



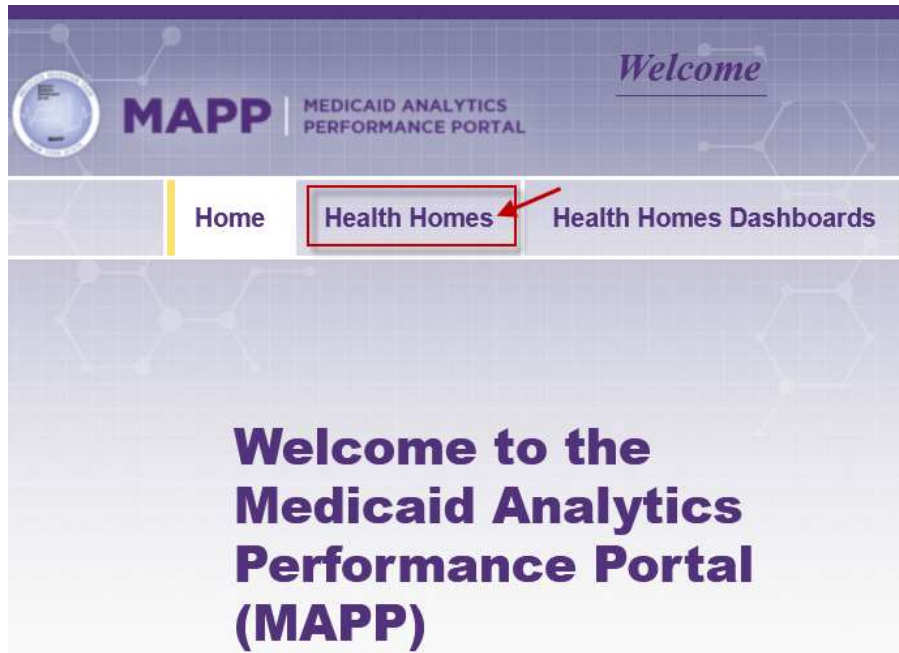
Department
of Health

CANS-NY Information in MAPP HHTS

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- The CANS-NY assessment dates and outcomes are transmitted directly from the Uniform Assessment System (UAS)
- The member must have an ACTIVE ENROLLMENT segment with the HEALTH HOME selected in UAS when completing the CANS, for the assessment to be signed and finalized.
- To see CANS-NY information in the MAPP HHTS for a member, you will need to login to MAPP HHTS under either the MAPP Worker or the MAPP Read Only Role for your organization.
- Once you access the MAPP HHTS, click on the Health Homes tab at the top of the screen (shown on next slide).
- Click on the “My Members” link under the Quick Links.
- The following slides contain screen shots describing each click needed to locate the member’s CANS in the MAPP HHTS as outlined above.

Navigating to the Member's Information



Using the My Member Search Screen

- Enter the CIN of the member. If looking up more than one CIN, select the appropriate delimiter.
- Then Click Search at the bottom of the screen. After a few moments, the search results will be displayed at the bottom of the screen.
- Click on the member's name to navigate to the member's record.

CIN#

Delimiter

- Comma Delimited
- Excel Column
- Excel Row
- Space Delimited

Download File Format

- Comma Separated Values (.csv)
- Fixed Length (.txt)

File Format

Zip Download File

Search Results

<input type="checkbox"/>	Member	DOB	Managed Care Plan	Health Home	Care Management Agency	Segment
<input type="checkbox"/>	Example Jones - XX0000X	10/31/2010	FIDELIS CARE - 01751046	CHHUNY LLC - 04277941	CM A Exam ple 123 - 01234567	Enrollment

CANS-NY Information in the Member's Record

When the member's record displays, click on the green action button on the right of the screen and select "Go To Case". You will be directed to the member's case screen.

The screenshot displays the CANS-NY Member Record interface. At the top, there are navigation tabs: Home, Personal Information, Cases, and Administration. Below this, the 'Home' section contains 'Member Details' and 'Health Home Segments'.

Member Details:

Medicaid Eligibility	Yes	Medicaid End Date	
Assigned Health Home	CHHUNY LLC	Enrolled Health Home	
Managed Care Plan	FIDELIS CARE	Care Management Agency	Care Management Agency

Health Home Segments Table:

Managed Care Plan	Health Home	Care Management Agency	Type	Create Date	Consent To Enroll	Begin Date	End Date	Reason Code	Referral Code	Status
FIDELIS CARE	CHHUNY LLC		Enrollment						Referral	Active

A red arrow points to a green action button in the top right corner of the table. A yellow arrow points from this button to a larger, magnified view of the button's dropdown menu. The dropdown menu contains three options: 'Go To Case', 'Member Summary Report...', and 'POC Summary PDF...'. The 'Go To Case' option is circled in red.

Member's Case Screens

- Once in the Member's Case, click on the Assessment Tab at the top of the profile.
- Click on the CANS-NY Assessments inner tab.
- Expand the carrot to see additional information that was transmitted from UAS regarding the assessment, such as the Assessment ID (GUID), Provider's MMIS ID, the user that entered the assessment, and the date.

Assessments					
Date of Completion	Assessment Type	Reassessment Reason	Assessment Status	CANS-NY Assessment Outcome	
8/30/2022	Prior to 6 Month CANS-NY Re-Assessment	Child's (primary or identified) caregiver is different than on the previous CANS	Completed	Health Home Services - Children (Low)	
Displaying Selected Assessment Details					
CANS Assessment ID Provider MMIS ID Finalized By Reference Date					
5/24/2022	CANS-NY Assessment Upon Enrollment		Completed	Health Home Services - Children (Low)	

If the CANS-NY is Not Showing or is Incorrect

- If the information in MAPP HHTS does not match UAS, the user should review both systems and determine what information is incorrect.
- If it is determined that there is an error, or assistance is needed in determining what the issue is, the user should send an email to hhsc@health.ny.gov for assistance. A member of the HHSC team will reach out to you to assist.
- The member's information can be sent through the HCS using the Secure File Transfer (SFT) or should be encrypted and sent securely through email.
- If the HHSC team determines there is an issue related to MAPP HHTS, they will forward the issue to MAPP CCC on your behalf.