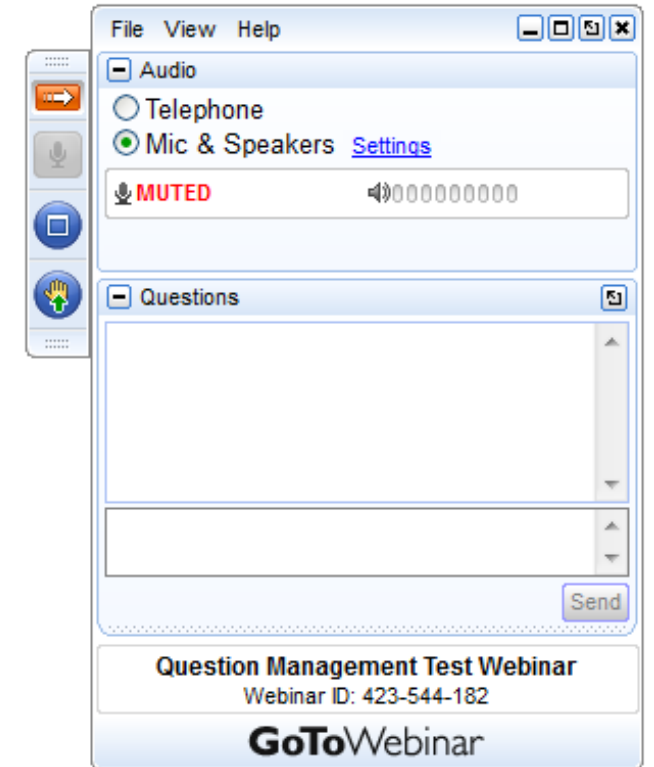


Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.










Department
of Health

NY Medicaid EHR Incentive Program

Program Close Discussion

Agenda

-  PY2021 Reminders & Resources
-  Documentation and System Closings
-  Effects of the Program
-  Closing Statements
-  Q & A Session



Commonly Used Acronyms

| Term | Description |
|---------|---|
| CEHRT | Certified EHR Technology |
| CMS | Centers for Medicare and Medicaid Services |
| CQM | Clinical Quality Measure |
| EHR | Electronic Health Record |
| EP | Eligible Professional |
| ePACES | Electronic Provider Assisted Claim Entry System |
| ETIN | Electronic Transmitter Identification Number |
| FQHC | Federally Qualified Health Center |
| MEIPASS | Medicaid EHR Incentive Program Administrative Support Service |
| MU | Meaningful Use |
| MURPH | Meaningful Use Registration for Public Health |
| PDF | Portable Document Format |
| NPI | National Provider Identifier |
| RHC | Rural Health Clinic |

PY2021 Reminders & Resources

2021

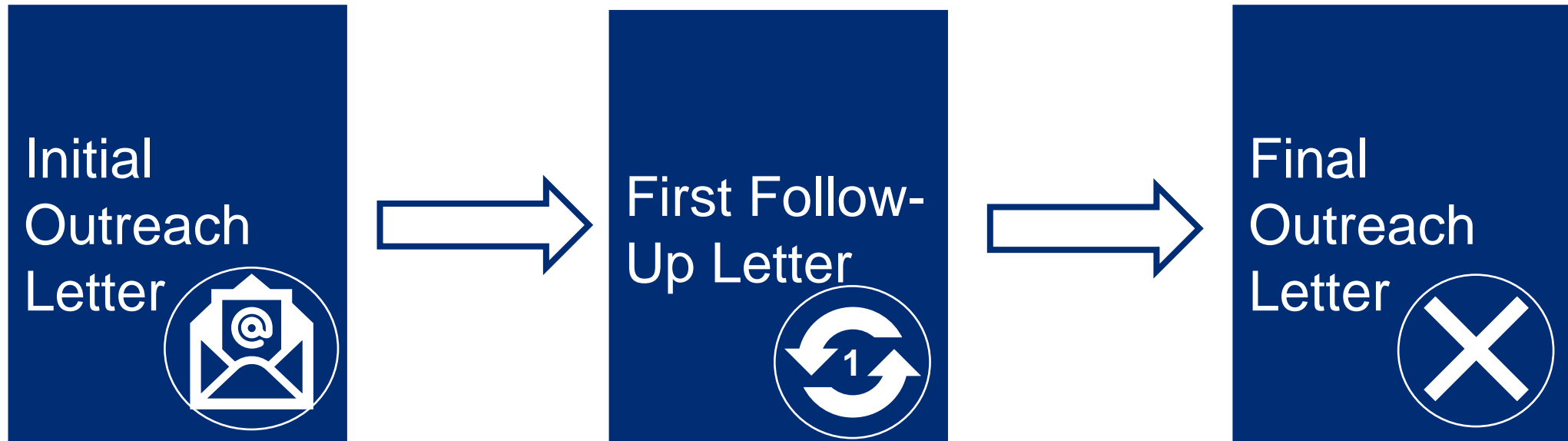
Pre-Payment Review & Remediation



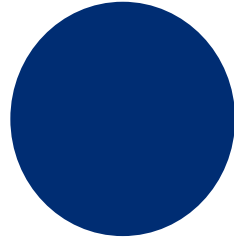
All attestations are thoroughly reviewed before being approved for payment. If any issues are found during review, the provider is sent outreach indicating what the problem is and how to resolve it.

Please see the [Pre-Payment Review Scenarios](#) webpage for additional details on each possible remediation issue.

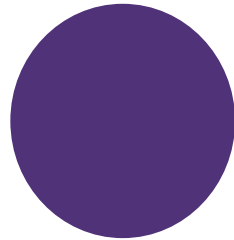
Remediation Outreach Letter Timeline



Remediation and Resubmission Timeline



Resubmission Deadline
November 1, 2021



Remediation Deadline
November 24, 2021

2021

Resubmission Deadline

If any information submitted in your initial MEIPASS attestation needs to be updated, these actions must be completed prior to **November 1st, 2021**. No updated submissions will be accepted beyond this point.



Remediation Deadline



If your attestation requires additional information or documentation to be processed, all requested data must be on file with our analysts by **November 24th, 2021.**

Security Risk Analysis Completion Date

If a provider attested to an SRA completion date that occurred after the date of attestation, the SRA **must** be completed by **December 31st, 2021**.



EP01 – Future SRA Completion Date Selected

All providers who selected a future date of completion for the SRA will be sent this outreach letter with additional information and instruction.

Dear Provider:

The NY Medicaid EHR Incentive Program has received your attestation for Payment Year (PY) 2021. While reviewing your submission, it has been noted that the Security Risk Analysis (SRA) Completion date you have selected occurs in the future.

As a reminder, providers are required to complete the SRA by the deadline of **December 31st, 2021**. Because of this, it is important to ensure that this requirement is completed by the appropriate deadline and that documentation related to this process is retained in full. Please review the below action items for additional information.

Action Items:

- Complete a [Security Risk Analysis](#) in accordance with the [CMS Guidelines](#) prior to **December 31st, 2021**. Ensure that the process is well documented.
- Retain **all documentation** related to this process (including the analysis itself, the name of the person or entity completing the analysis, and that person or entity's relationship to the organization) for a **minimum of 6 years from the date your PY2021 attestation was completed**. This is necessary to prepare for the possibility of Post-Payment Audit.
- For further information regarding possible Post-Payment Audit and the requirements associated with it, please visit the [Post-Payment Audit Home Page](#). If you have any questions related to this process, contact hitech@omig.ny.gov.

Failure to complete the Security Risk Analysis within the required timeframe will render the provider ineligible for the Incentive Payment. If you find that you will be unable to complete the Security Risk Analysis prior to December 31st, please contact the NY Medicaid EHR Incentive Program support staff. We will assist you in initiating the self-report process and recoupment of incentive funds for Payment Year 2021.

Thank you for your participation in the NY Medicaid EHR Incentive Program. If you have any questions regarding this email, please contact NY Medicaid EHR Incentive Program Support by phone at 877-646-5410 Option 2, or by email at hit@health.ny.gov.

Sincerely,
NY Medicaid EHR Incentive Program
A CMS Promoting Interoperability Program

Program Resources



External Resources

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

[eCQI Resource Center](#)

Support



Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)
(inside the 5 boroughs of NYC)**



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)
(outside the 5 boroughs of NYC)**



Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400

**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

| Select | Types of Questions/Information | Email |
|----------|--|--|
| Option 1 | ePACES, ETIN, MEIPASS Technical Issues, Enrollment, EFT Information | meipasshelp@csra.com |
| Option 2 | Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions | hit@health.ny.gov |
| Option 3 | Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status | MUPublicHealthHelp@health.ny.gov |

Final Program Survey

Environmental Scan Survey - Eligible Professionals

Program Close Poll

This survey is designed to gather information from the provider community on the impact of the NY Medicaid EHR Incentive Program. Responses are voluntary but highly encouraged, and all information will be included in the State Medicaid Health Information Technology Plan.

Your response to the survey is critical to the input for the development of the State Medicaid Health Information Technology Plan. Answers to survey questions will allow the Department to assess the difference between the beginning of the program to the end of the program and obtain information on the Health Information Technology landscape of New York State.

OK

* 1. Disclaimer: Neither the New York State Department of Health (NYS DOH), nor any of our affiliates, nor any of our or their service providers warrant that this online website or any function contained in this website will be uninterrupted or error-free.

Any feedback submitted to NYS DOH will be treated as non-confidential and information you choose to provide may be used and distributed by NYS DOH for any purpose without restriction. Survey results will be reported in aggregate with no identifying contact information shared with any external parties.

Disclaimer terms verification:

I Agree

0 of 39 answered

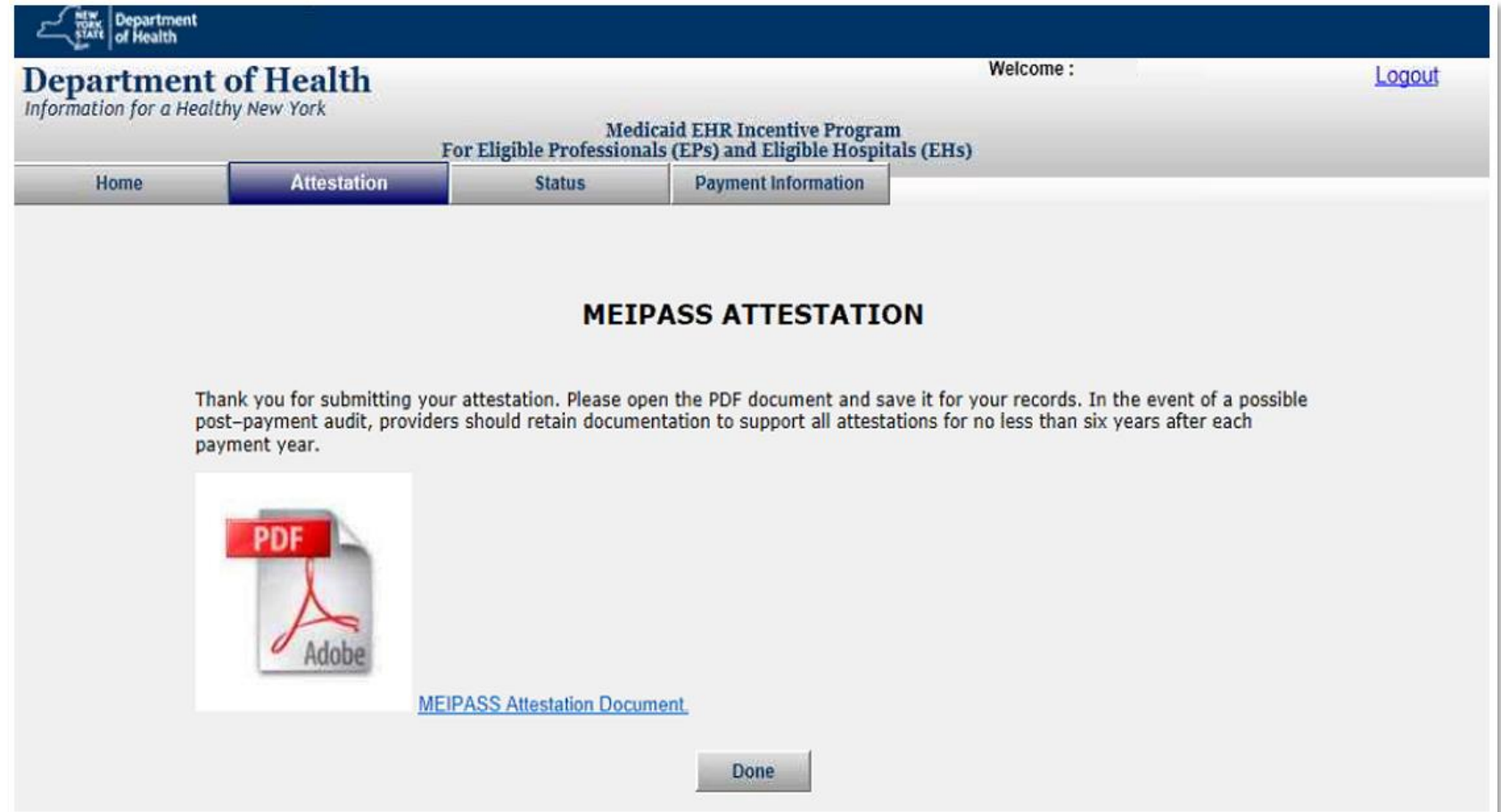
All [Eligible Professionals](#) and [Eligible Hospitals](#) who have participated in the program are being asked for feedback on their program participation experience.

Documentation and Information

2021

MEIPASS

The [MEIPASS](#) system will not be available to participants after **December 31st, 2021**. It is highly recommended that participants download a copy of all recent attestations before this date.



The screenshot shows the MEIPASS Attestation page. At the top, there is a navigation bar with the Department of Health logo and the text "Department of Health Information for a Healthy New York". Below this, the page title is "Medicaid EHR Incentive Program For Eligible Professionals (EPs) and Eligible Hospitals (EHs)". The main content area is titled "MEIPASS ATTESTATION" and contains a message: "Thank you for submitting your attestation. Please open the PDF document and save it for your records. In the event of a possible post-payment audit, providers should retain documentation to support all attestations for no less than six years after each payment year." Below the message is a PDF icon with the text "MEIPASS Attestation Document" and a "Done" button.

MURPH Closeout

The MURPH system is set to close on **December 31st, 2021**. This means that all providers will lose access to Registrations and Audit Report Cards after this date.

The screenshot displays the MURPH system dashboard. The top navigation bar includes links for Home, My Content, Search, Help, and Log out. The main content area is titled "Meaningful Use Registration for Public Health (MURPH) System" and features a welcome message for Shannon Sowards. The dashboard is divided into several sections:

- Important Notices:** A blue box containing information about browser compatibility (Google Chrome or Internet Explorer 11), instructions for practices with multiple locations, and a link to review FAQs related to Public Health Reporting and Registration. A list of links includes Public Health FAQs, MURPH Help FAQs, and CMS Public Health FAQs.
- Key Dates:** A blue box listing critical dates for the 2019 Payment Year (PY):
 - 01/01/2019: Payment Year (PY) 2019 begins
 - 01/02/2019: Registration for PY 2019 opens
 - 12/01/2019: Registrations deadline for PY 2019 with 90-day EHR Reporting Period of 10/3/19-12/31/19
 - 12/31/2019: PY 2019 ends
- Announcements:** A pink box containing an "Important Notice" regarding the Enhanced Meaningful Use (EMU) Program. It states that the program is scheduled to end on December 31, 2021, and that registry support for New York State and New York City will cease on that date. It emphasizes that the Audit Report Card (ARC) will be the primary source of truth for program participation.
- Public Health Reporting Objective & Measures:** A green box providing contact support (1-877-646-5410 Option 3, Mon-Fri 8:30am-5pm), user guides for professionals and hospitals, video guides, and program information including the MU Public Health Reporting Website, NY Medicaid EHR Incentive Program Website, Public Health Reporting LISTSERV, and Contact Change Request Form.

MURPH Audit Report Card Download



UAC NEW YORK STATE Health Commerce System

- Home
- Register
- Eligible Hospitals
- Eligible Professionals
- Audit Report Card**

Welcome,

Important Notices

This application works best in Google Internet Explorer 11.

Practices with multiple locations should use multiple registration. Review the EP User Guide details and other tips.

Review FAQs related to Public Health Registration:

- Public Health FAQs
- MURPH Help FAQs
- CMS Public Health FAQs

Meaningful Use Registration for Public Health

Audit Report Card

| Eligible Professional | |
|---|-----------------------|
| NPI | 1444444444 |
| Name | |
| Provider was deleted from this registration | |
| Practice Information | |
| MURPH Registration ID | |
| Practice Name | Phase 3 Test Practice |
| Practice NPI | 1122334455 |
| Registration Contact | |
| Registration Contact HCS ID | |
| Registration Contact Name | |
| Registration Contact Phone Number | |
| Registration Contact Extension | |
| Registration Contact Email | |
| Alternate Contact - 1 | |
| Alternate Contact HCS ID | |
| Alternate Contact Name | |
| Alternate Contact Phone Number | |
| Alternate Contact Extension | |
| Alternate Contact Email | |

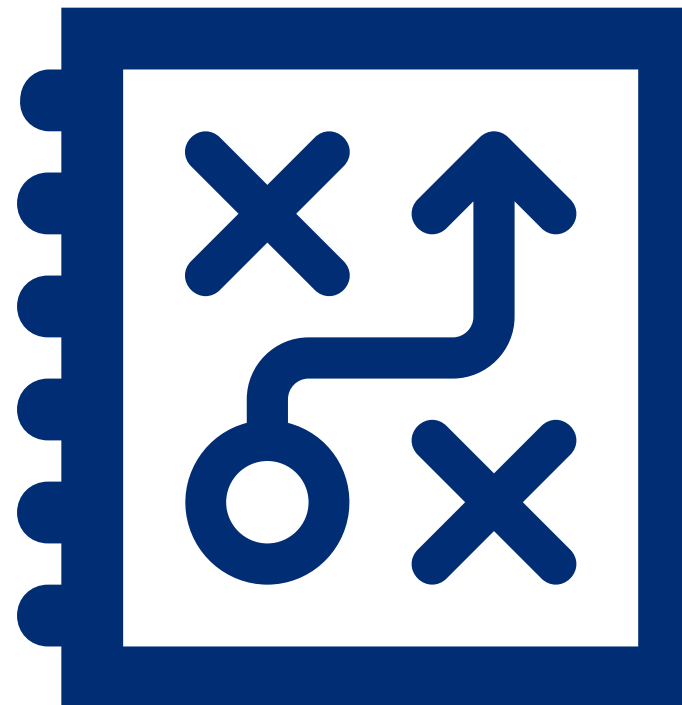
Website Updates

Our [program website](#) will continue to be updated as needed until **December 31st, 2021**. Content will still be available for viewing following the close of the program, but no additional information is expected following this.

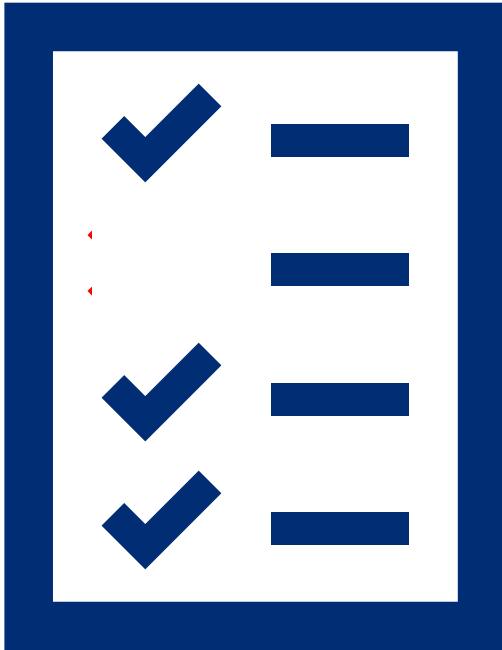
| | |
|---|---|
| NY Medicaid EHR Incentive Program | You are Here: Home Page > Redesigning New York's Medicaid Program > New York Medicaid Electronic Health Records (EHR) Incentive Program |
| Home | New York Medicaid Electronic Health Records (EHR) Incentive Program |
| Eligible Professional Home | Through the NY Medicaid EHR Incentive Program, eligible professionals (EPs) and eligible hospitals (EHs) in New York who adopt, implement, or upgrade certified EHR technology (CEHRT), and subsequently become meaningful users of CEHRT, can qualify for financial incentives. |
| Eligible Hospital Requirements | CMS is dedicated to improving interoperability and patients' access to health information. On April 24, 2018, to better reflect this focus, CMS announced the renaming of the Medicaid EHR Incentive Program to the Promoting Interoperability Program. It is important to note that the NY Medicaid EHR Incentive Program is a part of the CMS Promoting Interoperability Program, but will continue to operate under the current name - NY Medicaid EHR Incentive Program. Sign up for the program LISTSERV to receive important announcements. |
| Public Health Reporting Home | |
| Post-Payment Audit Guidance Home | |
| FAQs | |
| Document Repository | |
| Webinar Calendar | |
| Tutorials | |
| LISTSERV | |
| Archives | |
| Regional Extension Centers (RECs) | |
| MEIPASS | |
| Contact Us | |
| Follow Us | |
|    | |
| Search | |
| Search Medicaid Redesign: <input type="text"/> <input type="button" value="Search"/> | |
| MRT Home | |
| Announcements | |
| Payment Year (PY) 2021 Submission Period Closed | |
| <p>The PY2021 submission period ended on August 31st, 2021.</p> <p>As there is no Attestation Deadline Extension (ADE) period available, any provider who did not complete their initial submission by this date is not eligible to participate in this final payment year. This is necessary to allow DOH to process attestations in accordance with CMS program rules, and exceptions cannot be made.</p> <p>If you have completed a PY2021 submission, please ensure that you check your contact email address periodically. If your attestation requires remediation, you will receive an email from hit@health.ny.gov indicating next steps. It is important that you respond to these emails, as failure to do so can cause rejection and ineligibility for the final payment.</p> <p>We thank you all for your participation with the EHR Incentive Program over its long history, and invite you to attend our last Program Discussion for some final statements. This discussion will have important information regarding the close of the program that will benefit both those with active attestations and those without, so we hope to see you there!</p> | |
| Program Close Environmental Scan Survey | |
| <p>As the NY Medicaid EHR Incentive Program comes to a close, a final exit survey has been created to gather feedback from participants. The questions included will pertain to the adoption, Meaningful Use, and impact of Certified Electronic Health Record Technology (CEHRT) as experienced by your practice or organization.</p> <p>If you or your organization participated in the program, either as an Eligible Professional (EP) or an Eligible Hospital (EH), we encourage you to participate in the survey that corresponds to your participation type. These surveys can be accessed online via SurveyMonkey using the below links, and will take approximately 10-15 minutes to complete.</p> <p>Eligible Professional Environmental Scan Survey</p> <p>Eligible Hospital Environmental Scan Survey</p> <p>Your response to the survey is critical to the input for the development of the State Medicaid Health Information Technology (HIT) Plan, and all information gathered will be input in the State Medicaid HIT Plan. Answers to survey questions will allow the Department to assess the difference between the beginning of the program to the end of the program and obtain information on the Health Information Technology landscape of New York State.</p> <p>Survey responses will be collected until September 30th, 2021, and all published data will be compiled anonymously. If you or your organization have any questions regarding the survey or the included content, please contact our Support Team by phone at 877-646-5410, Option 2 or by email at nit@health.ny.gov.</p> | |

Security Risk Analysis

Documentation related to a completed [SRA](#) is especially important for providers completing their analysis after their attestation date. If possible, save all documentation relating to the SRA, and ensure that it is fully complete prior to **December 31st, 2021**.



Self-Reporting



If a provider later finds that they did not meet one or more of the criteria for attestation, contact hit@health.ny.gov to report their ineligibility for the incentive payment.

Contact Information

All official communications from the EHR Incentive Program (including Audit Notification letters) will be sent to the provider's contact email address as input in the [CMS Registration and Attestation System](#).



Program Integrity

A graphic of a clipboard with a white sheet of paper. The text on the paper is centered and reads:

**Retain all supporting
documentation for
6 Years**

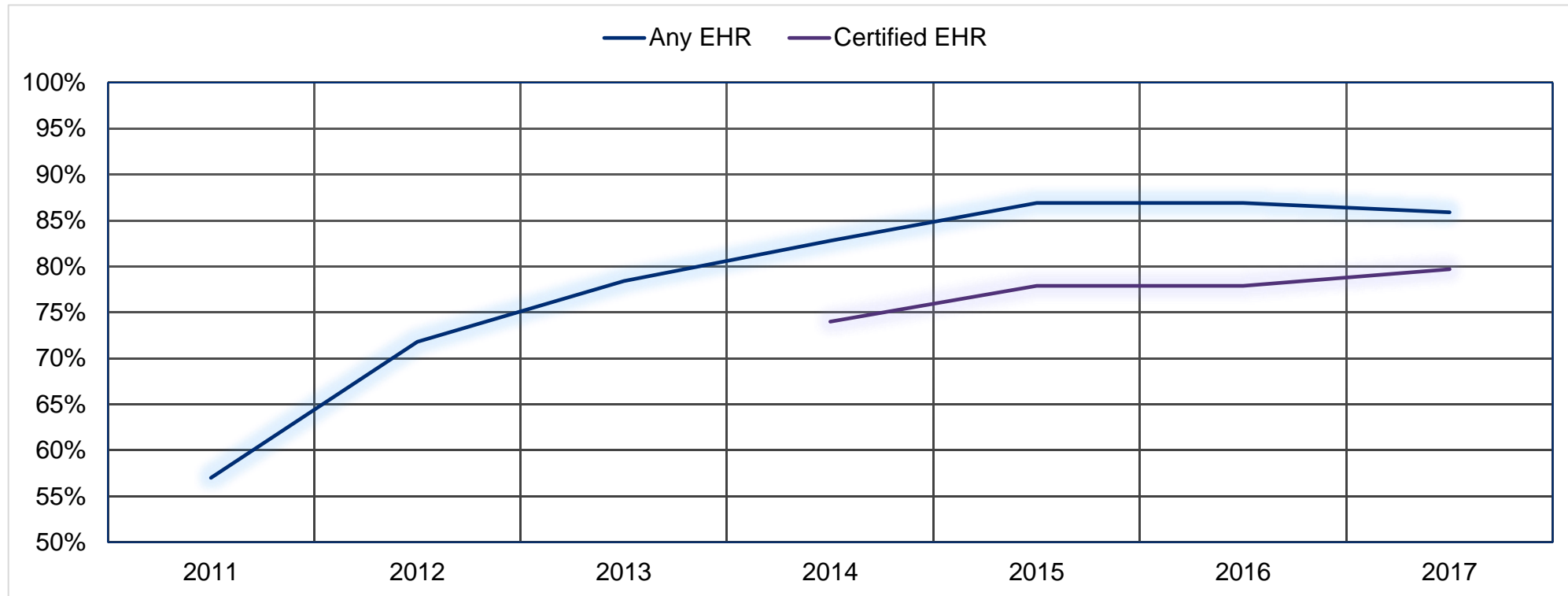
For post payment audit guidance,
contact: hitech@omig.ny.gov
or review the materials available on our
website

https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/

Program Achievements

2021

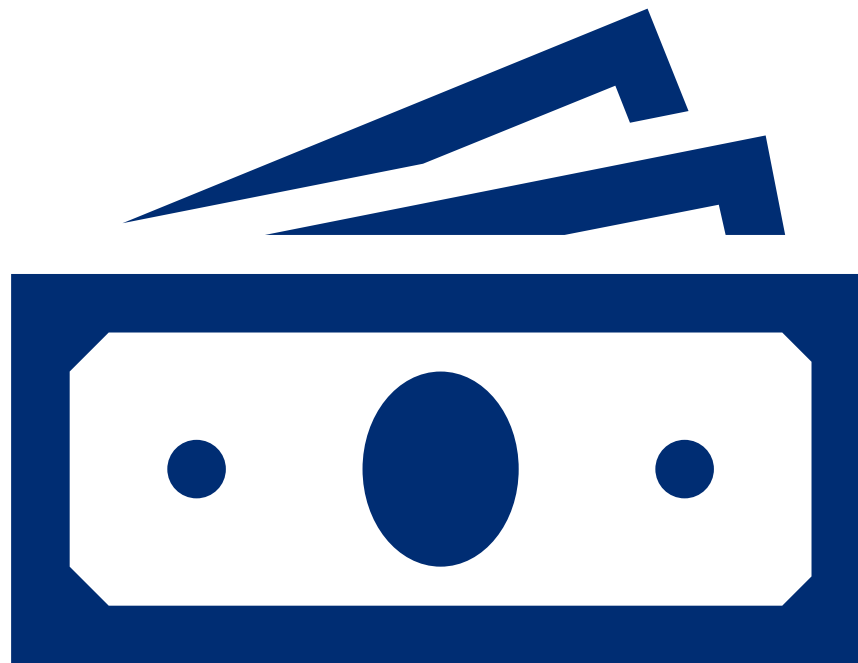
Office-based Physician Electronic Health Record Adoption



Source: [Office of the National Coordinator for Health Information Technology](#)

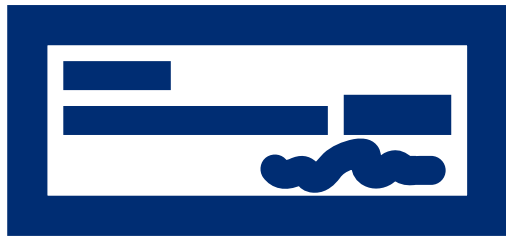
Payment Achievements

The program has paid
out a total of
\$1,048,111,208
to date!



Payment Information

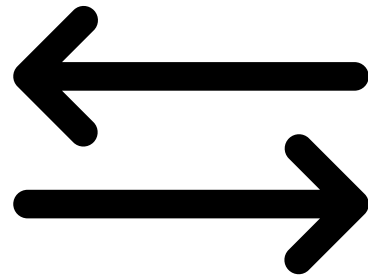
47,962
Payments Made



17,691
Unique Providers
Participated



Provider & Patient Benefits



Closing Statements

2021

Q & A

2021