



# Department of Health

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**DIVISION OF EMPLOYEE & PROGRAM SUPPORT**  
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**DIVISION OF COMMUNICATIONS**  
Marci Natale, Director

**DIVISION OF MEDICAL AND DENTAL DIRECTORS**  
Dr. Douglas Fish, MD, Director

Mainstream & Managed Care Rate Setting

Managed Long Term Care Rate Setting

Global CAP, Supplemental Payments and Revenues

Residential Health Care Rate Setting

Mental Hygiene Services Rate Setting

FFS, Federal Affairs, Budget Neutrality, and Accounts Receivable

Managed Care Certification & Surveillance

Managed Care Fiscal Oversight

Provider Enrollment

Managed Long Term Care

Program Implementation & Enrollment

Consumer Services

Communications & Compliance

Dental Review

Medical Review

Medical Indemnity Fund (MIF)

MMIS

Center of Operational Excellence

Contract Management & Vendor Oversight

Medicaid Data Warehouse

EHR Incentive

Privacy & Security

Portfolio Strategy

NYSOH Systems

Consumer Relations & Local District Support & Upstate Eligibility Systems

Third Party Health Insurance, Medicare Savings Program & Recoveries

Long Term Care & SSI Related Populations

Community Enrollment & Eligibility Processing

Downstate Eligibility Systems

Special Populations

Exchange Application Support

Quality Management & Change Control

Project Management Office

System Quality Assurance

Business Requirements

Program Review

External Audit

Division Supprt

Child Health Plus and Exchange Consumer Assistance

Medical and Dental Policy

Maternal and Child Health

Children Care Management and Special Populations

Adult Care Management and Special Populations

Transportation, Telehealth and New Technology, Labs Policy, PCMH

Housing and Social Determinants

Pharmacy & EPIC

PMQI

LTC Policy & Program Development

Uniform Assessment System (UAS)

Community Integration & Alzheimers Disease

Operational Support

Employee Support

Programmatic Support

NYSOH Marketing & Outreach

OHIP Communications