

Request for Proposals

RFP # 20383

BEMSATS Workflow & Data Management Solution

Attachment D

Screen Shots of Current BEMSATS

Workflow & Data Management Software

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Investigations

Case Number: 20190254 Region: Type: Individual Status: Complainant

Date Opened: 00/00/0000 Last Update: 00/00/0000 Update By: Date Closed: 00/00/0000

Date Reopened: 00/00/0000

Last: DOB: 00/00/0000 Street1: State: NY

First: SSN: - - Street2: Zip:

Sex: MALE Phone: () - City: County: ALBANY

Related ID Numbers

Emit: OriginalRecert: Currently Certified:

Course: Sponsor: Agency: Event: CL: CIC:

Related Cases: **Modify**

Alleged Violation:

Comments:

Prior Convictions:

Stip Monitoring:

Case Detail Flags

Unsigned App ETOH OSC List Pt Care Comp Arrest Arrest Date 00/00/0000

Disposition Flags:

Stip: Decision Stayed ALS Enforc Only Prior Convictions: Murder Theft Robbery

Cert: Cleared Disp Changed Manslaughter Drug Abuse

Other: Later Cleared DCJS Assault Sale of Drugs

DBFlagged Sexual Abuse Embezzlement

Fraud Other

Opened ID: mpt01 Investigator Comments:

Investigator Assigned: Returned to AO:

Change EMT Status EMT Abstract Submit Labels Run Reports/Letters Course Abstract Close Print Screen

Figure 1.01
(Investigation Case)

Investigation Letters

Eligibility - 1 Conviction Review

Eligibility - 2 No Contact Closure

Non 800 Clearance - 1 Enforcement Clearance

Non 800 Clearance - 2 Certification Denial

No Signature Clearance - 1 Enforcement

No Signature Clearance - 2 First Violation

Archive Second Violation

REMSCO Notification Final Violation

Create Letter Close

Figure 1.02
(Investigation Letters)

Investigations Window

Back to Main Menu

Reports

Open Criminal Cases (by Date) Open Criminal Cases (by Region)

Open Non-Criminal Cases (by Date) Open Non-Criminal Cases (by Region)

CO Open Cases Sent to DLA Closed Cases (by Region)

DLA Closed Cases Case Numbers Assigned to Region

AO Status Report (Date Range) Cases Sent to DLA (Date Range)

Previous Year's Cases Closed Cases Opened (Date Range)

Counts by Case Type (by Year) Criminal Cases Cleared (Date Range)

Do Not Certify Report DLA Hearing Report (Date Range)

Open Cases - who is assigned Convictions (Date Range)

Dashboard Report - Region Benchmark

Dashboard Report - Investigator Open Criminal where EMT is expired

Avg Days to Close Non-Criminal Cases Avg Days to Close Criminal Cases

Quarterly Report (Date Range)

Submit Close

Figure 1.03
(Investigation Reports)

Investigations

Case Number: 20190254 Region: Type: Individual Status: Complainant

Date Opened: 00/00/0000 Last Update: 00/00/0000 Update By: Date Closed: 00/00/0000

Date Reopened: 00/00/0000

Last: DOB: 00/00/0000 Street: State: NY

First: SSN: Zip: County: ALBANY

Sex: MALE Phone: Modify EMT Status

Related ID Numbers

Emt: 117207

Original/Recert: Currently Certified:

Course: Sponsor: Agency: Event: CL: CIC: Arrest Date 00/00/0000 Stop Monitoring:

Disposition Flags:

Stip: Cert: Other: Decision Stayed Cleared Later Cleared DBFlagged ALS Enforc Only Disp Changed DCJS Modify

Prior Convictions:

Murder Manslaughter Assault Sexual Abuse Fraud Theft Robbery Drug Abuse Sale of Drugs Embezzlement Other

Opened ID: mp101 Investigator Assigned: Investigator Comments: Returned to AO:

Change EMT Status Run Reports/Letters EMT Abstract Course Abstract Submit Close Labels Print Screen

Select a Status

OK

See Comments

Do Not Certify

Do Not Test

ALS Enforce

Submit Close

Figure 1.04
(Investigation Status Modification)

Figure 2.01
(Agency Information)

This is the most used screen of data fields. It contains all of the data pertinent to law and regulation for our certified ambulance services. Example is entity name, legal authorized territory in which the service can operate, physician medical director info, point of contact info, certification expiration date among other data points.

Figure 2.02
(Controlled Substance Info)

This is a screenshot of controlled substance license info for EMS response agencies (ambulance services). Entity name, license number, agent info and expiration date among other critical data points is included.

Figure 2.03
(Approvals/Certifications)

This screenshot included what we call adjunct levels of care, certificate control numbers and personnel data for the ambulance service. Each operating certificate that is issued (usually every other year) has its own unique identifier known as a cert control number.

Figure 2.04
(County Resources)

This screenshot is useful for our work with counties across the state especially when it comes to times of disaster when a large mobilization of ambulance services from across the state need to be deployed to the disaster area for support. Examples would be 9/11, Superstorm Sandy, the 1998 ice storms, and severe flooding in the Susquehanna River Basin in 2006 and 2011. We reach out to county points of contact like this one that coordinate local response to a statewide incident.

Figure 2.05
(Part 18 Mass Gathering)

This screenshot is for Title 10 NYCRR Part 18 (mass gathering) permit approvals. When a public event is expected to draw more than 5,000 people, a permit is required. This screen has important data points relative to the Part 18 approval.

Figure 2.06
(Public Access Defibrillation)

Article 30 Public Health Law (PHL) has a section related to Public Access Defibrillation (PAD). This screenshot captures data related to PAD and the thousands of entities across NYS that provide this service to the general public (versus patient specific order/prescription).

Figure 2.07
(Agency Electronic PCR Record)

Current process is that this form is updated:

1. On initial application for ePCR capability
2. On transition to a new ePCR platform
3. On bi-annual agency renewal

Ideally, this screen will show effective dates with each software platform and document the updates or revisions (ePCR coordinator, staff change, software platform change, REMSCO / Program Agency endorsement change, NEMESIS software standard / platform)

The screenshot shows a web form titled "Agency ePCR". At the top, it displays "Agency Code:" and "Service Name:" (both redacted), and "DBA Name:" and "DBA Name2:" (both redacted). Below this, it says "Home REMSCO: Hudson - Mohawk Regional EMS Council".

The main form area is divided into several sections:

- Third Party Name:** A text input field.
- Address:** Fields for City, State (dropdown), and Zipcode.
- Contact:** Fields for Main Phone and Cell Phone.
- e_PCR Coordinator:** Fields for Main Phone and e-Mail.
- Comments:** A large text area.
- Relationships:** Fields for e-Mail, Relation (dropdown), and Other.
- ePCR to Hospital:** A dropdown menu.
- Paper w/e-Copy Hours:** A text input field.
- Date Submission:** A dropdown menu set to "EMS Agency".
- Go Live Date:** A text input field set to "00/00/0000".
- Vendor/Software:** A dropdown menu set to "Zoll / Rescue Net".
- Add/Update Vendor/Software Info:** A button.
- Nemesis Version:** A dropdown menu set to "V2".

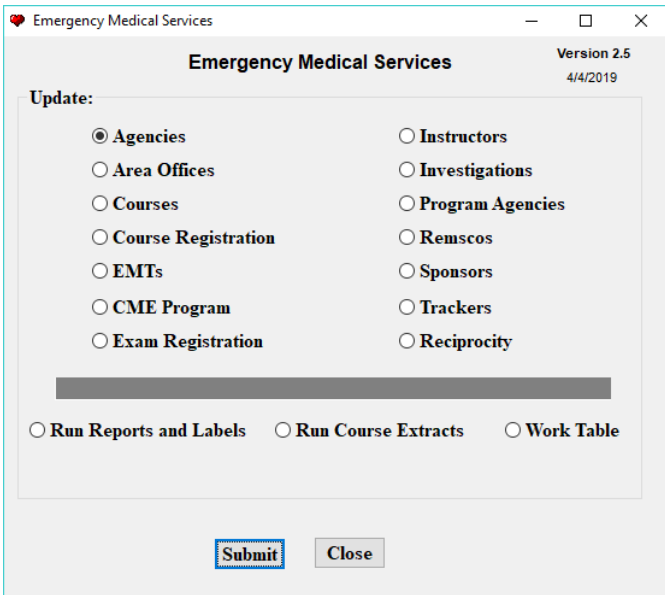
Below the main form, there is a "Home Office" address: "11802 Ridge Parkway, 400 Broomfield, CO 80021".

A "Contacts" table is present, with columns for Name, Title, Main Phone, Cell Phone, and Email. It is currently empty.

At the bottom, there is a table for "Update Endorsements" with columns: REMSCO, Status, Status Date, Approved, Approved Date, and Update Endorsements.

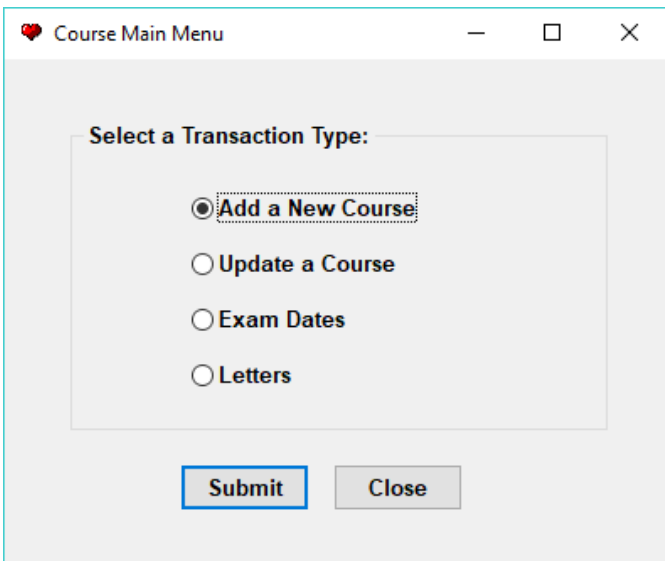
REMSCO	Status	Status Date	Approved	Approved Date	Update Endorsements
Hudson - Mohawk Regional EMS Council	Endorsed	8/23/2018	<input checked="" type="checkbox"/>	10/8/2018	

On the right side of the form, there are buttons for "Close", "Submit", and "Print". At the bottom right, it says "Last Update By: jib01" and "Update Date: 10/08/2018".

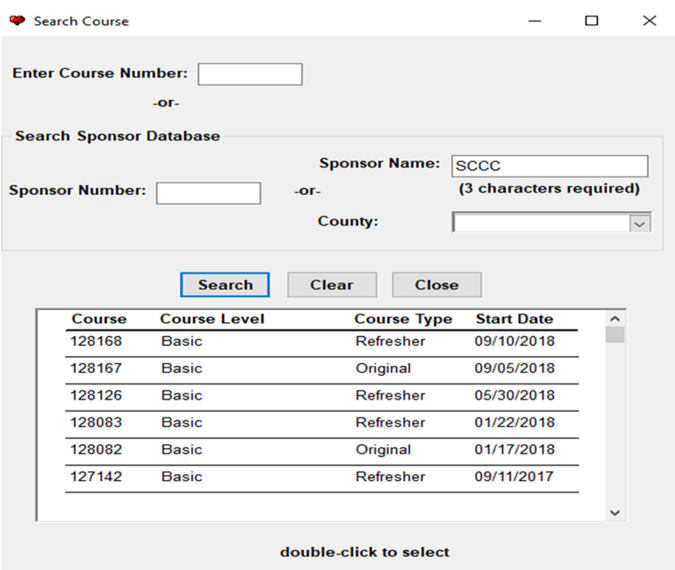


**Figure 3.01
(Main Menu)**

- Courses
- EMTs
- Exam Registration
- Sponsors
- Reciprocity
- Print Cards
- Run Course Reports
- Course Registration
- CME Program
- Instructors
- Trackers
- Print Failure Letters
- Work Table



**Figure 3.02
(Course Menu)**



**Figure 3.03
(Search Course)**

Searching Mechanism:

1. Search by Sponsor Name
2. Search by Sponsor County
3. Search by Sponsor Number
4. Search by Course Number

Figure 3.04

(Course Update)

Course Tracking Component Connecting Data From:

- Course Number
- Course Locations
- Update Student Status List (Examination Eligible)
- Assign Exam Proctor
- Print Course Record
- Print Course Label
- View Instructor

EMT	Name	Funding	Primary Agency	Secondary Agency	Edit Override
		Y	4611		ELIGIBLE TO TEST
		Y	4696		ELIGIBLE TO TEST
		N	4683		ELIGIBLE TO TEST
		N			ELIGIBLE TO TEST
		Y	4619	0139	ELIGIBLE TO TEST
		Y	4513		ELIGIBLE TO TEST
		Y	4689		ELIGIBLE TO TEST

Figure 3.05

(Course Registration)

Course Registration Related Data:

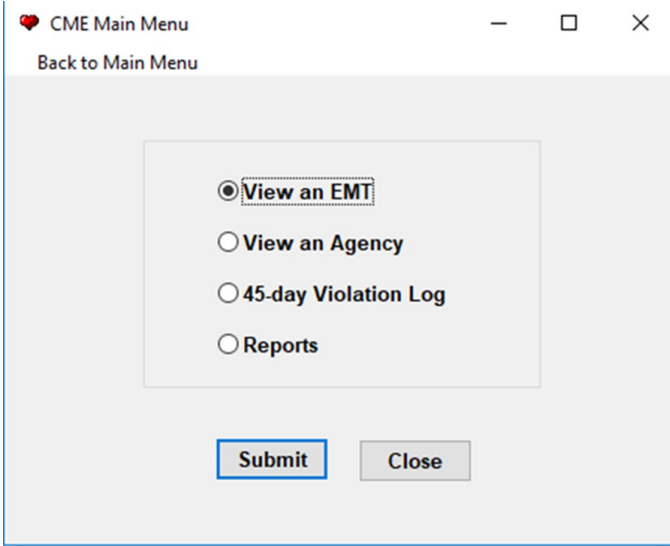
1. Course Number
2. Sponsor
3. Instructor
4. Enrollment Counts (Course Main Page)
5. Eligible for Funding (Agency Connection)
6. EMT Student Entry

Figure 3.06

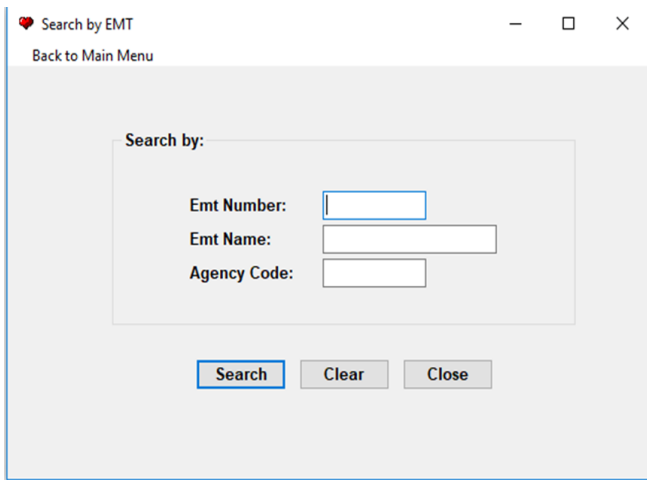
(EMT Search)

EMT Database Search Related Data

1. Search by EMT Number
2. Search by Last Name
3. Search by SSN
4. Search by Last 4 Digits of SSN

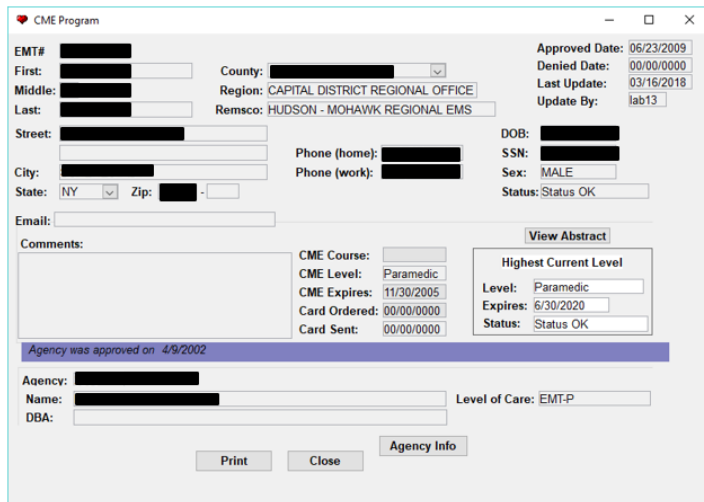


**Figure 3.07
(CME Menu)**



**Figure 3.08
(EMT Search)**

1. Search by EMT (name or number)
2. View Agency
3. 45 Day Violation Log
4. Reports



**Figure 3.09
(EMT Search Report)**

EMT Search Screen

CME Agency

Agency Name: [REDACTED] Address: [REDACTED]
 DBA: [REDACTED] Agency Contact: [REDACTED]
 Level of Care: EMT-P Agency Contact Title: EMS COO
 County: Oneida Phone Business: [REDACTED]
 Region: Central Field Office Phone Day: [REDACTED] Biennial Exp: 6/30/2020
 Remsco: Mid-State Regional EMS Council Phone Home: [REDACTED] BLSFR Renewal:
 Medical Director: [REDACTED]

Approved Date: 04/09/2002 CME Contact: [REDACTED] Online Program
 Denied/Removed Date: 00/00/0000 Phone #1: [REDACTED] CME Medical Director: [REDACTED]
 Comments: [REDACTED] Phone #2: () - [REDACTED]
 3/26/18-Agency update request sent.klv Phone #3: () - [REDACTED]

Affiliate: [REDACTED] Last Update: 3/26/2018
 Contact: [REDACTED] Update by: kv01
 Phone: () - [REDACTED]
 Address: [REDACTED]
 City: [REDACTED] State: [REDACTED] Zip: [REDACTED]

Print Record Close Participants Full Agency Info

Figure 3.10
(CME Agency)

CME Reports Main Menu

Back to Main Menu

Select a Report:

Participant Lists

- Registered by Level
- Recertified by Level
- by County
- by Area Office
- by Remsco
- by Agency

Agency Reports

- All Agencies - by Code
- All Agencies - by Federal ID
- All Agencies - by Name
- All Agencies - by D.B.A.
- All Agencies - by Region

Miscellaneous

- Violator's Log

Submit Close

Figure 3.11
(CME Reports)

CME Reports Main Menu

Series of reports available from the system ~ produced in Crystal Reporting

Exam Registration Main Menu

Back to Main Menu

Select a Transaction

- Register Students
- Register a Class
- Update RTS Sites
- Update OSS Sites
- Proctors
- Reports
- Letters

Submit Close

Figure 3.12
(Exam Registration Menu)

Student Information

Back to Main Menu

Enter the Student Information:

EMT Number:

Course Number:

Times Taken:

Submit Close

Course	Exam Date	Level	Type	Num Taken
double-click to update				

Figure 3.13
(Student Information)

Search

Select

Site Name	Address
(01) Erie County, Emergency Services & Operations Center	3359 Broadway, Cheektowaga
(02) Jamestown Community College	525 Falconer Street, Jamestown
(03) Olean General Hospital	515 Main Street, Olean
(04) Monroe Community College / Public Safety Training Fac	1190 Scottsville Road, Suite 216, Rochester
(05) Finger Lakes Regional EMS Council	63 Pulteney Street, Geneva
(06) St. Joseph's Hospital	555 St Joseph's Blvd, Elmira
(07) SUNY Canton College	34 Cornell Drive, Canton
(08) Jefferson County EMS	531 Meade Street, Watertown

Double-Click to Select

Add Close Search Reset

Figure 3.14
(Regional Test Site Listings)

Search

Select

Site Name	Address
NO LONGER UTILIZING - Albany High School	700 Washington Avenue - Main Entrance, Albany
NO LONGER UTILIZING - Herricks High School	100 Shelter Rock Road, New Hyde Park
LaGuardia Community College	31-10 Thompson Avenue, Long Island City
Public Safety Training Facility-Monroe Community College	1190 Scottsville Road, Suite 216, Rochester
NOT CURRENTLY UTILIZING - Immaculate Conception	72-00 Douglaston Parkway, Douglaston
Schenectady County Community College	78 Washington Ave., Schenectady
Saint John's University	175-05 Horace Harding Expressway, Fresh Meadows
Course Location - Public Safety Training Facility - MCC	1190 Scottsville Road, Rochester

Double-Click to Select

Add Close Search Reset

Figure 3.15
(On-Site Scoring Listings)

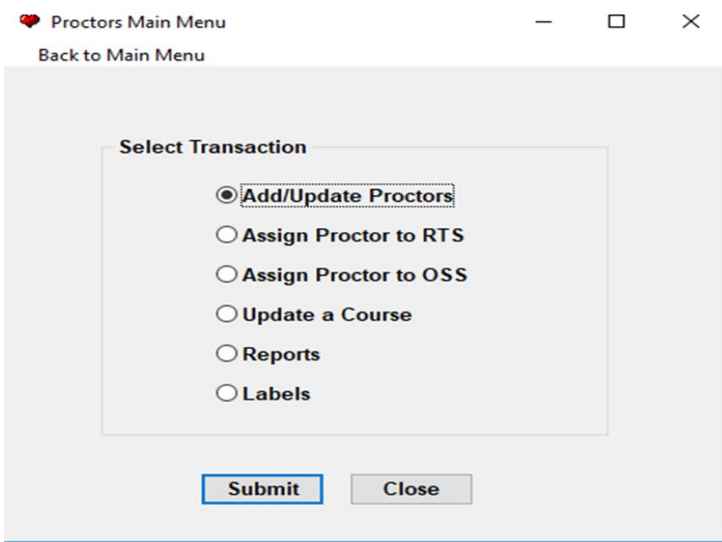


Figure 3.16
(Proctor Menu)

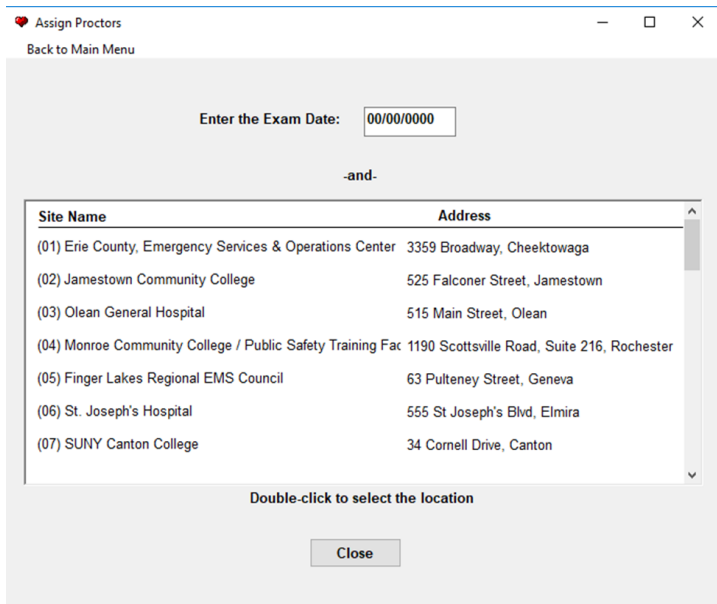


Figure 3.17
(Proctor Assignment)

Assigning Proctors to Regional Testing Sites

Select the Location and then the Proctor on the following screen

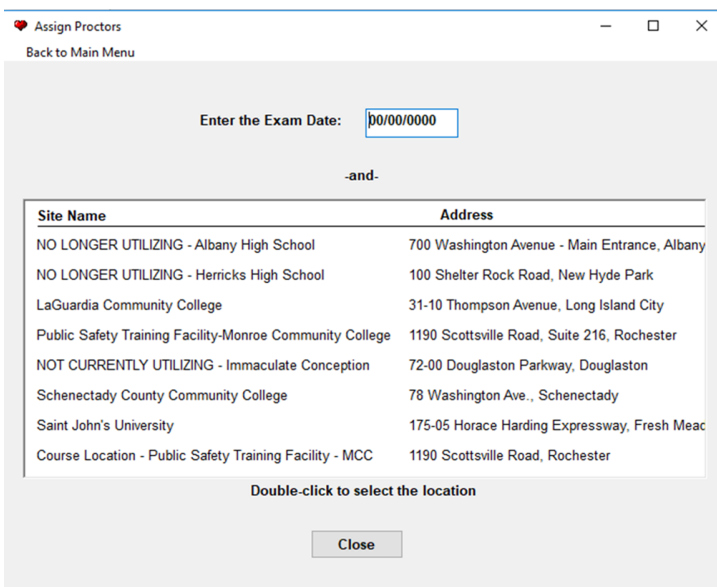


Figure 3.18
(Proctor Site Assignment)

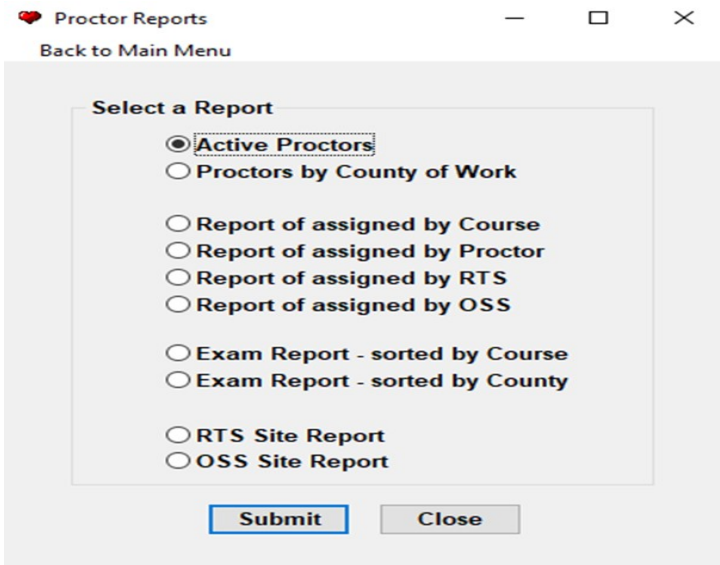


Figure 3.19
(Proctor Reports)

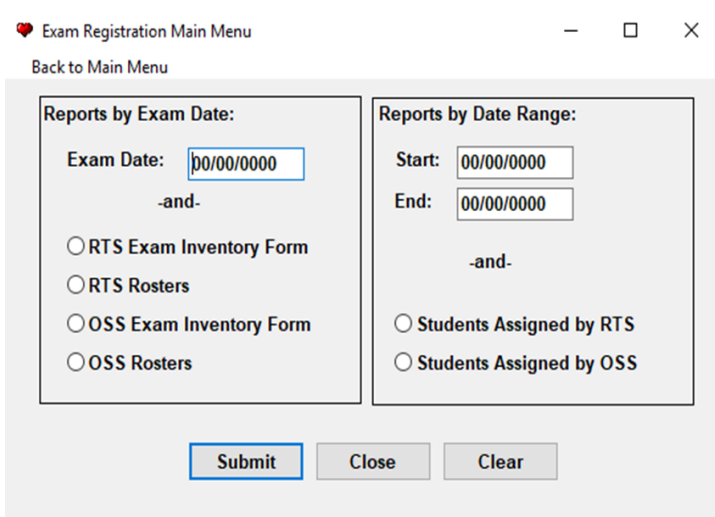


Figure 3.20
(Exam Registration Menu)

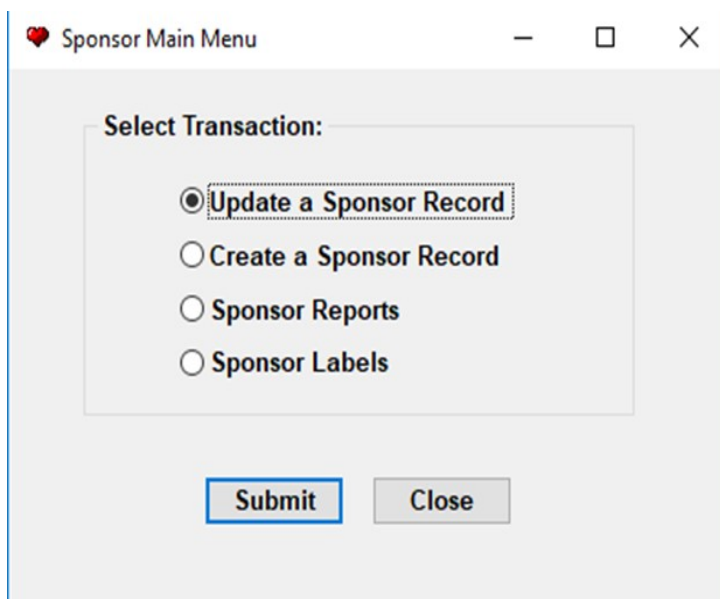


Figure 3.21
(Course Sponsor Menu)

Sponsor

Sponsor Number: [] Status: [] Last Update: 00/00/0000 Last Ao Audit: 00/00/0000 Region: []
 Customer Number: [] Expires: 00/00/0000 Update By: [] Last Long Form: [] Fed Id: []

Physical Location:
 Name: []
 Street1: []
 Street2: []
 City: [] State: [] Zip: []
 County: []

Phone: () - [] Fax: () - []
 Remsco: []
 Municipal Code: [] Municipality:
 Vendor ID: []
 Medical Director: [] More... Select
 License Number: []

Sponsor Type: [] Activated: 00/00/0000
 Deactivated: 00/00/0000
 Specialty: Basic Intermediate Critical Care Paramedic Original Paramedic Refresh C/c Cli Eligible for funding Accredited

Approved to Teach: [] Counties: [] Update
 Payments: []

Comments: []

Administrator: [] More...
 Laision: [] More...
 Fiscal Officer: [] More...
 Paramedic Program Director: [] More...

Mail Label File Label Shipping
 Physical Label Submit Close Print Abstract

Figure 3.22
 (Course Sponsor Information)

Report Manager Main Menu
 Back to Main Menu

Listings:

by Remsco/County
 full list one Remsco

by Region/County
 full list one Region

by County
 full list one County

by County Served
 full list one County

All Sponsors - Alphabetical
 All Sponsors - Numerical
 Expiration Listing
 Phone Listing
 Courses Taught
 Courses Taught - Pilot
 Courses - None Tested
 Courses Not Tested - by Sponsor
 Courses Not Tested - by Area Office
 PSE Report

Submit Close

Figure 3.23
 (Course Report Manager)

Tracker Main Menu

Select an Option:

County Resources
 Crash Tracker
 Inspections
 Part Eighteen Event Tracker
 Statement of Deficiency Tracker
 Unusual Incidents
 Card Tracker
 EMT Verification

Submit Close

Figure 3.24
 (Tracker Main Menu)

Search by EMT

Back to Main Menu

Search by:

Emt Number:

Emt Name:

Agency Code:

Search Clear Close

Figure 3.25
(Search by EMT)

CME Program

EMT# [Redacted]

First: [Redacted] Middle: [Redacted] Last: [Redacted] Street: [Redacted]

County: SCHENECTADY

Region: CAPITAL DISTRICT REGIONAL OFFICE

Remsco: HUDSON - MOHAWK REGIONAL EMS

Approved Date: 06/23/2009

Denied Date: 00/00/0000

Last Update: 03/16/2018

Update By: lab13

City: [Redacted] State: NY Zip: [Redacted]

Phone (home): [Redacted] Phone (work): [Redacted]

DOB: [Redacted] SSN: [Redacted] Sex: [Redacted]

Status: Status OK

Comments:

CME Course:

CME Level: Paramedic

CME Expires: 11/30/2005

Card Ordered: 00/00/0000

Card Sent: 00/00/0000

Highest Current Level

Level: Paramedic

Expires: 6/30/2020

Status: Status OK

View Abstract

Agency was approved on 4/9/2002

Agency: [Redacted] Name: [Redacted] DBA: [Redacted] Level of Care: EMT-P

Print Close Agency Info

Figure 3.26
(CME Program)

Select CME Letter

Select Letter Type

Recertification Letter

Rejection Letters

Submit Close

Figure 3.27
(CME Letters)

CME Letter Signature

Enter the Userid of the signature to appear on the letter

-or-

leave signature on letter blank

Submit Close Add/Edit

Figure 3.28
(CME Letter Signature)

CME Agency

Agency Name: [Redacted] Address: [Redacted]

DBA: [Redacted] Agency Contact: [Redacted]

Level of Care: EMT Agency Contact Title: Captain

County: Schenectady Phone Business: [Redacted]

Region: Capital District Regional Office Phone Day: [Redacted] Biennial Exp: 10/31/2019

Remsco: Hudson - Mohawk Regional EMS Council Phone Home: [Redacted] BLSFR Renewal:

Medical Director: [Redacted]

Approved Date: 02/03/2016
 Denied/Removed Date: 00/00/0000

CME Contact: [Redacted] Online Program
 Phone #1: [Redacted] Phone #2: [Redacted] CME Medical Director: [Redacted]
 Phone #3: [Redacted]

Comments: [Redacted]

email: [Redacted]

Affiliate: [Redacted]
 Contact: [Redacted] Last Update: 3/28/2017
 Phone: () - [Redacted] Update by: kv01
 Address: [Redacted]
 City: [Redacted] State: [Redacted] Zip: [Redacted]

Figure 3.32
(CME Agency Update)

Search by Agency

Back to Main Menu

Search by:

Agency Code: [Redacted]

Agency Name: [Redacted]

Figure 3.33
(CME Search by Agency)

CME Reports Main Menu

Back to Main Menu

Select a Report:

Participant Lists
 Registered by Level
 Recertified by Level
 by County
 by Area Office
 by Remsco

Voucher Reports
 by EMT
 by Agency
 by Sponsor
 by Level

Agency Reports
 All Agencies - by Code
 All Agencies - by Federal ID
 All Agencies - by Name
 All Agencies - by D.B.A.

Miscellaneous
 Status of Cards Ordered
 Violator's Log

Figure 3.34
(CME Reports)

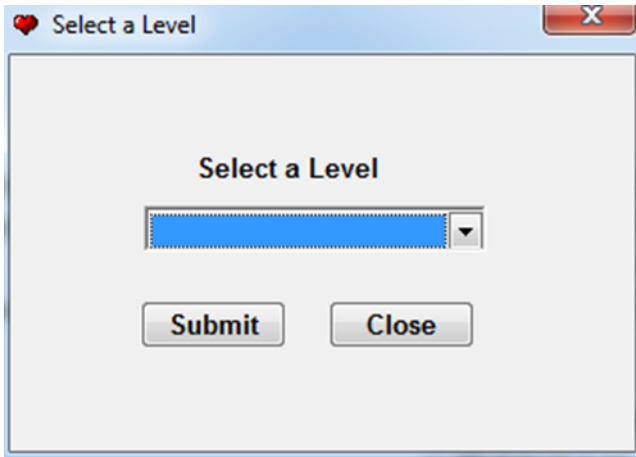


Figure 3.35
(CME Reports by Level)

Number	Name	Cert Level	Card Expires	Card Ordered	Card Sent
362896	[REDACTED]	Basic	9/30/2016	9/30/2011	10/5/2011
200957	[REDACTED]	Basic	10/31/2020	10/18/2017	
79519	[REDACTED]	Basic	7/31/2021	1/25/2018	
318138	[REDACTED]	Basic	8/31/2013	7/30/2008	8/4/2008
188475	[REDACTED]	Basic	10/31/2004	10/1/2001	10/18/2001
190060	[REDACTED]	Basic	11/30/2021	9/10/2018	
42547	[REDACTED]	Basic	12/31/2015	9/18/2012	9/26/2012
377507	[REDACTED]	Basic	5/31/2016	4/9/2013	4/11/2013
363106	[REDACTED]	Basic	1/31/2015	12/22/2011	
305027	[REDACTED]	Basic	7/31/2016	5/21/2013	5/23/2013
277085	[REDACTED]	Basic	8/31/2020	7/17/2017	
414510	[REDACTED]	Basic	10/31/2020	9/13/2017	
311694	[REDACTED]	Basic	6/30/2014	2/18/2009	2/23/2009
159456	[REDACTED]	Basic	8/31/2008	6/30/2005	7/19/2005
422690	[REDACTED]	Basic	7/31/2020	5/26/2017	
209745	[REDACTED]	Basic	3/31/2015	2/16/2010	2/19/2010
352391	[REDACTED]	Basic	8/31/2019	5/20/2016	5/24/2016

Figure 3.36
(CME Report Example)

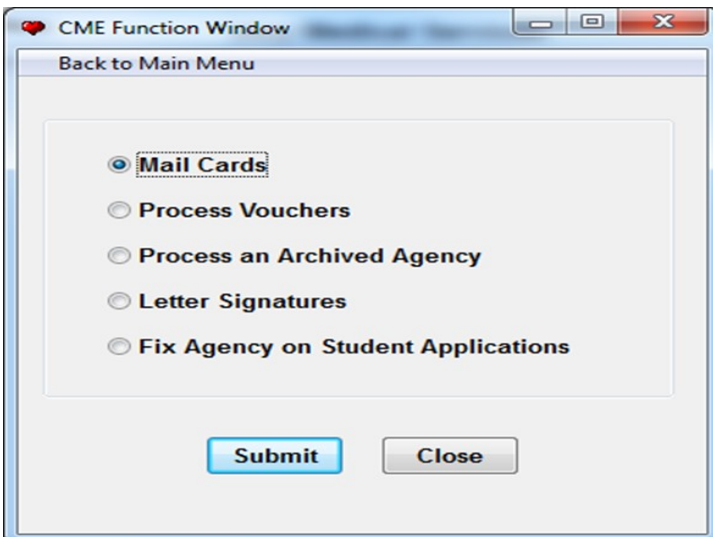


Figure 3.37
(CME Function Menu)

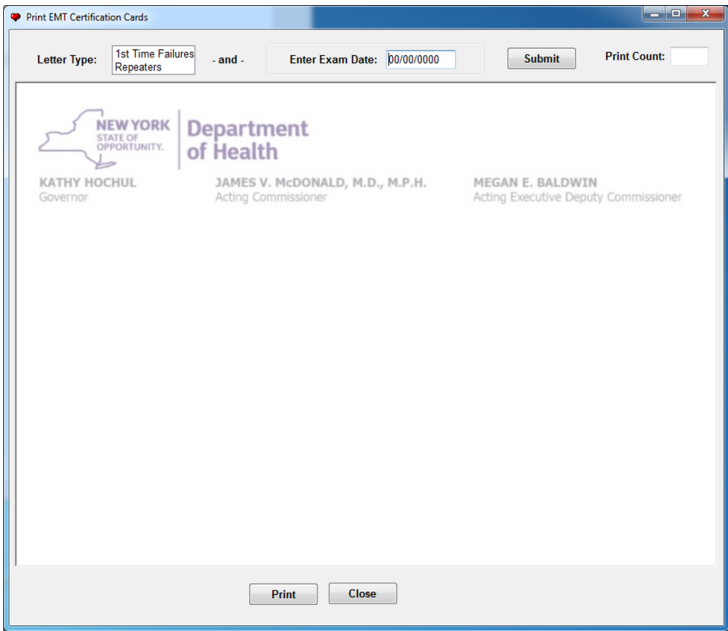


Figure 3.38
(Standard NYS Department of Health Letterhead)

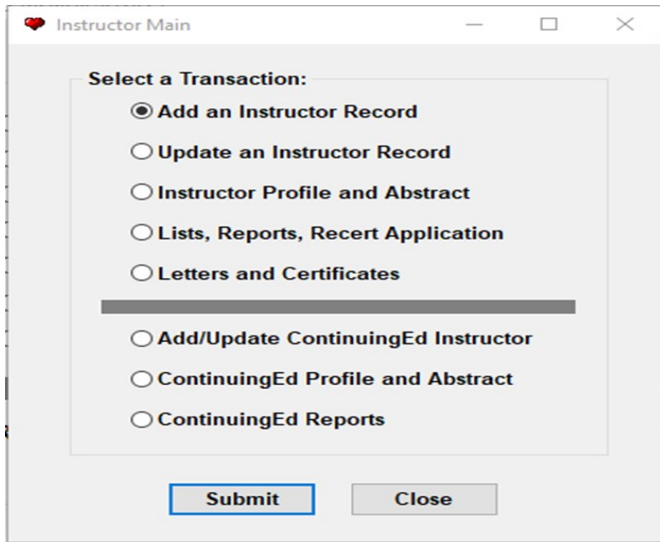


Figure 3.39
(Instructor Menu)

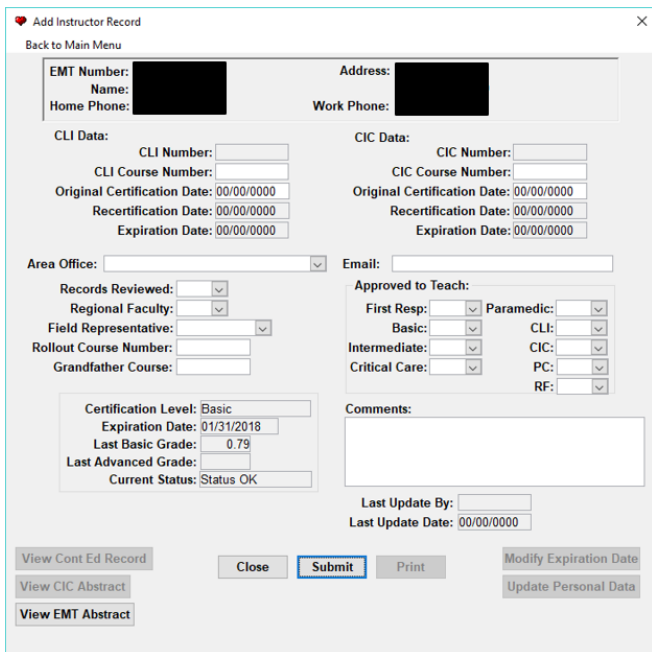


Figure 3.40
(Instructor Record)

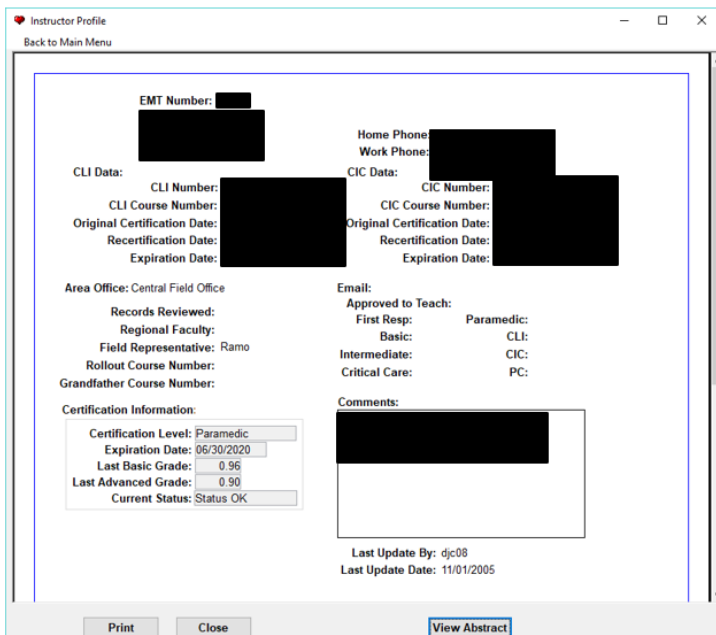


Figure 3.41
(Instructor Profile Report)

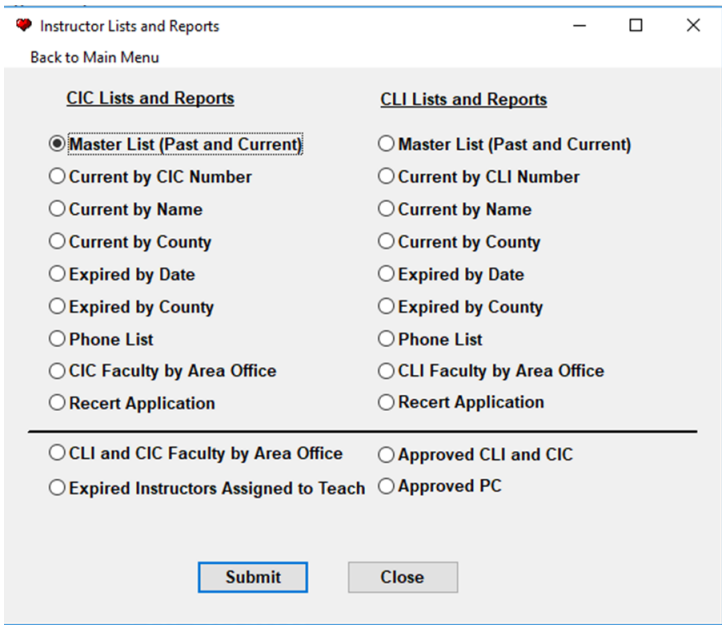


Figure 3.42
(Instructor List and Reports)

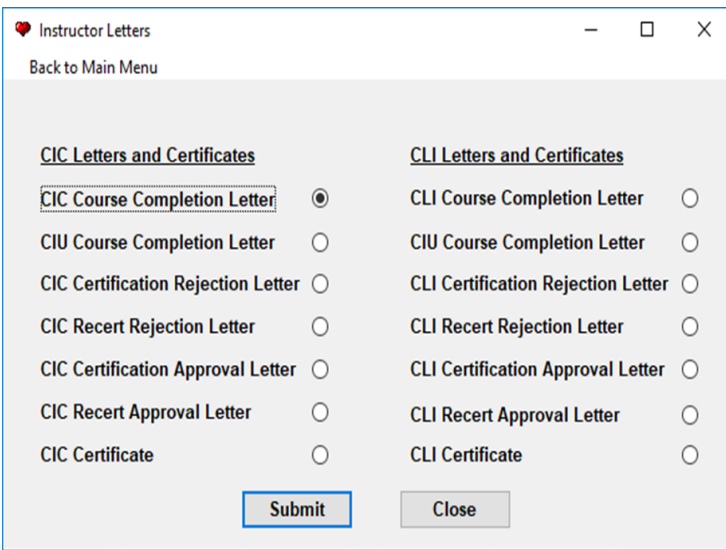


Figure 3.43
(Instructor Letters)

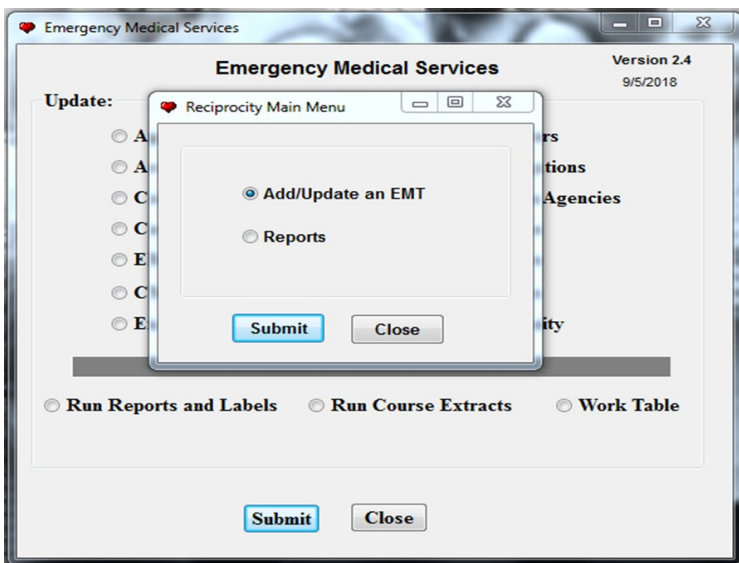


Figure 3.44
(Reciprocity Menu)

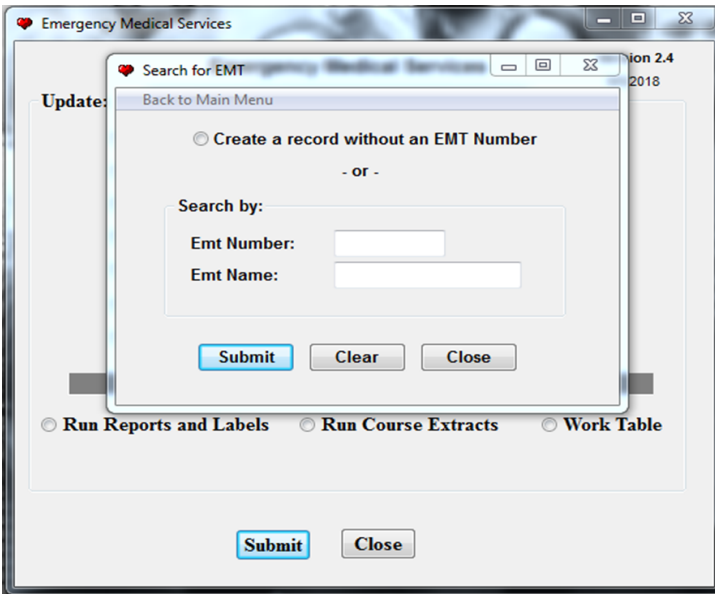


Figure 3.45
(Reciprocity Search Records)

Either select “Create a record without an EMT number” if it is a new applicant

OR

Search by the applicant’s EMT number or Last name.

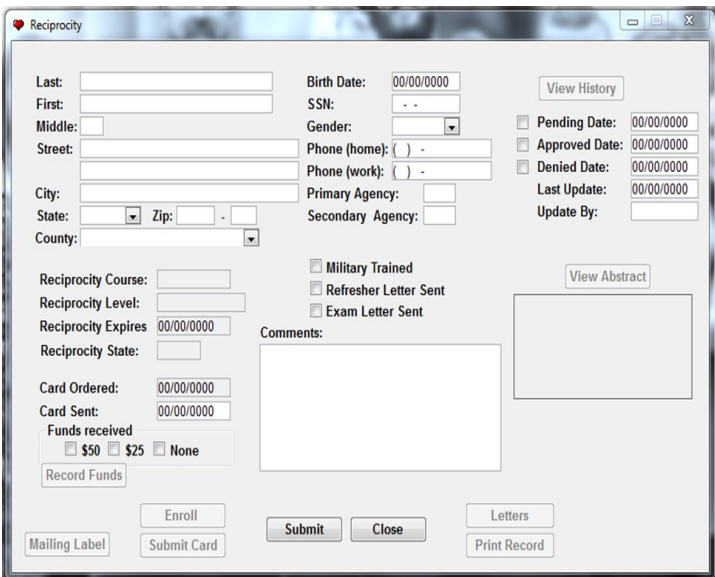


Figure 3.46
(Certification Record)

Once you have selected “Create a record without an EMT number” this screen appears. You then enter all the applicant’s information from the peer application. Select whether the application is Pending/approved/denied.

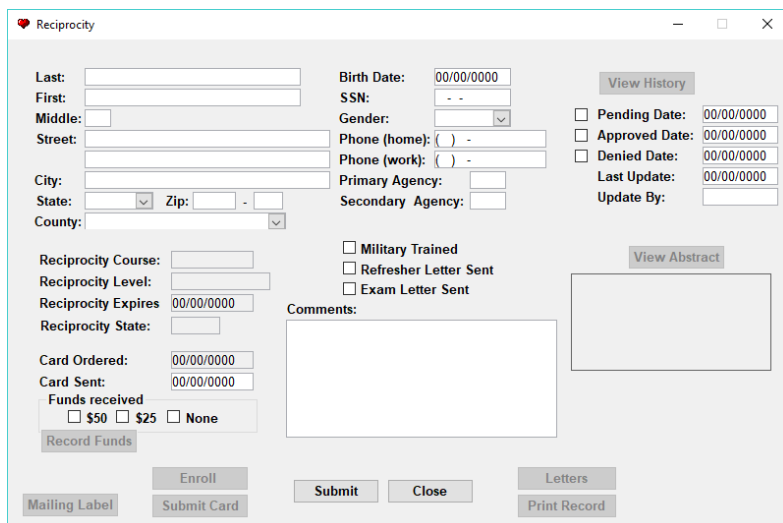


Figure 3.47
(Reciprocity Fund History)

Once the applicant’s information is entered select the “record funds” button to enter the payment information received with the application. Click “Add”

-Next screenshot below-

SOD Tracker Search

Back to Main Menu

Search

Enter:

Agency Code: -or- Agency Name:
(2 characters required)

Event ID: -or- Event Name:
(2 characters required)

CLI or CIC Number: -or- Instructor Name:
(2 characters required)

Sponsor Code: -or- Sponsor Name:
(2 characters required)

Figure 4.01
(SOD Search)

SOD Tracker Search

Back to Main Menu

Search

Enter SOD Record ID:

-or-

Enter:

Agency Code: -or- Agency Name:
(2 characters required)

Event ID: -or- Event Name:
(2 characters required)

CLI or CIC Number: -or- Instructor Name:
(2 characters required)

Sponsor Code: -or- Sponsor Name:
(2 characters required)

Figure 4.02
(SOD Search)

SOD Reports

Back to Main Menu

SOD Letters Sent

- All Agencies
- All Events
- All Instructors
- All Sponsors
- One Agency
- One Event
- One Instructor
- One Sponsor

Aging SOD Reports

- All Aging SODs
- One Region
- One REMSCO

Open SODs

- Grouped by Region
- Grouped by REMSCO
- One Region
- One REMSCO

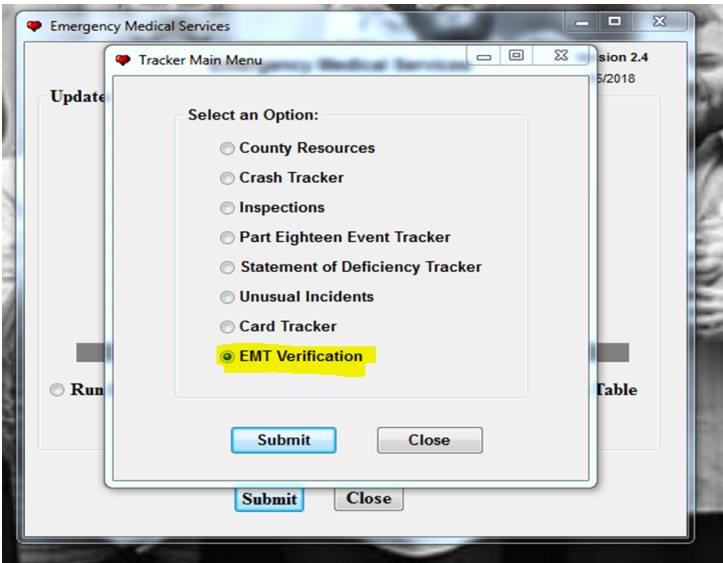
Closed SODs

- Grouped by Region
- Grouped by REMSCO
- One Region
- One REMSCO

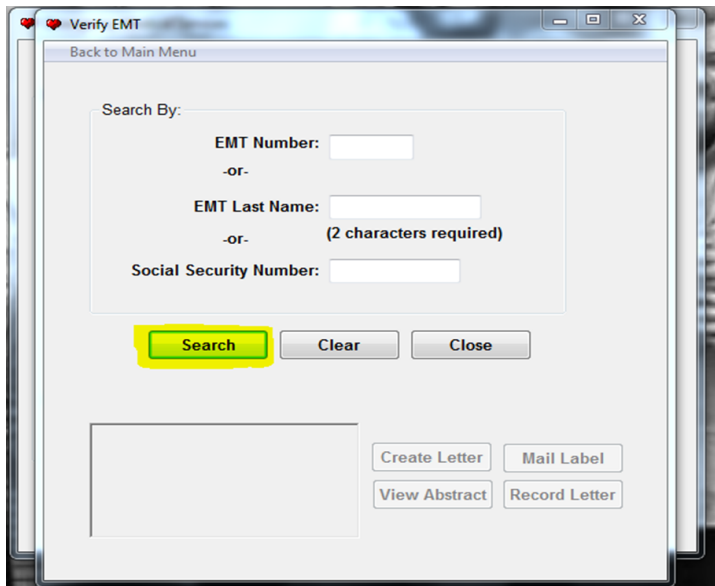
Archived SODs

Counts by Violation

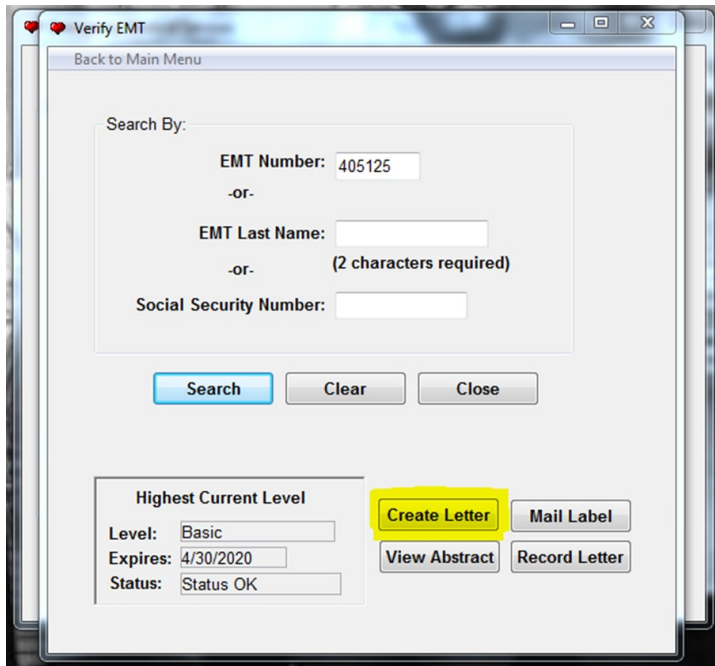
Figure 4.03
(SOD Reports)



**Figure 5.01
(EMT Verification)**



**Figure 5.02
(EMT Verification Search)**



**Figure 5.03
(EMT Verification Report)**