

5-26-2021 - SEMSCO
NEW YORK STATE
DEPARTMENT OF HEALTH

WebEx
SEMSCO COMMITTEE MEETING

DATE: May 26, 2021 at 11:39 a.m.
CHAIR: Peter Brodie

1 5-26-2021 - SEMSCO
2 DR. ALEXANDROU: Present.
3 SECRETARY OZGA: Patty Bashaw?
4 MS. BASHAW: I am here.
5 SECRETARY OZGA: Allison Burke? Steve
6 Cady?
7 MR. CADY: Steve Cady present.
8 SECRETARY OZGA: Dr. Robert Crupi?
9 DR. CRUPI: Present.
10 SECRETARY OZGA: Mark Deavers?
11 MR. DEAVERS: Present.
12 SECRETARY OZGA: Don Duvall? Michelle
13 Forness?
14 MS. FORNESS: Mickey Forness, present.
15 SECRETARY OZGA: Carl Gandolfo?
16 MR. GANDOLFO: Carl Gandolfo, present.
17 SECRETARY OZGA: Fred ...? Jason
18 Haag?
19 MR. HAAG: Jason Haag, present.
20 SECRETARY OZGA: Teresa Hamilton?
21 MS. HAMILTON: Teresa Hamilton,
22 present
23 SECRETARY OZGA: Donald Hudson?
24 MR. HUDSON: Donald Hudson, present.
25 SECRETARY OZGA: Steve Kroll?

1 5-26-2021 - SEMSCO
2 (On the record 11:39 a.m.)
3 CHAIRMAN PHILLIPPY: Good afternoon or
4 good morning everyone. So used to saying afternoon
5 after all these years. This is the State Emergency
6 Medical Services Council for New York State. It is
7 May 26th, 2021. Like to call the meeting to order
8 and if you would all please stand for a moment,
9 wherever you are, face your screen behind the
10 director and you will say the Pledge of Allegiance.
11 I pledge allegiance to the flag of the
12 United States of America. And to the republic, for
13 which it stands, one nation, under God, indivisible,
14 with liberty and justice for all.
15 Thank you, folks. While we resume our
16 seats I will ask that those assembled for the meeting
17 today we can observe a moment of silence for those of
18 our colleagues and E.M.S. and fire service who have
19 passed away since our last meeting throughout the
20 COVID event.
21 All right. I'm going to start off the
22 meeting today by having Ms. Ozga please call the
23 roll.
24 SECRETARY OZGA: Hi, good morning
25 everyone. Dr. Alexandrou?

1 5-26-2021 - SEMSCO
2 MR. KROLL: Steve Kroll is present.
3 SECRETARY OZGA: Andrew Knoel?
4 MR. KNOEL: Present.
5 SECRETARY OZGA: Welcome, Andrew.
6 MR. KNOEL: Thank you.
7 SECRETARY OZGA: Jared Kutzin?
8 MR. KUTZIN: Jared Kutzin, present.
9 SECRETARY OZGA: Al Lewis? Mr. Lewis
10 on mute?
11 MR. LOUIS: I'm present. I'm present,
12 Valerie. Thank you.
13 SECRETARY OZGA: Melissa Lockwood?
14 MS. LOCKWOOD: Melissa Lockwood's
15 present.
16 SECRETARY OZGA: Michael Master --
17 Masterton?
18 MR. MASTERTON: Michael's present.
19 SECRETARY OZGA: Michael McEvoy?
20 MR. MCEVOY: I am here. Mike McEvoy?
21 SECRETARY OZGA: ... Tom Pasquarelli?
22 MR. PASQUARELLI: Tom Pasquarelli's
23 here.
24 SECRETARY OZGA: Mark Phillippy?
25 CHAIRMAN PHILLIPPY: Mark Phillippy's

1 5-26-2021 - SEMSCO
 2 present.
 3 SECRETARY OZGA: Maryanne Portoro?
 4 MS. PORTORO: Maryanne Portoro's
 5 present.
 6 SECRETARY OZGA: Dr. Jeffrey Rabrich?
 7 DR. RABRICH: Rabrich is present.
 8 SECRETARY OZGA: Carla Simpson?
 9 MS. SIMPSON: Carla Simpson's present.
 10 SECRETARY OZGA: Christopher Smith has
 11 informed me that he will not be on the meeting today.
 12 Jeffrey Van Beveren?
 13 MR. VAN BEVEREN: Jeff Van Beveren,
 14 present.
 15 SECRETARY OZGA: And David Violante?
 16 David Violante?
 17 MR. VIOLANTE: David Violante is
 18 present.
 19 SECRETARY OZGA: Okay. Thank you.
 20 Roll call is complete. Mark Phillippy, I just want
 21 to let you know that Andrew Knoel is a new member of
 22 the SEMSCO so we wanted to welcome him.
 23 CHAIRMAN PHILLIPPY: Indeed. Welcome
 24 Andrew and ... do we have a quorum?
 25 SECRETARY OZGA: Yes, we do.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: Very well. Let's
 3 proceed along with today's business then. We'll
 4 thank everybody for --.
 5 SECRETARY OZGA: Mark?
 6 CHAIRMAN PHILLIPPY: Yes, Val.
 7 SECRETARY OZGA: My apologies. I
 8 needed to go back to Don Duvall. He joined us late.
 9 Don, are you present? Mr. Don Duvall? He is on.
 10 He's having some audio issues so just wanted to mark
 11 the record that he is present.
 12 CHAIRMAN PHILLIPPY: Very well.
 13 SECRETARY OZGA: Thank you, Mark.
 14 CHAIRMAN PHILLIPPY: All right,
 15 thanks. Thanks you very much, Val. So I'd like to
 16 start off with a motion and ask for request for a
 17 motion actually to accept the minutes from our
 18 January 13th, 2021 meeting. Can I have a motion to
 19 that effect?
 20 MR. HAAG: Jason Haag so move.
 21 CHAIRMAN PHILLIPPY: So moved by Jason
 22 Haag. Second?
 23 MR. LEWIS: Al Lewis, second.
 24 CHAIRMAN PHILLIPPY: Al Lewis seconds.
 25 Very well. Any discussion on the minutes of our

1 5-26-2021 - SEMSCO
 2 January 13th meeting? Any corrections? I have two
 3 corrections for page sixty-six, line fourteen. There
 4 is a -- an omission where we were discussing the i-
 5 gel airway pilot project from Hudson Valley. The
 6 word king ... airway or P as in P.T.L. So it should
 7 be king airway or P.T.L. on that line. There's a
 8 couple of dashes where I believe the stenographer
 9 might have missed that in talking.
 10 And also sharing a bit of my own
 11 personal struggles back in the early days of my
 12 membership here, Mr. Masterton is with a T.
 13 Masterton not Masterson. So I advocate for you,
 14 Mike. Make sure that we get that spelled correctly.
 15 MR. MASTERTON: Thank you.
 16 CHAIRMAN PHILLIPPY: Other than that I
 17 don't have any additions or changes. So in -- in
 18 past practice what we've done with these remote
 19 meetings ... statutory needs or require ... require a
 20 roll call vote. I will request anyone with
 21 objections to passing the motion to speak up. And
 22 then anyone with a abstention to please speak up.
 23 And then based on that we will decide the passing of
 24 that motion. So having said that, are there any
 25 objections to accepting the minutes as corrected?

1 5-26-2021 - SEMSCO
 2 Any abstentions? Very well. The meeting minutes on
 3 January 15th are accepted as amended.
 4 Let's go on with the rest of our
 5 meeting agenda. ... at this time. I would ask folks
 6 that as you are going through the meeting today if
 7 you're not speaking please mute yourself so we don't
 8 get ... and if you have questions or answers that
 9 you'd like to provide please put that in the Q and A
 10 box. The Q and A box rather than the chat. That
 11 makes it much easier for the folks in the command
 12 center to read and to participate with that.
 13 For myself I don't have a lot. There
 14 are a couple of items that Director Greenberg will
 15 flush out a little bit more, but I -- I kind of want
 16 to be the first one to bring this up to the full
 17 council. We mentioned it in the SEMAC earlier and
 18 it's come out a number of times in our meetings
 19 yesterday, but I'm very pleased to announce the
 20 formation of two new standing committees of the state
 21 council
 22 One of those is going to be the
 23 quality metrics committee. And that's going to be
 24 with the leadership of Mr. David Violante and ...
 25 representation from Deputy Chief Brodie. And the

1 5-26-2021 - SEMSCO
 2 primary mission behind this and then I'll let the
 3 director speak much more eloquently about this than
 4 I. He's got a great vision for this and I
 5 wholeheartedly support it but as you know about two
 6 years ago the -- the bureau and -- and some of us had
 7 come together with the idea of pulling up with some
 8 data analytic measures or benchmarks if you will for
 9 certain areas of E.M.S. performance.
 10 And we want to try and flush that out
 11 a little bit more to try and support that program to
 12 develop it a little further to allow agencies to come
 13 up with benchmarking that allows them to across many
 14 domains and in many different models of E.M.S. or
 15 provision of E.M.S. or kind of compare apples to
 16 apples.
 17 So part of that is going to be one of
 18 the main thrusts of the committee currently. We've
 19 also taken the quality improvement project and it
 20 started out as a technical advisory group and we're
 21 going to be moving that into that. So very pleased
 22 to have folks like Dr. Michael Redlener [phonetic
 23 spelling] and Dr. Maryanne Fritollo (sic) as part of
 24 that. Portoro -- sorry, Maryanne. I'm -- I'm going
 25 to get that sooner or later as ... some of the

1 5-26-2021 - SEMSCO
 2 founding members of that committee.
 3 So we've got folks who are really
 4 engaged in quality improvement, quality assurance
 5 programs. Take some of the work of Dr. Mia Dorsett
 6 [phonetic spelling] and others who have been involved
 7 at the N.A.E.M.S.P. and really bringing that into New
 8 York and allowing us to provide some guidance and
 9 some structure for agency and regional quality
 10 improvement projects. So I'm very happy to have that
 11 project move forward and it's -- it's a lot of
 12 exciting work.
 13 We are soliciting members both from
 14 the council and from the -- the community of E.M.S. -
 15 - E.M.S. community march ... to participate. Right
 16 now we do have a few council members we have pre-
 17 identified for that. But if you are a member of
 18 council and were interested in the quality metrics
 19 committee please send a note or an e-mail to myself
 20 and Ms. Ozga and we will get you on that list so that
 21 we can get some -- some real work going forward with
 22 that.
 23 The second committee is the E.M.S.
 24 innovations committee. I'm really very pleased with
 25 that as well. That was an idea that Director

1 5-26-2021 - SEMSCO
 2 Greenberg has been fostering for quite some time and
 3 it's going to go along with a number of current
 4 programs that we have been working on here in the
 5 state separately. We're bringing them all into one
 6 house. So that committee will be dealing with such
 7 things as community paramedicine, the emergency
 8 treatment triage and transport or E.T. three project.
 9 And a number of very innovative
 10 programs including Treat in Place want to see
 11 fostered throughout New York State and go beyond the
 12 -- the -- the governor's executive order ... for the
 13 pandemic. I have had some initial conversations with
 14 Jason Haag, a member of our council who is
 15 prospectively taking a chair of that. And he's
 16 agreed. So thank you, Jason for agreeing to that.
 17 We do need members for that committee
 18 and at this point we have not identified a lot of
 19 folks from the council although I have had some
 20 interest from the E.M.S. community at large. So,
 21 folks, if you are interested, particularly council
 22 members but also anyone who is on the call hearing
 23 this today, again, please send in an e-mail to Val
 24 Ozga and myself and we'll -- we'll work to get you
 25 involved in the E.M.S. innovations project.

1 5-26-2021 - SEMSCO
 2 I want to thank the -- the steno court
 3 reporter ... sorry. The steno court reporter service
 4 that is providing service to us. As I reviewed the
 5 minutes from our January meeting I was struck by the
 6 fact that they are by far the most comprehensive and
 7 readable that I've seen in a long time. Very, very
 8 easy to read through and pick up on things. I was
 9 able to do word search through them so thank you very
 10 much. I know we all talk very fast and I know that
 11 there is a lot of material coming through, so my
 12 kudos to the -- the folks from the steno service, the
 13 court reporter service that are doing that work for
 14 the council. Thanks very much.
 15 And finally before I pass on to my
 16 vice chair, I do want to address kind of the -- the
 17 eight hundred pound elephant in the room. We've had
 18 a number of conversations over the last two days on
 19 various committees with various members of this -- of
 20 the -- the council with the SEMAC and ...
 21 stakeholders. And one of the things that we've come
 22 to know individually, through our agencies, through
 23 our regions but we also need to call out is the fact
 24 that our E.M.S. system is in crisis.
 25 We have said that in a number of

1 5-26-2021 - SEMSCO
 2 occasions. It has been said as long ago as Lee Burns
 3 when she was director. But it has -- it has
 4 absolutely never been more true than now. And it is
 5 not hyperbole. It is not something that we can in
 6 any way, shape or form ignore. We were having
 7 difficulties as early as the -- the workforce report
 8 that Steve Kroll put together in 2019. And we
 9 recognize that we need to update that information
 10 based on what we see now every single day. That our
 11 -- our system does not have the -- the workforce, the
 12 -- the manpower and the person power to staff
 13 ambulances reliably.
 14 People are leaving the service and not
 15 leaving to go -- traditionally they would go to other
 16 healthcare provider services or to other public
 17 safety partners. Now folks are just leaving
 18 altogether. They're leaving E.M.S., they're leaving
 19 healthcare and they're just finding other jobs.
 20 That's disheartening and I -- I would
 21 really encourage all of us to take a look at what
 22 we're doing in our agencies, within our regions and
 23 how we're working at the state to try and recruit
 24 folks, to try and encourage folks to take E.M.T.
 25 courses, to make this the career that we all know it

1 5-26-2021 - SEMSCO
 2 can be. In -- in the nearly forty years that I have
 3 been involved in E.M.S I -- I have not seen it to
 4 this extent where folks are having trouble turning
 5 ...
 6 They're having trouble getting
 7 ambulances out the door. And this is -- this is
 8 startling. It's -- it should be shocking to all of
 9 our elected officials and to anyone who's involved in
 10 this process. So we will continue here at the state
 11 council to work on measures to bring that information
 12 forward. Steve Kroll will speak in a little while
 13 about we are going to reinvigorate and revise the
 14 workforce study.
 15 We are looking at other measures that
 16 -- and I'll let Steve talk with in great -- greater
 17 detail later on. But for all of us here, I have said
 18 this to the director and the deputy director any
 19 number of times, we are the subject matter experts.
 20 The commissioner has asked each of us, all of the
 21 thirty some of us that are sitting on this call right
 22 now and have been appointed to this position, to
 23 advise him and advise the governor on matters related
 24 to E.M.S.
 25 It is incumbent upon us to attend the

1 5-26-2021 - SEMSCO
 2 meetings of our committees, to get involved, to get
 3 engaged and to try and find ways to help stem the
 4 tide of this current crisis. So I ask each of you, I
 5 know how tough it's been this year. I know how
 6 difficult we have in our schedules, in our lives.
 7 Please participate in the committee level activities.
 8 Please help us to move forward the state of E.M.S. in
 9 New York State. And that's all I have to say about
 10 that. Thank you, folks. And I'm going to ask now
 11 for the first vice chair Steve Cady.
 12 MR. CADY: I don't have anything.
 13 Just want to make a couple of notes just to make sure
 14 it's covered. E.M.S. innovation awards and the
 15 E.M.S. provider awards are due by July 1st. Is that
 16 correct, Val? July 1st?
 17 SECRETARY OZGA: Yes, it is. And I
 18 just wanted to send out a reminder. A lot of
 19 providers are sending me their nominations, and it's
 20 just a reminder that all nominations need to go to
 21 the regional councils and the regional councils then
 22 submit their recommendations to me. So I have been
 23 forwarding the nominations I've been receiving to the
 24 appropriate regional council. But I just want to
 25 make sure I -- I obviously don't want to miss any, so

1 5-26-2021 - SEMSCO
 2 if we can just please get the message out to
 3 everybody to send them to the regional councils, and
 4 the regional councils will then submit them to me.
 5 DIRECTOR GREENBERG: With the
 6 exception of the innovation awards.
 7 SECRETARY OZGA: Except for the
 8 innovation awards. Those come directly to me. Thank
 9 you, Ryan.
 10 DIRECTOR GREENBERG: My pleasure.
 11 MR. CADY: I just want to put that
 12 plug in. That's all. Other than that nothing else.
 13 SECRETARY OZGA: Thank you, Steve.
 14 CHAIRMAN PHILLIPPY: Thanks, Steve.
 15 Does anyone have anything for Mr. Cady? Okay.
 16 Second vice chair Dr. McEvoy?
 17 DR. MCEVOY: The only item on my
 18 agenda is the elections. And at the last SEMSCO
 19 meeting we had called for anyone who wished to run
 20 for one of the positions, first vice chair, second
 21 vice chair or chair to get in touch with me. Had an
 22 overwhelming response of no one who reached out, and
 23 so we would like to make a -- a slate -- offer a
 24 slate of the current officers, Mark Phillippy as
 25 chair, Steve Cady as first vice chair and myself,

1 5-26-2021 - SEMSCO
 2 Mike McEvoy as second vice chair. And I guess you
 3 want to hold off on this to new business or you want
 4 to do that at this point?
 5 CHAIRMAN PHILLIPPY: I think we may as
 6 well get it done now, Mike, only because we are past
 7 the bylaws requirement, and I think just to keep it
 8 clean we should make sure that the -- the election is
 9 done at this point.
 10 DR. MCEVOY: Okay. So I guess I would
 11 call from the floor if there are any further
 12 nominations for any of the position? And I would
 13 repeat the call from the floor if there are any other
 14 nominations? And a third time ... other nominations?
 15 And if not we could entertain a motion to close --.
 16 MS. BASHAW: I'll make a motion. This
 17 is Patty -- to close the nominations and report the
 18 slate you just provided.
 19 MR. GANDOLFO: Carl Gandolfo, I'll
 20 second it.
 21 CHAIRMAN PHILLIPPY: Okay. I heard
 22 Patty Bashaw and Carl Gandolfo second? Any
 23 discussion? And hearing none Dr. McEvoy, anything
 24 further on this?
 25 DR. MCEVOY: Nothing further. I think

1 5-26-2021 - SEMSCO
 2 you can call for a vote. Probably since it's
 3 officers it needs to be a roll call but you can do
 4 the whole slate.
 5 CHAIRMAN PHILLIPPY: Indeed. Ms.
 6 Ozga, would you mind?
 7 SECRETARY OZGA: Okay. Dr.
 8 Alexandrou?
 9 DR. ALEXANDROU: Alexandrou, yes.
 10 SECRETARY OZGA: Patty Bashaw?
 11 MS. BASHAW: Patty Bashaw, yes.
 12 SECRETARY OZGA: Steve Cady?
 13 MR. CADY: Steve Cady, yes.
 14 SECRETARY OZGA: Dr. Robert Crupi?
 15 DR. CRUPI: Rob Crupi, yes.
 16 SECRETARY OZGA: Mark Deavers?
 17 MR. DEAVERS: Mark Deavers, yes.
 18 SECRETARY OZGA: Don Duvall?
 19 MR. DUVALL: Yes.
 20 SECRETARY OZGA: Thanks, Don.
 21 Michelle Forness?
 22 MS. FORNESS: Mickey Forness, yes.
 23 SECRETARY OZGA: Carl Gandolfo?
 24 MR. GANDOLFO: Carl Gandolfo, yes.
 25 SECRETARY OZGA: Jason Haag?

1 5-26-2021 - SEMSCO
 2 MR. HAAG: Jason Haag, yes.
 3 SECRETARY OZGA: Terri Hamilton?
 4 Terri Hamilton?
 5 UNIDENTIFIED SPEAKER: I know she was
 6 having some computer problems.
 7 SECRETARY OZGA: Yes, I'll come back
 8 to her. Donald Hudson?
 9 MR. HUDSON: Donald Hudson, yes.
 10 SECRETARY OZGA: Steve Kroll?
 11 MR. KROLL: Steve Kroll, yes.
 12 SECRETARY OZGA: Andrew Knoel
 13 MR. KNOEL: Andrew Knoel, yes.
 14 SECRETARY OZGA: Jared?
 15 MR. KUTZIN: Jared Kutzin, yes.
 16 SECRETARY OZGA: Al Lewis?
 17 MR. LEWIS: Al Lewis, yes.
 18 SECRETARY OZGA: Melissa Lockwood?
 19 MS. LOCKWOOD: Melissa Lockwood, yes.
 20 SECRETARY OZGA: William Masterton?
 21 MR. MASTERTON: Masterton, yes.
 22 SECRETARY OZGA: Michael McEvoy?
 23 DR. MCEVOY: McEvoy, yes.
 24 SECRETARY OZGA: Tom Pasquarelli?
 25 MR. PASQUARELLI: Thomas Pasquarelli,

1 5-26-2021 - SEMSCO
 2 yes.
 3 SECRETARY OZGA: Mark Phillippy?
 4 CHAIRMAN PHILLIPPY: Mark Phillippy,
 5 yes.
 6 SECRETARY OZGA: Maryanne Portoro?
 7 MS. PORTORO: Maryanne Portoro, yes.
 8 SECRETARY OZGA: Dr. Jeffrey Rabrich?
 9 DR. RABRICH: Rabrich, yes.
 10 SECRETARY OZGA: Carla Simpson?
 11 MS. SIMPSON: Carla Simpson, yes.
 12 SECRETARY OZGA: Jeffrey Van Beveren?
 13 MR. VAN BEVEREN: Jeff Van Beveren,
 14 yes.
 15 SECRETARY OZGA: And David Violante?
 16 David Violante?
 17 DIRECTOR GREENBERG: You're on mute,
 18 Dave.
 19 MR. VIOLANTE: Yes.
 20 DIRECTOR GREENBERG: With a thumbs up.
 21 SECRETARY OZGA: Okay. I'm going to
 22 back to Terri Hamilton. Terri?
 23 MS. HAMILTON: Terri Hamilton, yes.
 24 SECRETARY OZGA: Okay. Thank you.
 25 Motion passes. Congratulations.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: Very well. Thank
 3 you folks and thank you Dr. McEvoy. Anything further
 4 from the second vice chair?
 5 DR. MCEVOY: Nothing further. Thank
 6 you.
 7 CHAIRMAN PHILLIPPY: All right. Very
 8 well. Let's go on to our standing reports and
 9 Director Greenberg.
 10 DIRECTOR GREENBERG: Thank you very
 11 much, Mr. Chair. All right. Hi everybody. So a
 12 number of things to go over today. For starters just
 13 a quick update on staff operations and where we are
 14 with things. We had done a recent analysis.
 15 Naturally about seventy percent of our staff and
 16 staff hours are out in the field still doing COVID
 17 operations. So many have said well COVID started to
 18 slow down. Within the Department of Health it did
 19 not slow down too much. Our vaccination efforts,
 20 testing efforts and the other programs that are along
 21 with it are still going on at full speed.
 22 So we are out there. We are still
 23 doing our field investigation, some of the other
 24 stuff. But it is not -- we -- we only have about
 25 thirty percent of our staff left to be doing that,

1 5-26-2021 - SEMSCO
 2 those items. So please keep that one in mind and
 3 please be a little bit patient.
 4 On the administration side, you know,
 5 a lot of people are asking about REMSCO contracts and
 6 REMSCO payments and things of that nature. We are
 7 processing and we are moving all those through.
 8 However, just keep understanding it is about four to
 9 five times the normal workload with Chief Ferugia
 10 [phonetic spelling] and her team related to a number
 11 of contracts and payments and invoices than what she
 12 normally deals with. So please be patient on that
 13 one.
 14 So just going over a couple things
 15 related to policy statements that are recently out
 16 and how they kind of effect each of our sections. So
 17 Policy Statement Twenty o one is our community
 18 paramedicine policy statement. With the executive
 19 orders that are currently in place, it does allow for
 20 community paramedicine to occur in New York State.
 21 We have just under fifty agencies who
 22 are now community paramedic agencies. They cover
 23 forty counties. The ultimate goal is to get at least
 24 one community paramedicine agency per county, and the
 25 community paramedicine agencies that are out there

1 5-26-2021 - SEMSCO
 2 have been doing a phenomenal job. They're working on
 3 testing, they're working on vaccines. Most recently
 4 we've seen a number of our community paramedicine
 5 agencies been engaged to help with the school system
 6 and vaccinating some of the students. So excited
 7 about that one.
 8 If anybody's interested on more
 9 information on that, Deputy Chief Bagozzi who's
 10 really hitting the rocks are on this one in helping
 11 would be happy to talk to you about it. We've also
 12 created a template for community paramedicine. So
 13 for those who wish to become community paramedicine
 14 agencies and not sure where to start or information
 15 on it, they can speak to Deputy Chief Bagozzi and
 16 he'd be happy to share some of that information with
 17 you.
 18 On the operations side we have Police
 19 Statement Twenty o -- Twenty-one o two which is the
 20 Ebola guidance document. There's also further
 21 discussions about a future SEMAC advisory that would
 22 come out but additional discussions need to happen
 23 before that guidance would come out. So we're --
 24 that information is up there. If anybody does have
 25 any additional questions or anything else we

1 5-26-2021 - SEMSCO
 2 recommend that you reach out to your district chief
 3 and ask those questions. We're happy to facilitate
 4 it. That is also an excellent one deferring to our
 5 Thursday leadership calls which are still going on
 6 biweekly right now. And so feel free to bring those
 7 communications and happy to answer any questions.
 8 Policy Statement Twenty-one o three,
 9 and this is in our education world. It is a lot of
 10 information about different education initiatives and
 11 different changes that are going on there including
 12 course extensions, core sponsor extensions, national
 13 registry particularly related to paramedics and how
 14 we are moving towards national registry for the
 15 paramedic initial examination. So you wouldn't have
 16 to maintain your paramedic certification but it would
 17 be how you obtain your paramedic certification.
 18 In the future this will also include
 19 the bridge program, so that was one of the questions
 20 that we got. It will include the bridge program.
 21 They will not be eligible for national registry
 22 certification. They will take what's called an
 23 assessment exam. It's an ... exam they just don't
 24 come out with a national registry card.
 25 We also talk about the accreditation

1 5-26-2021 - SEMSCO
 2 standards and paramedic programs happen to be
 3 accredited. This really doesn't affect many of our
 4 programs. Most of our paramedic programs are
 5 accredited. There are a few that are not and many of
 6 those are working on getting their accreditation so
 7 they'll all be eligible for national registry as
 8 well.

9 And just, you know, one other thing on
 10 that one in the P.S.C.s, the paramedic -- paramedic
 11 P.S.C.s are being proctored now by national registry
 12 reps. There are six of us within the bureau and then
 13 about another ten outside of the bureau in order to
 14 meet each of those needs and be able to meet all of
 15 our places around the state that they're looking to
 16 have the paramedic national registry P.S.C.

17 In June on June 11th is our education
 18 day. It's a vital signs initiative. You can find
 19 out more on the vital signs academy page or the vital
 20 signs page, vital signs conference page. And that is
 21 a one day event for educators, for C.S.E.s and
 22 C.L.I.s who need the continuing ed for their
 23 leadership. I'm sorry, for their education side.
 24 They can gain at least eight hours -- I think it's
 25 eight hours of continuing ed there. So please --

1 5-26-2021 - SEMSCO
 2 please sign up. We'd love to see a nice response on
 3 that one.

4 On the data side, Policy Statement
 5 Twenty-one o four is now out. Policy Statement
 6 Twenty-one o four affects almost every agency in New
 7 York State. It is related to paper -- paper
 8 submissions. Paper submissions related to -- sorry,
 9 paper P.C.R. is being submitted to the state. They
 10 no longer will be sent into the program agencies.
 11 They will be sent in via the portal, the paper
 12 portal. Or you can ... electronically including
 13 using the free E.P.C.R. platform that's now available
 14 for any of our regions. So please keep that one in
 15 mind. Take a look at Policy Statement Twenty-one o
 16 four. For more information if you have any other
 17 questions you can speak to Deputy Chief Brodie for
 18 information on that one.

19 E.M.S.C. is moving along. We're
 20 actually super excited to be out and about again.
 21 And one of the initiatives that Amy has moved forward
 22 on is purchasing four sets of pediatric equipment for
 23 safe transport of a pediatric patient. And so this -
 24 - probably about three weeks ago now with the
 25 Mountain Lakes region and their conference, she was

1 5-26-2021 - SEMSCO
 2 able to get out and actually meet with providers and
 3 -- and show them how to put these devices onto
 4 stretchers. And in part just to show them the
 5 different devices and also let them determine what
 6 they want to get for their agency.

7 I will also give a shout out as well.
 8 During E.M.S. week I always try and go out at least
 9 one overnight because it's important I believe that -
 10 - to make sure that we hear all views, daytime and
 11 nighttime providers. By the way, if you really want
 12 to throw people off, have the state director show up
 13 in an E.R. parking lot at about eleven o'clock at
 14 night.

15 But we had some great conversations.
 16 Learned a lot of stuff. Had some great ideas for the
 17 One Wish campaign so thank you to everybody who I
 18 didn't get to speak to that night. But while I was
 19 there at about one o'clock in the morning an
 20 ambulance came in with a pediatric patient. And I
 21 saw them come out the side door. Got a two month old
 22 in the parent's arm. And when they were done and
 23 cleared I asked can I talk to you and -- and they
 24 walked over.

25 The crews were very nice. We got to

1 5-26-2021 - SEMSCO
 2 spend some time together. And I said, you know, just
 3 out of curiosity how did you transport the -- the
 4 baby here? And he looked at me and he's like on the
 5 stretcher. And I was like oh. Was the parent
 6 holding the -- the baby? He said no. We have a
 7 transport device that the baby goes in. And we had a
 8 very nice conversation about that so a big shout out
 9 to ... and -- and I believe it was W Thirty-eight or
 10 W Thirty-nine. I don't know their I.D. number but
 11 who -- who did. And who talked about his passion of
 12 not moving that ambulance unless everybody's buckled
 13 in and making sure that they're buckled into the
 14 right device including pediatric patients.

15 So big shout out there. That it
 16 really warmed my heart on that one. And please, you
 17 know, if your agency doesn't have something on their
 18 ambulance, now is the time to start talking to them
 19 and say how are we supposed to safely transport our
 20 patients. So, you know, if this is -- it is not a
 21 specific reg right now that's out there. But it is
 22 something that we should all be doing as a best
 23 practice in the safe transport of our patients.

24 So in the trauma world, things are
 25 going well. We're doing a lot of virtual visits with

1 5-26-2021 - SEMSCO
 2 our hospitals. Chief Clinton [phonetic spelling] is
 3 working on that one. And then even more exciting on
 4 the trauma world is Dr. Berry has been working on the
 5 trauma needs assessments. That brought together all
 6 of our chairs of -- of all the councils under the
 7 bureau have -- have come together. And so the chair
 8 -- chairs of the STAC, the SEMAC, the SEMSCO and
 9 E.M.S.C. along with some bureau staff that kind of do
 10 a super chair committee. And we're working on some
 11 really exciting stuff in there.
 12 One of them is working on a kind of a
 13 needs assessment not only for trauma but for some of
 14 the E.M.S. communities and hospitals in the area and
 15 pediatric stuff. And so we'll be reaching out to the
 16 REMSCOs and the counties to try and do a very high
 17 level assessment of how we are around the state with
 18 some of these different things. So look forward to
 19 more of that coming in, you know, the next couple of
 20 months.
 21 On the vital signs academy we're doing
 22 really well. Vital signs academy is down to three
 23 C.M.E.s a week because we moved from four to three
 24 for the summer time. And but we are still going
 25 strong. Hotels are open for the E.M.S. conference

1 5-26-2021 - SEMSCO
 2 which is happening November 10th.
 3 SECRETARY OZGA: 11 through 14.
 4 DIRECTOR GREENBERG: 11 through 14.
 5 And we were up in Saratoga about two weeks ago
 6 mapping it all out, seeing where we are with social
 7 distancing. There's only about four hundred to four
 8 hundred and fifty spots in total right now unless
 9 that changes with, you know, numbers changing. But
 10 currently today it's going to be for about four
 11 hundred. So when registration does open, which will
 12 happen in --
 13 SECRETARY OZGA: Hopefully by July
 14 1st.
 15 DIRECTOR GREENBERG: -- hopefully by
 16 July 1st, you know, please register early because the
 17 space is limited and hotels are open right now.
 18 Another exciting -- coming from the vital signs front
 19 is leadership day. So June 18th is a Friday. We're
 20 doing a single day of leadership day. This is ideal
 21 for that brand new supervisor or person who wants to
 22 become supervisor covering everything from compliance
 23 to regulations to how to write an incident report to
 24 just leadership pathways and how to create a plan.
 25 So lot of great content. That will be up most likely

1 5-26-2021 - SEMSCO
 2 this Friday. We'll open for registrations and, you
 3 know, really would love to see as many people as
 4 possible as part of that one as well.
 5 We last week normally would have had
 6 our memorial. Unfortunately the memorial has to be
 7 moved because of the number of people who we have
 8 going on to the memorial and the restrictions and the
 9 number of people who we can have at the memorial. So
 10 that was moved to September 30th, and so we'll be
 11 moving that one to September 30th which is, you know,
 12 also, you know, of significant impact too is that
 13 many of our ... are actually from illnesses related
 14 to 9/11 and the twentieth anniversary of 9/11 will be
 15 just a few weeks prior to that. So it will be a very
 16 special memorial this year for -- for many reasons.
 17 We have seventeen names going up on
 18 the memorial this year. Three of them are from last
 19 year when we didn't have a memorial. The rest are
 20 from this year. And ten of those were directly
 21 related to COVID. So please join us in September.
 22 It's going to be a very special time. More
 23 information will come out when we know what we're
 24 allowed to have there too so there could be some
 25 restrictions still on -- on numbers of people that we

1 5-26-2021 - SEMSCO
 2 can have and that obviously first would go to the
 3 agencies and the families that will be going up onto
 4 the wall.
 5 So the leadership -- the weekly
 6 leadership calls keep going. We do them biweekly now
 7 instead of weekly but they have been excellent with
 8 lots of really good questions. So those will
 9 continue on. Thank you and please join us. We're
 10 still getting about two hundred people on every call
 11 and ... really some great things. You know, we do
 12 understand that some people turn and say well the
 13 same questions, you know, get asked, you know, from
 14 week to week.
 15 You know, the -- if this is the way
 16 that we can get information out to you and you have a
 17 pathway to us where you can, you know, ask questions
 18 and make sure you get a very direct answer, we're
 19 happy to be there for you. So please come join us,
 20 ask us questions. You can send the questions to
 21 Deputy Chief Brodie beforehand or you can ask them
 22 directly in the Q and A box as we move forward.
 23 Brodie, can I ... please? So couple
 24 of new things that are going on. I do want to -- as
 25 Mark said before, there are two new committees that

1 5-26-2021 - SEMSCO
 2 have started. The E.M.S. innovation committee which
 3 is primarily going to focus on our twenty -- our E.T.
 4 Three program, our community paramedicine program and
 5 our treatment in place which may be coming out from
 6 SEMAC.
 7 This is really important. This is the
 8 future of E.M.S. So our E.M.S. innovation is a
 9 committee that's designed for the needs of the things
 10 that are here now but also what's going to involve
 11 into the future. And so that committee is going to
 12 focus on that. There's twenty-five agencies
 13 participating in E.T. Three in four different
 14 regions. And this will kind of be that collaborative
 15 to talk about some of the best practices that were
 16 coming out. So great things coming from that one.
 17 The other ones on the quality metric
 18 side, we developed these quality metrics, you know,
 19 over a year ago now pre-pandemic. Now it's time to
 20 put them into place and that committee is really
 21 going to focus on this. Dave -- Dave Violante who
 22 will be chairing it is a phenomenal asset to -- to
 23 that committee. Dr. Redlener who will be also part
 24 of that committee is a national known expert on
 25 quality metrics, part of ... So we'll be looking at

1 5-26-2021 - SEMSCO
 2 that. We'll be looking at ... deliverables and
 3 really just excited about, you know, both of these
 4 initiatives moving forward.
 5 So if anybody does have any questions,
 6 both of those committees still have space for
 7 committee members. So if you are a committee member,
 8 if you're a council -- if you're a SEMSCO member and
 9 you're interested in either of these topics, please
 10 let Mark or myself know. And also if you're just
 11 watching here today, if you're one of those non-
 12 council members who are participating today, please
 13 also consider joining us.
 14 You don't have to be a state council
 15 member to be a committee member. There is a certain
 16 percentage that have to be but so we have lots of
 17 room on there. We'd love to see some, you know, some
 18 people who aren't part of that. So do I have ...?
 19 That's excellent. Thank you so much. Let me just
 20 jump over here real quick and do a share screen.
 21 So I held it up last time. This time
 22 I'm going to go slightly different here and there we
 23 go. This will be the new certification letter that
 24 will go out for people who become certified. And
 25 then this will be your new certification card. So

1 5-26-2021 - SEMSCO
 2 this is the card that -- that is there and what it
 3 looks like. You'll notice that there's a Q.R. code
 4 on there. For those of you trying to scan this right
 5 now, this is not the final version. This is just the
 6 one that -- that will get up for today.
 7 The final Q.R. code will take you to a
 8 validation page on our website with instructions on
 9 how to get on to that. So just wanted to show
 10 everybody what the card is going to look like. And
 11 then the back of the card has a bunch of information
 12 on it that really is important to us and as an entire
 13 community and some different initiatives. It talks
 14 about how to -- you know, confirm validation of the
 15 card. Why? It talks about where to find the
 16 policies and procedures.
 17 Talks about where to find our
 18 educational videos as well as protocol roll outs and
 19 things like that. And then the last part is a big
 20 initiative on our side which is the mental health
 21 page. It's not live yet. It actually just got
 22 approved but this is a big one for us as we move
 23 forward and we understand how important it is to --
 24 to -- sorry. Give me one second. Trying to stop my
 25 sharing now. I can't stop sharing my screen.

1 5-26-2021 - SEMSCO
 2 Technology at its finest. There we go. Okay.
 3 So this is a big one for us in -- in
 4 the mental health world particularly, you know, going
 5 through COVID, everything everybody has had to deal
 6 with. But there's been a problem for a long time.
 7 And it's not just about mental health as in, you
 8 know, as a time for crisis. It's about balance.
 9 It's about, you know, moving forward and having that
 10 balance. I would say it's new E.P. classes,
 11 paramedic classes that I work in. If you open up
 12 your closet and if more than sixty percent of your T-
 13 shirts are only say fire or E.M.S. you need to get
 14 some balance. By the way, I don't always pass this
 15 test.
 16 So, you know, we did something and
 17 thank you to Amy and -- and her help on this. Amy
 18 Eisenhower have created -- this is the text and the
 19 content that's shared in Boardable for all of our
 20 members. But what will go on to the -- the mental
 21 health page with most importantly a list of resources
 22 specifically for emergency responders to be able to
 23 get some mental health avenues that are ... pathways.
 24 And then the other half of that and this is the part
 25 that this page will forever be growing is the balance

1 5-26-2021 - SEMSCO
 2 part.
 3 And so the balance part we're going to
 4 work on. Getting some other things out there of how
 5 to relax, different things to do whether it be ... or
 6 something else ... you know ... you know, please, you
 7 know, it's an exciting one. My guess is that page
 8 will be up by probably mid-June if not much sooner
 9 and we'll make sure to release it and get it out to
 10 everybody in that time frame.
 11 The other new web page that will be on
 12 our website is a page for how to validate your E.M.T.
 13 card. And so like you -- many of you saw on the page
 14 there is a scantron, or, sorry, Q.R. code. Q.R. code
 15 goes to our website. You do have to log into health
 16 commerce system. These instructions will outline how
 17 to log in and how any provider can log into the
 18 health commerce system and then do a search for an
 19 E.M.T. including themselves.
 20 In probably mid to late summer there
 21 will also be a digital version of your E.M.T. card
 22 available on health commerce system that only you
 23 will be able to get to as a provider. So not
 24 everybody will be able to download the -- the digital
 25 version. Just you when you log in with your unique

1 5-26-2021 - SEMSCO
 2 credentials will be able to get to that. So lot of
 3 really good things going on on that front.
 4 And then the last thing is, you know,
 5 and I'm excited that Steve Blocker's here to join us
 6 today but last week during E.M.S. week we rolled out
 7 a new partnership with the bureau and -- and Muru for
 8 a new statewide protocol app that has all the -- the
 9 protocols statewide on one single location. It also
 10 has policies, procedures, hospital information,
 11 everything from the state so super excited about the
 12 Muru app that's there. And, Mr. Chair, I believe you
 13 said you wanted to do the ten minute presentation now
 14 opposed to later, correct?
 15 (On the record 10:00 a.m.)
 16 CHAIRMAN PHILLIPPY: That is correct.
 17 DIRECTOR GREENBERG: Oh, and -- and I
 18 will -- sorry, I apologize. I'm going to jump
 19 backwards for one second. ... kindly reminded me.
 20 So the new card and the new card pops out and, you
 21 know, pick a card. But the -- ironically when I --
 22 we did my One Wish campaign, more than once, actually
 23 quite often, Steve and I would get the answer for the
 24 One Wish, can we please have a card that can go
 25 through the wash at least once. And so in creating

1 5-26-2021 - SEMSCO
 2 or determining the new card we put it out there that
 3 it has to be able to go through the wash. And so
 4 here is the -- the wet version of your card that's
 5 been sitting in the water for the past hour or so
 6 that can't be ripped.
 7 It's solid. And so we have achieved
 8 what members have asked or constituents have asked
 9 for, and you can put it through the wash at least
 10 once and you won't have to send in a request for
 11 duplicate cards because your card will still be
 12 valid. So thank you, Steve, for reminding me of that
 13 one. And that's Steve Dziura. And now let's go to
 14 Muru and just hear -- Mr. Chair, as long as that's
 15 good for you.
 16 CHAIRMAN PHILLIPPY: Okay. Thank you,
 17 Mr. Blocker.
 18 MR. BLOCKER: Great, yeah. Thanks for
 19 the intro. Let me share my screen and I'll get
 20 started. I'm Steven Blocker. I've been a paramedic
 21 in New York State or E.M.S. in New York State for the
 22 last fourteen years. I'm the C.O. of the company
 23 Muru and let me show you what we do.
 24 So Muru really focuses on protocols.
 25 And while the protocols created by the state, New

1 5-26-2021 - SEMSCO
 2 York City, Suffolk and everywhere else are phenomenal
 3 in what they empower us to do, the ability for them
 4 to reach providers and providers to use them really
 5 well has been limited by technology. When we talk
 6 about digital protocols now, we talk about protocols
 7 being simply made digital which simply takes regular
 8 paper and makes it into digital paper, which is just
 9 the same thing in digital formatting.
 10 It doesn't really solve the problem
 11 with making a protocol truly digital. And so what do
 12 we mean by that? What we mean is right now even in
 13 P.D.F. form you still have scattered documents,
 14 right. Documents issued by the state versus the
 15 county, versus your own medical director versus
 16 medical equipment manufacturers, things like that.
 17 When we look at a protocol it has to be patient
 18 agnostic, right, meaning that once we get a protocol,
 19 once we get a calculation or a dose in there, we have
 20 to then put it and apply it to that patient what's
 21 that patient's weight or age, anything else of that
 22 sort.
 23 And the same thing goes from the
 24 provider side where we have to take a provider and we
 25 have to say hey I have all this documentation, what

1 5-26-2021 - SEMSCO
 2 does apply based on your certification level, your
 3 region, anything else. And so with Muru by making it
 4 truly digital, we provide two really great ... One
 5 is that we combine everything that the provider will
 6 need prehospitally into one app.
 7 So that means hospitals having all
 8 their information on there, both in their
 9 capabilities and individual information the hospitals
 10 would want. Protocols coming from the state and the
 11 region, the equipment manufacturers that you -- the
 12 equipment that you carry in your ambulance and the
 13 manufacturer's manuals and recommendations on how to
 14 use that. And medications that shows everywhere that
 15 medication can be used across pediatric and adult ...
 16 county and state protocols as well as any formulary
 17 that the state chooses to implement.
 18 All that gets put into one app and
 19 only the things that apply to that specific provider
 20 ... If they are not from that region that regional
 21 S.O.P.s do not come up. But on the other side of it
 22 is about accessing that information very quickly.
 23 So, one is we limit the amounts of information to
 24 only what's applicable to that person, meaning that
 25 it's very easy for them to find the information. And

1 5-26-2021 - SEMSCO
 2 then we show a bunch of the other pieces in there
 3 from the design which allows it to be very easily
 4 understandable with almost no training or onboarding
 5 required through the ability to search for things,
 6 dosing calculations, things like that. And so that's
 7 our big features.
 8 What we have in the background to
 9 really power this is a few different pieces. One,
 10 like I said, it's already individually personalized
 11 so based on protocols, equipment and meds and your
 12 certification level. So when you sign in for Muru it
 13 will ask you a series of questions to identify the
 14 agency you're at and the level that you work at that
 15 agency.
 16 The app works entirely offline meaning
 17 that except for downloading new information the app
 18 completely, independently never needs the Internet in
 19 any way, shape or form which means that it's always
 20 going to be fast, always reliable. As long as your
 21 phone has battery power it will work. We only put
 22 information in that is directly applicable to you and
 23 only from official sources. There is nothing in
 24 there coming from the web. There's nothing in there
 25 that does not go through an extensive vetting process

1 5-26-2021 - SEMSCO
 2 working with the state and the regions in order to
 3 make sure that all the data in there is applicable.
 4 And then it's always current. The
 5 moment anything changes, especially if it's something
 6 -- the moment anything changes everything will be
 7 updated in the app for you. If something changes
 8 that is of particular note you will receive a push
 9 notification showing you exactly what that
 10 information is.
 11 Looking at it from the state side and
 12 from the REMSCO side, this provides a bunch of
 13 benefits. So one is we are an extra tool you have as
 14 a megaphone to reach directly to your providers. Any
 15 information that you want put out there, any time you
 16 want it out there, we will do everything we can to
 17 make sure that information directly reaches that
 18 provider as soon as possible. So if there's a new
 19 protocol that needs to be updated instantaneously,
 20 all sixty-three thousand providers phones in the
 21 state can go ping and immediately every provider can
 22 see that information.
 23 We give access to all the REMSCOs,
 24 SEMSCOs, SEMAC, everyone, the hospitals to be able to
 25 put their information into the system. And if they

1 5-26-2021 - SEMSCO
 2 have any questions they can directly contact us. As
 3 a question we had from earlier today, we are going to
 4 be reaching out to every single region as well as
 5 every single hospital to give them the ability to vet
 6 the data that they currently -- that is currently
 7 onward as well as provide any updates that they want
 8 and set them up so that they can quickly provide us
 9 updates in the future including the ability to
 10 control notifications.
 11 And then there's no onboarding because
 12 we're working so hard on our end of this, really all
 13 you do is hand off the information to us. There's no
 14 training that you really have to go through, and
 15 we'll take care of everything from there. There's
 16 even a live help chat both for providers and regions
 17 inside the app or you can reach us twenty-four seven
 18 and ask any question you need.
 19 So to show you two of them, one is the
 20 actual notifications that can come through. Anything
 21 from a protocol to a hospital capability added,
 22 manufacturer changing out their recommendation or
 23 something like that as well as each hospital having
 24 their own individual page where they can put in all
 25 the information they would like providers to have

1 5-26-2021 - SEMSCO
 2 access to.
 3 So for as far as the plan goes,
 4 everyone in the state gets Muru for free. That
 5 includes all pieces of the state, all pieces of all
 6 protocols, hospitals and everything else we talked
 7 about. The value of everything being in one place is
 8 free to everyone. Working it all offline is also
 9 included in the state's partnership as well as
 10 notifications of any time that data changes.
 11 There is additional features for doing
 12 dosing calculations and other things like that that
 13 will be available at a price. And then if the agency
 14 gets it for all their users, the agency gets a lot of
 15 insight for training and notification compliance and
 16 things of that sort. Because of COVID, even before
 17 the state partnership, Muru has made all these
 18 features free to everyone in the state, and at the
 19 close of this year we will reach out and let people
 20 know that they have a few months to purchase the new
 21 subscription.
 22 So with that, Muru is live and it's
 23 available right now for everyone in the state. You
 24 can go to www.murumed.com and get your free account.
 25 Then download the app off the app stores. If you

1 5-26-2021 - SEMSCO
 2 download the app with the app stores without getting
 3 the free account, without subscribing to the account
 4 first, they'll just tell you to go to the website and
 5 fill out the information. That allows us to ask you
 6 a few questions and get very specific on what we
 7 should be downloading to your phone so that way we
 8 don't waste any of your hard drive space. And with
 9 that I'm happy to answer any questions anyone has.
 10 CHAIRMAN PHILLIPPY: Thank you,
 11 Steven. Does anyone of the council members have any
 12 questions for Mr. Blocker?
 13 MR. HUDSON: It's Don Hudson.
 14 MR. BLOCKER: Hey, Don.
 15 MR. HUDSON: Hey good morning
 16 everyone. So if there's questions about information
 17 posted within the app whether it be a hospital or a
 18 protocol, do we contact the bureau directly or Muru?
 19 MR. BLOCKER: So straight to Muru.
 20 There is an in app chat as well as on the website.
 21 But every region, especially yours, you know where I
 22 grew up, will be -- you have direct access to us and
 23 you can ask us anything you want and we will
 24 immediately ...
 25 MR. HUDSON: Okay. Great. And is

1 5-26-2021 - SEMSCO
 2 that going to take effect statewide or is that just
 3 regionalized?
 4 MR. BLOCKER: So every region can
 5 control the regional content unless the state -- it's
 6 a state vote at which point we pass it up to the
 7 bureau. So every region has direct access to control
 8 their content on the phone.
 9 CHAIRMAN PHILLIPPY: Any other
 10 questions for Mr. Blocker? All right. Hearing none
 11 thank you very much.
 12 MR. BLOCKER: Thank you.
 13 DIRECTOR GREENBERG: One last thing on
 14 that one I would just add is if REMSCOs or REMACs are
 15 looking to have Muru do a presentation at their
 16 council that's something that they can do at a local
 17 level and -- and you can coordinate that directly
 18 with them in order to answer any questions, ideas or
 19 comments going forward.
 20 MR. BLOCKER: Yeah, great just to
 21 follow up on -- on that one from the director, we'll
 22 be -- we're reaching out through the director but
 23 we're reaching out each one of yours individually.
 24 We'll have a whole presentation that we can give at
 25 both REMSCO and REMAC ... meetings. We're doing town

1 5-26-2021 - SEMSCO
 2 halls in some regions as well for any providers or
 3 agencies that have questions. And then we will
 4 establish a full and easy communication process so
 5 you guys can get all the material directly through
 6 the app for the region. And we will hopefully have
 7 it all set up for every single region very quickly.
 8 So we're looking forward to reaching out to each one
 9 of you, having that conversation.
 10 CHAIRMAN PHILLIPPY: Thank you,
 11 Steven. Just one quick comment on the inventory
 12 piece that's part of this. I know a lot of agency
 13 leaders are probably going to have a little bit of
 14 anxiety. Mr. Blocker and folks at Muru have been
 15 fantastic and very responsive, so we're -- a lot of
 16 people who are downloading this are taking it upon
 17 themselves to enter information. Just make sure that
 18 your membership knows that the agency readers ... or
 19 the clinical care coordinators should be putting that
 20 information in and contact Muru and they'll work with
 21 you to get that done.
 22 There's a lot of value to be had there
 23 particularly on high -- high risk, low frequency
 24 equipment that's -- that's in your inventory. And
 25 there's not much other there so I would encourage you

1 5-26-2021 - SEMSCO
 2 if you are serious about that, contact Mr. Blocker
 3 and he'll walk you right through the process. Great.
 4 Thank you very much. Anything else, sir?
 5 MR. BLOCKER: I think that's it.
 6 Thank you so much and yeah.
 7 MR. LEWIS: All right. Thank you.
 8 Question for Mr. Greenberg. Al Lewis.
 9 DIRECTOR GREENBERG: Yes, Mr. Lewis,
 10 how can I help you?
 11 MR. LEWIS: So the two new committees
 12 you announced, are they standing committees or are
 13 they ad hoc committees? What -- what are they? Are
 14 they SEMSCO committees now?
 15 DIRECTOR GREENBERG: They are -- they
 16 are standing SEMSCO committees, yes.
 17 MR. LEWIS: Thank you very much.
 18 DIRECTOR GREENBERG: Absolutely.
 19 CHAIRMAN PHILLIPPY: Okay. Anything
 20 else, Director?
 21 MS. HAMILTON: Mr. Greenberg, Terri
 22 Hamilton.
 23 CHAIRMAN PHILLIPPY: Terri Hamilton.
 24 MS. HAMILTON: I would like to just
 25 take an opportunity to thank you and Steve and

1 5-26-2021 - SEMSCO
 2 everyone else who participated in attending the
 3 E.M.S. memorial during E.M.S. week. And paying
 4 respect on everyone's behalf. It's extremely
 5 appreciated. Thank you so much.
 6 DIRECTOR GREENBERG: Thank you so much
 7 for your kind words. It was actually very nice. Not
 8 only did Steve and myself, you know, get to be there.
 9 But the commissioner, the second deputy commissioner
 10 and the -- the deputy director of the office that we
 11 work for all participated and joined and got the
 12 opportunity to put a rose on the memorial for each
 13 person who will be going up this year. So thank you.
 14 It was important, a very special thing and -- and we
 15 apologize that is a very limited in attendance. But
 16 we look forward to September and having a full
 17 memorial --
 18 SECRETARY OZGA: Ceremony.
 19 DIRECTOR GREENBERG: -- ceremony.
 20 Thank you.
 21 CHAIRMAN PHILLIPPY: Okay. Thank you.
 22 We'll move on with the SEMAC report. Dr. Doynow.
 23 DR. DOYNOW: Okay. We'll also be
 24 including med standards as well. So there is a
 25 second motion that was brought forward if we can

1 5-26-2021 - SEMSCO
 2 bring it up, Val. The New York City uniform
 3 protocol. If we can get that up.
 4 SECRETARY OZGA: Okay. It's up.
 5 DR. DOYNOW: So basically to approve
 6 the New York City uniform protocol changes that were
 7 presented at SEMAC.
 8 SECRETARY OZGA: Ready for a roll
 9 call?
 10 DR. DOYNOW: Yes. Yes.
 11 SECRETARY OZGA: Okay. Dr.
 12 Alexandrou?
 13 UNIDENTIFIED SPEAKER: Just have to
 14 have a discussion.
 15 SECRETARY OZGA: Oh, yeah.
 16 CHAIRMAN PHILLIPPY: Is there any
 17 discussion? Okay.
 18 DIRECTOR GREENBERG: Mark, if you're
 19 talking you're on mute. This is a proposed seconded
 20 motion.
 21 CHAIRMAN PHILLIPPY: Yeah, that's
 22 going forward as a seconded motion to the SEMSCO ...
 23 listed there as a ... SEMAC that SEMAC has already
 24 approved so if there's any discussion? Hearing none,
 25 Ms. Ozga, call roll call please.

1 5-26-2021 - SEMSCO
 2 SECRETARY OZGA: Dr. Alexandrou?
 3 DR. ALEXANDROU: Yes.
 4 SECRETARY OZGA: Patty Bashaw?
 5 MS. BASHAW: Yes.
 6 SECRETARY OZGA: Steve Cady?
 7 MR. CADY: Steve Cady, yes.
 8 SECRETARY OZGA: Dr. Robert Crupi?
 9 DR. CRUPI: Rob Crupi, yes.
 10 SECRETARY OZGA: Mark Deavers?
 11 MR. DEAVERS: Mark Deavers, yes.
 12 SECRETARY OZGA: Don Duvall? Mickey
 13 Forness?
 14 MS. FORNESS: Mickey Forness, yes.
 15 SECRETARY OZGA: Carl Gandolfo?
 16 MR. GANDOLFO: Carl Gandolfo, yes.
 17 SECRETARY OZGA: Jason Haag?
 18 MR. HAAG: Jason Haag, yes.
 19 SECRETARY OZGA: Terri Hamilton?
 20 MS. HAMILTON: Teresa Hamilton, yes.
 21 SECRETARY OZGA: Don Hudson?
 22 MR. HUDSON: Don Hudson, yes.
 23 SECRETARY OZGA: Steve Kroll?
 24 MR. KROLL: Steven Kroll, yes.
 25 SECRETARY OZGA: Andrew Knoel

1 5-26-2021 - SEMSCO
 2 MR. KNOEL: Andrew Knoel, yes.
 3 SECRETARY OZGA: Jared Kutzin?
 4 MR. KUTZIN: Jared Kutzin, yes.
 5 SECRETARY OZGA: Kutzin. I'm just
 6 going to call you Jared. That's all. Alan Lewis?
 7 MR. LEWIS: Yes, Al Lewis.
 8 SECRETARY OZGA: Melissa Lockwood?
 9 MS. LOCKWOOD: Melissa Lockwood, yes.
 10 SECRETARY OZGA: William Masterton?
 11 MR. MASTERTON: William Masterton,
 12 yes.
 13 SECRETARY OZGA: Michael McEvoy?
 14 DR. MCEVOY: McEvoy, yes.
 15 SECRETARY OZGA: Tom Pasquarelli?
 16 MR. PASQUARELLI: Pasquarelli, yes.
 17 SECRETARY OZGA: Mark Phillippy?
 18 CHAIRMAN PHILLIPPY: Mark Phillippy,
 19 yes.
 20 SECRETARY OZGA: Maryanne Portoro?
 21 MS. PORTORO: Maryanne Portoro, yes.
 22 SECRETARY OZGA: Dr. Rabrich?
 23 DR. RABRICH: Rabrich, yes.
 24 SECRETARY OZGA: Carla Simpson? Carla
 25 Simpson? Jeffrey Van Beveren?

1 5-26-2021 - SEMSCO
 2 UNIDENTIFIED SPEAKER: ...
 3 MS. SIMPSON: Jeff Van -- Jeff Van
 4 Beveren, yes.
 5 SECRETARY OZGA: And Carla was that a
 6 yes?
 7 MS. SIMPSON: It was a yes. I had
 8 trouble with my mute. Sorry.
 9 SECRETARY OZGA: Okay. Thank you,
 10 Carla. David Violante? David Violante?
 11 MR. VIOLANTE: David, yes.
 12 SECRETARY OZGA: All right. Going
 13 back to Don Duvall. Don Duvall?
 14 MR. DUVALL: Yes.
 15 SECRETARY OZGA: I think I heard a
 16 yes.
 17 CHAIRMAN PHILLIPPY: I did hear a yes.
 18 SECRETARY OZGA: Motion passes.
 19 Motion passes.
 20 CHAIRMAN PHILLIPPY: Thank you, Val.
 21 The motion passes and New York City protocol changes
 22 are approved. Dr. Doynow?
 23 DR. DOYNOW: There's a second --
 24 another second motion that came from the education
 25 committee increasing the scope of practice of

1 5-26-2021 - SEMSCO
 2 E.M.T.s. I'll let Mike McEvoy talk about that one.
 3 And if you could put it up, Val, that would be great.
 4 SECRETARY OZGA: I'm getting it. Yes.
 5 DR. DOYNOW: All right, Mike, you want
 6 to talk about it?
 7 DR. MCEVOY: Yeah, sure. Training and
 8 ed brings forth this seconded motion which passed at
 9 SEMAC earlier today and is basically a change notice
 10 one and change notice two that were issued on March
 11 29th by the National Highway Traffic Safety
 12 Administration. It does several things. The first
 13 is to add I.M. injection to the scope of practice of
 14 E.M.T.s. And the second is to add immunization
 15 during a public health emergency to the E.M.T.,
 16 A.E.M.T. and paramedic levels. And then the third is
 17 to add specimen collection via nasal swab to the
 18 E.M.T., A.E.M.T. and paramedic skills. And so the --
 19 these are national changes and education and training
 20 is recommending that we adopt those along with the
 21 other curricula that we -- we currently follow for
 22 the feds.
 23 CHAIRMAN PHILLIPPY: Very well. This
 24 comes forward from SEMAC as a seconded motion. Is
 25 there any discussion?

1 5-26-2021 - SEMSCO
 2 DIRECTOR GREENBERG: There is a
 3 question in the chat box, Mr. Chair. We can read
 4 that question for you or maybe if you want to read
 5 it.
 6 CHAIRMAN PHILLIPPY: Yes, I can't see
 7 it, so please do.
 8 DIRECTOR GREENBERG: Deputy Chief
 9 Brodie is working on that now.
 10 CHAIRMAN PHILLIPPY: Thank you.
 11 DIRECTOR GREENBERG: Maybe see if
 12 there is any other comments, questions or discussion
 13 prior to.
 14 MR. LEWIS: Al Lewis, I have a
 15 question.
 16 CHAIRMAN PHILLIPPY: Mr. Lewis?
 17 MR. LEWIS: Yeah, looks like it does
 18 not include E.M.T. C.C. And with eleven hundred of
 19 them on some of these procedures I'm wondering why --
 20 is there a way that we can group the -- the E.M.T.
 21 critical care providers into this.
 22 CHAIRMAN PHILLIPPY: I would -- I'm
 23 positive this is a medical standard that because of
 24 our current process the critical care E.M.T. will be
 25 considered an A.E.M.T. for the purposes of this. Dr.

1 5-26-2021 - SEMSCO
 2 McEvoy, would you disagree?
 3 DR. MCEVOY: No, I would agree with
 4 that.
 5 CHAIRMAN PHILLIPPY: ... critical care
 6 they can function the same as an A.E.M.T. Is that
 7 what you're saying?
 8 DR. MCEVOY: Yes.
 9 CHAIRMAN PHILLIPPY: All right. Okay.
 10 Thank you.
 11 MR. MASTERTON: ... Question --
 12 question for Mike McEvoy, Mike ...
 13 CHAIRMAN PHILLIPPY: Go ahead.
 14 MR. MASTERTON: ... My understanding
 15 is that I.M. is already in for the E.M.T.s so we're
 16 really just adding the public health emergencies
 17 piece, correct?
 18 DR. MCEVOY: We have check and inject
 19 in our E.M.T. curriculum as an optional add in. This
 20 would add it into every class.
 21 MR. MASTERTON: I thought it was
 22 included in classes. I thought the program was
 23 voluntary but the education was added. Am I
 24 mistaken?
 25 DR. MCEVOY: I'm -- I'm not sure that

1 5-26-2021 - SEMSCO
 2 it was added as a requirement but I -- I may be
 3 wrong. I think that this is semantic in a sense that
 4 we're adopting basically what the feds are putting
 5 out. They see that as a change. It may not
 6 necessarily all be changes for us.
 7 MR. MASTERTON: Okay. Understood.
 8 DR. ALEXANDROU: This is Nick
 9 Alexandrou. I just want to add to that, yes, it was
 10 included in the curriculum for I.M. injections as
 11 part of the curriculum. Yes.
 12 CHAIRMAN PHILLIPPY: Okay. Any other
 13 discussion?
 14 UNIDENTIFIED SPEAKER: There's a
 15 question ...
 16 CHAIRMAN PHILLIPPY: The question that
 17 Jack was just asked so I think we're good.
 18 UNIDENTIFIED SPEAKER: Okay.
 19 CHAIRMAN PHILLIPPY: Any other
 20 discussion on the matter? All right. Hearing none,
 21 Ms. Ozga would you call the roll please?
 22 SECRETARY OZGA: Dr. Alexandrou?
 23 DR. ALEXANDROU: Yes.
 24 SECRETARY OZGA: Patty Bashaw?
 25 MS. BASHAW: Yes.

1 5-26-2021 - SEMSCO
 2 SECRETARY OZGA: Steve Cady?
 3 MR. CADY: Steve Cady, yes.
 4 SECRETARY OZGA: Dr. Robert Crupi?
 5 DR. CRUPI: Rob Crupi, yes.
 6 SECRETARY OZGA: Mark Deavers?
 7 MR. DEEVERS: Mark Deavers, yes.
 8 SECRETARY OZGA: Don Duvall?
 9 MR. DUVALL: Yes.
 10 SECRETARY OZGA: I heard that.
 11 Michelle Forness?
 12 MS. FORNESS: Mickey Forness, yes.
 13 SECRETARY OZGA: Carl Gandolfo?
 14 MR. GANDOLFO: Carl Gandolfo, yes.
 15 SECRETARY OZGA: Jason Haag?
 16 MR. HAAG: Jason Haag, yes.
 17 SECRETARY OZGA: Teresa Hamilton?
 18 MS. HAMILTON: Teresa Hamilton, yes.
 19 SECRETARY OZGA: Donald Hudson?
 20 MR. HUDSON: Donald Hudson, yes.
 21 SECRETARY OZGA: Steve Kroll?
 22 MR. KROLL: Steve Kroll, yes.
 23 SECRETARY OZGA: Andrew Knoel?
 24 MR. KNOEL: Andrew Knoel, yes.
 25 SECRETARY OZGA: Jared?

1 5-26-2021 - SEMSCO
 2 MR. KUTZIN: Jared Kutzin, yes.
 3 SECRETARY OZGA: Al Lewis?
 4 MR. LEWIS: Al Lewis, yes.
 5 SECRETARY OZGA: Melissa Lockwood?
 6 MS. LOCKWOOD: Melissa Lockwood, yes.
 7 SECRETARY OZGA: William Masterton?
 8 MR. MASTERTON: Yes.
 9 SECRETARY OZGA: Michael McEvoy?
 10 DR. MCEVOY: McEvoy, yes.
 11 SECRETARY OZGA: Thomas Pasquarelli?
 12 MR. PASQUARELLI: Pasquarelli, yes.
 13 SECRETARY OZGA: Mark Phillippy?
 14 CHAIRMAN PHILLIPPY: Mark Phillippy,
 15 yes.
 16 SECRETARY OZGA: Maryanne Portoro?
 17 MS. PORTORO: Maryanne Portoro, yes.
 18 SECRETARY OZGA: Dr. Rabrich?
 19 DR. RABRICH: Rabrich, yes.
 20 SECRETARY OZGA: Carla Simpson?
 21 MS. SIMPSON: Carla Simpson, yes.
 22 SECRETARY OZGA: Jeffrey Van Beveren?
 23 MR. VAN BEVEREN: Jeff Van Beveren,
 24 yes.
 25 SECRETARY OZGA: David Violante?

1 5-26-2021 - SEMSCO
 2 David Violante?
 3 MR. VIOLANTE: Yes.
 4 SECRETARY OZGA: Okay. Thank you.
 5 Motion passes.
 6 CHAIRMAN PHILLIPPY: Very well.
 7 Motion passes. Thank you. Dr. Doynow, back to you.
 8 DR. DOYNOW: No more motions. Just
 9 information. I.V. nitro was added to the formulary
 10 to reflect the collaborative protocols. The Ebola
 11 transport advisory is going to committee to review
 12 before we actually approve it. It was recommended
 13 that the mask mandate for vaccinated providers in an
 14 ambulance without a patient could be rescinded to
 15 make them more comfortable, follow current C.D.C.
 16 guidelines. Obviously, they can wear a mask if they
 17 so desire.
 18 There was some concern that when the
 19 executive order expires community paramedicine will
 20 be in jeopardy. And so far we have fifty community
 21 paramedic programs covering forty counties that are
 22 taking care of shut-ins, vaccinating them. So
 23 hopefully something will occur before that executive
 24 order expires to continue the program. And I think
 25 that is about it. There wasn't much else. There

1 5-26-2021 - SEMSCO
 2 wasn't much in Ryan's report that we need to cover.
 3 Thank you.
 4 CHAIRMAN PHILLIPPY: Nick, thank you.
 5 Dr. Doynow. Does anyone have anything for Dr. Doynow
 6 or SEMAC? All right. We'll move forward with our
 7 committee reports. There's nothing coming back from
 8 executive. This meeting this morning was pretty
 9 straightforward reporting out on most of the
 10 committee activities. Med standards has reported out
 11 by Dr. Doynow on behalf of Dr. Marshall so that leads
 12 us to education and training and back to Jack McEvoy.
 13 Mike.
 14 DR. MCEVOY: Thanks. You probably
 15 wonder where the ambulance behind me is going. I
 16 think it's headed to Patty Bashaw because that
 17 elderly woman playing hopscotch there is not going to
 18 do well.
 19 DIRECTOR GREENBERG: The -- the
 20 problem, Mike is is that it's going there lights and
 21 sirens and I do believe this is a low acuity call and
 22 we should be discouraging the lights and sirens
 23 response and the high rates of speed.
 24 DR. MCEVOY: All right. ... Training
 25 and ed had a few things. We took care of one of them

1 5-26-2021 - SEMSCO
 2 already which was the motion to approve the NHTSA
 3 piece. The staff report talked a little bit about
 4 sponsor renewals which have been postponed a little
 5 bit because of COVID and because of the availability
 6 of staff and the bureau so those are pushed off by
 7 about six months or so from when they're due.
 8 B.L.S. skill sheets are in process of
 9 getting approved and those should be out at some
 10 point soon once they go through the -- the
 11 bureaucratic machinery. C.M.E. portal which we've
 12 been talking about for quite a while is about to go
 13 to a trial phase. And depending on how the trial
 14 works with a few agencies we'll see that rolled out
 15 so that everyone can submit C.M.E. paperwork online.
 16 And then instructor certificates are
 17 going to have some tweaks made to them. Couple
 18 things are going to happen. When the health commerce
 19 system actually has the E.M.T. cards it's very likely
 20 that we'll also be able to look at instructor
 21 certifications through that system which would be
 22 nice. But also the bureau is going to tweak the
 23 certificates that are sent out for C.I.C.s so that it
 24 includes the C.C. level.
 25 There's been some confusion created

1 5-26-2021 - SEMSCO
 2 despite the fact that there are no more C.C. original
 3 classes, we still have C.C. C.I.C.s who are teaching
 4 or signing off on C.M.E. credit for recertifying
 5 existing C.C.s. And so they'll add a box on to the
 6 instructor certification that indicates that a person
 7 is authorized to perform at that level to sign off on
 8 C.M.E.
 9 There's also some discussion about
 10 requirements for a C.I.C. to upgrade the level that
 11 they can teach at. People are grandfathered into the
 12 level that they were certified at and new folks who
 13 increase their level of certification, for example,
 14 go from a C.C. to a paramedic. There are some
 15 requirements that the bureau has which we discussed
 16 for them to upgrade their certification as an
 17 instructor coordinator to teach at a higher level.
 18 Along with that we had some discussion
 19 about retention of C.I.C.s and some of the
 20 requirements that are in the current policy
 21 statement, Nineteen zero one, regarding that. And
 22 based on our discussion, we're going to try to do
 23 some wording and propose that to the bureau so it
 24 would make it a little bit more simplistic for
 25 C.I.C.s to recertify and kind of follow along the

1 5-26-2021 - SEMSCO
 2 lines of what Red Cross and Heart Association are
 3 doing with their instructors. So more to follow on
 4 that, but I think we're definitely having problems
 5 retaining C.I.C.s and -- and we don't want the policy
 6 to be the obstacle to that.
 7 Second thing that we talked about was
 8 having the bureau set some sort of deadline for
 9 individuals who have passed their E.M.S. course and
 10 are scheduling their computer based exam for that
 11 course. There is -- since we went from written exams
 12 to computer based exams, there's this incredible
 13 amount of procrastination that's going on with
 14 individuals who don't schedule their test. And the
 15 data is very clearly showing now that the longer you
 16 wait to take the exam, the more likely you are to
 17 fail it.
 18 So we're -- while the policy in
 19 regulation gives a person a year from the point that
 20 they complete the class, we're going to have the
 21 bureau talk to division of legal affairs and see if
 22 there's any way that they can put some sort of loose
 23 rule in place that entices people to take the exam
 24 within a month or two of when they complete the class
 25 just so that we can improve the pass rates there.

1 5-26-2021 - SEMSCO
 2 So people are aware, you can now
 3 attempt for a third time to pass the written exam.
 4 And that has been programmed into the testing vendor
 5 system so that it automatically happens. But it
 6 doesn't happen overnight so if somebody walked out of
 7 an exam knowing that they failed it, they have to
 8 wait somewhere around forty-eight hours before that
 9 failure is actually recorded into the P.S.I. system.
 10 So people who run home and try to reschedule an exam
 11 find themselves having to wait a couple days before
 12 they're able to do that. But you can actually do
 13 that computer based exam now three times -- make
 14 three attempts at it to pass it.
 15 And, let's see, we also had a
 16 discussion briefly -- well, not really briefly but
 17 for a while about whether an A.E.M.T. is actually an
 18 A.L.S. provider or not. And that -- that is like a
 19 Pandora's Box of questions. It turned out that the
 20 folks who are asking it actually need to talk with
 21 their region which is Suffolk County because they
 22 apparently have some requirements that are a little
 23 bit differ -- different than the rest of the state
 24 insofar as when a person is being treated by a higher
 25 level of care and who they could be turned over to.

1 5-26-2021 - SEMSCO
 2 So they're going to take that back to Suffolk County
 3 and have a little discussion with them about that.
 4 We did also have some discussion about
 5 the i-gel airway project and I think that's been
 6 covered already. Training and ed sent some comments
 7 to SEMAC at their last meetings and those things have
 8 all been incorporated. So we really didn't have
 9 anything new to add to that.
 10 And the final item that we talked
 11 about was the rather unusual legal opinion that came
 12 back to the bureau that Ryan alluded to earlier where
 13 a core sponsor inquired about the statutory or
 14 regulatory basis for the bureau putting geographic
 15 restrictions on core sponsors. And division of legal
 16 affairs actually discovered that there is really no
 17 statutory or geographic -- or excuse me, regulatory
 18 authority to define core sponsorships by a geographic
 19 region.
 20 So that raises some very interesting
 21 questions, and potential issues although at the same
 22 time their distributed learning that's happening now
 23 all across the state and flourishing during COVID
 24 this probably could not be more timely than to see
 25 people being able to cross over some of the -- the

1 5-26-2021 - SEMSCO
 2 lines that have been established. So the bureau is
 3 going to work on revising a policy statement or
 4 issuing new policy statement to help to clarify that.
 5 If you remember back, and there are
 6 some grey haired folks like myself in the meeting
 7 today who can remember back not even more than a few
 8 years ago but you go back fifteen or twenty years, we
 9 all had to submit a plan for what courses we were
 10 going to teach and send that to the region. The
 11 region then put that together and sent it into the
 12 bureau. The bureau used that as a predictor of what
 13 was going to be necessary for funding for classes.
 14 And that -- that actually would -- reinstating that
 15 would solve a lot of the issue of where people can
 16 teach, when they teach, what they teach because it
 17 puts it back in the hands of the regions to actually
 18 have some say over that whole process.
 19 So more to follow on that but I
 20 figured I would just bring it to your attention so
 21 you're aware of it. And I think that's -- unless
 22 there's questions, I think that is pretty much
 23 everything that we talked about in training and ed.
 24 CHAIRMAN PHILLIPPY: All right. Very
 25 good. Does anybody have any questions or anything

1 5-26-2021 - SEMSCO
 2 for Dr. McEvoy?
 3 MR. HUDSON: I'm sorry it's Don Hudson
 4 again.
 5 CHAIRMAN PHILLIPPY: Mr. Hudson, go
 6 ahead.
 7 MR. HUDSON: Yeah, while we're on the
 8 topic I just want to vet out the -- the core
 9 sponsorship thing. So just for clarity, is it the
 10 REMSCO's authority to approve what core sponsors can
 11 offer courses within a given region then? Or what is
 12 the coordination process that we foresee moving
 13 forward here?
 14 DR. MCEVOY: Well, Ryan can comment on
 15 this a little bit but the statute actually says that
 16 the bureau will through the program agencies or the
 17 REMSCOs really develop a training plan and each
 18 REMSCO would be responsible for submitting a training
 19 plan to the bureau. And that training plan basically
 20 would say how many students are going to be trained,
 21 how many instructors are going to be trained, where
 22 and who's going to do it. And I think that that will
 23 be incorporated in with moving forward with this to
 24 reinvigorate that.
 25 MR. HUDSON: All right, then thank

1 5-26-2021 - SEMSCO
 2 you.
 3 DIRECTOR GREENBERG: Touch a little
 4 bit further on that one. So essentially each region
 5 would create that educational plan like Dr. McEvoy
 6 was talking about. And that regional plan would talk
 7 about the number of students, number of classes in
 8 geographic areas where they're looking for it. We
 9 would then match that with core sponsors who are
 10 looking to teach in a given region. The core
 11 sponsors would submit their educational plan, you
 12 know, more broadly for where they teach and then we
 13 would match those classes based on the educational
 14 plan. Primarily this would be assigned to Chief
 15 McMillan [phonetic spelling] so he's going to get fun
 16 of linking all that together.
 17 But so we are working on a policy
 18 guide related to it. We used to be able to -- to let
 19 the regions know what they need to submit, when they
 20 need to submit it. And we'll also be working with
 21 the councils and the program agencies so that they
 22 can help facilitate that as well. So there -- there
 23 will be responsibilities on behalf of, you know,
 24 everybody that's involved. And we, you know, are
 25 working on that policy guide as now so ... so

1 5-26-2021 - SEMSCO
 2 realistically this, you know, change will probably
 3 come into effect more likely in the fall to, you
 4 know, early part of next year. Are there questions
 5 that I can answer?
 6 CHAIRMAN PHILLIPPY: Okay. Not
 7 hearing any questions, anything else for training and
 8 ed before we move on?
 9 DR. MCEVOY: No, that's good. Thank
 10 you very much.
 11 CHAIRMAN PHILLIPPY: Thank you, sir.
 12 That leads us to finance. Mr. Kroll.
 13 MR. KROLL: Good afternoon everybody.
 14 Thank you very much for the time today. There are
 15 three things we're working on in the finance
 16 committee, two of them being new. The old project
 17 that we're moving forward is the educational cost
 18 survey which would allow us to measure what it cost
 19 to put on an E.M.S. education course whether it be an
 20 assertive -- recertification or original and contrast
 21 that with the reimbursement and what is budgeted by
 22 the state to pay for training.
 23 The survey of core sponsors is almost
 24 ready to go out. We reviewed yesterday the
 25 electronic version of the survey that was put

1 5-26-2021 - SEMSCO
 2 together by the bureau staff and thank you to the
 3 bureau staff for putting it together. So that will
 4 be going out within the next week or two to core
 5 sponsors. We'll be asking our -- the regional
 6 organizations to help encourage core sponsors to give
 7 us that data which will help us measure what it cost
 8 to put on courses.
 9 We have modified the survey since it
 10 was originally written to incorporate extraordinary
 11 costs related to COVID. So those can also be
 12 factored in -- in the development of distance
 13 learning. So with -- with some good work on behalf
 14 of the committee and the bureau staff hopefully that
 15 will be in the hands of core sponsors within the next
 16 few weeks. And certainly by the time we meet again
 17 we'll have results and be able to report on that as
 18 we had analyzed the data over the summer time.
 19 Two other projects working our way
 20 through. The second one is the -- a -- a revision of
 21 something we did in 2018, '19 which was the workforce
 22 survey. That survey talked about the real
 23 difficulties that we're having with recruitment and
 24 retention of E.M.S. personnel both volunteer and
 25 career. And it has been somewhat useful in

1 5-26-2021 - SEMSCO
 2 conversations that the bureau and the SEMSCO have
 3 been having with people about the difficulties that
 4 we're having as an E.M.S. field that the chair
 5 referred to in his opening remarks.
 6 We -- we -- we are reasonably
 7 confident that the situation is not better than it
 8 was in 2018, '19 when we got this data. And we're
 9 reasonably confident that it is substantially worse.
 10 So we're going to do a refresh on this survey meaning
 11 getting it back out to people to take another round.
 12 We haven't discussed it in great detail yet but will
 13 in the next week or so. It may be just releasing
 14 these same exact questions over again, having people
 15 answer it again and comparing apple -- you know,
 16 comparing one time period to the next.
 17 I suppose it's also possible that we
 18 would add a few additional questions that are
 19 relevant to the time period that we are in. But the
 20 real goal will be to have a set of data -- data set
 21 from 2018, '19, a data set from 2021 and be able to
 22 republish the report and say look how it has changed
 23 over time. And would be a positive experience in
 24 what's happening with our recruitment and retention
 25 ability. But I think that will really help

1 5-26-2021 - SEMSCO
 2 contribute to data -- data driven strategy for the
 3 SEMSCO on the sustainability of E.M.S.
 4 The -- and we -- this would be an
 5 electronic survey. The last time we sent it out
 6 electronically we set it up with a booth at vital
 7 signs where people they can fill it out at the booth.
 8 I don't know that we want to wait all the way to the
 9 fall for vital signs, but because it's a electronic
 10 survey we might be able to get it out again.
 11 The third and last project to talk
 12 about today is the fiscal sustainability project. We
 13 have been asked to take a look at the financial
 14 models of E.M.S. in New York State and talk about
 15 what the different models are, what their strengths
 16 and weaknesses are. And then to start talking about
 17 recommendations about how we can approve financing of
 18 E.M.S. in New York State.
 19 As you might imagine, this discussion
 20 at the committee quickly became much broader because
 21 so much is tied into -- so many different factors are
 22 tied into how we finance and how revenue streams. So
 23 the committee is going to begin working and ... with
 24 an expression of urgency to look at E.M.S. financing
 25 models that would include the forms of revenue that

1 5-26-2021 - SEMSCO
 2 we have. The jurisdictional models that we have.
 3 The ownership models that we have, and the staffing
 4 models that we have to see if we can first gather
 5 data on the differences between all the models, how
 6 they roll up into the sustainability of E.M.S.
 7 agencies and make recommendations.
 8 We had really good dialogue at the
 9 committee. There are a lot of issues that come into
 10 this, for example, the home rule that we have in New
 11 York State that has small jurisdictions in E.M.S.
 12 compared to other states where there are a bunch of
 13 jurisdictions. Clearly C.O.N. rules of course impact
 14 that. There's the Medicaid payment rates which are
 15 below the cost of doing the service all better ... of
 16 impact. So we look forward to working on this
 17 project.
 18 And the capstone of the conversation
 19 was that whatever we come out with as the results of
 20 this project, we really need to make sure that it's
 21 well communicated to policy makers and the public
 22 because people don't know how E.M.S. is financed.
 23 And in addition, we -- we have seen the trouble signs
 24 in our field for many years, and we instead of
 25 surrendering we go out, we fight back. We figure out

1 5-26-2021 - SEMSCO
 2 how to make it to the next mark.
 3 And so, you know, people -- people put
 4 -- expect that we're going to fix our own problems
 5 and we're going to have to figure out how to be very
 6 public about this. And thank you very much. And I'd
 7 be glad to answer any questions.
 8 CHAIRMAN PHILLIPPY: Thank you, Mr.
 9 Kroll. Anyone have any questions for Steve for
 10 finance? All right. Hearing none, thank you very
 11 much, Steve, for your report and all your hard work
 12 on this project. I know it's -- it's a lot and I
 13 know you give everything that you have every day.
 14 And I appreciate everything you're doing. So thank
 15 you. Moving on to legislative, Mr. Lewis.
 16 MR. LEWIS: Thank you, Mr. Chairman.
 17 Well, Steve Kroll is all warmed up I'd ask him to
 18 produce a report from federal legislation of interest
 19 to New York State E.M.S. that I think he's wanting to
 20 repeat here. So, Steve, please.
 21 MR. KROLL: Thank you, Mr. Lewis. I'm
 22 going to speak a little about the treat in place
 23 legislation that was passed at the federal level. I
 24 served as the New York State advocacy coordinator for
 25 the National Association of E.M.T.s and I'm pleased

1 5-26-2021 - SEMSCO
 2 to be able to report on something that has been a
 3 collaborative effort between N.E.M.T., the American
 4 Ambulance Association and the International
 5 Association of the Fire Chiefs and Firefighters.
 6 So for all of us that are at SEMSCO,
 7 many of the national groups that we are involved with
 8 have collaborated to achieve this. Hopefully, most
 9 of you know about it but we want to get this on the
 10 record for everybody in the E.M.S. community to be
 11 aware that in the American rescue plan that was
 12 signed into law in March 2021 it was granting of
 13 waiver authority to allow Medicare to reimburse
 14 ground ambulances for providing care in response to
 15 Nine one one calls during the COVID public health
 16 emergency when the beneficiary was not transported to
 17 the hospital.
 18 As you know, today we do not get paid
 19 for treat at home. There is a -- a demonstration
 20 project going on with the E.T. Three program that
 21 allows payment at home. Had to turn off the pager.
 22 Sorry -- sorry about that. Allows treatment at home
 23 in limited circumstances and there are also some
 24 innovative demonstrations happening around the state
 25 and around the country. But in general we do not get

1 5-26-2021 - SEMSCO
 2 paid for treat at home.
 3 And many E.M.S. agencies were in
 4 circumstance during early 2020 and the summer of 2020
 5 where hospitals were overwhelmed and were asking us
 6 only to bring the sickest patients to them. And
 7 indeed we put in place a pandemic protocol in New
 8 York State to allow E.M.S. agencies to leave patients
 9 with COVID like symptoms and COVID concerns at home.
 10 We did that knowing that we would not get paid for
 11 any of that care. And that certainly has created
 12 financial difficulties for many E.M.S. services.
 13 So the waiver authority has been
 14 granted and C.M.S. has begun putting in place the
 15 waiver that will allow E.M.S. agencies to file for
 16 payment for people who were left at home during the
 17 COVID-19 emergency under the following circumstances.
 18 And there are two criteria. Number one, the ground
 19 ambulance was serviced, was furnished in response to
 20 a Nine one one call. And, number two, that the
 21 patient would have been transported to a destination
 22 permitted under Medicare but the transport did not
 23 occur because of its humanity wide emergency medical
 24 service protocol specifically in place for the COVID-
 25 19 emergency.

1 5-26-2021 - SEMSCO
 2 As you know, we have a New York State
 3 protocol that was put in place for the COVID-19
 4 emergency. There were ... protocols put in place for
 5 the COVID-19 emergency that gave guidance to E.M.S.
 6 providers and keeping people at home. And so that
 7 protocol which should satisfy the community wide
 8 emergency which means that E.M.S. agencies can now
 9 begin filing for payment for claims back to the date
 10 of -- of March 1st, 2020 for E.M.S. treat at home.
 11 And they will receive payment of the B.L.S. base rate
 12 or the A.L.S. base rate, depending on the treatment
 13 provided, minus any mileage payments since there was
 14 no actual transport.
 15 The agencies will have a year to make
 16 these claims, and so the date ... already been that
 17 you would have to file by for -- for services should
 18 be the -- for services before May 5th, 2021 claims
 19 would have to be submitted by May 5th of 2022. And
 20 so we'd like this notification to be shared broadly
 21 throughout the state to E.M.S. agencies that may have
 22 done these treat at home encounters that they have
 23 the opportunity to file for Medicare fee for service
 24 payment for these transports. I'll be glad to answer
 25 any questions.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: Anybody have any
 3 questions for Mr. Kroll on the federal -- or the
 4 federal legislation? All right. Hearing none, Mr.
 5 Lewis.
 6 MR. LEWIS: Thank you, Mr. Kroll.
 7 Very well done. Before I bring forth the three
 8 motions of our committee ... bring in a seconded
 9 motion I just want to talk about COVID-19 legislative
 10 bills. As if you look there are many. And I think
 11 some have true value and need to be studied more.
 12 One of the years we want to pursue more is when
 13 there's COVID deaths and serious illnesses from COVID
 14 we'd like to be able to identify either a fund or
 15 bring forth a motion that would create a fund to
 16 support these families both for the COVID deaths and
 17 for serious illness.
 18 Now we talked about this as possibly
 19 being something that we would use for workers comp.
 20 I -- I strongly disagree with that because those of
 21 us that pay for workers comp know it's very
 22 excessive. I think if we start to attach this to
 23 workers comp, and some don't have workers comp that
 24 may be impacted here with these COVID issues. I
 25 think we need to develop a fund that says this is

1 5-26-2021 - SEMSCO
 2 more than just workers comp. This is for everybody
 3 in E.M.S., volunteer, proprietary, municipal,
 4 whatever. If there isn't a fund for them that's
 5 available develop it.
 6 So we'd like to consider introducing
 7 something here that could go or to the committee that
 8 could come to SEMSCO and the commissioner. So that's
 9 just an F.Y.I. If you have some ideas boy I sure
 10 would like to hear from you because we -- we would
 11 try to study that. There was Senator Brooks wrote
 12 out a bill that we did look at. It only involved
 13 volunteers.
 14 Now that's good but we really think
 15 that in E.M.S., as we've said, they are volunteers,
 16 they have proprietary paid guys setting in the same
 17 ambulance, providing the same care. We need to cover
 18 all of them not just part of them. Everybody
 19 deserves to have coverage because of this COVID
 20 issue. So your thoughts? Appreciate hearing from
 21 you.
 22 ... move into three motions I think
 23 Valerie has. These are legislative bills that we
 24 would like support from this body. They would then
 25 go to the commissioner for consideration to support

1 5-26-2021 - SEMSCO
 2 them with the legislature. The first one is ...
 3 Fifteen sixty-one C. That would be on the screen
 4 there in a few minutes -- authorizes the Department
 5 of Health through the Bureau of E.M.S. to undertake a
 6 rural E.M.S. study.
 7 We worked on this a while and I know
 8 there's some studies out there in the individual
 9 county studies. There's not a statewide for rural
 10 E.M.S. study. So we -- this initially was being done
 11 by another agency and we really believe the
 12 Department of Health and the Bureau of E.M.S.
 13 oversees this agency, issues licenses and is in total
 14 charge of the system.
 15 So we strongly believe that this
 16 legislation is appropriate to have a study commenced
 17 after commissioner if he approves of and it goes to
 18 legislature for approval. That's probably not going
 19 to happen this year being that legislature is done
 20 the -- the 10th of June. So this is something that
 21 would go forward into the next legislative session.
 22 So that comes to this body as a seconded motion.
 23 CHAIRMAN PHILLIPPY: So as I
 24 understand it the -- the ask of the legislative
 25 committee is that the council endorse this concept

1 5-26-2021 - SEMSCO
 2 and now ask the commissioner to support it through
 3 the legislature, is that correct?
 4 MR. LEWIS: Yes, that's correct, sir.
 5 That's correct.
 6 CHAIRMAN PHILLIPPY: Thank you. Is
 7 there any discussion on the motion? Okay. As this
 8 is not a statutory matter, my sense is that as we
 9 have before and to the interest of expediting our --
 10 our meeting here forward we'll call for any
 11 objections or abstentions. Does anyone have any --
 12 any objection to that process here? Okay. Hearing
 13 none. Are there any objections to the motion? Are
 14 there any abstentions? Okay. Hearing none the
 15 motion passes. Thank you, Mr. Lewis. Carry on.
 16 MR. LEWIS: Thank you. The second one
 17 coming to you is S1590, Rivera and A151 Gottfried
 18 supporting and labeling ... community paramedicine.
 19 You heard Dr. Doynow talking about great programs
 20 that are agencies providing community paramedicine
 21 and we know that would go away if the executive order
 22 is pulled back. So we don't want that to happen. I
 23 think there's more room for additional paramedic
 24 programs in all counties as -- as Director Greenberg
 25 ...

1 5-26-2021 - SEMSCO
 2 So this legislation too has been
 3 around for ten years. So this started with ...
 4 Gottfried and it passed the senate one year, passed
 5 the assembly the next year. They can't seem to get
 6 it by both groups, both legislative bodies and then
 7 to the governor for his signature.
 8 We also worked on this in part of the
 9 executive ... There had been a lot of work done on
 10 this. There is a need and I am hopeful again that
 11 this body will embrace that need so we can ask the
 12 commissioner to again support the paramedicine
 13 programs in New York State.
 14 CHAIRMAN PHILLIPPY: ... motion
 15 looking for council's support and I ask the
 16 commissioner to support as well at this legislature.
 17 Is there any discussion on the motion? Mr. Lewis, am
 18 I correct ... from the meeting yesterday is this one
 19 of the matters that we may have a chance of passing
 20 this term or is that --?
 21 MR. LEWIS: It's -- it's moving
 22 forward this year. But as I said, June 10th was the
 23 last part of the session for the year. There is a
 24 lot of interest in this because of what's going on
 25 with COVID. Many other states, I think there's ten

1 5-26-2021 - SEMSCO
 2 or twelve or more, have great community paramedicine
 3 programs and there are some in the state that started
 4 before COVID here that are part of a hospital group
 5 ...
 6 I think we need this class so in any
 7 area ... hospitals ... physicians identify that
 8 there's need -- I think there should be an ability to
 9 have these programs available.
 10 CHAIRMAN PHILLIPPY: Very well. Thank
 11 you. Any other discussion?
 12 MR. KROLL: Mr. Chair?
 13 CHAIRMAN PHILLIPPY: Mr. Kroll?
 14 MR. KROLL: Yeah, this is Steve. I
 15 just want to make two comments. On the rural bill
 16 that were -- was endorsed I think it's just important
 17 to point out that the New York State Rural Health
 18 Association was key in getting the E.M.S. community
 19 involved in that bill. That bill was originally
 20 written with some defects and the rural health
 21 association reached out to several people on the
 22 SEMSCO. Facilitated meetings with the lawmakers who
 23 are the sponsors of that bill and making the changes
 24 that made it possible for us to be able to endorse
 25 it. So I think it's good for the SEMSCO members to

1 5-26-2021 - SEMSCO
 2 know that the New York State Rural Health Association
 3 has made -- made E.M.S. a real priority.
 4 And on the bill that we have just
 5 sitting right in front us right now, I think Mr.
 6 Lewis has given us a fresh assessment, but I think
 7 it's important to point out that the problem we have
 8 with that is that the nurse -- the organized nursing
 9 unions in New York State are fundamentally opposed to
 10 the passage of community paramedicine legislation
 11 unless they have changed their positions.
 12 And as much as we are building
 13 momentum with the use of community paramedicine for
 14 COVID-19 in limited circumstances in our communities,
 15 this has been a bright line that the nurses unions
 16 have drawn to block this legislation. And I think we
 17 as a field have to figure out how to either get them
 18 to change their position or to become their
 19 opposition if we want to see community paramedicine
 20 continue beyond what it has been allowed under the
 21 emergency regulation.
 22 CHAIRMAN PHILLIPPY: Thank you. Patty
 23 Bashaw.
 24 MS. BASHAW: So I totally agree with
 25 you, Steve. On the other side of that though,

1 5-26-2021 - SEMSCO
 2 however, where do they come to first when public
 3 health locally was over run or couldn't keep up or
 4 needed some type of help no matter. You know, what
 5 we did -- we did surveillance notifications. We did
 6 pod meet. I think we've covered every single pod.
 7 We're moving towards the vaccination. I mean, I
 8 think if -- if we're going to -- this would be the
 9 timing is better I think now that they've, at least
 10 the public health departments have used us at least
 11 in our county that they have. So I think this would
 12 be really great timing to kind of partner with them
 13 or reach out to them and maybe have them, you know,
 14 be part of this moving forward. Just my two cents.
 15 CHAIRMAN PHILLIPPY: Thank you, Ms.
 16 Bashaw. Anyone else have any comments?
 17 MR. HAAG: Jason Haag. Want to maybe
 18 ... good form of communication and networking if --
 19 if the SEMSCO sends a letter of thanks and
 20 acknowledgements at ... for their support of -- of
 21 that first bill both bringing E.M.S. to the table for
 22 ... as opposed to O.M.P.C. I think their support and
 23 their networking ... outstanding. And I really think
 24 we as a body should ...
 25 CHAIRMAN PHILLIPPY: Thank you, Mr.

1 5-26-2021 - SEMSCO
 2 Haag. I did make a note of that and perhaps you'd be
 3 kind enough to speak with me offline about how to
 4 make that connection for Mr. Kroll. So, again, on
 5 the matter at hand is there are any other discussion?
 6 Is there any objection to support for this bill?
 7 MS. PORTORO: Mark, Mark, it's
 8 Maryanne Portoro. Can I make a -- a comment?
 9 CHAIRMAN PHILLIPPY: Please do.
 10 MS. PORTORO: In being involved with
 11 the emergency nurses association and (others) ... I
 12 would make a suggestion that this group reach out to
 13 the different nursing organizations and maybe go to
 14 them and make a presentation and make them realize
 15 how much you've helped in all of this that's
 16 happening out there in the community. And how much
 17 we can ... probably together.
 18 I think if we bring this to the
 19 different organizations and you make a presentation
 20 maybe they'll be better off to accept it, you know.
 21 I mean, I'd be willing to invite you to our state
 22 meeting in the Emergency Nurses Association. If you
 23 want to come and make a presentation. Our next
 24 meeting is in August and I could talk to you offline
 25 about that.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: I think that's an
 3 excellent suggestion and -- and certainly the E.N.A.
 4 is a great place to start with that. I've done
 5 presentations in E.N.A. conferences at other areas as
 6 well and very much appreciate the -- the
 7 collaboration ... I think that that also is a good
 8 project for the E.M.S. innovations committee once we
 9 get that off the ground. So we'll -- we'll talk more
 10 offline about that. But thank you very much.
 11 All right. Having said that any other
 12 -- any other object -- or any comments, objections or
 13 abstentions to the matter at hand? All right.
 14 Hearing none the matter is -- the matter is -- the
 15 motion passes. And Mr. Lewis, I believe you had one
 16 more.
 17 MR. LEWIS: Yes. M.S. 1018 Kaminsky
 18 one house bill. ... And I think this is very
 19 important for us to follow up with. It's support
 20 establishment of low interest rate mortgage programs
 21 for volunteer ambulance workers and firefighters.
 22 Now this bill as its read or as its written would do
 23 firefighters and E.M.S. people a one point five
 24 percent below a standard rates reduction just to help
 25 them with their mortgages.

1 5-26-2021 - SEMSCO
 2 I think it's -- I think it's important
 3 to do. I think all of these workers, volunteer, fire
 4 and E.M.S. worked very hard for us. And I think we
 5 can do something like this I would appreciate it. I
 6 -- I must say I will be working offline trying to
 7 find a cosponsor from the assembly, and I would ask
 8 others to do this on their own time. We know we
 9 can't bring this as a -- as a body. But we can
 10 individually from our own communities reach out to
 11 somebody to support this bill. So I ask for our
 12 support here and I don't know that it should actually
 13 go to the commissioner without an assembly sponsor.
 14 So I -- I ask for support for it.
 15 CHAIRMAN PHILLIPPY: Thank you, Mr.
 16 Lewis. Any discussion? Hearing none is there --
 17 anyone who has an objection to the proposal that we
 18 support this legislation on the ... bill? Any
 19 abstentions? Very well. It passes. Mr. Lewis, as a
 20 -- as a point of procedure what is the intention
 21 in the legislative committee to do these now that we
 22 have approved them in concept? Is that something you
 23 would wish to pen to the commissioner? Is that
 24 something you'd like me or the executive team to do?
 25 How should we move forward so this doesn't get lost

1 5-26-2021 - SEMSCO
 2 in the minutes?
 3 MR. LEWIS: Sure, thank you for the
 4 question. As I understood it in the past, I've
 5 chaired this committee for a long time. The staff
 6 writes a letter to the commissioner explaining that
 7 this body has supported it and ask him to take action
 8 on it. I mean you and Ryan can work that out. It's
 9 been a while since we've done that.
 10 ...
 11 DIRECTOR GREENBERG: Mark, that's a
 12 letter that you write from your side that you sign
 13 and we'd be happy to channel this up to the
 14 appropriate channels.
 15 CHAIRMAN PHILLIPPY: Great. All
 16 right. Mr. ...
 17 MR. KROLL: Mr. Phillippy, this is
 18 Steve Kroll.
 19 CHAIRMAN PHILLIPPY: Mr. Kroll, go
 20 right ahead.
 21 MR. KROLL: I'm -- I'm sorry to do so
 22 much talking today but Dr. Dailey just texted me
 23 offline to let me know that the New York State
 24 Legislature passed the bill this past week allowing
 25 air ambulances to carry blood. That legislation has

1 5-26-2021 - SEMSCO
 2 been passed by both the assembly and the senate and
 3 is now headed to the governor's desk for signature.
 4 There was this conference in Albany last week with
 5 Senator Michelle Hinchey who has worked hard on this
 6 issue to try and get it accomplished, and I thank --
 7 I thank Dr. Dailey for texting me so we can let
 8 everybody know that this is happening.
 9 CHAIRMAN PHILLIPPY: All right. Thank
 10 you very much, Mr. Kroll. Glad we ... some -- some
 11 positive movement on that. Wishing that we had
 12 included the ground ambulance services but I'll take
 13 -- I'll take what we can get, so. Thank you very
 14 much. Anybody have anything for Mr. Lewis and
 15 legislative before we move on?
 16 All right. Patty, I didn't -- I
 17 didn't skip you without thinking. Mr. Kroll was
 18 going to present so, Ms. Bashaw for systems please.
 19 MS. BASHAW: Hi. So systems. So we
 20 had a short meeting yesterday. We have with Ryan and
 21 Mark's help we have three topics we will be
 22 discussing and possibly taking on three initiatives.
 23 One is just a general C.O.N. process. Is it
 24 antiquated, is it working, does it need to be
 25 tweaked? So we'll look at that. Also at the

1 5-26-2021 - SEMSCO
 2 regional levels, you know, we know they're doing it
 3 all differently all over the place which is fine in
 4 some aspects. Thinking outside the box is definitely
 5 a -- a bonus. But in other cases maybe we need to
 6 just do some reeducation or, you know, use some --
 7 you know, find out if there's any way we could help
 8 some of the regions just by tweaking some of the
 9 processes that we have. Also for me personally, I
 10 would like to see the deliverables to see, you know,
 11 how every agency has been handling those.
 12 And then the third thing we'll be
 13 looking at is just an overall view of our E.M.S.
 14 system in the state. Maybe pulling together some
 15 best practices. Maybe seeing if there's some things
 16 that we can tweak and help impact. And from that
 17 possibly write a white paper to pass along. I'm
 18 really looking forward to the best practices. We're
 19 so different all across the state that even though it
 20 might be a city it still definitely might be helpful
 21 up here in the North Country.
 22 So anyway that's what we'll be doing.
 23 We plan on meeting monthly so I'll see my committee
 24 next month for sure in June. They seem very
 25 supportive and I look forward to moving forward.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: Thank you, Ms.
 3 Bashaw. And -- and just as a -- a point for support
 4 of these processes that we're looking to engage ...
 5 the themes that are going through each of the
 6 committee reports today are all very similar. We're
 7 asking each of the committees to look at some of
 8 these same projects and some of these same concerns
 9 from different aspects so we can move forward to the
 10 system as a whole.
 11 So it does sound like there's a lot of
 12 overlap and repetition but that's on purpose because
 13 each committee brings a different approach to these
 14 issues. So I want to thank the systems committee.
 15 MS. BASHAW: Just one more real quick
 16 thing. I know we have gone through a lot and I know
 17 we might be a little discouraged. But, you know, we
 18 just got to keep our heads up. And E.M.S. is slowly
 19 banging our head all the time and we have made quite
 20 a bit of progress. So I just encourage folks to, you
 21 know -- you know, stay in there, we're going to get
 22 this accomplished. Thank you.
 23 CHAIRMAN PHILLIPPY: And I thank you
 24 very much. Does anyone have anything for Ms. Bashaw?
 25 All right. Safety committee met yesterday. We have

1 5-26-2021 - SEMSCO
 2 reinvigorated a couple of our older projects that had
 3 gone to the side when we worked on the ... revisions.
 4 So a -- an oldie but a goodie. The emergency vehicle
 5 operations policy from the year 2000 is twenty-one
 6 years old and it needs to have some serious overhaul.
 7 So once again taking some work from
 8 some of the giants of our past, Butch Hoffman, Warren
 9 Darby, Jim Deavers, trying to get this to move
 10 forward. We've got a -- a new invigorated group
 11 who's taken this on. Steve Cady is going to take the
 12 lead and I thank all of you who -- who volunteered to
 13 help out with revising that -- that bureau policy.
 14 We're also going to look again at kind
 15 of re-approach or -- or relook -- I hate that term
 16 but that's the way it is -- relook at how we were
 17 going to approach provider resiliency and -- and try
 18 and come up with some better approaches to, as Brian
 19 Roger [phonetic spelling] likes to say, a holistic
 20 approach to E.M.S. wellness and provider wellness and
 21 resiliency. So and Carl Gandolfo has volunteered to
 22 head up that subgroup and we're going to hopefully
 23 get some work going on that as well with some of the
 24 stakeholders who have come forward to us from the
 25 past to express interest in that.

1 5-26-2021 - SEMSCO
 2 So looking completely at providers
 3 from all aspects, mental health, physical health,
 4 wellness and resiliency beyond just the issue of
 5 fatigue which M.E.M.S.O. ... have done a nice job
 6 with last year. So I'll stick to the new one on that
 7 and we'll -- we'll be moving forward with those. Any
 8 questions for me on safety?
 9 Okay. Just one more quick plea to the
 10 membership. I am looking for a chair for the safety
 11 committee. I asked my committee anyone who would be
 12 interested to step forward. As of the end of this
 13 term I will have to step down as safety chair. So
 14 really kind of important that we identify someone
 15 who's willing to take that on the next term. So if
 16 you're interested and particularly it's got to be a
 17 council member, obviously, but please contact me or
 18 Val or Director Greenberg and we'll -- we'll get that
 19 taken care of.
 20 Before I proceed with the next
 21 committee report I have been reminded of an error in
 22 -- in a point of order that falls under the bylaws of
 23 the council. So the state council bylaws in Article
 24 6 Section 2 identifies the process by which new
 25 standing committees must be approved. I erred in not

1 5-26-2021 - SEMSCO
 2 following that procedure, and I apologize to the
 3 council and to the folks we've already spoken with
 4 about this.
 5 I still believe that we can move
 6 forward. However, I would like to ask the council's
 7 indulgence for just a moment and propose a motion to
 8 approve the standing committees of quality metrics
 9 and E.M.S. innovation as per described at the
 10 beginning of the meeting today. I would ask for a
 11 motion and a second on that.
 12 MR. CADY: Steve Cady, so moved.
 13 CHAIRMAN PHILLIPPY: Moved by Mr.
 14 Cady. And second?
 15 MS. HAMILTON: Teresa Hamilton second.
 16 CHAIRMAN PHILLIPPY: Teresa Hamilton,
 17 second. ... Mr. ... in there as well. Thank you.
 18 Is there any discussion on the matter? This would be
 19 approving both standing committees. If there is
 20 interest in separating that we can do so but I'd like
 21 to hear some discussion first.
 22 DR. MCEVOY: Mr. Chair, are we
 23 eliminating any committees?
 24 CHAIRMAN PHILLIPPY: At this point no
 25 although at the current time the peer committee has

1 5-26-2021 - SEMSCO
 2 been somewhat in -- in abeyance because there has not
 3 been a ton of work for that committee nor a ton of
 4 interest. So I believe at the September or October
 5 meeting there will be a motion to consider dissolving
 6 the peer committee. Most of the business of that
 7 committee has been taken over in other -- by other
 8 means. But currently, no.
 9 Any other discussion? All right.
 10 Again, to -- to cover my -- my error I'm going to ask
 11 for a roll call vote just to make sure this goes on
 12 the record. And I've already prepped Ms. Ozga for
 13 that so, Val, if you would please.
 14 SECRETARY OZGA: Dr. Alexandrou?
 15 DR. ALEXANDROU: Yes.
 16 SECRETARY OZGA: Patty Bashaw?
 17 MS. BASHAW: Yes.
 18 SECRETARY OZGA: Steve Cady?
 19 MR. CADY: Steve Cady, yes.
 20 SECRETARY OZGA: Dr. Crupi? Dr.
 21 Crupi?
 22 DR. CRUPI: Yes, yes.
 23 SECRETARY OZGA: Mark Deavers?
 24 MR. DEAVERS: Yes.
 25 SECRETARY OZGA: Don Duvall? Don?

1 5-26-2021 - SEMSCO
 2 Mickey Forness?
 3 MS. FORNESS: Mickey Forness, yes.
 4 SECRETARY OZGA: Carl Gandolfo?
 5 MR. GANDOLFO: Carl Gandolfo, yes.
 6 SECRETARY OZGA: Jason Haag?
 7 MR. HAAG: Jason Haag, yes.
 8 SECRETARY OZGA: Teresa Hamilton?
 9 MS. HAMILTON: Teresa Hamilton, yes.
 10 SECRETARY OZGA: Donald Hudson?
 11 MR. HUDSON: Donald Hudson, yes.
 12 SECRETARY OZGA: Steve Kroll?
 13 MR. KROLL: Steve Kroll, yes.
 14 SECRETARY OZGA: Andrew Knoel
 15 MR. KNOEL: Andrew Knoel, yes.
 16 SECRETARY OZGA: Jared Kutzin?
 17 MR. KUTZIN: Jared Kutzin, yes.
 18 SECRETARY OZGA: Al Lewis?
 19 MR. LEWIS: Al Lewis, yes.
 20 SECRETARY OZGA: Somebody save me.
 21 Melissa Lockwood?
 22 MS. LOCKWOOD: Melissa Lockwood, yes.
 23 SECRETARY OZGA: William Masterton?
 24 MR. MASTERTON: William Masterton,
 25 yes.

1 5-26-2021 - SEMSCO
 2 SECRETARY OZGA: Michael McEvoy?
 3 DR. MCEVOY: McEvoy, yes. And
 4 Valerie, you thought Rabrich was hard, huh?
 5 SECRETARY OZGA: Yeah. Tom
 6 Pasquarelli?
 7 MR. PASQUARELLI: Tom Pasquarelli,
 8 yes.
 9 SECRETARY OZGA: Mark Phillippy?
 10 CHAIRMAN PHILLIPPY: Mark Phillippy,
 11 yes.
 12 SECRETARY OZGA: Maryanne Portoro?
 13 MS. PORTORO: Maryanne Portoro, yes.
 14 SECRETARY OZGA: Dr. Rabrich?
 15 DR. RABRICH: Rabrich, yes.
 16 SECRETARY OZGA: Carla Simpson?
 17 MS. SIMPSON: Carla Simpson, yes.
 18 SECRETARY OZGA: Jeffrey Van Beveren?
 19 MR. VAN BEVEREN: Jeff Van Beveren,
 20 yes.
 21 SECRETARY OZGA: David Violante?
 22 David, give me a thumbs up. Okay. Back to Don
 23 Duvall?
 24 MR. DUVALL: Yes.
 25 SECRETARY OZGA: Okay. I heard you,

1 5-26-2021 - SEMSCO
 2 Don. Thank you. Motion passes.
 3 CHAIRMAN PHILLIPPY: All right. Thank
 4 you. I was going to say David you better vote yes
 5 because you're up next, sir, so. Hopefully you get
 6 your audio issues taken care of and I want to thank
 7 everybody for your forbearance there. Mr. Violante,
 8 your report, sir.
 9 MR. VIOLANTE: All right. Can you
 10 hear me now?
 11 CHAIRMAN PHILLIPPY: Yes.
 12 MR. VIOLANTE: All right. Perfect.
 13 ... on my computer. So as part of ...
 14 DIRECTOR GREENBERG: Dave, I think you
 15 got to -- you have to turn off the mic on your
 16 computer.
 17 MR. VIOLANTE: Yeah, that's just not
 18 working.
 19 DIRECTOR GREENBERG: There you go.
 20 Now you're good. You're good.
 21 MR. VIOLANTE: Okay. Perfect. ...
 22 All right. We'll give this a try. Goodness
 23 gracious. So much for quality. So as Mark and Ryan
 24 have indicated and with some direction from the
 25 committee here, the vision of this committee is to

1 5-26-2021 - SEMSCO
 2 work and define some of the characteristics of what
 3 quality is. Find some ways to measure it through
 4 data, process, analytics that kind of thing. And to
 5 help with the state, regions and agencies in
 6 discerning the information on to them.
 7 So through trends, dashboards,
 8 education and getting agencies to move from point A
 9 to point B, whatever that looks like for that
 10 particular agency. So we just had a meeting
 11 yesterday, our first meeting. The first thing we did
 12 was look at including the quality metric number five,
 13 pediatric respiratory emergencies. We're going to
 14 continue discussing that and hopefully bring that
 15 forward the next time.
 16 The second thing we're looking at is
 17 reviewing the Q.A. Q.I. program and manual that's
 18 associated with it and then using other national
 19 sources like NEMSQA and N.A.M.S.P. quality course.
 20 Some standards for that particular program and moving
 21 that forward as well.
 22 The third thing is to look at
 23 reporting now at the vital signs conference, and the
 24 last thing at the moment is to look at providing
 25 information, education and training at the vital

1 5-26-2021 - SEMSCO
 2 signs academy for any of these components that we're
 3 working on through quality and metrics and Q.A. Q.I.
 4 If anyone's interested in joining the committee
 5 please respond to me, Mark and or Val. We appreciate
 6 everybody's support. Thanks so much.
 7 CHAIRMAN PHILLIPPY: All right. Thank
 8 you, David. And appreciate your time and patience as
 9 you work through this process. At the next meeting
 10 we'll have some additional work built out on this
 11 which I'm looking forward to. And also Mr. Haag with
 12 the E.M.S. innovation as we get those committees up
 13 and running for the fall. Any questions for David?
 14 All right. Very well, hearing none, E.M.S.C. and
 15 STAC I believe the director ... out on those during
 16 his report. Director Greenberg, anything else we
 17 need to add in those two?
 18 DIRECTOR GREENBERG: I don't believe
 19 so.
 20 CHAIRMAN PHILLIPPY: Very well. All
 21 right. In that case I will call for any old
 22 business. Any old business we need to review?
 23 Couple things were brought up at SEMAC just to kind
 24 of circle back on the Part 800 regulation changes
 25 that have gone on over the past little over two

1 5-26-2021 - SEMSCO
 2 years, I have -- I've received assurance from the
 3 director that the -- they now could give leave to
 4 start moving those regulatory changes forward. So
 5 that for the ... they will start moving through the
 6 process now we're coming to the end of -- of some of
 7 the COVID restrictions.
 8 And also there was an issue regarding
 9 a question we got at ... E.P.C.R. And that process
 10 is moving forward. I know that Deputy Chief Brodie
 11 is working very hard. There have been some meetings
 12 scheduled in the near future to kind of review the
 13 status of the E.P.C.R. process and project. And I
 14 know Director Greenberg reported on -- on the paper
 15 E.P.C.R.s or paper P.C.R.s rather and that portal.
 16 So I believe that addresses those two issues. Any
 17 other old business I'm forgetting now?
 18 DR. MCEVOY: Want to have Chief Brodie
 19 just give a little synopsis of where things are with
 20 that, E.P.C.R. rollout.
 21 CHAIRMAN PHILLIPPY: Peter, if you're
 22 able that would be great.
 23 DEPUTY CHIEF BRODIE: Sure. The --
 24 CHAIRMAN PHILLIPPY: You want from
 25 here?

1 5-26-2021 - SEMSCO
 2 DEPUTY CHIEF BRODIE: Yes.
 3 CHAIRMAN PHILLIPPY: Want to go
 4 through another identity crisis.
 5 DEPUTY CHIEF BRODIE: All right. I am
 6 the third ... for the day. The -- fourth actually.
 7 The documentation -- the paper P.C.R. portal has been
 8 up and running for a couple of months now. We have
 9 had quite a few -- we have almost two hundred E.M.S.
 10 agencies that have committed to either submit their
 11 charts through the paper P.C.R. portal. That number
 12 is very small. Or they transition to the pre
 13 E.P.C.R. platform. There are two of them that we've
 14 created. One is designed specifically for basic life
 15 support agencies recognizing the amount of time those
 16 agencies spend frequently on a theme ... with a
 17 particular patient and how much patient contact time
 18 they may actually have.
 19 We -- our group ... including program
 20 agency staff, agency leaders and E.M.S. providers
 21 from across the state. Oh, I'm still looking at the
 22 stream instead of at the camera. I'm a very bad news
 23 reporter today. And we are looking at -- and we
 24 created that for them. That has been the single most
 25 popular component of what's been transitioned to.

1 5-26-2021 - SEMSCO
 2 And then the second part of that is for design for
 3 regulated agencies. Those are ambulances and
 4 advanced life support first response agencies.
 5 And that platform -- excuse me, that
 6 platform has attracted quite a bit of use especially
 7 from transport agencies to we're moving from paper to
 8 electronic. As part of that it has given them the
 9 opportunity to maintain enrollment in the continuing
 10 medical education recertification program where all
 11 of these agencies need to transition to by December
 12 31st if they plan on maintaining enrollment in that
 13 program.
 14 Looking at the overall, if you -- if
 15 your E.M.S. agency is still documenting on paper as
 16 of June 30th, 2021, on July 1st for a service date on
 17 July 1st and after you'll be submitting those charts
 18 through the paper P.C.R. portal. And we -- we are
 19 going to spend the most of June working with our
 20 program agencies to reach out to those E.M.S.
 21 agencies who have not identified their pathway so we
 22 can complete the transition for them.
 23 As far of them submitting the charts
 24 through the -- the paper P.C.R.s through the paper
 25 P.C.R. portal, that being said those charts are

1 5-26-2021 - SEMSCO
 2 available more efficiently. And they will include
 3 any medications administered or procedures performed
 4 by whether it's a transporting agency or a B.L.S.
 5 first response agency.
 6 And that allows us to be able to
 7 report on the naloxone administrations as well as any
 8 other of the B.L.S. modalities that are performed.
 9 Or in cases of A.L.S. if they have procedures that
 10 require where regions require quality improvements on
 11 all of those calls. Procedures was the one that
 12 comes to mind most recently as rapid sequence
 13 intubation. So this allows the region to be able to
 14 increase their capability improving the efficiency of
 15 handling quality improvement programs and quality
 16 review studies and analyses on a -- on a regional
 17 basis.
 18 This is all very, very exciting from
 19 our perspective. And we look forward to this process
 20 continuing. You know, as was mentioned earlier, we
 21 are still doing information sessions. We have a new
 22 documentation standard going live on June 1st ... so
 23 free after midnight so we're hoping that all goes
 24 well. But if you're interested in attending our
 25 staff's briefing next week, shoot me an e-mail to

1 5-26-2021 - SEMSCO
 2 emsdata@health.ny.gov and we will be happy to include
 3 you on those -- on those briefings so you can hear
 4 how the transition and so that new documentation
 5 standard is going.
 6 None of this would be possible without
 7 the incredible work done by the data and informatics
 8 unit staff. Don't mind Brian on the background while
 9 you're trying to talk -- without the incredible
 10 support of the data and informatics team and staff.
 11 Right now that's Jacob DiMay [phonetic spelling] and
 12 Alexander ... We're very excited to welcome ...
 13 third member tomorrow. It's his first day and then
 14 we're going to have two interns for the summer to
 15 help us get through everything that we have lined up.
 16 The data from -- it was mentioned
 17 earlier in one of the meetings about I talk about
 18 data driving decisions. The more data we have on our
 19 healthcare system, the better decisions that we can
 20 make so that the system as an agency and as a
 21 provider. And I firmly believe that the work that
 22 we're doing will allow us to be able to make quality
 23 informed decisions that will help guide the future of
 24 the E.M.S. system.
 25 And if it were not for the strong

1 5-26-2021 - SEMSCO
 2 support of our bureau leadership as well as the SEMAC
 3 and the SEMSCO we wouldn't be where we are today.
 4 Mr. Chairman, I'll answer any questions.
 5 CHAIRMAN PHILLIPPY: Thank you, Chief
 6 Brodie. Anyone have any questions for him? All
 7 right. Very well. Thank you, sir. That -- that
 8 closes out old business. Is there any new business
 9 to bring before the council?
 10 MR. HUDSON: Mr. Chairman, Don Hudson
 11 once again.
 12 CHAIRMAN PHILLIPPY: Mr. Hudson,
 13 please go ahead.
 14 MR. HUDSON: Like Steve Kroll, I'll
 15 apologize for talking so much. So like was done at
 16 SEMAC let me read a -- a question from our regional
 17 council. So since national REMSCO is listed as in
 18 addition to faithfully and actually performing the
 19 duties of a regional program agency, why doesn't
 20 Nassau REMSCO have access to the same financial
 21 support as the other regional program agencies?
 22 DIRECTOR GREENBERG: So I'm happy to
 23 take that question. So but the funding is allocated
 24 for Nassau County area and Nassau County programming
 25 is funding that is allocated there. And it's

1 5-26-2021 - SEMSCO
 2 available. The program agency existed up until just
 3 a few weeks ago and it was under contract up until
 4 just a few weeks ago. And so now that the program
 5 agency has informed us that they are no longer going
 6 to exist, the state is now working on a process to
 7 determine how to basically either determine a new
 8 program agency or have those services taken over by
 9 another program agency in the interim.
 10 As you know our contracting process is
 11 not the quickest of pathways and so we are trying to
 12 find a pathway that allows us to get either resources
 13 and support that you need or hopefully would want in
 14 a more timely fashion than the normal process that
 15 this would take. This would essentially get us
 16 through to next year and then in a year from now is
 17 when -- just over a year is when contracts are up for
 18 program agencies. And then it would align with the
 19 normal process for determining the new program agency
 20 ... Does that answer your question?
 21 MR. HUDSON: Yes. Thank you. So
 22 myself and the council look forward to working with
 23 the bureau to see what funding we can get access to
 24 in order to support our agencies. Thank you.
 25 DIRECTOR GREENBERG: Terrific.

1 5-26-2021 - SEMSCO
 2 CHAIRMAN PHILLIPPY: Any other new
 3 business? All right. Hearing non I want to thank
 4 everyone for sticking with us for the extra twenty
 5 minutes or so here. We've actually had a pretty good
 6 record of getting in under two hours the last couple
 7 meetings so I appreciate your forbearance. There's a
 8 lot of material being covered.
 9 Director Greenberg and staff at the
 10 command center, thank you very much for all of your
 11 help and support today. At this point I would
 12 entertain a motion to adjourn.
 13 DIRECTOR GREENBERG: One quick thing
 14 before you go. There was a questions on the -- on
 15 when the next meeting will be. It most likely will
 16 be in October and it most likely -- or the goal is to
 17 have the meeting for the members in person with no
 18 attendees. So it will still be kind of a hybrid
 19 meeting. Now that could change and subject to change
 20 and everything else but we will be looking at dates.
 21 I know Dr. Doynow often reminds me
 22 that physicians make their schedules several months
 23 in advance, and they -- they are pretty much locked
 24 in. So we are working on that one to determine
 25 dates. It is a little bit tricky at the moment just

1 5-26-2021 - SEMSCO
 2 with, you know, figuring out space and stuff from
 3 that point of view. But we are working on that part.
 4 And so I would look toward probably the second or
 5 third week in October.
 6 DR. MCEVOY: Of this year.
 7 CHAIRMAN PHILLIPPY: Of this year.
 8 DIRECTOR GREENBERG: Second, third
 9 week of October of sometime in the future.
 10 MR. HUDSON: If we move the meeting
 11 outside the state we can probably do it sooner.
 12 DIRECTOR GREENBERG: And well, who --
 13 I think Don I think that was you who said Key West is
 14 ...
 15 DR. DOYNOW: Florida's open.
 16 CHAIRMAN PHILLIPPY: Another quick
 17 walk through vital signs, November 11th through the
 18 15th in Saratoga. And go up and visit Dr. McEvoy's
 19 neck of the woods. And, again, I will entertain a
 20 motion to adjourn.
 21 MR. HAAG: Quick ... Jason Haag, do we
 22 have a idea with the executive order? Is that going
 23 to expire for any -- for the virtual stuff for the
 24 local REMSCOs or is that -- do we think that's going
 25 to be continued?

1 5-26-2021 - SEMSCO
 2 DIRECTOR GREENBERG: So I mean all the
 3 executive orders are subject to expiration at any
 4 time. They get extended on thirty day increments.
 5 We have not had any sign that they're going to expire
 6 any time soon based on the need of certain things
 7 that are within many of them. They have been
 8 expiring based on need in certain components but I
 9 don't -- I don't think that part will expire in the
 10 near future.
 11 MR. HAAG: Thank you.
 12 DIRECTOR GREENBERG: But that -- but
 13 that is one of the things of also why we're looking
 14 at October and hopefully bringing the council members
 15 in because then that doesn't become a factor. So
 16 we'll still broadcast it and it still be open from
 17 that point of view. But it was -- but, you know,
 18 will allow us to -- to handle that as well.
 19 CHAIRMAN PHILLIPPY: All right. In
 20 answer to Ms. Hamilton's question, yes, I believe all
 21 the Val's will be there.
 22 DIRECTOR GREENBERG: Come get your
 23 picture with Val.
 24 CHAIRMAN PHILLIPPY: Three times a
 25 charm. Asking for a motion to adjourn.

1 5-26-2021 - SEMSCO
 2 STATE OF NEW YORK
 3 I, BECKY FOSTER, do hereby certify that the foregoing was
 4 reported by me, in the cause, at the time and place, as
 5 stated in the caption hereto, at Page 1 hereof; that the
 6 foregoing typewritten transcription consisting of pages 1
 7 through 114, is a true record of all proceedings had at
 8 the hearing.
 9 IN WITNESS WHEREOF, I have hereunto
 10 subscribed my name, this the 8th day of June, 2021.
 11
 12
 13 BECKY FOSTER, Reporter
 14
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25

1 5-26-2021 - SEMSCO
 2 DR. MCEVOY: So moved. McEvoy.
 3 CHAIRMAN PHILLIPPY: Moved by Dr.
 4 McEvoy. Second by?
 5 MR. CADY: Steve Cady.
 6 CHAIRMAN PHILLIPPY: Steve Cady. Very
 7 well folks. Any objection to? Abstains? No
 8 objections, no abstentions? Thank you the meeting of
 9 the state E.M.S. Council for 2021 May is concluded.
 10 Thank you all for your attendance.
 11 (Off the record 1:52 p.m.)
 12 (The proceeding concluded.)
 13
 14
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25

A	
A.E.M.T 55:16,18 56:25 57:6 66:17	administered 107:3
A.L.S 66:18 79:12 107:9	administration 22:4 55:12
a.m 1:8 2:2 38:15	administrations 107:7
A151 83:17	adopt 55:20
abeyance 98:2	adopting 58:4
ability 40:3 42:5 44:5,9 73:25 85:8	adult 41:15
able 12:9 25:14 27:2 36:22 37:23,24 38:2 39:3 43:24 63:20 66:12 67:25 70:18 72:17 73:21 74:10 77:2 80:14 85:24 104:22 107:6,13 108:22	advance 111:23
absolutely 13:4 49:18	advanced 106:4
Abstains 114:7	advise 14:23,23
abstention 7:22	advisory 9:20 23:21 61:11
abstentions 8:2 83:11,14 89:13 90:19 114:8	advocacy 76:24
academy 25:19 29:21,22 103:2	advocate 7:13
accept 6:17 88:20	affairs 65:21 67:16
accepted 8:3	affect 25:3
accepting 7:25	afternoon 2:3,4 71:13
access 43:23 45:2 46:22 47:7 109:20 110:23	age 40:21
accessing 41:22	agencies 9:12 12:22 13:22 22:21 22:22,25 23:5,14 26:10 32:3 33:12 48:3 63:14 69:16 70:21 75:7 78:3,8,15 79:8,15,21 83:20 102:5,8 105:10,15,16 106:3,4,7,11,20,21 109:21 110:18,24
accomplished 92:6 94:22	agency 10:9 22:24 26:6 27:6 28:17 42:14,15 45:13,14 48:12 48:18 82:11,13 93:11 102:10 105:20,20 106:15 107:4,5 108:20 109:19 110:2,5,8,9,19
account 45:24 46:3,3	agenda 8:5 16:18
accreditation 24:25 25:6	agnostic 40:18
accredited 25:3,5	ago 9:6 13:2 26:24 30:5 33:19 68:8 110:3,4
achieve 77:8	agree 57:3 86:24
achieved 39:7	agreed 11:16
acknowledgements 87:20	agreeing 11:16
action 91:7	ahead 57:13 69:6 91:20 109:13
activities 15:7 62:10	air 91:25
actual 44:20 79:14	airway 7:5,6,7 67:5
acuity 62:21	Al 4:9 6:23,24 19:16,17 49:8 53:7 56:14 60:3,4 99:18,19
ad 49:13	Alan 53:6
add 47:14 55:13,14,17 57:19,20 58:9 64:5 67:9 73:18 103:17	Albany 92:4
added 44:21 57:23 58:2 61:9	Alexander 108:12
adding 57:16	Alexandrou 2:25 3:2 18:8,9,9 51:12 52:2,3 58:8,9,22,23 98:14,15
addition 75:23 109:18	align 110:18
additional 23:22,25 45:11 73:18 83:23 103:10	allegiance 2:10,11
additions 7:17	Allison 3:5
address 12:16	
addresses 104:16	
adjourn 111:12 112:20 113:25	

allocated 109:23,25
allow 9:12 22:19 71:18 77:13
 78:8,15 108:22 113:18
allowed 31:24 86:20
allowing 10:8 91:24
allows 9:13 42:3 46:5 77:21,22
 107:6,13 110:12
alluded 67:12
altogether 13:18
ambulance 27:20 28:12,18 41:12
 61:14 62:15 77:4 78:19 81:17
 89:21 92:12
ambulances 13:13 14:7 77:14
 91:25 106:3
amended 8:3
America 2:12
American 77:3,11
amount 65:13 105:15
amounts 41:23
Amy 26:21 36:17,17
analyses 107:16
analysis 21:14
analytic 9:8
analytics 102:4
analyzed 72:18
Andrew 4:3,5 5:21,24 19:12,13
 52:25 53:2 59:23,24 99:14,15
anniversary 31:14
announce 8:19
announced 49:12
answer 24:7 32:18 38:23 46:9
 47:18 71:5 73:15 76:7 79:24
 109:4 110:20 113:20
answers 8:8
antiquated 92:24
anxiety 48:14
anybody 23:24 34:5 68:25 80:2
 92:14
anybody's 23:8
anyone's 103:4
anyway 93:22
apologies 6:7
apologize 38:18 50:15 97:2
 109:15
app 38:8,12 41:6,18 42:16,17
 43:7 44:17 45:25,25 46:2,2,17
 46:20 48:6
apparently 66:22
apple 73:15
apples 9:15,16
applicable 41:24 42:22 43:3
apply 40:20 41:2,19
appointed 14:22
appreciate 76:14 81:20 89:6
 90:5 103:5,8 111:7
appreciated 50:5
approach 94:13 95:17,20
approaches 95:18
appropriate 15:24 82:16 91:14
approval 82:18
approve 51:5 61:12 63:2 69:10
 74:17 97:8
approved 35:22 51:24 54:22 63:9
 90:22 96:25
approves 82:17
approving 97:19
area 29:14 85:7 109:24
areas 9:9 70:8 89:5
arm 27:22
Article 96:23
asked 14:20 27:23 32:13 39:8,8
 58:17 74:13 96:11
asking 22:5 66:20 72:5 78:5
 94:7 113:25
aspects 93:4 94:9 96:3
assembled 2:16
assembly 84:5 90:7,13 92:2
assertive 71:20
assessment 24:23 29:13,17 86:6
assessments 29:5
asset 33:22
assigned 70:14
associated 102:18
association 65:2 76:25 77:4,5
 85:18,21 86:2 88:11,22
assurance 10:4 104:2
attach 80:22
attempt 66:3
attempts 66:14
attend 14:25
attendance 50:15 114:10
attendees 111:18
attending 50:2 107:24
attention 68:20
attracted 106:6
audio 6:10 101:6
August 88:24
authority 67:18 69:10 77:13
 78:13

authorized 64:7
authorizes 82:4
automatically 66:5
availability 63:5
available 26:13 37:22 45:13,23
 81:5 85:9 107:2 110:2
avenues 36:23
awards 15:14,15 16:6,8
aware 66:2 68:21 77:11

B

B 102:9
B.L.S 63:8 79:11 107:4,8
baby 28:4,6,7
back 6:8 7:11 19:7 20:22 35:11
 54:13 61:7 62:7,12 67:2,12
 68:5,7,8,17 73:11 75:25 79:9
 83:22 100:22 103:24
background 42:8 108:8
backwards 38:19
bad 105:22
Bagozzi 23:9,15
balance 36:8,10,14,25 37:3
banging 94:19
base 79:11,12
based 7:23 13:10 41:2 42:11
 64:22 65:10,12 66:13 70:13
 113:6,8
Bashaw 3:3,4 17:16,22 18:10,11
 18:11 52:4,5 58:24,25 62:16
 86:23,24 87:16 92:18,19 94:3
 94:15,24 98:16,17
basic 105:14
basically 51:5 55:9 58:4 69:19
 110:7
basis 67:14 107:17
battery 42:21
BECKY 115:3,13
beginning 97:10
begun 78:14
behalf 50:4 62:11 70:23 72:13
believe 7:8 27:9 28:9 38:12
 62:21 82:11,15 89:15 97:5
 98:4 103:15,18 104:16 108:21
 113:20
benchmarking 9:13
benchmarks 9:8
beneficiary 77:16
benefits 43:13
Berry 29:4

best 28:22 33:15 93:15,18
better 73:7 75:15 87:9 88:20
 95:18 101:4 108:19
Beveren 5:12,13,13 20:12,13,13
 53:25 54:4 60:22,23,23 100:18
 100:19,19
beyond 11:11 86:20 96:4
big 28:8,15 35:19,22 36:3 42:7
bill 81:12 85:15,19,19,23 86:4
 87:21 88:6 89:18,22 90:11,18
 91:24
bills 80:10 81:23
bit 7:10 8:15 9:11 22:3 48:13
 63:3,5 64:24 66:23 69:15 70:4
 94:20 106:6 111:25
biweekly 24:6 32:6
block 86:16
Blocker 39:17,18,20 46:12,14,19
 47:4,10,12,20 48:14 49:2,5
Blocker's 38:5
blood 91:25
Boardable 36:19
bodies 84:6
body 81:24 82:22 84:11 87:24
 90:9 91:7
bonus 93:5
booth 74:6,7
box 8:10,10 32:22 56:3 64:5
 66:19 93:4
boy 81:9
brand 30:21
Brian 95:18 108:8
bridge 24:19,20
briefing 107:25
briefings 108:3
briefly 66:16,16
bright 86:15
bring 8:16 14:11 24:6 51:2
 68:20 78:6 80:7,8,15 88:18
 90:9 102:14 109:9
bringing 10:7 11:5 87:21 113:14
brings 55:8 94:13
broadcast 113:16
broader 74:20
broadly 70:12 79:20
Brodie 1:9 8:25 26:17 32:21,23
 56:9 104:10,18,23 105:2,5
 109:6
Brooks 81:11

brought 29:5 50:25 103:23
buckled 28:12,13
budgeted 71:21
building 86:12
built 103:10
bunch 35:11 42:2 43:12 75:12
bureau 9:6 25:12,13 29:7,9 38:7
 46:18 47:7 63:6,22 64:15,23
 65:8,21 67:12,14 68:2,12,12
 69:16,19 72:2,3,14 73:2 82:5
 82:12 95:13 109:2 110:23
bureaucratic 63:11
Burke 3:5
Burns 13:2
business 6:3 17:3 98:6 103:22
 103:22 104:17 109:8,8 111:3
Butch 95:8
bylaws 17:7 96:22,23

C

C 82:3
C.C 56:18 63:24 64:2,3,14
C.C.s 64:5
C.D.C 61:15
C.I.C 64:10
C.I.C.s 63:23 64:3,19,25 65:5
C.L.I.s 25:22
C.M.E 63:11,15 64:4,8
C.M.E.s 29:23
C.M.S 78:14
C.O 39:22
C.O.N 75:13 92:23
C.S.E.s 25:21
Cady 3:6,7,7 15:11,12 16:11,15
 16:25 18:12,13,13 52:6,7,7
 59:2,3,3 95:11 97:12,12,14
 98:18,19,19 114:5,5,6
calculation 40:19
calculations 42:6 45:12
call 2:7,22 5:20 7:20 11:22
 12:23 14:21 17:11,13 18:2,3
 32:10 51:9,25,25 53:6 58:21
 62:21 78:20 83:10 98:11
 103:21
called 16:19 24:22
calls 24:5 32:6 77:15 107:11
camera 105:22
campaign 27:17 38:22
capabilities 41:9
capability 44:21 107:14

capstone 75:18
caption 115:5
card 24:24 34:25 35:2,10,11,15
 37:13,21 38:20,20,21,24 39:2
 39:4,11
cards 39:11 63:19
care 44:15 48:19 56:21,24 57:5
 61:22 62:25 66:25 77:14 78:11
 81:17 96:19 101:6
career 13:25 72:25
Carl 3:15,16 17:19,22 18:23,24
 52:15,16 59:13,14 95:21 99:4
 99:5
Carla 5:8,9 20:10,11 53:24,24
 54:5,10 60:20,21 100:16,17
carry 41:12 83:15 91:25
case 103:21
cases 93:5 107:9
cause 115:4
center 8:12 111:10
cents 87:14
ceremony 50:18,19
certain 9:9 34:15 113:6,8
certainly 72:16 78:11 89:3
certificates 63:16,23
certification 24:16,17,22 34:23
 34:25 41:2 42:12 64:6,13,16
certifications 63:21
certified 34:24 64:12
certify 115:3
chair 1:9 11:15 12:16 15:11
 16:16,20,21,21,25,25 17:2
 21:4,11 29:7,10 38:12 39:14
 56:3 73:4 85:12 96:10,13
 97:22
chaired 91:5
chairing 33:22
Chairman 2:3 4:25 5:23 6:2,6,12
 6:14,21,24 7:16 16:14 17:5,21
 18:5 20:4 21:2,7 38:16 39:16
 46:10 47:9 48:10 49:19,23
 50:21 51:16,21 53:18 54:17,20
 55:23 56:6,10,16,22 57:5,9,13
 58:12,16,19 60:14 61:6 62:4
 68:24 69:5 71:6,11 76:8,16
 80:2 82:23 83:6 84:14 85:10
 85:13 86:22 87:15,25 88:9
 89:2 90:15 91:15,19 92:9 94:2
 94:23 97:13,16,24 100:10
 101:3,11 103:7,20 104:21,24

105:3 109:4,5,10,12 111:2
 112:7,16 113:19,24 114:3,6
chairs 29:6,8
chance 84:19
change 55:9,10 58:5 71:2 86:18
 111:19,19
changed 73:22 86:11
changes 7:17 24:11 30:9 43:5,6
 43:7 45:10 51:6 54:21 55:19
 58:6 85:23 103:24 104:4
changing 30:9 44:22
channel 91:13
channels 91:14
characteristics 102:2
charge 82:14
charm 113:25
charts 105:11 106:17,23,25
chat 8:10 44:16 46:20 56:3
check 57:18
chief 8:25 22:9 23:9,15 24:2
 26:17 29:2 32:21 56:8 70:14
 104:10,18,23 105:2,5 109:5
Chiefs 77:5
chooses 41:17
Christopher 5:10
circle 103:24
circumstance 78:4
circumstances 77:23 78:17 86:14
city 40:2 51:2,6 54:21 93:20
claims 79:9,16,18
clarify 68:4
clarity 69:9
class 57:20 65:20,24 85:6
classes 36:10,11 57:22 64:3
 68:13 70:7,13
clean 17:8
cleared 27:23
clearly 65:15 75:13
clinical 48:19
Clinton 29:2
close 17:15,17 45:19
closes 109:8
closet 36:12
code 35:3,7 37:14,14
collaborated 77:8
collaboration 89:7
collaborative 33:14 61:10 77:3
colleagues 2:18
collection 55:17
combine 41:5
come 8:18 9:7,12 12:21 16:8
 19:7 23:22,23 24:24 27:21
 29:7 31:23 32:19 41:21 44:20
 71:3 75:9,19 81:8 87:2 88:23
 95:18,24 113:22
comes 55:24 82:22 107:12
comfortable 61:15
coming 12:11 29:19 30:18 33:5
 33:16,16 41:10 42:24 62:7
 83:17 104:6
command 8:11 111:10
commenced 82:16
comment 48:11 69:14 88:8
comments 47:19 56:12 67:6 85:15
 87:16 89:12
commerce 37:16,18,22 63:18
commissioner 14:20 50:9,9 81:8
 81:25 82:17 83:2 84:12,16
 90:13,23 91:6
committed 105:10
committee 1:6 8:23 9:18 10:2,19
 10:23,24 11:6,17 15:7 29:10
 33:2,9,11,20,23,24 34:7,7,15
 54:25 61:11 62:7,10 71:16
 72:14 74:20,23 75:9 80:8 81:7
 82:25 89:8 90:21 91:5 93:23
 94:6,13,14,25 96:11,11,21
 97:25 98:3,6,7 101:25,25
 103:4
committees 8:20 12:19 15:2
 32:25 34:6 49:11,12,13,14,16
 94:7 96:25 97:8,19,23 103:12
communicated 75:21
communication 48:4 87:18
communications 24:7
communities 29:14 86:14 90:10
community 10:14,15 11:7,20
 22:17,20,22,24,25 23:4,12,13
 33:4 35:13 61:19,20 77:10
 79:7 83:18,20 85:2,18 86:10
 86:13,19 88:16
comp 80:19,21,23,23 81:2
company 39:22
compare 9:15
compared 75:12
comparing 73:15,16
complete 5:20 65:20,24 106:22
completely 42:18 96:2

<p>compliance 30:22 45:15 component 105:25 components 103:2 113:8 comprehensive 12:6 computer 19:6 65:10,12 66:13 101:13,16 concept 82:25 90:22 concern 61:18 concerns 78:9 94:8 concluded 114:9,12 conference 25:20 26:25 29:25 92:4 102:23 conferences 89:5 confident 73:7,9 confirm 35:14 confusion 63:25 Congratulations 20:25 connection 88:4 consider 34:13 81:6 98:5 consideration 81:25 considered 56:25 consisting 115:6 constituents 39:8 contact 44:2 46:18 48:20 49:2 96:17 105:17 content 30:25 36:19 47:5,8 continue 14:10 32:9 61:24 86:20 102:14 continued 112:25 continuing 25:22,25 106:9 107:20 contract 110:3 contracting 110:10 contracts 22:5,11 110:17 contrast 71:20 contribute 74:2 control 44:10 47:5,7 conversation 28:8 48:9 75:18 conversations 11:13 12:18 27:15 73:2 coordinate 47:17 coordination 69:12 coordinator 64:17 76:24 coordinators 48:19 core 24:12 67:13,15,18 69:8,10 70:9,10 71:23 72:4,6,15 correct 15:16 38:14,16 57:17 83:3,4,5 84:18 corrected 7:25</p>	<p>corrections 7:2,3 correctly 7:14 cosponsor 90:7 cost 71:17,18 72:7 75:15 costs 72:11 council 2:6 8:17,21 10:14,16,18 11:14,19,21 12:14,20 14:11 15:24 34:8,12,14 46:11 47:16 82:25 96:17,23,23 97:3 109:9 109:17 110:22 113:14 114:9 council's 84:15 97:6 councils 15:21,21 16:3,4 29:6 70:21 counties 22:23 29:16 61:21 83:24 country 77:25 93:21 county 22:24 40:15 41:16 66:21 67:2 82:9 87:11 109:24,24 couple 7:8 8:14 15:13 22:14 29:19 32:23 63:17 66:11 95:2 103:23 105:8 111:6 course 24:12 65:9,11 71:19 75:13 102:19 courses 13:25 68:9 69:11 72:8 court 12:2,3,13 cover 22:22 62:2 81:17 98:10 coverage 81:19 covered 15:14 67:6 87:6 111:8 covering 30:22 61:21 COVID 2:20 21:16,17 31:21 36:5 45:16 63:5 67:23 72:11 77:15 78:9,9 80:13,13,16,24 81:19 84:25 85:4 104:7 COVID- 78:24 COVID-19 78:17 79:3,5 80:9 86:14 create 30:24 70:5 80:15 created 23:12 36:18 39:25 63:25 78:11 105:14,24 creating 38:25 credentials 38:2 credit 64:4 crews 27:25 crisis 12:24 15:4 36:8 105:4 criteria 78:18 critical 56:21,24 57:5 cross 65:2 67:25 Crupi 3:8,9 18:14,15,15 52:8,9 52:9 59:4,5,5 98:20,21,22</p>
---	--

curiosity 28:3	32:21 50:9,10 56:8 104:10,23 105:2,5
current 11:3 15:4 16:24 43:4 56:24 61:15 64:20 97:25	described 97:9
currently 9:18 22:19 30:10 44:6 44:6 55:21 98:8	deserves 81:19
curricula 55:21	design 42:3 106:2
curriculum 57:19 58:10,11	designed 33:9 105:14
D	
Dailey 91:22 92:7	desire 61:17
Darby 95:9	desk 92:3
dashboards 102:7	despite 64:2
dashes 7:8	destination 78:21
data 9:8 26:4 43:3 44:6 45:10 65:15 72:7,18 73:8,20,20,21 74:2,2 75:5 102:4 108:7,10,16 108:18,18	detail 14:17 73:12
date 1:8 79:9,16 106:16	determine 27:5 110:7,7 111:24
dates 111:20,25	determining 39:2 110:19
Dave 20:18 33:21,21 101:14	develop 9:12 69:17 80:25 81:5
David 5:15,16,17 8:24 20:15,16 54:10,10,11 60:25 61:2 100:21 100:22 101:4 103:8,13	developed 33:18
day 13:10 25:18,21 30:19,20,20 76:13 105:6 108:13 113:4 115:10	development 72:12
days 7:11 12:18 66:11	device 28:7,14
daytime 27:10	devices 27:3,5
deadline 65:8	dialogue 75:8
deal 36:5	differ 66:23
dealing 11:6	differences 75:5
deals 22:12	different 9:14 24:10,11 27:5 29:18 33:13 34:22 35:13 37:5 42:9 66:23 74:15,21 88:13,19 93:19 94:9,13
deaths 80:13,16	differently 93:3
Deavers 3:10,11 18:16,17,17 52:10,11,11 59:6,7,7 95:9 98:23,24	difficult 15:6
December 106:11	difficulties 13:7 72:23 73:3 78:12
decide 7:23	digital 37:21,24 40:6,7,8,9,11 41:4
decisions 108:18,19,23	DiMay 108:11
defects 85:20	direct 32:18 46:22 47:7
deferring 24:4	direction 101:24
define 67:18 102:2	directly 16:8 31:20 32:22 42:22 43:14,17 44:2 46:18 47:17 48:5
definitely 65:4 93:4,20	director 2:10 8:14 9:3 10:25 13:3 14:18,18 16:5,10 20:17 20:20 21:9,10 27:12 30:4,15 38:17 40:15 47:13,21,22 49:9 49:15,18,20 50:6,10,19 51:18 56:2,8,11 62:19 70:3 83:24 91:11 96:18 101:14,19 103:15 103:16,18 104:3,14 109:22 110:25 111:9,13 112:8,12 113:2,12,22
deliverables 34:2 93:10	disagree 57:2 80:20
demonstration 77:19	discerning 102:6
demonstrations 77:24	
Department 1:3 21:18 82:4,12	
departments 87:10	
depending 63:13 79:12	
deputy 8:25 14:18 23:9,15 26:17	

discouraged 94:17
discouraging 62:22
discovered 67:16
discussed 64:15 73:12
discussing 7:4 92:22 102:14
discussion 6:25 17:23 51:14,17
 51:24 55:25 56:12 58:13,20
 64:9,18,22 66:16 67:3,4 74:19
 83:7 84:17 85:11 88:5 90:16
 97:18,21 98:9
discussions 23:21,22
disheartening 13:20
dissolving 98:5
distance 72:12
distancing 30:7
distributed 67:22
district 24:2
division 65:21 67:15
document 23:20
documentation 40:25 105:7
 107:22 108:4
documenting 106:15
documents 40:13,14
doing 12:13 13:22 21:16,23,25
 23:2 28:22,25 29:21 30:20
 45:11 47:25 65:3 75:15 76:14
 93:2,22 107:21 108:22
domains 9:14
Don 3:12 6:8,9,9 18:18,20 46:13
 46:14 52:12,21,22 54:13,13
 59:8 69:3 98:25,25 100:22
 101:2 109:10 112:13
Donald 3:23,24 19:8,9 59:19,20
 99:10,11
door 14:7 27:21
Dorsett 10:5
dose 40:19
dosing 42:6 45:12
download 37:24 45:25 46:2
downloading 42:17 46:7 48:16
Doynow 50:22,23 51:5,10 54:22
 54:23 55:5 61:7,8 62:5,5,11
 83:19 111:21 112:15
Dr 2:25 3:2,8,9 5:6,7 9:22,23
 10:5 16:16,17 17:10,23,25
 18:7,9,14,15 19:23 20:8,9
 21:3,5 29:4 33:23 50:22,23
 51:5,10,11 52:2,3,8,9 53:14
 53:22,23 54:22,23 55:5,7
 56:25 57:3,8,18,25 58:8,22,23

59:4,5 60:10,18,19 61:7,8
 62:5,5,11,11,14,24 69:2,14
 70:5 71:9 83:19 91:22 92:7
 97:22 98:14,15,20,20,22 100:3
 100:14,15 104:18 111:21 112:6
 112:15,18 114:2,3
drawn 86:16
drive 46:8
driven 74:2
driving 108:18
due 15:15 63:7
duplicate 39:11
duties 109:19
Duval 3:12 6:8,9 18:18,19
 52:12 54:13,13,14 59:8,9
 98:25 100:23,24
Dziura 39:13

E

e-mail 10:19 11:23 107:25
E.M.S 2:18 9:9,14,15 10:14,15
 10:23 11:20,25 12:24 13:18
 14:3,24 15:8,14,15 27:8 29:14
 29:25 33:2,8,8 36:13 38:6
 39:21 50:3,3 65:9 71:19 72:24
 73:4 74:3,14,18,24 75:6,11,22
 76:19 77:10 78:3,8,12,15 79:5
 79:8,10,21 81:3,15 82:5,6,10
 82:12 85:18 86:3 87:21 89:8
 89:23 90:4 93:13 94:18 95:20
 97:9 103:12 105:9,20 106:15
 106:20 108:24 114:9
E.M.S.C 26:19 29:9 103:14
E.M.T 13:24 37:12,19,21 55:15
 55:18 56:18,20,24 57:19 63:19
E.M.T.s 55:2,14 57:15 76:25
E.N.A 89:3,5
E.P 36:10
E.P.C.R 26:13 104:9,13,20
 105:13
E.P.C.R.s 104:15
E.R 27:13
E.T 11:8 33:3,13 77:20
earlier 8:17 44:3 55:9 67:12
 107:20 108:17
early 7:11 13:7 30:16 71:4 78:4
easier 8:11
easily 42:3
easy 12:8 41:25 48:4
Ebola 23:20 61:10

<p>ed 25:22,25 55:8 62:25 67:6 68:23 71:8 education 24:9,10 25:17,23 54:24 55:19 57:23 62:12 71:19 102:8,25 106:10 educational 35:18 70:5,11,13 71:17 educators 25:21 effect 6:19 22:16 47:2 71:3 efficiency 107:14 efficiently 107:2 effort 77:3 efforts 21:19,20 eight 12:17 25:24,25 Eisenhauer 36:18 either 34:9 80:14 86:17 105:10 110:7,12 elderly 62:17 elected 14:9 election 17:8 elections 16:18 electronic 71:25 74:5,9 106:8 electronically 26:12 74:6 elephant 12:17 eleven 27:13 56:18 eligible 24:21 25:7 eliminating 97:23 eloquently 9:3 embrace 84:11 emergencies 57:16 102:13 emergency 2:5 11:7 36:22 55:15 77:16 78:17,23,25 79:4,5,8 86:21 88:11,22 95:4 empower 40:3 emsdata@health.ny.gov 108:2 encounters 79:22 encourage 13:21,24 48:25 72:6 94:20 endorse 82:25 85:24 endorsed 85:16 engage 94:4 engaged 10:4 15:3 23:5 enrollment 106:9,12 enter 48:17 entertain 17:15 111:12 112:19 entices 65:23 entire 35:12 entirely 42:16 equipment 26:22 40:16 41:11,12 42:11 48:24</p>	<p>erred 96:25 error 96:21 98:10 especially 43:5 46:21 106:6 essentially 70:4 110:15 establish 48:4 established 68:2 establishment 89:20 event 2:20 25:21 everybody 6:4 16:3 21:11 27:17 35:10 36:5 37:10,24 70:24 71:13 77:10 81:2,18 92:8 101:7 everybody's 28:12 103:6 everyone's 50:4 exact 73:14 exactly 43:9 exam 24:23,23 65:10,16,23 66:3 66:7,10,13 examination 24:15 example 64:13 75:10 exams 65:11,12 excellent 24:4 32:7 34:19 89:3 exception 16:6 excessive 80:22 excited 23:6 26:20 34:3 38:5,11 108:12 exciting 10:12 29:3,11 30:18 37:7 107:18 excuse 67:17 106:5 executive 11:12 22:18 61:19,23 62:8 83:21 84:9 90:24 112:22 113:3 exist 110:6 existed 110:2 existing 64:5 expect 76:4 expediting 83:9 experience 73:23 expert 33:24 experts 14:19 expiration 113:3 expire 112:23 113:5,9 expires 61:19,24 expiring 113:8 explaining 91:6 express 95:25 expression 74:24 extended 113:4 extensions 24:12,12</p>
---	--

extensive 42:25	66:11 90:7 93:7 102:3 110:12
extent 14:4	finding 13:19
extra 43:13 111:4	fine 93:3
extraordinary 72:10	finest 36:2
extremely 50:4	fire 2:18 36:13 77:5 90:3
	firefighters 77:5 89:21,23
F	firmly 108:21
F.Y.I 81:9	first 8:16 15:11 16:20,25 32:2
face 2:9	46:4 55:12 75:4 82:2 87:2,21
facilitate 24:3 70:22	97:21 102:11,11 106:4 107:5
Facilitated 85:22	108:13
fact 12:6,23 64:2	fiscal 74:12
factor 113:15	five 22:9 89:23 102:12
factored 72:12	fix 76:4
factors 74:21	flag 2:11
fail 65:17	floor 17:11,13
failed 66:7	Florida's 112:15
failure 66:9	flourishing 67:23
faithfully 109:18	flush 8:15 9:10
fall 71:3 74:9 103:13	focus 33:3,12,21
falls 96:22	focuses 39:24
families 32:3 80:16	folks 2:15 8:5,11 9:22 10:3
fantastic 48:15	11:19,21 12:12 13:17,24,24
far 12:6 45:3 61:20 106:23	14:4 15:10 21:3 48:14 64:12
fashion 110:14	66:20 68:6 94:20 97:3 114:7
fast 12:10 42:20	follow 47:21 55:21 61:15 64:25
fatigue 96:5	65:3 68:19 89:19
features 42:7 45:11,18	following 78:17 97:2
federal 76:18,23 80:3,4	forbearance 101:7 111:7
feds 55:22 58:4	foregoing 115:3,6
fee 79:23	foresee 69:12
feel 24:6	forever 36:25
Ferugia 22:9	forgetting 104:17
field 21:16,23 73:4 75:24 86:17	form 13:6 40:13 42:19 87:18
fifteen 68:8 82:3	formation 8:20
fifty 22:21 30:8 61:20	formatting 40:9
fight 75:25	forms 74:25
figure 75:25 76:5 86:17	formulary 41:16 61:9
figured 68:20	Forness 3:13,14,14 18:21,22,22
figuring 112:2	52:13,14,14 59:11,12,12 99:2
file 78:15 79:17,23	99:3,3
filing 79:9	forth 55:8 80:7,15
fill 46:5 74:7	forty 14:2 22:23 61:21
final 35:5,7 67:10	forty-eight 66:8
finally 12:15	forward 10:11,21 14:12 15:8
finance 71:12,15 74:22 76:10	26:21 29:18 32:22 34:4 35:23
financed 75:22	36:9 47:19 48:8 50:16,25
financial 74:13 78:12 109:20	51:22 55:24 62:6 69:13,23
financing 74:17,24	71:17 75:16 82:21 83:10 84:22
find 15:3 25:18 35:15,17 41:25	87:14 90:25 93:18,25,25 94:9

95:10,24 96:7,12 97:6 102:15
 102:21 103:11 104:4,10 107:19
 110:22
forwarding 15:23
FOSTER 115:3,13
fostered 11:11
fostering 11:2
founding 10:2
four 22:8 26:5,6,16,22 29:23
 30:7,7,10 33:13
fourteen 7:3 39:22
fourth 105:6
frame 37:10
Fred 3:17
free 24:6 26:13 45:4,8,18,24
 46:3 107:23
frequency 48:23
frequently 105:16
fresh 86:6
Friday 30:19 31:2
Fritollo 9:23
front 30:18 38:3 86:5
full 8:16 21:21 48:4 50:16
fun 70:15
function 57:6
fund 80:14,15,25 81:4
fundamentally 86:9
funding 68:13 109:23,25 110:23
furnished 78:19
further 9:12 17:11,24,25 21:3,5
 23:20 70:4
future 23:21 24:18 33:8,11 44:9
 104:12 108:23 112:9 113:10

G

gain 25:24
Gandolfo 3:15,16 18:23,24 52:15
 52:16 59:13,14 95:21 99:4,5
Gandolfo 3:16 17:19,19,22 18:24
 52:16 59:14 99:5
gather 75:4
gel 7:5
general 77:25 92:23
geographic 67:14,17,18 70:8
getting 14:6 25:6 32:10 37:4
 46:2 55:4 63:9 73:11 85:18
 102:8 111:6
giants 95:8
give 27:7 35:24 43:23 44:5
 47:24 72:6 76:13 100:22

101:22 104:3,19
given 69:11 70:10 86:6 106:8
gives 65:19
glad 76:7 79:24 92:10
go 6:8 8:4 11:3,11 13:15,15
 15:20 21:8,12 27:8 32:2 34:22
 34:23,24 36:2,20 38:24 39:3
 39:13 42:25 43:21 44:14 45:24
 46:4 57:13 63:10,12 64:14
 68:8 69:5 71:24 75:25 81:7,25
 82:21 83:21 88:13 90:13 91:19
 101:19 105:3 109:13 111:14
 112:18
goal 22:23 73:20 111:16
God 2:13
goes 28:7 37:15 40:23 45:3
 82:17 98:11 107:23
going 2:21 8:6,22,23 9:17,21,24
 10:21 11:3 14:13 15:10 20:21
 21:21 22:14 24:5,11 28:25
 29:24 30:10 31:8,17,22 32:3,6
 32:24 33:3,10,11,21 34:22
 35:10 36:4 37:3 38:3,18 42:20
 44:3 47:2,19 48:13 50:13
 51:22 53:6 54:12 61:11 62:15
 62:17,20 63:17,18,22 64:22
 65:13,20 67:2 68:3,10,13
 69:20,21,22 70:15 72:4 73:10
 74:23 76:4,5,22 77:20 82:18
 84:24 87:8 92:18 94:5,21
 95:11,14,17,22,23 98:10 101:4
 102:13 106:19 107:22 108:5,14
 110:5 112:22,24 113:5
good 2:3,4,24 32:8 38:3 39:15
 46:15 58:17 68:25 71:9,13
 72:13 75:8 81:14 85:25 87:18
 89:7 101:20,20 111:5
goodie 95:4
Goodness 101:22
Gottfried 83:17 84:4
governor 14:23 84:7
governor's 11:12 92:3
gracious 101:23
grandfathered 64:11
granted 78:14
granting 77:12
great 9:4 14:16 27:15,16 30:25
 32:11 33:16 39:18 41:4 46:25
 47:20 49:3 55:3 73:12 83:19
 85:2 87:12 89:4 91:15 104:22

greater 14:16
Greenberg 8:14 11:2 16:5,10
 20:17,20 21:9,10 30:4,15
 38:17 47:13 49:8,9,15,18,21
 50:6,19 51:18 56:2,8,11 62:19
 70:3 83:24 91:11 96:18 101:14
 101:19 103:16,18 104:14
 109:22 110:25 111:9,13 112:8
 112:12 113:2,12,22
grew 46:22
grey 68:6
ground 77:14 78:18 89:9 92:12
group 9:20 56:20 85:4 88:12
 95:10 105:19
groups 77:7 84:6
growing 36:25
guess 17:2,10 37:7
guidance 10:8 23:20,23 79:5
guide 70:18,25 108:23
guidelines 61:16
guys 48:5 81:16

H

Haag 3:18,19,19 6:20,20,22
 11:14 18:25 19:2,2 52:17,18
 52:18 59:15,16,16 87:17,17
 88:2 99:6,7,7 103:11 112:21
 112:21 113:11
haired 68:6
half 36:24
halls 48:2
Hamilton 3:20,21,21 19:3,4
 20:22,23,23 49:21,22,23,24
 52:19,20,20 59:17,18,18 97:15
 97:15,16 99:8,9,9
Hamilton's 113:20
hand 44:13 88:5 89:13
handle 113:18
handling 93:11 107:15
hands 68:17 72:15
happen 23:22 25:2 30:12 63:18
 66:6 82:19 83:22
happening 30:2 67:22 73:24
 77:24 88:16 92:8
happens 66:5
happy 10:10 23:11,16 24:3,7
 32:19 46:9 91:13 108:2 109:22
hard 44:12 46:8 76:11 90:4 92:5
 100:4 104:11
hate 95:15

he'll 49:3
head 94:19 95:22
headed 62:16 92:3
heads 94:18
health 1:3 21:18 35:20 36:4,7
 36:21,23 37:15,18,22 55:15
 57:16 63:18 77:15 82:5,12
 85:17,20 86:2 87:3,10 96:3,3
healthcare 13:16,19 108:19
hear 27:10 39:14 54:17 81:10
 97:21 101:10 108:3
heard 17:21 54:15 59:10 83:19
 100:25
hearing 11:22 17:23 47:10 51:24
 58:20 71:7 76:10 80:4 81:20
 83:12,14 89:14 90:16 103:14
 111:3 115:8
heart 28:16 65:2
held 34:21
help 15:3,8 23:5 36:17 44:16
 49:10 68:4 70:22 72:6,7 73:25
 87:4 89:24 92:21 93:7,16
 95:13 102:5 108:15,23 111:11
helped 88:15
helpful 93:20
helping 23:10
hereof 115:5
hereto 115:5
hereunto 115:9
hey 40:25 46:14,15
Hi 2:24 21:11 92:19
high 29:16 48:23,23 62:23
higher 64:17 66:24
Highway 55:11
Hinchey 92:5
hitting 23:10
hoc 49:13
Hoffman 95:8
hold 17:3
holding 28:6
holistic 95:19
home 66:10 75:10 77:19,21,22
 78:2,9,16 79:6,10,22
hopeful 84:10
hopefully 30:13,15 48:6 61:23
 72:14 77:8 95:22 101:5 102:14
 110:13 113:14
hoping 107:23
hopscotch 62:17

hospital 38:10 44:5,21,23 46:17
77:17 85:4
hospitals 29:2,14 41:7,9 43:24
45:6 78:5 85:7
hotels 29:25 30:17
hour 39:5
hours 21:16 25:24,25 66:8 111:6
house 11:6 89:18
Hudson 3:23,24,24 7:5 19:8,9,9
46:13,13,15,25 52:21,22,22
59:19,20,20 69:3,3,5,7,25
99:10,11,11 109:10,10,12,14
110:21 112:10
huh 100:4
humanity 78:23
hundred 12:17 30:7,8,11 32:10
56:18 105:9
hybrid 111:18
hyperbole 13:5

I

i- 7:4
i-gel 67:5
I.D 28:10
I.M 55:13 57:15 58:10
I.V 61:9
idea 9:7 10:25 112:22
ideal 30:20
ideas 27:16 47:18 81:9
identified 10:17 11:18 106:21
identifies 96:24
identify 42:13 80:14 85:7 96:14
identity 105:4
ignore 13:6
illness 80:17
illnesses 31:13 80:13
imagine 74:19
immediately 43:21 46:24
immunization 55:14
impact 31:12 75:13,16 93:16
impacted 80:24
implement 41:17
important 27:9 33:7 35:12,23
50:14 85:16 86:7 89:19 90:2
96:14
importantly 36:21
improve 65:25
improvement 9:19 10:4,10 107:15
improvements 107:10
improving 107:14

incident 30:23
include 24:18,20 56:18 74:25
107:2 108:2
included 45:9 57:22 58:10 92:12
includes 45:5 63:24
including 11:10 24:11 26:12
28:14 37:19 44:9 50:24 102:12
105:19
incorporate 72:10
incorporated 67:8 69:23
increase 64:13 107:14
increasing 54:25
incredible 65:12 108:7,9
increments 113:4
incumbent 14:25
independently 42:18
indicated 101:24
indicates 64:6
individual 41:9 44:24 82:8
individually 12:22 42:10 47:23
90:10
individuals 65:9,14
indivisible 2:13
indulgence 97:7
informatics 108:7,10
information 13:9 14:11 23:9,14
23:16,24 24:10 26:16,18 31:23
32:16 35:11 38:10 41:8,9,22
41:23,25 42:17,22 43:10,15,17
43:22,25 44:13,25 46:5,16
48:17,20 61:9 102:6,25 107:21
informed 5:11 108:23 110:5
initial 11:13 24:15
initially 82:10
initiative 25:18 35:20
initiatives 24:10 26:21 34:4
35:13 92:22
inject 57:18
injection 55:13
injections 58:10
innovation 15:14 16:6,8 33:2,8
97:9 103:12
innovations 10:24 11:25 89:8
innovative 11:9 77:24
inquired 67:13
inside 44:17
insight 45:15
insofar 66:24
instantaneously 43:19

instructions 35:8 37:16
instructor 63:16,20 64:6,17
instructors 65:3 69:21
intention 90:20
interest 11:20 76:18 83:9 84:24
 89:20 95:25 97:20 98:4
interested 10:18 11:21 23:8
 34:9 96:12,16 103:4 107:24
interesting 67:20
interim 110:9
International 77:4
Internet 42:18
interns 108:14
intro 39:19
introducing 81:6
intubation 107:13
inventory 48:11,24
investigation 21:23
invigorated 95:10
invite 88:21
invoices 22:11
involve 33:10
involved 10:6 11:25 14:3,9 15:2
 70:24 77:7 81:12 85:19 88:10
ironically 38:21
issue 68:15 81:20 92:6 96:4
 104:8
issued 40:14 55:10
issues 6:10 67:21 75:9 80:24
 82:13 94:14 101:6 104:16
issuing 68:4
item 16:17 67:10
items 8:14 22:2

J

Jack 58:17 62:12
Jacob 108:11
January 6:18 7:2 8:3 12:5
Jared 4:7,8 19:14,15 53:3,4,6
 59:25 60:2 99:16,17
Jason 3:17,19 6:20,21 11:14,16
 18:25 19:2 52:17,18 59:15,16
 87:17 99:6,7 112:21
Jeff 5:13 20:13 54:3,3 60:23
 100:19
Jeffrey 5:6,12 20:8,12 53:25
 60:22 100:18
jeopardy 61:20
Jim 95:9
job 23:2 96:5

jobs 13:19
join 31:21 32:9,19 38:5
joined 6:8 50:11
joining 34:13 103:4
July 15:15,16 30:13,16 106:16
 106:17
jump 34:20 38:18
June 25:17,17 30:19 82:20 84:22
 93:24 106:16,19 107:22 115:10
jurisdictional 75:2
jurisdictions 75:11,13
justice 2:14

K

Kaminsky 89:17
keep 17:7 22:2,8 26:14 32:6
 87:3 94:18
keeping 79:6
key 85:18 112:13
kind 8:15 9:15 12:16 22:16 29:9
 29:12 33:14 50:7 64:25 87:12
 88:3 95:14 96:14 102:4 103:23
 104:12 111:18
kindly 38:19
king 7:6,7
Knoel 4:3,4,6 5:21 19:12,13,13
 52:25 53:2,2 59:23,24,24
 99:14,15,15
know 5:21 9:5 12:10,10,22 13:25
 15:5,5 19:5 22:4 25:9 28:2,10
 28:17,20 29:19 30:9,16 31:3
 31:11,12,23 32:11,13,13,15,17
 33:18 34:3,10,17 35:14 36:4,8
 36:9,16 37:6,6,7 38:4,21
 45:20 46:21 48:12 50:8 70:12
 70:19,23,24 71:2,4 73:15 74:8
 75:22 76:3,12,13 77:9,18 79:2
 80:21 82:7 83:21 86:2 87:4,13
 88:20 90:8,12 91:23 92:8 93:2
 93:2,6,7,10 94:16,16,17,21,21
 104:10,14 107:20 110:10
 111:21 112:2 113:17
knowing 66:7 78:10
known 33:24
knows 48:18
Kroll 3:25 4:2,2 13:8 14:12
 19:10,11,11 52:23,24,24 59:21
 59:22,22 71:12,13 76:9,17,21
 80:3,6 85:12,13,14 88:4 91:17
 91:18,19,21 92:10,17 99:12,13

99:13 109:14
kudos 12:12
Kutzin 4:7,8,8 19:15,15 53:3,4
 53:4,5 60:2,2 99:16,17,17

L

labeling 83:18
Lakes 26:25
large 11:20
late 6:8 37:20
law 77:12
lawmakers 85:22
lead 95:12
leaders 48:13 105:20
leadership 8:24 24:5 25:23
 30:19,20,24 32:5,6 109:2
leads 62:11 71:12
Learned 27:16
learning 67:22 72:13
leave 78:8 104:3
leaving 13:14,15,17,18,18
Lee 13:2
left 21:25 78:16
legal 65:21 67:11,15
legislation 76:18,23 80:4 82:16
 84:2 86:10,16 90:18 91:25
legislative 76:15 80:9 81:23
 82:21,24 84:6 90:21 92:15
legislature 82:2,18,19 83:3
 84:16 91:24
let's 6:2 8:4 21:8 39:13 66:15
letter 34:23 87:19 91:6,12
level 15:7 29:17 41:2 42:12,14
 47:17 63:24 64:7,10,12,13,17
 66:25 76:23
levels 55:16 93:2
Lewis 4:9,9 6:23,23,24 19:16,17
 19:17 49:7,8,9,11,17 53:6,7,7
 56:14,14,16,17 60:3,4,4 76:15
 76:16,21 80:5,6 83:4,15,16
 84:17,21 86:6 89:15,17 90:16
 90:19 91:3 92:14 99:18,19,19
liberty 2:14
licenses 82:13
life 105:14 106:4
lights 62:20,22
likes 95:19
limit 41:23
limited 30:17 40:5 50:15 77:23
 86:14

line 7:3,7 86:15
lined 108:15
lines 65:2 68:2
linking 70:16
list 10:20 36:21
listed 51:23 109:17
little 8:15 9:11,12 14:12 22:3
 48:13 63:3,4 64:24 66:22 67:3
 69:15 70:3 76:22 94:17 103:25
 104:19 111:25
live 35:21 44:16 45:22 107:22
lives 15:6
local 47:16 112:24
locally 87:3
location 38:9
locked 111:23
Lockwood 4:13,14 19:18,19,19
 53:8,9,9 60:5,6,6 99:21,22,22
Lockwood's 4:14
log 37:15,17,17,25
long 12:7 13:2 36:6 39:14 42:20
 91:5
longer 26:10 65:15 110:5
look 13:21 26:15 29:18 35:10
 40:17 50:16 63:20 73:22 74:13
 74:24 75:16 80:10 81:12 92:25
 93:25 94:7 95:14 102:12,22,24
 107:19 110:22 112:4
looked 28:4
looking 14:15 25:15 33:25 34:2
 43:11 47:15 48:8 70:8,10
 84:15 93:13,18 94:4 96:2,10
 102:16 103:11 105:21,23
 106:14 111:20 113:13
looks 35:3 56:17 102:9
loose 65:22
lost 90:25
lot 8:13 10:11 11:18 12:11
 15:18 22:5 24:9 27:13,16
 28:25 30:25 38:2 45:14 48:12
 48:15,22 68:15 75:9 76:12
 84:9,24 94:11,16 111:8
lots 32:8 34:16
LOUIS 4:11
love 26:2 31:3 34:17
low 48:23 62:21 89:20

M

M.E.M.S.O 96:5
M.S 89:17

machinery 63:11
main 9:18
maintain 24:16 106:9
maintaining 106:12
makers 75:21
making 28:13 40:11 41:3 85:23
mandate 61:13
manpower 13:12
manual 102:17
manuals 41:13
manufacturer 44:22
manufacturer's 41:13
manufacturers 40:16 41:11
mapping 30:6
march 10:15 55:10 77:12 79:10
mark 3:10 4:24,25 5:20 6:5,10
6:13 16:24 18:16,17 20:3,4
32:25 34:10 51:18 52:10,11
53:17,18 59:6,7 60:13,14 76:2
88:7,7 91:11 98:23 100:9,10
101:23 103:5
Mark's 92:21
Marshall 62:11
Maryanne 5:3,4 9:23,24 20:6,7
53:20,21 60:16,17 88:8 100:12
100:13
mask 61:13,16
Master 4:16
Masterson 7:13
Masterton 4:17,18 7:12,13,15
19:20,21,21 53:10,11,11 57:11
57:14,21 58:7 60:7,8 99:23,24
99:24
match 70:9,13
material 12:11 48:5 111:8
matter 14:19 58:20 83:8 87:4
88:5 89:13,14,14 97:18
matters 14:23 84:19
McEvoy 4:19,20,20 16:16,17 17:2
17:10,23,25 19:22,23,23 21:3
21:5 53:13,14,14 55:2,7 57:2
57:3,8,12,18,25 60:9,10,10
62:12,14,24 69:2,14 70:5 71:9
97:22 100:2,3,3 104:18 112:6
114:2,2,4
McEvoy's 112:18
McMillan 70:15
mean 40:12,12 87:7 88:21 91:8
113:2
meaning 40:18 41:24 42:16 73:10
means 41:7 42:19 79:8 98:8
measure 71:18 72:7 102:3
measures 9:8 14:11,15
med 50:24 62:10
Medicaid 75:14
medical 2:6 40:15,16 56:23
78:23 106:10
Medicare 77:13 78:22 79:23
medication 41:15
medications 41:14 107:3
meds 42:11
meet 25:14,14 27:2 72:16 87:6
meeting 1:6 2:7,16,19,22 5:11
6:18 7:2 8:2,5,6 12:5 16:19
62:8 68:6 83:10 84:18 88:22
88:24 92:20 93:23 97:10 98:5
102:10,11 103:9 111:15,17,19
112:10 114:8
meetings 7:19 8:18 15:2 47:25
67:7 85:22 104:11 108:17
111:7
megaphone 43:14
Melissa 4:13,14 19:18,19 53:8,9
60:5,6 99:21,22
member 5:21 10:17 11:14 34:7,8
34:15,15 96:17 108:13
members 10:2,13,16 11:17,22
12:19 34:7,12 36:20 39:8
46:11 85:25 111:17 113:14
membership 7:12 48:18 96:10
memorial 31:6,6,8,9,16,18,19
50:3,12,17
mental 35:20 36:4,7,20,23 96:3
mentioned 8:17 107:20 108:16
message 16:2
met 94:25
metric 33:17 102:12
metrics 8:23 10:18 33:18,25
97:8 103:3
Mia 10:5
mic 101:15
Michael 4:16,19 9:22 19:22
53:13 60:9 100:2
Michael's 4:18
Michelle 3:12 18:21 59:11 92:5
Mickey 3:14 18:22 52:12,14
59:12 99:2,3
mid 37:20

mid-June 37:8	Muru 38:7,12 39:14,23,24 41:3
midnight 107:23	42:12 45:4,17,22 46:18,19
Mike 4:20 7:14 17:2,6 55:2,5	47:15 48:14,20
57:12,12 62:13,20	mute 4:10 8:7 20:17 51:19 54:8
mileage 79:13	
mind 18:6 22:2 26:15 107:12	N
108:8	N.A.E.M.S.P 10:7
minus 79:13	N.A.M.S.P 102:19
minute 38:13	N.E.M.T 77:3
minutes 6:17,25 7:25 8:2 12:5	naloxone 107:7
82:4 91:2 111:5	name 115:10
missed 7:9	names 31:17
mission 9:2	nasal 55:17
mistaken 57:24	Nassau 109:20,24,24
modalities 107:8	nation 2:13
models 9:14 74:14,15,25 75:2,3	national 24:12,14,21,24 25:7,11
75:4,5	25:16 33:24 55:11,19 76:25
modified 72:9	77:7 102:18 109:17
moment 2:8,17 43:5,6 97:7	Naturally 21:15
102:24 111:25	nature 22:6
momentum 86:13	near 104:12 113:10
month 27:21 65:24 93:24	nearly 14:2
monthly 93:23	necessarily 58:6
months 29:20 45:20 63:7 105:8	necessary 68:13
111:22	neck 112:19
morning 2:4,24 27:19 46:15 62:8	need 11:17 12:23 13:9 15:20
mortgage 89:20	23:22 25:22 36:13 41:6 44:18
mortgages 89:25	62:2 66:20 70:19,20 75:20
motion 6:16,17,18 7:21,24 17:15	80:11,25 81:17 84:10,11 85:6
17:16 20:25 50:25 51:20,22	85:8 92:24 93:5 103:17,22
54:18,19,21,24 55:8,24 61:5,7	106:11 110:13 113:6,8
63:2 80:9,15 82:22 83:7,13,15	needed 6:8 87:4
84:14,17 89:15 97:7,11 98:5	needs 7:19 18:3 25:14 29:5,13
101:2 111:12 112:20 113:25	33:9 42:18 43:19 95:6
motions 61:8 80:8 81:22	NEMSQA 102:19
Mountain 26:25	networking 87:18,23
move 6:20 10:11 15:8 32:22	never 13:4 42:18
35:22 50:22 62:6 71:8 81:22	new 1:2 2:6 5:21 8:20 10:7
90:25 92:15 94:9 95:9 97:5	11:11 15:9 17:3 22:20 26:6
102:8 112:10	30:21 32:24,25 34:23,25 36:10
moved 6:21 26:21 29:23 31:7,10	37:11 38:7,8,20,20 39:2,21,21
97:12,13 114:2,3	39:25 42:17 43:18 45:20 49:11
movement 92:11	51:2,6 54:21 64:12 67:9 68:4
moving 9:21 22:7 24:14 26:19	71:16 74:14,18 75:10 76:19,24
28:12 31:11 34:4 36:9 69:12	78:7 79:2 84:13 85:17 86:2,9
69:23 71:17 76:15 84:21 87:7	91:23 95:10 96:6,24 107:21
87:14 93:25 96:7 102:20 104:4	108:4 109:8 110:7,19 111:2
104:5,10 106:7	115:2
municipal 81:3	news 105:22
	NHTSA 63:2

nice 26:2 27:25 28:8 50:7 63:22 96:5	office 50:10
Nick 58:8 62:4	officers 16:24 18:3
night 27:14,18	official 42:23
nighttime 27:11	officials 14:9
Nine 77:15 78:20	offline 42:16 45:8 88:3,24 89:10 90:6 91:23
Nineteen 64:21	oh 28:5 38:17 51:15 105:21
nitro 61:9	Okay 5:19 16:15 17:10,21 18:7 20:21,24 36:2 39:16 46:25 49:19 50:21,23 51:4,11,17 54:9 57:9 58:7,12,18 61:4 71:6 83:7,12,14 96:9 100:22 100:25 101:21
nominations 15:19,20,23 17:12 17:14,14,17	old 27:21 71:16 95:6 103:21,22 104:17 109:8
non 111:3	older 95:2
non- 34:11	oldie 95:4
normal 22:9 110:14,19	omission 7:4
normally 22:12 31:5	onboarding 42:4 44:11
North 93:21	once 38:22,25 39:10 40:18,19 63:10 89:8 95:7 109:11
note 10:19 43:8 88:2	ones 33:17
notes 15:13	online 63:15
notice 35:3 55:9,10	onward 44:7
notification 43:9 45:15 79:20	open 29:25 30:11,17 31:2 36:11 112:15 113:16
notifications 44:10,20 45:10 87:5	opening 73:5
November 30:2 112:17	operations 21:13,17 23:18 95:5
number 8:18 11:3,9 12:18,25 14:19 21:12 22:10 23:4 28:10 31:7,9 70:7,7 78:18,20 102:12 105:11	opinion 67:11
numbers 30:9 31:25	opportunity 49:25 50:12 79:23 106:9
nurse 86:8	opposed 38:14 86:9 87:22
nurses 86:15 88:11,22	opposition 86:19
nursing 86:8 88:13	optional 57:19
	order 2:7 11:12 25:13 43:2 47:18 61:19,24 83:21 96:22 110:24 112:22
O	orders 22:19 113:3
o 22:17 23:19,19 24:8 26:5,6,15	organizations 72:6 88:13,19
o'clock 27:13,19	organized 86:8
O.M.P.C 87:22	original 64:2 71:20
object 89:12	originally 72:10 85:19
objection 83:12 88:6 90:17 114:7	outline 37:16
objections 7:21,25 83:11,13 89:12 114:8	outs 35:18
observe 2:17	outside 25:13 93:4 112:11
obstacle 65:6	outstanding 87:23
obtain 24:17	overall 93:13 106:14
obviously 15:25 32:2 61:16 96:17	overhaul 95:6
occasions 13:2	overlap 94:12
occur 22:20 61:23 78:23	
October 98:4 111:16 112:5,9 113:14	
offer 16:23 69:11	

overnight 27:9 66:6
oversees 82:13
overwhelmed 78:5
overwhelming 16:22
ownership 75:3
Ozga 2:22,24 3:3,5,8,10,12,15
 3:17,20,23,25 4:3,5,7,9,13,16
 4:19,21,24 5:3,6,8,10,15,19
 5:25 6:5,7,13 10:20 11:24
 15:17 16:7,13 18:6,7,10,12,14
 18:16,18,20,23,25 19:3,7,10
 19:12,14,16,18,20,22,24 20:3
 20:6,8,10,12,15,21,24 30:3,13
 50:18 51:4,8,11,15,25 52:2,4
 52:6,8,10,12,15,17,19,21,23
 52:25 53:3,5,8,10,13,15,17,20
 53:22,24 54:5,9,12,15,18 55:4
 58:21,22,24 59:2,4,6,8,10,13
 59:15,17,19,21,23,25 60:3,5,7
 60:9,11,13,16,18,20,22,25
 61:4 98:12,14,16,18,20,23,25
 99:4,6,8,10,12,14,16,18,20,23
 100:2,5,9,12,14,16,18,21,25

P

P 7:6
P.C.R 26:9 105:7,11 106:18,25
P.C.R.s 104:15 106:24
P.D.F 40:13
p.m 114:11
P.S.C 25:16
P.S.C.s 25:10,11
P.S.I 66:9
P.T.L 7:6,7
page 7:3 25:19,20,20 35:8,21
 36:21,25 37:7,11,12,13 44:24
 115:5
pager 77:21
pages 115:6
paid 77:18 78:2,10 81:16
pandemic 11:13 78:7
Pandora's 66:19
paper 26:7,7,8,9,11 40:8,8
 93:17 104:14,15 105:7,11
 106:7,15,18,24,24
paperwork 63:15
paramedic 22:22 24:15,16,17
 25:2,4,10,10,16 36:11 39:20
 55:16,18 61:21 64:14 83:23
paramedicine 11:7 22:18,20,24

22:25 23:4,12,13 33:4 61:19
 83:18,20 84:12 85:2 86:10,13
 86:19
paramedics 24:13
parent 28:5
parent's 27:22
parking 27:13
part 9:17,23 27:4 31:4 33:23,25
 34:18 35:19 36:24 37:2,3
 48:12 58:11 71:4 81:18 84:8
 84:23 85:4 87:14 101:13
 103:24 106:2,8 112:3 113:9
participate 8:12 10:15 15:7
participated 50:2,11
participating 33:13 34:12
particular 43:8 102:10,20
 105:17
particularly 11:21 24:13 36:4
 48:23 96:16
partner 87:12
partners 13:17
partnership 38:7 45:9,17
Pasquarelli 4:21,22 19:24,25,25
 53:15,16,16 60:11,12,12 100:6
 100:7,7
Pasquarellli's 4:22
pass 12:15 36:14 47:6 65:25
 66:3,14 93:17
passage 86:10
passed 2:19 55:8 65:9 76:23
 84:4,4 91:24 92:2
passes 20:25 54:18,19,21 61:5,7
 83:15 89:15 90:19 101:2
passing 7:21,23 84:19
passion 28:11
pathway 32:17 106:21 110:12
pathways 30:24 36:23 110:11
patience 103:8
patient 22:3,12 26:23 27:20
 40:17,20 61:14 78:21 105:17
 105:17
patient's 40:21
patients 28:14,20,23 78:6,8
Patty 3:3 17:17,22 18:10,11
 52:4 58:24 62:16 86:22 92:16
 98:16
pay 71:22 80:21
paying 50:3
payment 75:14 77:21 78:16 79:9
 79:11,24

payments 22:6,11 79:13
pediatric 26:22,23 27:20 28:14
 29:15 41:15 102:13
peer 97:25 98:6
pen 90:23
people 13:14 22:5 27:12 31:3,7
 31:9,25 32:10,12 34:18,24
 45:19 48:16 64:11 65:23 66:2
 66:10 67:25 68:15 73:3,11,14
 74:7 75:22 76:3,3 78:16 79:6
 85:21 89:23
percent 21:15,25 36:12 89:24
percentage 34:16
Perfect 101:12,21
perform 64:7
performance 9:9
performed 107:3,8
performing 109:18
period 73:16,19
permitted 78:22
person 13:12 30:21 41:24 50:13
 64:6 65:19 66:24 111:17
personal 7:11
personalized 42:10
personally 93:9
personnel 72:24
perspective 107:19
Peter 1:9 104:21
phase 63:13
phenomenal 23:2 33:22 40:2
Phillippy 2:3 4:24,25 5:20,23
 6:2,6,12,14,21,24 7:16 16:14
 16:24 17:5,21 18:5 20:3,4,4
 21:2,7 38:16 39:16 46:10 47:9
 48:10 49:19,23 50:21 51:16,21
 53:17,18,18 54:17,20 55:23
 56:6,10,16,22 57:5,9,13 58:12
 58:16,19 60:13,14,14 61:6
 62:4 68:24 69:5 71:6,11 76:8
 80:2 82:23 83:6 84:14 85:10
 85:13 86:22 87:15,25 88:9
 89:2 90:15 91:15,17,19 92:9
 94:2,23 97:13,16,24 100:9,10
 100:10 101:3,11 103:7,20
 104:21,24 105:3 109:5,12
 111:2 112:7,16 113:19,24
 114:3,6
Phillippy's 4:25
phone 42:21 46:7 47:8

phones 43:20
phonetic 9:22 10:6 22:10 29:2
 70:15 95:19 108:11
physical 96:3
physicians 85:7 111:22
pick 12:8 38:21
picture 113:23
piece 48:12 57:17 63:3
pieces 42:2,9 45:5,5
pilot 7:5
ping 43:21
place 11:10 22:19 33:5,20 45:7
 65:23 76:22 78:7,14,24 79:3,4
 89:4 93:3 115:4
places 25:15
plan 30:24 45:3 68:9 69:17,19
 69:19 70:5,6,11,14 77:11
 93:23 106:12
platform 26:13 105:13 106:5,6
playing 62:17
plea 96:9
please 2:8,22 7:22 8:7,9 10:19
 11:23 15:7,8 16:2 22:2,3,12
 25:25 26:2,14 28:16 30:16
 31:21 32:9,19,23 34:9,12 37:6
 38:24 51:25 56:7 58:21 76:20
 88:9 92:18 96:17 98:13 103:5
 109:13
pleased 8:19 9:21 10:24 76:25
pleasure 16:10
pledge 2:10,11
plug 16:12
pod 87:6,6
point 11:18 17:4,9 47:6 63:10
 65:19 85:17 86:7 89:23 90:20
 94:3 96:22 97:24 102:8,9
 111:11 112:3 113:17
Police 23:18
policies 35:16 38:10
policy 22:15,17,18 24:8 26:4,5
 26:15 64:20 65:5,18 68:3,4
 70:17,25 75:21 95:5,13
pops 38:20
popular 105:25
portal 26:11,12 63:11 104:15
 105:7,11 106:18,25
Portoro 5:3,4 9:24 20:6,7,7
 53:20,21,21 60:16,17,17 88:7
 88:8,10 100:12,13,13

Portoro's 5:4
position 14:22 17:12 86:18
positions 16:20 86:11
positive 56:23 73:23 92:11
possible 31:4 43:18 73:17 85:24
 108:6
possibly 80:18 92:22 93:17
posted 46:17
postponed 63:4
potential 67:21
pound 12:17
power 13:12 42:9,21
practice 7:18 28:23 54:25 55:13
practices 33:15 93:15,18
pre 105:12
pre- 10:16
pre-pandemic 33:19
predictor 68:12
prehospitally 41:6
prepped 98:12
present 3:2,7,9,11,14,16,19,22
 3:24 4:2,4,8,11,11,15,18 5:2
 5:5,7,9,14,18 6:9,11 92:18
presentation 38:13 47:15,24
 88:14,19,23
presentations 89:5
presented 51:7
pretty 62:8 68:22 111:5,23
price 45:13
primarily 33:3 70:14
primary 9:2
prior 31:15 56:13
priority 86:3
probably 18:2 26:24 37:8,20
 48:13 62:14 67:24 71:2 82:18
 88:17 112:4,11
problem 36:6 40:10 62:20 86:7
problems 19:6 65:4 76:4
procedure 90:20 97:2
procedures 35:16 38:10 56:19
 107:3,9,11
proceed 6:3 96:20
proceeding 114:12
proceedings 115:7
process 14:10 42:25 48:4 49:3
 56:24 63:8 68:18 69:12 83:12
 92:23 96:24 102:4 103:9 104:6
 104:9,13 107:19 110:6,10,14
 110:19
processes 93:9 94:4
processing 22:7
procrastination 65:13
proctored 25:11
produce 76:18
program 9:11 24:19,20 26:10
 33:4,4 57:22 61:24 69:16
 70:21 77:20 102:17,20 105:19
 106:10,13,20 109:19,21 110:2
 110:4,8,9,18,19
programmed 66:4
programming 109:24
programs 10:5 11:4,10 21:20
 25:2,4,4 61:21 83:19,24 84:13
 85:3,9 89:20 107:15
progress 94:20
project 7:5 9:19 10:11 11:8,25
 67:5 71:16 74:11,12 75:17,20
 76:12 77:20 89:8 104:13
projects 10:10 72:19 94:8 95:2
proposal 90:17
propose 64:23 97:7
proposed 51:19
proprietary 81:3,16
prospectively 11:15
protocol 35:18 38:8 40:11,17,18
 43:19 44:21 46:18 51:3,6
 54:21 78:7,24 79:3,7
protocols 38:9 39:24,25 40:6,6
 41:10,16 42:11 45:6 61:10
 79:4
provide 8:9 10:8 41:4 44:7,8
provided 17:18 79:13
provider 13:16 15:15 37:17,23
 40:24,24 41:5,19 43:18,21
 66:18 95:17,20 108:21
providers 15:19 27:2,11 40:4,4
 43:14,20 44:16,25 48:2 56:21
 61:13 79:6 96:2 105:20
provides 43:12
providing 12:4 77:14 81:17
 83:20 102:24
provision 9:15
public 13:16 55:15 57:16 75:21
 76:6 77:15 87:2,10
pulled 83:22
pulling 9:7 93:14
purchase 45:20
purchasing 26:22

purpose 94:12
purposes 56:25
pursue 80:12
push 43:8
pushed 63:6
put 8:9 13:8 16:11 27:3 33:20
 39:2,9 40:20 41:18 42:21
 43:15,25 44:24 50:12 55:3
 65:22 68:11 71:19,25 72:8
 76:3 78:7 79:3,4
puts 68:17
putting 48:19 58:4 67:14 72:3
 78:14

Q

Q.A 102:17 103:3
Q.I 102:17 103:3
Q.R 35:3,7 37:14,14
quality 8:23 9:19 10:4,4,9,18
 33:17,18,25 97:8 101:23 102:3
 102:12,19 103:3 107:10,15,15
 108:22
question 44:3,18 49:8 56:3,4,15
 57:11,12 58:15,16 91:4 104:9
 109:16,23 110:20 113:20
questions 8:8 23:25 24:3,7,19
 26:17 32:8,13,17,20,20 34:5
 42:13 44:2 46:6,9,12,16 47:10
 47:18 48:3 56:12 66:19 67:21
 68:22,25 71:4,7 73:14,18 76:7
 76:9 79:25 80:3 96:8 103:13
 109:4,6 111:14
quick 21:13 34:20 48:11 94:15
 96:9 111:13 112:16,21
quickest 110:11
quickly 41:22 44:8 48:7 74:20
quite 11:2 38:23 63:12 94:19
 105:9 106:6
quorum 5:24

R

Rabrich 5:6,7,7 20:8,9,9 53:22
 53:23,23 60:18,19,19 100:4,14
 100:15,15
raises 67:20
rapid 107:12
rate 79:11,12 89:20
rates 62:23 65:25 75:14 89:24
re-approach 95:15
reach 24:2 40:4 43:14 44:17

45:19 87:13 88:12 90:10
 106:20
reached 16:22 85:21
reaches 43:17
reaching 29:15 44:4 47:22,23
 48:8
read 8:12 12:8 56:3,4 89:22
 109:16
readable 12:7
readers 48:18
ready 51:8 71:24
real 10:21 34:20 72:22 73:20
 86:3 94:15
realistically 71:2
realize 88:14
really 10:3,7,24 13:21 23:10
 25:3 27:11 28:16 29:11,22
 31:3 32:8,11 33:7,20 34:3
 35:12 38:3 39:24 40:4,10 41:4
 42:9 44:12,14 57:16 66:16
 67:8,16 69:17 73:25 75:8,20
 81:14 82:11 87:12,23 93:18
 96:14
reasonably 73:6,9
reasons 31:16
receive 43:8 79:11
received 104:2
receiving 15:23
recertification 71:20 106:10
recertify 64:25
recertifying 64:4
recognize 13:9
recognizing 105:15
recommend 24:2
recommendation 44:22
recommendations 15:22 41:13
 74:17 75:7
recommended 61:12
recommending 55:20
record 2:2 6:11 38:15 77:10
 98:12 111:6 114:11 115:7
recorded 66:9
recruit 13:23
recruitment 72:23 73:24
Red 65:2
Redlener 9:22 33:23
reduction 89:24
reeducation 93:6
referred 73:5

<p> reflect 61:10 refresh 73:10 reg 28:21 regarding 64:21 104:8 region 26:25 41:3,11,20 44:4 46:21 47:4,7 48:6,7 66:21 67:19 68:10,11 69:11 70:4,10 107:13 regional 10:9 15:21,21,24 16:3 16:4 41:20 47:5 70:6 72:5 93:2 107:16 109:16,19,21 regionalized 47:3 regions 12:23 13:22 26:14 33:14 43:2 44:16 48:2 68:17 70:19 93:8 102:5 107:10 register 30:16 registration 30:11 registrations 31:2 registry 24:13,14,21,24 25:7,11 25:16 regular 40:7 regulated 106:3 regulation 65:19 86:21 103:24 regulations 30:23 regulatory 67:14,17 104:4 reimburse 77:13 reimbursement 71:21 reinstating 68:14 reinvigorate 14:13 69:24 reinvigorated 95:2 related 14:23 22:10,15 24:13 26:7,8 31:13,21 70:18 72:11 relax 37:5 release 37:9 releasing 73:13 relevant 73:19 reliable 42:20 reliably 13:13 relook 95:15,16 REMAC 47:25 REMACs 47:14 remarks 73:5 remember 68:5,7 reminded 38:19 96:21 reminder 15:18,20 reminding 39:12 reminds 111:21 remote 7:18 REMSCO 22:5,6 43:12 47:25 69:18 109:17,20 </p>	<p> REMSCO's 69:10 REMSCO's 29:16 43:23 47:14 69:17 112:24 renewals 63:4 repeat 17:13 76:20 repetition 94:12 report 13:7 17:17 30:23 50:22 62:2 63:3 72:17 73:22 76:11 76:18 77:2 96:21 101:8 103:16 107:7 reported 62:10 104:14 115:4 reporter 12:3,3,13 105:23 115:13 reporting 62:9 102:23 reports 21:8 62:7 94:6 representation 8:25 reps 25:12 republic 2:12 republish 73:22 request 6:16 7:20 39:10 require 7:19,19 107:10,10 required 42:5 requirement 17:7 58:2 requirements 64:10,15,20 66:22 reschedule 66:10 rescinded 61:14 rescue 77:11 resiliency 95:17,21 96:4 resources 36:21 110:12 respect 50:4 respiratory 102:13 respond 103:5 responders 36:22 response 16:22 26:2 62:23 77:14 78:19 106:4 107:5 responsibilities 70:23 responsible 69:18 responsive 48:15 rest 8:4 31:19 66:23 restrictions 31:8,25 67:15 104:7 results 72:17 75:19 resume 2:15 retaining 65:5 retention 64:19 72:24 73:24 revenue 74:22,25 review 61:11 103:22 104:12 107:16 reviewed 12:4 71:24 </p>
--	---

reviewing 102:17
revise 14:13
revising 68:3 95:13
revision 72:20
revisions 95:3
right 2:21 6:14 10:15 14:21
 21:7,11 24:6 28:14,21 30:8,17
 35:4 40:12,14,18 45:23 47:10
 49:3,7 54:12 55:5 57:9 58:20
 62:6,24 68:24 69:25 76:10
 80:4 86:5,5 89:11,13 91:16,20
 92:9,16 94:25 98:9 101:3,9,12
 101:22 103:7,14,21 105:5
 108:11 109:7 111:3 113:19
ripped 39:6
risk 48:23
Rivera 83:17
Rob 18:15 52:9 59:5
Robert 3:8 18:14 52:8 59:4
rocks 23:10
Roger 95:19
roll 2:23 5:20 7:20 18:3 35:18
 51:8,25 58:21 75:6 98:11
rolled 38:6 63:14
rollout 104:20
room 12:17 34:17 83:23
rose 50:12
round 73:11
rule 65:23 75:10
rules 75:13
run 16:19 66:10 87:3
running 103:13 105:8
rural 82:6,9 85:15,17,20 86:2
Ryan 16:9 67:12 69:14 91:8
 92:20 101:23
Ryan's 62:2

S

S.O.P.s 41:21
S1590 83:17
safe 26:23 28:23
safely 28:19
safety 13:17 55:11 94:25 96:8
 96:10,13
Saratoga 30:5 112:18
satisfy 79:7
save 99:20
saw 27:21 37:13
saying 2:4 57:7
says 69:15 80:25

scan 35:4
scantron 37:14
scattered 40:13
schedule 65:14
scheduled 104:12
schedules 15:6 111:22
scheduling 65:10
school 23:5
scope 54:25 55:13
screen 2:9 34:20 35:25 39:19
 82:3
search 12:9 37:18 42:5
seats 2:16
second 6:22,23 10:23 16:16,20
 17:2,20,22 21:4 35:24 38:19
 50:9,25 54:23,24 55:14 65:7
 72:20 83:16 97:11,14,15,17
 102:16 106:2 112:4,8 114:4
seconded 51:19,22 55:8,24 80:8
 82:22
seconds 6:24
SECRETARY 2:24 3:3,5,8,10,12,15
 3:17,20,23,25 4:3,5,7,9,13,16
 4:19,21,24 5:3,6,8,10,15,19
 5:25 6:5,7,13 15:17 16:7,13
 18:7,10,12,14,16,18,20,23,25
 19:3,7,10,12,14,16,18,20,22
 19:24 20:3,6,8,10,12,15,21,24
 30:3,13 50:18 51:4,8,11,15
 52:2,4,6,8,10,12,15,17,19,21
 52:23,25 53:3,5,8,10,13,15,17
 53:20,22,24 54:5,9,12,15,18
 55:4 58:22,24 59:2,4,6,8,10
 59:13,15,17,19,21,23,25 60:3
 60:5,7,9,11,13,16,18,20,22,25
 61:4 98:14,16,18,20,23,25
 99:4,6,8,10,12,14,16,18,20,23
 100:2,5,9,12,14,16,18,21,25
Section 96:24
sections 22:16
see 11:10 13:10 26:2 31:3 34:17
 43:22 56:6,11 58:5 63:14
 65:21 66:15 67:24 75:4 86:19
 93:10,10,23 110:23
seeing 30:6 93:15
seen 12:7 14:3 23:4 75:23
SEMAC 8:17 12:20 23:21 29:8
 33:6 43:24 50:22 51:7,23,23
 55:9,24 62:6 67:7 103:23
 109:2,16

<p>semantic 58:3 SEMSCO 1:1,6 2:1 3:1 4:1 5:1,22 6:1 7:1 8:1 9:1 10:1 11:1 12:1 13:1 14:1 15:1 16:1,18 17:1 18:1 19:1 20:1 21:1 22:1 23:1 24:1 25:1 26:1 27:1 28:1 29:1,8 30:1 31:1 32:1 33:1 34:1,8 35:1 36:1 37:1 38:1 39:1 40:1 41:1 42:1 43:1 44:1 45:1 46:1 47:1 48:1 49:1,14 49:16 50:1 51:1,22 52:1 53:1 54:1 55:1 56:1 57:1 58:1 59:1 60:1 61:1 62:1 63:1 64:1 65:1 66:1 67:1 68:1 69:1 70:1 71:1 72:1 73:1,2 74:1,3 75:1 76:1 77:1,6 78:1 79:1 80:1 81:1,8 82:1 83:1 84:1 85:1,22,25 86:1 87:1,19 88:1 89:1 90:1 91:1 92:1 93:1 94:1 95:1 96:1 97:1 98:1 99:1 100:1 101:1 102:1 103:1 104:1 105:1 106:1 107:1 108:1 109:1,3 110:1 111:1 112:1 113:1 114:1 115:1 SEMSCOs 43:24 senate 84:4 92:2 Senator 81:11 92:5 send 10:19 11:23 15:18 16:3 32:20 39:10 68:10 sending 15:19 sends 87:19 sense 58:3 83:8 sent 26:10,11 63:23 67:6 68:11 74:5 separately 11:5 separating 97:20 September 31:10,11,21 50:16 98:4 sequence 107:12 series 42:13 serious 49:2 80:13,17 95:6 served 76:24 service 2:18 12:3,4,12,13 13:14 75:15 78:24 79:23 106:16 serviced 78:19 services 2:6 13:16 78:12 79:17 79:18 92:12 110:8 session 82:21 84:23 sessions 107:21 set 44:8 48:7 65:8 73:20,20,21 74:6</p>	<p>sets 26:22 setting 81:16 seven 44:17 seventeen 31:17 seventy 21:15 shape 13:6 42:19 share 23:16 34:20 39:19 shared 36:19 79:20 sharing 7:10 35:25,25 sheets 63:8 shirts 36:13 shocking 14:8 shoot 107:25 short 92:20 shout 27:7 28:8,15 show 27:3,4,12 35:9 39:23 42:2 44:19 showing 43:9 65:15 shows 41:14 shut-ins 61:22 sic 9:23 sickest 78:6 side 22:4 23:18 25:23 26:4 27:21 33:18 35:20 40:24 41:21 43:11,12 86:25 91:12 95:3 sign 26:2 42:12 64:7 91:12 113:5 signature 84:7 92:3 signed 77:12 significant 31:12 signing 64:4 signs 25:18,19,20,20 29:21,22 30:18 74:7,9 75:23 102:23 103:2 112:17 silence 2:17 similar 94:6 simplistic 64:24 simply 40:7,7 Simpson 5:8,9 20:10,11,11 53:24 53:25 54:3,7 60:20,21,21 100:16,17,17 Simpson's 5:9 single 13:10 30:20 38:9 44:4,5 48:7 87:6 105:24 sir 49:4 71:11 83:4 101:5,8 109:7 sirens 62:21,22 sitting 14:21 39:5 86:5 situation 73:7</p>
--	---

six 25:12 63:7
sixty 36:12
sixty-one 82:3
sixty-six 7:3
sixty-three 43:20
skill 63:8
skills 55:18
skip 92:17
slate 16:23,24 17:18 18:4
slightly 34:22
slow 21:18,19
slowly 94:18
small 75:11 105:12
Smith 5:10
social 30:6
soliciting 10:13
solid 39:7
solve 40:10 68:15
somebody 66:6 90:11 99:20
somewhat 72:25 98:2
soon 43:18 63:10 113:6
sooner 9:25 37:8 112:11
sorry 9:24 12:3 25:23 26:8
 35:24 37:14 38:18 54:8 69:3
 77:22,22 91:21
sort 40:22 45:16 65:8,22
sound 94:11
sources 42:23 102:19
space 30:17 34:6 46:8 112:2
speak 7:21,22 9:3 14:12 23:15
 26:17 27:18 76:22 88:3
SPEAKER 19:5 51:13 54:2 58:14
 58:18
speaking 8:7
special 31:16,22 50:14
specific 28:21 41:19 46:6
specifically 36:22 78:24 105:14
specimen 55:17
speed 21:21 62:23
spelled 7:14
spelling 9:23 10:6 22:10 29:2
 70:15 95:19 108:11
spend 28:2 105:16 106:19
spoken 97:3
sponsor 24:12 63:4 67:13 90:13
sponsors 67:15 69:10 70:9,11
 71:23 72:5,6,15 85:23
sponsorship 69:9
sponsorships 67:18
spots 30:8
STAC 29:8 103:15
staff 13:12 21:13,15,16,25 29:9
 63:3,6 72:2,3,14 91:5 105:20
 108:8,10 111:9
staff's 107:25
staffing 75:3
stakeholders 12:21 95:24
stand 2:8
standard 56:23 89:24 107:22
 108:5
standards 25:2 50:24 62:10
 102:20
standing 8:20 21:8 49:12,16
 96:25 97:8,19
stands 2:13
start 2:21 6:16 23:14 28:18
 74:16 80:22 89:4 104:4,5
started 9:20 21:17 33:2 39:20
 84:3 85:3
starters 21:12
startling 14:8
state 1:2 2:5,6 8:20 11:5,11
 13:23 14:10 15:8,9 22:20
 25:15 26:7,9 27:12 29:17
 34:14 38:11 39:21,21,25 40:14
 41:10,16,17 43:2,11,21 45:4,5
 45:17,18,23 47:5,6 66:23
 67:23 71:22 74:14,18 75:11
 76:19,24 77:24 78:8 79:2,21
 84:13 85:3,17 86:2,9 88:21
 91:23 93:14,19 96:23 102:5
 105:21 110:6 112:11 114:9
 115:2
state's 45:9
stated 115:5
statement 22:17,18 23:19 24:8
 26:4,5,15 64:21 68:3,4
statements 22:15
states 2:12 75:12 84:25
statewide 38:8,9 47:2 82:9
status 104:13
statute 69:15
statutory 7:19 67:13,17 83:8
stay 94:21
stem 15:3
steno 12:2,3,12
stenographer 7:8
step 96:12,13

Steve 3:5,7,25 4:2 13:8 14:12
 14:16 15:11 16:13,14,25 18:12
 18:13 19:10,11 38:5,23 39:12
 39:13 49:25 50:8 52:6,7,23
 59:2,3,21,22 76:9,11,17,20
 85:14 86:25 91:18 95:11 97:12
 98:18,19 99:12,13 109:14
 114:5,6
Steven 39:20 46:11 48:11 52:24
stick 96:6
sticking 111:4
stop 35:24,25
stores 45:25 46:2
straight 46:19
straightforward 62:9
strategy 74:2
stream 105:22
streams 74:22
strengths 74:15
stretcher 28:5
stretchers 27:4
strong 29:25 108:25
strongly 80:20 82:15
struck 12:5
structure 10:9
struggles 7:11
students 23:6 69:20 70:7
studied 80:11
studies 82:8,9 107:16
study 14:14 81:11 82:6,10,16
stuff 21:24 27:16 29:11,15
 112:2,23
subgroup 95:22
subject 14:19 111:19 113:3
submissions 26:8,8
submit 15:22 16:4 63:15 68:9
 70:11,19,20 105:10
submitted 26:9 79:19
submitting 69:18 106:17,23
subscribed 115:10
subscribing 46:3
subscription 45:21
substantially 73:9
Suffolk 40:2 66:21 67:2
suggestion 88:12 89:3
summer 29:24 37:20 72:18 78:4
 108:14
super 26:20 29:10 38:11
supervisor 30:21,22

support 9:5,11 80:16 81:24,25
 83:2 84:12,15,16 87:20,22
 88:6 89:19 90:11,12,14,18
 94:3 103:6 105:15 106:4
 108:10 109:2,21 110:13,24
 111:11
supported 91:7
supporting 83:18
supportive 93:25
suppose 73:17
supposed 28:19
sure 7:14 15:13,25 17:8 23:14
 27:10 28:13 32:18 37:9 43:3
 43:17 48:17 55:7 57:25 75:20
 81:9 91:3 93:24 98:11 104:23
surrendering 75:25
surveillance 87:5
survey 71:18,23,25 72:9,22,22
 73:10 74:5,10
sustainability 74:3,12 75:6
swab 55:17
symptoms 78:9
synopsis 104:19
system 12:24 13:11 23:5 37:16
 37:18,22 43:25 63:19,21 66:5
 66:9 82:14 93:14 94:10 108:19
 108:20,24
systems 92:18,19 94:14

T

T 7:12
T- 36:12
table 87:21
take 10:5 13:21,24 24:22 26:15
 35:7 40:24 44:15 47:2 49:25
 65:16,23 67:2 73:11 74:13
 91:7 92:12,13 95:11 96:15
 109:23 110:15
taken 9:19 95:11 96:19 98:7
 101:6 110:8
takes 40:7
talk 12:10 14:16 23:11 24:25
 27:23 33:15 40:5,6 55:2,6
 65:21 66:20 70:6 74:11,14
 80:9 88:24 89:9 108:9,17
talked 28:11 45:6 63:3 65:7
 67:10 68:23 72:22 80:18
talking 7:9 28:18 51:19 63:12
 70:6 74:16 83:19 91:22 109:15
talks 35:13,15,17

<p>teach 64:11,17 68:10,16,16,16 70:10,12</p> <p>teaching 64:3</p> <p>team 22:10 90:24 108:10</p> <p>technical 9:20</p> <p>technology 36:2 40:5</p> <p>tell 46:4</p> <p>template 23:12</p> <p>ten 25:13 31:20 38:13 84:3,25</p> <p>Teresa 3:20,21 52:20 59:17,18 97:15,16 99:8,9</p> <p>term 84:20 95:15 96:13,15</p> <p>Terri 19:3,4 20:22,22,23 49:21 49:23 52:19</p> <p>Terrific 110:25</p> <p>test 36:15 65:14</p> <p>testing 21:20 23:3 66:4</p> <p>text 36:18</p> <p>texted 91:22</p> <p>texting 92:7</p> <p>thank 2:15 4:6,12 5:19 6:4,13 7:15 11:16 12:2,9 15:10 16:8 16:13 20:24 21:2,3,5,10 27:17 32:9 34:19 36:17 39:12,16 46:10 47:11,12 48:10 49:4,6,7 49:17,25 50:5,6,13,20,21 54:9 54:20 56:10 57:10 61:4,7 62:3 62:4 69:25 71:9,11,14 72:2 76:6,8,10,14,16,21 80:6 83:6 83:15,16 85:10 86:22 87:15,25 89:10 90:15 91:3 92:6,7,9,13 94:2,14,22,23 95:12 97:17 101:2,3,6 103:7 109:5,7 110:21,24 111:3,10 113:11 114:8,10</p> <p>thanks 6:15,15 12:14 16:14 18:20 39:18 62:14 87:19 103:6</p> <p>theme 105:16</p> <p>themes 94:5</p> <p>thing 25:9 38:4 40:9,23 47:13 50:14 65:7 69:9 93:12 94:16 102:4,11,16,22,24 111:13</p> <p>things 11:7 12:8,21 21:12,14 22:6,14 28:24 29:18 32:11,24 33:9,16 35:19 37:4,5 38:3 40:16 41:19 42:5,6 45:12,16 55:12 62:25 63:18 67:7 71:15 93:15 103:23 104:19 113:6,13</p> <p>think 17:5,7,25 25:24 49:5 54:15 58:3,17 61:24 62:16</p>	<p>65:4 67:5 68:21,22 69:22 73:25 76:19 80:10,22,25 81:14 81:22 83:23 84:25 85:6,8,16 85:25 86:5,6,16 87:6,8,9,11 87:22,23 88:18 89:2,7,18 90:2 90:2,3,4 101:14 112:13,13,24 113:9</p> <p>thinking 92:17 93:4</p> <p>third 17:14 55:16 66:3 74:11 93:12 102:22 105:6 108:13 112:5,8</p> <p>thirty 14:21 21:25 113:4</p> <p>Thirty-eight 28:9</p> <p>Thirty-nine 28:10</p> <p>Thomas 19:25 60:11</p> <p>thought 57:21,22 100:4</p> <p>thoughts 81:20</p> <p>thousand 43:20</p> <p>three 11:8 24:8 26:24 29:22,23 31:18 33:4,13 66:13,14 71:15 77:20 80:7 81:22 92:21,22 113:24</p> <p>throw 27:12</p> <p>thrusters 9:18</p> <p>thumbs 20:20 100:22</p> <p>Thursday 24:5</p> <p>tide 15:4</p> <p>tied 74:21,22</p> <p>time 8:5 11:2 12:7 17:14 28:2 28:18 29:24 31:22 33:19 34:21 34:21 36:6,8 37:10 43:15 45:10 66:3 67:22 71:14 72:16 72:18 73:16,19,23 74:5 90:8 91:5 94:19 97:25 102:15 103:8 105:15,17 113:4,6 115:4</p> <p>timely 67:24 110:14</p> <p>times 8:18 14:19 22:9 66:13 113:24</p> <p>timing 87:9,12</p> <p>today 2:17,22 5:11 8:6 11:23 21:12 30:10 34:11,12 35:6 38:6 44:3 55:9 68:7 71:14 74:12 77:18 91:22 94:6 97:10 105:23 109:3 111:11</p> <p>today's 6:3</p> <p>Tom 4:21,22 19:24 53:15 100:5,7</p> <p>tomorrow 108:13</p> <p>ton 98:3,3</p> <p>tool 43:13</p>
---	--

topic 69:8
topics 34:9 92:21
total 30:8 82:13
totally 86:24
touch 16:21 70:3
tough 15:5
town 47:25
traditionally 13:15
Traffic 55:11
trained 69:20,21
training 42:4 44:14 45:15 55:7
 55:19 62:12,24 67:6 68:23
 69:17,18,19 71:7,22 102:25
transcription 115:6
transition 105:12 106:11,22
 108:4
transitioned 105:25
transport 11:8 26:23 28:3,7,19
 28:23 61:11 78:22 79:14 106:7
transported 77:16 78:21
transporting 107:4
transports 79:24
trauma 28:24 29:4,5,13
treat 11:10 76:22 77:19 78:2
 79:10,22
treated 66:24
treatment 11:8 33:5 77:22 79:12
trends 102:7
triage 11:8
trial 63:13,13
tricky 111:25
trouble 14:4,6 54:8 75:23
true 13:4 80:11 115:7
truly 40:11 41:4
try 9:10,11 13:23,24 15:3 27:8
 29:16 64:22 66:10 81:11 92:6
 95:17 101:22
trying 35:4,24 90:6 95:9 108:9
 110:11
turn 32:12 77:21 101:15
turned 66:19,25
turning 14:4
tweak 63:22 93:16
tweaked 92:25
tweaking 93:8
tweaks 63:17
twelve 85:2
twentieth 31:14
twenty 22:17 23:19 33:3 68:8
 111:4

twenty-five 33:12
twenty-four 44:17
twenty-one 23:19 24:8 26:5,6,15
 95:5
two 7:2 8:20 9:5 12:18 23:19
 27:21 30:5 32:10,25 41:4
 44:19 49:11 55:10 65:24 71:16
 72:4,19 78:18,20 85:15 87:14
 103:17,25 104:16 105:9,13
 108:14 111:6
type 87:4
typewritten 115:6

U

ultimate 22:23
understand 32:12 35:23 82:24
understandable 42:4
understanding 22:8 57:14
understood 58:7 91:4
undertake 82:5
Unfortunately 31:6
UNIDENTIFIED 19:5 51:13 54:2
 58:14,18
uniform 51:2,6
unions 86:9,15
unique 37:25
unit 108:8
United 2:12
unusual 67:11
update 13:9 21:13
updated 43:7,19
updates 44:7,9
upgrade 64:10,16
urgency 74:24
use 40:4 41:14 80:19 86:13 93:6
 106:6
useful 72:25
users 45:14

V

vaccinated 61:13
vaccinating 23:6 61:22
vaccination 21:19 87:7
vaccines 23:3
Val 6:6,15 11:23 15:16 51:2
 54:20 55:3 96:18 98:13 103:5
 113:23
Val's 113:21
Valerie 4:12 81:23 100:4
valid 39:12

validate 37:12	105:3 110:13 111:3
validation 35:8,14	wanted 5:22 6:10 15:18 35:9
Valley 7:5	38:13
value 45:7 48:22 80:11	wanting 76:19
Van 5:12,13,13 20:12,13,13	wants 30:21
53:25 54:3,3 60:22,23,23	warmed 28:16 76:17
100:18,19,19	Warren 95:8
various 12:19,19	wash 38:25 39:3,9
vehicle 95:4	wasn't 61:25 62:2
vendor 66:4	waste 46:8
version 35:5 37:21,25 39:4	watching 34:11
71:25	water 39:5
versus 40:14,15,15	way 13:6 27:11 32:15 36:14
vet 44:5 69:8	42:19 46:7 56:20 65:22 72:19
vetting 42:25	74:8 93:7 95:16
vice 12:16 15:11 16:16,20,21,25	ways 15:3 102:3
17:2 21:4	we'll 6:3 11:24,24 29:15 31:2
videos 35:18	31:10 33:25 34:2 37:9 44:15
view 93:13 112:3 113:17	47:21,24 50:22,23 62:6 63:14
views 27:10	63:20 70:20 72:5,17 83:10
Violante 5:15,16,17,17 8:24	89:9,9 92:25 93:12,22 96:7,7
20:15,16,19 33:21 54:10,10,11	96:18,18 101:22 103:10 113:16
60:25 61:2,3 100:21 101:7,9	we're 9:20 11:5 13:22,23 23:23
101:12,17,21	24:3 26:19 28:25 29:10,21
virtual 28:25 112:23	30:19 31:23 32:9,18 37:3
vision 9:4 101:25	44:12 47:22,23,25 48:8,15
visit 112:18	57:15 58:4,17 64:22 65:4,18
visits 28:25	65:20 69:7 71:15,17 72:23
vital 25:18,19,19,20 29:21,22	73:4,8,10 76:4,5 87:7,8 93:18
30:18 74:6,9 102:23,25 112:17	94:4,6,21 95:14,22 102:13,16
voluntary 57:23	103:2 104:6 106:7 107:23
volunteer 72:24 81:3 89:21 90:3	108:12,14,22 113:13
volunteered 95:12,21	we've 7:18 9:18 10:3 12:17,21
volunteers 81:13,15	23:4,11 63:11 81:15 87:6 91:9
vote 7:20 18:2 47:6 98:11 101:4	95:10 97:3 105:13 111:5
	weaknesses 74:16
W	wear 61:16
W 28:9,10	web 37:11 42:24
wait 65:16 66:8,11 74:8	WebEx 1:5
waiver 77:13 78:13,15	website 35:8 37:12,15 46:4,20
walk 49:3 112:17	week 27:8 29:23 31:5 32:14,14
walked 27:24 66:6	38:6,6 50:3 72:4 73:13 91:24
wall 32:4	92:4 107:25 112:5,9
want 5:20 8:15 9:10 11:10 12:2	weekly 32:5,7
12:16 15:13,24,25 16:11 17:3	weeks 26:24 30:5 31:15 72:16
17:3 27:6,11 32:24 41:10	110:3,4
43:15,16 44:7 46:23 55:5 56:4	weight 40:21
58:9 65:5 69:8 74:8 77:9 80:9	welcome 4:5 5:22,23 108:12
80:12 83:22 85:15 86:19 87:17	wellness 95:20,20 96:4
88:23 94:14 101:6 104:18,24	

went 65:11	
West 112:13	
wet 39:4	
WHEREOF 115:9	
white 93:17	
wholeheartedly 9:5	
wide 78:23 79:7	
William 19:20 53:10,11 60:7 99:23,24	
willing 88:21 96:15	
wish 23:13 27:17 38:22,24 90:23	
wished 16:19	
Wishing 92:11	
WITNESS 115:9	
woman 62:17	
wonder 62:15	
wondering 56:19	
woods 112:19	
word 7:6 12:9	
wording 64:23	
words 50:7	
work 10:5,12,21 11:24 12:13 14:11 36:11 37:4 42:14,21 48:20 50:11 68:3 72:13 76:11 84:9 91:8 95:7,23 98:3 102:2 103:9,10 108:7,21	
worked 82:7 84:8 90:4 92:5 95:3	
workers 80:19,21,23,23 81:2 89:21 90:3	
workforce 13:7,11 14:14 72:21	
working 11:4 13:23 23:2,3 25:6 29:3,4,10,12 43:2 44:12 45:8 56:9 70:17,20,25 71:15 72:19 74:23 75:16 90:6 92:24 101:18 103:3 104:11 106:19 110:6,22 111:24 112:3	
workload 22:9	
works 42:16 63:14	
world 24:9 28:24 29:4 36:4	
worse 73:9	
wouldn't 24:15 109:3	
write 30:23 91:12 93:17	
writes 91:6	
written 65:11 66:3 72:10 85:20 89:22	
wrong 58:3	
wrote 81:11	
www.murumed.com 45:24	
X	
	Y
	yeah 39:18 47:20 49:6 51:15,21 55:7 56:17 69:7 85:14 100:5 101:17
	year 15:5 31:16,18,19,20 33:19 45:19 50:13 65:19 71:4 79:15 82:19 84:4,5,22,23 95:5 96:6 110:16,16,17 112:6,7
	years 2:5 9:6 14:2 39:22 68:8,8 75:24 80:12 84:3 95:6 104:2
	yesterday 8:19 71:24 84:18 92:20 94:25 102:11
	York 1:2 2:6 10:8 11:11 15:9 22:20 26:7 39:21,21 40:2 51:2 51:6 54:21 74:14,18 75:11 76:19,24 78:8 79:2 84:13 85:17 86:2,9 91:23 115:2
	Z
	zero 64:21
	0
	1
	1 115:5,6
	1:52 114:11
	10:00 38:15
	1018 89:17
	10th 30:2 82:20 84:22
	11 30:3,4
	11:39 1:8 2:2
	114 115:7
	11th 25:17 112:17
	13th 6:18 7:2
	14 30:3,4
	15th 8:3 112:18
	18th 30:19
	19 72:21 73:8,21 78:25
	1st 15:15,16 30:14,16 79:10 106:16,17 107:22
	2
	2 96:24
	2000 95:5
	2018 72:21 73:8,21
	2019 13:8
	2020 78:4,4 79:10
	2021 1:8 2:7 6:18 73:21 77:12 79:18 106:16 114:9 115:10

2022 79:19
26 1:8
26th 2:7
29th 55:11

3

30th 31:10,11 106:16
31st 106:12

4

5

5-26-2021 1:1 2:1 3:1 4:1 5:1
6:1 7:1 8:1 9:1 10:1 11:1
12:1 13:1 14:1 15:1 16:1 17:1
18:1 19:1 20:1 21:1 22:1 23:1
24:1 25:1 26:1 27:1 28:1 29:1
30:1 31:1 32:1 33:1 34:1 35:1
36:1 37:1 38:1 39:1 40:1 41:1
42:1 43:1 44:1 45:1 46:1 47:1
48:1 49:1 50:1 51:1 52:1 53:1
54:1 55:1 56:1 57:1 58:1 59:1
60:1 61:1 62:1 63:1 64:1 65:1
66:1 67:1 68:1 69:1 70:1 71:1
72:1 73:1 74:1 75:1 76:1 77:1
78:1 79:1 80:1 81:1 82:1 83:1
84:1 85:1 86:1 87:1 88:1 89:1
90:1 91:1 92:1 93:1 94:1 95:1
96:1 97:1 98:1 99:1 100:1
101:1 102:1 103:1 104:1 105:1
106:1 107:1 108:1 109:1 110:1
111:1 112:1 113:1 114:1 115:1

5th 79:18,19

6

6 96:24

7

8

800 103:24
8th 115:10

9

9/11 31:14,14