

Transportation

Additional info:

- [Transportation](#)
- [Handicapped Parking](#)
- [Transportation Options](#)

As a service to older adults (aged 60+) in Erie County, in collaboration with community partners, the Department of Senior Services offers the Going Places Transportation Program.

The curb-to-curb van service is available to seniors who are unable to use conventional means of transportation.

Call (716) 858-RIDE or (716) 858-7433 - 8:30 am to 4:20 pm Monday through Friday.

Schedule health-related trips two weeks ahead of the day of your appointment and schedule non-medical trips one week ahead of the day of your appointment. There is a brief registration that is required for service.

Priorities for Van Service

- **Health Related (NON-EMERGENCY)**
Trips to the doctor, clinic, hospital, counseling, therapy, prescriptions, etc.
- **Food & Nutrition**
Trips to Stay Fit Dining Sites or grocery stores.
- **Personal Business**
Trips for banking or bill-paying, HEAP, Social Services, HIICAP (Health Insurance Information Counseling & Assistance Program), legal assistance, etc.
- **Social Activities**
Trips made for social or recreational purposes or volunteer opportunities

Because of the demands for senior transportation, travel may be limited to the nearest available facilities (with the exception of trips for health purposes).

Transportation Contribution Policy

A suggested contribution is \$3 per one-way trip or \$6 per round-trip. Contributions are always voluntary. Any amount you wish to give is greatly appreciated and will be used to expand the transportation program.

All contributions are confidential and no one will be denied service if unable to donate.

Vans have been assigned to the following communities. Please call (716) 858-RIDE or (716) 858-7433 to make arrangements.

*Wheelchair van service may be available upon request - please specify when requesting rides.

- City of Buffalo (service 8:30am - 3:15pm)
- City of Lackawanna (service 9:00am - 4:00pm)
- City of Tonawanda (Call 505-1172 for scheduling Mondays only 9-11am)
- Towns of Aurora and Elma (Call 652-8866 for scheduling daily 8:30am - 4:30pm)
- Town of Cheektowaga (service 8:15am - 3:00pm)
- Towns of Clarence (service 9:00am - 3:00pm, Monday Wednesday, Thursday)
- Towns of Evans (service 8:00am - 3:00pm, no Thursdays)
- Town of Lancaster (service 8:30am - 3:00pm)
- Town of Newstead (service 8:30am - 3:00pm, Tuesday, Friday, Saturday)
- Towns of Orchard Park & Boston (service 9:00am - 3:15pm, no Mondays)
- Town of West Seneca (service 9:15am - 3:30pm)

Residents who find themselves without Going Places Services should call Erie County Senior Services / NY Connects (716) 858-8526 to inquire about other options.

More Information

Are you concerned about an aging loved one who may be driving at risk?

[AARP Driver Safety Program](#)



Services

- [I need help now](#)
- [Call for a ride](#)
- [Get help with Medicare](#)
- [I want to volunteer](#)

Frequently Requested Information

- [Guide to Long Term Services and Supports](#)
- [Services](#)

Other transportation

ERIE COUNTY DEPARTMENT OF SENIOR SERVICES

95 Franklin St. * Room 1303 * Buffalo, NY 14202-3968
(716) 858-8526 * <http://www2.erie.gov/seniorservices/>

TRANSPORTATION SERVICES

ORGANIZATION	CONTACT NUMBER	ELIGIBILITY	FEE	SERVICE LIMITATION	PROVISION FOR HANDICAPPED	AREA
CHURCHES	Contact your parish church to ask if they provide transportation services.					
COMMUNITY/ SENIOR CENTERS	Contact local centers to ask if they provide transportation services.					
PRIVATE PAY MEDICAL TAXI SERVICE	Some wheelchair transport companies also offer car / van transport services to ambulatory clients at a lesser rate than the wheelchair transport fee. Look under "Ambulette Service" or "Wheel Chair Transport" in the phone book yellow pages. Many taxi companies offer discounts and special services.					
PRIVATE PAY WHEELCHAIR SERVICES	Look under "Ambulette Service" or "Wheel Chair Transport" in the phone book yellow pages.					

ERIE COUNTY

GOING PLACES VAN	858-7433 (858-RIDE)	60 years and older	suggested donation: \$3 each way	medical, Social Services, shopping, socialization	Cheektowaga and West Seneca offer wheelchair transportation (curb to curb)	Cities of: Buffalo, Tonawanda; Towns of: Aurora (652-8866), Cheektowaga, Clarence, Elma, Evans, Lackawanna, Lancaster, Newstead, Orchard Park, and West Seneca
WNY INDEPENDENT LIVING	836-0822 ext. 126	disabled	\$15 each way plus \$.50/mile; 7:30am - 10:30pm	1 week notice	wheelchair transportation (door to door)	Counties serviced: Erie, Genesee, Niagara Orleans, Wyoming

"Transportation Services" prepared for your use by the Erie County Department of Senior Services Information and Assistance unit.
(716) 858-8526

Buffalo Senior Services (716) 851-4141