

HERDS Technical Assistance Webinar 1 – Tuesday April 18, 2023: Q&A

1. When does the survey close?
 - May 31, 2023 at 11:59 PM.

2. Where can I find training materials?
 - Please see the materials shown below in the *Stroke Center Resources Section* found at the bottom of the page here:
<https://www.health.ny.gov/diseases/cardiovascular/stroke/designation/>
 - Stroke Designation Program Updates and HERDS Overview 2023 (dy 2022): 4-3-23 (Webinar)
 - Stroke Designation Program Updates and HERDS Overview 2023 (dy 2022): 4-3-23 (PDF)

3. Whom at my hospital, is eligible to complete the HERDS survey?
 - This is decided by the hospital. Please reach out to your facility's HPN Coordinator to assign the "HERDS Survey Reporter" role if this has not already been done for someone at the hospital.

4. How do I gain access to HERDS in the Health Commerce System (HCS)?
 - See slides 16-17 found here:
https://www.health.ny.gov/diseases/cardiovascular/stroke/designation/docs/2023-04-03_webinar.pdf.

5. Who do I contact to gain access to the HERDS survey?
 - You will need to reach out to an HPN Coordinator at your hospital and request that your HCS account be assigned the "HERDS Survey Reporter" role.

6. If my hospital uses Get with the Guidelines(GWTG), do I need to enter this data in HERDS?
 - No, the DOH will extract your hospitals data directly from GWTG.

7. Who should be entered in the Additional Contact for notification from NYSDOH section?
 - This can be anyone at your hospital that should be notified concerning stroke designation related emails.

8. Should the question (g) Public education -- Estimated reach if actual not known be filled in with a 9999 or should this be an estimated count?
 - Enter in the estimate in the estimate text box. You can leave the "actual number" text box empty.

9. Do I need to complete an attestation form?
 - The attestation is not needed this year.

10. Do I need to complete the entire survey at once?
 - No, you can save the survey and complete as you have time.

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11. Do the Accrediting Organizations (AO's) look at what is reported in the HERDS survey?
 - They look at data from GWTG but not necessarily the results of HERDS.
12. How do the AO's access site-specific GWTG data?
 - They access data directly from GWTG. They do not access this through the DOH.
13. What is considered telestroke?
 - Telestroke is defined as two-way audio and visual communication when being used to visually assess patients. If using teleradiology, it is recommended that access to images and patient chart are also available.
14. Why are there so few questions in the survey compared to prior years?
 - The DOH as well as your Accrediting Organization can access data directly from GWTG which reduces the number of questions needed.

If you have questions that are specific to your facility or education conducted by your facility, please email us at strokedocs@health.ny.gov.