

# Medical Case Management Record

## Instructions:

1. Upon initial medical case management client encounter, complete “Section I, Intake and Engagement”.
2. Within 30 days of completion of the intake, complete “Section II, Assessment”. Verify if any changes have occurred in Section I since the initial intake.
3. Reassessment is required every 180 days or sooner if a significant life change occurs.
4. Reassessment requires verification of information in Sections I and II and updates as needed.

**Note: If using an EMR, this paper copy may be a useful tool for documentation of the face-to-face encounter with a client and subsequent entry into the EMR.**

## I. INTAKE AND ENGAGEMENT

### Client Demographics

Date presented at clinic: \_\_\_\_\_ Date intake/engagement form completed: \_\_\_\_\_

Chart #: \_\_\_\_\_

#### Identification

SSN: \_\_\_\_\_ Case #: \_\_\_\_\_

Last name: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_

AKA: \_\_\_\_\_

DOB: \_\_\_\_\_ Age at intake: \_\_\_\_\_

#### Address & Contact Information

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

Daytime phone #: \_\_\_\_\_ Evening phone #: \_\_\_\_\_ Cell phone #: \_\_\_\_\_

This person may be contacted (check all that apply):

By mail  Home visit  By phone  By email

#### Gender

Male  Female  Transgender: Female ID as male  Transgender: Male ID as female

#### Ethnicity and Race

Ethnicity:  Non-Hispanic  Hispanic

Race:  White  
 Black/African American  
 Asian  
 American Indian or Alaska Native  
 Native Hawaiian/Pacific Islander  
 Some Other Race

**Drug/Substance Use**

Substance	Age First Started	Frequency of Use	Date Last Used	Sex with Use
Cigarettes				
Alcohol				
Marijuana				
Cocaine (nasal)				
Cocaine (smoke)				
Cocaine (inject)				
Heroin (nasal)				
Heroin (smoke)				
Heroin (inject)				
Meth (smoke)				
Meth (inject)				
Meth (pills)				
Ecstasy				
Rx Pills				
Mushrooms				
Poppers/inhalants				
Other				

Ever shared needles/works/equipment for:

- Injection of drugs:  Yes  No
- Injection of hormones:  Yes  No
- Tattooing:  Yes  No
- Body Piercing:  Yes  No
- Self-mutilating:  Yes  No

**Financial/Household Information**

**Employment Information**

Employed  Yes  No If yes:

Name of employer: \_\_\_\_\_ Phone number: \_\_\_\_\_  
 Address: \_\_\_\_\_ Average monthly income: \_\_\_\_\_  
 \_\_\_\_\_ Active health insurance:  Yes  No

**Insurance Information**

Medicaid #: \_\_\_\_\_ Managed Care: \_\_\_\_\_  
 Other insurance: \_\_\_\_\_

**Emergency Contact**

Name: \_\_\_\_\_  
 Street: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Daytime phone #: \_\_\_\_\_ Evening phone #: \_\_\_\_\_ Cell phone #: \_\_\_\_\_  
 Is contact aware of patient's HIV status?  Yes  No

**Living Situation**

Head of household?  Yes  No  
Dependent children living with client?  Yes  No  
Dependent adult living with client?  Yes  No

**Household Data**

Household size: \_\_\_\_\_  
Total annual income: \_\_\_\_\_  
 Client Refused to Answer

**Household members**

Name	Sex/ Age	Relationship	HIV Status	If child is a household member, is the child aware of their own HIV status?	Is household member aware of patient's HIV status?	Medical Care Provider
				<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Describe any parenting issues, such as ACS/Child Protective Services involvement or child care needs.

Current spouse or partner not listed as household member?  Yes  No

Spouse/partner's status: \_\_\_\_\_

Spouse/partner aware of patient's HIV Status?  Yes  No

Other disclosure issues?

**Housing/Transportation**

**Housing**

Current housing situation:

Is client adequately housed?  Yes  No

**Transportation**

Access to transportation?  Yes  No

Usual method of transportation to the clinic: \_\_\_\_\_

Assistance with accessing reliable transportation to medical appointments required?  Yes  No

**HIV Status / Medical Care**

**HIV/AIDS Status**

Lab confirmation of HIV status?  Yes  No

HIV+/Not AIDS  Yes  No VL: \_\_\_\_\_ Date taken: \_\_\_\_\_ Unknown: \_\_\_\_\_

HIV+/AIDS Status Unknown  Yes  No CD4 count: \_\_\_\_\_ Date taken: \_\_\_\_\_ Unknown: \_\_\_\_\_

AIDS  Yes  No Date of diagnosis: \_\_\_\_\_

When/where did client receive initial diagnosis? \_\_\_\_\_

Date of last HIV primary care visit: \_\_\_\_\_ Frequency of primary care visits: \_\_\_\_\_

Previous HIV primary care medical provider: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_

Length of care with provider: \_\_\_\_\_

Reason for terminating care: \_\_\_\_\_

Recent hospitalizations?  Yes  No

Hospital(s): \_\_\_\_\_ Duration of stay(s): \_\_\_\_\_

Nature of hospitalization(s): \_\_\_\_\_

**Current Specialty Medical Care Providers (including primary care provider, if applicable)**

Name	Type of Provider	Address	Phone

**HIV Related Medications**

Name of Medication	Currently or Previously Taken (C/P)	Frequency	Side Effects

TB status:  Positive  Negative  Unknown      Date of last TB test: \_\_\_\_\_

If positive, list medications: \_\_\_\_\_

Hepatitis: HCV infected?  Yes  No  Unknown      If No, date of last HCV test: \_\_\_\_\_

Treatment: \_\_\_\_\_

HBV infected?  Yes  No  Unknown      If No, date of last HBV test: \_\_\_\_\_

History of HBV Vaccination?  Yes  No      If yes, date: \_\_\_\_\_

Treatment: \_\_\_\_\_

Other medical conditions?  Yes  No      If Yes, specify: \_\_\_\_\_

**Other Medications**

Name of Medication	Currently or Previously Taken (C/P)	Frequency	Side Effects

Immediate medical needs, e.g. need for medication or acute care:

Barriers to accessing medical care:

**Current Community Case Management and other Supportive Services Providers**

Name	Type of Provider	Address	Phone	Fax	Email

**Consents and Authorizations for Release of Confidential Information**

- Previous medical provider  \_\_\_\_\_
- Community case manager  \_\_\_\_\_
- Substance use treatment provider  \_\_\_\_\_
- Mental health provider  \_\_\_\_\_
- Subspecialty care  \_\_\_\_\_
- HASA/Public assistance
- Consent for enrollment in medical case management
- Family, partner, friend

**Intake and Engagement Completed:** \_\_\_\_\_  
Date

\_\_\_\_\_  
Medical Case Manager Signature

**Supervisory Review (if required):** \_\_\_\_\_  
Date

\_\_\_\_\_  
Supervisor Signature

## II. ASSESSMENT/REASSESSMENT

### Women's Health Issues

Date of last GYN exam: \_\_\_\_\_ Date of last PAP smear: \_\_\_\_\_ Results: \_\_\_\_\_

Date of last Anal Pap exam: \_\_\_\_\_ Date of last breast exam: \_\_\_\_\_

Date of last Mammogram: \_\_\_\_\_

STI history: \_\_\_\_\_

Preconception/family planning needs:

Pregnant?  Yes  No

If yes: Estimated # of weeks: \_\_\_\_\_

Prenatal care site: \_\_\_\_\_

Education on mother-to-child transmission (MTCT) provided?  Yes  No

If yes, MTCT education/information must be included in the service plan.

### Men's Health Issues

Date of last anal pap exam: \_\_\_\_\_

Date of last testicular exam: \_\_\_\_\_

Date of last prostate exam: \_\_\_\_\_

STI history: \_\_\_\_\_

Preconception/family planning needs:

### Transgender Health Issues

How does client identify? \_\_\_\_\_

HRT (hormone replacement therapy)?  Yes  No

If yes, date started: \_\_\_\_\_

How does the client access HRT? \_\_\_\_\_

Name/address of physician, if other than PCP? \_\_\_\_\_

Is client's regular PCP aware of HRT?  Yes  No

Date of last Anal Pap Exam: \_\_\_\_\_

STI History: \_\_\_\_\_

**Dental Health Issues**

Receives ongoing dental care?  Yes  No

If yes, date of last visit: \_\_\_\_\_

Provider: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

**Nutrition**

Receiving food assistance?  Yes  No

Appetite, diet, nutritional needs, supplements:

Has client experienced a significant weight change recently?  Yes  No

If yes, explain:

Need for additional food resources?  Yes  No

If yes, explain:

**Home Care**

Client currently receiving home care?  Yes  No

If no, is client in need of an evaluation for home care services?  Yes  No

If yes, complete the following:

Home care agency: \_\_\_\_\_

Name of nurse/aide: \_\_\_\_\_



Describe existing home care services and frequency of home care needs:

**Education/Language**

Highest grade/degree of education completed: \_\_\_\_\_

Language(s) spoken fluently: \_\_\_\_\_

Preferred language: \_\_\_\_\_

Read English?     Yes     No                      Read (other)?     Yes (specify) \_\_\_\_\_  No

Write in English?  Yes     No                      Write (other)?     Yes (specify) \_\_\_\_\_  No

Date client assessed for health literacy: \_\_\_\_\_

Describe health literacy needs:

**Financial Resources/Entitlements**

Changes in sources of income?  Yes     No

If yes, describe:

Need for resource assistance?  Yes     No

If yes, describe:

Note any changes in contact information for DSS or private health insurance:

**Domestic Violence**

Does client feel **unsafe** in current living situation?     Yes     No

If yes, describe:

Is there a history of physical/sexual abuse/assault?  Yes  No

If yes, describe:

Is client currently in a program that is addressing domestic violence issues?  Yes  No

If yes, explain:

If client does not believe that violence is an issue, does worker have any reason to believe that this is an issue?

Yes  No

If yes, explain:

## Mental Health

### **Mental Health History**

History of mental health hospitalizations?  Yes  No

If yes, explain:

History of trauma, psychiatric or mental health treatment?  Yes  No

If yes, what diagnosis(es) given:

If yes, what symptoms were presented?

Currently receiving mental health or psychiatric treatment (i.e. individual or group treatment, family counseling, psychiatric care)?  Yes  No If yes, frequency: \_\_\_\_\_

If yes, treatment provider(s)

Name	Address	Phone	Fax	Email

**Mental health medications**

Name of Medication	Currently or Previously Taken (C/P)	Frequency	Side Effects

**Substance Use**

*Note: If HCV infected, counsel on alcohol use.*

**Substance and Alcohol Use Assessment**

Substance	Age First Started	Frequency of Use	Date Last Used	Sex with Use
Cigarettes				
Alcohol				
Marijuana				
Cocaine (nasal)				
Cocaine (smoke)				
Cocaine (inject)				
Heroin (nasal)				
Heroin (smoke)				
Heroin (inject)				
Meth (smoke)				
Meth (inject)				
Meth (pills)				
Ecstasy				
Rx Pills				
Mushrooms				
Poppers/inhalants				
Other				

Ever shared needles/works/equipment for:

- Injection of drugs:  Yes  No  
 Injection of hormones:  Yes  No  
 Tattooing:  Yes  No  
 Body Piercing:  Yes  No  
 Self-mutilating:  Yes  No

\* Please refer to Addiction Screening, Brief Intervention and Referral to Treatment (**SBIRT**) for additional information.

**HIV Prevention with Positives**

Primary HIV risk at diagnosis:

- Perinatal  Sex involving transgender   
 IDU  Heterosexual contact   
 MSM  Other/risk not identified

Current HIV risk:

- IDU  Sex involving transgender   
 MSM  Heterosexual contact   
 MSM/IDU

Sexual Behavior History (in the past 3 months):

- # different male partners: \_\_\_\_\_  
 # different female partners: \_\_\_\_\_  
 # different MTF or FTM partners: \_\_\_\_\_  
 % condom use for:  
 Oral Sex \_\_\_\_\_  
 Rectal Sex \_\_\_\_\_  
 Vaginal Sex \_\_\_\_\_  
 Partner(s) know your HIV status:  Yes  No

		Yes	No
Oral-Genital Sex			
Oral-Anal Sex			
Rectal Sex	Receptive <input type="checkbox"/>		
	Insertive <input type="checkbox"/>		
Vaginal Sex			

Describe risk reduction activities:

**Partner Services**

Does client need assistance with disclosure?  Yes  No

If yes, describe:

Has current partner been HIV tested?  Yes  No

If no, why? \_\_\_\_\_

Is New York State Department of Health Partner Services or New York City Department of Mental Health and Hygiene Contact Notification Assistance Program (CNAP) intervention required?  Yes  No

**Legal**

History of being incarcerated or in a juvenile detention facility?  Yes  No

If yes, describe: \_\_\_\_\_

Client currently on probation or parole?  Yes  No

If yes, describe? \_\_\_\_\_

Is client in need of assistance with:

Comments

Health care proxy/  
Living will?  Yes  No

\_\_\_\_\_

Power of attorney?  Yes  No

\_\_\_\_\_

Immigration?  Yes  No

\_\_\_\_\_

Permanency planning?  Yes  No

\_\_\_\_\_

Standby guardianship?  Yes  No

\_\_\_\_\_

Other?  Yes  No

\_\_\_\_\_

Reassessment Log

	Date	Case Manager Signature	Supervisor Signature
Initial Assessment			
Reassessment			
Reassessment			
Reassessment			
Reassessment			
Reassessment			
Reassessment			