

Request for Proposals

RFP # 20028

BEMSATS Workflow & Data Management Solution

Attachment G

**Screen Shots of Current BEMSATS
Workflow & Data Management Software**

Function	Figure	Page
Investigation Case	1.01	4
Investigation Letters	1.02	4
Investigation Reports	1.03	4
Investigation Status Modification	1.04	5
Operations/Emergency Preparedness Agency	2.01	6
Operations/Emergency Preparedness Controlled Substances	2.02	6
Operations/Emergency Preparedness Approvals/Certifications	2.03	6
Operations/Emergency Preparedness County Resources	2.04	7
Operations/Emergency Preparedness Part 18 (Mass Gathering)	2.05	7
Operations/Emergency Preparedness Public Access Defibrillation	2.06	7
Operations/Emergency Preparedness Agency Electronic PCR Record	2.07	8
Main Menu	3.01	9
Education/Training/Certification Course Menu	3.02	9
Education/Training/Certification Search Course	3.03	9
Education/Training/Certification Course Update	3.04	10
Education/Training/Certification Course Registration	3.05	10
Education/Training/Certification EMT Search	3.06	10
Education/Training/Certification CME Menu	3.07	11
Education/Training/Certification EMT Search	3.08	11
Education/Training/Certification EMT Search Report	3.09	11
Education/Training/Certification CME Agency	3.10	12
Education/Training/Certification CME Reports	3.11	12
Education/Training/Certification Exam Registration Menu	3.12	12
Education/Training/Certification Student Information	3.13	13
Education/Training/Certification Regional Test Site Listing	3.14	13
Education/Training/Certification On-Site Scoring Listing	3.15	13
Education/Training/Certification Proctor Menu	3.16	14
Education/Training/Certification Proctor Assignment	3.17	14
Education/Training/Certification Proctor Site Assignment	3.18	14
Education/Training/Certification Proctor Reports	3.19	15
Education/Training/Certification Exam Registration Menu	3.20	15
Education/Training/Certification Course Sponsor Menu	3.21	15
Education/Training/Certification Course Sponsor Information	3.22	16
Education/Training/Certification Course Report Manager	3.23	16
Education/Training/Certification Tracker Main Menu	3.24	16

Function	Figure	Page
Education/Training/Certification CME Search by EMT	3.25	17
Education/Training/Certification CME Agency	3.26	17
Education/Training/Certification CME Letter	3.27	17
Education/Training/Certification CME Letter Signature	3.28	17
Education/Training/Certification CME Agency Update	3.32	18
Education/Training/Certification CME Search by Agency	3.33	18
Education/Training/Certification CME Reports	3.34	18
Education/Training/Certification CME Reports by Level	3.35	19
Education/Training/Certification CME Report	3.36	19
Education/Training/Certification CME Functions	3.37	19
Standard NYS Department of Health Letterhead	3.38	20
Education/Training/Certification Instructor Menu	3.39	21
Education/Training/Certification Instructor Record	3.40	21
Education/Training/Certification Instructor Profile	3.41	21
Education/Training/Certification Instructor Reports	3.42	22
Education/Training/Certification Instructor Letters	3.43	22
Education/Training/Certification Reciprocity Menu	3.44	22
Education/Training/Certification Reciprocity Search	3.45	23
Education/Training/Certification Reciprocity Certification Record	3.46	23
Education/Training/Certification Reciprocity Fund History	3.47	23
Education/Training/Certification SOD Search	4.01	24
Education/Training/Certification SOD Search	4.02	24
Education/Training/Certification SOD Reports	4.03	24
EMT Verification	5.01	25
EMT Verification Search	5.02	25
EMT Verification Report	5.03	25

Figure 1.01
(Investigation Case)

Figure 1.02
(Investigation Letters)

Figure 1.03
(Investigation Reports)

Investigations

Case Number: 20190254 Region: Type: Individual Status: Complainant

Date Opened: 00/00/0000 Last Update: 00/00/0000 Update By: Date Closed: 00/00/0000

Date Reopened: 00/00/0000

Last: DOB: 00/00/0000 Street: State: NY

First: SSN: Modify EMT Status Zip:

Sex: MALE Phone: Country: ALBANY

Related ID Numbers

Emt: 117207

Original/Recert: Currently Certified:

Course: Sponsor: Agency: Event: CLB: CIC:

Arrest Date 00/00/0000 Stop Monitoring:

Disposition Flags:

Stop: Decision Stayed ALS Enforc Only

Cert: Cleared Disp Changed

Other: Later Cleared DCJS

DBFlagged

Prior Convictions:

Murder Theft

Manslaughter Robbery

Assault Drug Abuse

Sexual Abuse Sale of Drugs

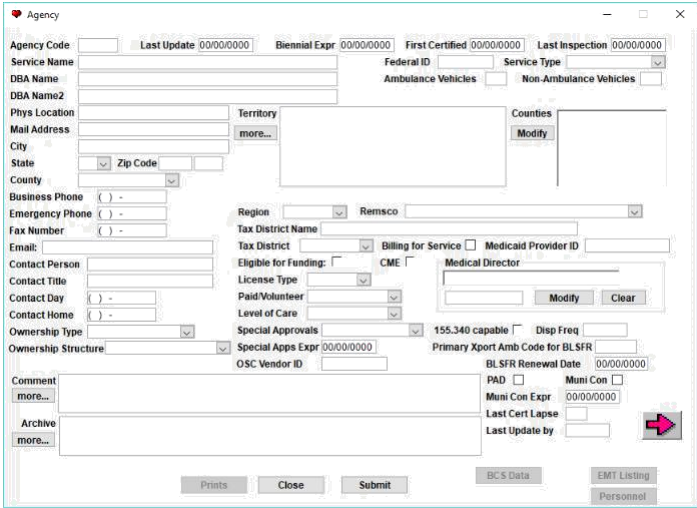
Fraud Embezzlement

Other

Opened ID: mp101 Investigator Comments:

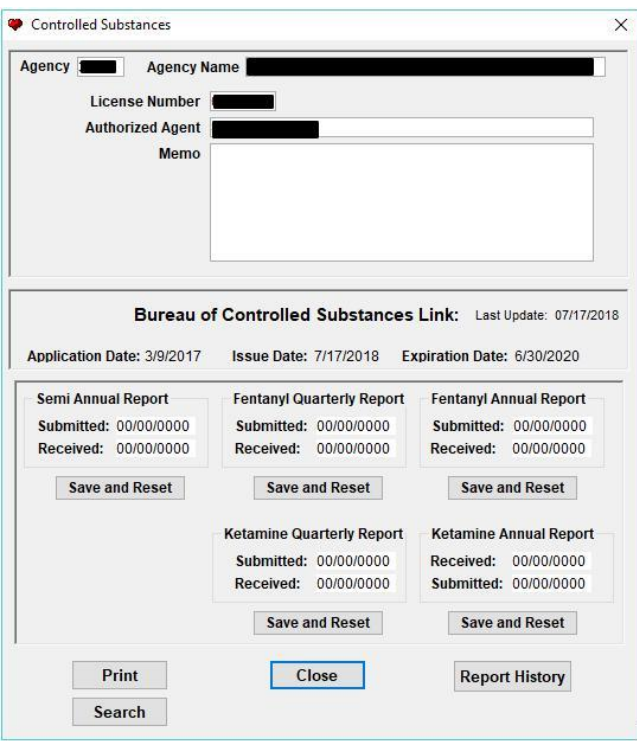
Investigator Assigned: Returned to AO:

Figure 1.04
(Investigation Status Modification)



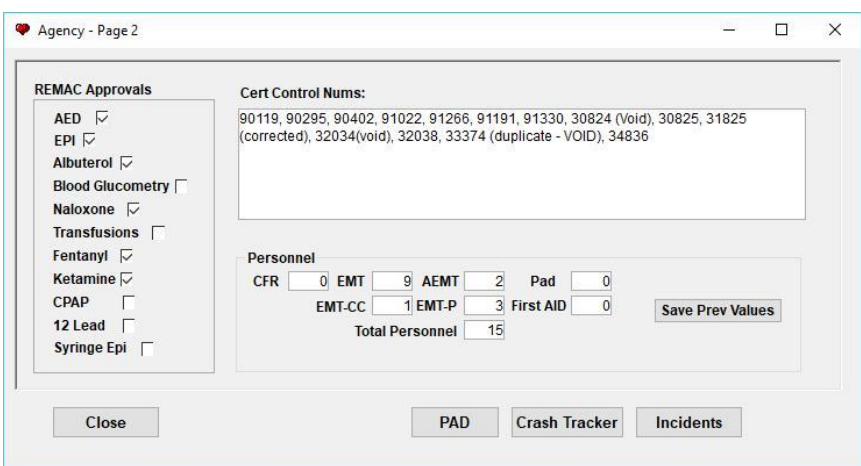
**Figure 2.01
(Agency Information)**

This is the most used screen of data fields. It contains all of the data pertinent to law and regulation for our certified ambulance services. Example is entity name, legal authorized territory in which the service can operate, physician medical director info, point of contact info, certification date among other data points.



**Figure 2.02
(Controlled Substance Info)**

This is a screenshot of controlled substance license info for EMS response agencies (ambulance services). Entity name, license number, agent info and expiration date among other critical data points is included.



**Figure 2.03
(Approvals/Certifications)**

This screenshot included what we call adjunct levels of care, certificate control numbers and personnel data for the ambulance service. Each operating certificate that is issued (usually every other year) has its own unique identifier known as a cert control number.

Figure 2.04
(County Resources)

This screenshot is useful for our work with counties across the state especially when it comes to times of disaster when a large mobilization of ambulance services from across the state need to be deployed to the disaster area for support. Examples would be 9/11, Superstorm Sandy, the 1998 ice storms, and severe flooding in the Susquehanna River Basin in 2006 and 2011. We reach out to county points of contact like this one that coordinate local response to

Figure 2.05
(Part 18 Mass Gathering)

This screenshot is for Title 10 NYCRR Part 18 (mass gathering) permit approvals. When a public event is expected to draw more than 5,000 people, a permit is required. This screen has important data points relative to the Part 18 approval.

Figure 2.06
(Public Access Defibrillation)

Article 30 Public Health Law (PHL) has a section related to Public Access Defibrillation (PAD).

This screenshot captures data related to PAD and the thousands of entities across NYS that provide this service to the general public (versus patient specific order/prescription).

Figure 2.07
(Agency Electronic PCR Record)

Current process is that this form is updated:

1. On initial application for ePCR capability
2. On transition to a new ePCR platform
3. On bi-annual agency renewal

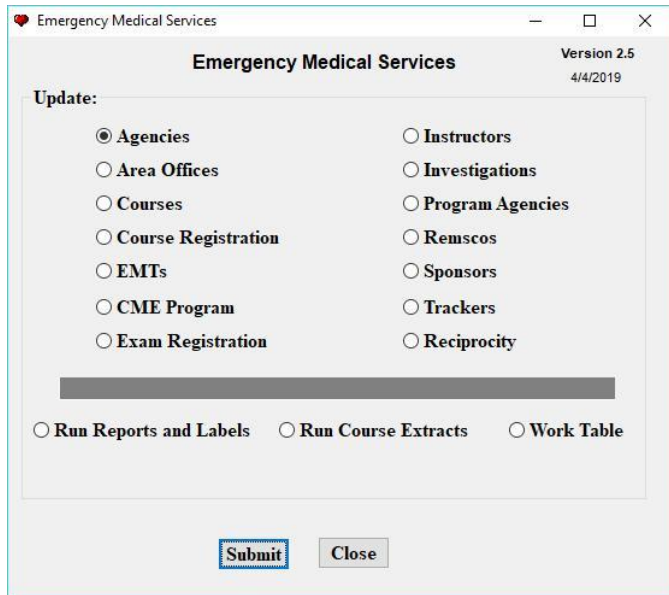
Ideally, this screen will show effective dates with each software platform and document the updates or revisions (ePCR coordinator, staff change, software platform change, REMSCO / Program Agency endorsement change, NEMSIS software standard / platform)

The screenshot shows a web form titled "Agency ePCR". At the top, it displays "Agency Code:" and "Service Name:" (both redacted), and "DBA Name:" and "DBA Name2:" (both redacted). Below this, it says "Home REMSCO: Hudson - Mohawk Regional EMS Council".

The form is divided into several sections:

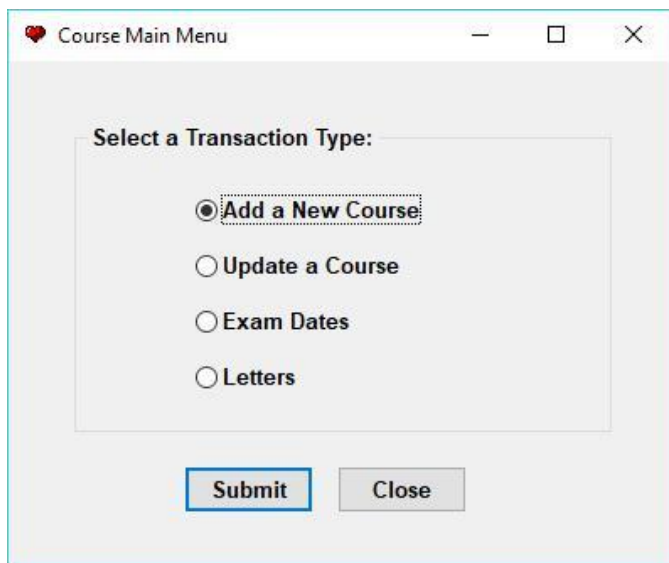
- Third Party Name:** A text input field.
- Address:** Fields for City, State (dropdown), and Zipcode.
- Contact:** Fields for Main Phone and Cell Phone.
- e_PCR Coordinator:** Fields for Main Phone and e-Mail.
- Comments:** A large text area.
- ePCR to Hospital:** A dropdown menu.
- Paper w/e-Copy Hours:** A text input field.
- Date Submission:** A dropdown menu set to "EMS Agency".
- Go Live Date:** A text input field set to "00/00/0000".
- Vendor/Software:** A dropdown menu set to "Zoll / Rescue Net".
- Add/Update Vendor/Software Info:** A button.
- Nemsis Version:** A dropdown menu set to "V2".
- Home Office:** Text: "11802 Ridge Parkway, 400 Broomfield, CO 80021".
- Contacts:** A table with columns: Name, Title, Main Phone, Cell Phone, Email.
- Buttons:** "Close", "Submit", and "Print".
- REMSCO Table:** A table with columns: REMSCO, Status, Status Date, Approved, Approved Date, Update Endorsements.
- Last Update By:** "pi001".
- Update Date:** "10/08/2018".

REMSCO	Status	Status Date	Approved	Approved Date	Update Endorsements
Hudson - Mohawk Regional EMS Council	Endorsed	8/23/2018	<input checked="" type="checkbox"/>	10/8/2018	

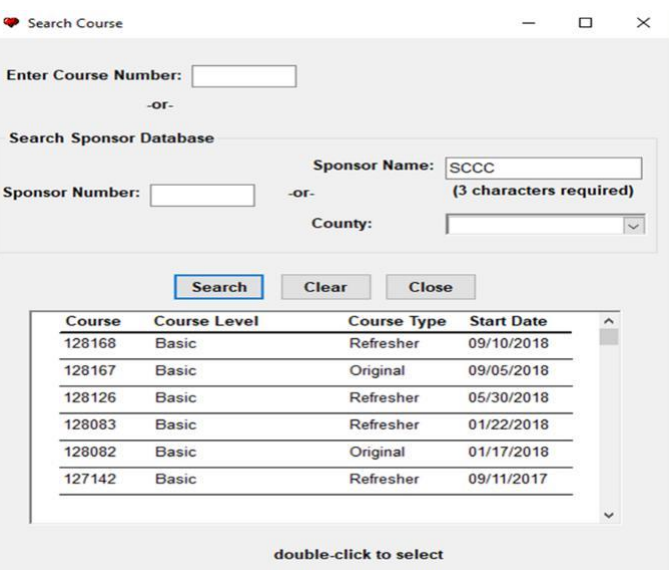


**Figure 3.01
(Main Menu)**

- Courses
- EMTs
- Exam Registration
- Sponsors
- Reciprocity
- Print Cards
- Run Course Reports
- Course Registration
- CME Program
- Instructors
- Trackers
- Print Failure Letters
- Work Table



**Figure 3.02
(Course Menu)**



**Figure 3.03
(Search Course)**

Searching Mechanism:

1. Search by Sponsor Name
2. Search by Sponsor County
3. Search by Sponsor Number
4. Search by Course Number

Figure 3.04
(Course Update)

Course Tracking Component Connecting Data From:

- Course Number
- Course Locations
- Update Student Status List (Examination Eligible)
- Assign Exam Proctor
- Print Course Record
- Print Course Label
- View Instructor

EMT	Name	Funding	Primary Agency	Secondary Agency	Edit Override
		Y	4611		ELIGIBLE TO TEST
		Y	4696		ELIGIBLE TO TEST
		N	4683		ELIGIBLE TO TEST
		N			ELIGIBLE TO TEST
		Y	4619	0139	ELIGIBLE TO TEST
		Y	4513		ELIGIBLE TO TEST
		Y	4689		ELIGIBLE TO TEST

Figure 3.05
(Course Registration)

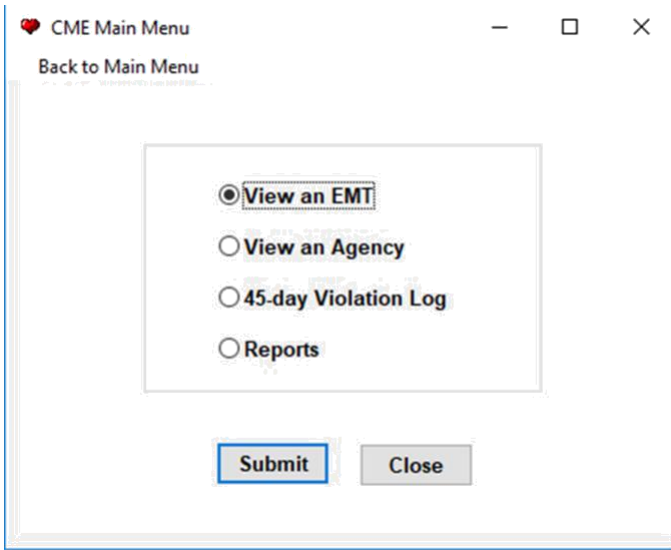
Course Registration Related Data:

1. Course Number
2. Sponsor
3. Instructor
4. Enrollment Counts (Course Main Page)
5. Eligible for Funding (Agency Connection)
6. EMT Student Entry

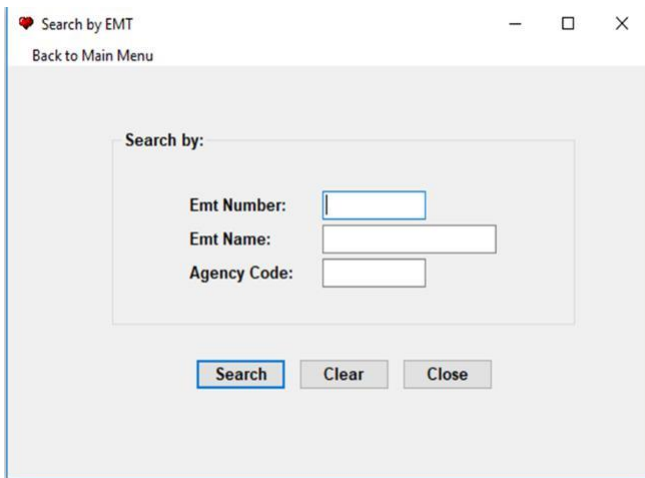
Figure 3.06
(EMT Search)

EMT Database Search Related Data

1. Search by EMT Number
2. Search by Last Name
3. Search by SSN
4. Search by Last 4 Digits of SSN

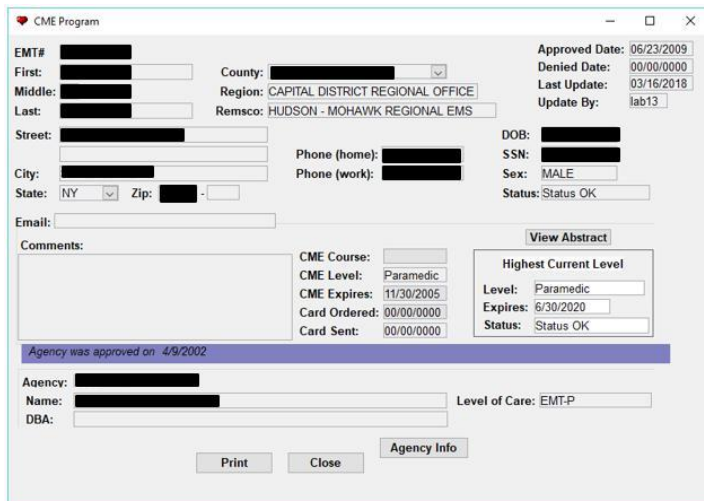


**Figure 3.07
(CME Menu)**



**Figure 3.08
(EMT Search)**

1. Search by EMT (name or number)
2. View Agency
3. 45 Day Violation Log
4. Reports



**Figure 3.09
(EMT Search Report)**

EMT Search Screen

CME Agency

Agency Name: [Redacted] Address: [Redacted]
 DBA: [Redacted] Agency Contact: [Redacted]
 Level of Care: EMT-P Agency Contact Title: EMS COO
 County: Oneida Phone Business: [Redacted]
 Region: Central Field Office Phone Day: [Redacted] Biennial Exp: 6/30/2020
 Remsco: Mid-State Regional EMS Council Phone Home: [Redacted] BLSFR Renewal: [Redacted]
 Medical Director: [Redacted]

Approved Date: 04/09/2002 CME Contact: [Redacted] Online Program
 Denied/Removed Date: 00/00/0000 Phone #1: [Redacted]
 Comments: 3/26/18-Agency update request sent.kv CME Medical Director: [Redacted]
 Phone #2: () - [Redacted]
 Phone #3: () - [Redacted]
 Affiliate: [Redacted] Last Update: 3/26/2018
 Contact: [Redacted] Update by: kv01
 Phone: () - [Redacted]
 Address: [Redacted]
 City: [Redacted] State: [Redacted] Zip: [Redacted]

Print Record Close Participants Full Agency Info

Figure 3.10
(CME Agency)

CME Reports Main Menu

Back to Main Menu

Select a Report:

Participant Lists

- Registered by Level
- Recertified by Level
- by County
- by Area Office
- by Remsco
- by Agency

Agency Reports

- All Agencies - by Code
- All Agencies - by Federal ID
- All Agencies - by Name
- All Agencies - by D.B.A.
- All Agencies - by Region

Miscellaneous

- Violator's Log

Submit Close

Figure 3.11
(CME Reports)

CME Reports Main Menu

Series of reports available from the system ~ produced in Crystal Reporting

Exam Registration Main Menu

Back to Main Menu

Select a Transaction

- Register Students
- Register a Class
- Update RTS Sites
- Update OSS Sites
- Proctors
- Reports
- Letters

Submit Close

Figure 3.12
(Exam Registration Menu)

Student Information

Back to Main Menu

Enter the Student Information:

EMT Number:

Course Number:

Times Taken:

Submit Close

Course	Exam Date	Level	Type	Num Taken
double-click to update				

Figure 3.13
(Student Information)

Search

Select

Site Name	Address
(01) Erie County, Emergency Services & Operations Center	3359 Broadway, Cheektowaga
(02) Jamestown Community College	525 Falconer Street, Jamestown
(03) Olean General Hospital	515 Main Street, Olean
(04) Monroe Community College / Public Safety Training Fac	1190 Scottsville Road, Suite 216, Rochester
(05) Finger Lakes Regional EMS Council	63 Pulteney Street, Geneva
(06) St. Joseph's Hospital	555 St Joseph's Blvd, Elmira
(07) SUNY Canton College	34 Cornell Drive, Canton
(08) Jefferson County EMS	531 Meade Street, Watertown

Double-Click to Select

Add Close Search Reset

Figure 3.14
(Regional Test Site Listings)

Search

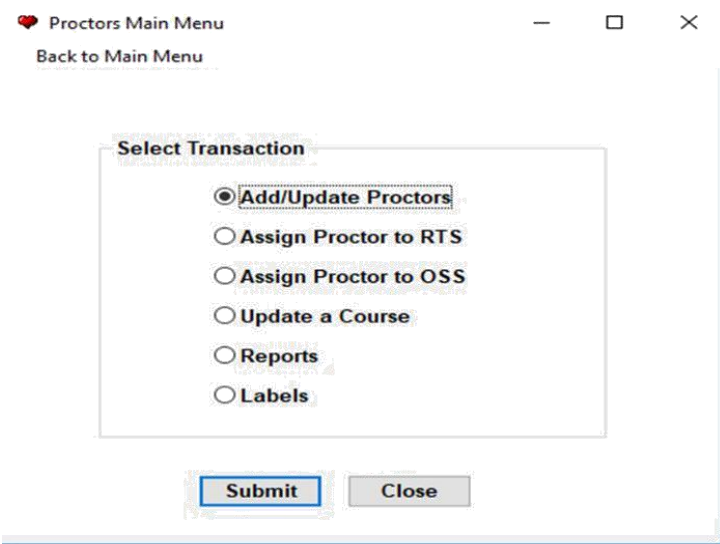
Select

Site Name	Address
NO LONGER UTILIZING - Albany High School	700 Washington Avenue - Main Entrance, Albany
NO LONGER UTILIZING - Herricks High School	100 Shelter Rock Road, New Hyde Park
LaGuardia Community College	31-10 Thompson Avenue, Long Island City
Public Safety Training Facility-Monroe Community College	1190 Scottsville Road, Suite 216, Rochester
NOT CURRENTLY UTILIZING - Immaculate Conception	72-00 Douglaston Parkway, Douglaston
Schenectady County Community College	78 Washington Ave., Schenectady
Saint John's University	175-05 Horace Harding Expressway, Fresh Meadows
Course Location - Public Safety Training Facility - MCC	1190 Scottsville Road, Rochester

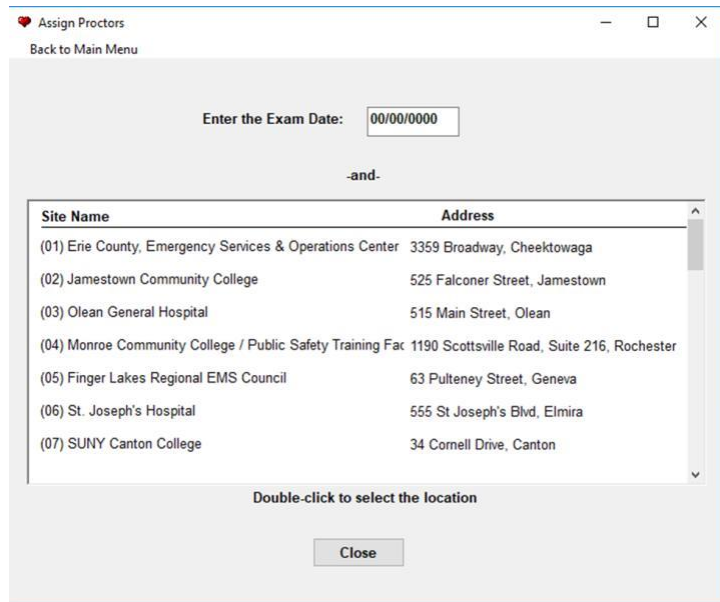
Double-Click to Select

Add Close Search Reset

Figure 3.15
(On-Site Scoring Listings)



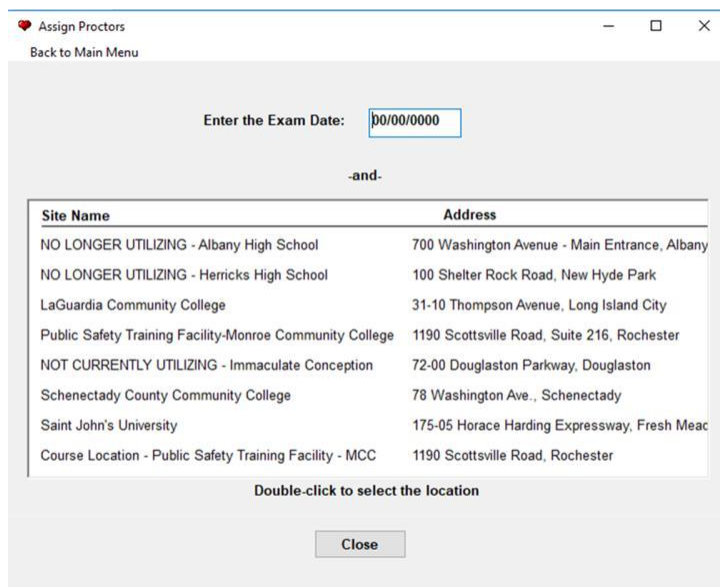
**Figure 3.16
(Proctor Menu)**



**Figure 3.17
(Proctor Assignment)**

Assigning Proctors to Regional Testing Sites

Select the Location and then the Proctor on the following screen



**Figure 3.18
(Proctor Site Assignment)**

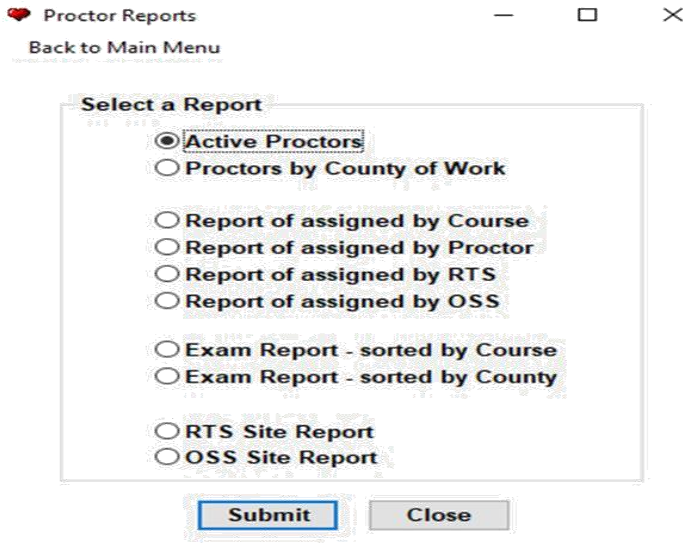


Figure 3.19
(Proctor Reports)

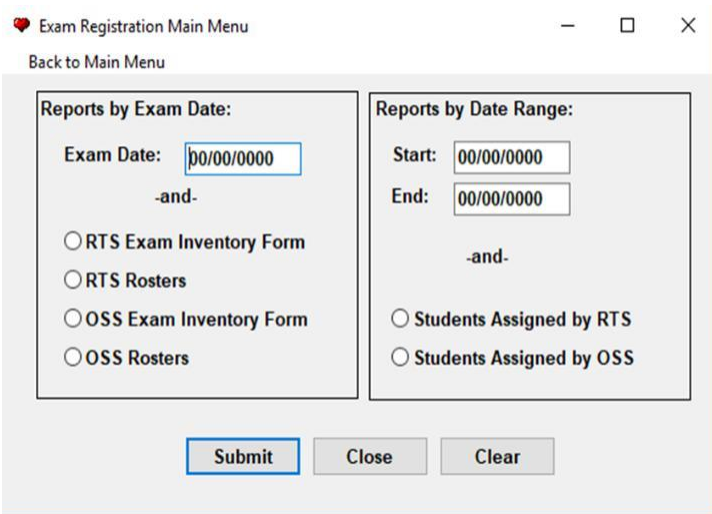


Figure 3.20
(Exam Registration Menu)

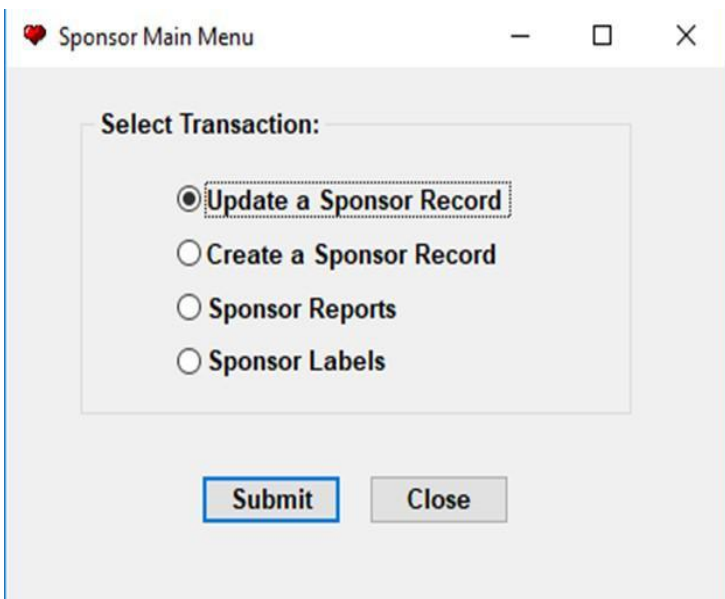


Figure 3.21
(Course Sponsor Menu)

Sponsor

Sponsor Number: [] Status: [] Last Update: 00/00/0000 Last Ao Audit: 00/00/0000 Region: []
 Customer Number: [] Expires: 00/00/0000 Update By: [] Last Long Form: [] Fed Id: []

Physical Location:
 Name: []
 Street1: []
 Street2: []
 City: [] State: [] Zip: []
 County: []
 Phone: () - [] Fax: () - []
 Remsco: []
 Municipal Code: [] Municipality: []
 Vendor ID: []
 Medical Director: [] More... Select
 License Number: []

Sponsor Type: [] Activated: 00/00/0000
 Deactivated: 00/00/0000

Specialty:
 Approved to Teach:
 Basic
 Intermediate
 Critical Care
 Paramedic Original
 Paramedic Refresh
 Cic
 Cli
 Counties: [] Update
 Eligible for funding
 Accredited

Continuing Ed: []
 Payments: []

Comments: []

Administrator: [] More...
 Laision: [] More...
 Fiscal Officer: [] More...
 Paramedic Program Director: [] More...

Buttons: Mail Label, File Label, Submit, Close, Print, Shipping, Physical Label, Abstract

Figure 3.22
 (Course Sponsor Information)

Report Manager Main Menu
 Back to Main Menu

Listings:

by Remsco/County
 full list one Remsco

by Region/County
 full list one Region

by County
 full list one County

by County Served
 full list one County

All Sponsors - Alphabetical
 All Sponsors - Numerical
 Expiration Listing
 Phone Listing
 Courses Taught
 Courses Taught - Pilot
 Courses - None Tested
 Courses Not Tested - by Sponsor
 Courses Not Tested - by Area Office
 PSE Report

Buttons: Submit, Close

Figure 3.23
 (Course Report Manager)

Tracker Main Menu

Select an Option:

County Resources
 Crash Tracker
 Inspections
 Part Eighteen Event Tracker
 Statement of Deficiency Tracker
 Unusual Incidents
 Card Tracker
 EMT Verification

Buttons: Submit, Close

Figure 3.24
 (Tracker Main Menu)

Figure 3.25
(Search by EMT)

Figure 3.26
(CME Program)

Figure 3.27
(CME Letters)

Figure 3.28
(CME Letter Signature)

CME Agency

Agency: 4613 Address: PO Box 130
 Name: Duanesburg Volunteer Ambulance Corps, Inc. Delanson, NY 12053
 DBA: Agency Contact: Peter Brodie
 Level of Care: EMT Agency Contact Title: Captain
 County: Schenectady Phone Business: (518)895-2200
 Region: Capital District Regional Office Phone Day: (518)881-6348 Biennial Exp: 10/31/2019
 Remsco: Hudson - Mohawk Regional EMS Council Phone Home: (518)881-6348 BLSFR Renewal:
 Medical Director: 261839 Robert Mchugh

CME Contact: Adam S Fink - Training Officer Online Program

Approved Date: 02/03/2016 Phone #1: (518)605-2002
 Denied/Removed Date: 00/00/0000 Phone #2: (518)895-2200 CME Medical Director: 261839
 Comments Phone #3: () - Robert G. Mchugh
 email: dvac.train@gmail.com

Affiliate: _____ Last Update: 3/28/2017
 Contact: _____ Update by: kh01
 Phone: () - _____
 Address: _____
 City: _____ State: _____ Zip: _____

Figure 3.32
(CME Agency Update)

Search by Agency

Back to Main Menu

Search by:

Agency Code:

Agency Name:

Figure 3.33
(CME Search by Agency)

CME Reports Main Menu

Back to Main Menu

Select a Report:

Participant Lists

- Registered by Level
- Recertified by Level
- by County
- by Area Office
- by Remsco

Voucher Reports

- by EMT
- by Agency
- by Sponsor
- by Level

Agency Reports

- All Agencies - by Code
- All Agencies - by Federal ID
- All Agencies - by Name
- All Agencies - by D.B.A.

Miscellaneous

- Status of Cards Ordered
- Violator's Log

Figure 3.34
(CME Reports)

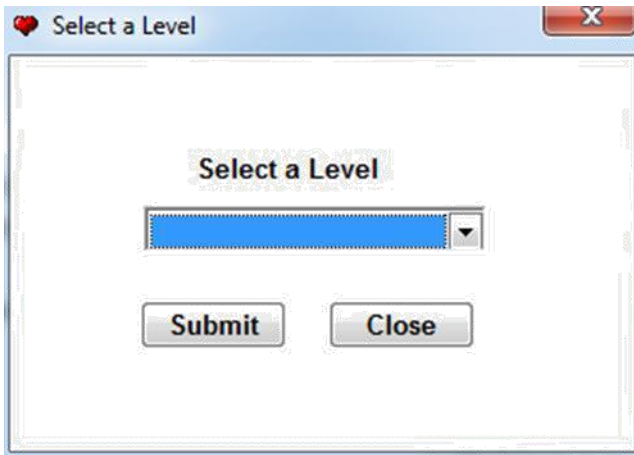


Figure 3.35
(CME Reports by Level)

Number	Name	Cert Level	Card Expires	Card Ordered	Card Sent
362896	Abad, Byron P.	Basic	9/30/2016	9/30/2011	10/5/2011
200957	Abare, Everett	Basic	10/31/2020	10/18/2017	
79519	Abbene, Charles L.	Basic	7/31/2021	1/25/2018	
318138	Abbondowdelo, Joseph M.	Basic	8/31/2013	7/30/2008	8/4/2008
188475	Abbott, Joseph P.	Basic	10/31/2004	10/1/2001	10/18/2001
190060	Abbott, Kelly A.	Basic	11/30/2021	9/10/2018	
42547	Abbott, Richard N.	Basic	12/31/2015	9/18/2012	9/26/2012
377507	Abbott, Richard W.	Basic	5/31/2016	4/9/2013	4/11/2013
363106	Abd El Fattah, Esraa	Basic	1/31/2015	12/22/2011	
305027	Abdelaziz, Abdelrahman K.	Basic	7/31/2016	5/21/2013	5/23/2013
277085	Abdoch, David J.	Basic	8/31/2020	7/17/2017	
414510	Abdul-wali, Salahuddin	Basic	10/31/2020	9/13/2017	
311694	Abdur-rahman, Salih A.	Basic	6/30/2014	2/18/2009	2/23/2009
159456	Abdus-salaam, Khalid	Basic	8/31/2008	6/30/2005	7/19/2005
422690	Abeel, Morgan T.	Basic	7/31/2020	5/26/2017	
209745	Abegg, Ralph	Basic	3/31/2015	2/16/2010	2/19/2010
352391	Abel, Eric S.	Basic	8/31/2019	5/20/2016	5/24/2016

Figure 3.36
(CME Report Example)

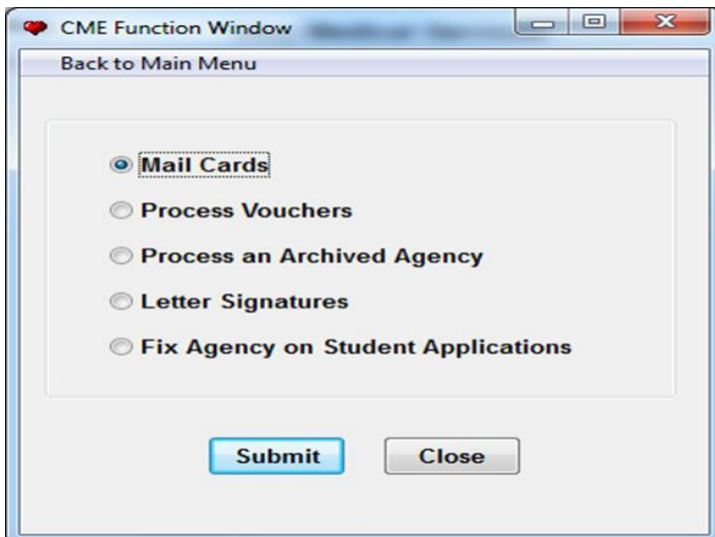


Figure 3.37
(CME Function Menu)

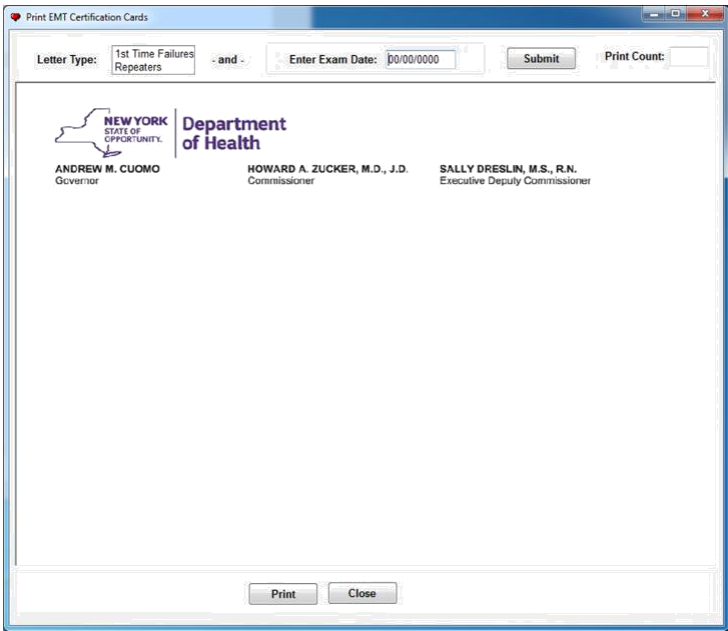


Figure 3.38
(Standard NYS Department of Health Letterhead)

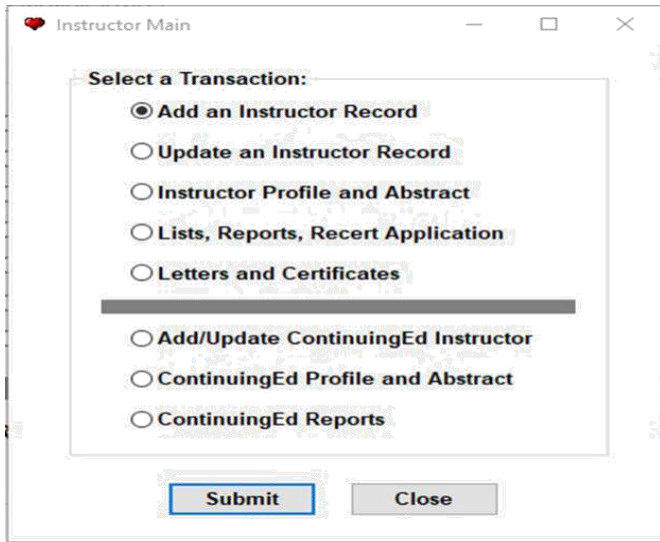


Figure 3.39
(Instructor Menu)

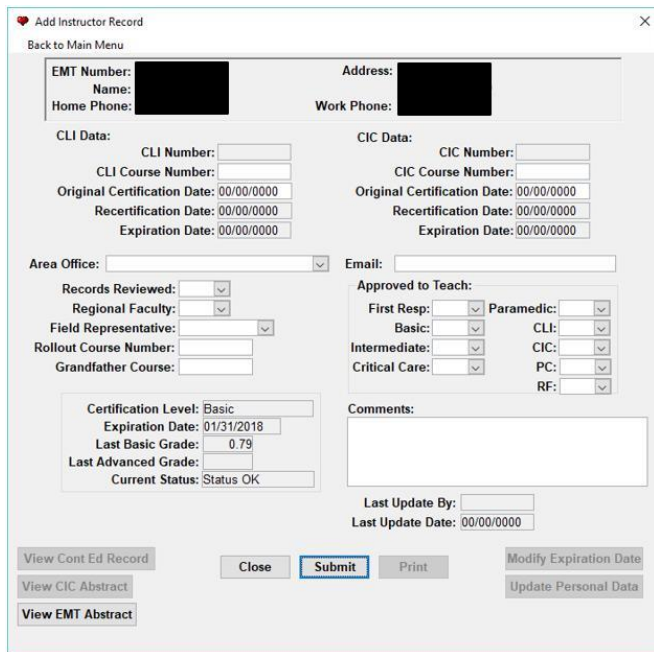


Figure 3.40
(Instructor Record)

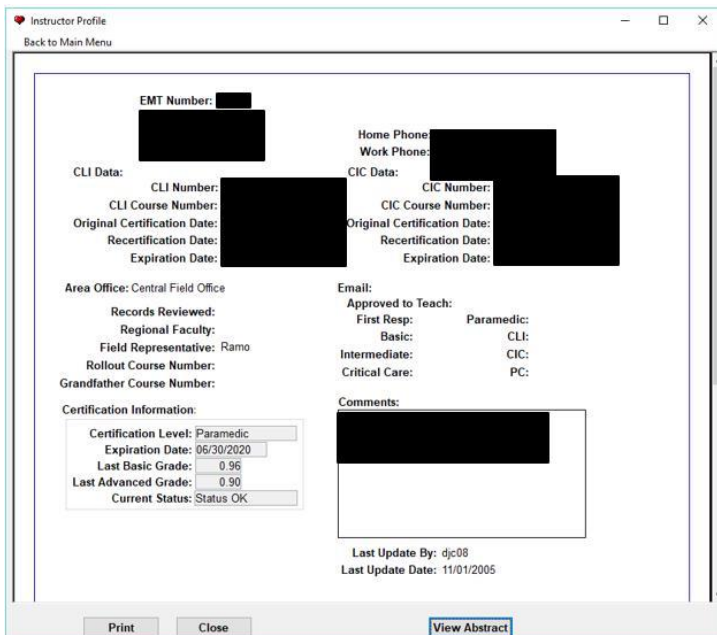


Figure 3.41
(Instructor Profile Report)

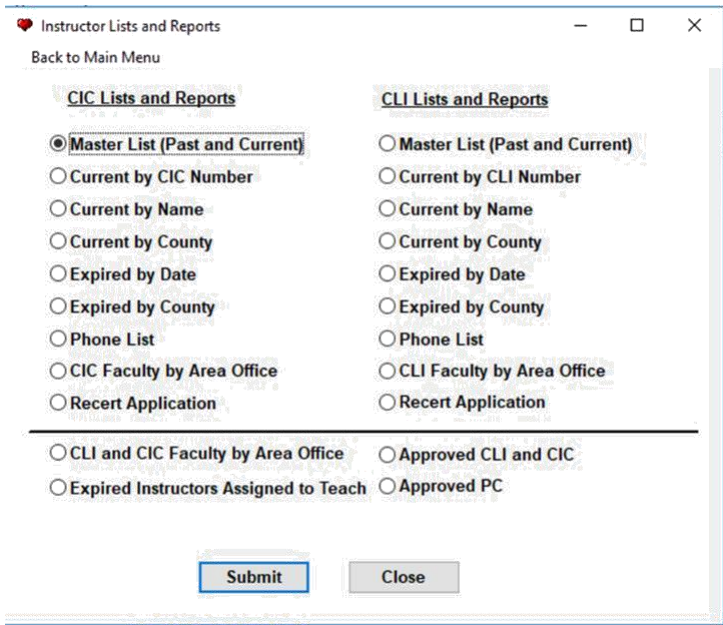


Figure 3.42
(Instructor List and Reports)

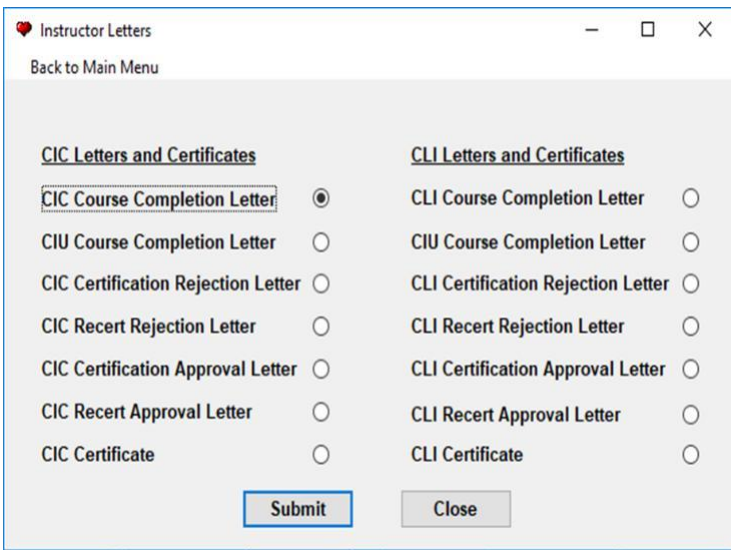


Figure 3.43
(Instructor Letters)

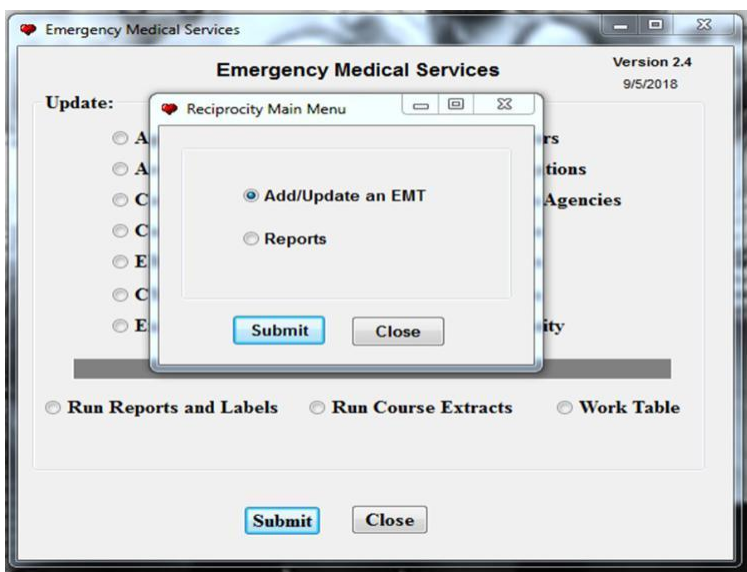
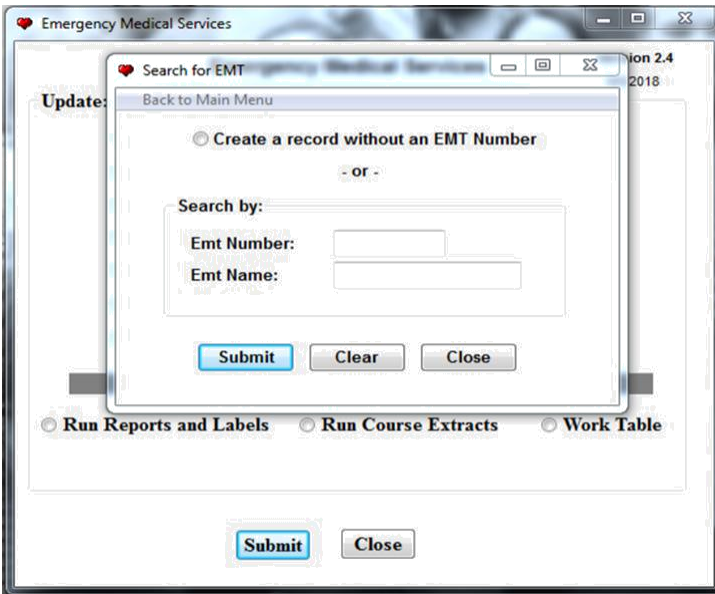


Figure 3.44
(Reciprocity Menu)

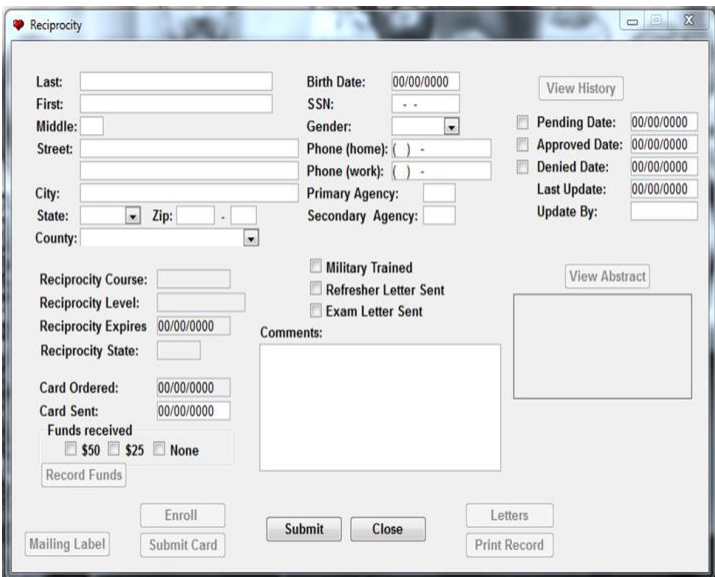


**Figure 3.45
(Reciprocity Search Records)**

Either select “Create a record without an EMT number” if it is a new applicant

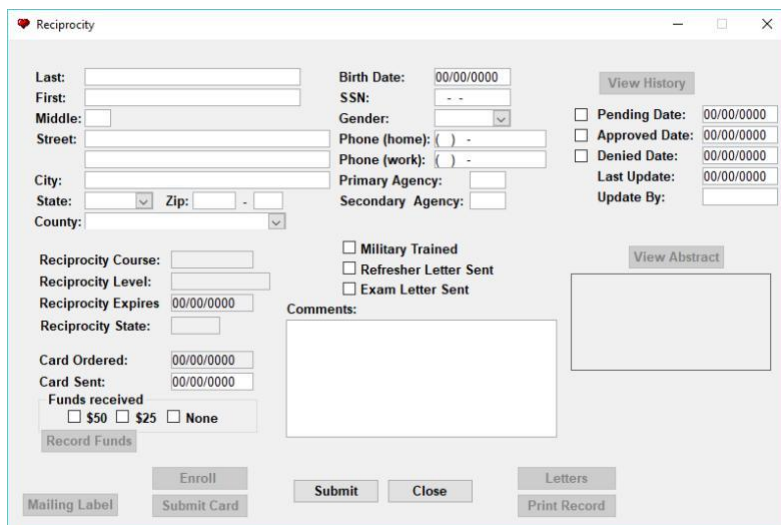
OR

Search by the applicant’s EMT number or Last name.



**Figure 3.46
(Certification Record)**

Once you have selected “Create a record without an EMT number” this screen appears. You then enter all the applicant’s information from the peer application. Select whether the application is Pending/approved/denied.



**Figure 3.47
(Reciprocity Fund History)**

Once the applicant’s information is entered select the “record funds” button to enter the payment information received with the application. Click “Add”

-Next screenshot below-

SOD Tracker Search

Back to Main Menu

Search

Figure 4.01
(SOD Search)

Enter:

Agency Code: -or- Agency Name:
(2 characters required)

Event ID: -or- Event Name:
(2 characters required)

CLI or CIC Number: -or- Instructor Name:
(2 characters required)

Sponsor Code: -or- Sponsor Name:
(2 characters required)

Figure 4.02
(SOD Search)

SOD Tracker Search

Back to Main Menu

Search

Enter SOD Record ID:

-or-

Enter:

Agency Code: -or- Agency Name:
(2 characters required)

Event ID: -or- Event Name:
(2 characters required)

CLI or CIC Number: -or- Instructor Name:
(2 characters required)

Sponsor Code: -or- Sponsor Name:
(2 characters required)

Figure 4.03
(SOD Reports)

SOD Reports

Back to Main Menu

SOD Letters Sent

- All Agencies
- All Events
- All Instructors
- All Sponsors
- One Agency
- One Event
- One Instructor
- One Sponsor

Aging SOD Reports

- All Aging SODs
- One Region
- One REMSCO

Open SODs

- Grouped by Region
- Grouped by REMSCO
- One Region
- One REMSCO

Closed SODs

- Grouped by Region
- Grouped by REMSCO
- One Region
- One REMSCO

Archived SODs

Counts by Violation

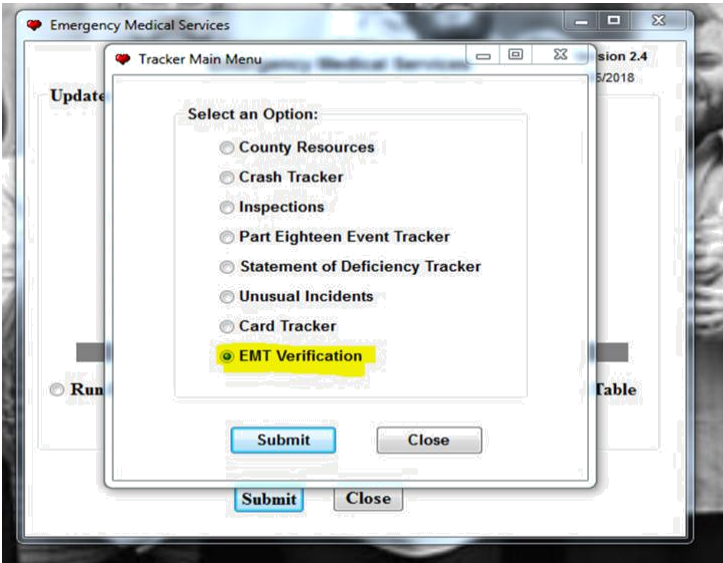


Figure 5.01
(EMT Verification)

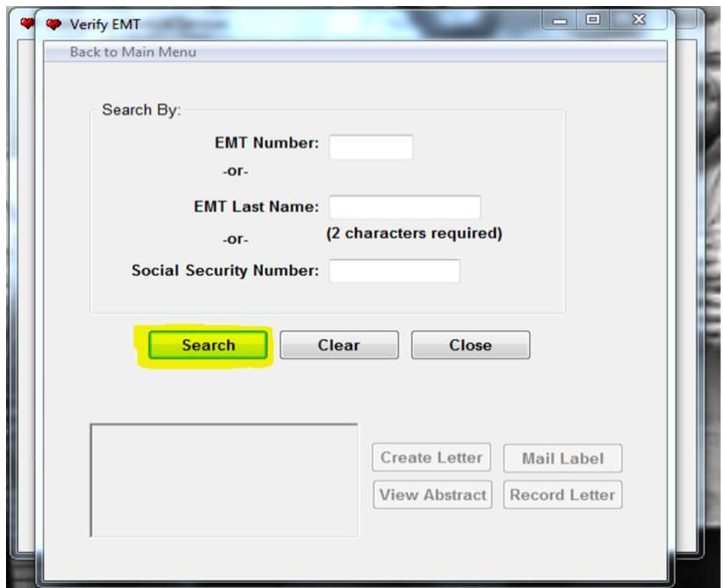


Figure 5.02
(EMT Verification Search)

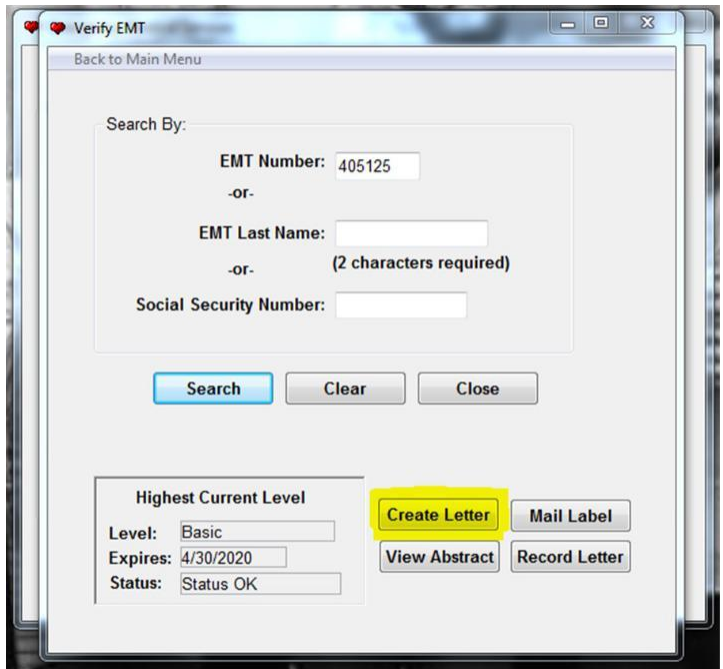


Figure 5.03
(EMT Verification Report)