



About

The New York State (NYS) Hepatitis C (HCV) Patient Navigation Program aims to increase the number of people who inject drugs (PWID) who know their HCV status and are linked to medical care and treatment.

This five-year initiative is funded under [New York State’s first-in-nation strategy to eliminate HCV](#).

What is HCV Patient Navigation?

HCV Patient Navigation is a comprehensive intervention that provides targeted outreach to PWID, HCV testing, linkage to HCV care and treatment, support to address patient- and systems-level barriers to care, and reinfection prevention.

How to Access the Program

Participants must receive services at an Upstate Drug User Health Hub, have a reactive HCV antibody test, and need navigation through HCV care, treatment, and cure. Individuals may enter the program by:

- Receiving a reactive antibody test through the [HCV Testing Program](#); or
- Knowing they are HCV antibody or RNA positive.

**HCV Patient Navigation Program
Core Services**

- Outreach and Enrollment
- HCV Testing
- HCV Education and Health Promotion
- Treatment Readiness and Adherence
- Linkage to HCV Medical Care and Treatment
- Referrals and Assistance in Accessing Supportive Services
- Supportive Services

Program Locations

The NYS HCV Patient Navigation Program is embedded in all seven Upstate [Drug User Health Hubs](#).*

Drug User Health Hubs are an expansion of NYS Syringe Exchange Programs and are intended to improve the availability and accessibility of an array of health, mental health, and medication assisted treatment services for people who use drugs.

Central NY	Southern Tier	Finger Lakes Region	Western NY
ACR Health 627 W Genessee St. Syracuse, NY 13204 Contact: Peter Emery 315-475-2430	Southern Tier AIDS Program 314 West State St. Ithaca NY 14850 Contact: Emily England 607-237-0497	Trillium Health 39 Delevan St. Rochester NY 14605 Contact: Julie Ritzler-Shelling 585-210-4213	Evergreen Health 206 South Elmwood Ave. Buffalo, NY 14201 Contact: Liz Whipple 716-845-0172

Northeastern NY	Hudson Valley
Alliance for Positive Health 202 Cornelia St. Plattsburgh, NY 12901 Contact: Rheannon Croy 518-563-2437	Project Safe Point 100 Slingerland Ave. Albany, NY 12202 Contact: Joseph Filippone 518-449-3581

* HCV Patient Navigation services are available in New York City through the New York City Department of Health and Mental Hygiene [Check Hep C Patient Navigation](#) and [Peer Navigation](#) programs.