

For All Questions Other than Referrals

Early Intervention Program and Policy questions should be submitted by parents, providers and municipalities by sending an email to beipub@health.ny.gov

To help the Bureau of Early Intervention provide a prompt and accurate response, please use the following format and suggestions when submitting a question(s) to the Bureau:

Additional Email Contact Information:

- If your question(s) relates to claiming/billing and you are an EI provider, please email PCG at providersupport@eibilling.com. If you are an EI municipality/county, please email PCG at countysupport@eibilling.com.
- If your question(s) relates to NYEIS, please email NYEIS at NYEIS@cma.com . **If your question(s) involves a specific child's record in NYEIS, please provide the reference number associated with that case. **DO NOT include the child's name, date of birth, and family name in the email.**
- If your question(s) relates to provider applications, provider qualifications, provider approval status, provider approval letters, amending approvals, provider agreement, capacity issues, or other provider issues, please email the Provider Approval Unit at provider@health.ny.gov .

Question Format:

Name: Name of person submitting the question(s)

Phone Number Including Area Code: In case we need to contact you directly

Specific Question(s): Please number each specific question(s) that you would like answered and state your question(s) as clearly as possible. If you need to provide background information please put it below.

Background Information (if applicable): Please provide any information that you feel will help clarify your question

(See examples of question submissions below)

Example #1

Name: Jane Doe, SLP

Phone Number: 123-456-7890

Specific Question(s):

- 1) Can a parent training session occur at the same time as other services are being provided to the child or would this be considered an overlap in services?

Background Information (if applicable):

Parent Training services have been added to a child's IFSP. Another provider would like to work with the family at the time I usually am scheduled to provide speech to the child.

Example #2

Name: Therapy Is Our Name

Phone Number: 987-654- 3211

Specific Question(s):

1) Do we need to complete standardized testing to determine if a child is eligible for the CPSE program?

Background information (if applicable):

Several staff from my agency have been asked by the CPSE to complete standardized testing on a child currently receiving early intervention services. Written IFSP updates were completed in January 2016 but these did not include standardized testing. This child is not due for annual testing until August 2016 but the CPSE wants new scores for the child's CPSE transition meeting next month to determine eligibility (child will be 3 in August).