



**Department
of Health**

New York State Stroke Designation Program Updates and HERDS Overview

April 3, 2023

Agenda

- Welcome and Introductions
- Stroke Designation Program Overview and Updates
- Coverdell Program Updates
- HERDS Overview
 - **Technical Webinar Dates:**
 - Tuesday, April 18, 2023, 11:00 AM -12:00 PM
 - Thursday, May 11, 2023, 1:00-2:00 PM
 - **Annual Submission Due Date:**
 - Wednesday, May 31, 2023

Stroke Designation Program Updates

Stroke Guidance Document

- **Version 23.1 of the NYS Stroke Center Guidance** was distributed to all Stroke Coordinators at Designated Stroke Centers and to Accrediting Organizations on March 1, 2023
- Will become effective on **September 1, 2023**, for all initial certifications and recertifications
 - Original NYS Stroke Services Guidance (released in 2019) is in effect until August 31st, 2023

Stroke Guidance Document: Next Steps

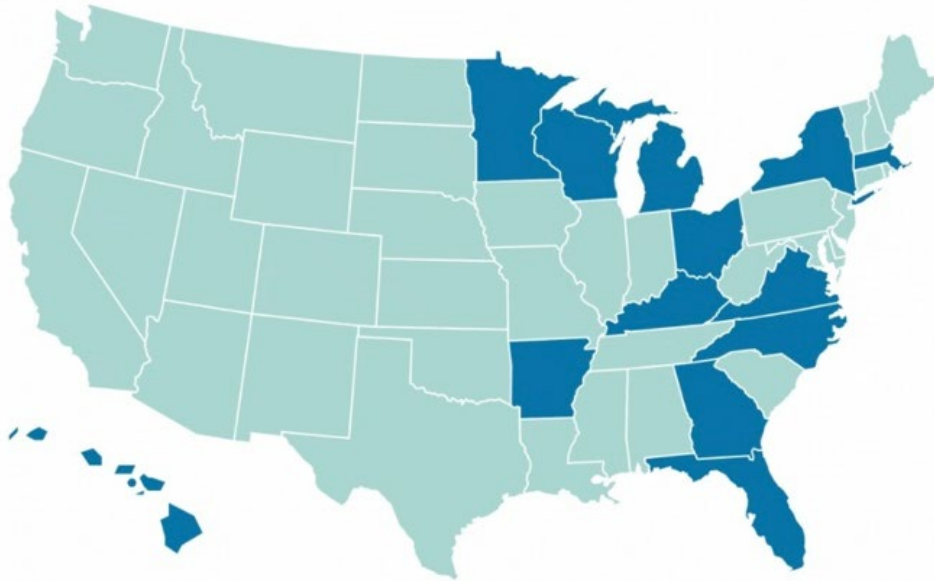
- Review [New York State Stroke Center Guidance Version 23.1](#) for updated criteria. Change log is available to assist with review
- Review updated [FAQ](#) (released February 2023)
- Reach out to NYSDOH and/or your accrediting organization with questions
- Identify next steps for satisfying any new criteria, if not already meeting criteria

New York State Coverdell Stroke Program

What is the



**PAUL
Coverdell**
NATIONAL ACUTE STROKE PROGRAM



- The Paul Coverdell National Acute Stroke Program (Coverdell Program) is CDC program that funds states to collect, measure and track data to improve the quality of care for stroke.
- Current 3-year grant focusing on prevention/secondary prevention in high-risk populations, EMS-Hospital handoffs, community health worker/ nurse navigator, community education.

Data-Driven Quality Improvement across the Stroke Care Continuum for Better Patient Outcomes

Est. 2001



Background New York Coverdell Program: Reach

- The number of stroke centers participating in Coverdell in NY has increased from 37 in March 2013 to 68 in June of 2022.
- Hospitals participating in NY Coverdell account for more than two-thirds of stroke admission in the state. (source: SPARCS, Get With the Guidelines, 2019)



Coverdell Stroke Program

Grant Cycle 3 years:
June 30, 2021 – June 29, 2024

CDC Strategy Areas

1. Track and monitor clinical measures to improve data infrastructure across stroke systems of care

2. Implement a team-based approach to enhance quality of care for those at highest risk for stroke events and stroke patients across systems of care

3. Link community resources and clinical services that support those at highest risk for stroke events and stroke patients across systems of care.

Components of New York Coverdell Program

Promote Data Driven Quality Improvement

Care Continuum

Pre-hospital → In-hospital → Post-hospital



Community

Emergency
Medical Services

Emergency
Department

In-patient

Discharge
Coordination

Community

- Promote public prevention messages
- Improve EMS care and transitions

- Improve hospital care and transitions

- Improve post-discharge care
- Educate/facilitate home support systems

- Coordinate partnerships, recruitment, and engagement

- Integrate, analyze, and use data

- Sustain improvements

What does participation look like?

Hospitals

- ✓ Stroke designated hospital
- ✓ Enter data into GWTG – allow Coverdell access to send deidentified data to CDC
- Attend learning sessions
- Re-abstraction 5-10 cases
- Hospital survey
- Engage in QI activities and best practices to address gaps

For more information contact:
Coverdell@health.ny.gov

Benefits

- ✓ Satisfies NY State Stroke Designation requirement of participating in a statewide quality improvement program/activities
- Access to hospital specific data reports to assist with quality improvement activities
- Participation in routine learning sessions on priority measures for improvements
- Opportunities for professional development, learning and networking
- Opportunity to work collaboratively with peers, DOH and EMS toward shared goals in improving stroke care

HERDS

Overview

HERDS Reporting Timeline

Survey Name	Survey Timeline	Reporting Period
HERDS 2023 (CY 2022)	April 3, 2023- May 31, 2023	Jan 1, 2022- Dec 31, 2022

- Length of time to complete survey: **Approximately 20-30 minutes**

Please note optional technical webinar dates:

- *Tuesday, April 18, 2023 , 11:00 AM -12:00 PM*
- *Thursday, May 11, 2023, 1:00-2:00 PM*

Purpose and Value of the Annual Survey

Monitor and improve the quality of care of designated stroke centers

- Contact Information
 - Record-keeping
 - Communicate performance reports, benchmarking
- Computed Tomography Angiography
 - Gauge statewide capacity
 - Will eventually be required for designation
- Telestroke
 - Monitor use patterns and resource sharing/allocation
- Education
 - Trends in public stroke education efforts

Reducing Survey Burden Over Time

2017 Data Year

~350 editable fields, ~80 required

- Contact Information
- Stroke Medical Director
- Stroke Team
- Education
- 24/7/365
- Quality Assurance / Data
- Time Targets
- Reporting Measures – EMS Initiative
- Performance Measures
- Diagnosis
- Patient Transfer
- Discharge Disposition
- Telestroke
- Informed Consent
- Observational Stay ****New****
- Computed Tomography Angiogram ****New****

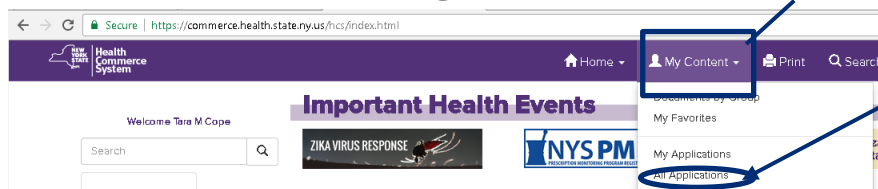
2022 Data Year

Survey C: ~100 editable fields, ~25 required

- Contact Information
- Computed Tomography Angiography
- Telestroke
- Education (Public education only)

Accessing the Annual Review Tool

- Log into the Health Commerce System (HCS):
<https://commerce.health.state.ny.us/>
- Add the HERDS survey to your “My Applications” List
 - At the top of the HCS homepage, click on *My Content* → *All Applications*



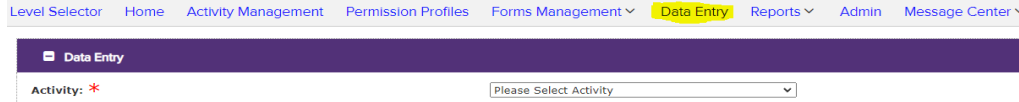
- Click on the *H*
- Select the green plus sign next to HERDS for Hospitals (Health Electronic Response Data System)

Health Commerce System Applications				
Application Name	Acronym	Profile	Restricted	Add/Remove
Health Care Facility Evaluation Center Application	HECAPP	(i)	Yes	
Health Facilities Information System	HFIS	(i)		(-)
Health Home CMART File Upload		(i)		(+)
Healthcare Financial Data Gateway	HFDS	(i)		(+)
Healthy Neighborhoods - No Access Form		(i)		(+)
HERDS for Hospitals (Health Electronic Response Data System)	HERDS	(i)		(+)

Accessing the Annual Review Tool (Cont.)

- Click on *Home* → *Home*
- Select *HERDS* from the “My Applications” Menu
- Click on *Data Entry*

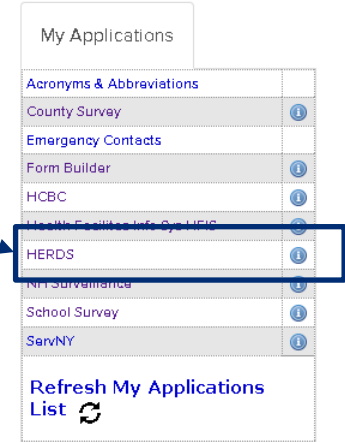
Health Emergency Response Data System (HERDS)



- From the *Activity* Drop Down List select
 - Review Tool for Designated Stroke Centers 2023

Note: You will see version C

- **Action:** Set up HCS account and have access to HERDS



All Facilities will Complete Survey C for 2022 Data Year

Review Tool for Designated Stroke Centers (C)

- **Sections**
 - a. Contact Information
 - c. Computed Tomography Angiography
 - d. Telestroke
 - g. Education (Public education only)

Please read: Stop here

Note:

DOH will extract data elements from GWTG

Survey does not contain sections that are already collected by certifying organizations

Stop Here (Please Read):

[Please Read](#)

If your facility uses GWTG to track the measures listed below then please stop here.

Time Targets

Reporting Measures

Performance Measures (includes EMS measures)

Diagnosis

Patient Transfer

Discharge Disposition

Observational Stay

The NYS DOH will extract these measures directly from GWTG. If your facility uses a method other than GWTG to track these measures then please continue.

Updates for the Review Tool

1. Public Education for all survey versions

- Goal
 - Gather more complete data on various educational outlets and messages/activities from all facilities
- Updates
 - Modernize categories to reduce need for write-ins
 - Standardize data entry for analysis

2. CEO name

- Title: Dr. or blank
- First and last name separated

(a) Contact Information

- **HERDS Survey Completer**
 - Name & Title
 - Phone
 - Email
- **Stroke Medical Director(s)**
 - Name
 - Title
 - Specialty
 - Phone
 - Email
- **Stroke Coordinator**
 - Name
 - Title
 - Phone
 - Email
- **Additional Contact for Notification from NYSDOH Stroke Designation Program**
 - Name
 - Phone
 - Email
- **CEO (For Completion Letter)**
 - Prefix (select Dr. or Blank)
 - First Name
 - Last Name
 - Email
 - Mailing Address

(c) Computed Tomography Angiography

C. Computed Tomography Angiography

The answers to the following will not impact your stroke designation. The NYS DOH stroke designation program is collecting information on the current status of Computed Tomography Angiography (CTA) capabilities in NYS.

Does your hospital currently have the ability to perform Computed Tomography Angiography (CTA)? * Yes No Other

If other, please explain:

If yes, is imaging and interpretation available 24/7? Yes No Other

If other, please explain:

**Please note that your answers to these questions will not impact your stroke designation. **

(d) Telestroke

- No changes

TeleStroke

The answers to the following questions will not impact your stroke designation. The NYS DOH stroke designation program is collecting information on the current status of telestroke in NYS.

Does your facility use two way audio and visual communication (telestroke)? * Yes No

If so, does your facility (check all that apply)... Provide services Receive services Provide and receive services

If your facility provides services, which services does it provide (select all that apply)? Assess suspected stroke patients Consultation for transporting patient to a higher level of care Administer IV tPA Other

If other, please explain

If your facility provides services, how many facilities does it provide for?

If your facility provides services, which facilities does it provide for? (check all that apply) Albany Medical Center (0001 Albany County) Arnot Ogden Medical Center (0116 Chemung County) Auburn Community Hospital (0085 Cayuga County) Bellevue Hospital Center (1438 New York County) BronxCare Health Systems (1178 Bronx County) Brookdale Hospital Medical Center (1286 Kings County) Brooklyn Hospital Center (1288 Kings County) Buffalo General Medical Center (0207 Erie County) Catskill Regional

If the facility is not listed, please enter the facilities name (and if known, the PFI and county).

- Provide/Receive
- Which services provided/received
- How many facilities provide for
- Which facilities provide for/ receive from
- The total number of claims that provided/ received services

If your facility provides telestroke services, how many did you provide in the data year? (the total number of claims that provided services)

If your facility receives telestroke services, how many did you receive during the data year? (the total number of claims that received services)

(g) Education – Public

Change in event question format and content:

1. Select education outlets used for events by your facility
2. For each education outlet selected provide:
 1. The number of times the outlet type was used
 - a. By mode (in-person, virtual, hybrid) if relevant
 - b. *Counts are not required- please provide if available*
 2. Select the message or activity provided

Select educational outlets used:

- Outlet A
- Outlet B
- Outlet C

Number of times by type:

Virtual ____ In-Person ____ Hybrid ____

Select education types:

- A
- B
- C
- Other

(g) Education – Public continued

- The DOH is **NOT** collecting any supplemental documentation.

6. Public Education

Public education programs about stroke prevention, recognition of signs/symptoms, and diagnosis and treatment are conducted by the Stroke Center at least bi-annually. * Yes No

Please provide an actual (if known) or estimated number of individuals educated via your hospital's stroke education efforts during the data year.

Actual reach if known:



Estimated reach if actual not known:



(g) Education – Public continued

Please select all educational outlet/venue categories used for public education by your hospital during the data year. For each educational outlet/venue selected, fill out the corresponding section below for number of times the educational outlet/venue was used (if known) and the education type(s) delivered.

- Select all that apply: *
- Traditional Print Media (Magazine, Newsletter, Newspaper)
 - Traditional Audio/Visual Media (TV, Radio)
 - Online Written Post (Social Network Post (Facebook/Twitter/Instagram etc.), Website Post, Blog)
 - Online Audio/Visual Media (Podcast, Online Video (YouTube etc.)
 - Live Stream Event (Facebook Live, YouTube Live Stream, Instagram Live etc.)
 - Fitness related activity/gathering (e.g., Run/Walk, etc.)
 - Meeting/Lecture/Conference (In-person, Webex/Zoom/Skype, etc.)
 - Large Public Event (County/State Fair, Festival/Street Fair, College/Professional Sports Game)
 - Small Public Venue (Shopping Center, Library)
 - School-Based
 - Other educational outlet/venue not listed
 - None

(g) Education – Public continued

Traditional Print Media (Magazine, Newsletter, Newspaper)

If you have an accurate count of Traditional Print Media (Magazine, Newsletter, Newspaper) events/messages, please provide the count. If you do not have accurate counts, please enter 9999.

Select all education type(s) delivered

- Stroke signs/Symptoms
 Stroke Recovery
 Other

If you checked other, please provide details:



Event counts are not required. Please provide them if you know them. If you don't know, enter 9999.

Meeting/Lecture/Conference (In-person, Webex/Zoom/Skype, etc.)

If you have an accurate count of Meeting/Lecture/Conference (In-person, Webex/Zoom/Skype, etc.) events/messages, please enter 9999.

Virtual:

In Person:

Virtual and In Person (Hybrid):

Select all education type(s) delivered

- Stroke Education Booth
 Health Screening (Stroke screening, blood pressure screen, etc.)
 Support Group
 Hip Hop Stroke
 Other

If you checked other, please provide details:



Survey Contents Summary for 2022 Data Year

Review Tool for Designated Stroke Centers (C)

- **Sections**
 - a. Contact Information
 - c. Computed Tomography Angiography
 - d. Telestroke
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Please read: Stop here

Note:

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Survey does not contain sections that are already collected by certifying organizations

Annual Submission – Due Wednesday, May 31, 2023

Questions?

All questions related to the HERDS survey can be directed to the stroke docs email address monitored by the stroke designation program team:

strokedocs@health.ny.gov

We will be hosting two technical help session webinars. The purpose of these webinars is to answer questions that you may have on the Annual Review Tool submission. These webinars are optional and for those who need assistance with the HERDS submission.

Technical webinar dates:

- Tuesday, April 18, 2023, 11:00 AM -12:00 PM
- Thursday, May 11, 2023, 1:00-2:00 PM