

SUMMIT AT FRIEDWALD CARE CENTER LLC

REGISTRANT'S BILL OF RIGHTS

REGISTRANT'S RIGHTS

EACH REGISTRANT HAS THE RIGHT TO:

1. CONSIDERATE, RESPECTFUL, DIGNIFIED CARE.
2. QUALITY SERVICE WITHOUT DISCRIMINATION. "FEDERAL AND STATE LAWS PROHIBIT THIS FACILITY FROM DENYING ADMISSION TO ANYONE BECAUSE OF RACE, CREED, COLOR, AGE, BLINDNESS, GENDER, SEXUAL PREFERENCE, NATIONAL ORIGIN, MARITAL STATUS, DISABILITY, SOURCE OF PAYMENT, SPONSORSHIP IN ADMISSION OR RETENTION AND CARE OF RESIDENTS."
3. REASONABLE RESPONSE BY THE FRIEDWALD CENTER FOR REHABILITATION AND NURSING ADULT DAY HEALTH CARE PROGRAM TO A REQUEST FOR SERVICES.
4. PRIVACY TO THE EXTENT CONSISTENT WITH PROVIDING OPTIMAL HEALTH SERVICES. THIS SHALL NOT RULE OUT DISCLOSURE OF INFORMATION REGARDING HIS/HER CARE TO APPROPRIATE HEALTH CARE PERSONNEL.
5. PRIVACY AND CONFIDENTIALITY OF ALL RECORDS PERTAINING TO THE REGISTRANT'S CARE, EXCEPT AS OTHERWISE PROVIDED BY LAW, THIRD PARTY PAYMENT OR AS REQUESTED BY THE REGISTRANT.
6. RECEIVE IN WRITING THE NAME, ADDRESS, TELEPHONE NUMBER AND HOURS OF THE PROGRAM.
7. RECEIVE INFORMATION REGARDING THE PROGRAM'S RULES AND REGULATIONS THAT PERTAIN TO HIM/HER AS A REGISTRANT.
8. COMPLETE CURRENT INFORMATION FROM HIS/HER NURSE CONCERNING HIS/HER NURSING DIAGNOSIS, TREATMENT/NURSING CARE PLAN,

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MEDICATIONS AND OUTCOMES IN TERMS HE/SHE CAN BE REASONABLY EXPECTED TO UNDERSTAND, AND TO RECEIVE INFORMATION FROM OTHER HEALTH PROFESSIONALS CONCERNING HIS/HER DIAGNOSIS OR TREATMENT, FROM THEIR RESPECTIVE FIELDS OF EXPERTISE. WHEN IT IS NOT ADVISABLE TO GIVE SUCH INFORMATION TO HIS/HER, THE INFORMATION SHALL BE MADE AVAILABLE TO AN APPROPRIATE PERSON IN THE REGISTRANT'S BEHALF.

9. BE INFORMED OF HIS/HER CONTINUING HEALTH CARE REQUIREMENTS FOLLOWING DISCHARGE AND BEFORE BEING TRANSFERRED; BE INFORMED OF THE NEED AND ALTERNATIVES TO SUCH TRANSFERS.
10. ADVANCE REASONABLE NOTICE OF, AND ASSISTANCE WITH, TRANSFER TO ANOTHER AGENCY OR INSTITUTION OR DISCHARGE, ASSURING CONTINUITY OF CARE WHEN INDICATED.
11. EXAMINE AND RECEIVE AN EXPLANATION OF HIS/HER BILL REGARDLESS OF SOURCE OF PAYMENT.
12. A COPY OF THE BILL OF RIGHTS AT THE TIME OF ADMISSION TO CONTINUING SERVICE, OR ON THE NEXT APPROPRIATE VISIT AND A VERBAL EXPLANATION IN TERMS THAT ARE UNDERSTANDABLE, BY SERVICE PROVIDER.
13. REFUSE TREATMENT TO THE EXTENT PERMITTED BY LAW AND TO BE INFORMED OF THE POSSIBLE MEDICAL CONSEQUENCES OF HIS/HER ACTION.
14. VOICE GRIEVANCES AND SUGGESTIONS AND RECOMMEND CHANGE TO AGENCY STAFF WITHOUT ADVERSELY AFFECTING SERVICE.
15. CONTACT THE DIRECTOR OF THE PROGRAM OR DESIGNEE, IF A REGISTRANT FEELS THERE IS A QUESTION ABOUT ANY VIOLATION OF

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HIS/HER RIGHTS OR POSSIBLE DEFICIENCIES IN THE CARE RECEIVED AND HAVE APPROPRIATE FOLLOW UP ON HIS/HER CONCERNS RELATIVE TO SERVICES RENDERED.

16. TO BE DIRECTED BY THE DIRECTOR OF THE PROGRAM AND/OR DESIGNEE TO APPROPRIATE AGENCIES FOR FURTHER ASSISTANCE IF THE PROBLEM IS NOT RESOLVED.
17. TO BE FREE FROM HARM, ISOLATION, COERCION AND RESTRAINT INCLUDING PHYSICAL OR CHEMICAL RESTRAINT, EXCEPT THOSE RESTRAINTS AUTHORIZED IN WRITING BY A PHYSICIAN FOR A SPECIFIED AND LIMITED PERIOD OF TIME; OR AS ARE NECESSITATED BY AN EMERGENCY IN WHICH CASE THE RESTRAINT MAY ONLY BE APPLIED BY A LICENSED NURSE WHO SHALL NOTE IN THE MEDICAL RECORD THE CIRCUMSTANCES REQUIRING THE USE OF A RESTRAINT AND IN THE CASE OF USE OF CHEMICAL RESTRAINT, SHALL CONSULT A PHYSICIAN WITHIN 24 HOURS.
18. TO RECEIVE A SPECIAL DIET UPON REQUEST.
19. TO PARTICIPATE IN A PROGRAM OF SERVICES AND ACTIVITIES THAT PROMOTE POSITIVE ATTITUDES ON ONES USEFULNEES AND CAPABILITIES.
20. TO PARTICIPATE IN A PROGRAM OF SERVICES DESIGNED TO ENCOURAGE LEARNING, GROWTH AND AWARENESS OF CONSTRUCTIVE WAYS TO DEVELOP ONES INTERESTS AND TALENTS.
21. TO BE ENCOURAGED AND SUPPORTED IN MAINTAINING ONES INDEPENDENCE TO THE EXTENT THAT CONDITIONS AND CIRCUMSTANCES PERMIT, AND TO BE INVOLVED IN A PROGRAM OF SERVICES DESIGNED TO PROMOTE PERSONAL INDEPENDENCE.
22. **TO SELF-DETERMINE WITHIN THE DAY CARE SETTING, INCLUDING THE OPPORTUNITY TO:**

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PARTICIPATE IN DEVELOPING ONE'S PLAN OF CARE, PROGRAM PLANNING,
AND IN DECIDE WHETHER OR NOT TO PARTICIPATE IN ANY GIVEN
ACTIVITY;

TO BE INVOLVED TO THE EXTENT POSSIBLE IN PROGRAM PLANNING AND
OPERATION;

HAVE THE FREEDOM TO DETERMINE WHAT TIME THEY ARRIVE AND
DEPART;

TO BE INTEGRATED IN AND INVOLVED WITH ONGOING EVENTS IN THE
GREATER COMMUNITY THROUGH PROGRAMS, ACTIVITIES, AND OUTSIDE
TRIPS;

INDEPENDENT IN MAKING CHOICES, INCLUDING BUT NOT LIMITED TO,
DAILY ACTIVITIES, PHYSICAL ENVIRONMENT AND WITH WHOM TO
INTERACT;

CHOOSE SERVICES AND SUPPORTS AND WHO PROVIDES THEM.