



**Department
of Health**

NYS Medicaid Doula Services Benefit October 16, 2023 Town Hall

**Office of Health Insurance Programs (NYS Medicaid)
Bureau of Maternal and Child Health Policy**

Town Hall

Please note that by participating in today's online event, you acknowledge and consent that your personal information (such as name, image) may be visible to others in the live online meeting as well as captured in the recording, which will be posted on our website.

The feedback in the context of this meeting will not be considered formal public comment on the proposed State Plan Amendment.

Goals and Roadmap for Today

2:00-2:05 PM: Introduction

2:05-2:20 PM: Updates

2:20-2:55 PM: Discussion

2:55-3:00 PM: Closing

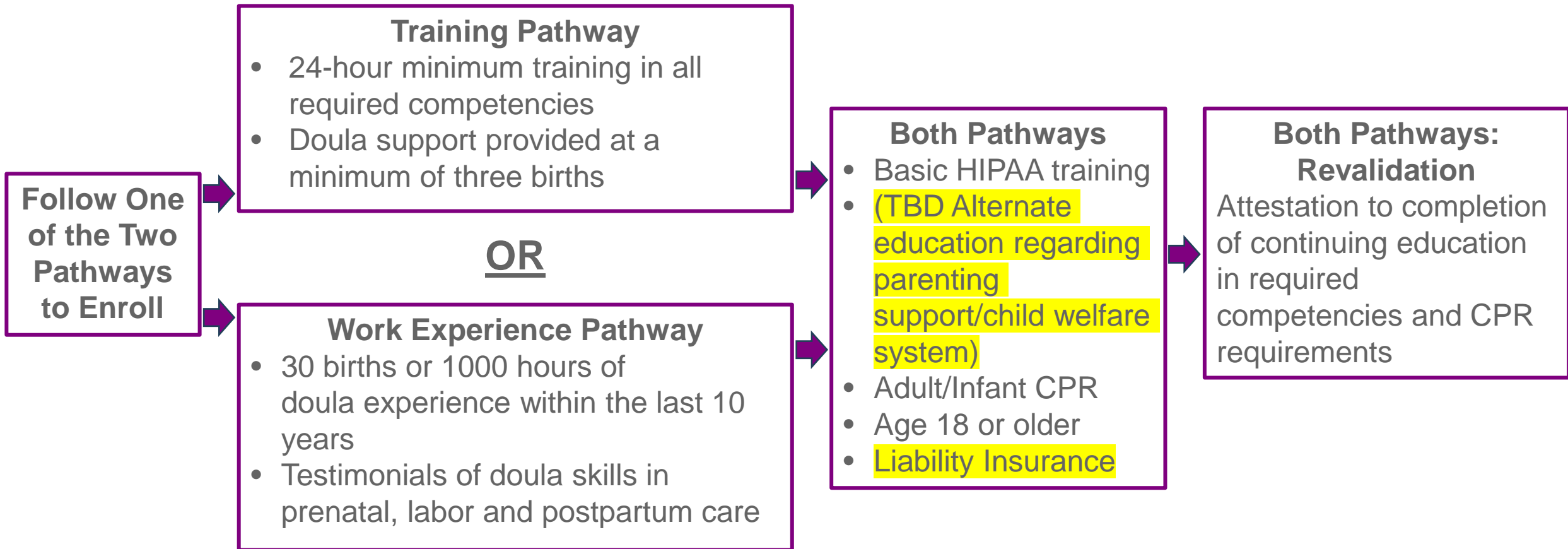
Guidelines for Sharing

- All are invited to speak at designated times
- Please use the "Raise your hand" function to note the desire to speak
- Individuals will be unmuted in order of request, unless they have already spoken, in which case individuals who have not yet spoken will be given priority
- Please keep comments to three minutes or less

Updates

- Federal Public Notice (FPN) for State Plan Amendment:
 - FPN will be published on or around December 13, 2023.
 - NYS Medicaid will circulate the FPN to listserv members and post link on doula services website
- FAQs Publication
- Meeting with Office of Children and Family Services
- MMC Plan Communication
- Doula Pilot Enrollment Transition Proposal

Proposed Training and Work Experience Pathways



Communication with MMC Plans

NYS Medicaid's Role	Doula Stakeholders Engagement Opportunities
<p>Completed: Publication of Press Release Announcing Doula Benefit: New York State Prioritizes Maternal Health with Expansion of Medicaid Prenatal and Postnatal Benefits (ny.gov)</p>	<p>Speak directly with MMCs for information such as points of contact for contracting and reimbursement, criteria to contract and reimbursement rates</p>
<p>Completed: Initial presentation to the MMC Health Plan Medicaid Directors' Meeting</p>	
<p>Completed: Initial presentation to the Monthly Managed Care Policy and Planning Meeting</p>	
<p>Ongoing: Meetings with Division of Health Plan Contracting and Oversight to plan for statewide implementation</p>	
<p>Ongoing: Dialogue and sharing of information with public stakeholders</p>	
<p>Future: Finalized benefit presentations to the MMC Health Plan Medicaid Directors' Meeting and Monthly Managed Care Policy and Planning Meeting</p>	
<p>Future: Publication of Medicaid Update (formal communication to MMC providers and plans)</p>	

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Doula Pilot Enrollment Transition Proposal

- Doulas currently active and enrolled in the pilot program:
 - Will remain enrolled as Medicaid providers initially
 - All will need to revalidate by February 28, 2025
- Ongoing revalidation will occur every 5 years and is required of all Medicaid-enrolled providers.
- The transition of pilot-enrolled doulas will assist in establishing network adequacy.

Doula Provider Enrollment Support Proposal

- Provider Manual
- Enrollment Checklist
- Doula FAQs
- Recorded Training Videos – pilot program versions on eMedNY
 - Medicaid Enrollment
 - Billing Guidance
- Live Enrollment Support Webinars – monthly (tentative)
- Weekly Virtual Office Hours with NYS Medicaid Team members
- Medicaid policy and program team will have a dedicated staff person to support the provider enrollment team and process and to serve as direct contact for doulas looking to enroll

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Public Engagement Schedule

2023 Meeting Dates	
Tuesday, May 30	1:00-2:00pm
Tuesday, June 20	2:00-4:00pm
Friday, July 7	9:00-11:00am
Monday, July 17	11:00-1:00pm
Friday, August 11	10:00am-12:00pm
Friday, September 22	10:00am-12:00pm
Monday, October 16	2:00-3:00pm
Thursday, November 16	9:00-11:00am
Friday, December 1	9:30-11:30am

2024 Meeting Dates - <u>Tentative</u>	
January 9	Second Tuesday of Every Month from 10am-12pm Additional Meetings to Support Provider Enrollment may be added
February 13	
March 12	
April 9	
May 14	
June 11	
July 9	
August 10	
October 8	
November 12	
December 10	

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Closing Remarks and Next Steps

- You may continue to share input after today's event via email to doulapilot@health.ny.gov.
- For more information, visit [New York State Medicaid Doula Services Benefit \(ny.gov\)](https://www.ny.gov/new-york-state-medicaid-doula-services-benefit).

Thank you for your feedback.

Next Meeting

Date & Time: Thursday, November 16 9:00-11:00am

Registration Link: :

<https://meetny.webex.com/weblink/register/rb1817df49bfe5c0a7a36b176ff9cf7ea>

To be added to the listserv: doulapilot@health.ny.gov

Next Meeting Agenda:

- Health Plan Discussion: CDPHP
- Additional Topics TBD

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End Presentation

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