

Bidder Name: _____

When completing the Technical Proposal, **DO NOT** include any pricing information. Using this document, submit a narrative describing your ability to provide a commercial off the shelf solution (COTS) to meet CSFP's participant certification, food issuance and inventory management needs. Follow the format and content below.

C. Preferred Eligibility

1. Preferred bidders should have one (1) year of experience operating a COTS web-based inventory management software solution with the following modules: Participant Certification, Food Issuance and Inventory Management. Please describe how you meet this preferred eligibility, in its entirety, and any documentation you provided in your proposal as evidence of this experience.

Experience acquired concurrently is acceptable (RFP Section 3.2)

D1. Management Information Services

1. Account Management and Access Control

Describe your approach to meeting accounts management services of the solution as specified in the deliverables section (RFP section 4.1.1 and Attachment 14 - Solution and Contractor Requirements ID#'s 1-3).

2. User/Users Interface

Describe your approach to meeting the user/users interface requirements as specified in the deliverables section (RFP section 4.1.2 and Attachment 14 - Solution and Contractor Requirements ID#'s 4-5).

3. General Maintenance and Operation Requirements

Describe your approach to meeting the general requirements as specified in the deliverables section (RFP section 4.1.3 and Attachment 14 - Solution and Contractor Requirements ID#'s 6-19).

4. Participant Eligibility and Certification

Describe your approach to meeting the participant eligibility and certification requirements as specified in the deliverables section (RFP section 4.1.4 and Attachment 14 - Solution and Contractor Requirements ID#'s 20-46).

5. Inventory Management

Describe your approach to meeting the inventory management requirements as specified in the deliverables section (RFP section 4.1.5 and Attachment 14 - Solution and Contractor Requirements ID#'s 47-59).

6. Food Distribution Sites

Describe your approach to meeting the food distribution sites requirements as specified in the deliverables section (RFP section 4.1.6 and Attachment 14 - Solution and Contractor Requirements ID# 60).

7. Food Package Issuance

Describe your approach to meeting the food package issuance requirements as specified in the deliverables section (RFP section 4.1.7 and Attachment 14 - Solution and Contractor Requirements ID#'s 61-71).

8. Dual Participation

Describe your approach to meeting the dual participation requirements as specified in the deliverables section (RFP section 4.1.8 and Attachment 14 - Solution and Contractor Requirements ID#'s 72-73).

9. System Generated Report Capabilities

Describe your approach to meeting the reporting requirements as specified in the deliverables section (RFP section 4.1.9 and Attachment 14 - Solution and Contractor Requirements ID#'s 74-81).

10. Training

Describe your approach to meeting the training services as specified in the deliverables section (RFP section 4.1.10 and Attachment 14 - Solution and Contractor Requirements ID#'s 82-85).

11. Support

Describe your approach to meeting the support services as specified in the deliverables section (RFP section 4.1.11 and Attachment 14 - Solution and Contractor Requirements ID#'s 86-92).

D2. Staffing

12. Staffing

Describe your approach to meeting the staffing requirements as specified in the deliverables section (RFP section 4.2).

D3. Other Requirements

13. Reporting

Describe your approach to meeting the reporting requirements as specified in the deliverables section (RFP section 4.3).

14. Information Technology

Describe your approach to meeting the information technology requirements as specified in the deliverables section (RFP section 4.4).

15. Security

Describe your approach to meeting the security requirements as specified in the deliverables section (RFP section 4.5 and Attachment 14 - Solution and Contractor Requirements ID#'s 93-96).

16. Transition

Describe your approach to meeting the transition requirements as specified in the deliverables section (RFP section 4.6 and Attachment 14 - Solution and Contractor Requirements ID's 97-98).

