

Integrated Care Workgroup

Meeting #12

Discussion document February 8, 2016

Timing	Topic	Lead
10:00-10:30am	Welcome / updates on APC publications	Foster Gesten, John Powell
10:30-10:45am	Update on APC scorecard	Foster Gesten, Anne Schettine
10:45-12:15pm	 Milestones update Performance milestones Structural milestone details Behavioral health update 	Foster GestenMarcus FriedrichHenry Chung
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Our core working group has been working on multiple materials for publishing

Activity	Description	Status	Next steps
FAQ	Frequently Asked Questions on APC, including model design, reasons to participate, and approach to special cases	Distributed to ICWGPublished on APC website	Published
	Assumptions and associated financial	Discussed at last	■ N/A
Business case	implications of a general business case for payers and providers	ICWG	
Information	Written request of NYS payers to	Released February 4th	Responses due
request	understand current approach to primary care payment and future approach to APC		early March Q&A mid February
Milestones technical specs	Details behind each milestone defining what it means to "pass" and materials required in submission	 Draft shared ahead of today's meeting 	Finalization this month
PT RFA	Request for applications for practice transformation technical assistance entities, using a majority of the \$67M earmarked for practice transformation	 Draft complete, in final approval stages 	Release Q1 2016
	Request for proposals for single APC	 Draft in progress 	 Release Q1 2016
Oversight RFP	oversight entity, auditing and verifying PT TA performance and milestone achievement	Dian in progress	1.00000 Q1 2010

Reminder: APC timeline to ensure launch with scale

Context

Stakeholder, technical, and operational realities

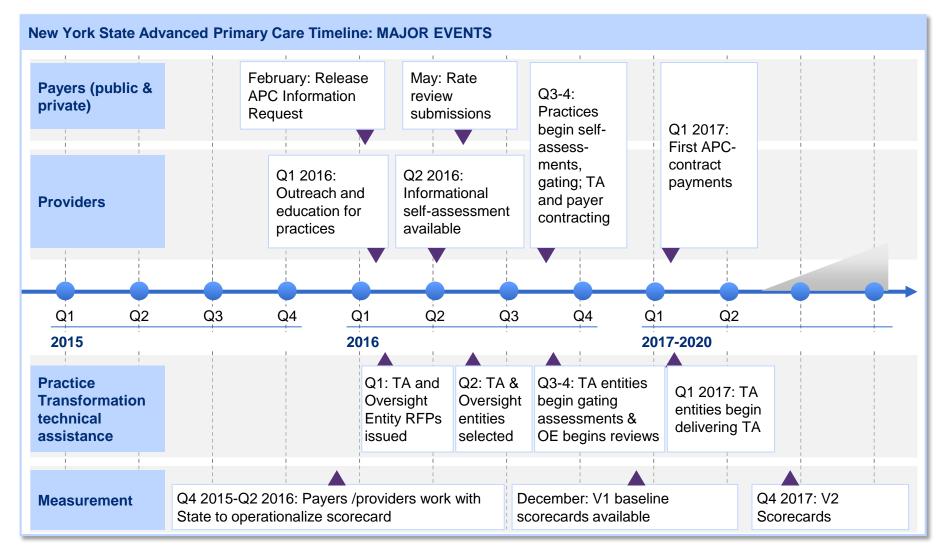
- Payer 2016 budget cycles are set; new 2016 investments would be disruptive and difficult to obtain
- Rate review approves rates for new calendar year
- Vendor timelines are tight and critical to ensure smooth start-up at scale
- Scorecard alignment on strategy, specs, and operational plan ongoing

Refined timeline

Continued refinement 2016, staged launch starting Q3 2016, full launch January 2017

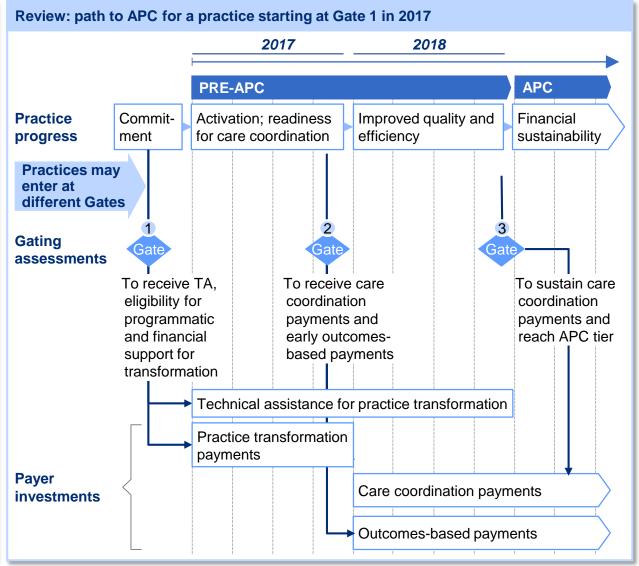
- Q1-Q2 2016: Continue payer commitments to APC, aligned payment models, Rate Review submissions, and scorecard alignment
- Q3 2016: Provider self-assessments, gating, and TA service contracts begin
- Q3 2016: Provider-payer contract amendments
- Q4 2016: Baseline scorecards
- Q1 2017: Performance periods and TA begin for most practices (selected practices may begin PT earlier)

Overview of 2016 major events leading to full Jan 2017 implementation



Overview of APC model

- This reviews a common APC framework in which individual payers develop and implement **APC-qualified contracts**
- Components of APC include:
 - Practice Capabilities within the APC model
 - Milestones that define a practice's capabilities over time
 - Structural milestones describing practice-wide process changes
 - Performance milestones describing performance on Core Measures
 - Core Measures that ensure consistent reporting and incentives
 - **Outcome-based payments** structured to promote and pay for quality and outcomes A common on-site assessment determines initial starting points and certifies practices' progress through **Gates** which mark progress through pre-specified structure/process and performance Milestones, triggering payer commitments such as payments





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The APC scorecard aspires to include 20 common measures

Categories	Measures	Measure steward	Claims	EHR	Survey
	Colorectal Cancer Screening	HEDIS	√	√	
	2 Chlamydia Screening	HEDIS	√	√	
Prevention	3 Influenza Immunization - all ages	AMA (all ages) or HEDIS (18+)	√	√	√
	Childhood Immunization (status)	HEDIS	\checkmark	√	
	5 Fluoride Varnish Application	CMS (steward), NQF, MU	\checkmark		
	6 Tobacco Use Screening and Intervention	CMS (steward), NQF, MU	\checkmark	\checkmark	
	Controlling High Blood Pressure	HEDIS	\checkmark	\checkmark	
Chronic disease	Diabetes A1C Poor Control	HEDIS	\checkmark	\checkmark	
	Medication Management for People with Asthma	HEDIS	√	√	
	Weight Assessment and Counseling for nutrition and physical activity for children and adolescents and adults	Children: HEDIS s Adults: CMS	√	✓	
BH/Substance	11 Depression screening and management	CMS	√	√	
abuse	Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	HEDIS	√		
Detient reported	Record Advance Directives for 65 and older	HEDIS	√	√	\checkmark
Patient reported	CAHPS Access to Care, Getting Care Quickly	HEDIS			√
	15 Use of Imaging Studies for Low Back Pain	HEDIS	\checkmark		
Appropriate use	Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	HEDIS	√		
	17 Hospitalization	HEDIS	√		
	18 Readmission	HEDIS	√		
	19 Emergency Dept. Utilization	HEDIS	√		
Cost	Total Cost Per Member Per Month		√	NEW STATE	/YORK Depai

In our last meeting, we agreed that a version 1.0 of the APC Scorecard is needed as a bridge to the APD launch

Ultimate goal for APC Scorecard:

- A statewide report aggregating all primary care data relevant to APC Core Measures
- The first tool to enable practices to view their performance across a consistent set of measures for their entire patient panel (rather than on a per payer basis)
- The basis for practices to pass APC gates and access outcome-based payments

Proposed interim solution (Scorecard version 1.0):

- Scorecard reporting statewide practice performance on 13 measures (including 2 interim process measures) that can be generated from claims-only data
- Payers submit numerators and denominators of measures to the State
- Data accessible to payers and providers



Version 1.0 will focus on 11 claims-only measures and 2 interim process measures

Proposed for version 1.0

Categories	Ultimate measures	Proposed interim measures
	1 Colorectal Cancer Screening	
	2 Chlamydia Screening	
Prevention	3 Influenza Immunization - all ages	
	4 Childhood Immunization (status)	
	5 Fluoride Varnish Application	
	6 Tobacco Use Screening and Intervention	
	Controlling High Blood Pressure	
Chronic disease	8 Diabetes A1C Poor Control	Member-level composite (HbA1c test + Eye Exam + Nephropathy) (HEDIS)
uisease	Medication Management for People with Asthma	
	Weight Assessment and Counseling for nutrition and physical activity for children and adolescents and adults	
DII/Ossbarta	11 Depression screening and management	Antidepressant medication management (HEDIS)
BH/Substa- nce abuse	Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	
Patient	13 Record Advance Directives for 65 and older	
reported	14 CAHPS Access to Care, Getting Care Quickly	
	15 Use of Imaging Studies for Low Back Pain	
Appropriate use	16 Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	
	17 Hospitalization	
	18 Readmission	
	19 Emergency Dept. Utilization	
Cost	20 Total Cost Per Member Per Month	
		NEW YORK STATEO OPPORTUNITY. Departmo of Health

Payer Capabilities and Preparation Needs

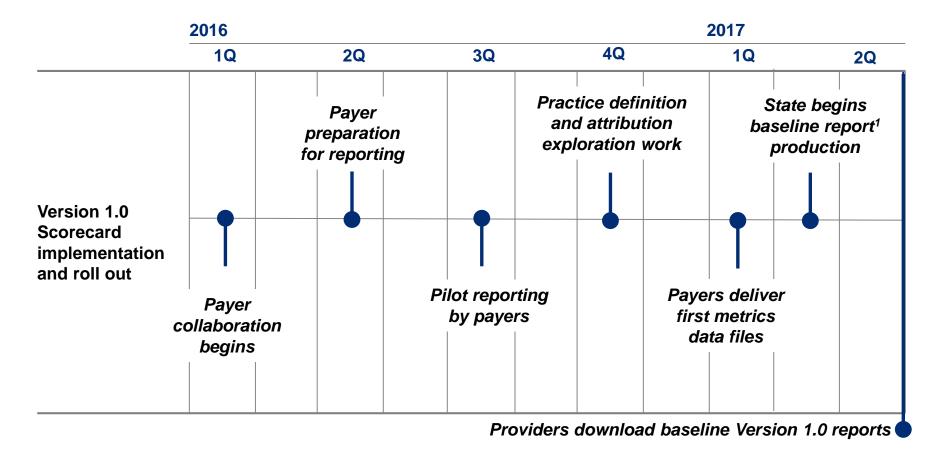
A survey and follow up interviews with 6-8 payers will be conducted to gather:

- Ability with resources needed to collect and report HEDIS data quarterly with 12 month rolling year
- Systems used for quality reports with providers
- Ability to add new or non-HEDIS measures

We are collecting payer feedback on version 1.0 specifications

1	Measures	11 claims-only and 2 interim process measures are proposed for version 1.0
2	Reporting frequency	Reports produced quarterly, with one comprehensive annual report
3	Reporting window	12 month rolling window ¹ ; run out period of 3 months
4	Unit of reporting	Numerators and denominators should be reported at a de-identified member level with practice information associated to the member (NB: the State will not handle PHI as part of this process)
5	Practice definition	Payers will send information regarding providers and practices associated with the member quality measure result; state will aggregate into practice-level statistics
6	Data source	Version 1.0 will rely on administrative data only; later versions will incorporate clinical information as well
7	Patient to provider attribution	Attribution methodology will be left to payer discretion; information about attribution methodologies will be gathered and summarized in the pilot phase to inform later version of the scorecard; a sample of practices will be surveyed to verify accurate attribution to practices
8	Population and risk adjustment	Measures should be calculated across all members for a given payer and risk adjusted according to existing measure guidelines.
9	Data submission format	Data will be submitted in a flat file data table through a data submission tool to IPRO
10	Provider eligibility	At minimum, payers will submit data for APC providers and for commercial, Medicaid, and Medicare Advantage lines of business; ideally payers will submit data for all practices
11	Timeline	Planned release date for version 1.0 of the scorecard is first quarter 2017

Version 1.0 launch is planned for January 2017



Discussion questions

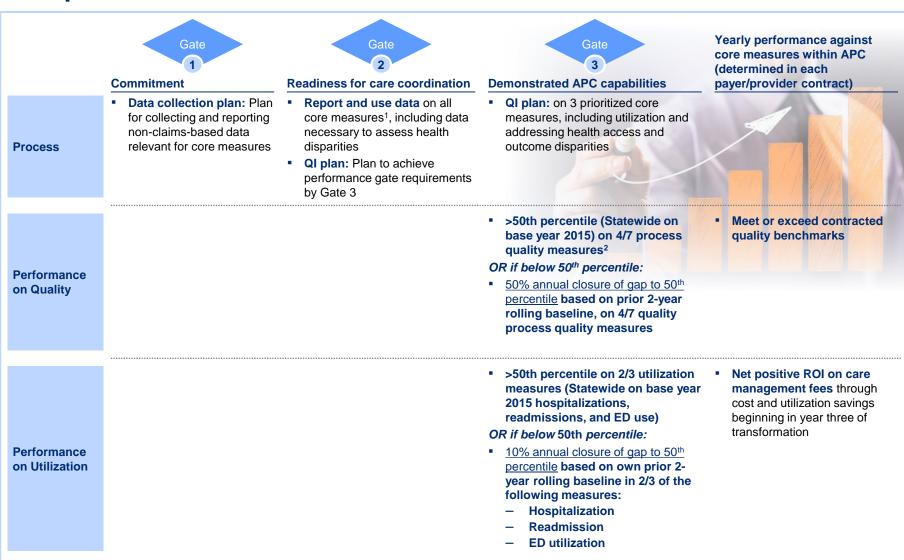
To discuss:

- Can these measures be generated with sufficient accuracy from claims data?
- What additional vetting of these measures for this process is needed?
- How will version 1.0 be operationalized?
 - a) Which specifications pose the biggest challenges, and how should we address them?
 - b) What will it take from payers, providers, and the State to stand up version 1.0 in 2016?

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APC performance milestones

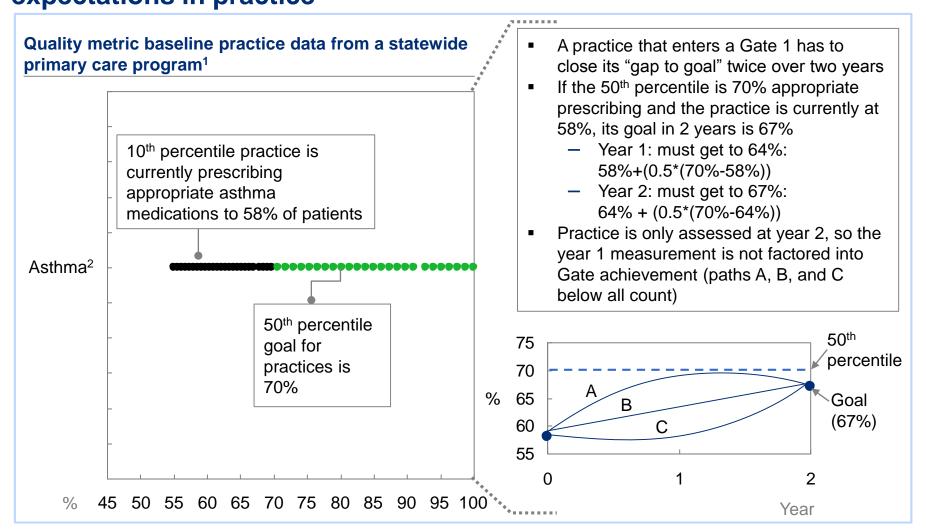
DRAFT



Illustrative example of performance improvement expectations in practice

Historical results below 50th percentile

Historical results at or above 50th percentile



¹ Based on publicly available Arkansas PCMH baseline data, 2012-2013



² Percentage of patients prescribed appropriate asthma medications

APC structural milestones are the product of more than a year of work building on the experience of other primary care programs

APC structural milestones that follow on the next page (and the detail included in today's pre-read):

- Result from more than a year of thinking across a wide range of stakeholders
- Represent the collective guidance of a range of experts including, but not limited to:
 - Providers
 - IT experts
 - Technical assistance providers
- Build on the experience of what works in other primary care programs and discard what does not, including the examples of:
 - NCQA
 - CPCi
- Directly link to the Advanced Primary Care capabilities we have collectively defined over the past year
- Shift requirements from box-checking to a focus on what really matters

APC structural milestones

Proposed addition Proposed removal Proposed change

DRAFT

	Commitment	Readiness for care coordination	Demonstrated APC Capabilities
	Gate	Gate	Gate
	1	2	3
	What a practice achieves on its own, before any TA or multi-payer financial support	What a practice achieves after 1 year of TA and multi-payer financial support, but no care coordination support yet	What a practice achieves after 2 years of TA, 1 year of multi-payer financial support, and 1 year of multi-payer-funded care coordination
		Prior milestones, plus	Prior milestones, plus
Participation	 i. APC participation agreement ii. Early change plan based APC questionnaire iii. Designated change agent / practice leaders iv. Participation in TA Entity APC orientation v. Commitment to achieve gate 2 milestones in 1 year 	Participation in TA Entity activities and learning (if electing support)	
Patient-	 Process for Advanced Directive discussions with all patients 	i. Advanced Directive discussions with all patients >50	i. Advanced Directives shared across medical neighborhood, where feasible
centered care		ii. Plan for patient engagement and integration into workflows within one year	ii. Implementation of patient engagement integrated into workflows including QI plan (grounded in evidence base developed in Gate 2, where applicable)
Population health			Participate in Prevention Agenda Annual identification and reach-out to patients due for preventative or chronic care management Process to refer to self-management programs
Care Manage- ment/ Coord.	i. Commitment to developing care plans in concert with patient preferences and goals ii. Behavioral health: self-assessment for BH integration and concrete plan for achieving Gate 2 BH milestones within 1 year iii.Patients empaneled to practice and care teams	 i. Identify and empanel highest-risk patients for CM/CC ii. Process in place for Care Plan development iii. Plan to deliver CM / CC to highest-risk patients within one year iv. Behavioral health: Evidence-based process for screening, treatment where appropriate¹, and referral 	
		Teleffal	health
Access to care	i. 24/7 access to a provider	Same-day appointments Culturally and linguistically appropriate services	i. At least 1 session weekly during non-traditional hours
ніт	i. Plan for achieving Gate 2 milestones within one year	Tools for quality measurement encompassing all core measures ii. Tools for community care coordination including care planning, secure messaging iii. Certified technology for information exchange available in practice for iv. Attestation to connect to HIE in 1 year	i. 24/7 remote access to Health IT ii. Secure electronic provider-patient messaging iii. Enhanced Quality Improvement including CDS iv. Certified Health IT for quality improvement, information exchange v. Connection to local HIE QE vi. Clinical Decision Support
Payment model	Commitment to value-based contracts with APC- participating payers representing 60% of panel within 1 year	Minimum FFS with P4P² contracts with APC- participating payers representing 60% of panel	Minimum FFS + gainsharing3 contracts with APC-participating payers representing 60% of panel
		Technical specifications can be found in pre-	road

¹ Uncomplicated, non-psychotic depression

² Equivalent to Category 2 in the October 2015 HCP LAN Alternative Payment Model (APM) Framework

Technical specifications for structural milestones – focus areas for discussion

Focus area

Discussion topic

Reporting burden

• Can we better balance the practice and TA Entity time and investment burden generated by the level of reporting required with the necessity to measure progress to justify payer investments?

Level of prescriptive-ness

• How can we adjust the level of prescriptiveness of the milestones to ensure that they are meaningful while preserving room for practice innovation and minimizing administrative burden?

Alignment with other programs

• Acknowledging our desire to tailor APC to NY and the proprietary nature of NCQA, are there additional opportunities to better align the milestones with existing programs while preserving the integrity of the program we have designed together?

Detailed behavioral health structural milestones

Commitment



What a practice achieves on its own, before any TA or multipayer financial support

Self-assessment for BH

integration and plan for

Self-assess level of BH

within 1 year

achieving Gate 2 BH milestones

integration and concrete plan for

reaching Gate 2 within 1 year

Readiness for care coordination



What a practice achieves after 1 year of TA and multi-payer financial support, but no care coordination support yet

Prior milestones, plus ...

i. Evidence-based process for screening, treatment where appropriate, and referral for uncomplicated, nonpsychotic depression

- i. Evidence-based process for screening, treatment where appropriate, and referral for uncomplicated, non-
- psychotic depression supported by: Use of PHQ2/PHQ 9 for screening of depression
- Demonstration of policies. procedures and capacity for evidence based follow up
- Completion of approved CME course for primary care treatment of depression
- Signed MOU with BH provider including required elements for communication and enhanced engagement

Demonstrated APC Capabilities



What a practice achieves after 2 years of TA, 1 year of multipayer financial support, and 1 year of multi-payer-funded care coordination

Prior milestones, plus ...

i. Coordinated care management for behavioral health

- Coordinated care management for behavioral health supported by:
 - Demonstration of connection to on site or shared care management resources, including health home care managers
 - Sharing and review of care plans electronically
- Linkage with social service agencies for concrete services
- Demonstration of follow-up after screening and referral tracking

Proposed V1 score-card BH measure is antidepressant persistence at 3 months (HEDIS)

Milestone definitions

Behavioral

health



Questions for you

For discussion

- 1. Do the performance milestone improvement expectations strike the appropriate balance of demanding positive provider trajectory while ensuring the majority of practices can transform through APC?
- 2. Do the structural milestones and their technical details provide the right level of detail and adequately capture what we are asking practices to do in the model we have designed together?
- 3. Would you like to be part of a focused followup discussion in two weeks to offer additional feedback on the technical details?
- 4. Do the behavioral health milestones reflect the natural progression of our discussion to date?

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TCPI overview and comparison with SIM/APC

TCPI Overview

CMMI-funded National Initiative to support practice transformation

3 programs in NYS - > \$50 million

- NYSPTN NYeC, FLHSA, DOH
- GNYCPTN NYU (Brooklyn)
- Council of Behavioral Health (BH focus)

Status:

- Contracting with TA providers
- Planning to go-live in spring, 2016

TCPI vs. SIM/APC

Similarities

- Primary care practice transformation
- Goal: Prepare practices for VBP
- Regional approach to practice transformation
- Using many of the same TA's as DSRIP,SIM

Differences

- TCPI Focus primary care and specialty
- Slightly different curriculum
- Linkage to payment reform
 - SIM/APC proposes payers/payment change
 - TCPI does not

The Imperative: Align, coordinate TCPI and SIM/APC (and DSRIP) to increase their collective impact

Current level of alignment between TCPI and APC

Key Areas of Alignment	Coordination in Progress	Aligned with details to be finalized	Partial alignment with exceptions (TBD)
Common Tools for Provider Assessment, Self-Assessment	DOH, NYS PTN, NYU PTN staff	Final approval and technical formatting to be available for portals	
Common, Competencies and Coordinated Curricula	NYSDOH, NYSPTN, NYU PTN	Consensus pending on alignment of curriculum	
APC Milestones, TCPI and DSRIP Phases and Milestones	NYS DOH, PTNs, OHIP	and technical specifications (Leadership meeting	Identify specific APC Milestones required for
"Mapping" TCPI completion to APC Gating Criteria	NYSDOH, NYSPTN, NYU PTN	scheduled mid- February)	Gating that are not required for TCPI graduates
Tracking TA and Provider Engagement, Enrollment, non- duplication	NYS Center for Health and Workforce Studies (CHWS), NYeC, NYU PTN, NYS DOH	Discussion and strategy meetings in progress	
Marketing Communication Strategies	DOH, NYSPTN, NYU PTN	(Leadership meeting scheduled mid- February)	



Development of a Practice Transformation Reporting System (1/2)

- Effective practice transformation is critical to the success of primary care transitions to Advanced Primary Care (APC) or to achieving higher levels of PCMH
- Technical assistance in support of practice transformation is currently provided by TCPI networks and Performing Provider Systems under **DSRIP**
- In the future, resources will be made available under SIM to support additional technical assistance on practice transformation
- It is critical to track the provision of technical assistance in order to:
 - Document current targets of practice transformation assistance
 - Identify unmet need
- The system can also be used to prevent redundancy and duplication of services

Development of a Practice Transformation Reporting System (2/2)

The New York Center for Health Workforce Studies will develop a database that includes:

- All primary care physicians and physician practices that provide primary care services
- An internet-based interface that will allow users (i.e., those providing technical assistance)
 - To report on their provision of technical assistance
 - To identify additional physicians/practices that could benefit from this outreach
- Track progress and status of physicians/practices achieving APC or PCMH status

The Center will build the database using a variety of data sources, including:

- New York State Education Department licensure data
- Provider Network Data System (PNDS)
- Other state and federal data sources to verify specialty, address, and other practice or provider information

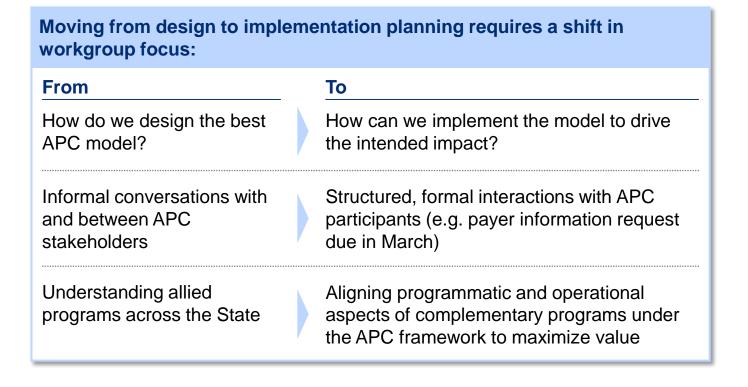
The database will include both provider and practice information, with linkages between the two



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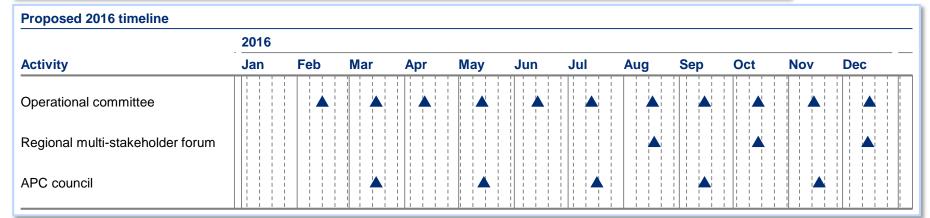


As we approach the launch of APC in 2016, we are shifting to implementation of the model we have designed together over the past year



To facilitate this shift, meeting entities will also change focus

Proposed entities	s C	Description / participants	R	ole	F	requency			
	ŀ	Payers and providers that have committed to APC	•	Provide feedback on and proposals to improve implementation of APC	•	Monthly to start (payer-only)	1	Success will be	
Operational committee	•	Statewide, with State convening	•	Cross stakeholder dialogue to identify and resolve any critical issues	•	Providers to join as implementation progresses Stakeholder-specific breakouts as needed	f	defined as the finalization and implementation of the APC model: In accordance	
Regional multi- stakeholder forum		Providers, TA entities, and payers (optional) meeting by region / multi-region group Facilitated by PHIPs or similar regional convener		Discuss operational concerns by region Create regional reports to be reviewed by the State and discussed at APC council	•	Every other month starting Q3 2016	with the timelines previously set Positive trajectory toward meeting SHIP		
APC council (re-definition of ICWG)		Representatives of all stakeholders, with representation of regions when active Current ICWG members who choose to continue participating Statewide, with State convening	٠	Discuss ongoing progress by region and statewide Forum for coordination and adjustment with allied initiatives Advise State on changes to model	•	Every other month (potential to progress to quarterly)		goal of 80% of New Yorkers covered by APC model	





Questions for you

For discussion

- 1. What critical issues do you anticipate that would not have a place in any of the proposed meeting entities?
- 2. Do you want to continue your participation as the APC council is formed?



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Appendix

Approach to ensuring statistical validity

Considerations

- 1 Guidance on statistically significant sample size
 - Minimum required sample size is lower for metrics expressed as percentages (e.g., hospitalization rate) compared to averages (e.g., TCOC)
 - Required inputs include estimated prevalence, acceptable margin of error, and confidence levels
- 2 Approach to determining minimum sample sizes

• • • • • • • • • • • • • • • • • • • •			
Percentages ¹	Minimum sample size = $\frac{[p^*(1-p)^*z^2]}{[MoE]^2}$		
Averages ²	Minimum sample size = $\frac{[s^*z]}{[MoE]^2}$		
Key	 p = prevalence z = statistic corresponding to confidence level (e.g. 2.57 for 99% confidence, 1.96 for 95%, 1.65 for 90%, 1.28 for 80%) MoE = acceptable margin of error s = historical standard deviation 		
Examples	 Hospitalizations: (11% hospitalizations * (1-11%)*1.65 (90% confidence)²/(2% margin of error)² = 687 minimum sample size Readmissions: (26% readmissions* (1-26%)*1.65 (90% confidence)²/(2% margin of error)² = 1,310 minimum sample size ED utilization: (14% ED utilization * (1-14%)*1.65 (90% 		

confidence)²/(2% margin of error)² = 810 minimum sample size

1 Inverted binomial test 2 Inverted T test

Source: CDC, AHRQ

NEW YORK STATE OF OFFORTUNITY.

Of Health

Context for determining baseline for performance improvement measurement

Proposed approach to ensure fairness to practices and minimize impact of random variation

- Compare year of performance after passing Gate 2 to average 2-year baseline
 - Enhances robustness of historical experience
- Improvement expectations, while compounded annually, (e.g. 50% gap closure on process measures based on 2 year baseline), will be assessed based on total experience and need not occur in most recent year
 - Practice at 10th percentile needs to get to 40th percentile can get to 45th in year 1 and fall back to 40th percentile in year 2 but still pass Gate 3 due to overall performance improvement
- 50th percentile remains at baseline assessment and is published to make expectations clear to practices

Gate of **Implications** entry Performance in years Gate 1 0-2 assessed relative to years -2 to 0 Performance in year Gate 2 0-1 assessed relative to years -2 to 0 Direct Gate 3 entry Gate 3 will require existing performance to already exceed 50th percentile on 2/3

measures

