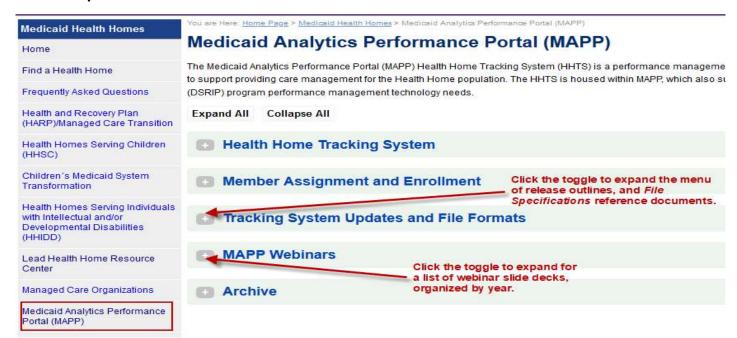


# MAPP Health Home Tracking System Release 3.9 System Changes & Enhancements

Effective in MAPP HHTS March 13, 2022

#### **Webinar and Reference Documents**

The MAPP HHTS reference documents, guides and webinars can be found on the MAPP portion of the Health Home website.





#### MAPP HHTS Release 3.9 Webinar Agenda

MAPP HHTS Release 3.9 Implementation is scheduled on March 13, 2022, and includes the following system changes and enhancements:

- Updates to the Consent Upload File
- New functionality to collect and display Early Intervention (EI) information
- New functionality to collect and display High Fidelity Wrap (HFW) information
- New functionality to display C-YES information received from UAS
- Updates to the program filters on My Members/Assignments screens
- Change to the HML question on screen
- New: HCBS Member Billed Claims Download File
- Changes to the Member Summary Report
- System defect resolutions



### **Update to the Consent Upload File Name**

The Consent Upload File has been updated and will now be known as the **Consent and Member Program Status Upload.** The purpose of this change is to allow collection of a member's program information from the provider such as, Early Intervention and High-Fidelity Wraparound.

These additional fields will appear on the file:

- Member Program Type this field will be populated with the member program that is being uploaded (see appendix M of the File Specifications document for code information).
- Member Program Start Date
- Member Program End Date

This collected information from this <u>upload</u> file will be displayed in the *My Members* Download, *Enrolled Member Details* Download and the *Member Summary Report* (PDF). The contents of the *Consent File* download will not change.

### **Consent and Member Program Status Upload File** (Formerly the Consent File)

Consent and Member Program Status Upload							
ield	****	Start	700 250		25 25		
#	Field	Pos	Length	End Pos	Format		
1	Record Type	1	1	1	Alpha (C, M, W, P, D, A, U, R)		
2	Member ID	2	8	9	AA11111A, Alphanumeric		
3	HH MMIS Provider ID	10	8	17	Numeric		
4	Existing Start Date	18	8	25	MMDDYYYY, Numeric		
5	New Start Date	26	8	33	MMDDYYYY, Numeric		
6	End Date	34	8	41	MMDDYYYY, Numeric		
7	Consenter	42	2	43	Numeric (01, 02, 03, 04, 05, 06)		
8	Existing Consent Type	44	2	45	Numeric (01, 02, 03, 04)		
9	New Consent Type	46	2	47	Numeric (01, 02, 03, 04)		
10	Plan of Care Date	48	8	55	MMDDYYYY, Numeric		
11	Member Program Type	56	2	57	Numeric (01, 02)		
12	Member Program Start Date	58	8	65	MMDDYYYY, Numeric		
13	Member Program End Date	66	8	73	MMDDYYYY, Numeric		

We are expanding the file to add the ability for the HHs and CMAs to upload this file to create, modify and delete provider supplied program information (Early Intervention, and High-Fidelity Wraparound).

# New Functionality to Collect and Display Early Intervention (EI) information

An update to the Consent Upload file (now the **Consent and Member Program Status Upload**) will allow the MAPP worker to submit El program information for an HHTS member.

- We recognize that some children may be enrolled in EI beyond their 3<sup>rd</sup> birthday. To capture these children, the system will automatically end an EI program record the day prior to the member's 4<sup>th</sup> birthday.
- The system will ensure that Program Status for type '01' (EI) can only be added to a member record that is before the member's 4<sup>th</sup> birthday.
- If the member is already 4, then the record needs to have the Member Program End Date (field #13) on or before their 4<sup>th</sup> birthday.

# New Functionality to Collect and Display High Fidelity Wrap (HFW) information

An update to the Consent Upload file (now the Consent and Member Program Status Upload) will allow the MAPP worker to submit High Fidelity Wraparound (HFW) program information for an HHTS member.

- The system will ensure that Program Status for type '02' (HFW) can only be added to a member record that is before the member's 21st birthday.
- If the member is already 21, then the record needs to have the Member Program End Date (field #13) on or before their 21st birthday.
- The system will automatically end a HFW program record the day prior to the member's 21<sup>st</sup> birthday.

### Add New Functionality to Flag C-YES Members from UAS

C-YES is the Children and Youth Evaluation Service, which is a statewide program that determines whether a child/youth (under age 21) is eligible for Home and Community Based Services (HCBS) for children who do not currently have Medicaid or for children who opt-out of the Health Home Serving Children's program.

The MAPP HHTS will now flag members who's most recent HCBS assessment was completed through C-YES. This purpose of this flag is to identify member's who either recently entered the Health Home program through C-YES or to flag member's who are eligible for HCBS services but have opted out of the Health Home program.

https://www.health.ny.gov/health\_care/medicaid/redesign/behavioral\_health/children/c-yes.htm



### Add New Functionality to Flag C-YES Members from UAS

- This information is based upon a member's most recent HCBS assessment completed within the UAS
- This field will display on member-related screens (*My Members, Member CIN Search*) and will appear as a Y/N indicator on the following files:
  - CIN Search Download
  - My Members Download
  - Enrolled Member Details Download
- C-YES information processed for individuals <u>not known</u> to the HHTS will be displayed on the CIN Search screen <u>only</u>.



#### **C-YES Shown on Screen**



Additionally, C-Yes information will be included in the *Program Type* section of the Member Summary Report (pdf.)



#### **HCBS Member Billed Claims Download File**

The new *HCBS Member Billed Claims* file can be downloaded by MCPs, HHs, and CMAs. This file will summarize HCBS claims and encounters submitted to Medicaid for the child members associated with the downloading provider within the past six months.

The **HCBS Member Billed Claims** file will include information such as:

- HCBS Service Date
- Rate code/Rate code description
- Billed provider ID
- Billed provider name



### **HCBS Member Billed Claims Download File**

HCBS Member Billed Claims Download File							
ield	6,117.17	Start	1 10 20 10 10 10		1100.003.001		
#	Field	Pos	Length	<b>End Pos</b>	Format		
1	Member ID	1	8	8	AA11111A, Alphanumeric		
2	First Name	9	30	38	Alpha		
3	Last Name	39	30	68	Alpha		
4	DOB	69	8	76	MMDDYYYY, Numeric		
5	County of Fiscal Responsibility Code	77	2	78	Numeric		
6	County of Fiscal Responsibility Description	79	30	108	Alphanumeric		
7	HH Name	109	40	148	Alpha		
8	HH MMIS Provider ID	149	8	156	Alpha		
9	CMA Name	157	40	196	Alphanumeric		
10	CMA MMIS Provider ID	197	8	204	Numeric		
11	MCP Name	205	40	244	Alphanumeric		
12	MCP MMIS Provider ID	245	8	252	Numeric		
13	Service Date	253	8	260	MMDDYYYY, Numeric		
14	Rate Code	261	4	264	Numeric		
15	Rate Code Description	265	50	314	Alphanumeric		
16	Billed Provider Name	315	40	354	Alphanumeric		
17	Billed Provider MMIS ID	355	8	362	Numeric		



## Update to the Program Filters on My Members & Assignments Screens

An update has been made to the following screens:

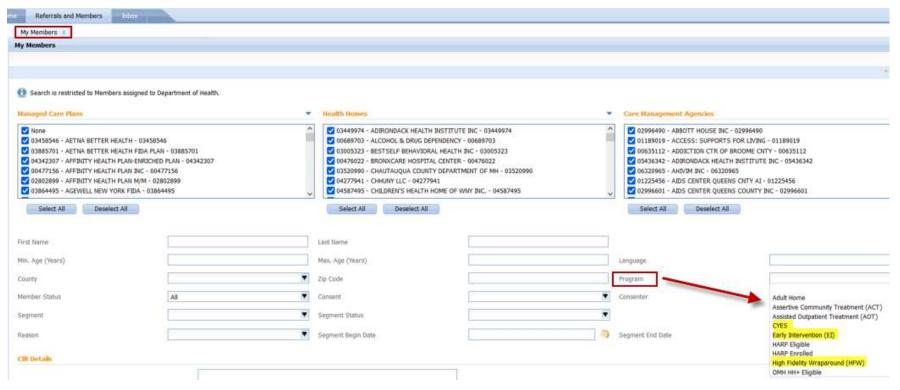
- My Members
- My assignments
- Manage Assignments

The new filters in the drop-down menu in the "Program" field on the screen will now include:

- C-YES
- Early Intervention (EI)
- High Fidelity Wraparound (HFW)

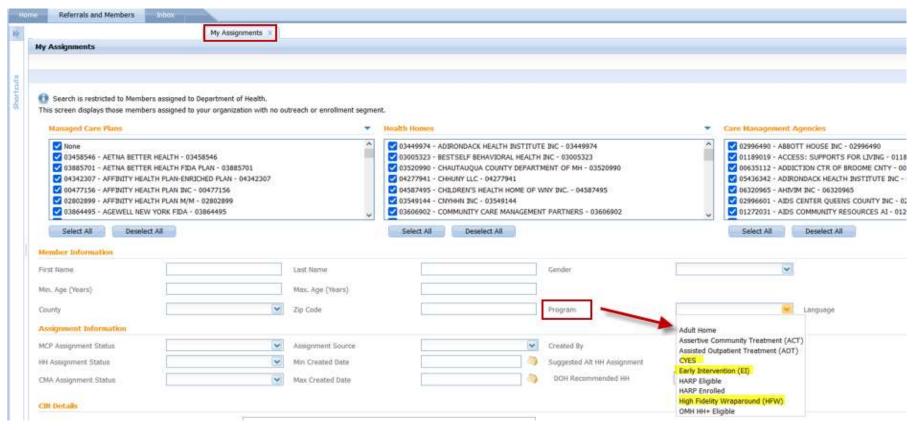


# Update to the Program Filters on My Members & Assignments Screens





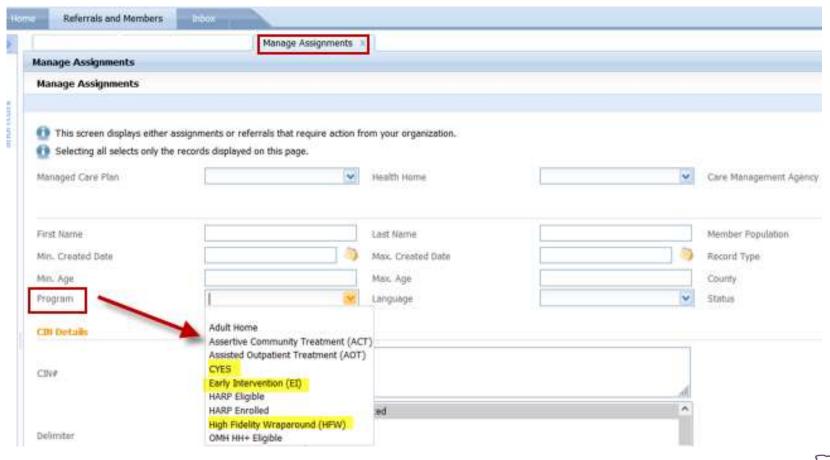
### My Assignments Screen





Department of Health

### Manage Assignments Screen



#### Change to the HML Question on Screen

There has been a change to the wording on the HML assessment screen relating to member incarceration. The current question wording asks, "Was the member incarcerated within the past year?"

The updated question wording will display as, "Was the member recently incarcerated?" This update to the language does not change the billing logic for the HML or the HH policy regarding re-engagement for enrolled HH members.

The current HML Billing Logic and HML Billing Flow can be found on the MAPP section of the Health Home program website,

https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/mapp/index.htm, under the heading *Health Home Tracking System*.

#### **Changes to the Member Summary Report**

The changes made to the *Member Summary Report (.pdf)* will make the report easier to read for the user and include valuable added information.

The following changes have been made:

- Eliminated unnecessary spaces
- Left justified the data
- Added repeating table names in the header when table spans multiple pages
- Added data fields in the Program Type section of the report for the following program information:
  - Early Intervention flag
  - High Fidelity Wrap flag
  - C-YES information
- Added a redirection to the download screen when clicking on the member summary report link



### **Changes to the Member Summary Report**

MAPP user will be redirected when downloading the report. After clicking, the user will now be taken to the Download files screen (confirms the action is in process) to download the Member Summary Report (.pdf).



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File ID	File Name	File Type	Requested By	Generated On	File Status	
123456	225_MemberSummary_20220204.pdf	Member Summary Report	MAPP User 1	2/4/2022 03:01 PM	Processed	



#### Re-formatting the Member Summary Report (.pdf)

#### Current ACT/AOT/HARP and Other Statuses

#### **Current Document**

Program Type	Status	Start Date	End Date
Adult Home	N		
Assertive Community Treatment (ACT)	N		
Assisted Outpatient Treatment (AOT)	N		
HARP	N		
Pioneer ACO	N		
OMH HH+ Eligible	N		

#### **Current Program Statuses**

#### **New Document**

Hell Decument					
Program Type	Status	Start Date	End Date		
Adult Home	Y	7/30/2001			
Assertive Community Treatment (ACT)	N				
Assisted Outpatient Treatment (AOT)	N				
CYES	N				
Early Intervention	N				
HARP	N				
High Fidelity Wraparound	И				
OMH HH+ Eligible	N				



### **System Defect Resolution**

- Assessment Download File fix: File will include <u>all</u> HCBS assessments with a finalized date within 12 months prior to the segment begin date.
- Correction to the 'Claim-related' field names in the BSD.



#### **Health Home Contact Information**

- MAPP HHTS issues and questions should be directed to MAPP Customer Care Center at (518) 649-4335 or MAPP-CustomerCareCenter@cma.com
- Health Home policy questions should be directed to the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: <a href="https://apps.health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_ny.gov/pu
- Questions relating to the billing of transitioning Children's HCBS services should be submitted to the HHSC team at <a href="https://example.com/HHSC@health.ny.gov">HHSC@health.ny.gov</a>
- MAPP HHTS resources and past presentations can be found here:
  <a href="https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/mapp/index.htm">https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/mapp/index.htm</a>

