	5625 Arlington Avenue Bronx, New York 10471	Geriatric Mental Health Outreach Service Satellite at Riverdale Y Senior Center	(718) 365-4044
9.	80 East 181st Street Bronx, New York 10453	Geriatric Mental Health Outreach Service Satellite at BronxWorks Morris Innovative Senior Center	(718) 365-4044
10	910 East 172nd Street Bronx, New York 10460	Geriatric Mental Health Outreach Service Satellite at Neighborhood SHOPP Casa Boricua Senior Center	(718) 365-4044
11	950 Union Avenue Bronx, New York 10459	Geriatric Mental Health Outreach Service Satellite at PSS Davidson Senior Center	(718) 365-4044
12	975 Waring Avenue Bronx, New York 10469	Sue Ginsburg Senior Center	(718) 881-1758
13	1 Fordham Plaza Suite 908 Bronx, New York 10458	Bronx Service Center	(718) 365-4044
		Bronx Adult Protective Services	(718) 365-8359
		<i>Services Provided Throughout the Bronx</i>	
		Geriatric Mental Health Outreach Services	(718) 365-4044
		PEARLS <i>Services Provided Throughout the Bronx</i>	(718) 365-4044
	Senior Community Connection	(212) 273-5272	
14	1220 East 229th Street	Bay Eden Senior	(718) 882-3815

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

	<b>Location</b>	<b>Services</b>	<b>Telephone</b>
	Bronx, New York 10466	Center Hours Sunday thru Friday 8:30am to 4pm	
		Geriatric Mental Health Outreach Service Satellite	(718) 365-4044
15	2049 Bartow Avenue Bronx, New York 10475	Co-op City NORC Program	(718) 320-2066

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Kings County (Brooklyn)**

**Legal Aid Society (Brooklyn Office)**

111 Livingston Street, 7th Floor  
 Brooklyn, New York 11201  
 (718) 645-3111 (if age 60 or over)  
 (718) 722-3100 (all others)  
<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	1201 Pennsylvania Avenue Suite 1A Brooklyn, New York 11239	Brooklyn Home Delivered Meals	(212) 273-5272
2.	1540 Van Siclen Avenue Brooklyn, New York 11239	Starrett City Senior Center	(718) 642-1010
3.	161 Corbin Place Brooklyn, New York 11235	Brooklyn District Office	(718) 943-7724
		Caregiver Respite Program	(718) 934-4180
		Scheuer House of Manhattan Beach Housing	(718) 743-3000
		Senior Alliance Senior Center	(718) 646-4100
		Senior Community Connection	(718) 934-4295
		Sheepshead Bay Case Management	(718) 934-4295
4.	1901 Coney Island Avenue Brooklyn, New York 11230	Brooklyn LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
5.	202 Graham Avenue Brooklyn, New York 11206	Friendship House Mental Health Program	(718) 922-5079
		Williamsburg Senior Center	(718) 388-6865
6.	2211 Church Avenue Brooklyn, New York 11226	Storefront Case Management	(347) 505-3050
		Brooklyn LEAP - Legal/Social Work Elder Abuse Program	(212) 273-5272
7.	288 Frost Street Brooklyn, New York 11211	Cooper Park Senior Center	(718) 408-6328
8.	2880 West 12th Street Brooklyn, New York 11224	Luna Park Senior Center	(718) 996-6666
9.	2942 West 5th Street Brooklyn, New York 11224	Trumps United NORC	(718) 372-8815
10.	2950 West 35th Street Brooklyn, New York 11224	Coney Island Active Aging (CIAA) NORC Program	(718) 943-7812
11.	3161 Brighton 6th Street Brooklyn, New York 11234	Scheuer House of Brighton Beach Housing	(718) 743-5007
		South Brooklyn Case Management	(718) 943-1615
12.	3601 Surf Avenue Brooklyn, New York 11224	Scheuer House of Coney Island Housing	(718) 373-3650
		Scheuer House of Coney Island Senior Center	(718) 373-3954
13.	458 Neptune Avenue Brooklyn, New York 11224	TRUMPS United NORC	(718) 372-8815
14.	50 Humboldt Street	Bushwick Hylan NORC	718.408.7532

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
	Brooklyn, New York 11206		
15.	60 West End Avenue Brooklyn, New York 11235	Brighton/Manhattan Beach Senior Center	(718) 646-1118
16.	9502 Seaview Avenue Brooklyn, New York 11236	JASA at the HES Senior Center	(718) 251-3700
17.	2844 Ocean Parkway Brooklyn, New York 11235	Warbasse Cares for Seniors NORC Program	(718) 996-5200
18.	3300 Coney Island Avenue Brooklyn, New York 11235	Shorefront Senior Center	(718) 646-1444
19.	101 Clark St Brooklyn, New York 11201	Cadman Towers NORC	Not provided

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**New York County (Manhattan)**

**Legal Aid Society (Harlem Community Law Office)**

2090 Adam Clayton Powell Jr Boulevard, 3<sup>rd</sup> Floor  
 New York, New York 10027  
 (212) 426-3000  
<https://legalaidnyc.org/>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	10 East 138th Street New York, New York 10037	Honorable David N. & Joyce Dinkins Riverton Center	(929) 346-3100
2.	120 West 76th Street New York, New York 10023	Club 76 Senior Center	(212) 712-0170
3.	160 West 96th Street New York, New York 10025	RNA NORC	Not provided
4.	200 East 5th Street New York, New York 10003	Evelyn & Louis A. Green Residence at Cooper Square	(212) 598-9088
5.	2106 1st Avenue New York, New York 10029	1199 Plaza Services NORC Program	(212) 289-3836
6.	290 9th Avenue New York, New York 10001	Penn South NORC Program <i>*JASA operates as the social services provider</i>	(212) 243-3670
7.	310 East 3rd Street New York, New York 10009	Harry and Jeanette Weinberg Residence at Positively Third Street	(212) 598-9088
8.	475 Riverside Drive Suite 1846 New York, New York 10025	One Stop at JASA	(212) 864-7900
9.	65 West 90th Street New York, New York 10024	St. Martin's Tower NORC Program <i>*JASA operates as the social services provider</i>	(646) 539-2292
10.	247 West 37th Street New York, New York 10018	Manhattan Headquarters	(212) 273-5200
		Advocacy Training Program	(212) 273-5260
		Community Guardian Program	(212) 273-5272
		JASACare - Home Care Services	(646) 343-9300
		Manhattan Adult Protective Services	(212) 273-5272
		Manhattan LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
		NextAct Programs	(212) 273-5200
		Help Center	(212) 273-5272
		Senior Community Connection	(212) 273-5272
		Volunteer Programs	(212) 273-5211

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Queens (including the Rockaways)**

**Legal Aid Society (Queens Neighborhood Office)**

120-46 Queens Boulevard  
 Kew Gardens, New York 11415  
 (718) 286-2450  
<https://legalaidnyc.org/>

**Legal Services for Elder Justice (JASA)**

(212) 273-5272  
*(clients must be Queens residents aged 60 or over)*  
<https://www.jasa.org/services/legal>

**Jewish Association for Services for the Aged (JASA)**

<https://www.jasa.org/about/locate>

	<b>Location</b>	<b>Services</b>	<b>Telephone #</b>
1.	106-20 Shorefront Parkway Rockaway Park, New York 11694	Rockaway Park Senior Center	(718) 634-3044
2.	125-135 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Housing	(718) 471-6677
3.	155 Beach 19th Street Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
4.	1915 Seagirt Boulevard Far Rockaway, New York 11691	Evelyn and Louis A. Green Residence Senior Housing	(718) 327-5759
5.	1925 Seagirt Boulevard Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
6.	34-11 Beach Channel Drive Far Rockaway, New York 11691	Beach Channel	Not provided
7.	86-25 Frances Lewis Boulevard Holliswood, New York 11427	Holliswood Senior Center	(718) 454-6157
8.	97-77 Queens Boulevard Rego Park, New York 11374	Queens Service Center	(718) 286-1500
		Legal Services for the Elderly in Queens (LSEQ)	(718) 286-1500
		Queens Adult Protective Services	(212) 273-5272
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
9.	131 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Senior Center	(718) 471-3200
		Far Rockaway Case Management	(718) 471-6677
		Far Rockaway Neighborhood NORC (NNORC)	(718) 713-3424 x4011
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
		Queens Home Delivered Meals	(212) 273-5272
		Senior Community Connection	(718) 471-2263
10.	711C Seagirt Avenue Apartment 2N Far Rockaway, New York 11691	Far Rockaway Neighborhood NORC	(718) 471-3110
		Roy Reuther Senior Center	(718) 471-3110



**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Richmond County (Staten Island)**

**Legal Aid Society (Staten Island Neighborhood Office)**

60 Bay Street, #22

Staten Island, NY 10301

(347) 422-5333

<https://legalaidnyc.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Dutchess County**

**Dutchess County Department of Community and Family Services**

Central Office  
60 Market Street  
Poughkeepsie, New York 12601  
(845) 486-3080

Eastern Dutchess Government Center  
131 Country House Road  
Millbrook, New York 12545  
(845) 677-5532

<https://www.dutchessny.gov/Departments/Community-Family-Services/Community-and-Family-Services.htm>

**Dutchess County Department of Mental Hygiene**

230 North Road  
Poughkeepsie, New York 12601  
(845) 485-9700 (Call or Text)  
Helpline for crisis intervention, counseling information, and referral 24/7  
<https://www.dutchessny.gov/Departments/DBCH/Mental-Health-Services.htm>  
*Serves mentally disabled, developmentally disabled, alcohol and drug abuse*

**Dutchess County Bar Association**

P.O. Box 1837  
Poughkeepsie, New York 12601  
(845) 473-2488  
<https://dutchesscountybar.org/lawyer-referral-service/>

**Dutchess County Community Action Agency**

77 Cannon Street  
Poughkeepsie, New York 12601  
(845) 452-5104 Ext. 183  
<https://www.dutchesscap.org/>  
*Serves low income, elderly and handicapped*

44 E. Market Street #46  
Red Hook, New York 12571  
(845) 452-5104 Ext. 220  
<https://www.dutchesscap.org/>

**Dutchess County Public Defender**

45 Market Street  
Poughkeepsie, New York 12601  
Telephone: (845) 486-2280  
Toll Free: 1-800-660-8818  
<https://www.dutchessny.gov/Departments/Public-Defender/Public-Defender.htm>

**Family Services, Inc.**

29 North Hamilton Street  
Poughkeepsie, New York 12601  
(845) 452-1110  
<https://familyservicesny.org/>

**Legal Services of the Hudson Valley**

One Civic Center Plaza, Suite 506  
Poughkeepsie, New York 12601  
(845) 471-0058  
<https://www.lshv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Orange County**

**Orange County Department of Social Services**

30 and 40 Matthews Street  
Goshen, New York 10924  
(845) 291-2800

Box Z

11 Quarry Road  
Goshen, New York 10924  
(845) 291-4000

<https://www.orangecountygov.com/285/Department-of-Social-Services>

**Legal Services of Hudson Valley**

1 Corwin Court, Suite 102  
Newburgh, New York 12550  
(845) 569-9110

<https://www.lshv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Putnam County**

**Putnam County Department of Social Services**

110 Old Route 6

Carmel, New York 10512

(845) 808-1500

<https://www.putnamcountyny.com/social-services/>

**Putnam County Legal Aid Society, Inc.**

12 Fair Street

Carmel, New York 10512

(845) 225-8466

<https://putnamcountylegalaidociety.business.site/>

*Provides assigned legal counsel to indigent persons*

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Rockland County**

**Rockland County Department of Social Services**

50 Sanatorium Road

Pomona, New York 10970

(845) 364-2000

<http://rocklandgov.com/departments/social-services/>

**Legal Aid Society of Rockland County, Inc.**

P.O. Box 314

2 Congers Road

New City, New York 10956

(845) 634-3627

<https://legalaidrockland.org/>

*Serves persons below 125% of poverty level with meritorious cases in civil law*

**Legal Services of the Hudson Valley**

7A Perlman Drive, 2<sup>nd</sup> Floor

Spring Valley, New York 10977

(845) 476-3831

<https://www.lshv.org/>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Sullivan County**

**Sullivan County Division of Health & Family Services**

PO Box 231

16 Community Lane

Liberty, New York 12754

Family Services: (845) 292-0100

Legal Services: (845) 807-0498

<https://sullivanny.us/Departments/HealthandFamilyServices>

**Legal Services, Hudson Valley (Main Office)**

309 E Broadway

Monticello, New York 12748

(845) 569-9110 Ext. 200

*Monday – Friday: 10 AM – 4 PM*

<https://www.lshv.org/>

**Sullivan Legal Aid Panel, Inc.**

11 Bank Street

Monticello, New York 12701

(845) 794-4094

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Ulster County**

**Ulster County Department of Social Services**

1081 Development Court  
Kingston, New York 12401  
(845) 334-5000

<https://ulstercountyny.gov/social-services>

**Kingston AARP #2039**

Esopus Town Hall  
284 Broadway  
Port Ewen, New York 12466

<https://local.aarp.org/kingston-ny/>

*Serves retired seniors*

**Legal Services of the Hudson Valley (Kingston Office)**

550 Aaron Court  
Kingston, New York 12401  
(845) 331-9373

<https://www.lshv.org/>

**Ulster County Crime Victims Assistance Program**

5 Pearl Street  
Kingston, New York 12401  
(845) 340-3443 or Hotline (845) 340-3442

<https://ulstercountyny.gov/probation/crime-victim-assistance>

*Serves victims of crime only*

**Ulster County Consumer Affairs**

239 Golden Hill Lane  
Kingston, New York 12401  
(845) 340-3260

<https://ulstercountyny.gov/district-attorney/consumer-affairs>

**Metropolitan Area Regional Office (New York City): (212) 417-4440**

**Westchester County**

**Westchester County Department of Social Services**

112 East Post Road, 5<sup>th</sup> Floor  
White Plains, New York 10601  
(914) 995-5000

<https://socialservices.westchestergov.com/>

**Legal Services of the Hudson Valley**

<https://www.lshv.org/>

Main Office

90 Maple Avenue.  
White Plains, New York 10601  
(914) 949-1305

Yonkers

30 South Broadway, 6<sup>th</sup> Floor  
Yonkers, New York 10701  
(914) 376-3757

Mount Vernon

100 E. First Street, Suite 810  
Mount Vernon, New York 10550  
(914) 813-6880

Peekskill

1 Park Place, Suite 202  
Peekskill, New York 10566  
(914) 402-2192

**Mount Vernon Office for the Aging**

City Hall 1 Roosevelt Square  
Mount Vernon, New York 10550  
(914) 665-2315

<https://cmvny.com/departments/office-of-the-aging/>

*Serves persons 60 and over in the City of Mount Vernon*

**Westchester Hispanic Coalition**

46 Waller Avenue  
White Plains, New York 10605  
(914) 948-8466

[https://hispanicfederation.org/agencies/westchester\\_hispanic\\_coalition](https://hispanicfederation.org/agencies/westchester_hispanic_coalition)

*Serves Latino Community*



**Western Regional Office: (585) 423-8185**

## **Western Regional Office**

Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties.

Western Regional Office  
New York State Department of Health  
Adult Care Facility & Assisted Living Surveillance  
335 E. Main Street, 1<sup>st</sup> Floor  
Rochester, New York 14604  
(585) 423-8185

**Western Regional Office: (585) 423-8185**

**Allegany County**

**Allegany County Department of Social Services**

County Office Building  
7 Court Street  
Belmont, New York 14813  
(585) 268-9316  
<https://www.alleganyco.com/departments/social-services/>

**Center for Elder Law & Justice (Buffalo Office)**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
(716) 853-3087  
<https://elderjusticenyc.org/>

**Legal Assistance of Western New York**

16 West William Street  
PO Box 272  
Bath, New York 14810  
Telephone: (607) 776-4126  
Toll Free: 1-877-776-4126  
<https://www.lawny.org/>

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

**New York Connects**

6085 State Route 19 North  
Belmont, New York 14813  
1-866-268-9390  
<http://www.alleganyco.com>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Cattaraugus County**

**Cattaraugus County Department of Social Services**

1 Leo Moss Drive #600  
Olean, New York 14760  
(716) 373-8065

<https://www.cattco.org/social-services/social-services>

**Center for Elder Law & Justice (Buffalo Office)**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
(716) 853-3087

<https://elderjusticenyc.org/>

**Legal Assistance of Western New York**

103 S. Barry Street  
Olean, New York 14760  
Telephone: (716) 373-4701  
Toll Free: 1-888-767-1950

<https://www.lawny.org/>

*Serves persons with civil legal problems who are unable to pay for an attorney*

**NYS Division of Human Rights (Buffalo Office)**

65 Court Street, Suite 506  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445

<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Western Regional Office: (585) 423-8185**

**Chautauqua County**

**Chautauqua County Department of Social Services**

7 North Erie St.  
Hall R. Clothier Building  
Mayville, New York 14757  
(716) 753-4221  
<https://chqgov.com/>

**Center for Elder Law & Justice (Chautauqua Office)**

314 Central Avenue, Suite 300  
Dunkirk, New York 14048  
(716) 261-3275  
<https://elderjusticenyc.org/>

**Legal Assistance of Western New York**

115 West Third Street  
Jamestown, New York 14701  
Telephone: (716) 664-4535  
Toll Free: 1-866-664-4567  
<https://www.lawny.org/>  
*Serves persons with civil legal problems who are unable to pay for an attorney*

**NYS Division of Human Rights (Buffalo Office)**

65 Court Street, Suite 506  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445  
<https://dhr.ny.gov/>  
*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Western Regional Office: (585) 423-8185**

**Chemung County**

**Chemung County Department of Social Services Human Resource Center**

425 Pennsylvania Avenue

Elmira, New York 14904

(607) 737-5302

[https://www.chemungcountyny.gov/departments/s - z\\_departments/social\\_services/index.php](https://www.chemungcountyny.gov/departments/s - z_departments/social_services/index.php)

**Legal Assistance of Western New York**

215 East Church Street, Suite 301

Elmira, New York 14901

Telephone: (607) 734-1647

<https://www.lawny.org/>

*Serves persons with civil legal problems who are unable to pay for an attorney*

**Neighborhood Justice Project**

325 Lake Street

Elmira, New York 14901

(607) 734-6512

**Western Regional Office: (585) 423-8185**

**Erie County**

**Erie County Department of Social Services**

Rath County Office Building  
95 Franklin Street, 8<sup>th</sup> Floor  
Buffalo, New York 14202  
(716) 858-8000  
<https://www2.erie.gov/socialservices/>

**Erie County Department of Senior Services**

Rath County Office Building  
95 Franklin Street, 13<sup>th</sup> Floor  
Buffalo, New York 14202  
(716) 858-8526

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
(716) 853-3087  
<https://elderjusticenyc.org/>

**NYS Division of Human Rights (Buffalo Office)**

65 Court Street, Suite 506  
Buffalo, New York 14202  
Telephone: (716) 847-7632  
Fax: (716) 847-3445  
<https://dhr.ny.gov/>  
*Serves Cattaraugus, Chautauqua, Erie, and Niagara Counties*

**Neighborhood Legal Services, Inc.**

237 Main Street, Suite 400  
Buffalo, New York 14020  
Telephone: (716) 847-0650  
<https://nls.org/>  
*Serves Erie County*

**Mental Health Association of Erie County**

999 Delaware Avenue  
Buffalo, New York 14209  
(716) 886-1242  
*Serves past or present adult mental health clients with a focus on SSI issues.  
Restrictions: Erie County low income residents presently seeking or receiving mental health services.*

**Western Regional Office: (585) 423-8185**

**Genesee County**

**Genesee County Department of Social Services**

5130 E. Main Street

Batavia, New York 14020

(585) 344-2580

<https://www.co.genesee.ny.us/departments/socialservices/index.php>

**Center for Elder Law & Justice**

438 Main Street, Suite 1200

Buffalo, New York 14202

(716) 853-3087

<https://elderjusticenyc.org/>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Neighborhood Legal Services, Inc.**

45 Main Street

Batavia, New York 14020

(585) 343-5450

<https://nls.org/>

*Serves Genesee, Orleans, and Wyoming Counties*

**Western Regional Office: (585) 423-8185**

**Livingston County**

**Livingston County Department of Social Services**

1 Murray Hill Drive

Mt. Morris, New York 14510

Telephone: (585) 243-7300

Telephone: (585) 335-1748

Fax: (585) 243-7364

<https://www.livingstoncounty.us/274/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*



**Western Regional Office: (585) 423-8185**

**Monroe County**

**Monroe County Department of Human Services**

111 Westfall Road  
Rochester, New York 14620  
(585) 753-6998  
<https://www.monroecounty.gov/hs>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250  
<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Legal Aid Society of Rochester, NY, Inc.**

One West Main Street  
Rochester, New York 14614  
(585) 232-4090  
<https://www.lasroc.org/>

**Legal Services for Adults**

c/o Catholic Family Center  
87 North Clinton Avenue  
Rochester, New York 14604  
(585) 546-7220  
<https://www.cfcrochester.org/>  
*Serves persons 60 and over in civil matters*

**Legal Assistance of Western New York**

1 West Main Street, 4<sup>th</sup> Floor  
Rochester, New York 14614  
(585) 325-2520  
<https://www.lawny.org/>  
*Serves those with income at or below 150% of poverty level*

**Volunteer Legal Services Project of Monroe County, Inc.**

JustCause  
Telesca Center for Justice  
One West Main Street, 5<sup>th</sup> Floor  
Rochester, New York 14614  
(585) 232-3051  
<https://www.vlsprochester.org/>  
*Serves persons at or below 125% of federal poverty level in civil matters*

**Niagara County**

**Niagara County Department of Social Services**

20 East Avenue, PO Box 506

Lockport, New York 14094

(716) 278-8400

<https://www.niagaracounty.com/socialservices/>

**NYS Division of Human Rights (Buffalo Office)**

65 Court Street, Suite 506

Buffalo, New York 14202

Telephone: (716) 847-7632

Fax: (716) 847-3445

<https://dhr.ny.gov/>

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Center for Elder Law & Justice**

175 Walnut Street, Suite 1

Lockport, New York 14094

(716) 878-9297

<https://elderjusticenyc.org/>

**Western Regional Office: (585) 423-8185**

**Ontario County**

**Ontario County Department of Social Services**

3010 County Complex Drive

Canandaigua, NY 14424

Telephone: (585) 396-4060

Toll Free: 1-877-814-6907

Fax: (585) 396-4980

<http://www.co.ontario.ny.us/118/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**Orleans County**

**Orleans County Department of Social Services**

14016 Route 31 West  
Albion, New York 14411  
(585) 589-7000

[https://orleanscountyny.com/departments/social\\_services/index.php](https://orleanscountyny.com/departments/social_services/index.php)

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Neighborhood Legal Services, Inc.**

45 Main Street  
Batavia, New York 14020  
(585) 343-5450

<https://nls.org/>

*Serves Genesee, Orleans, and Wyoming Counties*

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
(716) 853-3087

<https://elderjusticenyc.org/>

**Western Regional Office: (585) 423-8185**

**Schuyler County**

**Schuyler County Department of Social Services**

323 Owego Street, Unit 3

Montour Falls, New York 14865

(607) 533-8303

<https://www.schuylercounty.us/189/Social-Services>

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**The Neighborhood Justice Project**

P.O. Box 366

111 9<sup>th</sup> Street

Watkins Glen, New York 14891

(607) 535-4757

**Western Regional Office: (585) 423-8185**

**Seneca County**

**Seneca County Department of Social Services**

Seneca County Office Building

1 DiPronio Drive

Waterloo, New York 13165

(315) 539-1800

<https://www.co.seneca.ny.us/gov/services/>

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Steuben County**

**Steuben County Department of Social Services**

3 East Pulteney Square

Bath, New York 14810

(607) 664-2000

<https://www.steubencony.org/Pages.asp?PGID=44>

**Legal Assistance of Western New York**

16 West William Street

PO Box 272

Bath, New York 14810

Telephone: (607) 776-4126

Toll Free: 1-877-776-4126

<https://www.lawny.org/>

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Wayne County**

**Wayne County Department of Social Services**

77 Water Street

P.O. Box 10

Lyons, New York 14489

(315) 946-4881

<https://web.co.wayne.ny.us/index.php/wayne-county-social-services-department/>

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*



**Wyoming County**

**Wyoming County Department of Social Services**

466 North Main Street  
Warsaw, New York 14569-1080  
(585) 786-8900

<https://www.wyomingco.net/205/Social-Services>

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, New York 14202  
(716) 853-3087

<https://elderjusticenyc.org/>

**Neighborhood Legal Services, Inc.**

45 Main Street  
Batavia, New York 14020  
(585) 343-5450

<https://nls.org/>

*Serves Genesee, Orleans, and Wyoming Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square  
259 Monroe Avenue, Suite 308  
Rochester, New York 14607  
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**Western Regional Office: (585) 423-8185**

**Yates County**

**Yates County Department of Social Services**

County Office Building

417 Liberty Street

Penn Yan, New York 14527

(315) 536-5100

<https://www.yatescounty.org/317/Social-Services>

**Legal Assistance of Western New York**

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: 1-866-781-5235

<https://www.lawny.org/>

*Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties*

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties*

**New York State Long Term Care Ombudsman Directory**

To: New York State Department of Health  
Division of Adult Care Facility & Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
Attn: Bureau of Quality & Surveillance

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name or Organization/Person	
Current Address	
Current Telephone Number	

New York State Long Term Care Ombudsman Directory

## New York State Long Term Care Ombudsman Directory

### REGION 1

#### SUFFOLK COUNTY

Family Service League  
1444 Fifth Avenue  
Bayshore, New York 11706  
(631) 470-6755

### REGION 2

#### NASSAU COUNTY

Family and Children's Association  
Ombudservice  
377 Oak Street, Fifth Floor  
Garden City, New York 11530  
(516) 466-9718

### REGION 3

#### NEW YORK CITY

Center for Independence of the Disabled  
841 Broadway, Suite 301  
New York, New York 10003  
For Bronx, Manhattan and Richmond  
(212) 812-2901  
For Kings and Queens (212) 812-2911

### REGION 4

#### PUTNAM/ROCKLAND WESTCHESTER COUNTIES

Tri County Long Term Care Ombudsman  
Program  
10 North Street  
Cold Spring, New York 10516  
(914) 500-3406

### REGION 5

#### COLUMBIA/DUTCHESS/GREENE ORANGE/SULLIVAN/ULSTER COUNTIES

Hudson Valley LTC Ombudsman Program  
82 Washington Street, Suite 201A  
Poughkeepsie, New York 12601  
(845) 229-4680

### REGION 6

#### ALBANY/FULTON/HAMILTON MONTGOMERY/RENSSELEAR SARATOGA/SCHENECTADY/SCHOHARIE WARREN/WASHINGTON COUNTIES

Catholic Charities Senior/Caregiver Support  
1462 Erie Boulevard, 2nd Floor  
Schenectady, New York 12305  
(518) 372-5667, Ext. 213

### REGION 7

#### CLINTON/ESSEX/FRANKLIN COUNTIES

North Country Center for Independence  
80 Sharron Avenue  
Plattsburgh, New York 12901  
(518) 562-1732

### REGION 8

#### JEFFERSON/LEWIS/ST. LAWRENCE COUNTIES

Northern Regional Center for Independent  
Living, Inc.  
210 Court Street #107  
Watertown, New York 13601  
(315) 785-8703

### REGION 9

#### HERKIMER/MADISON/ONEIDA OTSEGO COUNTIES

Resource Center for Independent  
Living, Inc.  
131 Genesee Street/P.O. Box 210  
Utica, New York 13503-0210  
(315) 272-1872

### REGION 10

#### CAYUGA/CORTLAND/ONONDAGA OSWEGO COUNTIES

ARISE Child and Family Service, Inc  
635 James St.  
Syracuse, New York 13203  
(315) 671-5108

### REGION 11

#### BROOME/CHENANGO/DELAWARE TIOGA COUNTIES

Action for Older Persons  
200 Plaza Dr., Suite B  
Vestal, New York 13850  
(607) 722-1251

### REGION 12

#### CHEMUNG/SCHUYLER/TOMPKINS COUNTIES

Tompkins County Office for the Aging  
214 West Martin Luther King Jr./State St.  
Ithaca, New York 14850  
(607) 274-5498

**New York State Long Term Care Ombudsman Directory**

**REGION 13  
MONROE/GENESEE/LIVINGSTON  
ONTARIO/ORLEANS/SENECA/WAYNE  
WYOMING/YATES COUNTIES  
LIFESPAN**

Long Term Care Ombudsman Program  
1900 South Clinton Avenue, Suite 13  
Rochester, New York 14618  
(585) 287-6414  
Toll Free: 1-800-454-5030

**REGION 14  
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.  
271 E. First Street  
Corning, New York 14830  
(607) 962-8225 ext.112

**REGION 15  
CATTARAUGUS/CHAUTAUQUA  
ERIE/NIAGARA COUNTIES**

People Inc.  
2747 Main Street, 2<sup>nd</sup> Floor  
Buffalo, New York 14214  
(716) 817-9222

**NEW YORK STATE**

Claudette Royal  
State Long Term Care Ombudsman  
NYS Office for the Aging  
2 Empire State Plaza  
Albany, New York 12223-1251  
(518) 408-1469 or 1-855-582-6769  
Email: [claudette.royal@aging.ny.gov](mailto:claudette.royal@aging.ny.gov)

**New York State Office for the Aging**

**New York State Office for the Aging - Local Offices for the Aging**

**Albany County Department for Aging**

162 Washington Ave  
Albany, New York 12210  
(518) 447-7198  
FAX: (518) 447-7188

**Allegany County Office for the Aging**

Madeleine Gasdik, Director  
6085 Route 19 N  
Belmont, v 14813  
(585) 268-9390  
FAX: (585) 268-9657

**Broome County Office for the Aging**

Lisa Schuhle, Acting Director  
Broome County Office Building  
60 Hawley Street, 4th Floor  
PO Box 1766  
Binghamton, New York 13902-1766  
(607) 778-2411  
FAX: (607) 778-2316

**Cattaraugus County Department of Aging**

Catherine M. Mackay, Director  
One Leo Moss Drive, Suite 7610  
Olean, New York 14760-1101  
(716) 373-8032  
FAX: (716) 701-3730

**Cayuga County Office for the Aging**

Brenda Wiemann, Director  
160 Genesee Street  
Auburn, New York 13021-3483  
(315) 253-1226  
FAX: (315) 253-1151

**Chautauqua County Office for the Aging**

Dr. Mary Ann Spanos, Director  
7 North Erie Street  
Mayville, New York 14757-1027  
(716) 753-4471  
FAX: (716) 753-4477

**Oneida County Office for the Aging/Continuing Care**

Michael J. Romano, Director  
120 Airline Street - Suite 201  
Oriskany, New York 13424  
(315) 798-5456  
FAX: (315) 768-3658

**Onondaga Department of Adult & Long Term Care Services**

Peter J. Headd, Deputy Commissioner  
Civic Center - 10th Floor  
421 Montgomery Street  
Syracuse, New York 13202  
(315) 435-2362  
FAX: (315) 435-3129

**Ontario County Office for the Aging**

Irene Coveny, Director  
3019 County Complex Drive  
Canandaigua, New York 14424-9502  
(585) 396-4040  
FAX: (585) 396-7490

**Orange County Office for the Aging**

Ann Marie Maglione, Director  
18 Seward Avenue  
Middletown, New York 10940  
(845) 615-3700  
FAX: (845) 346-1191

**Orleans County Office for the Aging**

Melissa Blonar, Director  
County Administration Building  
14016 Route 31 West  
Albion, New York 14411-9382  
(585) 589-3191  
FAX: (585) 589-3193

**Oswego County Office for the Aging**

Sara Sunday, Administrator  
County Office Complex  
70 Bunner St., PO Box 3080  
Oswego, New York 13126-3080  
(315) 349-3484  
FAX: (315) 349-8413

**New York State Office for the Aging**

**Chemung County Department of Aging & Long Term Care**

Pamela M. Brown, Director  
P.O. Box 588  
425 Pennsylvania Avenue  
Elmira, New York 14902-0588  
(607) 737-5520  
FAX: (607) 737-5521

**Chenango County Area Agency on Aging**

Brian Wessels, Director  
County Office Bldg., 5 Court St.  
Norwich, New York 13815-1794  
(607) 337-1770  
FAX: (607) 337-1749

**Clinton County Office for the Aging**

Crystal Carter, Director  
135 Margaret Street, Suite 105  
Plattsburgh, New York 12901-2966  
(518) 565-4620  
FAX: (518) 565-4812

**Columbia County Office for the Aging**

Kevin McDonald, Administrator  
325 Columbia Street  
Hudson, New York 12534  
(518) 828-4258  
FAX: (518) 822-0010

**Cortland County Area Agency on Aging**

Elizabeth Haskins, Director  
County Office Building  
60 Central Avenue  
Cortland, New York 13045-2746  
(607) 753-5060  
FAX: (607) 758-5528

**Delaware County Office for the Aging**

Wayne Shepard, Director  
97 Main Street, Suite 2  
Delhi, New York 13753-1066  
607-832-5750  
FAX: 607-832-6050

**Otsego County Office for the Aging**

Tamie MacDonald, Director  
Meadows Office Complex - Suite 5  
140 Co Hwy 33W  
Cooperstown, New York 13326  
(607) 547-4232  
FAX: (607) 547-6492

**Putnam County Office for Senior Resources**

Michael Cunningham, Director  
110 Old Route 6, Bldg. A  
Carmel, New York 10512-2196  
(845) 808-1700 Ext. 47105  
FAX: (845) 225-1915

**Rensselaer County Unified Family Services**

Carol Rosbozom, Commissioner  
Department for the Aging  
1600 Seventh Avenue  
Troy, New York 12180-3798  
(518) 270-2730  
FAX: (518) 270-2737

**Rockland County Office for the Aging**

Tina Cardoza-Izquierdo, Director  
Robert L. Yeager Health Center, Bldg. B  
50 Sanatorium Road  
Pomona, New York 10970-0350  
(845) 364-2110  
Fax: (845) 364-2348  
Email: [cardozaT@co.rockland.ny.us](mailto:cardozaT@co.rockland.ny.us)

**St. Lawrence County Office for the Aging**

Andrea Montgomery, Director  
80 State Highway 310, Suite 7  
Canton, New York 13617-1497  
(315) 386-4730  
FAX: (315) 386-8636

**Saratoga County Office for the Aging**

Sandra Cross, Director  
152 West High Street  
Ballston Spa, New York 12020-3528  
(518) 884-4100  
FAX: (518) 884-4104

**New York State Office for the Aging**

**Dutchess County Office for the Aging**

Todd Tancredi, Director  
27 High Street  
Poughkeepsie, New York 12601-1962  
(845) 486-2555  
Fax: (845) 486-2571  
email: [ttancredi@dutchessny.gov](mailto:ttancredi@dutchessny.gov)

**Schenectady County Department of Senior & Long  
Term Care Services**

Cathryn Bern-Smith, Manager  
107 Nott Terrace, Suite 202  
Schaffer Heights  
Schenectady, New York 12308-3170  
(518) 382-8481 x 9-313  
Fax: (518) 382-0194  
email: [cathryn.bern-smith@schenectadycounty.com](mailto:cathryn.bern-smith@schenectadycounty.com)

**Erie County Dept. of Senior Services**

Mr. Timothy Hogues, Commissioner  
Erie County Department of Senior Services  
95 Franklin Street, Rm 1329  
Buffalo, New York 14202-3985  
(716) 858-8526  
Fax (716) 858-6468

**Schoharie County Office for the Aging**

Nancy Dingee, Director  
113 Park Place, Suite 3  
Schoharie, New York 12157  
(518) 295-2001  
FAX: (518) 295-2015

**Essex County Office for the Aging**

Krissy Leerkes, Acting Director  
P.O. Box 217 - 100 Court Street  
Elizabethtown, New York 12932-0217  
(518) 873-3695  
FAX: (518) 873-3784

**Schuyler County Office for the Aging**

Tamre Waite, Director  
323 Owego Street, Suite 165  
Montour Falls, New York 14865-9625  
(607) 535-7108  
FAX:(607) 535-6832  
Mailing Address:  
323 Owego Street, Unit 7  
Montour Falls, NY 14865-9625

**Franklin County Office for the Aging**

Becky Preve, Director  
355 West Main Street, Suite 447  
Malone, New York 12953-1826  
(518) 481-1526  
FAX: (518) 481-1635

**Seneca County Office for the Aging**

Angela Reardon, Director  
1 DiPronio Drive  
Waterloo, New York 13165-1681  
(315) 539-1765  
FAX: (315) 539-1923

**Fulton County Office for Aging and Youth**

Andrea Fettinger, Director  
19 N. William Street  
Johnstown, New York 12095-2534  
(518) 736-5650  
FAX: (518) 762-0698

**Seneca County Office for the Aging**

Seneca Nation of Indians  
Office for the Aging  
Lesley Kennedy, Director  
28 Thomas Indian School Drive  
Irving, New York 14081  
(716) 532-5778  
FAX: (716) 532-5077



**New York State Office for the Aging**

**Genesee County Office for the Aging**

Ruth Spink, Director  
Batavia-Genesee Senior Center  
2 Bank Street  
Batavia, New York 14020-2299  
(585) 343-1611  
Fax: (585) 344-8559

**St. Regis Mohawk**

LoraLee LaFrance, Director  
29 Business Park Road  
Hogansburg, New York 13655  
(518)358-2963  
Fax: (518)358-3071  
Mailing: 412 State Route 37  
Akwesasne, New York 13655

**Greene County Department for the Aging**

Terry McGee Ward, Director of Aging Services  
411 Main Street  
Catskill, New York 12414  
(518) 719-3555  
FAX: (518) 719-3798

**Steuben County Office for the Aging**

Patty Barody, Director  
3 E. Pulteney Square  
Bath, New York 14810-1510  
(607) 664-2298  
FAX: (607) 664-2371

**Hamilton County \*\* see Warren/Hamilton**

**Suffolk County Office for the Aging**

Holly Rhodes-Teague, Director  
H. Lee Dennison Building, 3rd Floor  
100 Veterans Memorial Highway  
P.O. Box 6100  
Hauppauge, New York 11788-0099  
(631) 853-8200  
Fax: (631) 853-8225

**Herkimer County Office for the Aging**

Kathy Fox, Director  
109 Mary Street, Suite 1101  
Herkimer, New York 13350-2924  
(315) 867-1121  
Fax: (315) 867-1448

**Sullivan County Office for the Aging**

Deborah Allen, Director  
100 North Street, P.O. Box 5012  
Sullivan County Government Center  
Monticello, New York 12701  
(845) 807-0241  
Fax: (845) 807-0260

**Jefferson County Office for the Aging**

Mr. Timothy Ruetten, Director  
Jefferson County Office for the Aging  
175 Arsenal Street 2nd Floor  
Watertown, New York 13601  
(315) 785-3191  
Fax: (315) 785-5095  
[truetten@co.jefferson.ny.us](mailto:truetten@co.jefferson.ny.us)

**Tioga Opportunities, Inc.**

Department of Aging Services  
Christine Shaver, Director  
Countryside Community Center  
9 Sheldon Guile Blvd.  
Owego, New York 13827  
(607) 687-4120  
Fax: (607) 687-4147

**Lewis County Office for the Aging**

Brenda Bourgeois, Director  
7660 N. State Street  
Lowville, New York 13367-0408  
(315) 376-5313  
Fax: (315) 376-5105

**Tompkins County Office for the Aging**

Lisa Holmes, Director  
214 W. Martin Luther King Jr./State St.  
Ithaca, New York 14850  
(607) 274-5482  
Fax: (607) 274-5495

**New York State Office for the Aging**

**Livingston County Office for the Aging**

Sue Carlock, Director  
Livingston County Office for the Aging  
3 Murray Hill Drive  
Mt. Morris, New York 14510-1601  
(585) 243-7520  
Fax: (585) 243-7516

**Ulster County Office for the Aging**

Shelley Wagar, Director  
1003 Development Court  
Kingston, New York 12401  
(845) 340-3456  
Fax: (845) 340-3583

**Madison County Office for the Aging**

Julie Harney, Executive Director  
138 Dominick Bruno Blvd.  
Canastota, New York 13032  
(315) 697-5700  
Fax: (315) 697-5777

**Warren/Hamilton Counties Offices for the Aging**

Deana Park, Director  
Human Services Building  
1340 State Route 9  
Lake George, New York 12845  
(518) 761-6347

**Monroe County Office for the Aging**

Julie Allen Aldrich, Director  
Monroe Community Hospital  
435 East Henrietta Road  
Room 3rd Floor, West  
(Faith Wing)  
Rochester, New York 14620  
(585) 753-6280  
Fax: (585) 753-6281

**Washington County Office for the Aging & Disability Resource Center**

Gina Cantanucci-Mitchell, Director  
Office for Aging and Disability Resources  
383 Broadway  
Fort Edward, New York 12828  
(518) 746-2420  
Fax: (518) 746-2418

**Montgomery County Office for the Aging, Inc.**

David Jordan, Director  
135 Guy Park Avenue  
Amsterdam, New York 12010  
(518)843-2300 Ext. 229  
Fax: (518)843-7478

**Wayne County Department of Aging and Youth**

Penny Shockley, Director of Aging & Youth  
1519 Nye Road, Suite 300  
Lyons, New York 14489-9111  
(315) 946-5624  
Fax: (315) 946-5649

**Nassau County Department of Human Services Office for the Aging**

Lisa A. Murphy, Commissioner  
60 Charles Lindbergh Boulevard  
Suite #260  
Uniondale, New York 11553-3691  
(516) 227-8900  
Fax: (516) 227-8972

**Westchester County Department of Senior Programs & Services**

Mae Carpenter, Commissioner  
9 South First Avenue, 10th Floor  
Mt. Vernon, New York 10550-3414  
(914) 813-6400  
Fax: (914) 813-6399

**New York City Department for the Aging**

Donna M. Corrado, Ph.D., Commissioner  
2 Lafayette Street, 7th Floor  
New York, New York 10007-1392  
Within five boroughs of NYC - 311  
Outside of boroughs - (212) 639-9675  
TTY - (212) 504-4115  
Fax: (212) 442-1095

**Wyoming County Office for Aging**

Angela Milillo, Deputy Director  
8 Perry Avenue  
Warsaw, New York 14569  
(585) 786-8833  
Fax: (585) 786-8832

**New York State Office for the Aging**

**Niagara County Office for the Aging**

Kenneth M. Genewick, Director  
111 Main Street, Suite 101  
Lockport, New York 14094-3718  
(716) 438-4020  
Fax: (716) 438-4029

**Yates County Area Agency on Aging**

Rebecca Bonsignore, Director  
417 Liberty Street, Suite 1116  
Penn Yan, New York 14527  
(315) 536-5515  
Fax: (315) 536-5514

Website: <https://aging.ny.gov/nysofa/LocalOffices.cfm>.