

Attachment C - Historical Training Summary

NYS WIC Training Center  
 Classroom Training Attendance  
 Cumulative: Contract Years 1 - 5, as of 2/29/20

Training Course	Length of Training (days)	Number of Times Offered	Number of Training Days Used	Total Attendance	Average Class Size	Training Locations
Advanced Formula	1	24	24	449	19	NYC, Buffalo, Syracuse, New Windsor, Long Island, Rochester, Albany, Binghamton, Batavia
Breastfeeding Best Practices: You Can Do It, WIC Can Help!	2	16	32	290	18	NYC, Liverpool, Suffern, Albany, Rochester
Breastfeeding: It's What We Do! Basic Competencies for QN/CPA Staff	1	11	11	204	19	NYC, Rochester, Batavia, Albany
Breastfeeding: It's What We Do! Competencies for Support Staff	1	11	11	203	18	NYC, Rochester, Syracuse, Albany
Building Continuity of Care: Critical Thinking and Note Writing in WIC	1	7	7	168	24	NYC, Buffalo, Syracuse, Utica
Building Skills for the QN/CPA: Conducting a Breast Pump Assessment	1	23	23	421	18	Fishkill, NYC, Rochester, Liverpool, Melville, Batavia, Saratoga,
Building Skills: Assessing and Counseling Breastfeeding Mothers	1	16	16	316	20	Happauge, NYC, Liverpool, Buffalo, Rochester, Syracuse
Certified Lactation Counselor (CLC)	5	6	30	275	46	NYC, Syracuse, Buffalo
Communication Skills Lab for QN/CPA	1	14	14	233	17	Liverpool, NYC, Buffalo, Syracuse
Communication Skills Lab for Support Staff	1	14	14	205	15	Liverpool, NYC, Buffalo, Syracuse
Effective Supervision: The Key to a Quality Program	1	7	7	153	22	Albany, NYC, Buffalo, Syracuse, Rochester
Fit WIC	1	4	4	90	23	Albany, NYC, Buffalo
High Risk Care	2	21	42	461	22	Syracuse, Albany, NYC, Rochester, Buffalo, Liverpool
Income Assessment & Reassessment for Staff Who Determine Income Eligibility	1	34	34	840	25	Liverpool, NYC, Happauge, Buffalo, Watertown, Binghamton, Albany, Syracuse, Rochester, Plainview, Batavia, Troy
Interviewing Skills for Behavior Change	2	12	24	235	20	NYC, Buffalo, Liverpool, Saratoga, Hudson Valley, Rochester
Learning Community (2016, 2017, 2019)	6	3	18	357	40	Albany, Troy, Suffern
Learning Community Follow-Up (2016, 2017)	1	2	2	35	18	Albany
Learning Community Follow-up (2014)	2	1	2	26	26	Albany
Loving Support TOT (Training of the Trainers)	2	2	4	51	26	NYC, Syracuse
Non-Traditional Certification and Manual Check/SFFI Issuance	1	9	9	210	23	NYC, Saratoga, Syracuse, Batavia, Buffalo, Liverpool
Nutrition Assessment, Education and Counseling	2	11	22	189	17	Liverpool, NYC
NYS Growth and Monitoring	1	15	15	338	23	NYC, Rochester, Fishkill, Buffalo, Saratoga, Liverpool
Participant-Centered Group Facilitation	2	11	22	199	18	Syracuse, NYC, Buffalo, Batavia
Participant-Centered Nutrition Assessment	1	10	10	180	18	NYC, Buffalo, Liverpool, Albany, Syracuse, Batavia
Proration, Return and Reissue	1	6	6	132	22	Albany, NYC, Liverpool, Buffalo, Batavia
Rapport Building and Behavior Change	2	11	22	232	21	NYC, Saratoga, Newburgh, Rochester, Buffalo, Liverpool
Referrals are a Two-Way Street: Developing and Maintaining an Effective Referral System	1	2	2	44	22	Syracuse, NYC
Talking About Weight: From Age One to Five	1	19	19	389	20	Buffalo, NYC, Syracuse, Liverpool, Albany, Melville, Pittsford, Batavia
VMA: Platform Skills 2.0	1	2	2	38	19	Troy, Albany
VMA: Developing Training Skills 3.0	1	1	1	28	28	Troy
VMA: Upping Your Game	1	2	2	42	21	Albany
VMA: reflections on Your Work Style and its Impact on Your Work	1	1	1	30	30	Albany
WIC: Together Growing Stronger Families	1	27	27	585	22	NYC, Syracuse, Buffalo, New Windsor, Rochester, Hauppauge, Plainview, Saratoga, Albany, Poughkeepsie, Liverpool
YOU are the Face of WIC: Enhanced Skills for Engagement and Conflict Management for Support Staff	1	6	6	146	24	Albany, NYC, Syracuse, Rochester
		<b>Total Training Days Used</b>	<b>483</b>			

# Attachment C - Historical Training Summary

**NYS WIC Training Center  
Webinar Viewership/Usage  
Cumulative: Contract Years 1 - 5, as of 2/29/20**

Webinar Title	Original Date	Original Viewing audience registered	Archived viewing registered	Total Viewership
2015-2020 U.S. Dietary Guidelines For Americans	10/5/2016	213	186	399
2017 WIC Caseload and Retention Learning Community: Tools and Lessons Learned	07/24/2018	106	77	183
Breastfeeding 101 - A Refresher Course	7/18/2019	111	156	267
Breastfeeding Part 2 - Assessing & Counseling Families on Infant Feeding	8/22/2019	101	80	181
Breastfeeding Part 3 - Breastfeeding & Infant Feeding Challenges	9/17/2019	134	60	194
Breastfeeding Refresher, Resources to Help You Help Moms	1/18/2017	184	459	643
Building a Competent Workforce in WIC (Training Resources)	3/14/2019	68	26	94
Consumer Food Safety Fundamentals	4/4/2019	85	87	172
Cuisines and Cultures: Similarities and Differences	06/12/2018	95	134	229
Cultural Competence with Spanish Speaking Participants	06/07/2016	143	293	436
Developing Cultural Competency in WIC	5/12/2016	159	311	470
Does Breastfeeding Protect Maternal Health? The Role of Oxytocin and Stress	8/21/2018	114	119	233
Enhancing Your Skills in Conducting an Income Assessment	10/20/2016	250	288	538
Federal Updates from the National WIC Association	6/27/2019	123	77	200
Gestational Diabetes (High Risk Care)	09/30/2016	280	186	466
Helping Millennial Mothers Breastfeed	03/22/2017	269	361	630
How to Engage More Dads in Your WIC Program	5/7/2019	82	109	191
It's Not Me... It's You: Working with Difficult People	12/10/2015	150	449	599
Let's Talk About It: Addressing Substance Use and Mental Health Issues in WIC	11/23/2015	84	261	345
Loved with a Love Beyond Telling: Understanding and Supporting Perinatal loss	04/06/2017	154	208	362
Management of Maternal Obesity and Nutrition for High-Risk Pregnancies	05/09/2018	116	103	219
Maternal Depression: Where does WIC fit?	08/17/2016	80	205	285
Medicaid and WIC	2/26/2020	318	0	318
Nutrition Trends: Development of Taste and Flavor Preference	06/08/2017	131	138	269
Nutrition Trends: Emerging Research on Food Allergies	05/30/2017	130	179	309
Nutrition Trends: Retail Dietitian's Guide to Healthy Eating on a Budget	1/10/2018	130	148	278
Our Team Needs Help - What is My Role?	6/20/2019	102	101	203
Preemie Series Just a Few Weeks Early	08/24/2017	139	195	334
Preemie Series Nutrition Risks in the Premature Infant	09/18/2017	69	88	157
Preemie Series: Fetal Development and the Impact of Premature Birth	07/31/2017	141	118	259
Prematurity and Low Birthweight: the CPAs Role in the Assessment	10/23/2015	150	412	562
Preparing WIC Participants for the Shopping Experience	10/24/2017	132	146	278
Probiotics and Prebiotics: What is the evidence for consumption by WIC participants?	03/13/2018	119	89	208
Protecting WIC Resources: Its Everyone's Job	11/16/2015	185	494	679
Providing Welcoming Services for Transgender and Non-Binary People	10/17/2019	167	70	239
Public Health Detailing as a Strategy to Support Exclusive Breastfeeding	06/21/2017	150	165	315
QA Protocols	08/31/2017	81	102	183
Special Feeding Needs for Infants and Children	12/14/2016	136	178	314
Strengthening Intercultural Communication Competency	9/20/2018	74	125	199
Taking the "Ick" out of Picky Eating: Feeding and Nutrition in Autism Spectrum Disorders	4/11/2018	140	114	254
The Effects of Sleep Deprivation on Health and Nutrition Status	2/27/2018	307	169	476
The Role of Vitamin D and Health: Recommendations to Promote Bone Health	07/09/2018	137	103	240
WIC Employees as Interrupters - Applying Cultural Humility to Achieve Health Equity	10/10/2019	145	66	211
WIC Work Dealing With Change	10/31/2017	121	194	315
Women and Opioids: A Family-Centered Response to the Current Crisis	01/16/2019	85	138	223

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**NYS WIC Training Center  
LMS Usage  
Cumulative: Contract Years 1 - 5, as of 2/29/20**

# of Registered Users: 1600+

<b>Course:</b>	<b># of Modules</b>	<b>Completed All Modules</b>	<b>Notes</b>
16 & Pregnant	4	707	
Enhancing Customer Service	4	758	
Finessing the Front Desk	4	619	
Understanding Baby Behavior	4	666	
Basic Training for QN/CPAs	12	N/A	<i>Course incomplete</i>
Basic Training for Support Staff	9	279	
Participant-Centered Communication Skills	6	962	
Lifecycle Nutrition of WIC Participants	11	250	
Advanced Participant-Centered Communication Skills	3	408	
Public Health Detailing	4	188	
Note Writing for All Staff	1	534	
Note Writing for VMA Staff	1	10	
Basic Training for Breastfeeding Peer Counselors	3	303	
Maternal Perinatal Depression	3	432	
Core Competencies of WIC Managers	10	85	
Tobacco, Alcohol and Substance Use	3	168	
Talking About Safe Sleep	1	267	
Wellness and WIC	3	N/A	<i>Course incomplete</i>