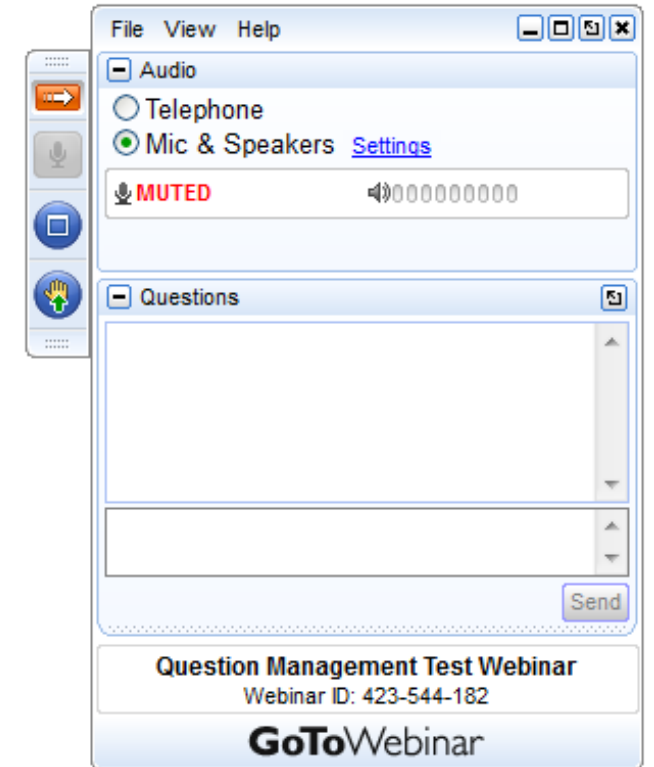


Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.





**Department
of Health**

NY Medicaid EHR Incentive Program

Eligible Professionals:

Stage 3 Meaningful Use

Preparing for Payment Year 2021

Agenda

- Program Eligibility Overview: Medicaid Patient Volume
- Stage 3 Meaningful Use
- Clinical Quality Measure Reporting
- Program Reminders
- Q & A

Commonly Used Acronyms

Term	Description
CEHRT	Certified EHR Technology
CMS	Centers for Medicare and Medicaid Services
CQM	Clinical Quality Measure
EHR	Electronic Health Record
EP	Eligible Professional
ePACES	Electronic Provider Assisted Claim Entry System
ETIN	Electronic Transmitter Identification Number
FQHC	Federally Qualified Health Center
MEIPASS	Medicaid EHR Incentive Program Administrative Support Service
MU	Meaningful Use
MURPH	Meaningful Use Registration for Public Health
PDF	Portable Document Format
NPI	National Provider Identifier
RHC	Rural Health Clinic

Program Eligibility and Medicaid Patient Volume

2021

Certified EHR Technology (CEHRT)

- Minimum requirement: 2015 Edition
- Visit <https://chpl.healthit.gov/> to obtain the CEHRT ID or contact your vendor.



Meaningful Use



50% or more...



of your patient encounters are at locations equipped with certified EHR technology



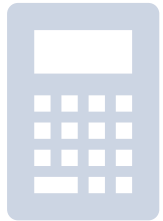
80% or more...



of your unique patients have data stored in your certified EHR technology

Calculate Your Percentages

50%



$$\frac{\text{Number of encounters in the denominator at locations with CEHRT}}{\text{Number of encounters at all locations (including locations without CEHRT)}}$$

80%



$$\frac{\text{Number of unique patients in the denominator with data stored in the EHR system at locations with CEHRT}}{\text{Number of unique patients for all locations with CEHRT}}$$

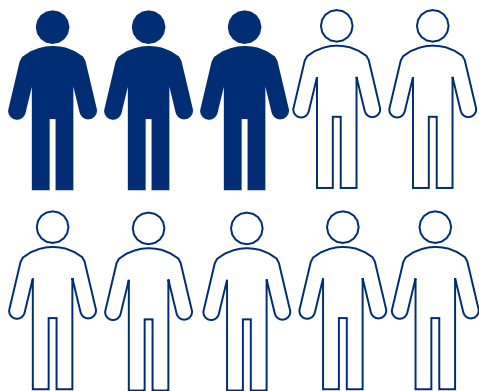
Meaningful Use



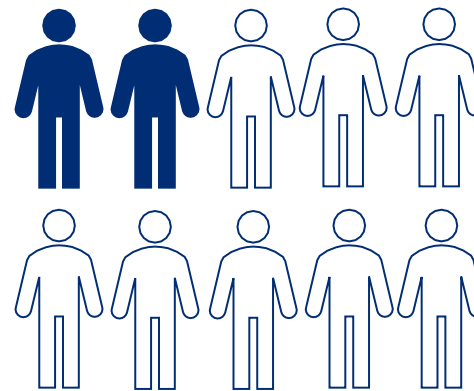
EPs must report on data from ALL locations equipped with CEHRT.

Medicaid Patient Volume (MPV)

Eligible Professional
30% patient volume from
Medicaid Recipients



Pediatrician
20% patient volume from
Medicaid Recipients



Medicaid Encounters/Needy Encounters

Type of Service	Medicaid Encounter	Needy Encounter
Medicaid Fee-for-Service	✓	✓
Medicaid Managed Care	✓	✓
Child Health Plus		✓
Uncompensated Care		✓
Sliding Scale		✓

Medicaid Patient Volume (MPV) Reporting

Continuous 90-day period from either:

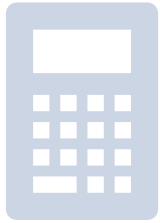
Previous calendar
year

OR

Preceding 12
months from the
date of attestation

Calculate Your MPV

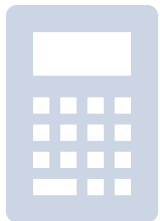
Standard Calculation
Method



Medicaid Encounters

Total Encounters

Alternate Calculation
Method



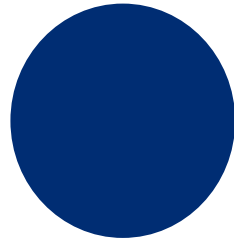
(Medicaid Patient Panel) + (Medicaid Encounters)

Total Patient Panel + Total Encounters

Stage 3 Meaningful Use

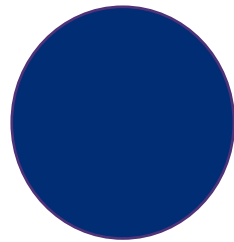
2021

Payment Year 2021 Key Dates



Soft Opening

Soft Opening Start Date:
April 1, 2021

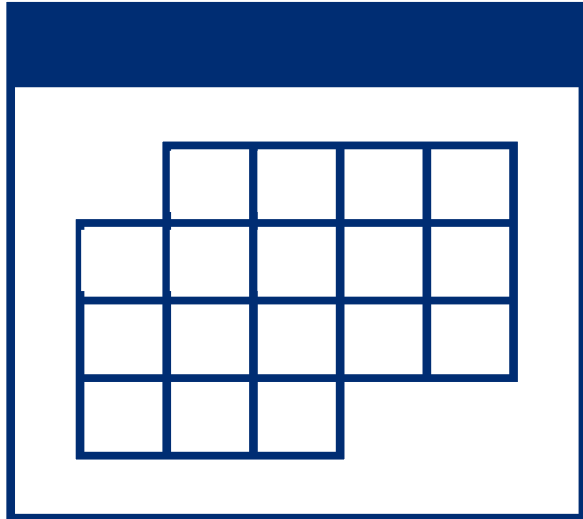


Official Opening

Official Opening Date:
July 1, 2021
Official Opening End Date:
August 31, 2021

2021

EHR Reporting Period



- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation

Objective 0: ONC Questions

Objective Zero (0): ONC Questions

Objective I understand that I am required to attest to cooperating with ONC's EHR system surveillance and review activities as part of demonstrating meaningful use under the Medicaid EHR Incentive Program. Furthermore, I certify that I have cooperated with the surveillance and direct review of certified EHR technology under the ONC Health IT Certification Program, as authorized by 45 CFR part 170, subpart E.

As it relates to ONC Direct Review, the attestation is required. As it relates to ONC-ACB surveillance, the attestation is optional and you therefore have the option to 'Decline to Answer'.

Measure 1: Activities related to supporting providers with the performance of Certified EHR Technology:

*1. Do you and your organization acknowledge the requirement to cooperate in good faith with ONC direct review of your health information technology certified under the ONC Health IT Certification Program if a request to assist in ONC direct review is received?

Yes No

*2. Did you or your organization receive a request for an ONC direct review of your health information technology certified under the ONC Health IT Certification Program?

Yes No

a. If yes, did you and your organization cooperate in good faith with ONC direct review of your health information technology certified under the ONC Health IT Certification Program as authorized by 45 CFR part 170, subpart E, to the extent that such technology meets (or can be used to meet) the definition of Certified EHR Technology, including by permitting timely access to such technology and demonstrating its capabilities as implemented and used by you in the field?

Yes No Not Applicable

Measure 1: ONC-ACB Surveillance & ONC Direct Review

ONC Direct Review



Safety Concerns

Necessity



ONC/ACB Surveillance

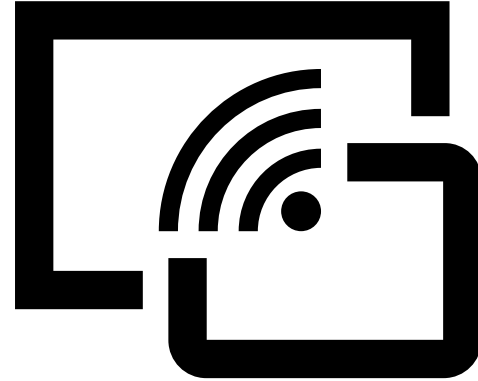
Reactive

Randomized

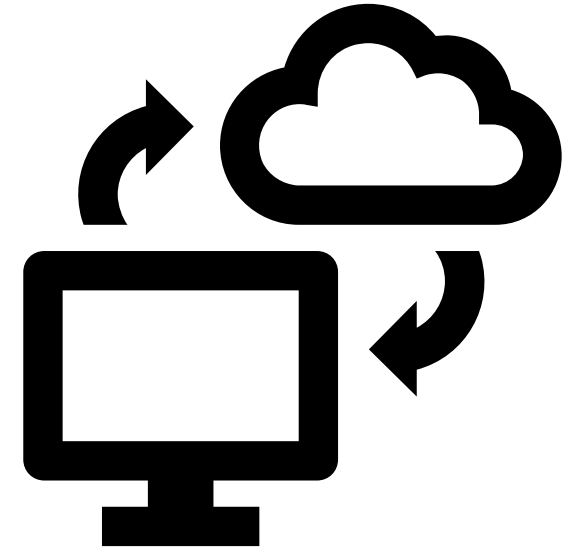
2021



CEHRT Functionality



Compatibility & Interoperability



Health Information Exchange (HIE)

Measure 2: Prevention of Information Blocking

Objective 1: Protect Patient Health Information

Protect electronic protected health information (ePHI) created or maintained by the CEHRT through the implementation of appropriate technical, administrative, and physical safeguards.

Measure(s): Conduct a security risk analysis (SRA), implement security updates as necessary, and correct identified deficiencies



Security Risk Analysis Completion Date

The SRA MUST be conducted

Within Calendar Year 2021

but

Can be completed after the date of attestation



Objective 2: Electronic Prescribing

Generate and transmit permissible prescriptions electronically (eRx).

Measure(s): 1. More than 60% of prescriptions queried for a drug formulary and transmitted electronically using CEHRT



Objective 3: Clinical Decision Support (CDS)

Implement clinical decision support (CDS) interventions focused on improving performance on high-priority health conditions.

Measure(s):

1. 5 CDS interventions
2. Drug-drug and drug-allergy checks



Objective 4: Computerized Provider Order Entry (CPOE)

Use computerized provider order entry (CPOE) for medication, laboratory, and diagnostic imaging orders.

Measure(s):

Use computerized order entry for:

1. More than 60% medication orders
2. More than 60% laboratory orders
3. More than 60% radiology orders

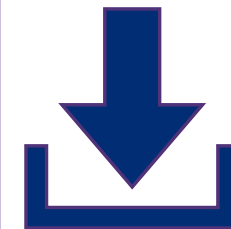


Objective 5: Patient Electronic Access

EP provides patients (or patient-authorized representative) with timely electronic access to their health information and patient-specific education.

Measure(s):

1. Provide timely access for more than 80% of patients
2. CEHRT identifies patient-specific educational resources for more than 35% of patients



Objective 6: Coordination of Care through Patient Engagement

Use CEHRT to engage with patients or their authorized representatives about the patient's care.

Measure(s): Must meet at least 2:

1. More than 5% of patients view, download, transmit or access their health info via API
2. Send a secure message to more than 5% of patients
3. Patient generated health data or non-clinical setting data incorporated into CEHRT for more than 5% of patients



Objective 7: Health Information Exchange

A summary of care record is transmitted when the EP: transitions or refers their patient to another setting of care; receives receipt of a transition or referral; or upon a new patient encounter. EPs will incorporate summary of care information from other providers into their EHR, using the functions of CEHRT.

Measure(s): Must meet at least 2:

1. CEHRT-created summary of care record is electronically transmitted for more than 50%
2. Incorporate electronic summary of care into new patients' EHR for more than 40%
3. Clinical information reconciliation for more than 80% received.



Objective 8: Public Health Reporting

EP is in active engagement with a public health agency or clinical data registry to submit electronic public health data in a meaningful way using certified EHR technology.

Measure(s):

Must attest to active engagement with at least 2 registries of the following types:

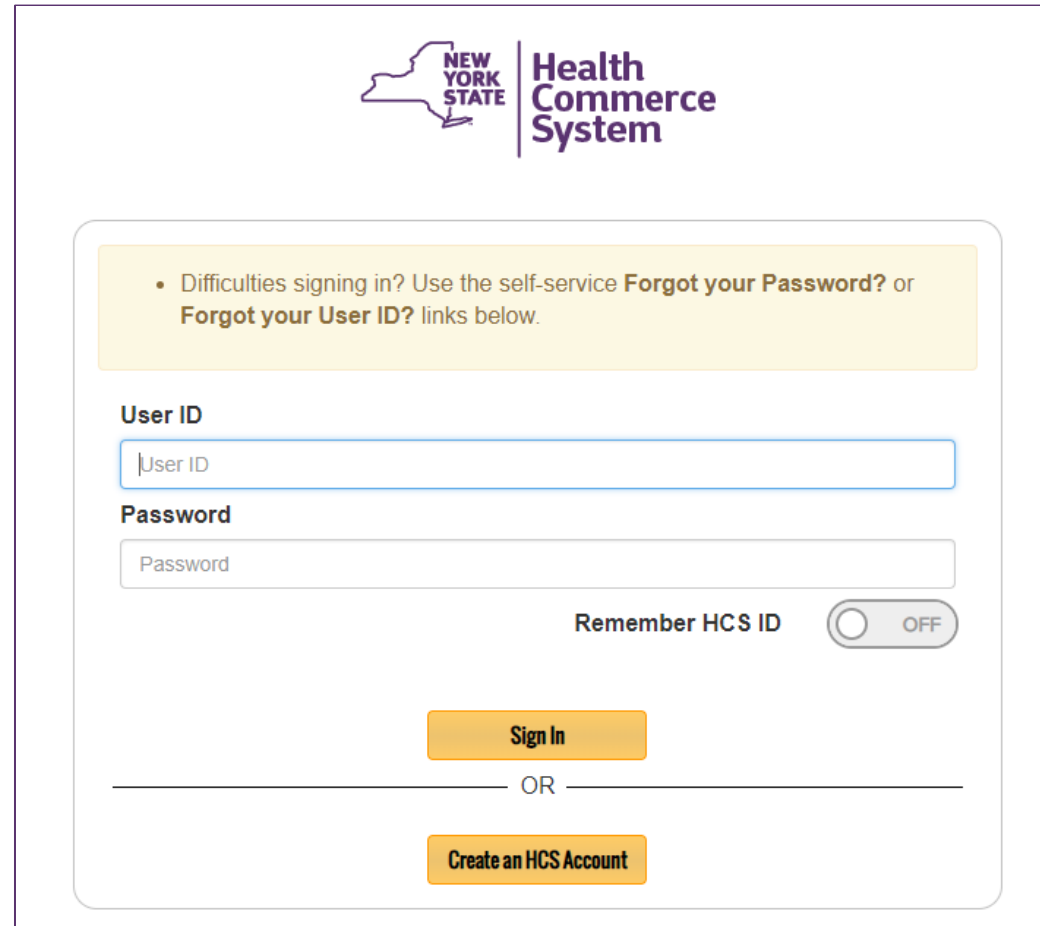
1. Immunization
2. Syndromic Surveillance
3. Electronic Case
4. Public Health Registry
5. Clinical Data Registry



MURPH Registration

Access the MURPH Application on the HCS website.

To start an HCS Account, please refer to the [Paperless HCS User Account Guide](#)



The screenshot shows the login and registration interface for the Health Commerce System. At the top right, there is a logo for the New York State Health Commerce System. Below the logo, a yellow box contains a link: "Difficulties signing in? Use the self-service **Forgot your Password?** or **Forgot your User ID?** links below." The form includes two input fields: "User ID" and "Password". To the right of the password field is a "Remember HCS ID" toggle switch, which is currently turned "OFF". Below the input fields are two orange buttons: "Sign In" and "Create an HCS Account", separated by a horizontal line with the word "OR" in the center.

MURPH Audit Report Card



UAC NEW YORK STATE Health Commerce System

- Home
- Register
- Eligible Hospitals
- Eligible Professionals
- Audit Report Card**

Welcome,

Important Notices

This application works best in Google Internet Explorer 11.

Practices with multiple locations should register. Review the EP User Guide details and other tips.

Review FAQs related to Public Health Registration:

- Public Health FAQs
- MURPH Help FAQs
- CMS Public Health FAQs

Meaningful Use Registration for Public Health

Audit Report Card

Eligible Professional	
NPI	1444444444
Name	
Provider was deleted from this registration	
Practice Information	
MURPH Registration ID	
Practice Name	Phase 3 Test Practice
Practice NPI	1122334455
Registration Contact	
Registration Contact HCS ID	
Registration Contact Name	
Registration Contact Phone Number	
Registration Contact Extension	
Registration Contact Email	
Alternate Contact - 1	
Alternate Contact HCS ID	
Alternate Contact Name	
Alternate Contact Phone Number	
Alternate Contact Extension	
Alternate Contact Email	

MURPH Onboarding Status Quick Reference Guide

For a detailed explanation of the any status found in the Audit Report Card, please see the [MURPH Status Quick Reference Guide](#).

Please note that this report card provides a full history of Onboarding statuses associated with the practice registration detailed above across all registries.

Location 1 : 333 Main , Albany, NY, 13333

Location Name: Phase 3 Test Practice

Registry: NYC Bureau of Communicable Disease - Syndromic Surveillance	
Measure: Syndromic Surveillance Reporting	
Current Declaration of Intent: Yes	
Declaration of Intent Date: 08-09-2018	
Onboarding Status History	
Status	Date Status Changed
In Queue(AE1)	08-09-2018
Awaiting Invitation to Test (AE1)	11-28-2018
Invited to Test	11-28-2018

Need more information or help? Please feel free to reach out to our support team at:
 MU Public Health Reporting Objective Support Team
 Phone: (877) 6465410, Option 3(Mon-Fri, 8:30 AM 5:00PM)
 E-Mail: MPublicHealthHELP@health.ny.gov

Clinical Quality Measure Reporting

2021

See a complete list of CQMs in the [eCQI Resource Center](#)



2021

2021 Reporting Periods

Medicaid Patient Volume	Continuous 90 days <i>Previous calendar year or preceding 12 months from the date of attestation</i>
EHR Reporting	Continuous 90 days in 2021 <i>Ending prior to the date of attestation</i>
Clinical Quality Measures	Continuous 90 days in 2021 <i>Ending prior to the date of attestation</i>

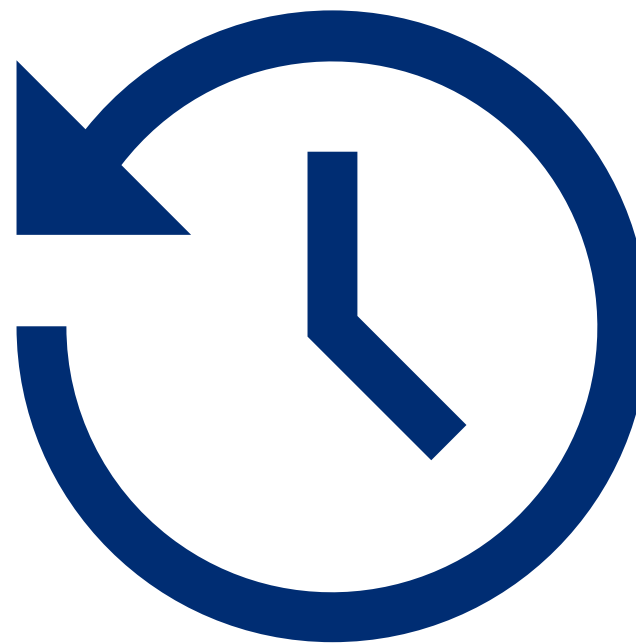
Program Reminders & Resources

2021

Prior Attestations

Before attesting, determine if the provider submitted for PY2020. If they did, ensure the provider has received payment for that submission prior to attesting for PY2021.

Attesting to a new payment year before payment is received for a prior year will remove the older attestation data. This can cause problems, including disqualifying the provider from the incentive payment for the prior year.



Program Integrity



**Retain all supporting
documentation for
6 Years**

For post payment audit guidance,
contact: hitech@omig.ny.gov
or review the materials available on our
website

https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/

Review Checklist

Payment Year 2021 Pre-Attestation Checklist

2015 CEHRT			Public Health and Clinical Data Registry Reporting
Contact and Login Information			MPV Reporting
Medicaid Enrollment & Medical License			EHR Reporting
Security Risk Analysis			CQM Reporting

Program Resources



Additional Resources

[CEHRT 2014/2015 Comparison](#)

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	meipasshelp@csra.com
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	hit@health.ny.gov
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	MUPublicHealthHelp@health.ny.gov

Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)**
(inside the 5 boroughs of NYC)



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)**
(outside the 5 boroughs of NYC)




Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-817-4101

EHR Incentive Program Survey



NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

Q & A