

Registrant Bill of Rights

PRNC ADHC, in its objective to preserve and enhance the dignity of its registrants, has adopted a Bill of Rights to assure them that their rights as individuals are upheld and respected.

It is the policy of PRNC ADHC program, in compliance with State and Federal laws, to prohibit discrimination based on age, creed, color, national origin, sex or source of payment.

This Bill of Rights also imposes responsibilities upon the recipients (and their families) to respect the stated aims and goals of PRNC ADHC:

- ❖ Every registrant shall be fully informed, as evidenced by the registrant's written acknowledgment, prior to or at the time of admission, and upon request, of these rights.
- ❖ Each registrant is given a statement of rules and regulations governing conduct and responsibility. Registrants are expected to obey all reasonable regulations of PRNC ADHC and to respect the personal rights and private property of other registrants.
- ❖ Every registrant shall be fully informed and given written statement prior to or at the time of admission and during stay, of the services available in the facility, and of related charges including any charges for services not covered by sources of third-party payments or not covered by PRNC ADHC basic per diem rate.
- ❖ Every registrant shall receive written notification by the program at admission and following the continued stay evaluation, of the services the registrant shall receive while attending the adult day health care program.
- ❖ Every registrant shall be afforded the opportunity to participate in his/her plan of care within the program. Each registrant shall have the right to refuse medication and treatment after being fully informed and understanding the consequences of such actions.
- ❖ Every registrant shall be encouraged and assisted, throughout their period of stay, to exercise their rights as a registrant. To this end they may voice grievances, seek action for damages or other relief for deprivations or infringement of their right to adequate and proper treatment and care. Each registrant shall be free from restraint, interference, coercion, discrimination, or reprisal in the exercise of these rights.
- ❖ Every registrant has the right to have visitors at any time while at the program.
- ❖ Every registrant is instructed in both the facility's and the Health Department's complaint procedures and is herein provided with the telephone number of the office established by the Health Department to receive complaints.
- ❖ **NYS Department of Health "Hot Line": 1-888-201-4563**
- ❖ Every registrant shall be assured security and confidential treatment of their personal and medical records, and may approve or refuse their release to any individual outside PRNC ADHC except as required by law or third-party payment contract.

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- ❖ Every registrant shall be treated with consideration, respect, and full recognition of their dignity and individuality, including privacy in treatment and in care for personal needs.
- ❖ Every registrant has the right to privacy, individual initiative, autonomy, and independence in making life choices, including but not limited to, daily activities, physical environment, and with whom to interact.
- ❖ Every registrant has the right to full access to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receive services in the community to the same degree of access as individuals not receiving Medicaid HCBS.
- ❖ Every registrant has the freedom to move about the building and go outside according to the plan of care.
- ❖ No registrant shall be required to perform services for PRNC ADHC that are not included for therapeutic purposes in their plan of care.
- ❖ Every registrant may associate and communicate with persons of their choice, may join with other registrants or individuals within or outside of PRNC ADHC to work for improvements in care.
- ❖ Every registrant has the right to choose who will perform his/her care.
- ❖ Every registrant has a right to store personal belongings.
- ❖ Every registrant may meet with, and participate in activities of social, religious and community groups at their discretion, Unless medically contraindicated, as documented by a physician in the medical record.
- ❖ Every registrant shall be assured of exercising his/her civil and religious liberties.
- ❖ Every registrant shall be transferred or discharged for medical reasons, or for their welfare or that of other registrants, or for non-payment (except as prohibited by sources of third-party payment), or for failure to comply with minimum attendance requirements per DOH regulations and shall be given reasonable advance notice to ensure orderly transfer or discharge, such actions being documented in the medical record.
- ❖ Every registrant may participate in the election of, or be elected to, the Registrant Council.
- ❖ Every registrant is assured of the right to receive, upon request, kosher food or food products prepared in accordance with the Hebrew Orthodox religious requirements when the registrant, as a matter of religious belief, desires to observe Jewish dietary laws.